

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - July 2016

- Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

| Population Summary | | |
|---|-------|-------|
| Total Unique Youth with Call Activity in Report Month | 4,877 | |
| Newly Registered Youth in Report Month | 1,285 | |
| Gender | | |
| Male | 2,953 | 60.5% |
| Female | 1,924 | 39.5% |
| Age at time of call | | |
| 0-5 | 613 | 12.6% |
| 6-9 | 1,085 | 22.2% |
| 10-12 | 746 | 15.3% |
| 13-17 | 1,929 | 39.6% |
| 18-20 | 481 | 9.9% |
| >=21 | 23 | 0.5% |

| Race | | |
|--|-------|-------|
| African American/Black | 1,328 | 27.2% |
| American Indian/Alaska Native | 21 | 0.4% |
| Asian | 159 | 3.3% |
| Caucasian/White | 1,756 | 36.0% |
| Native Hawaiian And Other Pacific Islander | 3 | 0.1% |
| Some Other Race | 606 | 12.4% |
| Unknown | 1,004 | 20.6% |
| Ethnicity | | |
| Hispanic or Latino | 1,247 | 25.6% |
| Non-Hispanic or Latino | 1,688 | 34.6% |
| No Ethnicity Data | 1,942 | 39.8% |

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

| Total Calls in Report Month | 7,658 | |
|---|--------------|--------------|
| Caller Type - External Partner Group | | |
| Adolescent Housing Hub Provider (AHH) | 7 | 0.1% |
| Childrens Inpatient or Partial Hospital Provider | 349 | 4.6% |
| College or University | 0 | 0.0% |
| County Administrator | 0 | 0.0% |
| Court Personnel | 2 | 0.0% |
| Department of Corrections (DOC) | 0 | 0.0% |
| Department of Human Services (DHS) | 0 | 0.0% |
| Division of Child Protection & Permanency (DCP&P) | 618 | 8.1% |
| Elementary/Middle School | 14 | 0.2% |
| FCIU | 0 | 0.0% |
| High School | 10 | 0.1% |
| Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC) | 21 | 0.3% |
| NJ Child Abuse Hotline | 3 | 0.0% |
| Police | 32 | 0.4% |
| Psychiatric Emergency Service Staff (PESS) | 21 | 0.3% |
| Shelter | 1 | 0.0% |
| Youth Advocate | 2 | 0.0% |
| Other | 278 | 3.6% |
| External Partners Subtotal | 1,358 | 17.7% |

| Caller Type - Caregiver Group | | |
|---|--------------|--------------|
| Family/Custodial Family Member | 138 | 1.8% |
| Minor with Child | 0 | 0.0% |
| Parent/Legal Guardian | 3,975 | 51.9% |
| Resource Parent | 113 | 1.5% |
| Self (18-21) | 155 | 2.0% |
| Self (Under 18) | 24 | 0.3% |
| Caregiver/Youth Subtotal | 4,405 | 57.5% |
| Caller Type - CSOC Provider Group | | |
| Behavioral Assistance/Intensive in Community | 626 | 8.2% |
| Children's System of Care (CSOC) | 11 | 0.1% |
| CMO (Care Management Organization) | 248 | 3.2% |
| CSOC Out of Home Provider | 27 | 0.4% |
| Family Functional or Multi-Systemic Therapy | 27 | 0.4% |
| Mobile Response Stabilization Services (MRSS) | 65 | 0.8% |
| Provider (Other) | 436 | 5.7% |
| Substance Use Treatment Provider | 102 | 1.3% |
| CSOC Provider Subtotal | 1,542 | 20.1% |
| I&R Calls Not Attached to a Youth | 353 | 4.6% |

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

| Reason for Call | | |
|---|--------------|-------|
| Adolescent Housing Hub | 193 | 2.4% |
| Authorizations, Claims & Eligibility | 283 | 3.6% |
| Caller Providing Information About a Member | 349 | 4.4% |
| Caller Providing Information About a Youth | 25 | 0.3% |
| Caller Requesting Information | 1,208 | 15.2% |
| In Home Service Request | 3,311 | 41.6% |
| Intellectual/Developmental Disability Inquiry | 1,226 | 15.4% |
| Out of Home Service Request | 44 | 0.6% |
| Reconsiderations & Concerns | 0 | 0.0% |
| Requested Services Not Accessed Through PerformCare | 467 | 5.9% |
| Substance Use Related | 176 | 2.2% |
| Technical Issues | 83 | 1.0% |
| Other | 592 | 7.4% |
| Total | 7,957 | |

| Call Resolution | | |
|---|---------------|-------|
| Access and Record Maintenance | 836 | 6.7% |
| Adolescent Housing Hub Related | 151 | 1.2% |
| Contacted Child Abuse Hotline | 19 | 0.2% |
| Contacted Police | 11 | 0.1% |
| DCP&P Related | 2 | 0.0% |
| DD/ID Family Support Application Completed | 428 | 3.4% |
| I/DD Eligibility Related | 100 | 0.8% |
| Information Documented | 3,104 | 24.9% |
| Referred for Bio-Psycho-Social Assessment | 516 | 4.1% |
| Referred for Medical Clearance | 4 | 0.0% |
| Referred to Current Insurance | 10 | 0.1% |
| Referred to External System Partner | 1,740 | 14.0% |
| Referred to FCIU | 4 | 0.0% |
| Referred to Outpatient Services | 243 | 1.9% |
| Service Authorization Related | 101 | 0.8% |
| Substance Use Related | 5 | 0.0% |
| Transferred internally to Clinical, Quality or Service Desk | 3,691 | 29.6% |
| Other | 1,504 | 12.1% |
| Total | 12,469 | |

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

| Gender | | |
|--------|--------|-------|
| Male | 14,553 | 61.7% |
| Female | 9,047 | 38.3% |

| Age | | |
|-------|--------|-------|
| 0-5 | 1,189 | 5.0% |
| 6-9 | 4,531 | 19.2% |
| 10-12 | 4,056 | 17.2% |
| 13-17 | 11,119 | 47.1% |
| 18-20 | 2,624 | 11.1% |
| >=21 | 81 | 0.3% |

Total Unique Active Youth in Report Month **23,600**

| Race | | |
|--|-------|-------|
| African American/Black | 6,314 | 26.8% |
| American Indian/Alaska Native | 71 | 0.3% |
| Asian | 608 | 2.6% |
| Caucasian/White | 9,076 | 38.5% |
| Native Hawaiian And Other Pacific Islander | 7 | 0.0% |
| Some Other Race | 3,600 | 15.3% |
| Unknown | 3,924 | 16.6% |

| Ethnicity | | |
|------------------------|-------|-------|
| Hispanic or Latino | 6,039 | 25.6% |
| Non-Hispanic or Latino | 7,925 | 33.6% |
| No Ethnicity Data | 9,636 | 40.8% |

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Service Distribution of Active Youth in Report Period : **Authorized CSOC Services** are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

| Authorized CSOC Services | | Percentage of total Auths |
|---|---------------|---------------------------|
| Behavioral Assistance | 3,919 | 7.4% |
| Biopsychosocial Assessment | 1,104 | 2.1% |
| Care Management | 14,483 | 27.3% |
| Family Functional or Multi Systemic Therapy | 204 | 0.4% |
| Family Support Services (I/DD) | 4,676 | 8.8% |
| Intensive in Community | 14,696 | 27.7% |
| Intensive In Home | 2,769 | 5.2% |
| Mobile Response Initial | 1,268 | 2.4% |
| Mobile Response Stabilization | 4,163 | 7.9% |
| Out of Home Treatment | 2,852 | 5.4% |
| Substance Use Treatment | 447 | 0.8% |
| Wrap Flex Services | 2,417 | 4.6% |
| Total | 52,998 | |

| Referrals & Other Authorizations from CMO ISP's | | Percentage of total Auths |
|--|--------------|---------------------------|
| Bundled Services requested by the Care Management Organization (CMO) | 3,194 | 37.1% |
| Community Based Services | 1,276 | 14.8% |
| DCP&P Contracted | 6 | 0.1% |
| Inpatient | 3 | 0.0% |
| Juvenile Justice Service | 12 | 0.1% |
| Outpatient Referral (based on OP Prog Note) | 244 | 2.8% |
| Peer Support | 2,025 | 23.5% |
| Private Insurance | 477 | 5.5% |
| School Reimbursed Service | 1,316 | 15.3% |
| Transportation | 49 | 0.6% |
| Total | 8,602 | |

Out of Home Treatment (OOH) Population: Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

| All Youth in OOH Treatment | | Percentage |
|---------------------------------------|--------------|------------|
| Detention Alternative | 18 | 0.9% |
| Emergency Diagnostic Residential Unit | 21 | 1.1% |
| Group Home | 124 | 6.3% |
| I/DD Treatment | 228 | 11.6% |
| Intensive Residential Treatment | 56 | 2.9% |
| Psychiatric Community Home | 199 | 10.2% |
| Residential Treatment Center | 454 | 23.2% |
| Specialty Bed | 384 | 19.6% |
| Substance Use Treatment | 211 | 10.8% |
| Treatment Home | 263 | 13.4% |
| Total | 1,958 | |

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

| Funding Type | |
|--|-------|
| Medicaid Type - 3560 | 4,376 |
| Medicaid Type - Family Care | 9,695 |
| Medicaid Type - Supplemental Security Income (SSI) | 3,077 |
| Private Insurance | 2,221 |

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas. **Summer Camp** applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

| Services requested through the I/DD Family Support Application in Report Month | |
|--|------------|
| After School Respite | 96 |
| Agency Respite | 168 |
| Assistive Technology: Assessment | 17 |
| Educational Advocacy | 13 |
| Overnight Respite | 7 |
| Self Hired Respite | 287 |
| Weekend Recreation | 190 |
| Total | 778 |

| Authorized FSS Services in Report Month | |
|---|--------------|
| After School Respite | 490 |
| Agency Respite | 690 |
| Assistive Technology: Assessment | 25 |
| Assistive Technology: Device/Mod | 21 |
| Educational Advocacy | 34 |
| Overnight Respite | 2 |
| Self Hired Respite | 2,923 |
| Weekend Recreation | 491 |
| Total | 4,676 |

| Intellectual/Developmental Disabled (I/DD) Population | |
|---|--------|
| DD Eligibility Apps Received in Report Month | 120 |
| DD Eligibility Apps Approved in Report Month | 9 |
| Currently Eligible Youth | 14,770 |

| I/DD youth with Care Management Entity Attachment in Report Month | |
|---|-------|
| Care Management | 2,329 |
| Mobile Response Stabilization Service | 173 |

| 2015 Cumulative Summer Camp Applications Received | |
|---|-------|
| Camp Applications Received | 1,246 |
| One to One Applications Received | 377 |

Effective 03/08/2016, Tracking Elements for youth 21yrs & older will be auto-closed. This will cause a reduction in youth open to CSOC

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

| Substance Use Clinical Activity | |
|--|-----|
| Substance Use Call Activity | 176 |
| Youth Open to CSOC Substance Use Services | 666 |
| LOCI Completed | 143 |
| Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed | 12% |