

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - April 2017

- Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary	
Total Unique Youth with Call Activity in Report Month	7,315
Newly Registered Youth in Report Month	2,482

Gender	
Male	4,281 58.5%
Female	3,031 41.5%

Age at time of call	
0-4	489 6.7%
5-10	2,314 31.6%
11-13	1,566 21.4%
14-17	2,343 32.0%
18-20	573 7.8%
21	29 0.4%
>21	1 0.0%

Race	
African American/Black	1,645 22.5%
American Indian/Alaska Native	20 0.3%
Asian	242 3.3%
Caucasian/White	2,577 35.3%
Native Hawaiian/Other Pacific Island	0 0.0%
Some Other Race	968 13.2%
Unknown	1,776 24.3%
Declined	79 1.1%

Ethnicity	
Hispanic or Latino	2,108 28.8%
Non-Hispanic or Latino	2,129 29.1%
No Ethnicity Data	3,078 42.1%

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month	11,217	
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	8	0.1%
Childrens Inpatient or Partial Hospital Provider	413	3.7%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	0	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	723	6.4%
Elementary/Middle School	102	0.9%
FCIU	1	0.0%
High School	59	0.5%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	12	0.1%
NJ Child Abuse Hotline	7	0.1%
Police	47	0.4%
Psychiatric Emergency Service Staff (PESS)	44	0.4%
Shelter	5	0.0%
Youth Advocate	2	0.0%
Other	220	2.0%
External Partners Subtotal	1,643	14.6%

Caller Type - Caregiver Group	
Family/Custodial Family Member	179 1.6%
Minor with Child	0 0.0%
Parent/Legal Guardian	7,003 62.4%
Resource Parent	193 1.7%
Self (18-21)	163 1.5%
Self (Under 18)	23 0.2%
Caregiver/Youth Subtotal	7,561 67.4%

Caller Type - CSOC Provider Group	
Behavioral Assistance/Intensive in Community	719 6.4%
Children's System of Care (CSOC)	2 0.0%
CMO (Care Management Organization)	199 1.8%
CSOC Out of Home Provider	10 0.1%
Family Functional or Multi-Systemic Therapy	17 0.2%
Mobile Response Stabilization Services (MRSS)	57 0.5%
Provider (Other)	456 4.1%
Substance Use Treatment Provider	90 0.8%
CSOC Provider Subtotal	1,550 13.8%
I&R Calls Not Attached to a Youth	463 4.1%

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	139	1.2%
Authorizations, Claims & Eligibility	116	1.0%
Caller Providing Information About a Member	445	3.8%
Caller Providing Information About a Youth	23	0.2%
Caller Requesting Information	1,858	15.9%
In Home Service Request	6,193	52.9%
Intellectual/Developmental Disability Inquiry	1,424	12.2%
Out of Home Service Request	22	0.2%
Reconsiderations & Concerns	8	0.1%
Requested Services Not Accessed Through PerformCare	182	1.6%
Substance Use Related	206	1.8%
Technical Issues	140	1.2%
Other	962	8.2%
Total	11,718	

Call Resolution		
Access and Record Maintenance	959	5.0%
Adolescent Housing Hub Related	128	0.7%
Contacted Child Abuse Hotline	24	0.1%
Contacted Police	28	0.1%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	469	2.4%
I/DD Eligibility Related	153	0.8%
Information Documented	5,001	26.1%
Referred for Bio-Psycho-Social Assessment	949	4.9%
Referred for Medical Clearance	8	0.0%
Referred to Current Insurance	12	0.1%
Referred to External System Partner	3,545	18.5%
Referred to FCIU	3	0.0%
Referred to Outpatient Services	91	0.5%
Service Authorization Related	113	0.6%
Substance Use Related	13	0.1%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	6,031	31.4%
Other	1,655	8.6%
Total	19,182	

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	16,254	60.6%
Female	10,574	39.4%

Age		
0-4	745	2.8%
5-10	7,801	29.1%
11-13	5,622	21.0%
14-17	9,996	37.3%
18-20	2,594	9.7%
21	71	0.3%
>21	1	0.0%

Total Unique Active Youth in Report Month **26,829**

Race		
African American/Black	6,803	25.4%
American Indian/Alaska Native	75	0.3%
Asian	712	2.7%
Caucasian/White	9,897	36.9%
Native Hawaiian/Other Pacific Island	10	0.0%
Some Other Race	4,119	15.4%
Unknown	5,109	19.1%
Declined	93	0.3%

Ethnicity		
Hispanic or Latino	7,277	27.1%
Non-Hispanic or Latino	8,709	32.5%
No Ethnicity Data	10,843	40.4%

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Service Distribution of Active Youth in Report Period : *Authorized CSOC Services* are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	4,234	6.8%
Biopsychosocial Assessment	1,748	2.8%
Care Management	15,079	24.3%
Family Functional or Multi Systemic Therapy	203	0.3%
Family Support Services (I/DD)	4,985	8.0%
Intensive in Community	17,700	28.5%
Intensive In Home	3,522	5.7%
Mobile Response Initial	2,920	4.7%
Mobile Response Stabilization	6,531	10.5%
Out of Home Treatment	2,618	4.2%
Substance Use Treatment	362	0.6%
Wrap Flex Services	2,112	3.4%
Total	62,014	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	3,214	35.6%
Community Based Services	1,419	15.7%
DCP&P Contracted	4	0.0%
Inpatient	1	0.0%
Juvenile Justice Service	9	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	463	5.1%
Peer Support	2,000	22.2%
Private Insurance	385	4.3%
School Reimbursed Service	1,496	16.6%
Transportation	33	0.4%
Total	9,024	

Out of Home Treatment (OOH) Population: *Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.*

All Youth in OOH Treatment		Percentage
Detention Alternative	17	0.9%
Emergency Diagnostic Residential Unit	21	1.1%
Group Home	123	6.7%
I/DD Treatment	226	12.3%
Intensive Residential Treatment	62	3.4%
Psychiatric Community Home	200	10.9%
Residential Treatment Center	433	23.6%
Specialty Bed	361	19.7%
Substance Use Treatment	210	11.5%
Treatment Home	179	9.8%
Total	1,832	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	5,172
Medicaid Type - Family Care	11,752
Medicaid Type - Supplemental Security Income (SSI)	3,344
Private Insurance	2,168

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	125
Agency Respite	157
Assistive Technology: Assessment	16
Educational Advocacy	19
Overnight Respite	6
Self Hired Respite	320
Weekend Recreation	196
Total	839

Authorized FSS Services in Report Month	
After School Respite	616
Agency Respite	883
Assistive Technology: Assessment	21
Assistive Technology: Device/Mod	23
Educational Advocacy	58
Overnight Respite	12
Self Hired Respite	2,762
Weekend Recreation	605
Total	4,980

Intellectual/Developmental Disabled (I/DD) Population	
DD Eligibility Apps Received in Report Month	168
DD Eligibility Apps Approved in Report Month	60
Currently Eligible Youth	14,575

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,563
Mobile Response Stabilization Service	178

2016 Cumulative Summer Camp Applications Received	
Camp Applications Received	1,255
One to One Applications Received	369

2016 Camp Related Authorizations	
Approved Camp Authorizations	1,132
Approved One to One Aid Authorizations	293

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	206
Youth Open to CSOC Substance Use Services	458
LOCI Completed	125
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	13%