

Children's InterAgency Coordinating Council (CIACC) Summary of Activity  
All Counties County - June 2016

**- Children & Youth Who Accessed the System of Care -**

**Call Activity:** demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary		
Total Unique Youth with Call Activity in Report Month	6,287	
Newly Registered Youth in Report Month	1,946	
Gender		
Male	3,800	60.4%
Female	2,487	39.6%
Age at time of call		
0-5	683	10.9%
6-9	1,292	20.6%
10-12	1,166	18.5%
13-17	2,587	41.1%
18-20	527	8.4%
>=21	32	0.5%

Race		
African American/Black	1,610	25.6%
American Indian/Alaska Native	27	0.4%
Asian	182	2.9%
Caucasian/White	2,132	33.9%
Native Hawaiian And Other Pacific Islander	3	0.0%
Some Other Race	800	12.7%
Unknown	1,533	24.4%
Ethnicity		
Hispanic or Latino	1,767	28.1%
Non-Hispanic or Latino	2,057	32.7%
No Ethnicity Data	2,463	39.2%

**Caller Type Distribution:** is based on the total number of calls in the report period. This number is higher than the number of unique youth as there may be multiple calls about a single youth. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month	9,850	
Caller Type - External Partner Group		
Psychiatric Emergency Service Staff (PESS)	52	0.6%
Police	33	0.4%
Department of Corrections (DOC)	0	0.0%
Childrens Inpatient or Partial Hospital Provider	413	4.4%
Court Personnel	4	0.0%
Shelter	2	0.0%
Youth Advocate	4	0.0%
College or University	0	0.0%
Division of Child Protection & Permanency (DCP&P)	664	7.1%
High School	48	0.5%
Juvenile Justice Commission/Juvenile Detention Center (JJ/JDC)	10	0.1%
Department of Human Services (DHS)	0	0.0%
NJ Child Abuse Hotline	5	0.1%
County Administrator	0	0.0%
Elementary/Middle School	98	1.0%
Other	318	3.4%
<b>External Partners Subtotal</b>	<b>1,651</b>	<b>18%</b>

Caller Type - Caregiver Group		
Family/Custodial Family Member	198	2.1%
Minor with Child	0	0.0%
Parent/Legal Guardian	5,516	58.9%
Resource Parent	185	2.0%
Self (18-21)	176	1.9%
Self (Under 18)	20	0.2%
<b>Caregiver/Youth Subtotal</b>	<b>6,095</b>	<b>65%</b>

Caller Type - CSOC Provider Group		
Adolescent Housing Hub Provider (AHH)	8	0.1%
Behavioral Assistance/Intensive in Community	554	5.9%
Children's System of Care (CSOC)	13	0.1%
CMO (Care Management Organization)	261	2.8%
CSOC Out of Home Provider	19	0.2%
Family Functional or Multi-Systemic Therapy	17	0.2%
FCIU	0	0.0%
Mobile Response Stabilization Services (MRSS)	67	0.7%
Provider (Other)	554	5.9%
Substance Use Treatment Provider	119	1.3%
<b>CSOC Provider Subtotal</b>	<b>1,612</b>	<b>17%</b>

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	221	2.2%
Authorizations, Claims & Eligibility	250	2.5%
Caller Providing Information About a Member	331	3.3%
Caller Providing Information About a Youth	29	0.3%
Caller Requesting Information	1,596	15.7%
In Home Service Request	4,656	45.9%
Intellectual/Developmental Disability Inquiry	1,325	13.1%
Out of Home Service Request	30	0.3%
Reconsiderations & Concerns	20	0.2%
Requested Services Not Accessed Through PerformCare	614	6.1%
Substance Use Related	214	2.1%
Technical Issues	83	0.8%
Other	767	7.6%
<b>Total</b>	<b>10,136</b>	

Call Resolution		
Access and Record Maintenance	879	5.5%
Adolescent Housing Hub Related	178	1.1%
Contacted Child Abuse Hotline	19	0.1%
Contacted Police	18	0.1%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	460	2.9%
I/DD Eligibility Related	98	0.6%
Information Documented	3,969	24.9%
Referred for Bio-Psycho-Social Assessment	636	4.0%
Referred for Medical Clearance	2	0.0%
Referred to Current Insurance	21	0.1%
Referred to External System Partner	2,576	16.1%
Referred to FCIU	5	0.0%
Referred to Outpatient Services	351	2.2%
Service Authorization Related	130	0.8%
Substance Use Related	5	0.0%
Transferred internally to Clinical, Quality or Service Desk	4,891	30.6%
Other	1,730	10.8%
<b>Total</b>	<b>15,968</b>	

### - Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	15,306	61.4%
Female	9,611	38.6%

Age at time of call		
0-5	1,264	5.1%
6-9	4,839	19.4%
10-12	4,375	17.6%
13-17	11,745	47.1%
18-20	2,608	10.5%
>=21	86	0.3%

**Total Unique Active Youth in Report Month** **24,917**

Race		
African American/Black	6,585	26.4%
American Indian/Alaska Native	73	0.3%
Asian	621	2.5%
Caucasian/White	9,468	38.0%
Native Hawaiian And Other Pacific Islander	8	0.0%
Some Other Race	3,759	15.1%
Unknown	4,403	17.7%

Ethnicity		
Hispanic or Latino	6,500	26.1%
Non-Hispanic or Latino	8,234	33.0%
No Ethnicity Data	10,183	40.9%

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Service Distribution of Active Youth in Report Period : **Authorized CSOC Services** are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	4,016	7.2%
Biopsychosocial Assessment	1,288	2.3%
Care Management	14,716	26.4%
Family Functional or Multi Systemic Therapy	193	0.3%
Family Support Services (I/DD)	4,671	8.4%
Intensive in Community	15,390	27.6%
Intensive In Home	2,588	4.6%
Mobile Response Initial	1,850	3.3%
Mobile Response Stabilization	5,087	9.1%
Out of Home Treatment	2,868	5.1%
Substance Use Treatment	447	0.8%
Wrap Flex Services	2,617	4.7%
<b>Total</b>	<b>55,731</b>	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	3,281	37.0%
Community Based Services	1,312	14.8%
DCP&P Contracted	5	0.1%
Inpatient	2	0.0%
Juvenile Justice Service	14	0.2%
Outpatient Referral (based on OP Prog Note)	351	4.0%
Peer Support	2,007	22.6%
Private Insurance	486	5.5%
School Reimbursed Service	1,356	15.3%
Transportation	47	0.5%
<b>Total</b>	<b>8,861</b>	

Out of Home Treatment (OOH) Population: Based on youth home address, not address of the OOH providers, and reflects active authorizations for that type of OOH during the report period.

All Youth in OOH Treatment		Percentage
Detention Alternative	18	0.9%
Emergency Diagnostic Residential Unit	20	1.0%
Group Home	127	6.3%
I/DD Treatment	229	11.4%
Intensive Residential Treatment	56	2.8%
Psychiatric Community Home	204	10.1%
Residential Treatment Center	454	22.5%
Specialty Bed	396	19.7%
Substance Use Treatment	237	11.8%
Treatment Home	273	13.6%
<b>Total</b>	<b>2,014</b>	

**- Indicators of Cross-System Impact -**

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	4,630
Medicaid Type - Family Care	10,469
Medicaid Type - Supplemental Security Income (SSI)	3,159
Private Insurance	2,333

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### - Special Population Involvement: I/DD

**Descriptions:** Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas. **Summer Camp** applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	107
Agency Respite	174
Assistive Technology: Assessment	14
Educational Advocacy	6
Overnight Respite	16
Self Hired Respite	299
Weekend Recreation	192
<b>Total</b>	<b>808</b>

Authorized FSS Services in Report Month	
After School Respite	452
Agency Respite	707
Assistive Technology: Assessment	17
Assistive Technology: Device/Mod	26
Educational Advocacy	35
Overnight Respite	2
Self Hired Respite	2,924
Weekend Recreation	508
<b>Total</b>	<b>4,671</b>

Intellectual/Developmental Disabled (I/DD) Population	
DD Eligibility Apps Received in Report Month	152
DD Eligibility Apps Approved in Report Month	16
Currently Eligible Youth	14,770

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,304
Mobile Response Stabilization Service	190

2015 Cumulative Summer Camp Applications Received	
Camp Applications Received	1,244
One to One Applications Received	376

Effective 03/08/2016, Tracking Elements for youth 21yrs & older will be auto-closed. This will cause a reduction in youth open to CSOC

### - Special Population Involvement: Youth with Substance Use Challenges

**Descriptions:** CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** are all calls regarding substance use treatment, including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	214
Youth Open to CSOC Substance Use Services	689
LOCI Completed	170
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	11%