

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - October 2016

- Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary	
Total Unique Youth with Call Activity in Report Month	6,404
Newly Registered Youth in Report Month	2,306

Gender	
Male	3,805 59.4%
Female	2,598 40.6%

Age at time of call	
0-4	393 6.1%
5-10	2,097 32.7%
11-13	1,331 20.8%
14-17	2,109 32.9%
18-20	459 7.2%
21	11 0.2%
>21	4 0.1%

Race	
African American/Black	1,577 24.6%
American Indian/Alaska Native	27 0.4%
Asian	175 2.7%
Caucasian/White	2,210 34.5%
Native Hawaiian/Other Pacific Island	1 0.0%
Some Other Race	836 13.1%
Unknown	1,537 24.0%
Declined	41 0.6%

Ethnicity	
Hispanic or Latino	1,855 29.0%
Non-Hispanic or Latino	1,939 30.3%
No Ethnicity Data	2,610 40.8%

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month	9,892	
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	10	0.1%
Childrens Inpatient or Partial Hospital Provider	473	4.8%
College or University	0	0.0%
County Administrator	1	0.0%
Court Personnel	4	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	690	7.0%
Elementary/Middle School	139	1.4%
FCIU	0	0.0%
High School	52	0.5%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	5	0.1%
NJ Child Abuse Hotline	1	0.0%
Police	32	0.3%
Psychiatric Emergency Service Staff (PESS)	72	0.7%
Shelter	0	0.0%
Youth Advocate	7	0.1%
Other	345	3.5%
External Partners Subtotal	1,831	18.5%

Caller Type - Caregiver Group	
Family/Custodial Family Member	210 2.1%
Minor with Child	0 0.0%
Parent/Legal Guardian	5,908 59.7%
Resource Parent	164 1.7%
Self (18-21)	158 1.6%
Self (Under 18)	18 0.2%
Caregiver/Youth Subtotal	6,458 65.3%

Caller Type - CSOC Provider Group	
Behavioral Assistance/Intensive in Community	479 4.8%
Children's System of Care (CSOC)	1 0.0%
CMO (Care Management Organization)	185 1.9%
CSOC Out of Home Provider	20 0.2%
Family Functional or Multi-Systemic Therapy	29 0.3%
Mobile Response Stabilization Services (MRSS)	48 0.5%
Provider (Other)	467 4.7%
Substance Use Treatment Provider	95 1.0%
CSOC Provider Subtotal	1,324 13.4%
I&R Calls Not Attached to a Youth	279 2.8%

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	167	1.6%
Authorizations, Claims & Eligibility	156	1.5%
Caller Providing Information About a Member	360	3.5%
Caller Providing Information About a Youth	21	0.2%
Caller Requesting Information	1,469	14.2%
In Home Service Request	5,631	54.6%
Intellectual/Developmental Disability Inquiry	1,017	9.9%
Out of Home Service Request	32	0.3%
Reconsiderations & Concerns	14	0.1%
Requested Services Not Accessed Through PerformCare	401	3.9%
Substance Use Related	162	1.6%
Technical Issues	83	0.8%
Other	809	7.8%
Total	10,322	

Call Resolution		
Access and Record Maintenance	803	4.8%
Adolescent Housing Hub Related	143	0.9%
Contacted Child Abuse Hotline	14	0.1%
Contacted Police	28	0.2%
DCP&P Related	3	0.0%
DD/ID Family Support Application Completed	337	2.0%
I/DD Eligibility Related	86	0.5%
Information Documented	3,847	23.0%
Referred for Bio-Psycho-Social Assessment	672	4.0%
Referred for Medical Clearance	5	0.0%
Referred to Current Insurance	16	0.1%
Referred to External System Partner	3,285	19.6%
Referred to FCIU	4	0.0%
Referred to Outpatient Services	397	2.4%
Service Authorization Related	147	0.9%
Substance Use Related	19	0.1%
Transferred internally to Clinical, Quality or Service Desk	5,321	31.8%
Other	1,592	9.5%
Total	16,719	

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	13,954	61.5%
Female	8,731	38.5%

Age		
0-4	607	2.7%
5-10	6,303	27.8%
11-13	4,384	19.3%
14-17	8,925	39.3%
18-20	2,396	10.6%
21	69	0.3%
>21	1	0.0%

Total Unique Active Youth in Report Month **22,685**

Race		
African American/Black	6,109	26.9%
American Indian/Alaska Native	66	0.3%
Asian	586	2.6%
Caucasian/White	8,721	38.4%
Native Hawaiian/Other Pacific Island	8	0.0%
Some Other Race	3,477	15.3%
Unknown	3,692	16.3%
Declined	26	0.1%

Ethnicity		
Hispanic or Latino	5,805	25.6%
Non-Hispanic or Latino	7,627	33.6%
No Ethnicity Data	9,253	40.8%

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Service Distribution of Active Youth in Report Period : *Authorized CSOC Services* are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	3,908	7.3%
Biopsychosocial Assessment	1,291	2.4%
Care Management	13,927	26.0%
Family Functional or Multi Systemic Therapy	186	0.3%
Family Support Services (I/DD)	4,742	8.9%
Intensive in Community	14,241	26.6%
Intensive In Home	3,125	5.8%
Mobile Response Initial	2,624	4.9%
Mobile Response Stabilization	4,403	8.2%
Out of Home Treatment	2,732	5.1%
Substance Use Treatment	389	0.7%
Wrap Flex Services	1,972	3.7%
Total	53,540	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	2,897	34.5%
Community Based Services	1,208	14.4%
DCP&P Contracted	3	0.0%
Inpatient	1	0.0%
Juvenile Justice Service	11	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	651	7.7%
Peer Support	1,792	21.3%
Private Insurance	449	5.3%
School Reimbursed Service	1,348	16.0%
Transportation	44	0.5%
Total	8,404	

Out of Home Treatment (OOH) Population: *Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.*

All Youth in OOH Treatment		Percentage
Detention Alternative	13	0.7%
Emergency Diagnostic Residential Unit	22	1.2%
Group Home	131	7.0%
I/DD Treatment	224	12.0%
Intensive Residential Treatment	63	3.4%
Psychiatric Community Home	206	11.0%
Residential Treatment Center	440	23.5%
Specialty Bed	355	19.0%
Substance Use Treatment	185	9.9%
Treatment Home	231	12.4%
Total	1,870	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	4,094
Medicaid Type - Family Care	9,358
Medicaid Type - Supplemental Security Income (SSI)	3,057
Private Insurance	2,040

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	91
Agency Respite	125
Assistive Technology: Assessment	16
Educational Advocacy	17
Overnight Respite	11
Self Hired Respite	200
Weekend Recreation	158
Total	618

Authorized FSS Services in Report Month	
After School Respite	553
Agency Respite	764
Assistive Technology: Assessment	32
Assistive Technology: Device/Mod	26
Educational Advocacy	58
Overnight Respite	1
Self Hired Respite	2,802
Weekend Recreation	507
Total	4,743

Intellectual/Developmental Disabled (I/DD) Population	
DD Eligibility Apps Received in Report Month	141
DD Eligibility Apps Approved in Report Month	81
Currently Eligible Youth	14,749

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,459
Mobile Response Stabilization Service	165

2016 Cumulative Summer Camp Applications Received	
Camp Applications Received	1,255
One to One Applications Received	369

2016 Camp Related Authorizations	
Approved Camp Authorizations	1,132
Approved One to One Aid Authorizations	293

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	162
Youth Open to CSOC Substance Use Services	639
LOCI Completed	132
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	13%