



# Commissioner's Dashboard February 2015

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Commissioner

March 20, 2015

*The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.*

On or About February 28, 2015

DCF At a Glance		CSOC <sup>6</sup> Quick Facts	
<b>DCF: Total Children Served in the Month<sup>1</sup></b>	<b>91,161</b>	<b>Youth Open with CSOC (unduplicated count)</b>	<b>39,684</b>
<b>CP&amp;P: Children/Youth Served</b>	<b>51,477</b>	<b>DD Eligible Children (unduplicated count)</b>	<b>17,563</b>
OOH Setting (< 18)	6,974	<b>MRSS: Dispatches in the month</b>	<b>1,590</b>
In-Home Setting (< 18)	42,602	<b>MRSS: Interventions (includes prior dispatches)</b>	<b>1,307</b>
Youth 18-21	1,901	Remained in same Living situation	97%
<b>Youth Open with CSOC<sup>2</sup></b>	<b>39,684</b>		
		<b>Care Management: Children Served</b>	<b>10,610</b>
<b>FCP: Total Clients Served<sup>3</sup></b>	<b>16,331</b>	<b>OOH Behavioral Health Settings: Children Served</b>	<b>1,610</b>
<b>DOW: Total Clients Served<sup>4</sup> (Monthly Average)</b>	<b>884</b>	Placed out of State	0
<b>DCF: Families Served in the Month<sup>5</sup></b>	<b>27,614</b>	<b>PerformCare Calls</b>	<b>8,544</b>
<b>CP&amp;P</b>	<b>25,505</b>	DD Related Calls	1,621
<b>FCP (Family Success Centers &amp; Home Visiting)</b>	<b>2,109</b>	Sandy Related Calls	421
CP&P Quick Facts		FCP & DoW Quick Facts <sup>7</sup>	
<b>Hotline Referrals</b>	<b>14,010</b>	<b>FSCs: Families Served (January)</b>	<b>1,888</b>
CPS Reports	33%	<b>Home Visiting: Families Served (January)</b>	<b>221</b>
CWS Referrals	10%	<b>SBYSP: Clients Served (January)</b>	<b>12,938</b>
Number of Human Trafficking Referrals <sup>8</sup>	1	<b>DV Services: Clients Served (January)</b>	<b>1,284</b>
<b>Response Timeliness</b>	<b>97%</b>	Residential	18%
<b>Monthly Staff Contacts/Children OOH</b>	<b>93%</b>	Non-Residential	82%
<b>Entries to Care</b>	<b>423</b>		
<b>Caseload: Intake</b>	<b>87%</b>	<b>SAARC: Clients Served (Oct - Dec 2014)</b>	<b>1,290</b>
<b>Caseload: Permanency</b>	<b>99%</b>	<b>Displaced Homemaker: Clients Served (Oct - Dec 2014)</b>	<b>1,362</b>
<b>Caseload: Adoption</b>	<b>89%</b>	New Clients	33%
<b>Subsidized Adoptions/KLG</b> (Includes Subsidized Adoptions and subsidized KLGs)	<b>16,098</b>	<b>RPE: Doses/Activities provided at Implementation Sites</b> (Nov '13 - Jan '14)	<b>83</b>

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

<sup>5</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>6</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>7</sup> FCP quick facts are based on new clients/families. DoW quick facts are based on new and ongoing clients/families served.

<sup>8</sup> The cumulative number of human trafficking referrals between November 2013 and February 2015 was 145.

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<b>MSA Updates</b>					
<b>Comparing June 2014 to February 2015</b>					
	<b>June 2014</b>	<b>February 2015</b>	<b>Δ from Jun 2014</b>	<b>MSA Target</b>	
Initial FTMs (January 2015)	74%	71%	-3%	90%	
Quarterly FTMs	79%	82%	3%	90%	
Initial Case Plans (January 2015)	92%	91%	-1%	95%	
Ongoing Case Plans	98%	97%	-1%	95%	
CW visits Child Monthly (at placement site)	93%	93%	0%	98%	
CW visits Child 2x/Mo 1st2Mo (December 2014)	92%	92%	0%	95%	
CW visits Parent 2x/Mo	78%	71%	-7%	95%	
Parent visits Child 4x/Mo <sup>1</sup>	68%	62%	-6%	60%	
Response Timeliness	98%	97%	-1%	98%	
Investigation Timeliness CP&P (December 2014)	76%	73%	-3%	98%	
Investigation Timeliness IAIU	85%	84%	-1%	80%	
Ind. Living Assessments 14-18 yrs	90%	89%	-1%	95%	
Caseloads: Intake	85%	87%	2%	95%	
Caseloads: Permanency	96%	99%	3%	95%	
Caseloads: Adoption	83%	89%	6%	95%	
<i>This table compares performance in the most current month to the last month of the previously published monitoring report (June 2014)</i>					
 <p>The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the MSA target. Measures with a 30 or 60 day lag are noted next to the description of the measure.</p>					

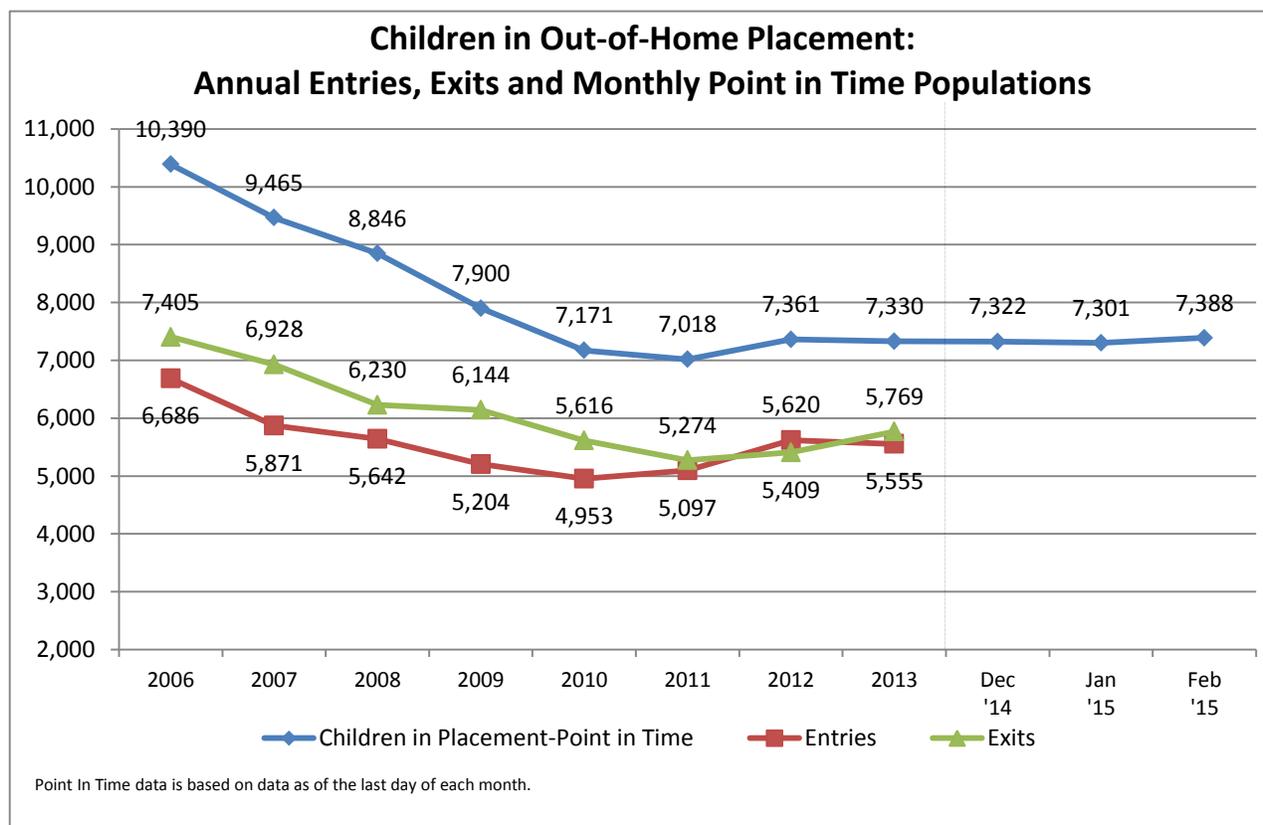
Caseworker visits with Child in Placement (all locations) February: 98%

## Table of Contents

<b>SECTION I: CHILD PROTECTION &amp; PERMANENCY</b>	<b>5</b>
<b>SECTION II: ADOLESCENT SERVICES</b>	<b>10</b>
<b>SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT</b>	<b>11</b>
<b>SECTION IV: CHILDREN'S SYSTEM OF CARE</b>	<b>12</b>
<b>SECTION V: FAMILY &amp; COMMUNITY PARTNERSHIPS</b>	<b>15</b>
<b>SECTION VI: DIVISION ON WOMEN</b>	<b>16</b>
<b>SECTION VII: TRACKING DATA AFTER SUPERSTORM SANDY</b>	<b>18</b>
<b>SECTION VIII: KEY PERFORMANCE INDICATORS BY CPP LOCAL OFFICE</b>	<b>21</b>

## Section I: Child Protection & Permanency

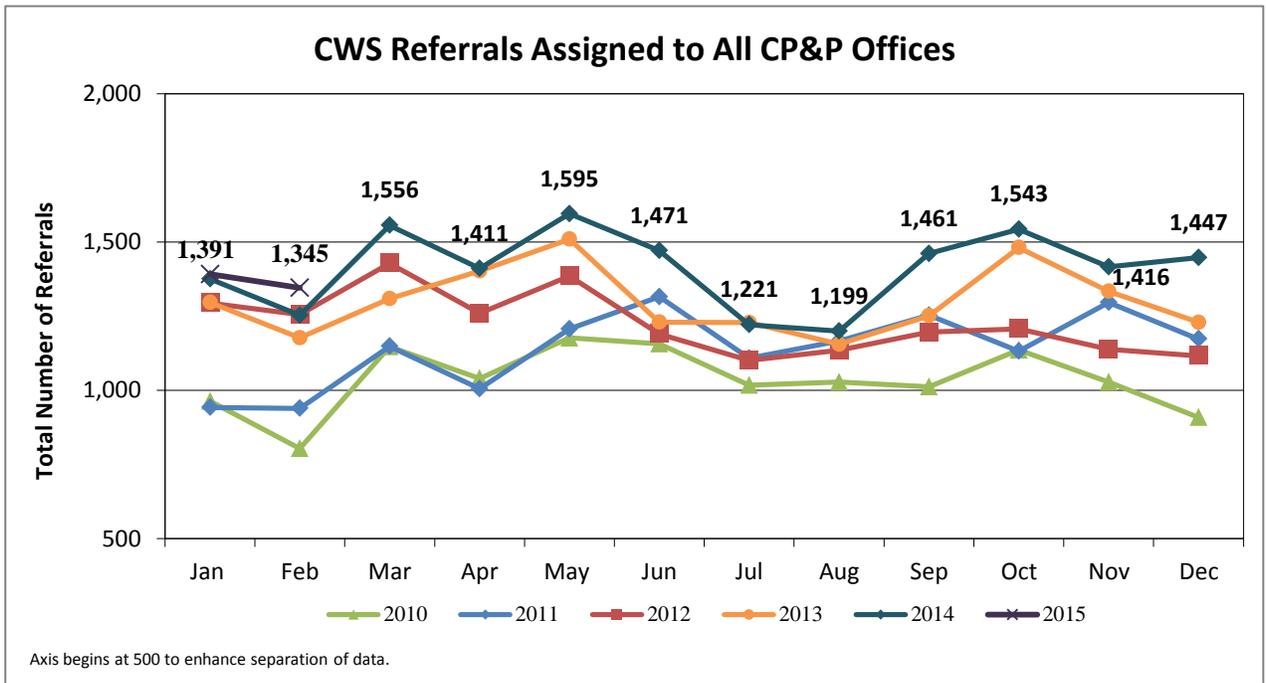
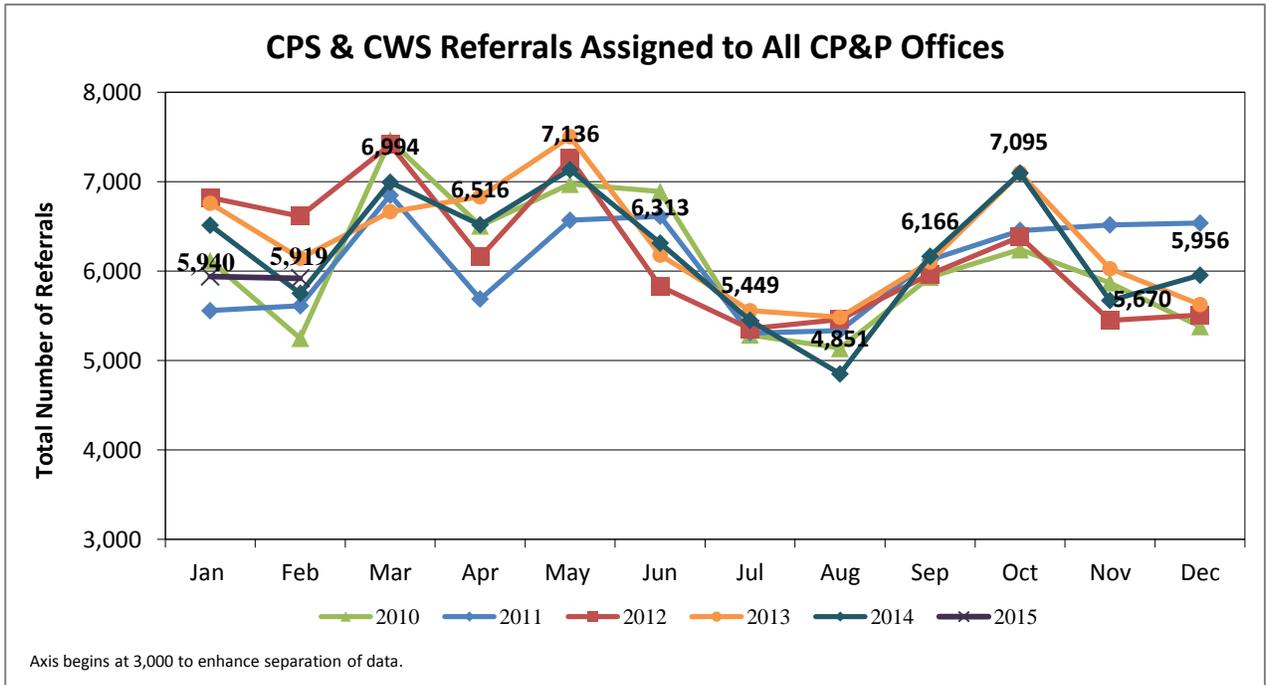
CP&P Quick Facts		
	n for	Δ from
	2/2015	2/2014
<i>Data in this chart includes children up to age 20.99</i>		
<b>Families Under CP&amp;P Supervision</b>	25,505	-3%
<b>Children Under CP&amp;P Supervision</b>	51,477	-2%
<b>Children Receiving CP&amp;P In-Home Services</b>	44,089	-1%
<b>Children in CP&amp;P Out-of-Home Placement</b>		
Resource Family (non-Kin)	(52%)	
Resource Family Kinship	(39%)	
Group and Residential	(7%)	
Independent Living	(1%)	
<b>Children Legally Free for Adoption (Excludes TPR Appeals)</b>	1,019	12%
<b>Finalized Adoptions to date (CY 2015)</b>	64	49%
<b>Children in Subsidized Kinship Legal Guardianship</b>	2,017	-4%
<b>Children in Subsidized Adoptions</b>	14,081	1%
<b>Entries to Care</b>	423	6%
<b>Exits from Care</b>	345	57%



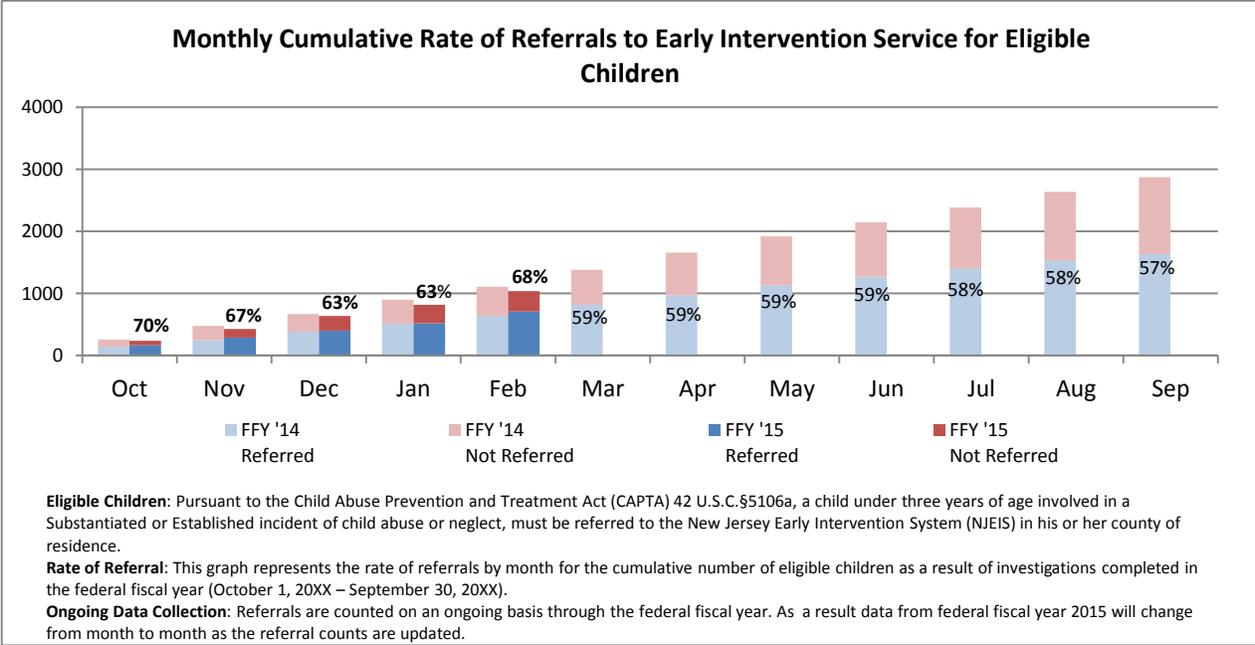
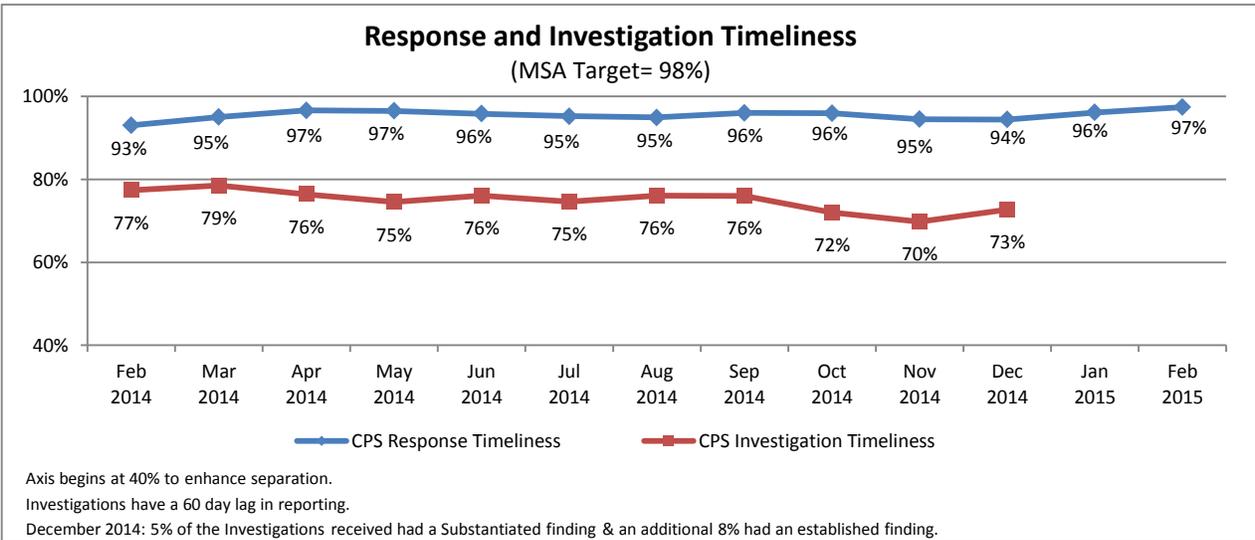
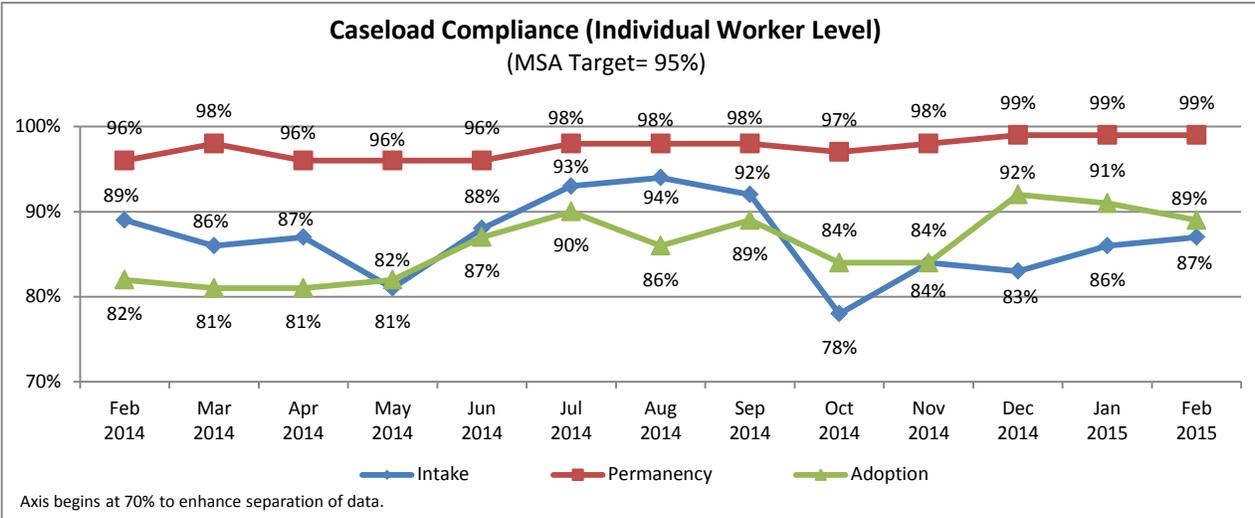
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## Section I: Child Protection & Permanency

State Central Registry Statistics	
<b>Total SCR Intakes Recorded in NJ SPIRIT</b>	<b>14,010</b>
CPS Reports	32.6%
CWS Referrals	9.6%
Non CPS/CWS Child Related Calls	57.8%



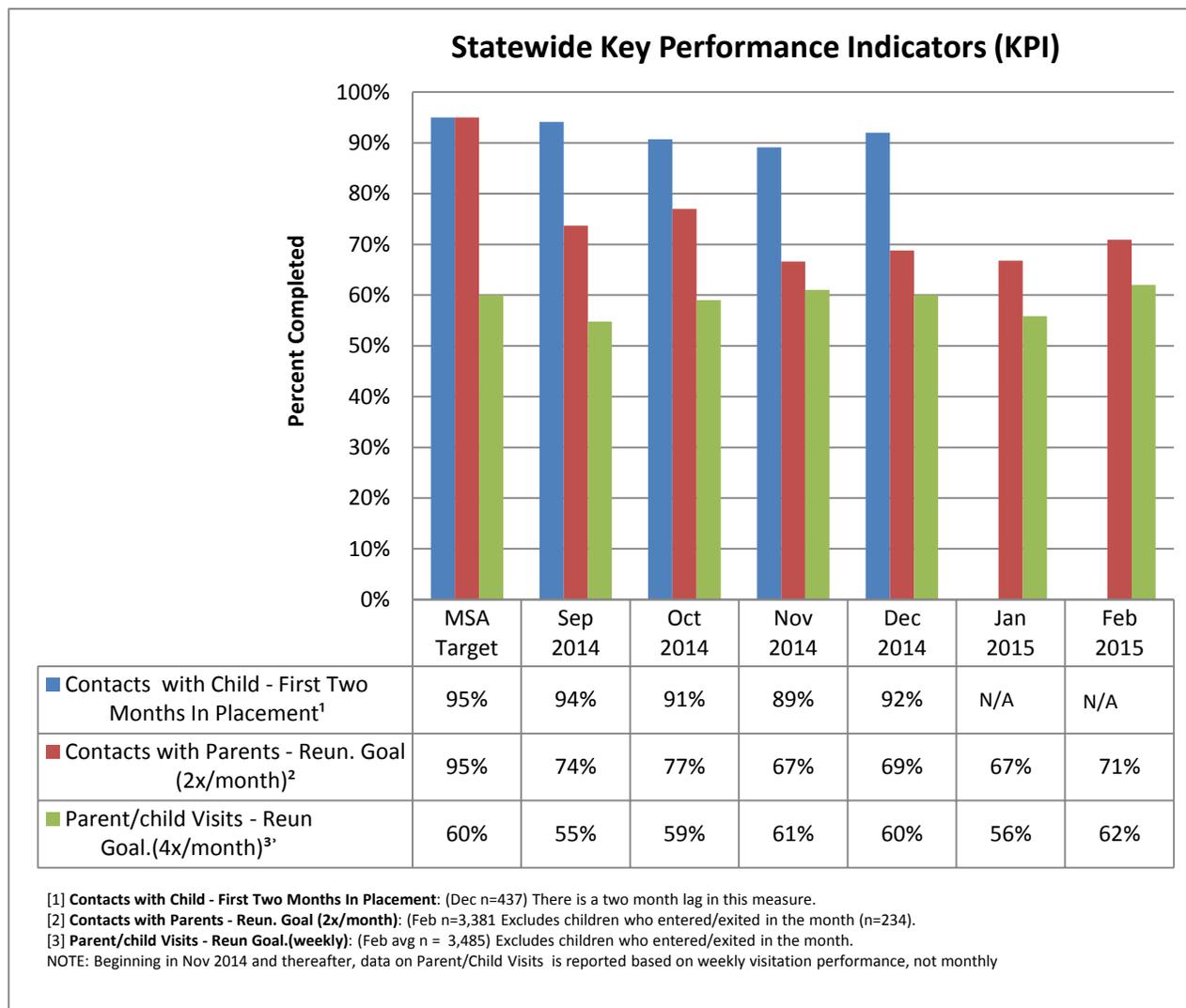
## Section I: Child Protection & Permanency



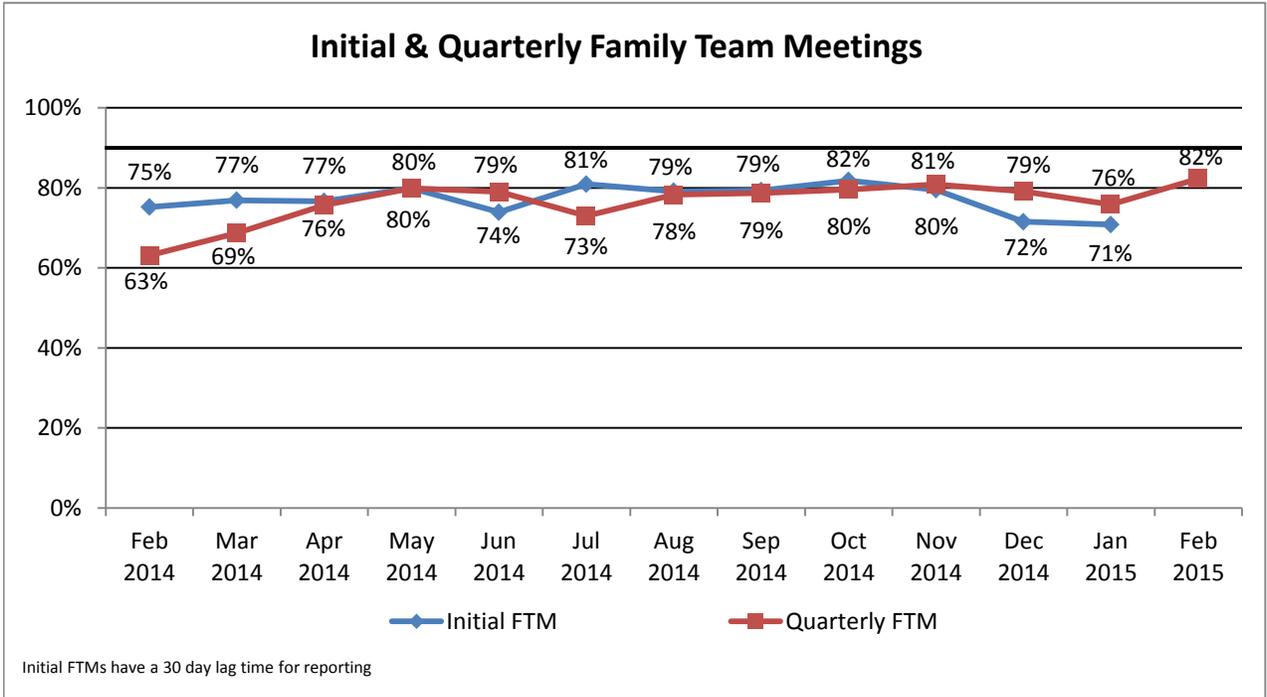
## Section I: Child Protection & Permanency

Monthly Staff Contacts (MSA Target for Out of Home Children = 98%)								
	Sep 2014	Oct 2014	Nov 2014	Dec 2014	Jan 2015	Feb 2015	Δ from MSA	6 Months Average
<b>In Home</b>	92%	94%	90%	91%	90%	93%	N/A	<b>92%</b>
<b>Out of Home Visits at Plcmnt Site</b>	93%	95%	92%	93%	91%	93%	<b>-5%</b>	<b>93%</b>

Monthly Staff Contacts: In Home (n=20,683), Out-of-Home (n=6,534).

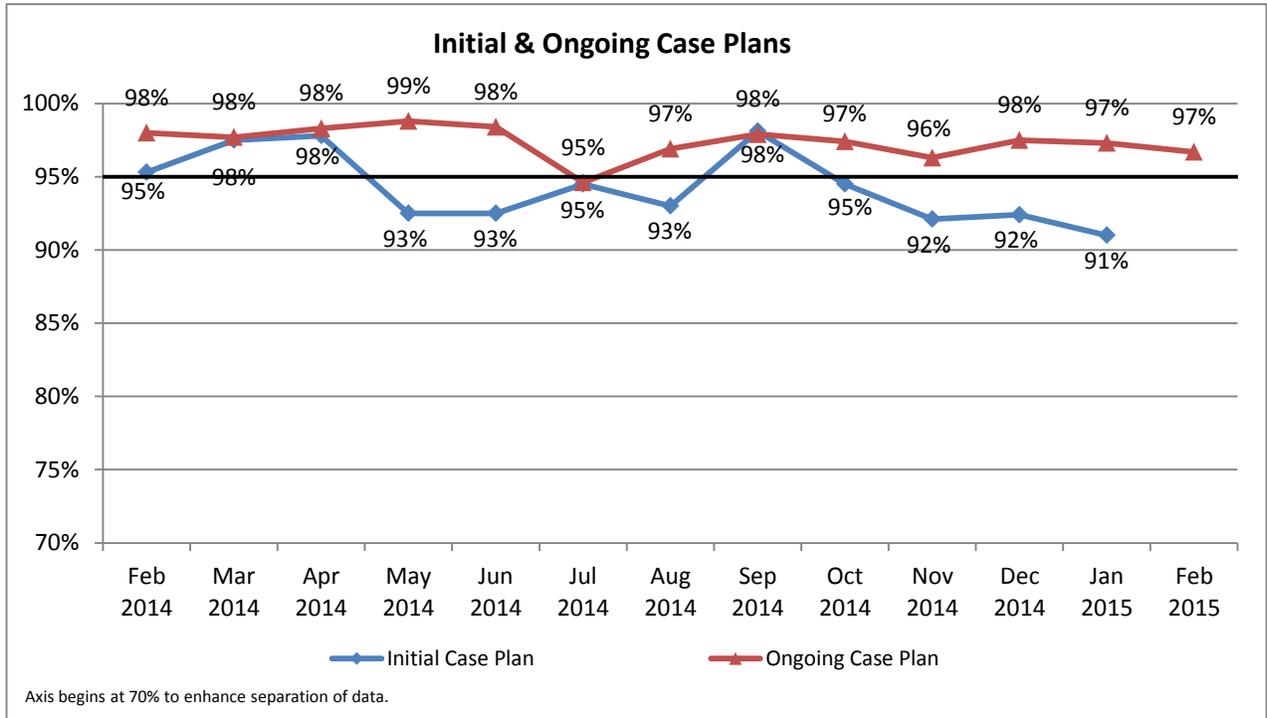


## Section I: Child Protection & Permanency



Initial FTMs: (n=264) Compliance excludes children who exited within 30 days of removal.

Quarterly FTMs: (n=1693) Compliance excludes children who exited.

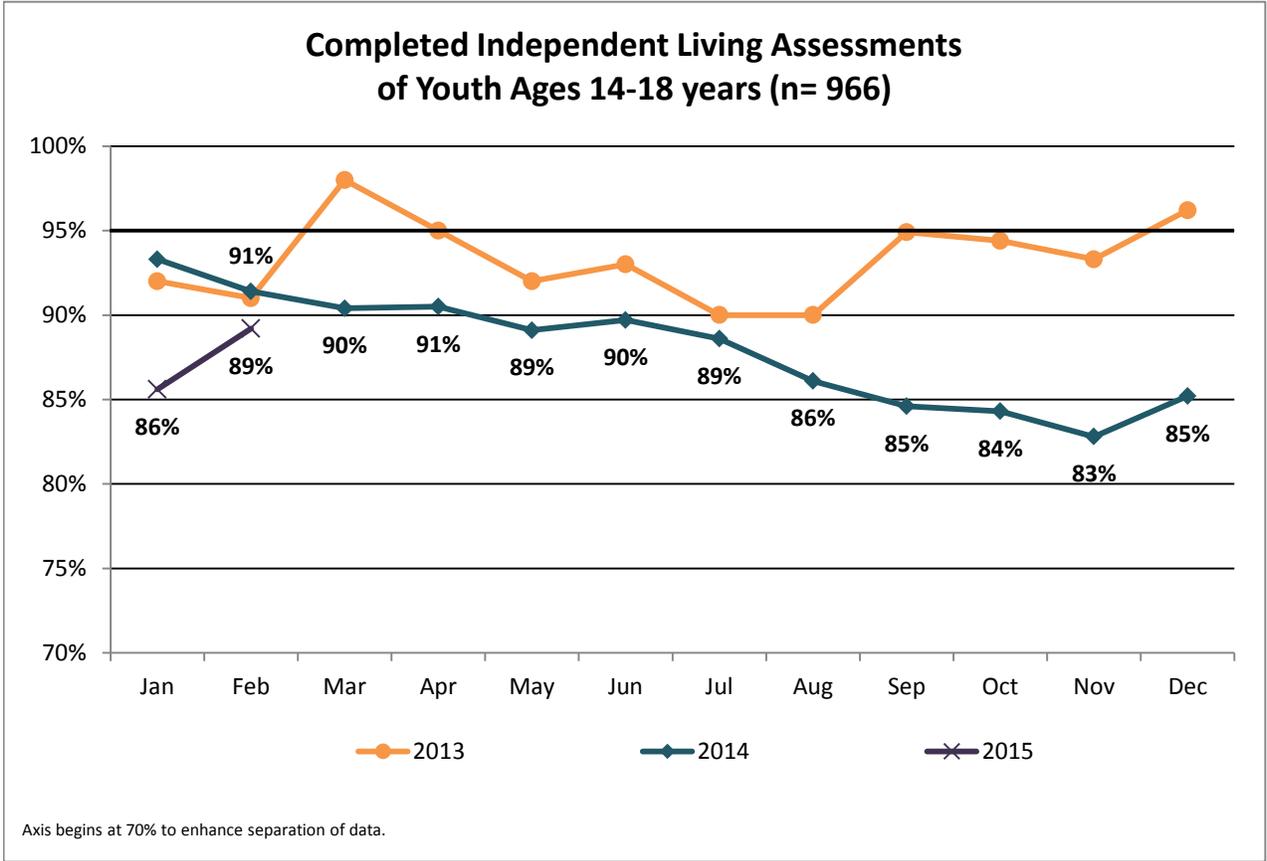


Initial Case Plans: (n=277) Compliance excludes children who exited. 6 months average for Initial Case Plans is 94%.

Ongoing Case Plans (n=1070) Compliance excludes children who exited in the last six months. 6 months average for Ongoing Case Plans is 97%.

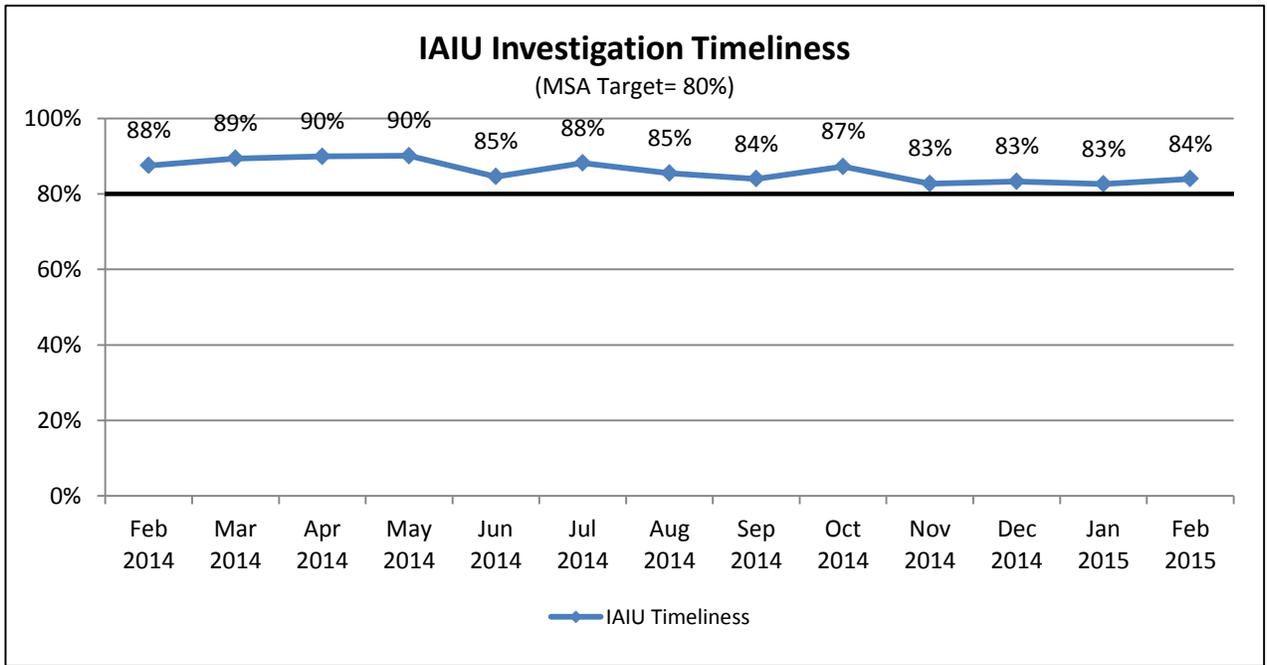
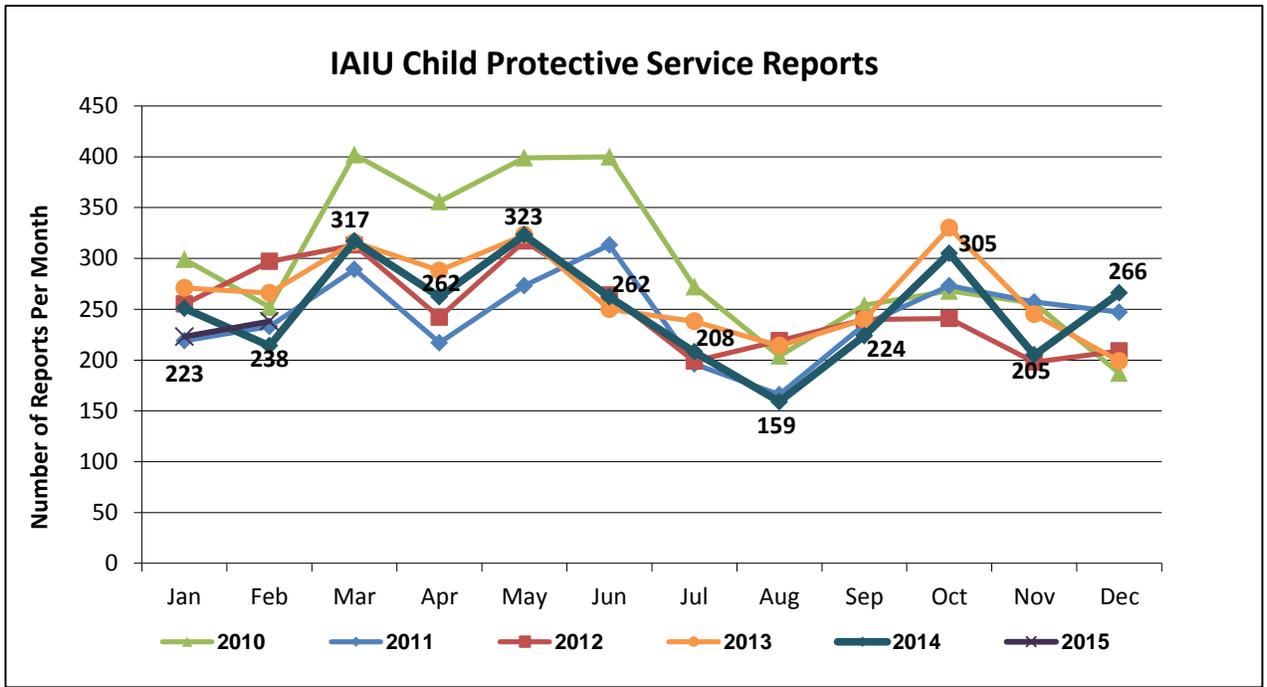
## Section II: Adolescent Services

OAS Quick Facts Youth 18-21	
Youth 18-21 years old served by CP&P <sup>4</sup>	<b>1,901</b>
Youth served "In Home" living with a parent/relative or living independently <sup>5</sup>	<b>1,487</b>
Youth served "Out-of-Home"	<b>414</b>
Family Based Setting (55%)	
Congregate Care Setting (25%)	
Independent Living (20%)	
<b>Youth Receiving Adoption or KLG Subsidy</b>	<b>733</b>



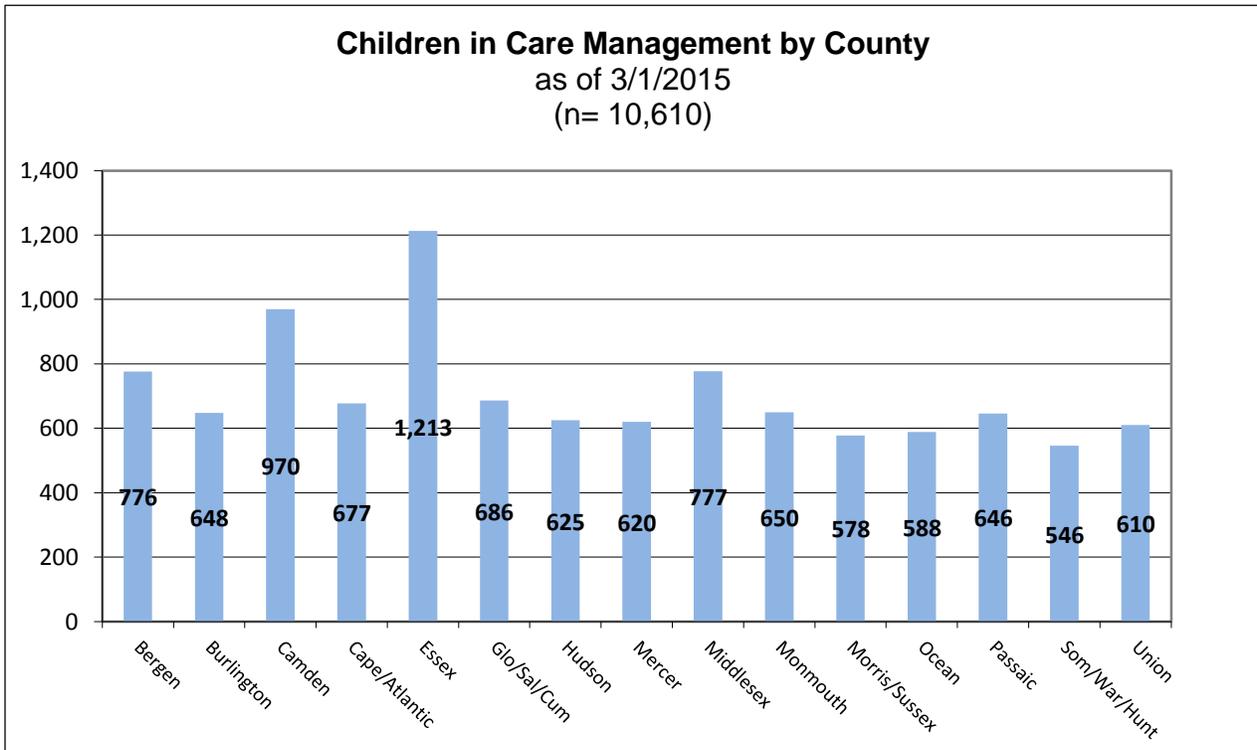
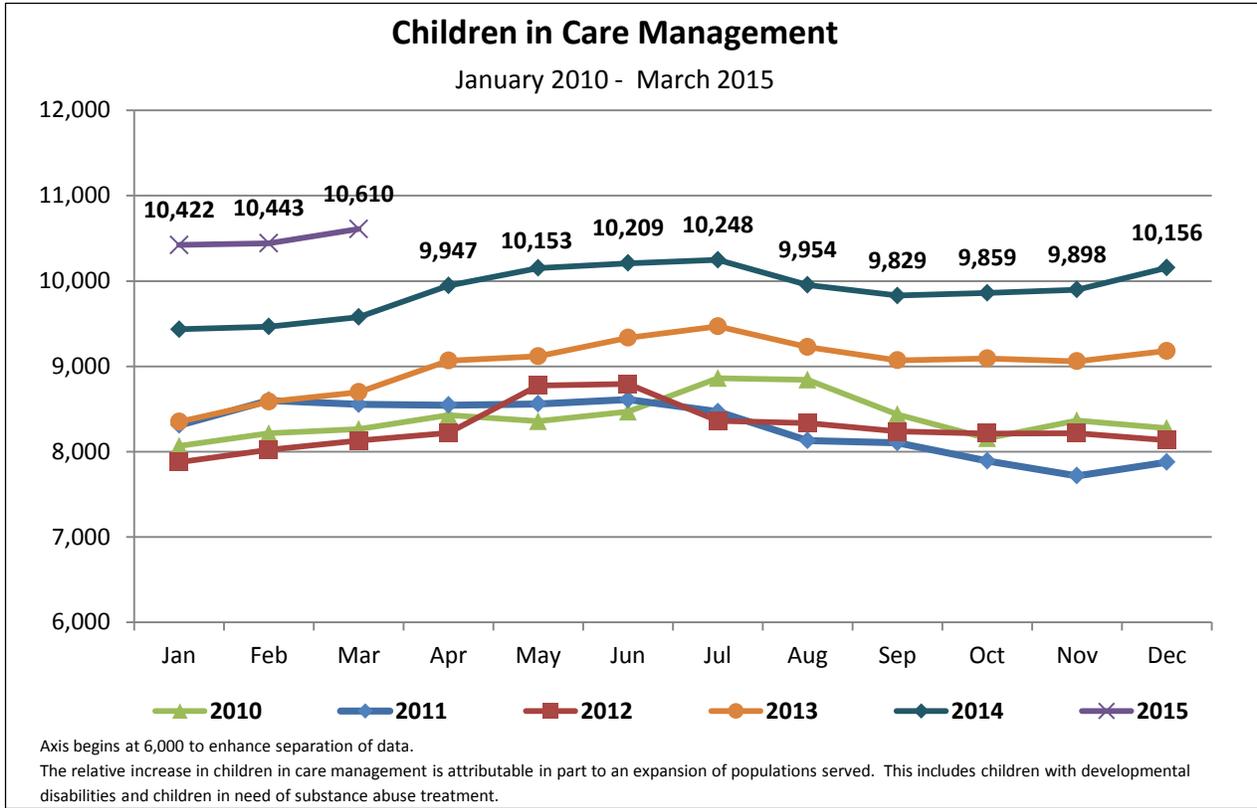
[4] The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.  
 [5] The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

## Section III: Institutional Abuse Investigation Unit

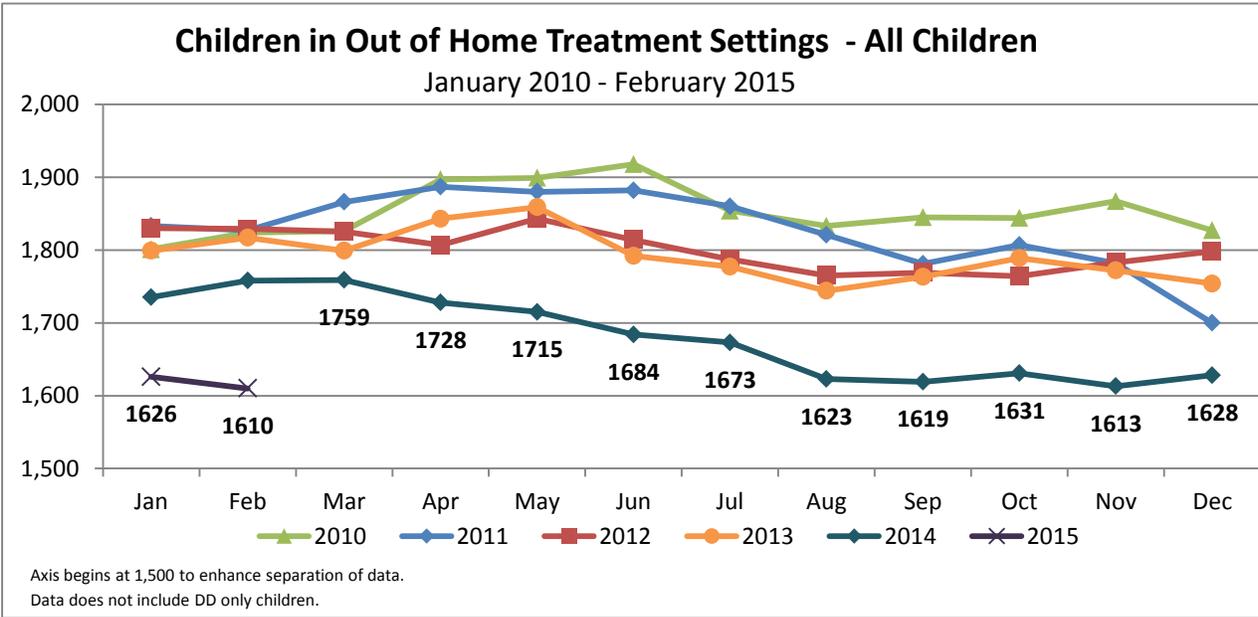
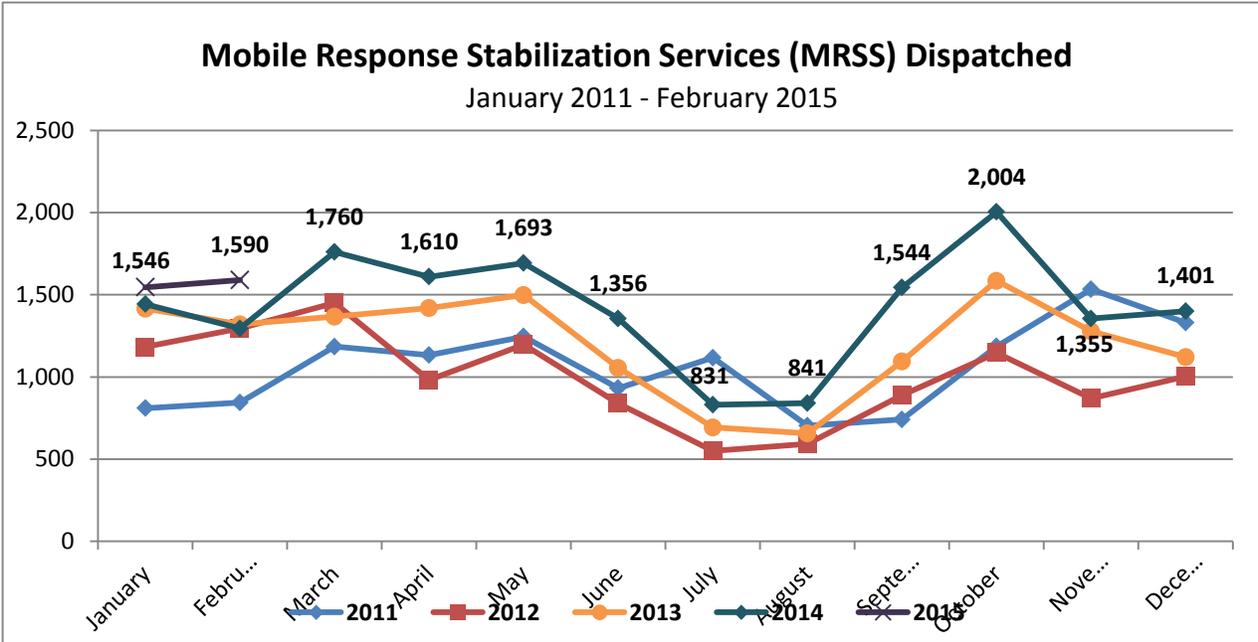


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## Section IV: Children's System of Care



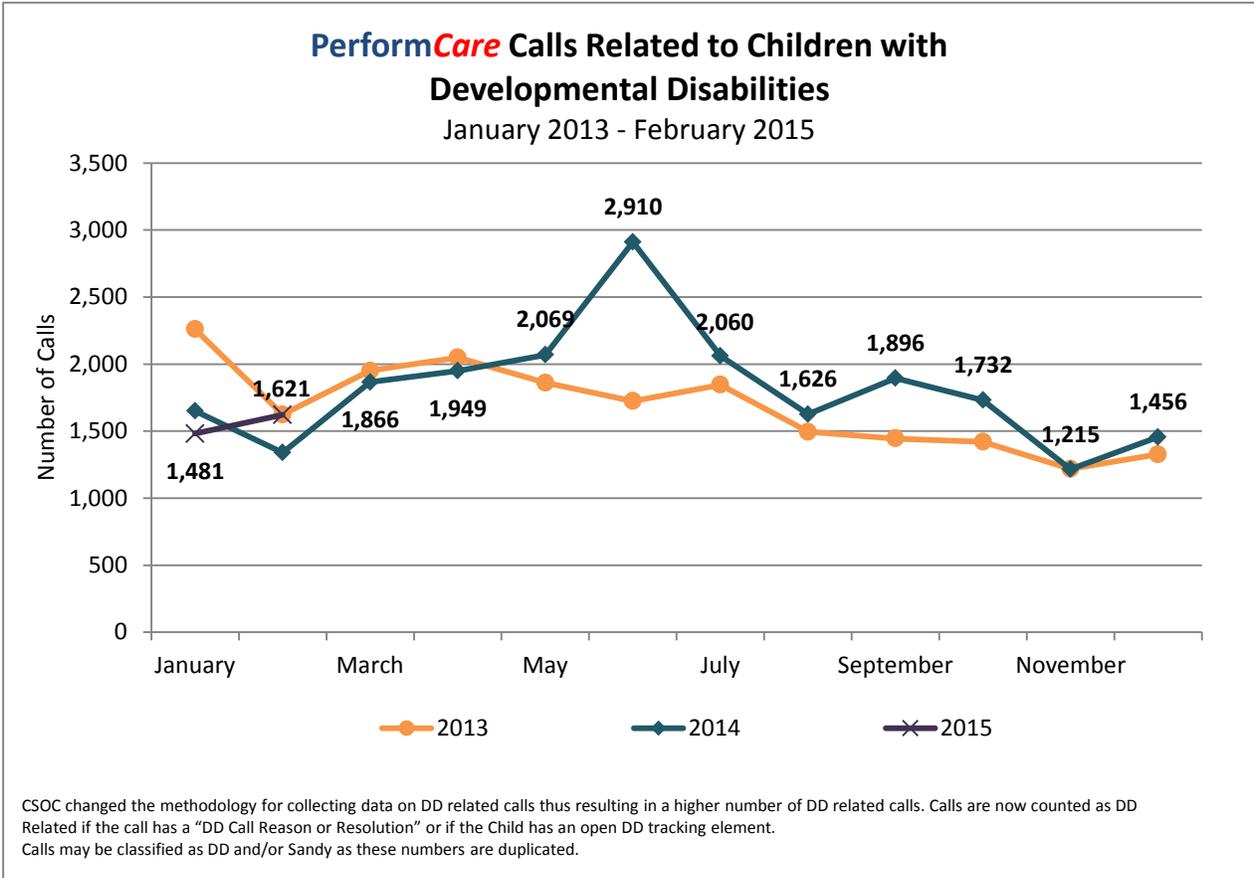
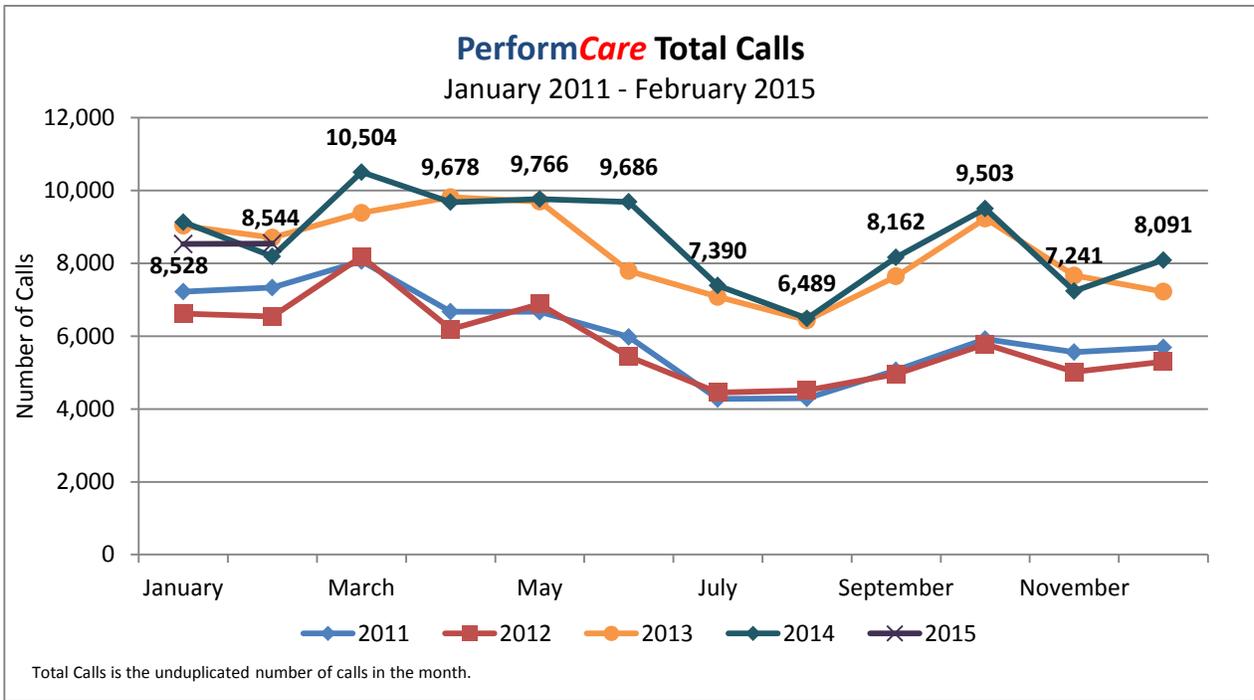
## Section IV: Children's System of Care



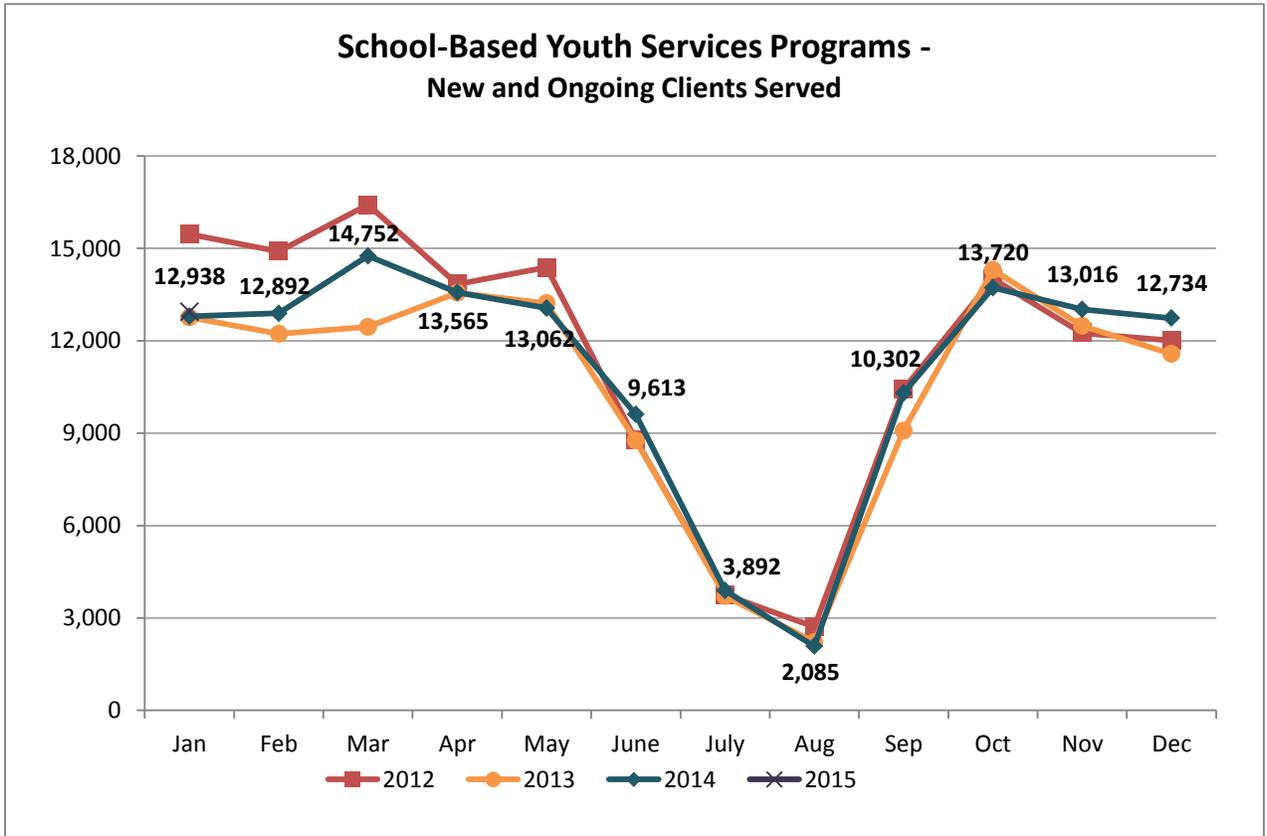
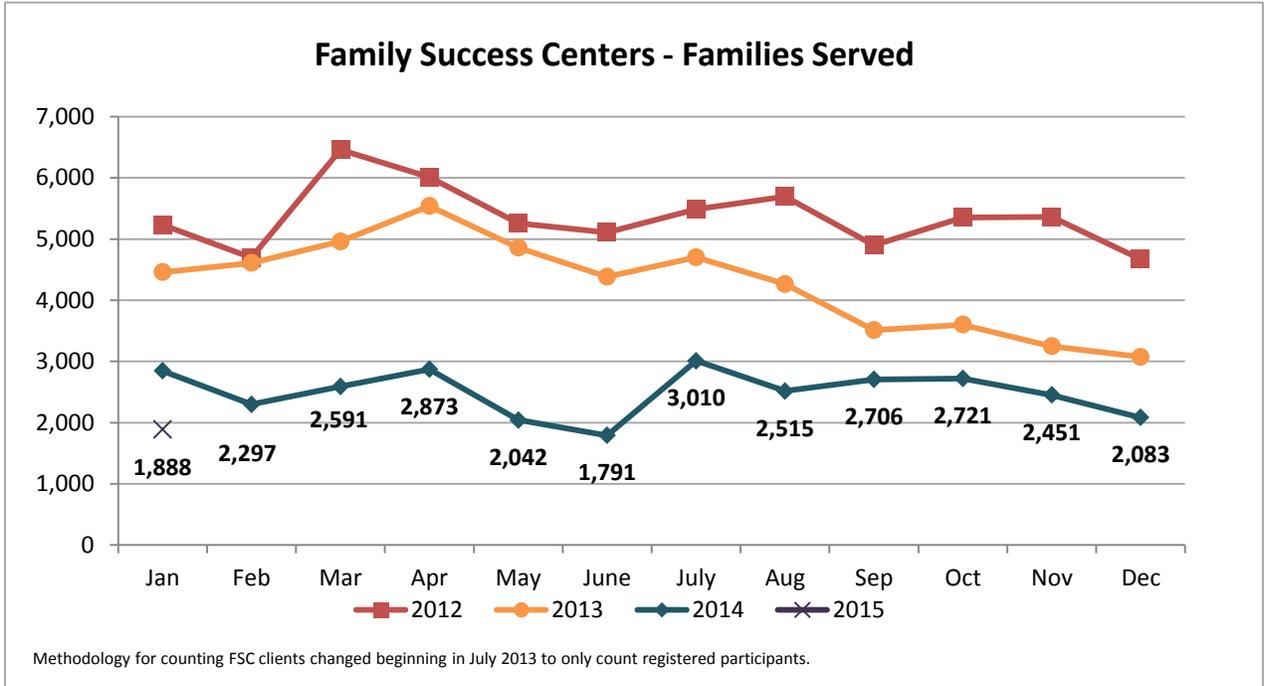
Children in Out-of-Home Treatment Settings - CSOC	
Total	1,610
Treatment Home	24%
Residential Treatment Center	29%
Specialty Bed	22%
Group Home	9%
Psychiatric Comm. Residence	12%
Intensive Residential Treatment	4%
Detention Alternative	1%

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## Section IV: Children's System of Care



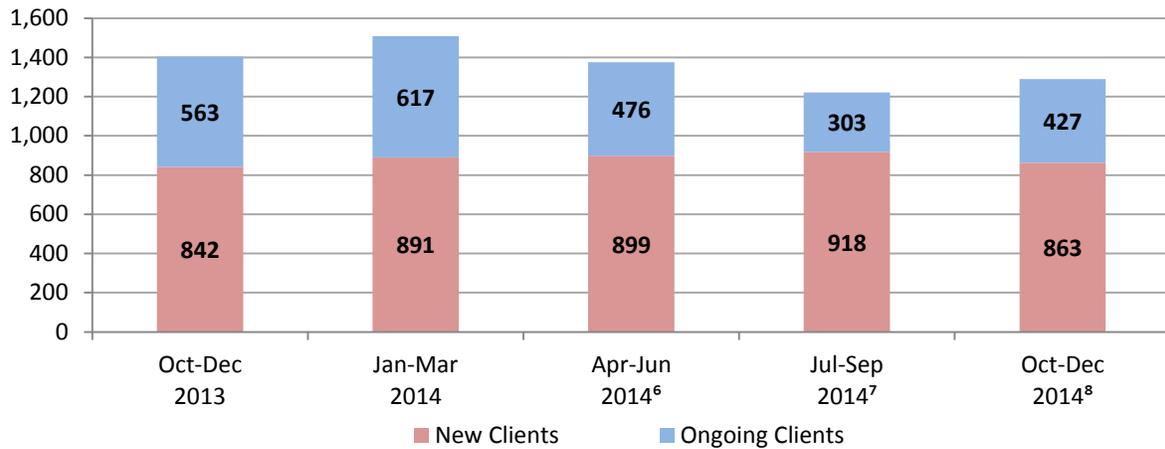
## Section V: Family & Community Partnerships



DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

## Section VI: Division on Women

### Sexual Assault, Abuse and Rape Care Programs (SAARC)



	Oct-Dec 2013	Jan-Mar 2014	Apr-Jun 2014 <sup>6</sup>	Jul-Sep 2014 <sup>7</sup>	Oct-Dec 2014 <sup>8</sup>
<b>Total Number of SAARC Programs</b>	<b>21</b>	<b>21</b>	<b>21</b>	<b>21</b>	<b>21</b>
New Victims Served	709	786	752	736	719
Ongoing Victims Served	490	554	408	250	346
New Significant Others Served	133	105	147	182	144
Ongoing Significant Others Served	73	63	68	53	81
<b>Total SAARC Served</b>	<b>1,405</b>	<b>1,508</b>	<b>1,375</b>	<b>1,221</b>	<b>1,290</b>
Hotline/Email Services Provided	3,173	3,386	3,133	2,684	3,120
Accompaniments	375	355	421	405	366
Volunteer Confidential Sexual Violence Advocates	537	464	548	348	511

<b>Rape Prevention &amp; Education Programs (RPE)<sup>9</sup></b>	Nov-Jan 2013	Feb-April 2013 <sup>6</sup>	May-July 2013 <sup>10</sup>	Aug-Oct 2013 <sup>6</sup>	Nov-Jan 2014 <sup>6</sup>
Number of Doses/Activities Provided at Implementation Sites	107	128	165	72	83
Number of Recruitment Presentations & One-Time Education Sessions	167	249	135	181	61

<b>Displaced Homemaker Program</b>	Oct-Dec 2014	Jan-Mar 2014	Apr-Jun 2014	Jul-Sep 2014	Oct-Dec 2014
Number of New Clients Served	431	523	502	481	448
Number of Ongoing Clients Served	330	316	293	1328	914
<b>Total Number of Clients Served</b>	<b>761</b>	<b>839</b>	<b>795</b>	<b>1809</b>	<b>1362</b>

<sup>6</sup> Missing information from 1 county.

<sup>7</sup> DOW reporting requirements changed for this reporting period. 3 counties did not submit reports. The method of calculating ongoing victims/significant others and volunteers changed, resulting in an underestimate. This will be adjusted in a future reporting period.

<sup>8</sup> 1 county did not submit reports. The method of calculating ongoing victims/significant others and volunteers remains underestimated. This will be adjusted in a future reporting period.

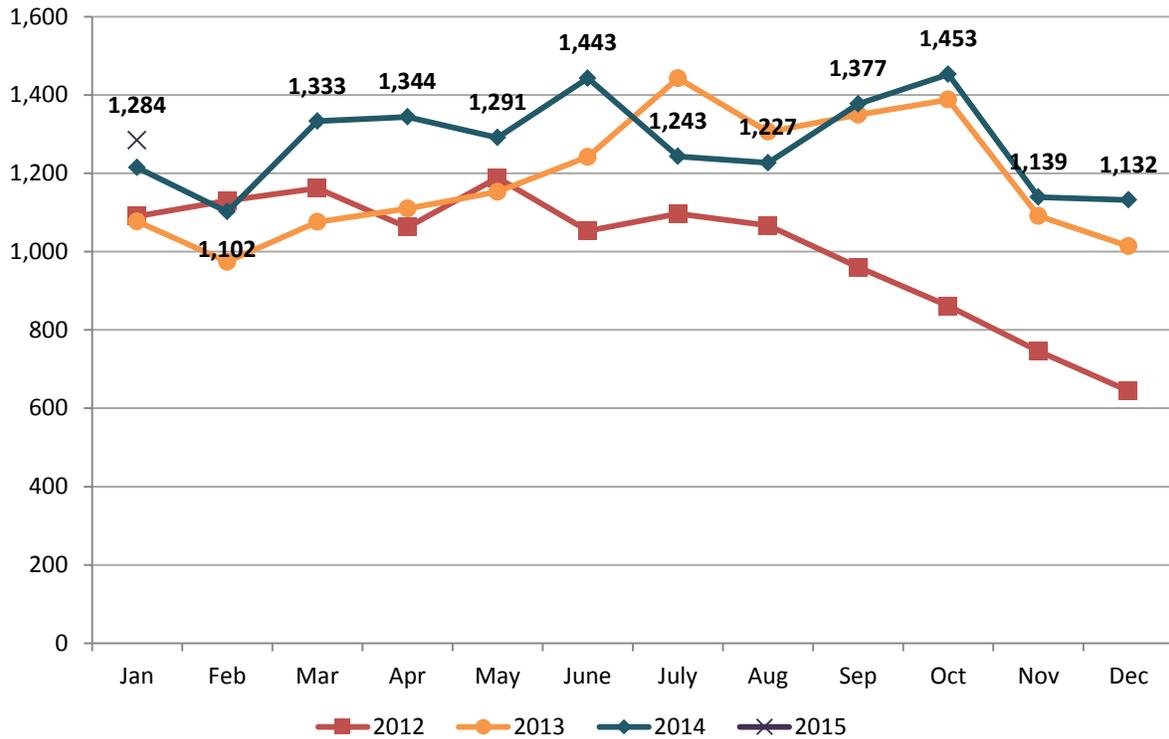
<sup>9</sup> RPE reporting requirements are under revision. Data for the February 2014 - present will be available at a later date.

<sup>10</sup> Missing information from 2 counties.

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## Section VI: Division on Women

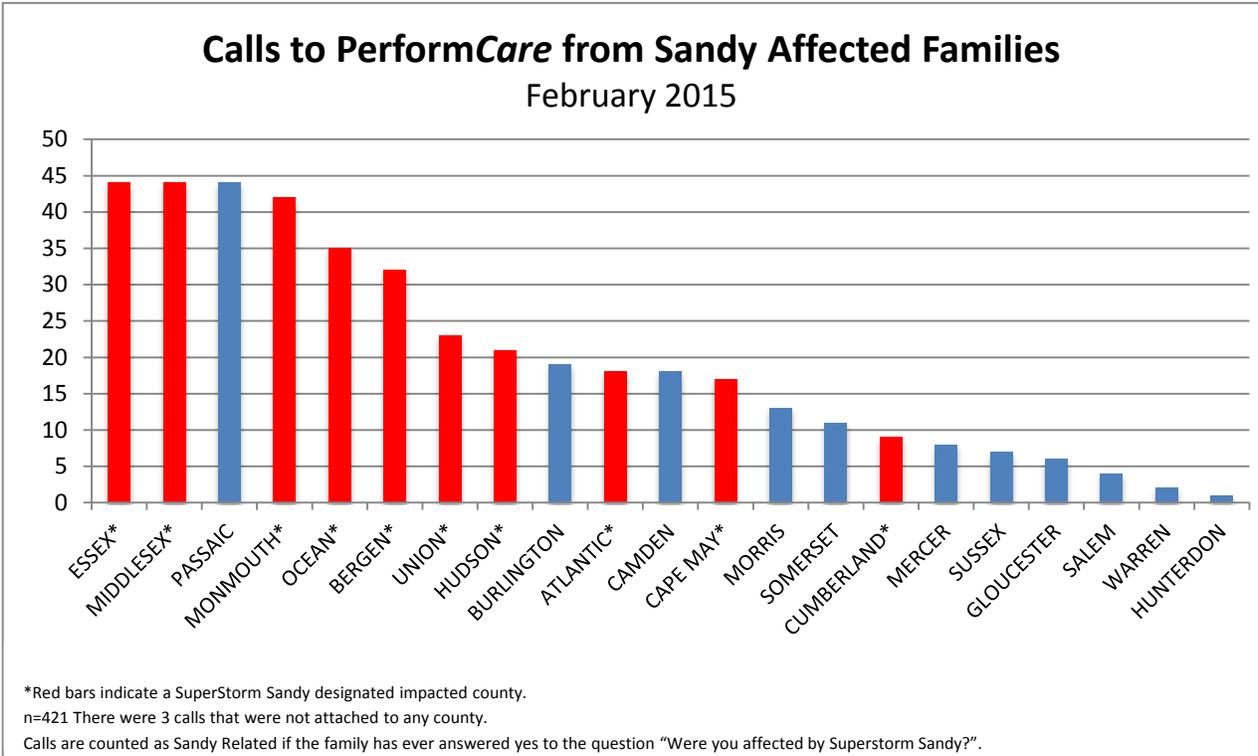
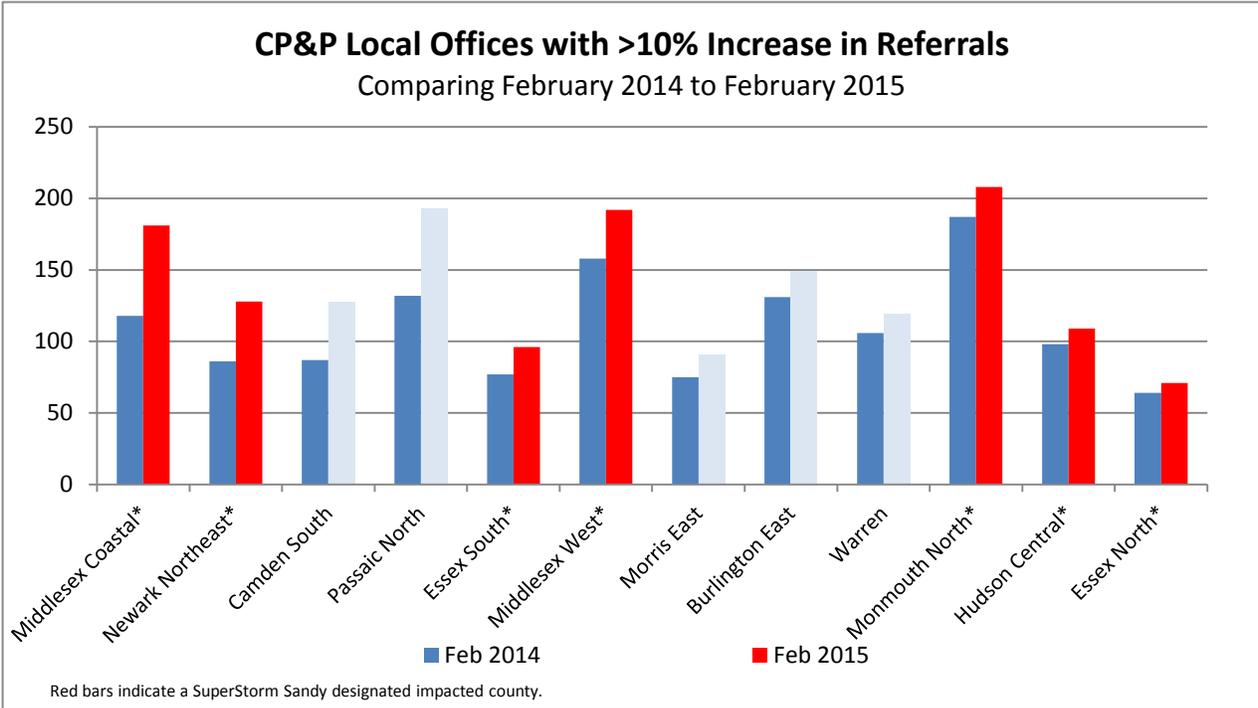
**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services  
Total New Clients**



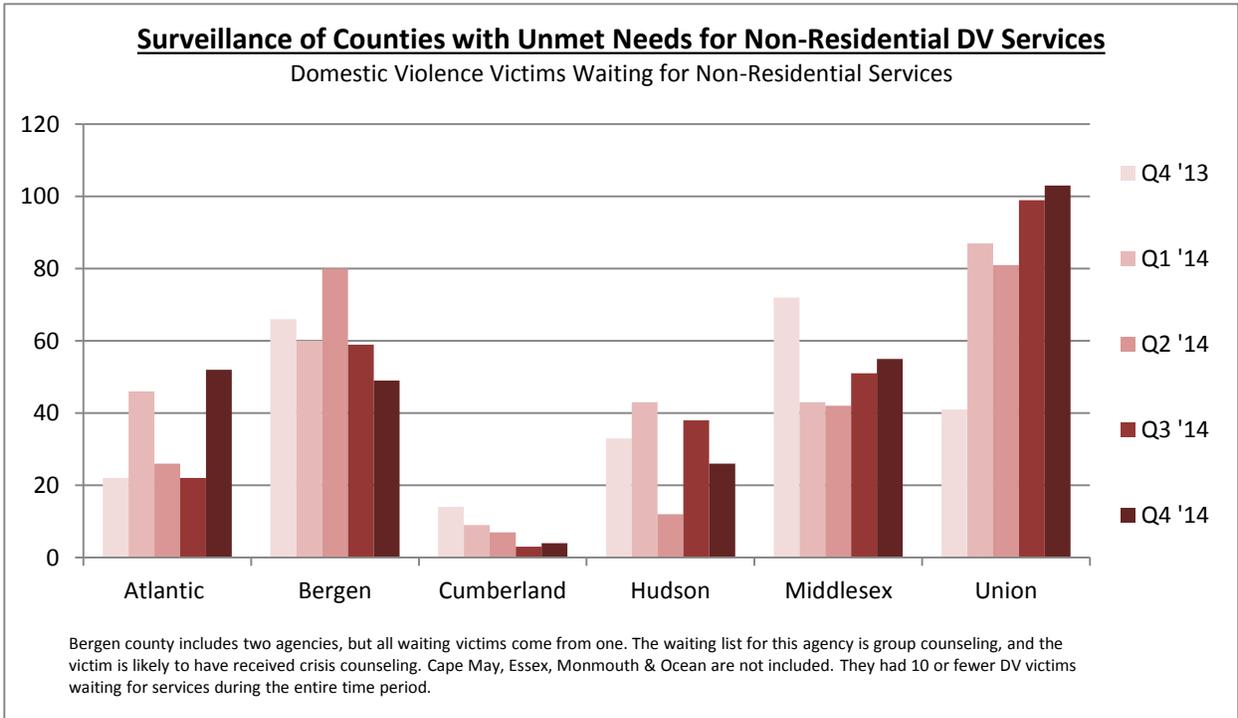
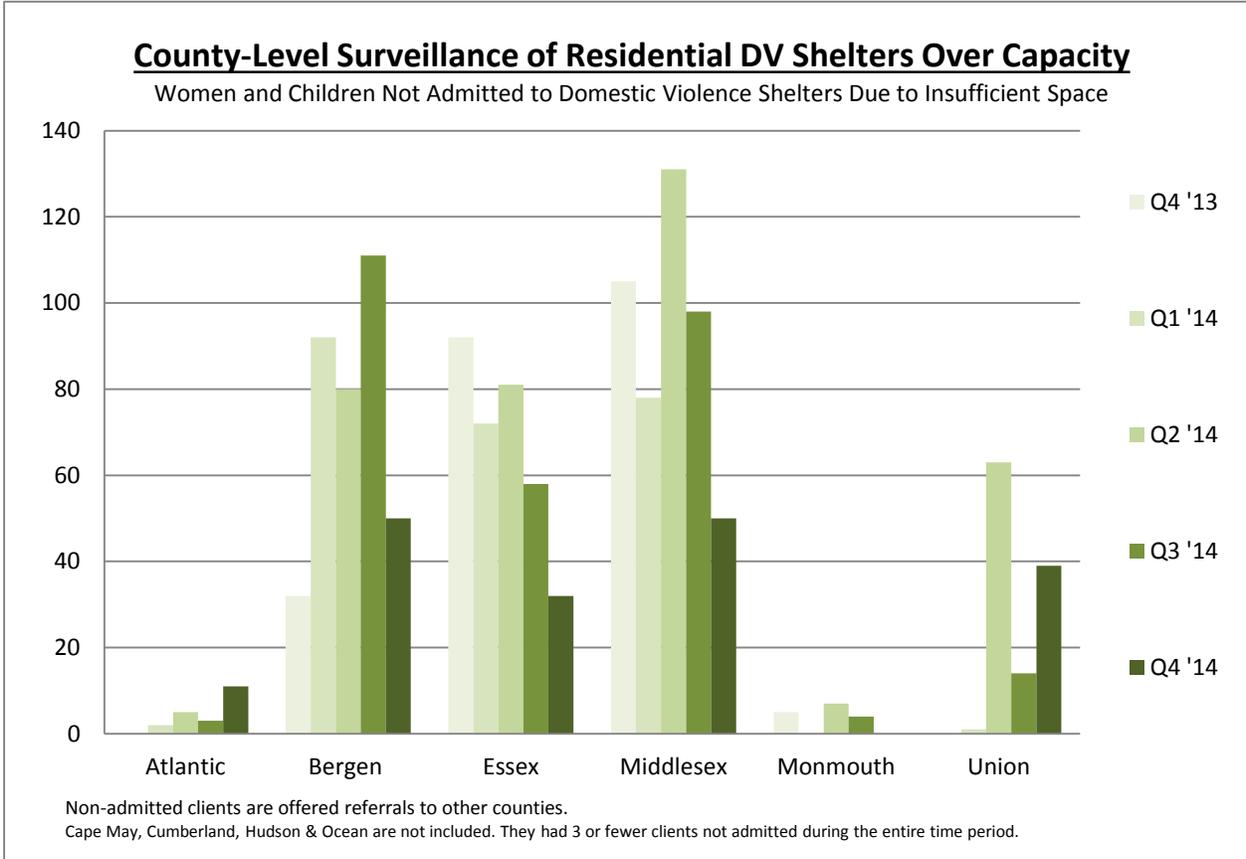
The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

## Section VII: Tracking Data after SuperStorm Sandy

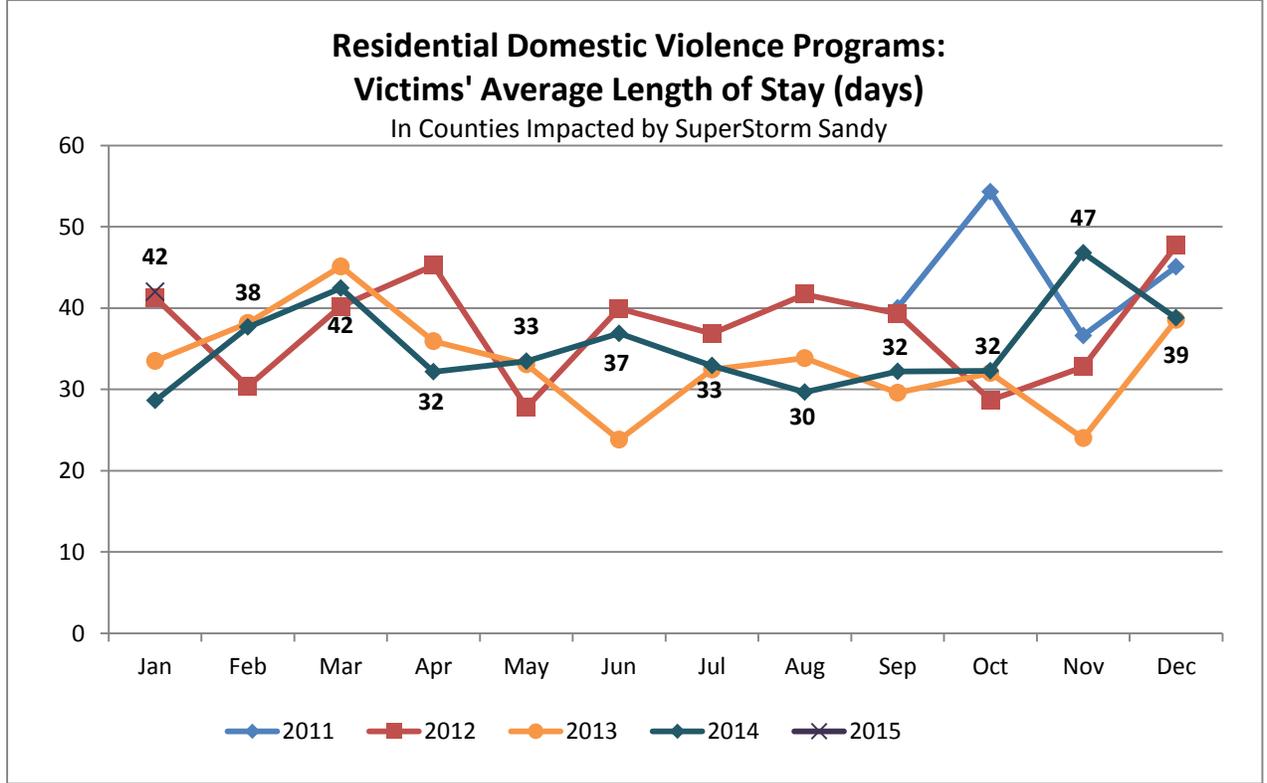
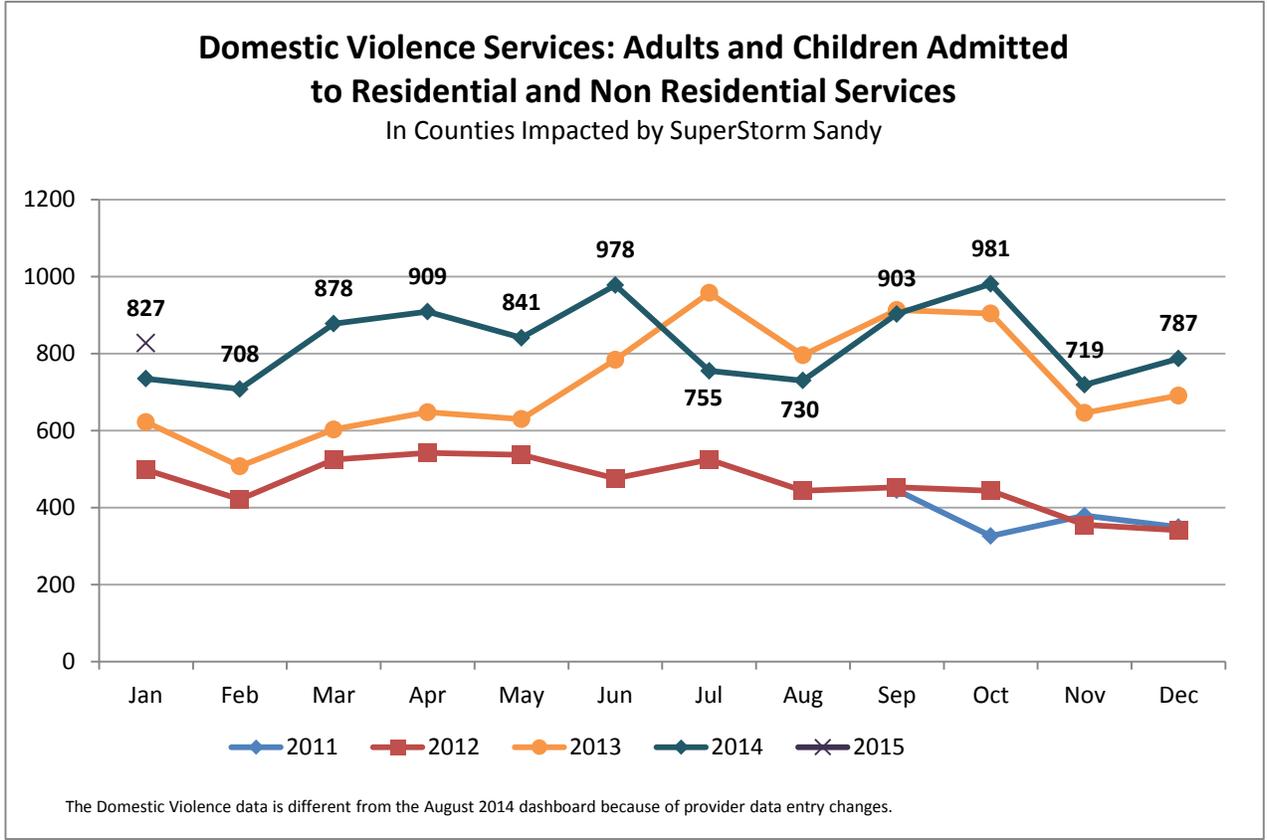
### 10 Most Impacted Counties



## Section VII: Tracking Data after SuperStorm Sandy



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**Key Performance Indicators by CPP Local Office**  
**March '14 - February '15**

(Unless otherwise indicated in the footnote table)

Met Target      Within 10% of Meeting Target      < 60% of Final Target

Local Office	M# 3b	M# 4	M# 7a	M# 7b	M# 10	M# 11	M# 16	M# 17	M# 18	M# 20a <sup>1</sup>	M#20b	Intake Caseload
Atlantic East	98%	69%	94%	91%	98%	99%	96%	95%	72%	57%	77%	62%
Atlantic West	97%	62%	81%	85%	93%	97%	92%	93%	76%	67%	83%	52%
Bergen Central	94%	86%	96%	97%	96%	100%	98%	95%	85%	69%	88%	97%
Bergen South	97%	75%	90%	98%	98%	100%	97%	93%	82%	62%	85%	97%
Burlington East	93%	69%	66%	82%	98%	98%	88%	87%	75%	65%	86%	79%
Burlington West	98%	75%	84%	83%	94%	99%	95%	90%	81%	61%	82%	86%
Camden Central	95%	59%	66%	61%	82%	93%	86%	91%	67%	43%	64%	76%
Camden East	95%	71%	75%	70%	96%	98%	88%	96%	75%	56%	75%	99%
Camden North	86%	55%	61%	47%	97%	95%	76%	92%	75%	53%	77%	75%
Camden South	98%	83%	72%	61%	98%	98%	95%	97%	68%	63%	81%	86%
Cape May	94%	84%	78%	83%	99%	96%	95%	92%	74%	64%	81%	96%
Cumberland East	84%	70%	61%	68%	96%	95%	90%	95%	54%	46%	60%	85%
Cumberland West	94%	63%	82%	82%	97%	100%	96%	96%	78%	58%	76%	96%
Essex Central	100%	98%	77%	79%	87%	95%	88%	96%	66%	52%	69%	100%
Essex North	98%	76%	58%	59%	78%	97%	84%	92%	71%	55%	79%	96%
Essex South	97%	85%	60%	68%	89%	91%	93%	91%	67%	52%	73%	100%
Gloucester East	90%	53%	86%	80%	97%	92%	87%	90%	68%	52%	72%	62%
Gloucester West	97%	86%	81%	71%	92%	98%	96%	95%	74%	64%	82%	94%
Hudson Central	88%	63%	91%	95%	97%	98%	98%	95%	77%	68%	84%	86%
Hudson North	99%	96%	92%	90%	92%	96%	100%	97%	89%	61%	86%	99%
Hudson South	96%	56%	72%	65%	97%	98%	96%	94%	74%	59%	80%	81%
Hudson West	92%	75%	89%	83%	96%	98%	91%	86%	75%	59%	73%	92%
Hunterdon	100%	88%	90%	92%	97%	100%	86%	88%	84%	68%	82%	100%
Mercer North	98%	76%	96%	95%	95%	98%	97%	93%	80%	68%	85%	91%
Mercer South	97%	68%	94%	93%	94%	97%	91%	95%	79%	65%	82%	99%
Middlesex Central	98%	86%	58%	84%	100%	97%	90%	91%	80%	65%	77%	97%
Middlesex Coastal	98%	94%	86%	89%	95%	98%	98%	96%	79%	60%	80%	78%
Middlesex West	96%	75%	79%	80%	81%	93%	93%	94%	64%	55%	70%	92%
Monmouth North	95%	72%	50%	65%	97%	99%	95%	90%	58%	48%	68%	68%
Monmouth South	97%	74%	77%	68%	98%	100%	93%	94%	76%	57%	76%	51%
Morris East	98%	92%	92%	99%	100%	100%	100%	98%	84%	71%	88%	97%
Morris West	98%	78%	73%	73%	88%	97%	95%	92%	72%	68%	84%	92%
Newark Center City	94%	87%	70%	72%	91%	96%	88%	92%	67%	47%	69%	95%
Newark Northeast	95%	81%	88%	80%	92%	97%	96%	92%	81%	64%	83%	81%
Newark South	93%	87%	90%	84%	96%	100%	96%	89%	63%	49%	70%	80%
Ocean North	97%	61%	72%	75%	92%	95%	95%	94%	75%	60%	84%	94%
Ocean South	98%	80%	68%	69%	96%	98%	93%	94%	66%	62%	75%	87%
Passaic Central	96%	55%	60%	69%	86%	99%	86%	88%	63%	56%	77%	51%
Passaic North	98%	85%	81%	83%	99%	100%	95%	95%	75%	57%	78%	84%
Salem	94%	50%	49%	52%	78%	95%	91%	95%	74%	59%	81%	82%
Somerset	98%	76%	66%	79%	99%	99%	90%	95%	71%	62%	74%	95%
Sussex	98%	80%	69%	72%	100%	99%	97%	98%	70%	55%	77%	90%
Union Central	96%	80%	79%	84%	92%	96%	95%	93%	67%	56%	69%	98%
Union East	95%	76%	88%	93%	99%	99%	95%	93%	78%	65%	85%	99%
Union West	98%	81%	90%	83%	89%	100%	98%	86%	79%	55%	79%	100%
Warren	95%	71%	65%	55%	95%	92%	77%	83%	60%	61%	69%	98%
<b>Statewide</b>	<b>96%</b>	<b>75%</b>	<b>77%</b>	<b>78%</b>	<b>94%</b>	<b>97%</b>	<b>92%</b>	<b>93%</b>	<b>73%</b>	<b>59%</b>	<b>78%</b>	<b>87%</b>

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 3b	Timeliness of Response (investigations commenced in required response time)	98%	Mar '14 - Feb '15
M# 4	Timeliness of Completion (investigations in 60 days)	98%	Jan '14 - Dec '14
M# 7a.	FTM (initial)	90%	Feb '14 - Jan '15
M# 7b.	FTM (quarterly)	90%	Mar '14 - Feb '15
M# 10	Case Plans (initial)	95%	Feb '14 - Jan '15
M# 11	Case Plans (ongoing)	95%	Mar '14 - Feb '15
M# 16	Wkr-Child Visits (first 2 months OOHP)	95%	Jan '14 - Dec '14
M# 17	Monthly Wkr-Child Visits at the Placement Site (Includes Out of State Children)	98%	Mar '14 - Feb '15
M# 18	Wkr-Parent Visits (Reunification goal; 2x monthly)	95%	Mar '14 - Feb '15
M# 20a <sup>1</sup>	Parent-Child Visits (weekly) Average weekly visits for 12 weeks.	60%	12/13/14 - 2/28/15
M# 20b	Parent-Child Visits (bi-weekly)	85%	Mar '14 - Feb '15
Intake Caseload	Intake Worker Caseload	95%	Mar '14 - Feb '15

<sup>1</sup>Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.