

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2016

- Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary	
Total Unique Youth with Call Activity in Report Month	6,471
Newly Registered Youth in Report Month	2,265

Gender	
Male	3,851 59.5%
Female	2,619 40.5%

Age at time of call	
0-4	439 6.8%
5-10	2,037 31.5%
11-13	1,352 20.9%
14-17	2,140 33.1%
18-20	479 7.4%
21	23 0.4%
>21	1 0.0%

Race	
African American/Black	1,560 24.1%
American Indian/Alaska Native	19 0.3%
Asian	217 3.4%
Caucasian/White	2,218 34.3%
Native Hawaiian/Other Pacific Island	6 0.1%
Some Other Race	901 13.9%
Unknown	1,456 22.5%
Declined	94 1.5%

Ethnicity	
Hispanic or Latino	1,821 28.1%
Non-Hispanic or Latino	1,925 29.7%
No Ethnicity Data	2,725 42.1%

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month	9,989	
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	18	0.2%
Childrens Inpatient or Partial Hospital Provider	495	5.0%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	2	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	4	0.0%
Division of Child Protection & Permanency (DCP&P)	635	6.4%
Elementary/Middle School	125	1.3%
FCIU	0	0.0%
High School	50	0.5%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	9	0.1%
NJ Child Abuse Hotline	2	0.0%
Police	39	0.4%
Psychiatric Emergency Service Staff (PESS)	70	0.7%
Shelter	2	0.0%
Youth Advocate	2	0.0%
Other	317	3.2%
External Partners Subtotal	1,770	17.7%

Caller Type - Caregiver Group	
Family/Custodial Family Member	193 1.9%
Minor with Child	0 0.0%
Parent/Legal Guardian	5,888 58.9%
Resource Parent	152 1.5%
Self (18-21)	150 1.5%
Self (Under 18)	21 0.2%
Caregiver/Youth Subtotal	6,404 64.1%

Caller Type - CSOC Provider Group	
Behavioral Assistance/Intensive in Community	439 4.4%
Children's System of Care (CSOC)	4 0.0%
CMO (Care Management Organization)	186 1.9%
CSOC Out of Home Provider	16 0.2%
Family Functional or Multi-Systemic Therapy	35 0.4%
Mobile Response Stabilization Services (MRSS)	63 0.6%
Provider (Other)	461 4.6%
Substance Use Treatment Provider	82 0.8%
CSOC Provider Subtotal	1,286 12.9%
I&R Calls Not Attached to a Youth	529 5.3%

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	186	1.8%
Authorizations, Claims & Eligibility	145	1.4%
Caller Providing Information About a Member	305	3.0%
Caller Providing Information About a Youth	18	0.2%
Caller Requesting Information	1,335	13.2%
In Home Service Request	5,704	56.6%
Intellectual/Developmental Disability Inquiry	1,126	11.2%
Out of Home Service Request	30	0.3%
Reconsiderations & Concerns	14	0.1%
Requested Services Not Accessed Through PerformCare	272	2.7%
Substance Use Related	173	1.7%
Technical Issues	106	1.1%
Other	672	6.7%
Total	10,086	

Call Resolution		
Access and Record Maintenance	832	5.0%
Adolescent Housing Hub Related	151	0.9%
Contacted Child Abuse Hotline	12	0.1%
Contacted Police	29	0.2%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	434	2.6%
I/DD Eligibility Related	80	0.5%
Information Documented	3,745	22.5%
Referred for Bio-Psycho-Social Assessment	668	4.0%
Referred for Medical Clearance	1	0.0%
Referred to Current Insurance	18	0.1%
Referred to External System Partner	3,192	19.2%
Referred to FCIU	4	0.0%
Referred to Outpatient Services	315	1.9%
Service Authorization Related	147	0.9%
Substance Use Related	11	0.1%
Transferred internally to Clinical, Quality or Service Desk	5,448	32.8%
Other	1,544	9.3%
Total	16,631	

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	14,395	61.5%
Female	9,026	38.5%

Age		
0-4	657	2.8%
5-10	6,603	28.2%
11-13	4,593	19.6%
14-17	9,108	38.9%
18-20	2,385	10.2%
21	75	0.3%
>21	1	0.0%

Total Unique Active Youth in Report Month **23,421**

Race		
African American/Black	6,209	26.5%
American Indian/Alaska Native	67	0.3%
Asian	629	2.7%
Caucasian/White	8,896	38.0%
Native Hawaiian/Other Pacific Island	12	0.1%
Some Other Race	3,608	15.4%
Unknown	3,928	16.8%
Declined	72	0.3%

Ethnicity		
Hispanic or Latino	6,119	26.1%
Non-Hispanic or Latino	7,758	33.1%
No Ethnicity Data	9,544	40.7%

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Service Distribution of Active Youth in Report Period : *Authorized CSOC Services* are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	3,841	7.0%
Biopsychosocial Assessment	1,277	2.3%
Care Management	14,071	25.8%
Family Functional or Multi Systemic Therapy	179	0.3%
Family Support Services (I/DD)	4,697	8.6%
Intensive in Community	14,691	27.0%
Intensive In Home	3,138	5.8%
Mobile Response Initial	2,399	4.4%
Mobile Response Stabilization	5,129	9.4%
Out of Home Treatment	2,697	4.9%
Substance Use Treatment	371	0.7%
Wrap Flex Services	2,002	3.7%
Total	54,492	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	2,886	35.3%
Community Based Services	1,177	14.4%
DCP&P Contracted	3	0.0%
Inpatient	1	0.0%
Juvenile Justice Service	8	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	659	8.1%
Peer Support	1,657	20.3%
Private Insurance	418	5.1%
School Reimbursed Service	1,330	16.3%
Transportation	41	0.5%
Total	8,180	

Out of Home Treatment (OOH) Population: *Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.*

All Youth in OOH Treatment		Percentage
Detention Alternative	13	0.7%
Emergency Diagnostic Residential Unit	30	1.6%
Group Home	134	7.2%
I/DD Treatment	221	11.9%
Intensive Residential Treatment	63	3.4%
Psychiatric Community Home	198	10.7%
Residential Treatment Center	433	23.3%
Specialty Bed	362	19.5%
Substance Use Treatment	181	9.8%
Treatment Home	221	11.9%
Total	1,856	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	4,299
Medicaid Type - Family Care	9,741
Medicaid Type - Supplemental Security Income (SSI)	3,104
Private Insurance	2,041

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	91
Agency Respite	147
Assistive Technology: Assessment	19
Educational Advocacy	23
Overnight Respite	8
Self Hired Respite	253
Weekend Recreation	205
Total	746

Authorized FSS Services in Report Month	
After School Respite	528
Agency Respite	793
Assistive Technology: Assessment	28
Assistive Technology: Device/Mod	33
Educational Advocacy	61
Overnight Respite	10
Self Hired Respite	2,728
Weekend Recreation	517
Total	4,698

Intellectual/Developmental Disabled (I/DD) Population	
DD Eligibility Apps Received in Report Month	108
DD Eligibility Apps Approved in Report Month	42
Currently Eligible Youth	14,693

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,501
Mobile Response Stabilization Service	170

2016 Cumulative Summer Camp Applications Received	
Camp Applications Received	1,255
One to One Applications Received	369

2016 Camp Related Authorizations	
Approved Camp Authorizations	1,132
Approved One to One Aid Authorizations	293

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	173
Youth Open to CSOC Substance Use Services	394
LOCI Completed	145
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	12%