



Commissioner's Dashboard October 2014

Allison Blake, Ph.D., L.S.W
Commissioner

November 20, 2014

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.



On or About October 31, 2014

DCF At a Glance	
DCF: Total Children Served in the Month¹	89,535
CP&P: Children/Youth Served	51,196
OOH Setting (< 18)	7,199
In-Home Setting (< 18)	41,902
Youth 18-21	2,095
Youth Open with CSOC²	38,339
FCP: Total Clients Served³	14,706
DOW: Total Clients Served⁴ (Monthly Average)	1,061
DCF: Families Served in the Month⁵	28,572
CP&P	25,545
FCP (Family Success Centers & Home Visiting)	3,027

CSOC ⁶ Quick Facts	
Youth Open with CSOC (unduplicated count)	38,339
DD Eligible Children (unduplicated count)	17,341
MRSS: Dispatches in the month	2,004
MRSS: Interventions (includes prior dispatches)	1,203
Remained in same Living situation	95%
Care Management: Children Served	9,898
OOH Behavioral Health Settings: Children Served	1,631
Placed out of State	1
PerformCare Calls	9,503
DD Related Calls	1,732
Sandy Related Calls	478

CP&P Quick Facts	
Hotline Referrals	16,868
CPS Reports	33%
CWS Referrals	9%
Number of Human Trafficking Referrals ⁸	7
Response Timeliness	96%
Monthly Staff Contacts/Children OOH	95%
Entries to Care	437
Caseload: Intake	78%
Caseload: Permanency	97%
Caseload: Adoption	84%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,683

FCP & DoW Quick Facts ⁷	
FSCs: Families Served (September)	2,706
Home Visiting: Families Served (September)	321
SBYSP: Clients Served (September)	10,302
DV Services: Clients Served (September)	1,377
Residential	14%
Non-Residential	86%
SAARC: Clients Served (April- June 2014)	1,375
Displaced Homemaker: Clients Served (Jul - Sep 2014)	1,809
New Clients	27%
RPE: Doses/Activities provided at Implementation Sites (Nov-Jan)	83

¹ Some children may be served by both CP&P and CSOC, and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new clients/families. DoW quick facts are based on new and ongoing clients/families served.

⁸ The cumulative number of human trafficking referrals between November 2013 and October 2014 was 118.

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures.

The data is produced for continuous quality improvement across DCF.

MSA Updates					
Comparing December 2013 to October 2014					
	December 2013	October 2014	Δ from Dec 2013	MSA Target	
Initial FTMs (September 2014)	69%	79%	10%	90%	
Quarterly FTMs	54%	80%	26%	90%	
Initial Case Plans (September 2014)	97%	98%	1%	95%	
Ongoing Case Plans	98%	97%	-1%	95%	
CW visits Child Monthly (at placement site)	94%	95%	1%	98%	
CW visits Child 2x/Mo 1st2Mo (August 2014)	89%	94%	5%	95%	
CW visits Parent 2x/Mo	74%	77%	3%	95%	
Parent visits Child 4x/Mo ¹	56%	59%	3%	60%	
Response Timeliness	97%	96%	-1%	98%	
Investigation Timeliness CP&P (August 2014)	63%	76%	13%	98%	
Investigation Timeliness IAIU	85%	87%	2%	80%	
Ind. Living Assessments 14-18 yrs	96%	84%	-12%	95%	
Caseloads: Intake	87%	78%	-9%	95%	
Caseloads: Permanency	95%	97%	2%	95%	
Caseloads: Adoption	87%	84%	-3%	95%	
<i>This table compares performance in the most current month to the last month of the previously published monitoring report (December 2013)</i>					
 <p>The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the MSA target. Measures with a 30 or 60 day lag are noted next to the description of the measure.</p>					

Caseworker visits with Child in Placement (all locations) October: 99%

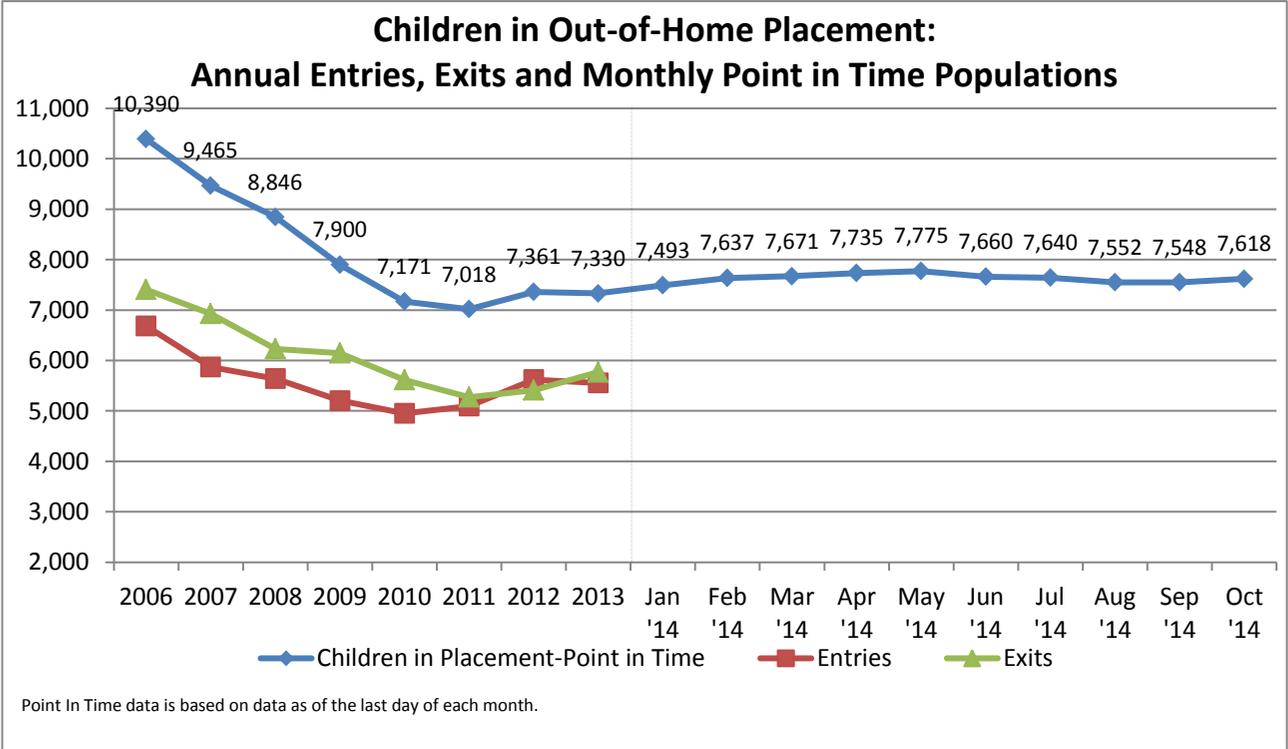


Table of Contents

SECTION I: CHILD PROTECTION & PERMANENCY	5
SECTION II: ADOLESCENT SERVICES	10
SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT	11
SECTION IV: CHILDREN'S SYSTEM OF CARE	12
SECTION V: FAMILY & COMMUNITY PARTNERSHIPS	15
SECTION VI: DIVISION ON WOMEN	16
SECTION VII: TRACKING DATA AFTER SUPERSTORM SANDY	18
SECTION VIII: KEY PERFORMANCE INDICATORS BY CPP LOCAL OFFICE	21

Section I: Child Protection & Permanency

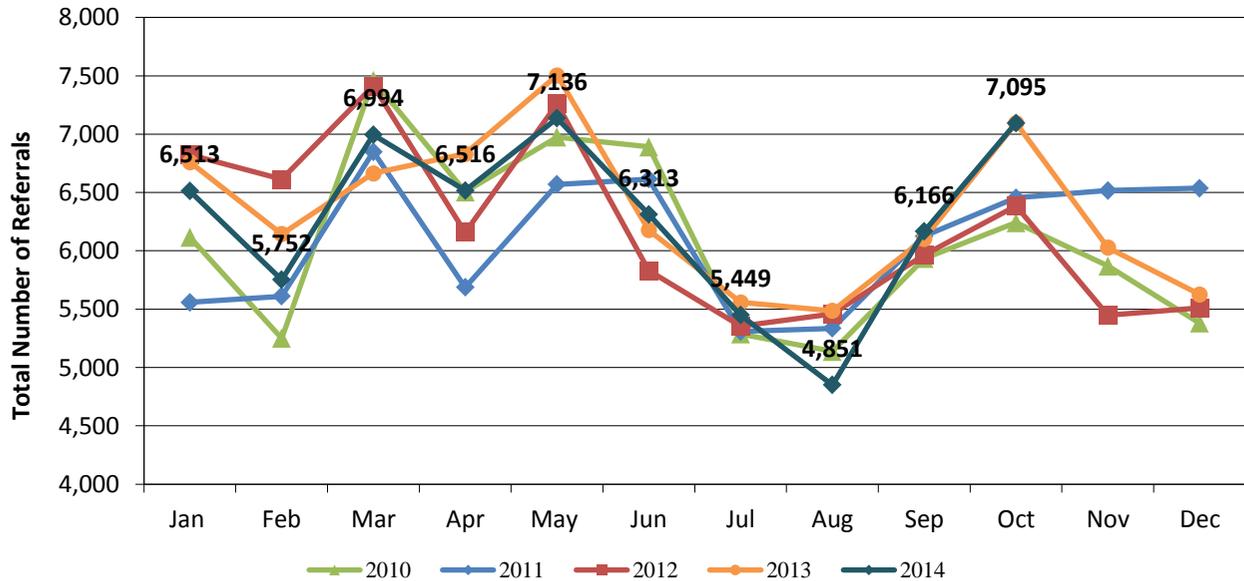
CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>	n for 10/2014	Δ from 10/2013
Families Under CP&P Supervision	25,545	-2%
Children Under CP&P Supervision	51,196	-1%
Children Receiving CP&P In-Home Services	43,578	-1%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin) (53%)		
Resource Family Kinship (39%)	7,618	1%
Group and Residential (7%)		
Independent Living (1%)		
Children Legally Free for Adoption (Excludes TPR Appeals)	1,160	14%
Finalized Adoptions to date (CY 2014)	677	5%
Children in Subsidized Kinship Legal Guardianship	1,987	-3%
Children in Subsidized Adoptions	13,696	1%
Entries to Care	437	-7%
Exits from Care	345	-14%



The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.

Section I: Child Protection & Permanency

CPS & CWS Referrals Assigned to All CP&P Offices



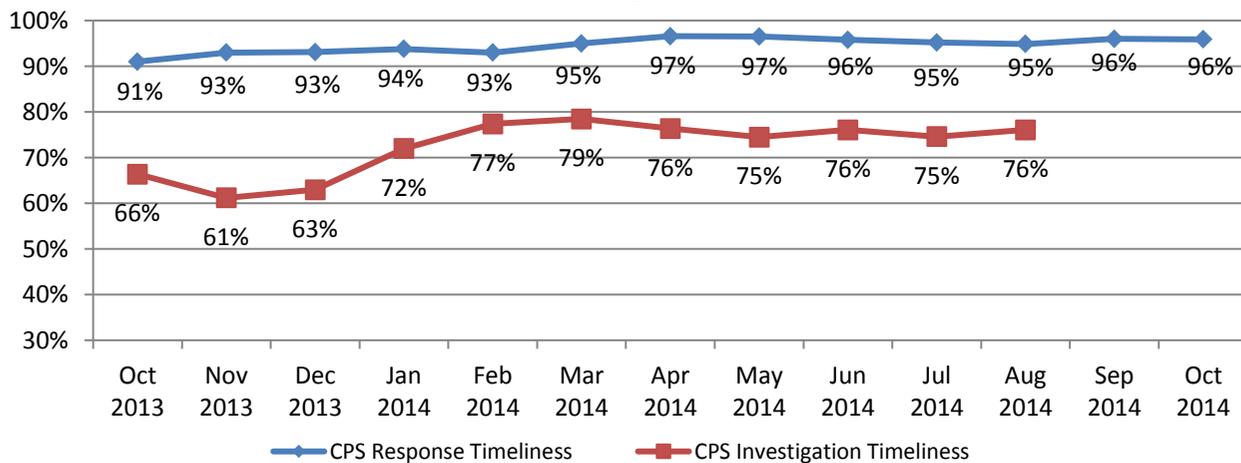
Axis begins at 4,000 to enhance separation of data.

State Central Registry Statistics

Total SCR Intakes Recorded in NJ SPIRIT	16,868
CPS Reports	32.7%
CWS Referrals	9.4%
Non CPS/CWS Child Related Calls	57.9%

Response and Investigation Timeliness

(MSA Target= 98%)



Axis begins at 30% to enhance separation.

Investigations have a 60 day lag in reporting.

August 2014: 7% of the Investigations received had a Substantiated finding & an additional 9% had an established finding.

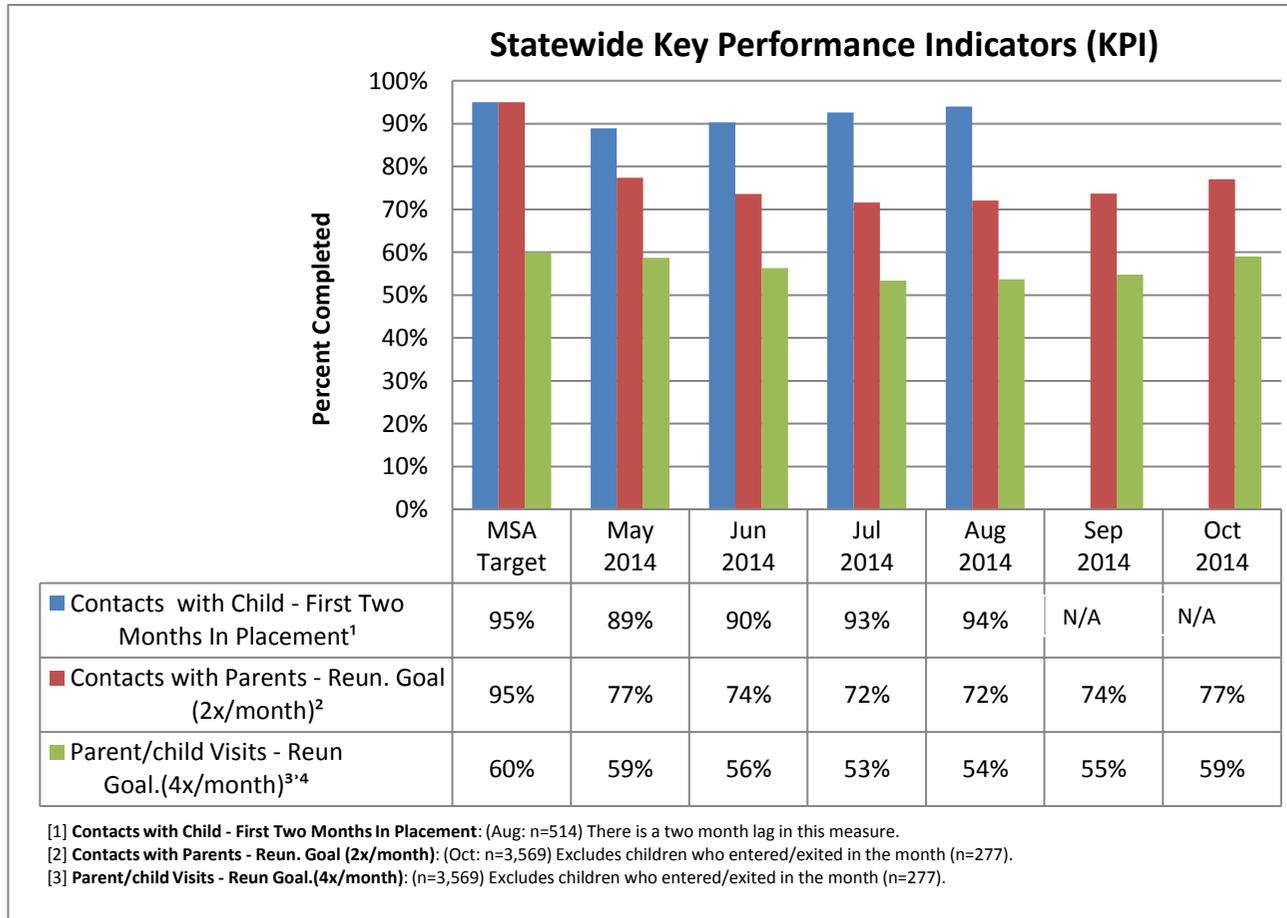
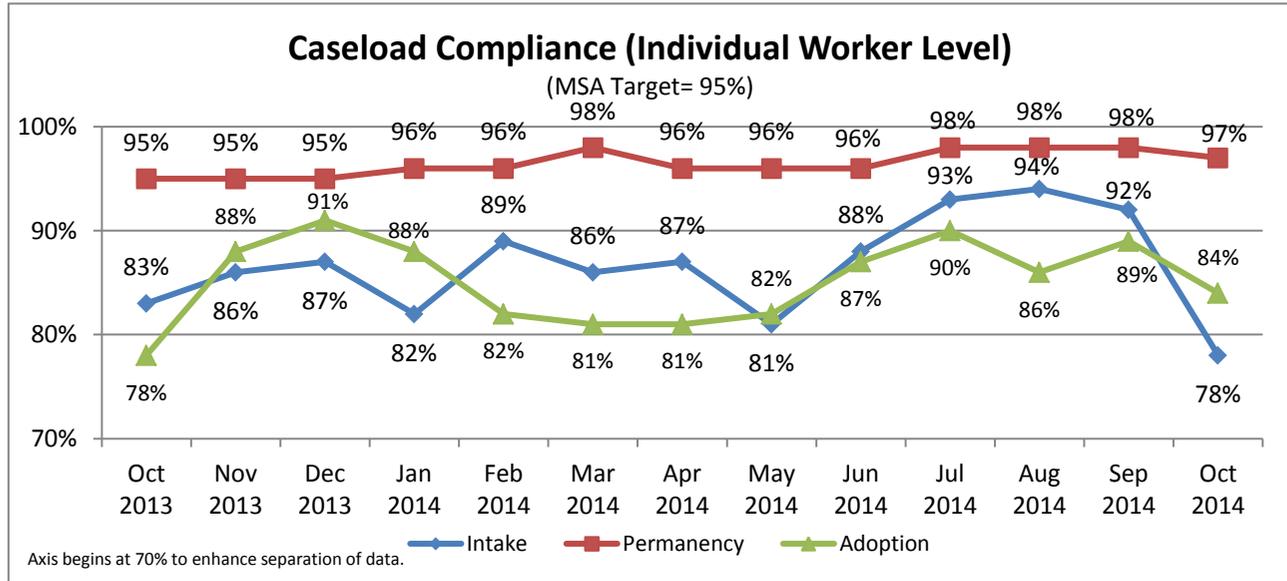
The variation in performance on investigation timeliness in the Fall of 2013 is likely due to the high number of referrals received in October 2013 (see above).

Section I: Child Protection & Permanency

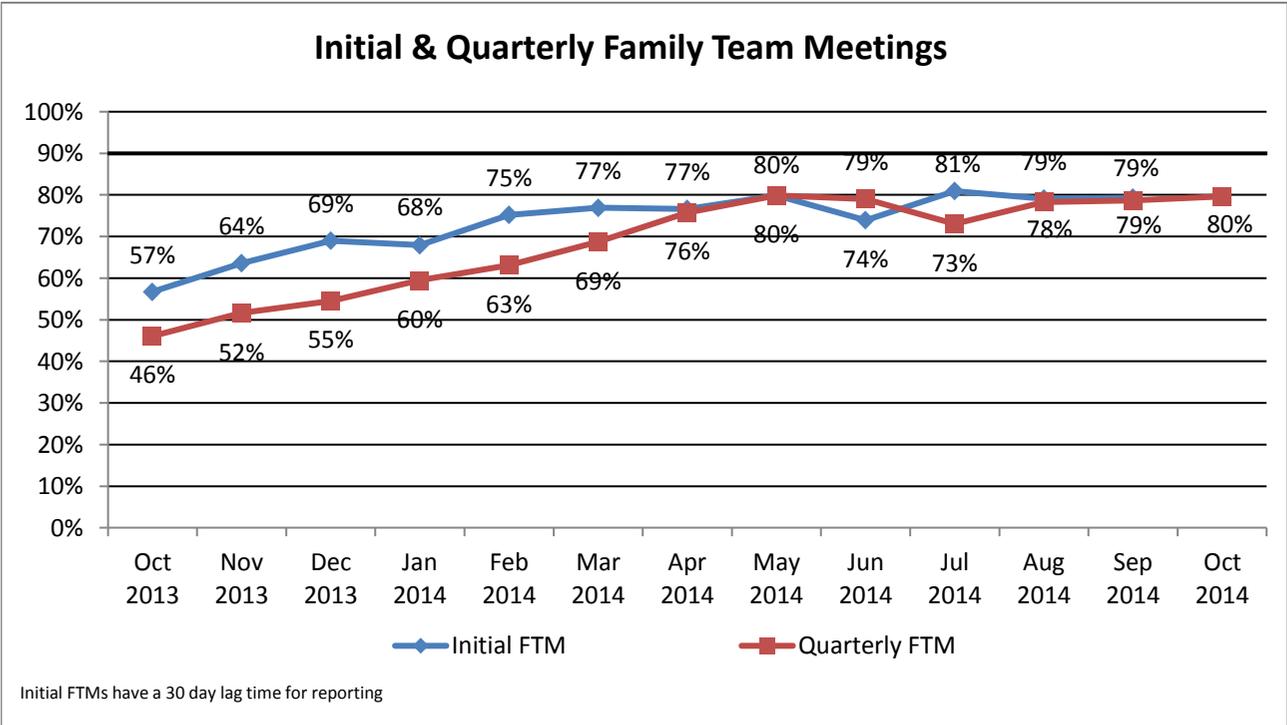
Monthly Staff Contacts (MSA Target for Out of Home Children = 98%)

	May 2014	June 2014	Jul 2014	Aug 2014	Sep 2014	Oct 2014	Δ from MSA	6 Months Average
In Home	95%	92%	91%	91%	92%	94%	N/A	93%
Out of Home	92%	90%	90%	93%	93%	95%	-3%	92%

Monthly Staff Contacts: In Home (n=20,082), Out-of-Home (n=6,514).

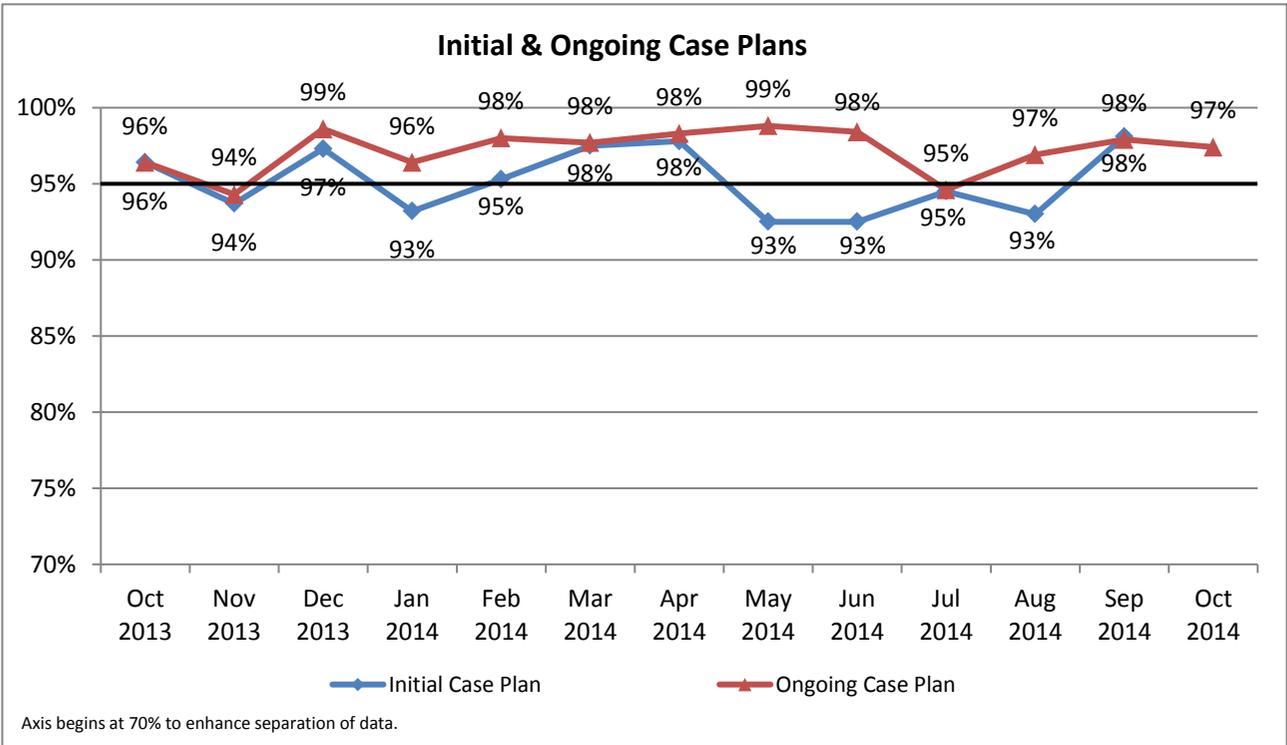


Section I: Child Protection & Permanency



Initial FTMs: (n=353) Compliance excludes children who exited within 30 days of removal.

Quarterly FTMs: (n=1837) Compliance excludes children who exited.

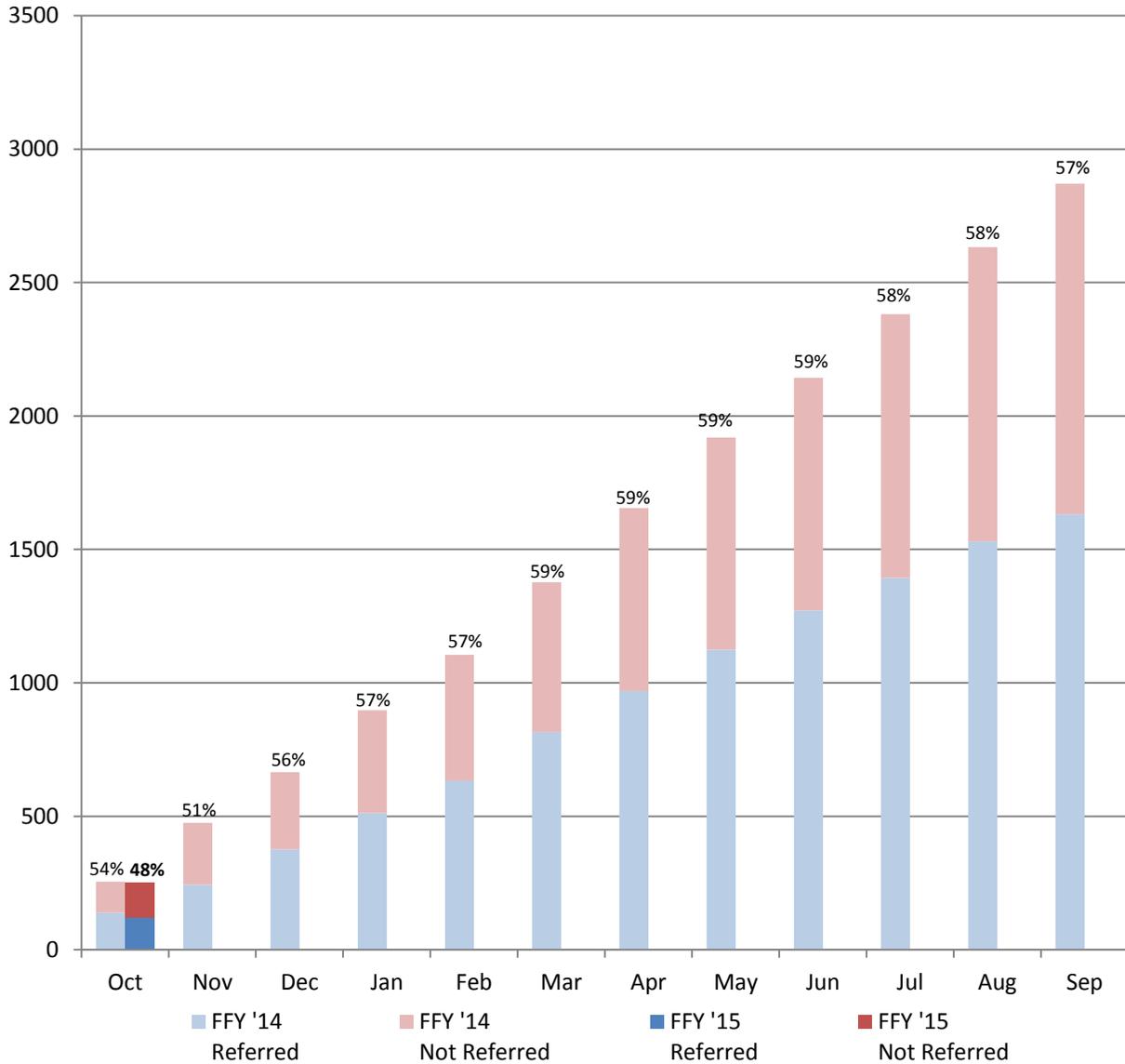


Initial Case Plans: (n=365) Compliance excludes children who exited. 6 months average for Initial Case Plans is 95%.

Ongoing Case Plans (n=1232) Compliance excludes children who exited in the last six months. 6 months average for Ongoing Case Plans is 97%.

Section I: Child Protection & Permanency

Monthly Cumulative Rate of Referral to Early Intervention Service for Eligible Children



Eligible Children: Pursuant to the Child Abuse Prevention and Treatment Act (CAPTA) 42 U.S.C. §5106a, a child under three years of age involved in a Substantiated or Established incident of child abuse or neglect, must be referred to the New Jersey Early Intervention System (NJEIS) in his or her county of residence.

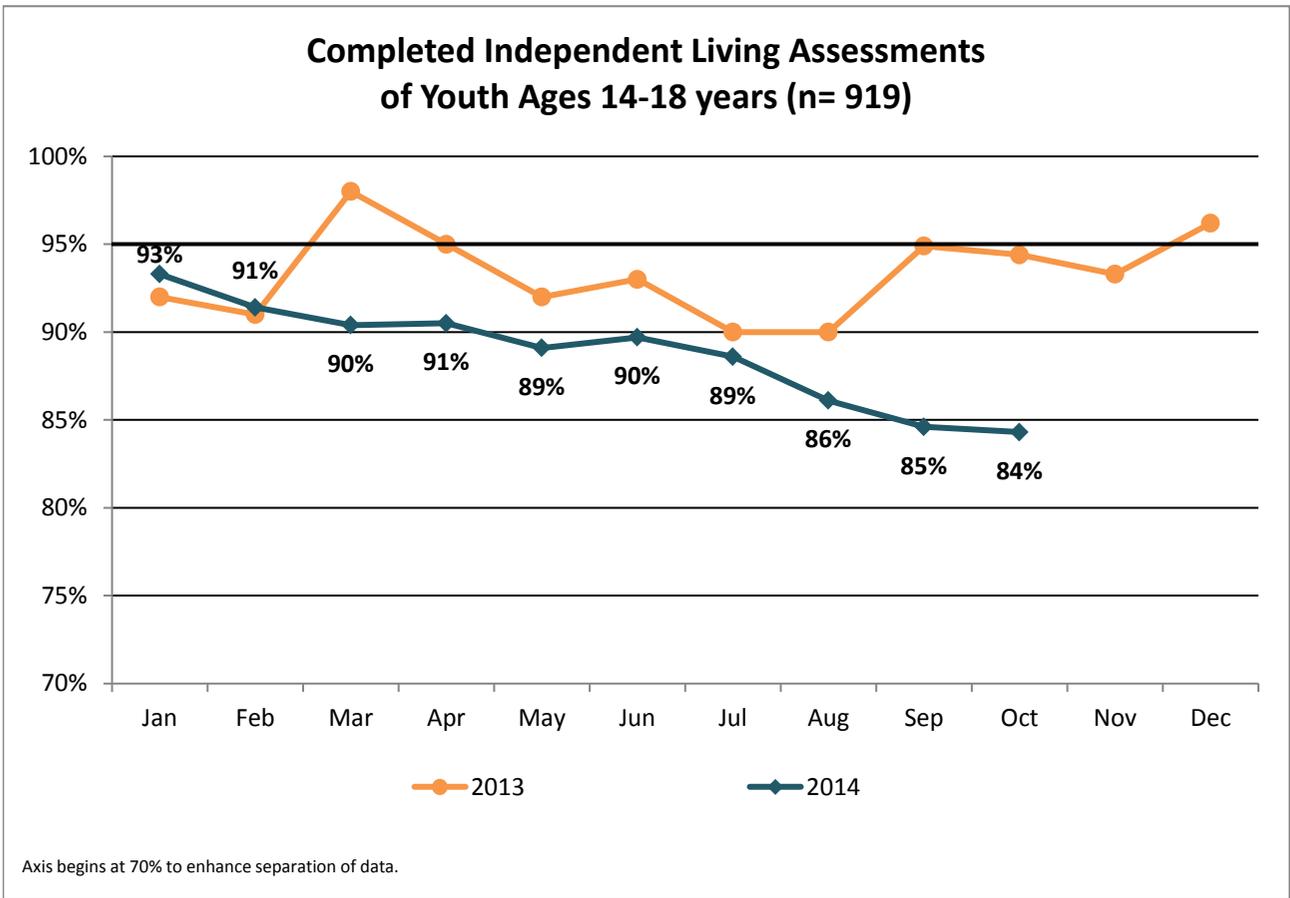
Rate of Referral: This graph represents the rate of referral by month for the cumulative number of eligible children as a result of investigations completed in the federal fiscal year (October 1, 20XX – September 30, 20XX).

Ongoing Data Collection: Referrals are counted on an ongoing basis through the federal fiscal year. As a result data from federal fiscal year 2015 will change from month to month as the referral counts are updated.

Section II: Adolescent Services

OAS Quick Facts Youth 18-21

Youth 18-21 years old served by CP&P⁴	2,095
Youth served "In Home" living with a parent/relative or living independently⁵	1,676
Youth served "Out-of-Home"	419
Family Based Setting (56%)	
Congregate Care Setting (25%)	
Independent Living (19%)	
Youth Receiving Adoption or KLG Subsidy	572

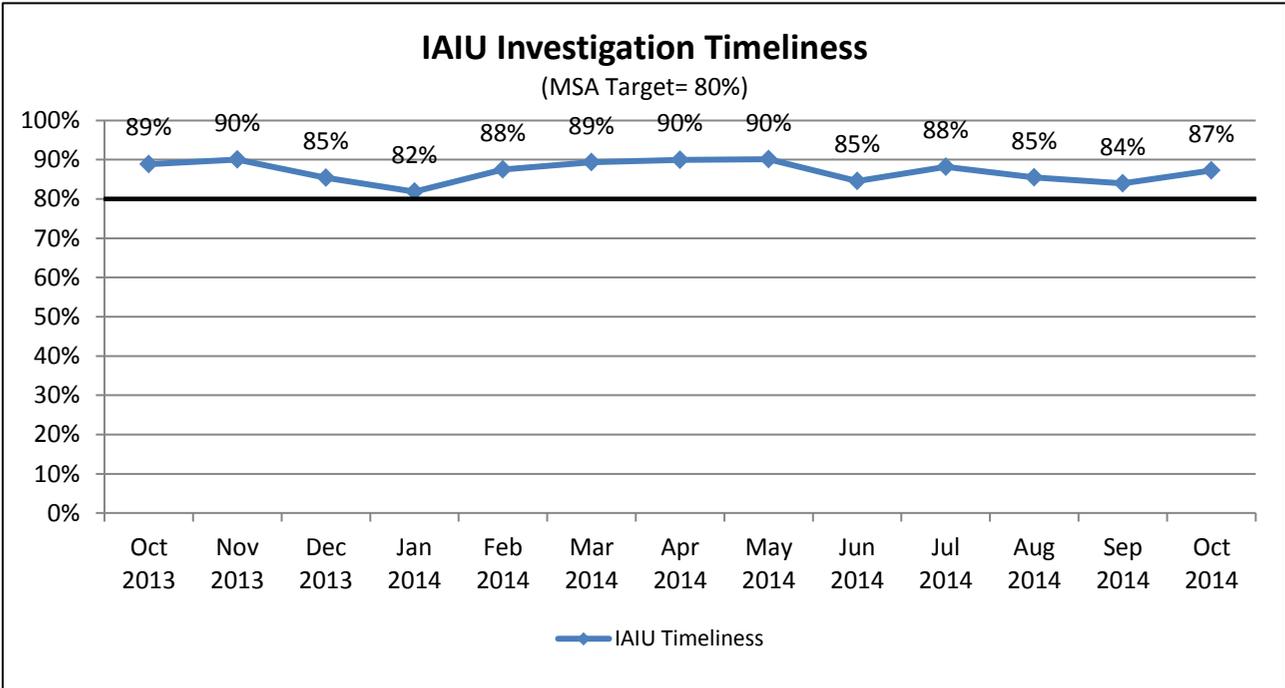
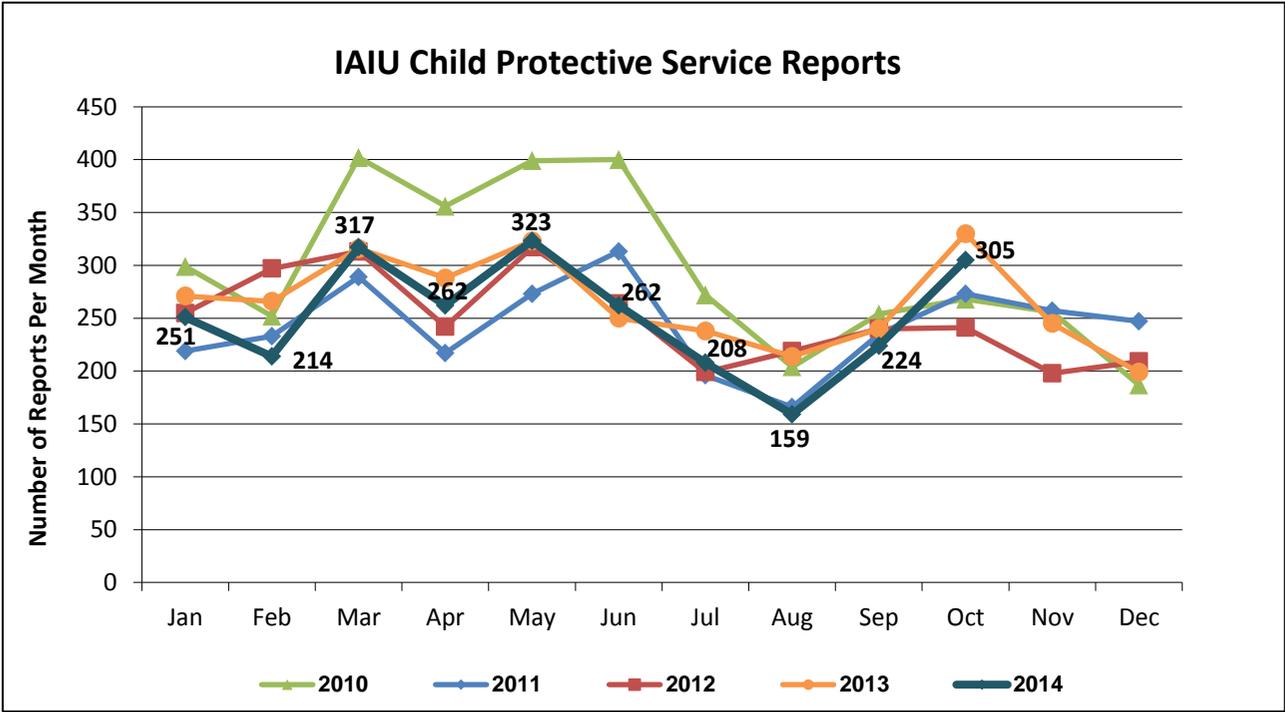


[4] The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

[5] The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds

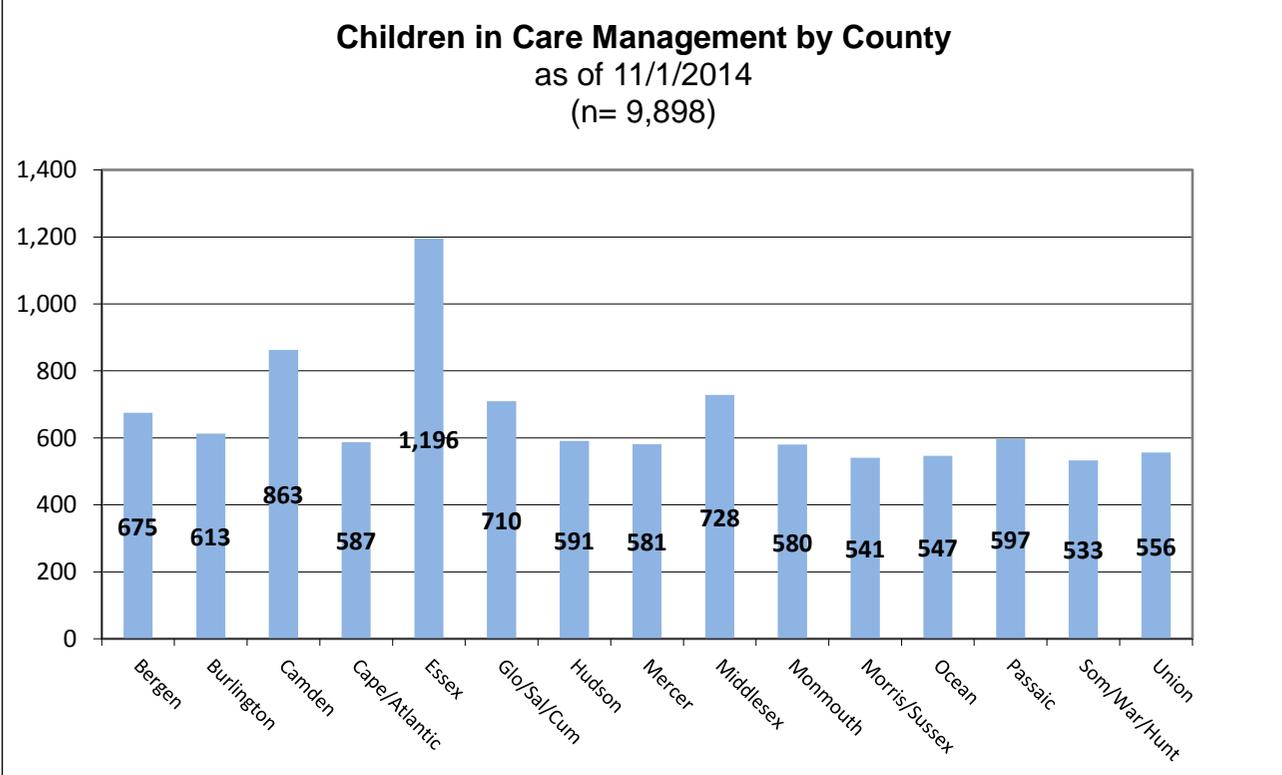
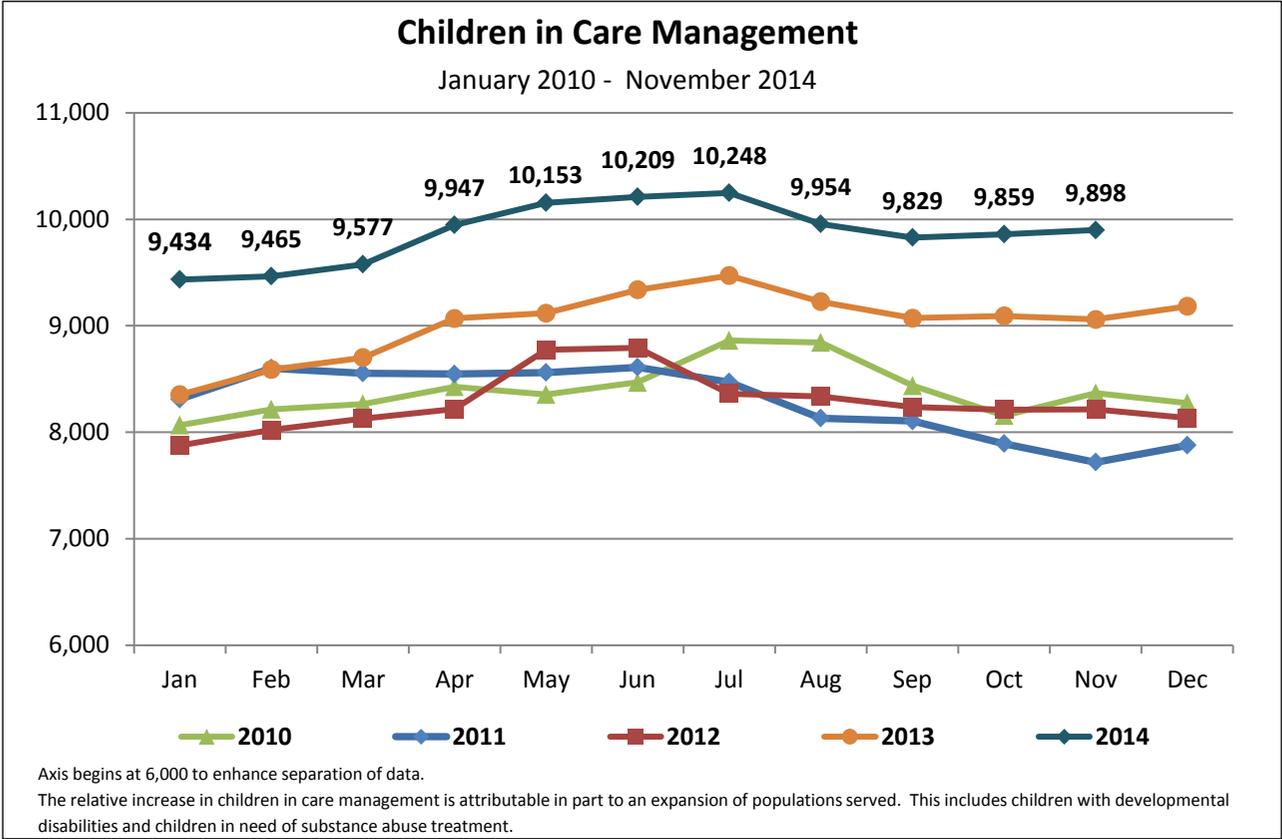
1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Section III: Institutional Abuse Investigation Unit



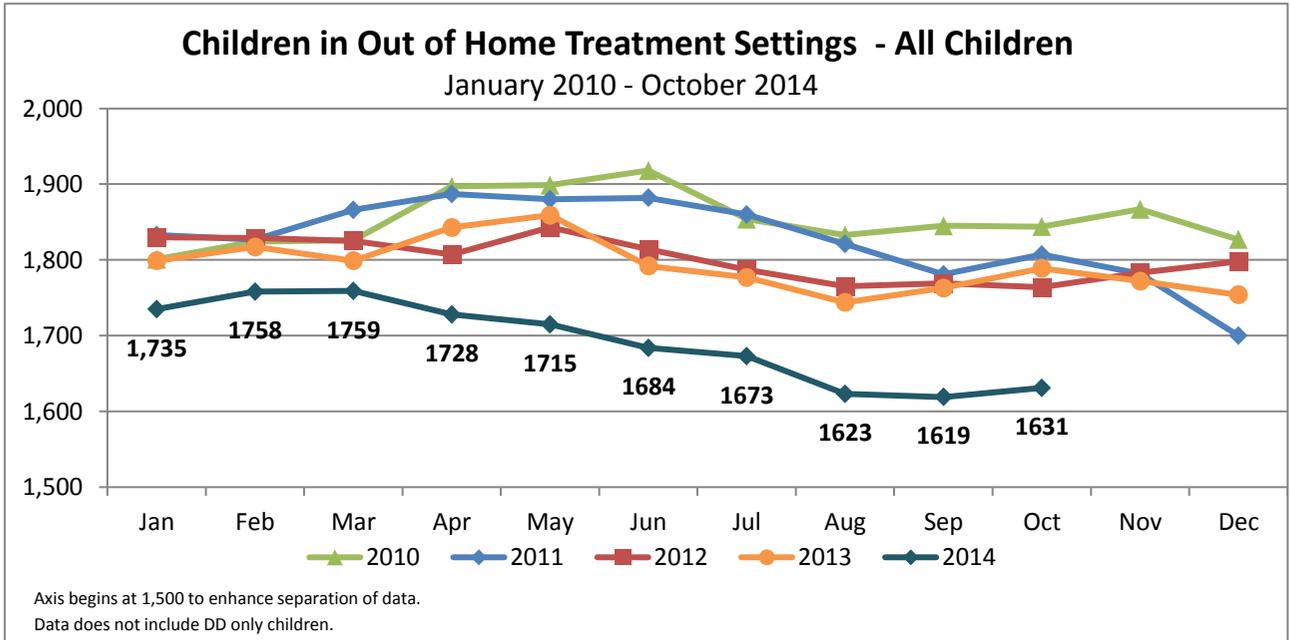
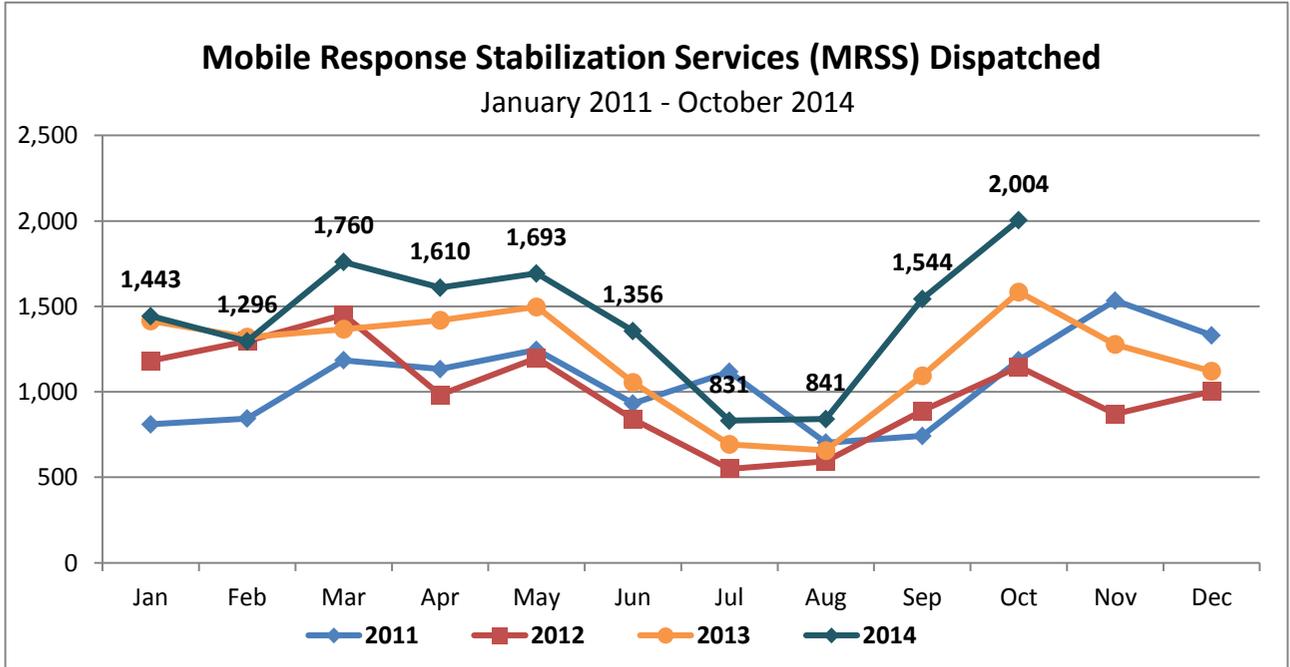
The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.

Section IV: Children's System of Care



The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.

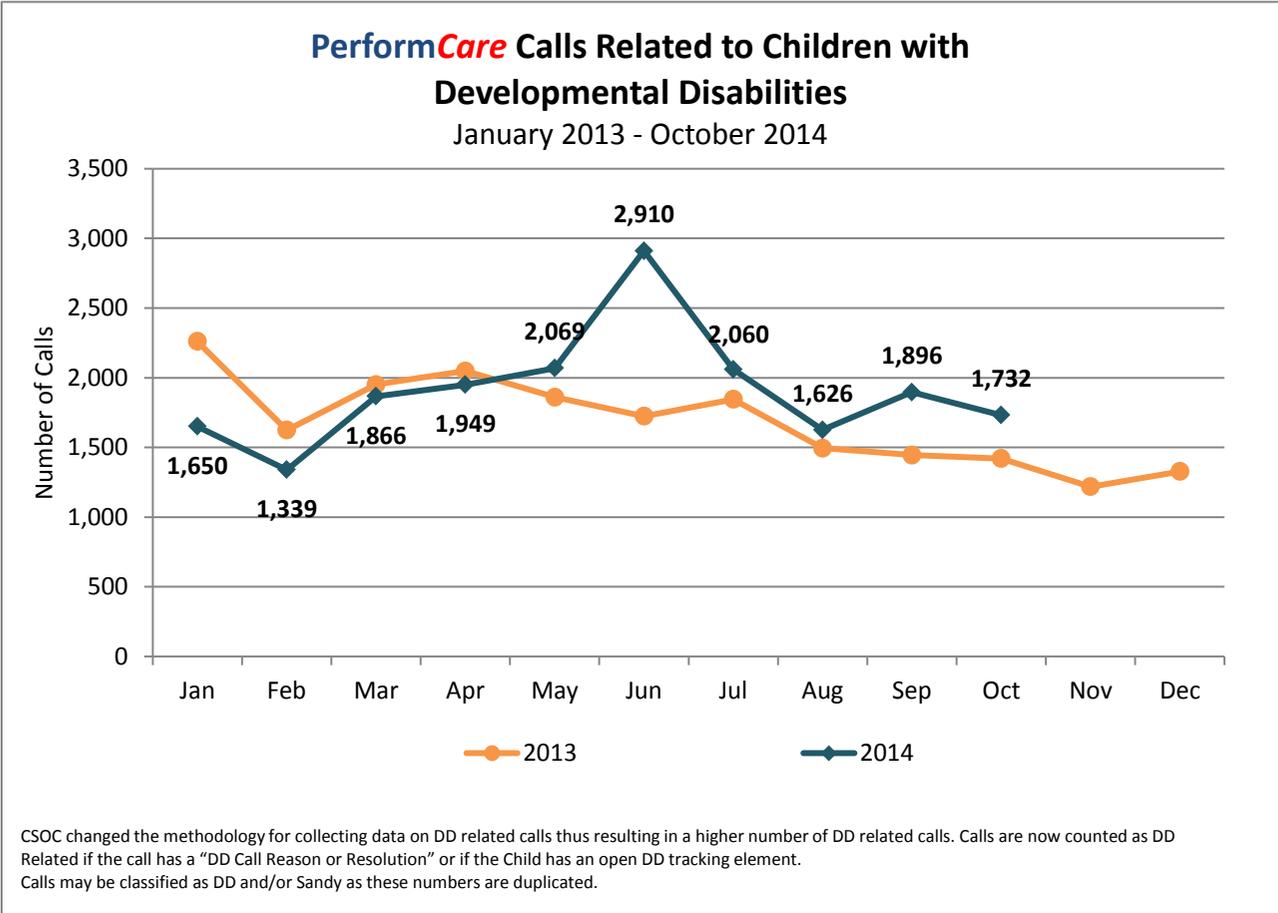
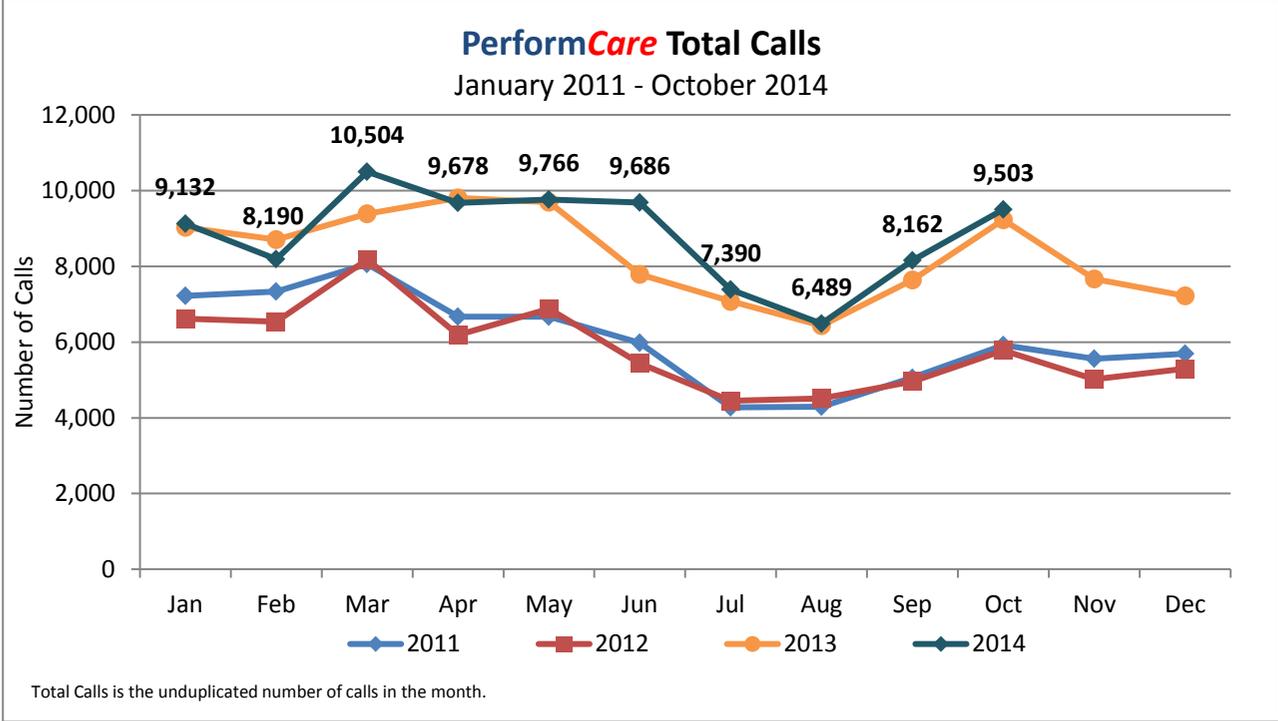
Section IV: Children's System of Care



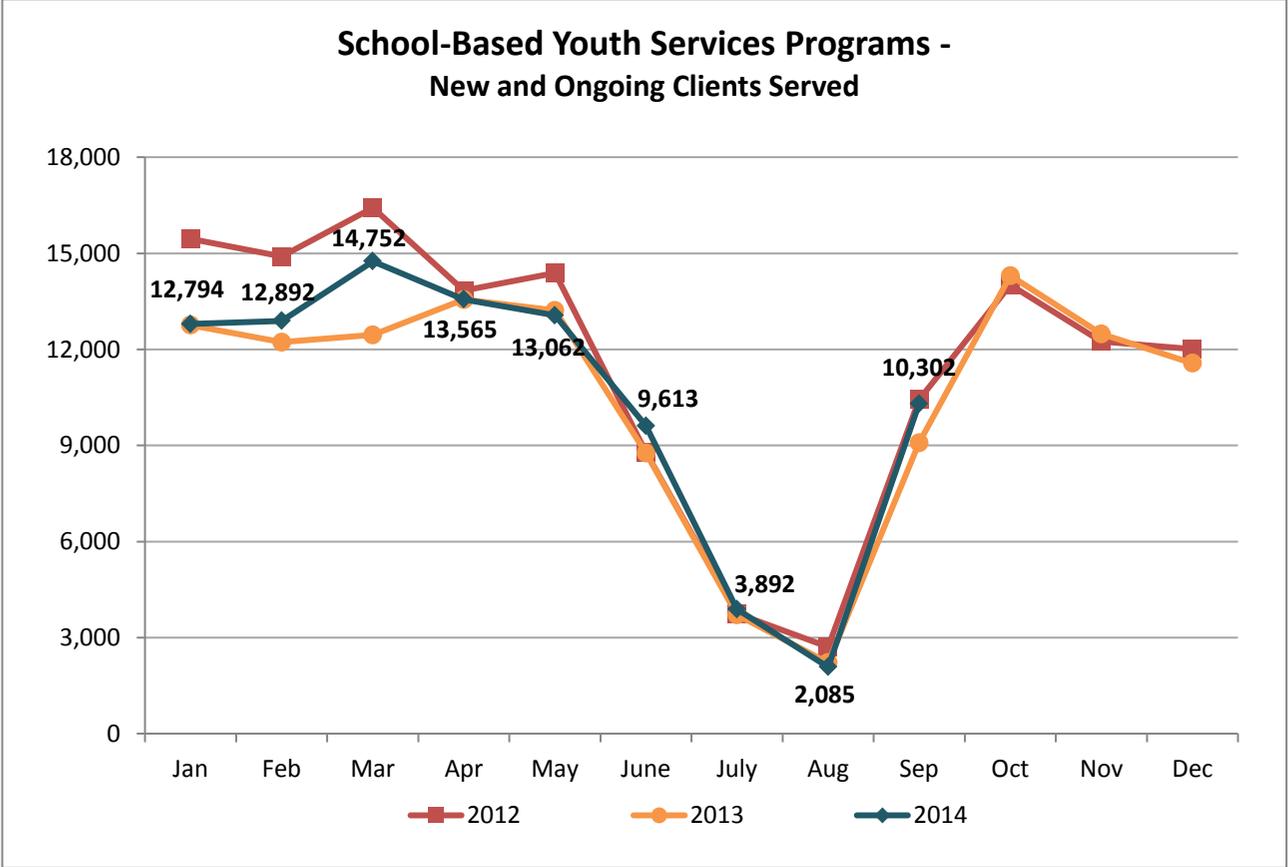
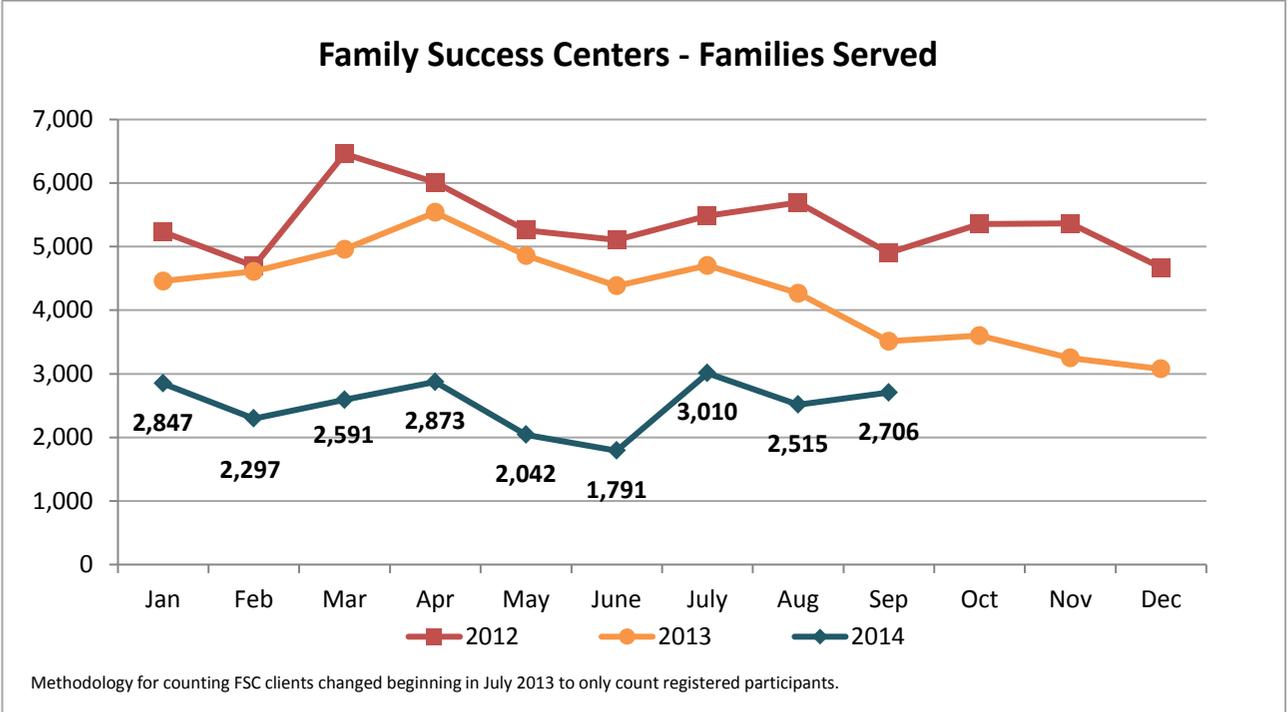
Children in Out-of-Home Treatment – October 2014	
Out-of-Home Treatment Settings	n= 1,631
Treatment Home	25%
Residential Treatment Center	29%
Specialty Bed	21%
Group Home	8%
Psychiatric Comm. Residence	12%
Intensive Residential Treatment	3%
Detention Alternative	1%

*n includes 1 child placed out-of-state.

Section IV: Children's System of Care



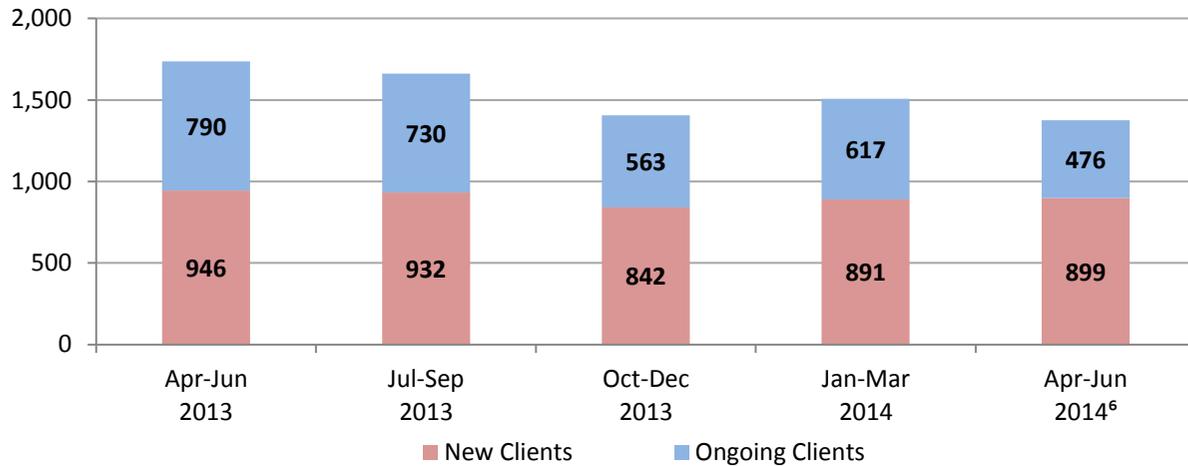
Section V: Family & Community Partnerships



DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)



	Apr-Jun 2013	Jul-Sep 2013	Oct-Dec 2013	Jan-Mar 2014	Apr-Jun 2014 ⁶
Total Number of SAARC Programs	21	21	21	21	21
New Victims Served	815	788	709	786	752
Ongoing Victims Served	681	597	490	554	408
New Significant Others Served	131	144	133	105	147
Ongoing Significant Others Served	109	133	73	63	68
Total SAARC Served	1736	1662	1405	1508	1375
Hotline/Email Services Provided	3505	2940	3173	3386	3133
Accompaniments	416	410	375	355	421
Volunteer Confidential Sexual Violence Advocates	539	477	537	464	548

Rape Prevention & Education Programs (RPE)	Nov-Jan 2013	Feb-April 2013	May-July 2013	Aug-Oct 2013	Nov-Jan 2014 ⁸
Number of Doses/Activities Provided at Implementation Sites	107	128 ⁶	165 ⁷	72 ⁶	83 ⁶
Number of Recruitment Presentations & One-Time Education Sessions	167	249 ⁶	135 ⁷	181 ⁶	61 ⁶

Displaced Homemaker Program	Jul-Sep 2014	Oct-Dec 2014	Jan-Mar 2014	Apr-Jun 2014	Jul-Sep 2014
Number of New Clients Served	455	431	523	502	481
Number of Ongoing Clients Served	687	330	316	293	1328
Total Number of Clients Served	1142	761	839	795	1809

⁶ Missing information from 1 county.

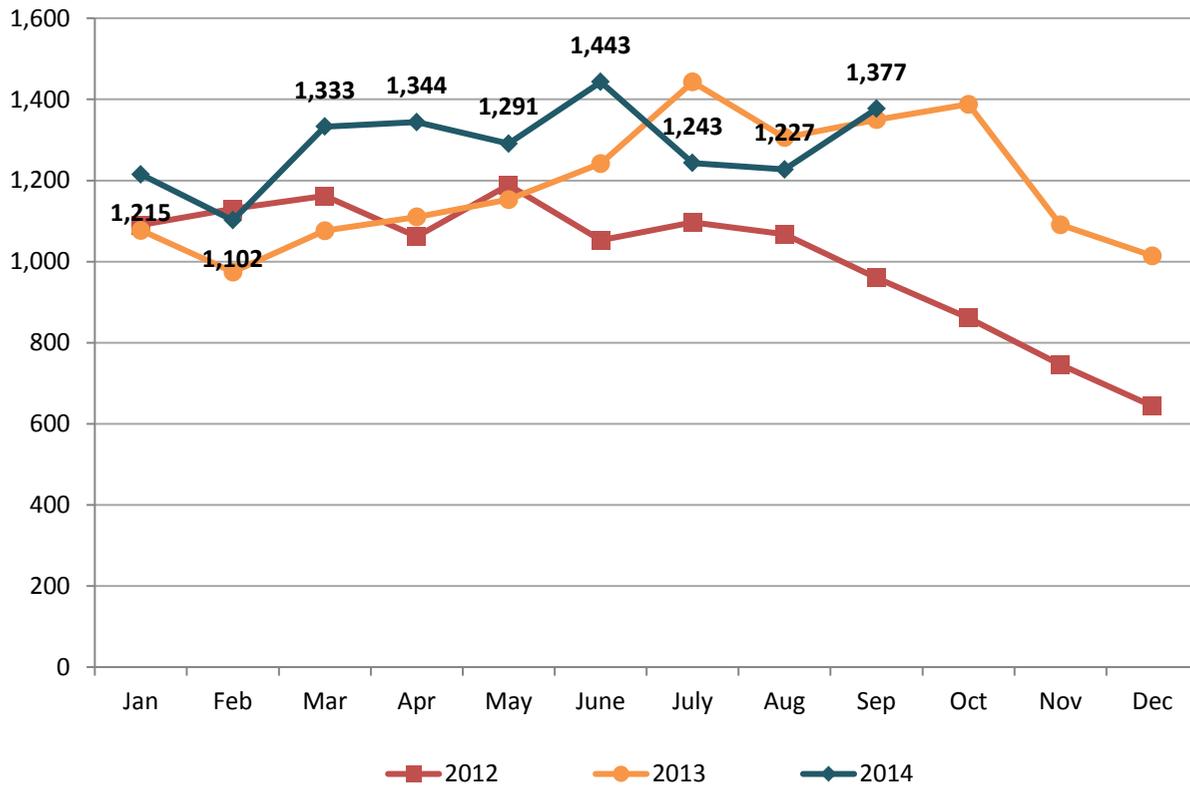
⁷ Missing information from 2 counties. In addition, there are some ongoing data quality issues. DoW Coordinators are providing TA to improve the data going forward.

⁸ RPE reporting requirements are under revision. Data for the Feb-Apr '14 & May-Jul '14 quarters will be available at a later date.

DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Division on Women

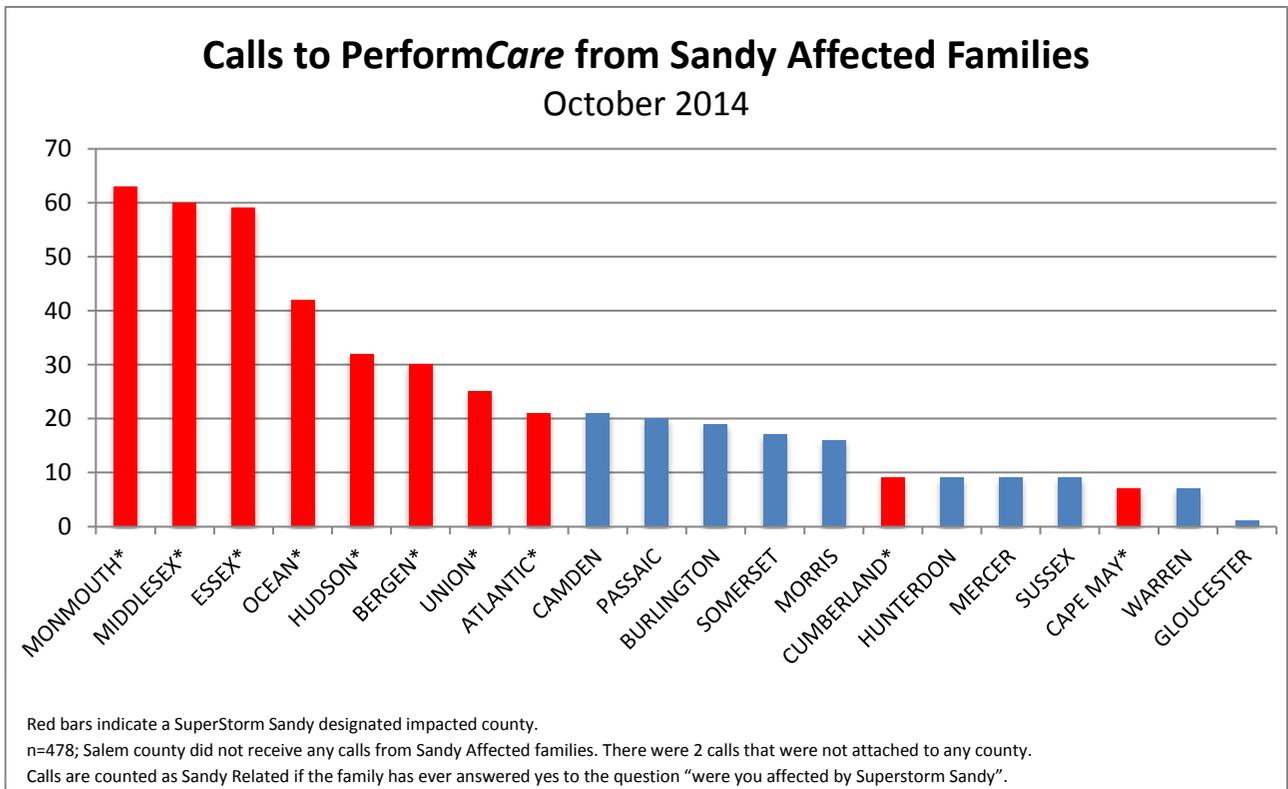
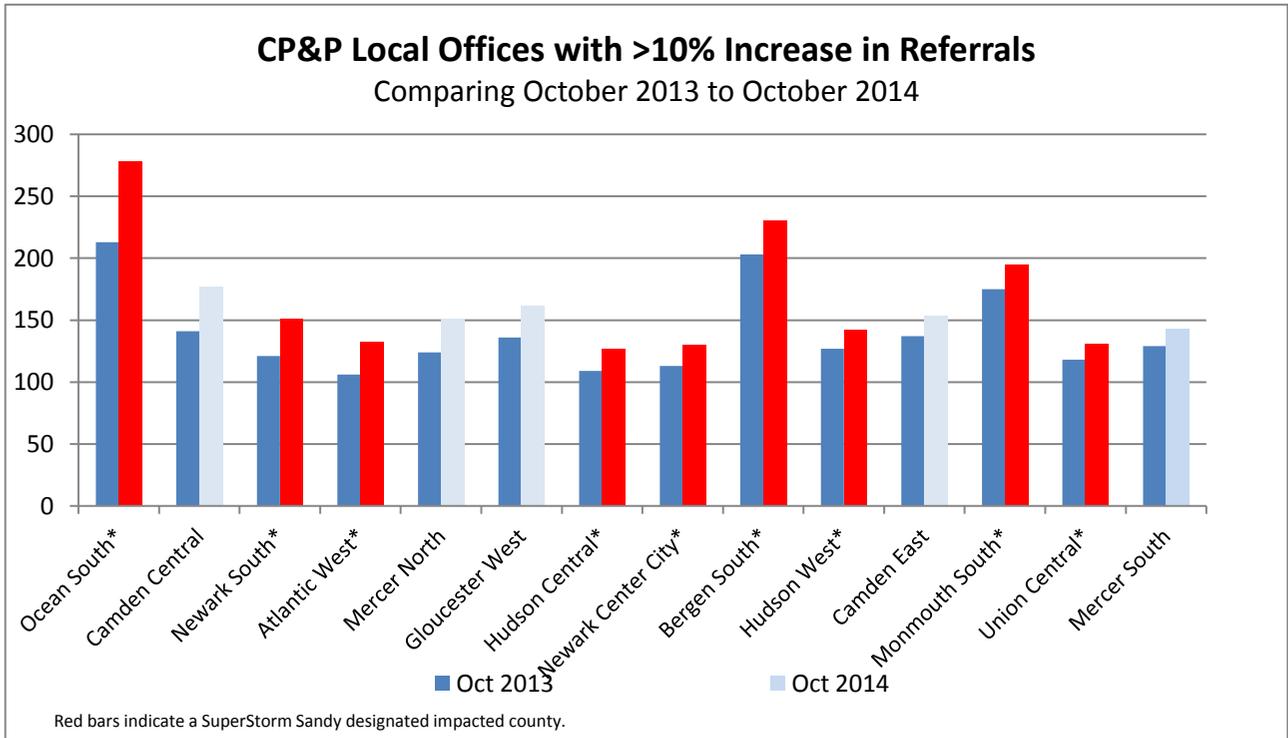
**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

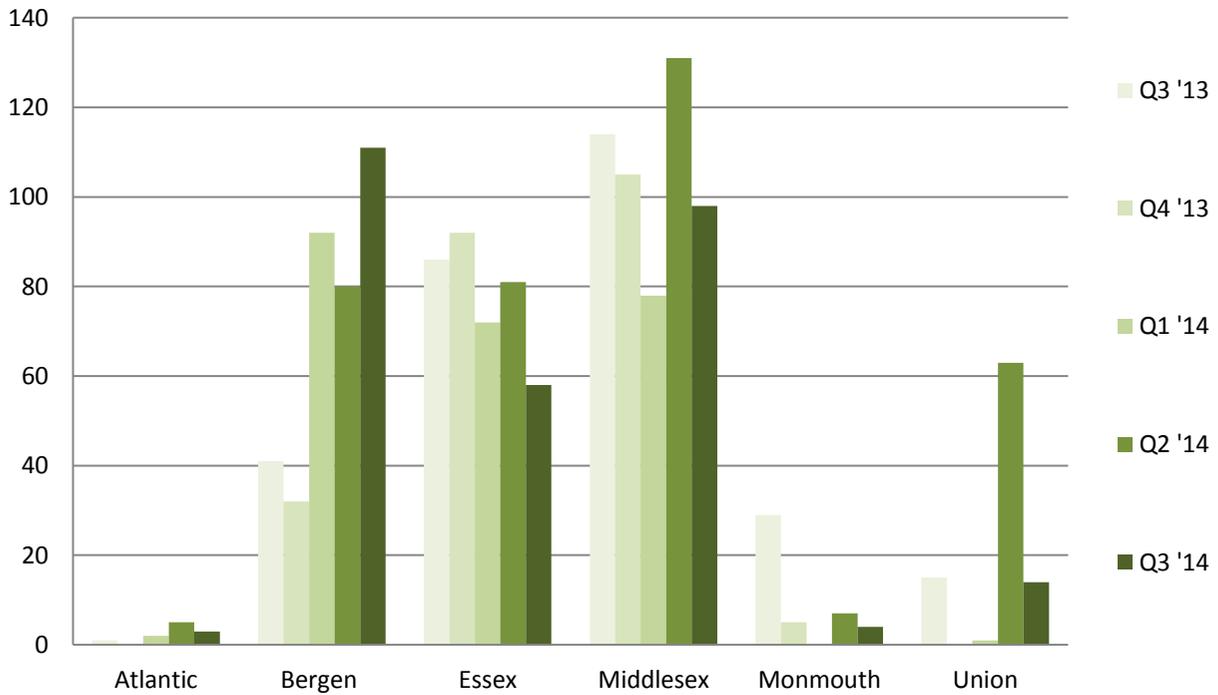
Section VII: Tracking Data after SuperStorm Sandy

10 Most Impacted Counties



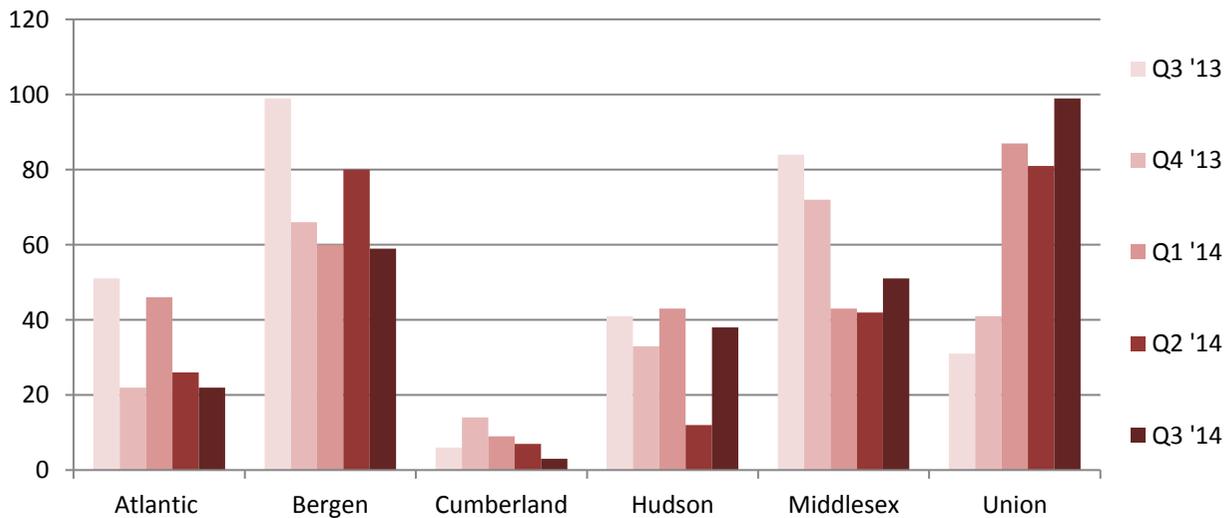
Section VII: Tracking Data after SuperStorm Sandy

County-Level Surveillance of Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.
Cape May, Cumberland, Hudson & Ocean are not included. They had 10 or fewer clients not admitted during the entire time period.

Surveillance of Counties with Unmet Needs for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services

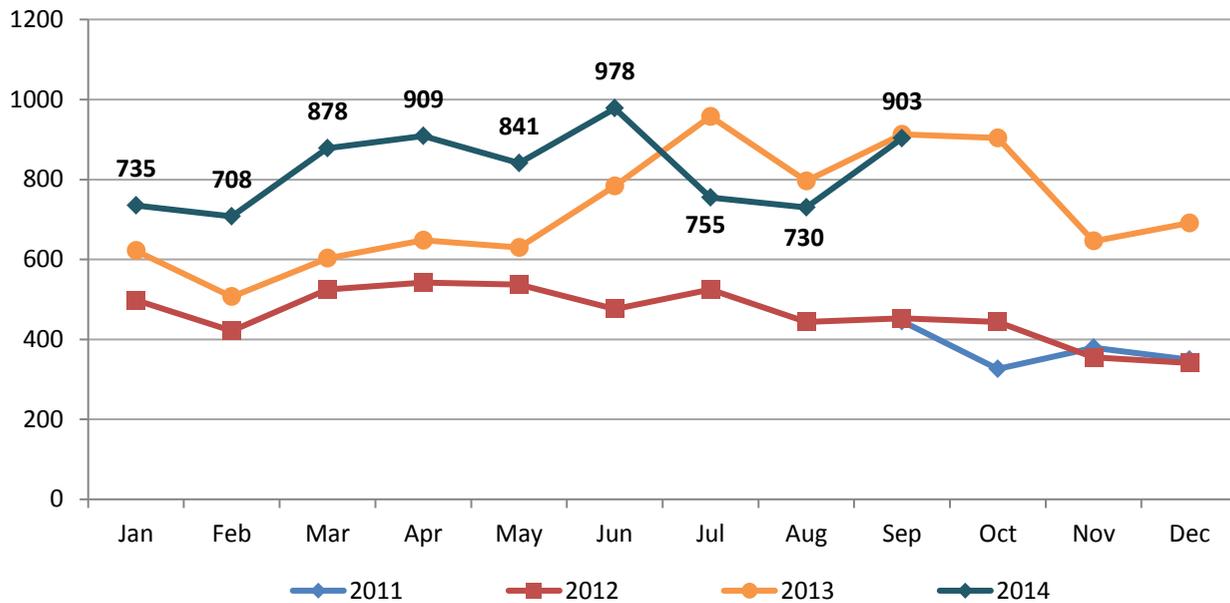


Bergen county includes two agencies, but all waiting victims come from one. The waiting list for this agency is group counseling, and the victim is likely to have received crisis counseling. Cape May, Essex, Monmouth & Ocean are not included. They had 2 or fewer DV victims waiting for services during the entire time period.

Section VII: Tracking Data after SuperStorm Sandy

Domestic Violence Services: Adults and Children Admitted to Residential and Non Residential Services

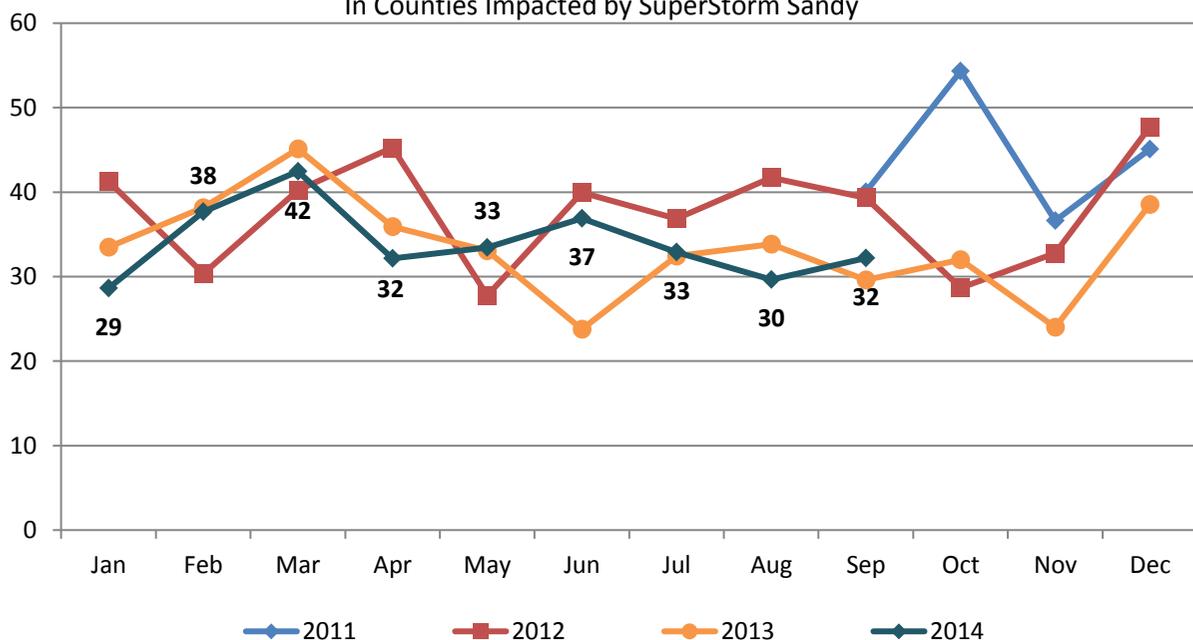
In Counties Impacted by SuperStorm Sandy



The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)

In Counties Impacted by SuperStorm Sandy



Key Performance Indicators by CPP Local Office
November '13 - October '14

(Unless otherwise indicated in the footnote table)

Local Office	M# 3b	M# 4	M# 7a	M# 7b	M# 10	M# 11	M# 16	M# 17	M# 18	M# 20	Intake Caseload
Atlantic East	97%	63%	86%	87%	99%	98%	89%	92%	70%	52%	56%
Atlantic West	94%	59%	78%	72%	91%	98%	92%	92%	69%	53%	45%
Bergen Central	91%	72%	91%	95%	99%	100%	98%	94%	78%	69%	94%
Bergen South	92%	65%	91%	94%	98%	100%	95%	91%	79%	63%	96%
Burlington East	89%	68%	67%	77%	99%	98%	92%	89%	73%	66%	78%
Burlington West	97%	71%	80%	76%	95%	99%	91%	90%	80%	57%	84%
Camden Central	95%	63%	64%	59%	86%	95%	87%	93%	70%	39%	89%
Camden East	95%	71%	68%	67%	97%	98%	90%	96%	80%	54%	99%
Camden North	90%	61%	60%	43%	97%	98%	88%	91%	79%	59%	88%
Camden South	98%	79%	67%	57%	99%	99%	97%	97%	67%	53%	94%
Cape May	89%	82%	82%	79%	99%	95%	92%	91%	71%	51%	93%
Cumberland East	86%	78%	62%	55%	89%	98%	89%	95%	53%	42%	93%
Cumberland West	89%	51%	75%	79%	98%	99%	96%	94%	73%	48%	92%
Essex Central	99%	96%	54%	60%	93%	96%	89%	95%	68%	39%	99%
Essex North	98%	78%	56%	48%	82%	93%	90%	92%	70%	56%	97%
Essex South	97%	85%	40%	45%	90%	91%	94%	92%	64%	44%	99%
Gloucester East	93%	60%	82%	76%	93%	94%	91%	92%	72%	46%	80%
Gloucester West	96%	87%	69%	64%	90%	97%	92%	95%	75%	54%	91%
Hudson Central	86%	56%	82%	85%	97%	97%	94%	94%	78%	57%	69%
Hudson North	98%	83%	92%	88%	92%	96%	98%	96%	84%	75%	96%
Hudson South	90%	44%	66%	53%	97%	96%	92%	92%	72%	55%	62%
Hudson West	82%	60%	90%	84%	94%	96%	91%	83%	71%	50%	80%
Hunterdon	100%	92%	87%	91%	100%	97%	96%	89%	85%	55%	100%
Mercer North	96%	68%	90%	89%	92%	98%	94%	92%	77%	56%	91%
Mercer South	96%	64%	93%	91%	97%	98%	93%	95%	82%	64%	99%
Middlesex Central	95%	71%	51%	82%	100%	95%	93%	90%	73%	44%	87%
Middlesex Coastal	96%	92%	83%	87%	96%	97%	97%	94%	73%	58%	76%
Middlesex West	94%	68%	75%	76%	83%	94%	94%	93%	61%	50%	85%
Monmouth North	90%	72%	39%	46%	97%	99%	91%	91%	63%	48%	77%
Monmouth South	95%	73%	68%	59%	98%	97%	90%	94%	71%	45%	47%
Morris East	97%	86%	100%	91%	100%	100%	100%	96%	81%	68%	97%
Morris West	98%	77%	79%	75%	83%	97%	96%	93%	76%	59%	95%
Newark Center City	96%	91%	60%	62%	94%	97%	90%	94%	72%	42%	96%
Newark Northeast	96%	88%	87%	69%	96%	96%	97%	92%	83%	58%	89%
Newark South	95%	89%	89%	73%	94%	100%	98%	90%	66%	54%	84%
Ocean North	96%	62%	73%	72%	96%	95%	94%	95%	72%	54%	96%
Ocean South	98%	77%	60%	56%	98%	99%	94%	92%	61%	45%	90%
Passaic Central	96%	65%	59%	65%	93%	98%	86%	86%	67%	46%	72%
Passaic North	96%	85%	84%	82%	97%	100%	93%	94%	76%	52%	88%
Salem	93%	52%	47%	57%	87%	95%	91%	96%	75%	61%	86%
Somerset	98%	80%	61%	70%	96%	99%	91%	90%	71%	46%	95%
Sussex	98%	64%	76%	58%	100%	97%	96%	98%	73%	58%	77%
Union Central	97%	85%	67%	68%	95%	97%	98%	94%	76%	47%	98%
Union East	95%	70%	90%	88%	98%	99%	95%	92%	79%	59%	99%
Union West	98%	74%	86%	78%	95%	100%	99%	87%	77%	60%	99%
Warren	93%	57%	68%	50%	89%	93%	80%	82%	60%	35%	99%
Statewide	94%	72%	73%	70%	95%	97%	93%	92%	72%	53%	87%

Measure #	Description of the Measure	Final Target	12 Months Totaled
M# 3b	Timeliness of Response (investigations commenced in required response time)	98%	Nov '13 - Oct '14
M# 4	Timeliness of Completion (investigations in 60 days)	98%	Sep '13 - Aug '14
M# 7a.	FTM (initial)	90%	Oct '13 - Sep '14
M# 7b.	FTM (quarterly)	90%	Nov '13 - Oct '14
M# 10	Case Plans (initial)	95%	Oct '13 - Sep '14
M# 11	Case Plans (ongoing)	95%	Nov '13 - Oct '14
M# 16	Wkr-Child Visits (first 2 months OOHP)	95%	Sep '13 - Aug '14
M# 17	Monthly Wkr-Child Visits at the Placement Site (Includes Out of State Children)	98%	Nov '13 - Oct '14
M# 18	Wkr-Parent Visits (Reunification goal; 2x monthly)	95%	Nov '13 - Oct '14
M# 20	Parent-Child Visits (weekly)	60%	Nov '13 - Oct '14
Intake Caseload	Intake Worker Caseload	95%	Nov '13 - Oct '14

Met Target
 Within 10% of Meeting Target
 < 50% of Final Target

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.