

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - September 2016

- Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary	
Total Unique Youth with Call Activity in Report Month	5,853
Newly Registered Youth in Report Month	1,946

Gender	
Male	3,520 60.2%
Female	2,332 39.8%

Age at time of call	
0-4	431 7.4%
5-10	1,891 32.3%
11-13	1,125 19.2%
14-17	1,929 33.0%
18-20	447 7.6%
21	22 0.4%
>21	1 0.0%

Race	
African American/Black	1,512 25.8%
American Indian/Alaska Native	15 0.3%
Asian	189 3.2%
Caucasian/White	2,095 35.8%
Native Hawaiian And Other Pacific Islander	1 0.0%
Some Other Race	730 12.5%
Unknown	1,311 22.4%

Ethnicity	
Hispanic or Latino	1,589 27.1%
Non-Hispanic or Latino	1,764 30.1%
No Ethnicity Data	2,500 42.7%

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month	9,226	
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	9	0.1%
Childrens Inpatient or Partial Hospital Provider	376	4.1%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	2	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	5	0.1%
Division of Child Protection & Permanency (DCP&P)	647	7.0%
Elementary/Middle School	87	0.9%
FCIU	0	0.0%
High School	57	0.6%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	9	0.1%
NJ Child Abuse Hotline	2	0.0%
Police	44	0.5%
Psychiatric Emergency Service Staff (PESS)	58	0.6%
Shelter	3	0.0%
Youth Advocate	8	0.1%
Other	368	4.0%
External Partners Subtotal	1,675	18.2%

Caller Type - Caregiver Group	
Family/Custodial Family Member	254 2.8%
Minor with Child	0 0.0%
Parent/Legal Guardian	5,269 57.1%
Resource Parent	141 1.5%
Self (18-21)	150 1.6%
Self (Under 18)	16 0.2%
Caregiver/Youth Subtotal	5,830 63.2%

Caller Type - CSOC Provider Group	
Behavioral Assistance/Intensive in Community	450 4.9%
Children's System of Care (CSOC)	1 0.0%
CMO (Care Management Organization)	252 2.7%
CSOC Out of Home Provider	19 0.2%
Family Functional or Multi-Systemic Therapy	27 0.3%
Mobile Response Stabilization Services (MRSS)	57 0.6%
Provider (Other)	508 5.5%
Substance Use Treatment Provider	106 1.1%
CSOC Provider Subtotal	1,420 15.4%
I&R Calls Not Attached to a Youth	301 3.3%

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	174	1.8%
Authorizations, Claims & Eligibility	165	1.7%
Caller Providing Information About a Member	327	3.4%
Caller Providing Information About a Youth	22	0.2%
Caller Requesting Information	1,387	14.3%
In Home Service Request	4,761	49.0%
Intellectual/Developmental Disability Inquiry	1,204	12.4%
Out of Home Service Request	27	0.3%
Reconsiderations & Concerns	16	0.2%
Requested Services Not Accessed Through PerformCare	495	5.1%
Substance Use Related	205	2.1%
Technical Issues	94	1.0%
Other	832	8.6%
Total	9,709	

Call Resolution		
Access and Record Maintenance	751	4.8%
Adolescent Housing Hub Related	140	0.9%
Contacted Child Abuse Hotline	22	0.1%
Contacted Police	22	0.1%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	400	2.6%
I/DD Eligibility Related	99	0.6%
Information Documented	3,629	23.4%
Referred for Bio-Psycho-Social Assessment	650	4.2%
Referred for Medical Clearance	5	0.0%
Referred to Current Insurance	17	0.1%
Referred to External System Partner	2,686	17.3%
Referred to FCIU	9	0.1%
Referred to Outpatient Services	354	2.3%
Service Authorization Related	130	0.8%
Substance Use Related	15	0.1%
Transferred internally to Clinical, Quality or Service Desk	4,827	31.1%
Other	1,766	11.4%
Total	15,522	

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those receiving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	13,656	61.7%
Female	8,463	38.3%

Age		
0-4	571	2.6%
5-10	6,024	27.2%
11-13	4,253	19.2%
14-17	8,722	39.4%
18-20	2,468	11.2%
21	79	0.4%
>21	1	0.0%

Total Unique Active Youth in Report Month **22,119**

Race		
African American/Black	5,971	27.0%
American Indian/Alaska Native	64	0.3%
Asian	592	2.7%
Caucasian/White	8,683	39.3%
Native Hawaiian And Other Pacific Islander	7	0.0%
Some Other Race	3,357	15.2%
Unknown	3,445	15.6%

Ethnicity		
Hispanic or Latino	5,512	24.9%
Non-Hispanic or Latino	7,469	33.8%
No Ethnicity Data	9,138	41.3%

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Service Distribution of Active Youth in Report Period : *Authorized CSOC Services* are services assigned or managed by the CSA, PerformCare. *Referrals & Other Authorizations* come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	3,746	7.4%
Biopsychosocial Assessment	1,235	2.5%
Care Management	13,911	27.6%
Family Functional or Multi Systemic Therapy	187	0.4%
Family Support Services (I/DD)	4,702	9.3%
Intensive in Community	13,197	26.2%
Intensive In Home	3,007	6.0%
Mobile Response Initial	2,021	4.0%
Mobile Response Stabilization	3,217	6.4%
Out of Home Treatment	2,765	5.5%
Substance Use Treatment	385	0.8%
Wrap Flex Services	2,029	4.0%
Total	50,402	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	2,848	34.5%
Community Based Services	1,200	14.5%
DCP&P Contracted	5	0.1%
Inpatient	1	0.0%
Juvenile Justice Service	12	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	642	7.8%
Peer Support	1,809	21.9%
Private Insurance	421	5.1%
School Reimbursed Service	1,270	15.4%
Transportation	46	0.6%
Total	8,254	

Out of Home Treatment (OOH) Population: *Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.*

All Youth in OOH Treatment		Percentage
Detention Alternative	15	0.8%
Emergency Diagnostic Residential Unit	22	1.2%
Group Home	126	6.6%
I/DD Treatment	229	12.1%
Intensive Residential Treatment	59	3.1%
Psychiatric Community Home	206	10.9%
Residential Treatment Center	444	23.4%
Specialty Bed	357	18.8%
Substance Use Treatment	195	10.3%
Treatment Home	244	12.9%
Total	1,897	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disability coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	3,897
Medicaid Type - Family Care	8,655
Medicaid Type - Supplemental Security Income (SSI)	2,989
Private Insurance	2,116

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- Special Population Involvement: I/DD

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas. **Summer Camp** applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	113
Agency Respite	179
Assistive Technology: Assessment	16
Educational Advocacy	14
Overnight Respite	16
Self Hired Respite	240
Weekend Recreation	209
Total	787

Authorized FSS Services in Report Month	
After School Respite	499
Agency Respite	779
Assistive Technology: Assessment	29
Assistive Technology: Device/Mod	25
Educational Advocacy	31
Overnight Respite	1
Self Hired Respite	2,822
Weekend Recreation	517
Total	4,703

Intellectual/Developmental Disabled (I/DD) Population	
DD Eligibility Apps Received in Report Month	136
DD Eligibility Apps Approved in Report Month	38
Currently Eligible Youth	14,750

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,407
Mobile Response Stabilization Service	158

2016 Cumulative Summer Camp Applications Received	
Camp Applications Received	1,255
One to One Applications Received	369

2016 Camp Related Authorizations	
Approved Camp Authorizations	1,132
Approved One to One Aid Authorizations	293

- Special Population Involvement: Youth with Substance Use Challenges

Descriptions: CSOC provides very limited substance use treatment services for under-insured youth that meet specific need criteria. These services include specialty assessment, outpatient, partial, out of home, and detoxification. **Calls** include all calls regarding substance use treatment (includes calls with SU reasons and/or SU resolutions), including calls from providers. **Open to CSOC Substance Use Services** represents unique youth with a Substance Use or SJI tracking element. The **LOCI** is completed by PerformCare clinicians and is a recognized tool for determining the level of treatment for a youth. Data from completed Substance Use Modules on **Assessments** completed in the report month drive the need percentage.

Substance Use Clinical Activity	
Substance Use Call Activity	205
Youth Open to CSOC Substance Use Services	636
LOCI Completed	136
Percentage of youth for whom Assessment indicates history or current need based on SUT modules completed compared to all Assessments completed	14%