

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - January 2017

- Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary	
Total Unique Youth with Call Activity in Report Month	7,744
Newly Registered Youth in Report Month	2,685

Gender	
Male	4,541 58.6%
Female	3,203 41.4%

Age at time of call	
0-4	469 6.1%
5-10	2,468 31.9%
11-13	1,623 21.0%
14-17	2,602 33.6%
18-20	557 7.2%
21	18 0.2%
>21	7 0.1%

Race	
African American/Black	1,800 23.2%
American Indian/Alaska Native	14 0.2%
Asian	226 2.9%
Caucasian/White	2,630 34.0%
Native Hawaiian/Other Pacific Island	2 0.0%
Some Other Race	1,056 13.6%
Unknown	1,910 24.7%
Declined	106 1.4%

Ethnicity	
Hispanic or Latino	2,308 29.8%
Non-Hispanic or Latino	2,238 28.9%
No Ethnicity Data	3,198 41.3%

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month	12,089	
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	12	0.1%
Childrens Inpatient or Partial Hospital Provider	502	4.2%
College or University	0	0.0%
County Administrator	1	0.0%
Court Personnel	4	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	815	6.7%
Elementary/Middle School	182	1.5%
FCIU	0	0.0%
High School	94	0.8%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	21	0.2%
NJ Child Abuse Hotline	3	0.0%
Police	25	0.2%
Psychiatric Emergency Service Staff (PESS)	62	0.5%
Shelter	4	0.0%
Youth Advocate	4	0.0%
Other	319	2.6%
External Partners Subtotal	2,048	16.9%

Caller Type - Caregiver Group	
Family/Custodial Family Member	185 1.5%
Minor with Child	1 0.0%
Parent/Legal Guardian	7,318 60.5%
Resource Parent	168 1.4%
Self (18-21)	183 1.5%
Self (Under 18)	22 0.2%
Caregiver/Youth Subtotal	7,877 65.2%

Caller Type - CSOC Provider Group	
Behavioral Assistance/Intensive in Community	817 6.8%
Children's System of Care (CSOC)	0 0.0%
CMO (Care Management Organization)	223 1.8%
CSOC Out of Home Provider	29 0.2%
Family Functional or Multi-Systemic Therapy	26 0.2%
Mobile Response Stabilization Services (MRSS)	94 0.8%
Provider (Other)	446 3.7%
Substance Use Treatment Provider	110 0.9%
CSOC Provider Subtotal	1,745 14.4%
I&R Calls Not Attached to a Youth	419 3.5%

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	177	1.4%
Authorizations, Claims & Eligibility	174	1.4%
Caller Providing Information About a Member	472	3.8%
Caller Providing Information About a Youth	26	0.2%
Caller Requesting Information	1,853	14.8%
In Home Service Request	7,004	55.8%
Intellectual/Developmental Disability Inquiry	1,398	11.1%
Out of Home Service Request	23	0.2%
Reconsiderations & Concerns	19	0.2%
Requested Services Not Accessed Through PerformCare	245	2.0%
Substance Use Related	177	1.4%
Technical Issues	115	0.9%
Other	879	7.0%
Total	12,562	

Call Resolution		
Access and Record Maintenance	1,103	5.3%
Adolescent Housing Hub Related	149	0.7%
Contacted Child Abuse Hotline	24	0.1%
Contacted Police	36	0.2%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	482	2.3%
I/DD Eligibility Related	130	0.6%
Information Documented	4,851	23.4%
Referred for Bio-Psycho-Social Assessment	1,231	5.9%
Referred for Medical Clearance	7	0.0%
Referred to Current Insurance	12	0.1%
Referred to External System Partner	3,735	18.0%
Referred to FCIU	11	0.1%
Referred to Outpatient Services	173	0.8%
Service Authorization Related	166	0.8%
Substance Use Related	11	0.1%
Transferred internally to Clinical, Quality or Service Desk	6,656	32.1%
Other	1,954	9.4%
Total	20,731	

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	15,105	61.1%
Female	9,623	38.9%

Age		
0-4	687	2.8%
5-10	7,121	28.8%
11-13	5,014	20.3%
14-17	9,375	37.9%
18-20	2,452	9.9%
21	79	0.3%
>21	1	0.0%

Total Unique Active Youth in Report Month **24,729**

Race		
African American/Black	6,328	25.6%
American Indian/Alaska Native	68	0.3%
Asian	669	2.7%
Caucasian/White	9,181	37.1%
Native Hawaiian/Other Pacific Island	10	0.0%
Some Other Race	3,888	15.7%
Unknown	4,443	18.0%
Declined	142	0.6%

Ethnicity		
Hispanic or Latino	6,688	27.0%
Non-Hispanic or Latino	8,111	32.8%
No Ethnicity Data	9,930	40.2%

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Service Distribution of Active Youth in Report Period : *Authorized CSOC Services* are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	3,934	6.9%
Biopsychosocial Assessment	1,826	3.2%
Care Management	14,116	24.6%
Family Functional or Multi Systemic Therapy	195	0.3%
Family Support Services (I/DD)	4,878	8.5%
Intensive in Community	15,729	27.4%
Intensive In Home	3,266	5.7%
Mobile Response Initial	2,748	4.8%
Mobile Response Stabilization	5,821	10.1%
Out of Home Treatment	2,607	4.5%
Substance Use Treatment	383	0.7%
Wrap Flex Services	1,927	3.4%
Total	57,430	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	2,890	35.3%
Community Based Services	1,230	15.0%
DCP&P Contracted	6	0.1%
Inpatient	1	0.0%
Juvenile Justice Service	6	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	477	5.8%
Peer Support	1,759	21.5%
Private Insurance	395	4.8%
School Reimbursed Service	1,385	16.9%
Transportation	37	0.5%
Total	8,186	

Out of Home Treatment (OOH) Population: *Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.*

All Youth in OOH Treatment		Percentage
Detention Alternative	13	0.7%
Emergency Diagnostic Residential Unit	33	1.8%
Group Home	135	7.2%
I/DD Treatment	227	12.2%
Intensive Residential Treatment	64	3.4%
Psychiatric Community Home	192	10.3%
Residential Treatment Center	438	23.5%
Specialty Bed	369	19.8%
Substance Use Treatment	185	9.9%
Treatment Home	208	11.2%
Total	1,864	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	4,508
Medicaid Type - Family Care	10,403
Medicaid Type - Supplemental Security Income (SSI)	3,179
Private Insurance	2,099

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	137
Agency Respite	180
Assistive Technology: Assessment	17
Educational Advocacy	22
Overnight Respite	9
Self Hired Respite	282
Weekend Recreation	271
Total	918

Authorized FSS Services in Report Month	
After School Respite	564
Agency Respite	842
Assistive Technology: Assessment	29
Assistive Technology: Device/Mod	37
Educational Advocacy	73
Overnight Respite	13
Self Hired Respite	2,737
Weekend Recreation	581
Total	4,876

Intellectual/Developmental Disabled (I/DD) Population	
DD Eligibility Apps Received in Report Month	162
DD Eligibility Apps Approved in Report Month	67
Currently Eligible Youth	14,606

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,508
Mobile Response Stabilization Service	145

2016 Cumulative Summer Camp Applications Received	
Camp Applications Received	1,255
One to One Applications Received	369

2016 Camp Related Authorizations	
Approved Camp Authorizations	1,132
Approved One to One Aid Authorizations	293

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	177
Youth Open to CSOC Substance Use Services	396
LOCI Completed	156
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	13%