

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - February 2017

- Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

| Population Summary | |
|---|-------|
| Total Unique Youth with Call Activity in Report Month | 7,041 |
| Newly Registered Youth in Report Month | 2,490 |

| Gender | | |
|--------|-------|-------|
| Male | 4,168 | 59.2% |
| Female | 2,870 | 40.8% |

| Age at time of call | | |
|---------------------|-------|-------|
| 0-4 | 461 | 6.5% |
| 5-10 | 2,279 | 32.4% |
| 11-13 | 1,457 | 20.7% |
| 14-17 | 2,326 | 33.0% |
| 18-20 | 504 | 7.2% |
| 21 | 12 | 0.2% |
| >21 | 2 | 0.0% |

| Race | | |
|--------------------------------------|-------|-------|
| African American/Black | 1,630 | 23.2% |
| American Indian/Alaska Native | 14 | 0.2% |
| Asian | 203 | 2.9% |
| Caucasian/White | 2,370 | 33.7% |
| Native Hawaiian/Other Pacific Island | 1 | 0.0% |
| Some Other Race | 905 | 12.9% |
| Unknown | 1,805 | 25.6% |
| Declined | 113 | 1.6% |

| Ethnicity | | |
|------------------------|-------|-------|
| Hispanic or Latino | 1,994 | 28.3% |
| Non-Hispanic or Latino | 2,011 | 28.6% |
| No Ethnicity Data | 3,036 | 43.1% |

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

| Total Calls in Report Month | 10,413 | |
|-----------------------------|--------|--|
|-----------------------------|--------|--|

| Caller Type - External Partner Group | | |
|---|--------------|--------------|
| Adolescent Housing Hub Provider (AHH) | 11 | 0.1% |
| Childrens Inpatient or Partial Hospital Provider | 468 | 4.5% |
| College or University | 0 | 0.0% |
| County Administrator | 0 | 0.0% |
| Court Personnel | 1 | 0.0% |
| Department of Corrections (DOC) | 0 | 0.0% |
| Department of Human Services (DHS) | 1 | 0.0% |
| Division of Child Protection & Permanency (DCP&P) | 678 | 6.5% |
| Elementary/Middle School | 139 | 1.3% |
| FCIU | 0 | 0.0% |
| High School | 54 | 0.5% |
| Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC) | 13 | 0.1% |
| NJ Child Abuse Hotline | 1 | 0.0% |
| Police | 31 | 0.3% |
| Psychiatric Emergency Service Staff (PESS) | 72 | 0.7% |
| Shelter | 1 | 0.0% |
| Youth Advocate | 3 | 0.0% |
| Other | 258 | 2.5% |
| External Partners Subtotal | 1,731 | 16.6% |

| Caller Type - Caregiver Group | | |
|---------------------------------|--------------|--------------|
| Family/Custodial Family Member | 148 | 1.4% |
| Minor with Child | 0 | 0.0% |
| Parent/Legal Guardian | 6,523 | 62.6% |
| Resource Parent | 122 | 1.2% |
| Self (18-21) | 123 | 1.2% |
| Self (Under 18) | 15 | 0.1% |
| Caregiver/Youth Subtotal | 6,931 | 66.6% |

| Caller Type - CSOC Provider Group | | |
|---|--------------|--------------|
| Behavioral Assistance/Intensive in Community | 662 | 6.4% |
| Children's System of Care (CSOC) | 1 | 0.0% |
| CMO (Care Management Organization) | 209 | 2.0% |
| CSOC Out of Home Provider | 24 | 0.2% |
| Family Functional or Multi-Systemic Therapy | 24 | 0.2% |
| Mobile Response Stabilization Services (MRSS) | 68 | 0.7% |
| Provider (Other) | 479 | 4.6% |
| Substance Use Treatment Provider | 101 | 1.0% |
| CSOC Provider Subtotal | 1,568 | 15.1% |
| I&R Calls Not Attached to a Youth | 183 | 1.8% |

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

| Reason for Call | | |
|---|---------------|-------|
| Adolescent Housing Hub | 144 | 1.3% |
| Authorizations, Claims & Eligibility | 153 | 1.4% |
| Caller Providing Information About a Member | 397 | 3.6% |
| Caller Providing Information About a Youth | 24 | 0.2% |
| Caller Requesting Information | 1,695 | 15.4% |
| In Home Service Request | 6,161 | 56.0% |
| Intellectual/Developmental Disability Inquiry | 1,253 | 11.4% |
| Out of Home Service Request | 26 | 0.2% |
| Reconsiderations & Concerns | 4 | 0.0% |
| Requested Services Not Accessed Through PerformCare | 159 | 1.4% |
| Substance Use Related | 190 | 1.7% |
| Technical Issues | 110 | 1.0% |
| Other | 690 | 6.3% |
| Total | 11,006 | |

| Call Resolution | | |
|---|---------------|-------|
| Access and Record Maintenance | 969 | 5.3% |
| Adolescent Housing Hub Related | 108 | 0.6% |
| Contacted Child Abuse Hotline | 23 | 0.1% |
| Contacted Police | 24 | 0.1% |
| DCP&P Related | 0 | 0.0% |
| DD/ID Family Support Application Completed | 420 | 2.3% |
| I/DD Eligibility Related | 119 | 0.6% |
| Information Documented | 4,477 | 24.3% |
| Referred for Bio-Psycho-Social Assessment | 1,004 | 5.5% |
| Referred for Medical Clearance | 1 | 0.0% |
| Referred to Current Insurance | 12 | 0.1% |
| Referred to External System Partner | 3,352 | 18.2% |
| Referred to FCIU | 9 | 0.0% |
| Referred to Outpatient Services | 117 | 0.6% |
| Service Authorization Related | 125 | 0.7% |
| Substance Use Related | 18 | 0.1% |
| Transferred internally to Clinical, Quality or Service Desk | 5,923 | 32.2% |
| Other | 1,700 | 9.2% |
| Total | 18,401 | |

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

| Gender | | |
|--------|--------|-------|
| Male | 15,378 | 61.0% |
| Female | 9,844 | 39.0% |

| Age | | |
|-------|-------|-------|
| 0-4 | 719 | 2.9% |
| 5-10 | 7,304 | 29.0% |
| 11-13 | 5,164 | 20.5% |
| 14-17 | 9,519 | 37.7% |
| 18-20 | 2,443 | 9.7% |
| 21 | 74 | 0.3% |
| >21 | 1 | 0.0% |

Total Unique Active Youth in Report Month **25,224**

| Race | | |
|--------------------------------------|-------|-------|
| African American/Black | 6,448 | 25.6% |
| American Indian/Alaska Native | 64 | 0.3% |
| Asian | 672 | 2.7% |
| Caucasian/White | 9,261 | 36.7% |
| Native Hawaiian/Other Pacific Island | 9 | 0.0% |
| Some Other Race | 3,889 | 15.4% |
| Unknown | 4,709 | 18.7% |
| Declined | 172 | 0.7% |

| Ethnicity | | |
|------------------------|--------|-------|
| Hispanic or Latino | 6,806 | 27.0% |
| Non-Hispanic or Latino | 8,206 | 32.5% |
| No Ethnicity Data | 10,212 | 40.5% |

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Service Distribution of Active Youth in Report Period : *Authorized CSOC Services* are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

| Authorized CSOC Services | | Percentage of total Auths |
|---|---------------|---------------------------|
| Behavioral Assistance | 3,732 | 6.6% |
| Biopsychosocial Assessment | 1,994 | 3.5% |
| Care Management | 14,360 | 25.5% |
| Family Functional or Multi Systemic Therapy | 193 | 0.3% |
| Family Support Services (I/DD) | 4,654 | 8.3% |
| Intensive in Community | 15,127 | 26.8% |
| Intensive In Home | 3,073 | 5.5% |
| Mobile Response Initial | 2,711 | 4.8% |
| Mobile Response Stabilization | 5,819 | 10.3% |
| Out of Home Treatment | 2,525 | 4.5% |
| Substance Use Treatment | 368 | 0.7% |
| Wrap Flex Services | 1,819 | 3.2% |
| Total | 56,375 | |

| Referrals & Other Authorizations from CMO ISP's | | Percentage of total Auths |
|--|--------------|---------------------------|
| Bundled Services requested by the Care Management Organization (CMO) | 2,832 | 36.3% |
| Community Based Services | 1,127 | 14.4% |
| DCP&P Contracted | 4 | 0.1% |
| Inpatient | 0 | 0.0% |
| Juvenile Justice Service | 9 | 0.1% |
| Outpatient Referral (OP Prog Note & UM Referral) | 449 | 5.8% |
| Peer Support | 1,699 | 21.8% |
| Private Insurance | 361 | 4.6% |
| School Reimbursed Service | 1,284 | 16.5% |
| Transportation | 40 | 0.5% |
| Total | 7,805 | |

Out of Home Treatment (OOH) Population: *Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.*

| All Youth in OOH Treatment | | Percentage |
|---------------------------------------|--------------|------------|
| Detention Alternative | 17 | 0.9% |
| Emergency Diagnostic Residential Unit | 19 | 1.0% |
| Group Home | 126 | 6.8% |
| I/DD Treatment | 229 | 12.4% |
| Intensive Residential Treatment | 66 | 3.6% |
| Psychiatric Community Home | 197 | 10.7% |
| Residential Treatment Center | 448 | 24.3% |
| Specialty Bed | 356 | 19.3% |
| Substance Use Treatment | 189 | 10.2% |
| Treatment Home | 197 | 10.7% |
| Total | 1,844 | |

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

| Funding Type | |
|--|--------|
| Medicaid Type - 3560 | 4,464 |
| Medicaid Type - Family Care | 10,620 |
| Medicaid Type - Supplemental Security Income (SSI) | 3,225 |
| Private Insurance | 2,100 |

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

| Services requested through the I/DD Family Support Application in Report Month | |
|--|------------|
| After School Respite | 102 |
| Agency Respite | 158 |
| Assistive Technology: Assessment | 21 |
| Educational Advocacy | 25 |
| Overnight Respite | 13 |
| Self Hired Respite | 272 |
| Weekend Recreation | 221 |
| Total | 812 |

| Authorized FSS Services in Report Month | |
|---|--------------|
| After School Respite | 517 |
| Agency Respite | 850 |
| Assistive Technology: Assessment | 28 |
| Assistive Technology: Device/Mod | 35 |
| Educational Advocacy | 41 |
| Overnight Respite | 14 |
| Self Hired Respite | 2,584 |
| Weekend Recreation | 583 |
| Total | 4,652 |

| Intellectual/Developmental Disabled (I/DD) Population | |
|---|--------|
| DD Eligibility Apps Received in Report Month | 170 |
| DD Eligibility Apps Approved in Report Month | 54 |
| Currently Eligible Youth | 14,537 |

| I/DD youth with Care Management Entity Attachment in Report Month | |
|---|-------|
| Care Management | 2,514 |
| Mobile Response Stabilization Service | 146 |

| 2016 Cumulative Summer Camp Applications Received | |
|---|-------|
| Camp Applications Received | 1,255 |
| One to One Applications Received | 369 |

| 2016 Camp Related Authorizations | |
|--|-------|
| Approved Camp Authorizations | 1,132 |
| Approved One to One Aid Authorizations | 293 |

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

| Substance Use Clinical Activity | |
|--|-----|
| Substance Use Call Activity | 190 |
| Youth Open to CSOC Substance Use Services | 415 |
| LOCI Completed | 132 |
| Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed | 13% |