



Commissioner's Dashboard

June 2014

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Commissioner

July 20, 2014

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.

On or About June 30, 2014

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month ¹	90,786	Youth Open with CSOC (unduplicated count)	39,374
CP&P: Children/Youth Served	51,412	DD Eligible Children (unduplicated count)	17,107
OOH Setting (< 18)	7,195	MRSS: Dispatches in the month	1,356
In-Home Setting (< 18)	42,203	MRSS: Interventions (includes prior dispatches)	1,663
Youth 18-21	2,014	Remained in same Living situation	97%
Youth Open with CSOC ²	39,374		
		Care Management: Children Served	10,248
FCP: Total Clients Served ³	16,535	OOH Behavioral Health Settings: Children Served	1,684
DOW: Total Clients Served ⁴ (Monthly Average)	782	Placed out of State	3
DCF: Families Served in the Month ⁵	28,055	PerformCare Calls	9,686
CP&P	25,757	DD Related Calls	2,910
FCP (Family Success Centers & Home Visiting)	2,298	Sandy Related Calls	630
CP&P Quick Facts		FCP & DoW Quick Facts ⁷	
Hotline Referrals	15,171	FSCs: Families Served (May)	2,042
CPS Reports	32%	Home Visiting: Families Served ((May)	256
CWS Referrals	10%	SBYSP: Clients Served ((May)	13,062
Number of Human Trafficking Referrals ⁸	14	DV Services: Clients Served ((May)	1,175
Response Timeliness	96%	Residential	17%
Monthly Staff Contacts/Children OOH	90%	Non-Residential	83%
Entries to Care	414		
Caseload: Intake	88%	SAARC: Clients Served (Jan-Mar 2014)	1,508
Caseload: Permanency	96%	Displaced Homemaker: Clients Served (Jan-Mar 2014)	839
Caseload: Adoption	87%	New Clients	62%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	16,114	RPE: Doses/Activities provided at Implementation Sites (Nov-Jan)	83

¹ Some children may be served by both CP&P and CSOC, and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served. 20-May-14

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new clients/families. DoW quick facts are based on new and ongoing clients/families served.

⁸ The cumulative number of human trafficking referrals between Nov and June 2014 was 88.

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MSA Updates					
Comparing March 2013 to June 2014					
	March 2013	June 2014	Δ from March '13	MSA Target	
Initial FTMs (May 2014)	56%	80%	24%	90%	
Quarterly FTMs	46%	79%	33%	90%	
Initial Case Plans (May 2014)	96%	93%	-3%	95%	
Ongoing Case Plans	99%	98%	-1%	95%	
CW visits Child Monthly	94%	90%	-4%	98%	
CW visits Child 2x/Mo 1st2Mo (Apr 2014)	84%	93%	9%	95%	
CW visits Parent 2x/Mo	77%	74%	-3%	95%	
Parent visits Child 4x/Mo	59%	56%	-3%	60%	
Response Timeliness	96%	96%	0%	98%	
Investigation Timeliness (Apr 2014)	72%	76%	4%	98%	
Ind. Living Assessments 14-18 yrs	98%	90%	-8%	95%	
Caseloads: Intake	86%	88%	2%	95%	
Caseloads: Permanency	94%	96%	2%	95%	
Caseloads: Adoption	87%	87%	0%	95%	
<i>This table compares performance in the most current month to the last month of the previously published monitoring report (March 2013)</i>					
 <p><i>The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the MSA target. Measures with a 30 or 60 day lag are noted next to the description of the measure.</i></p>					

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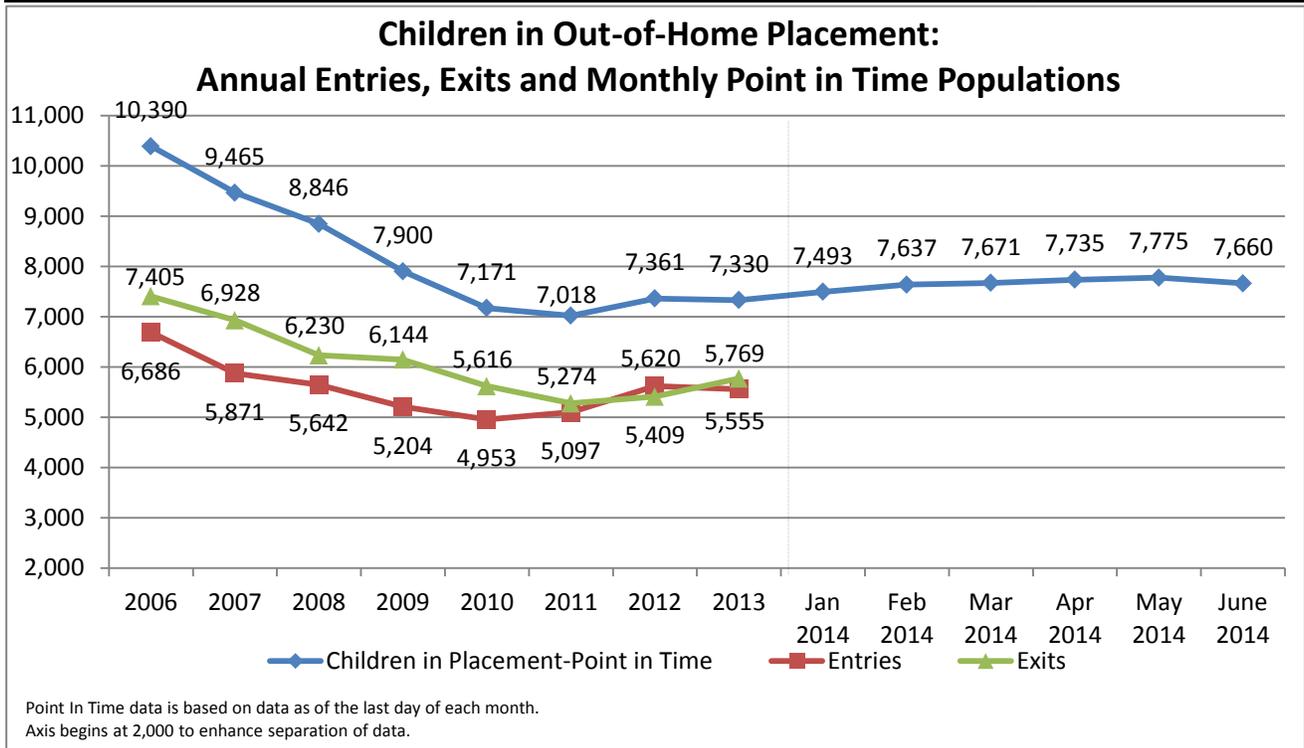
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Section I: Child Protection & Permanency

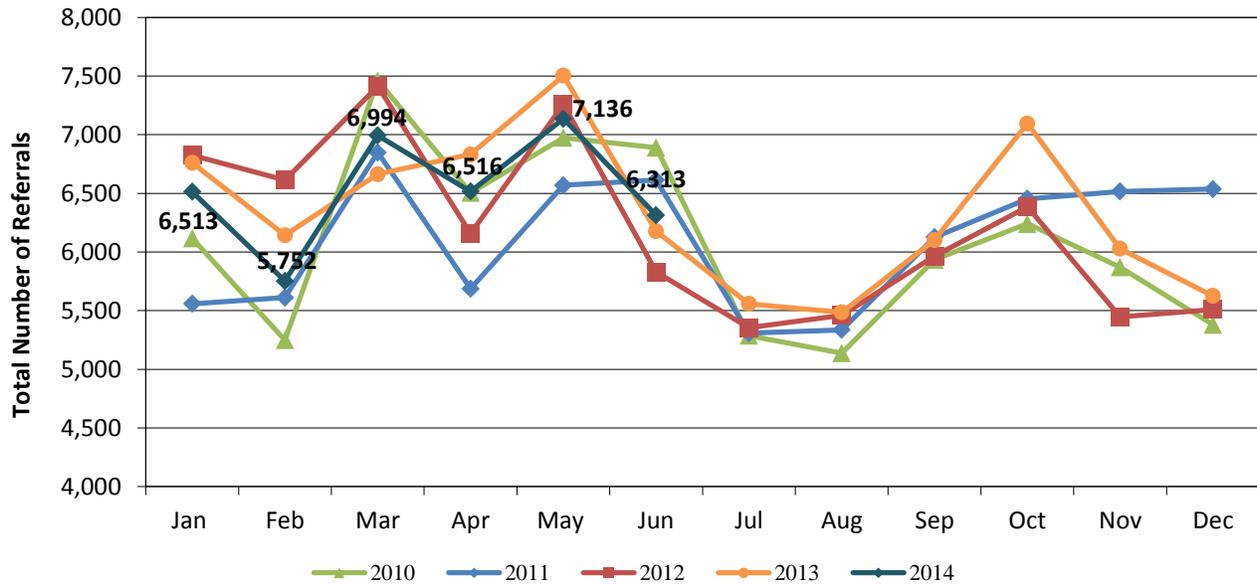
CP&P Quick Facts

<i>Data in this chart includes children up to age 20.99</i>		n for 6/2014	Δ from 6/2013
Families Under CP&P Supervision		25,757	0%
Children Under CP&P Supervision		51,412	-1%
Children Receiving CP&P In-Home Services		43,752	-1%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	(53%)	7,660	0%
Resource Family Kinship	(37%)		
Group and Residential	(8%)		
Independent Living	(1%)		
Children Legally Free for Adoption (Excludes TPR Appeals)		1,131	11%
Finalized Adoptions to date (CY 2014)		352	7%
Children in Subsidized Kinship Legal Guardianship		2,081	-4%
Children in Subsidized Adoptions		14,082	1%
Entries to Care		414	-8%
Exits from Care		490	-8%



Section I: Child Protection & Permanency

CPS & CWS Referrals Assigned to All CP&P Offices



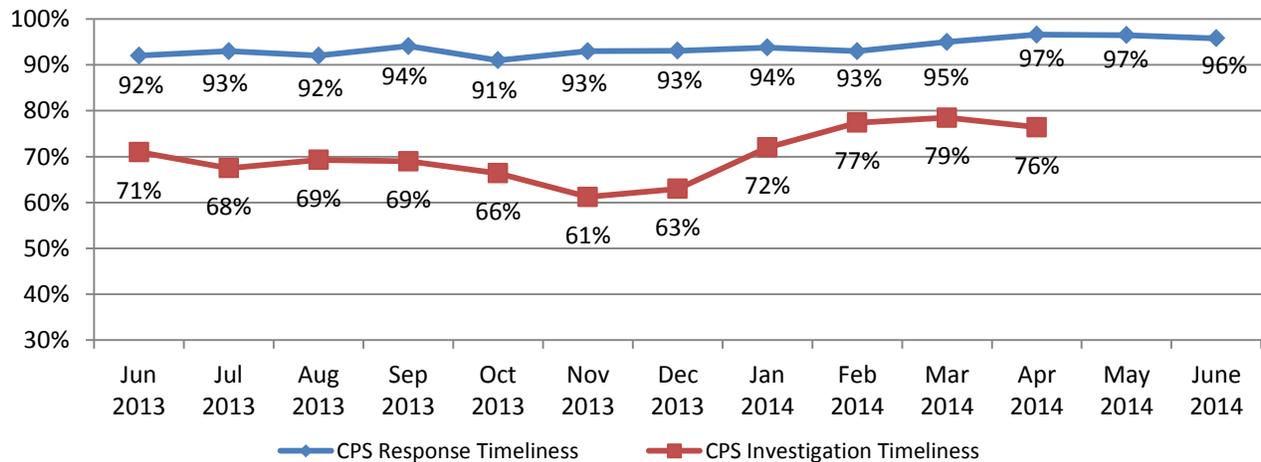
Axis begins at 4,000 to enhance separation of data.

State Central Registry Statistics

Total SCR Intakes Recorded in NJ SPIRIT	15,171
CPS Reports	32%
CWS Referrals	10%
Non CPS/CWS Child Related Calls	58%

Response and Investigation Timeliness

(MSA Target= 98%)



Axis begins at 30% to enhance separation.

Investigations have a 60 day lag in reporting.

April 2014: 5% of the Investigations received had a Substantiated finding & an additional 9% had an established finding.

The variation in performance on investigation timeliness in the Fall of 2013 is likely due to the high number of referrals received in October 2013 (see above).

Section I: Child Protection & Permanency

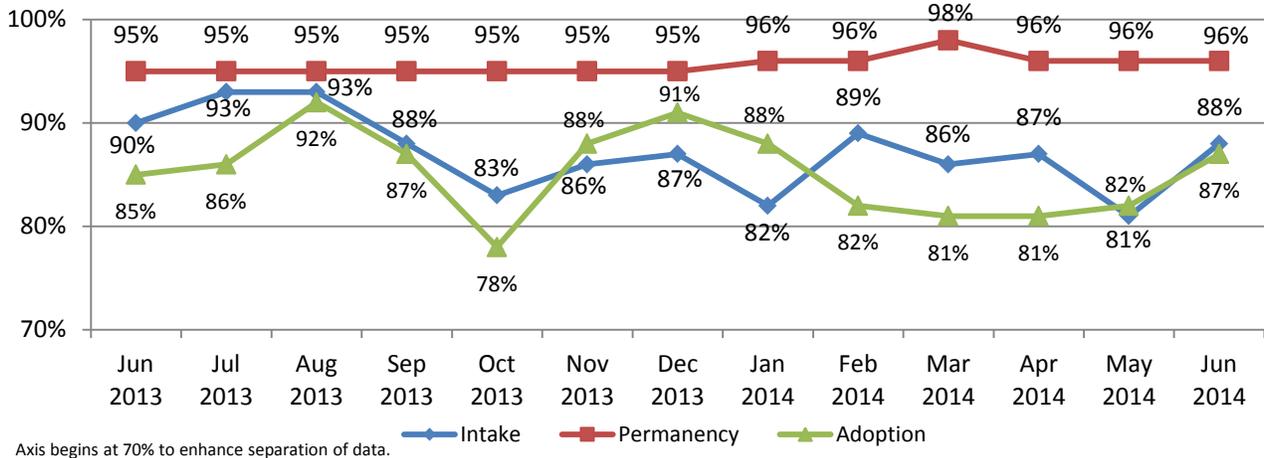
Monthly Staff Contacts (MSA Target for Out of Home Children = 98%)

	Jan 2014	Feb 2014	Mar 2014	Apr 2014	May 2014	June 2014	Δ from MSA	6 Months Average
In Home	94%	92%	95%	95%	95%	92%	N/A	94%
Out of Home	91%	90%	93%	92%	92%	90%	-8%	91%

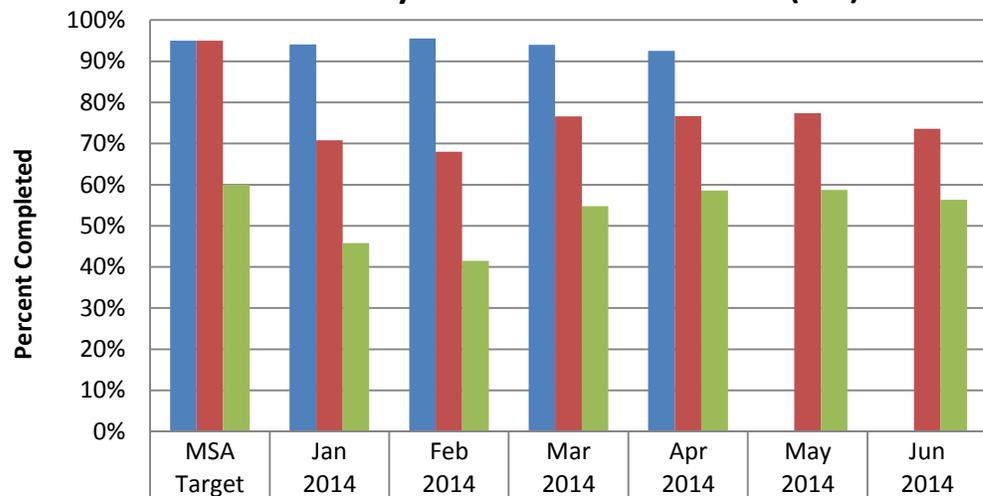
Monthly Staff Contacts: In Home (n=22,352), Out-of-Home (n=7,243).

Caseload Compliance (Individual Worker Level)

(MSA Target= 95%)



Statewide Key Performance Indicators (KPI)



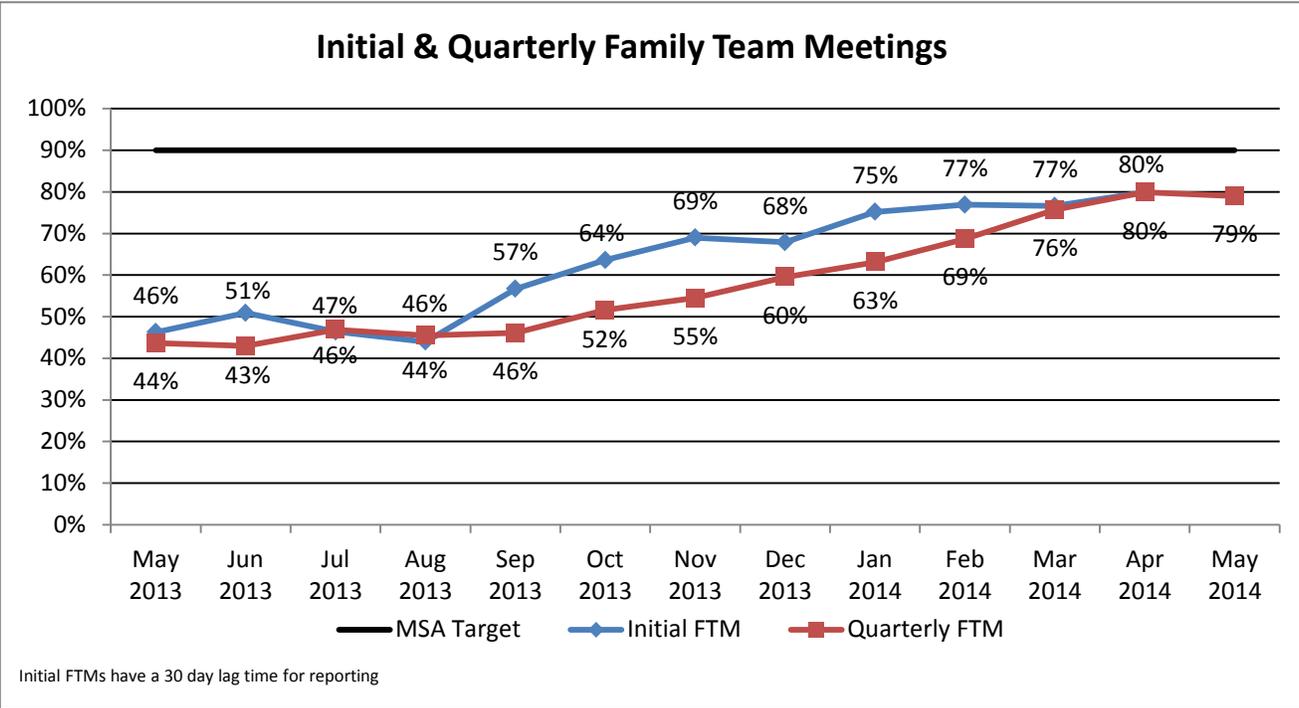
■ Contacts with Child - First Two Months In Placement ¹	95%	94%	96%	94%	93%	N/A	N/A
■ Contacts with Parents - Reun. Goal (2x/month) ²	95%	71%	68%	77%	77%	77%	74%
■ Parent/child Visits - Reun Goal.(4x/month) ³	60%	46%	42%	55%	59%	59%	56%

[1] **Contacts with Child - First Two Months In Placement:** (n=506) There is a two month lag in this measure.

[2] **Contacts with Parents - Reun. Goal (2x/month):** (n=3,768) Excludes children who entered/exited in the month (n=169).

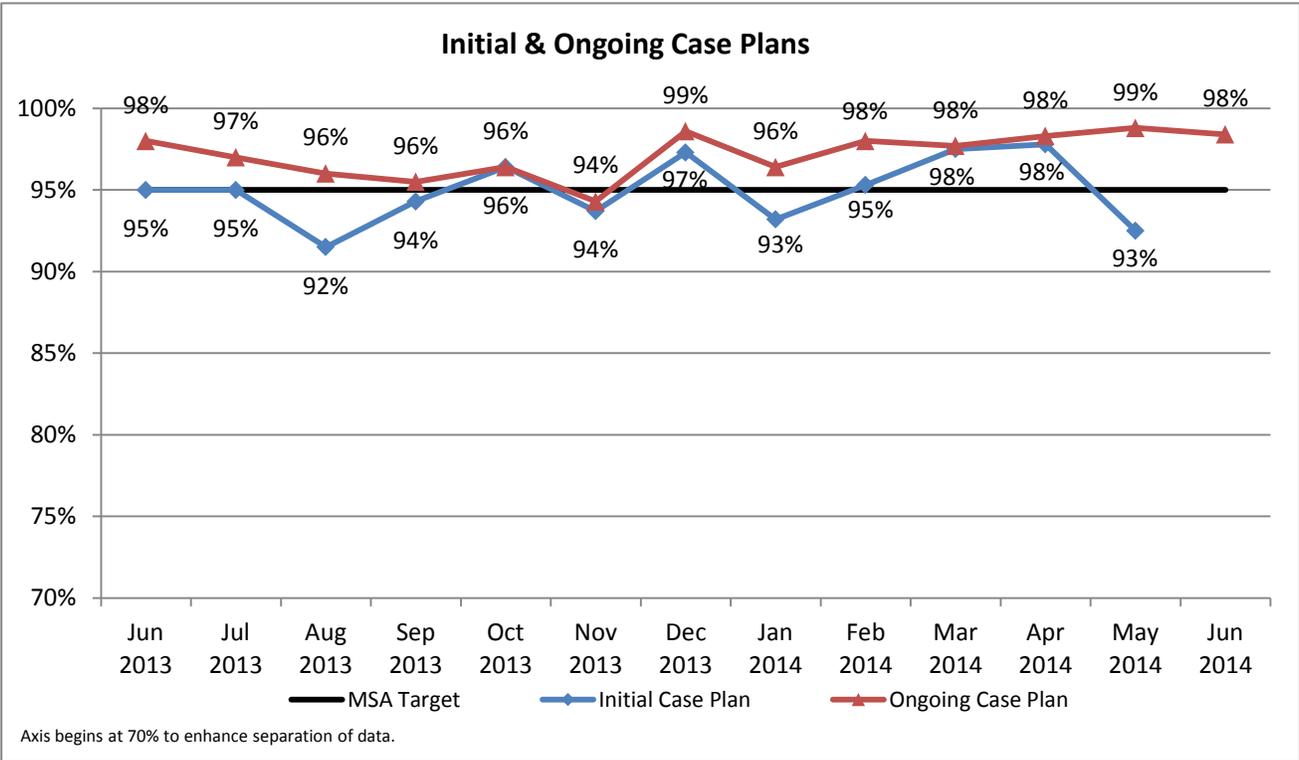
[3] **Parent/child Visits - Reun Goal.(4x/month):** (n=3,601) Excludes children who entered/exited in the month (n=334).

Section I: Child Protection & Permanency



Initial FTMs: (n=368) Compliance excludes children who exited within 30 days of removal.

Quarterly FTMs: (n=1897) Compliance excludes children who exited.



Initial Case Plans: (n=372) Compliance excludes children who exited. 6 months average for Initial Case Plans is 96%.

Ongoing Case Plans (n=1083) Compliance excludes children who exited in the last six months. 6 months average for Ongoing Case Plans is 98%.

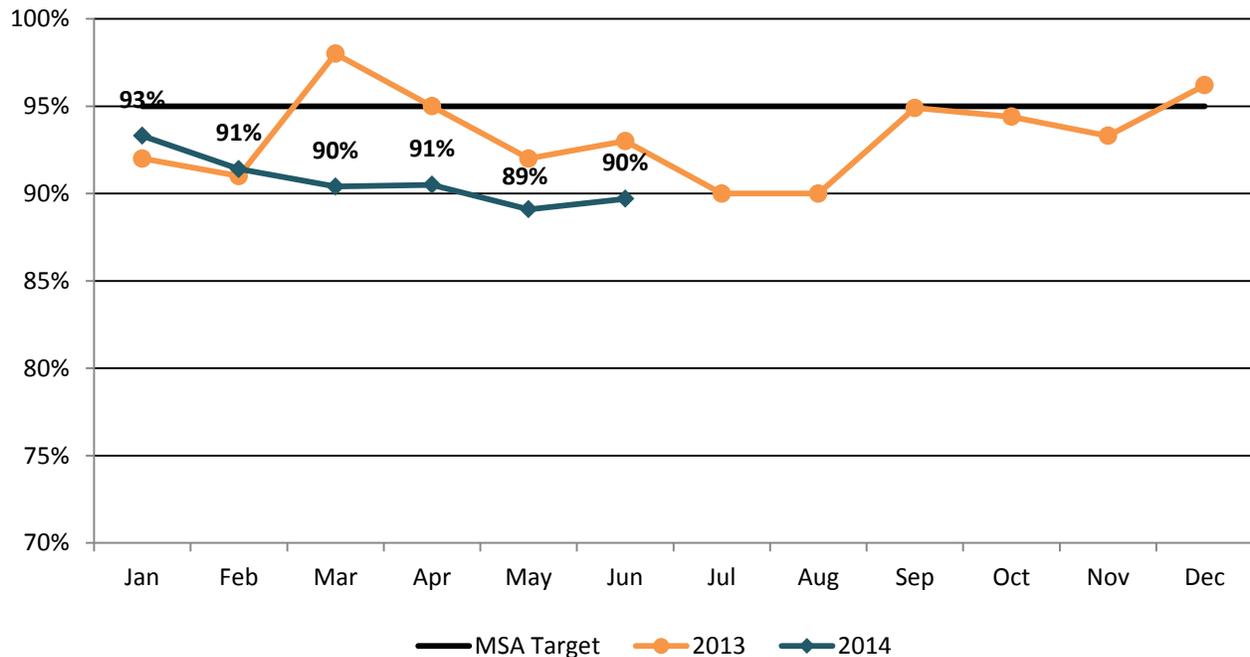
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Section II: Adolescent Services

OAS Quick Facts Youth 18-21

Youth 18-21 years old served by CP&P ⁴	2,014
Youth served "In Home" living with a parent/relative or living independently ⁵	1,549
Youth served "Out-of-Home" Family Based Setting (54%) Congregate Care Setting (29%) Independent Living (17%)	465
Youth Receiving Adoption or KLG Subsidy	1,004

Completed Independent Living Assessments of Youth Ages 14-18 years (n= 1033)

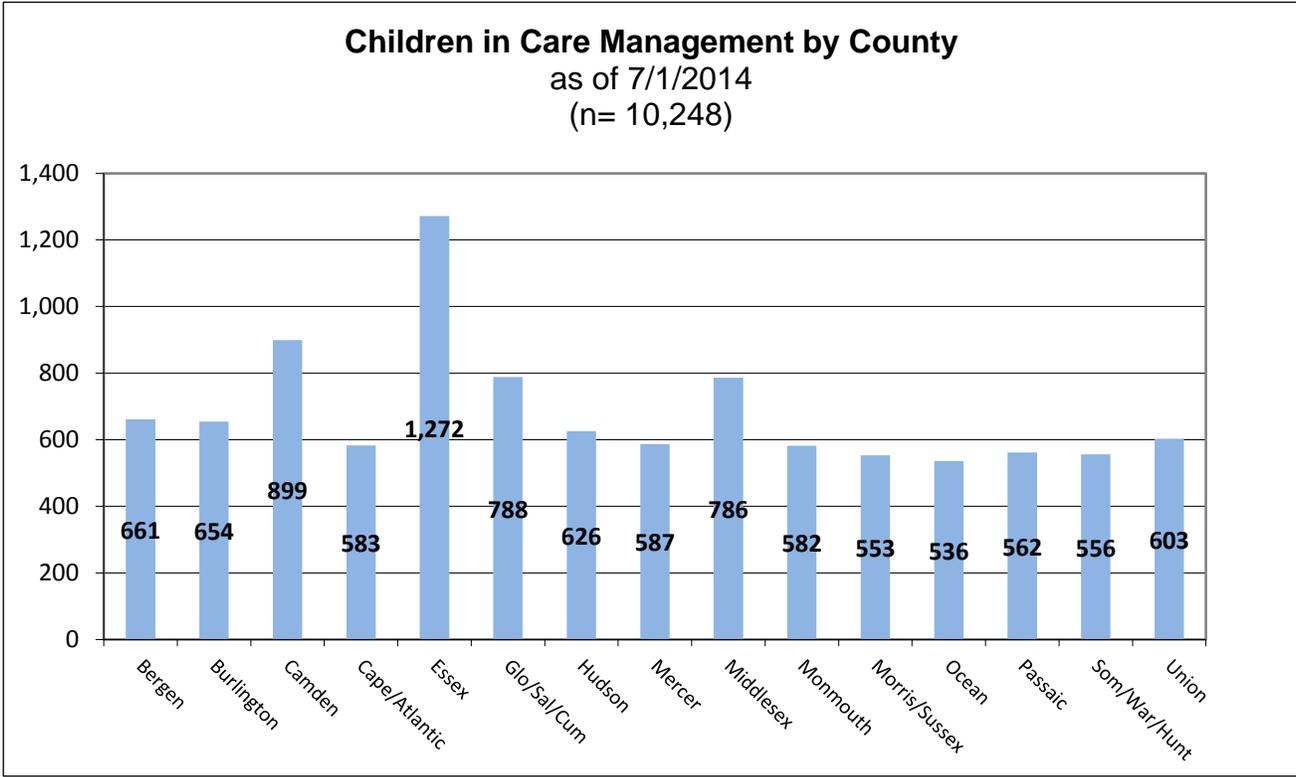
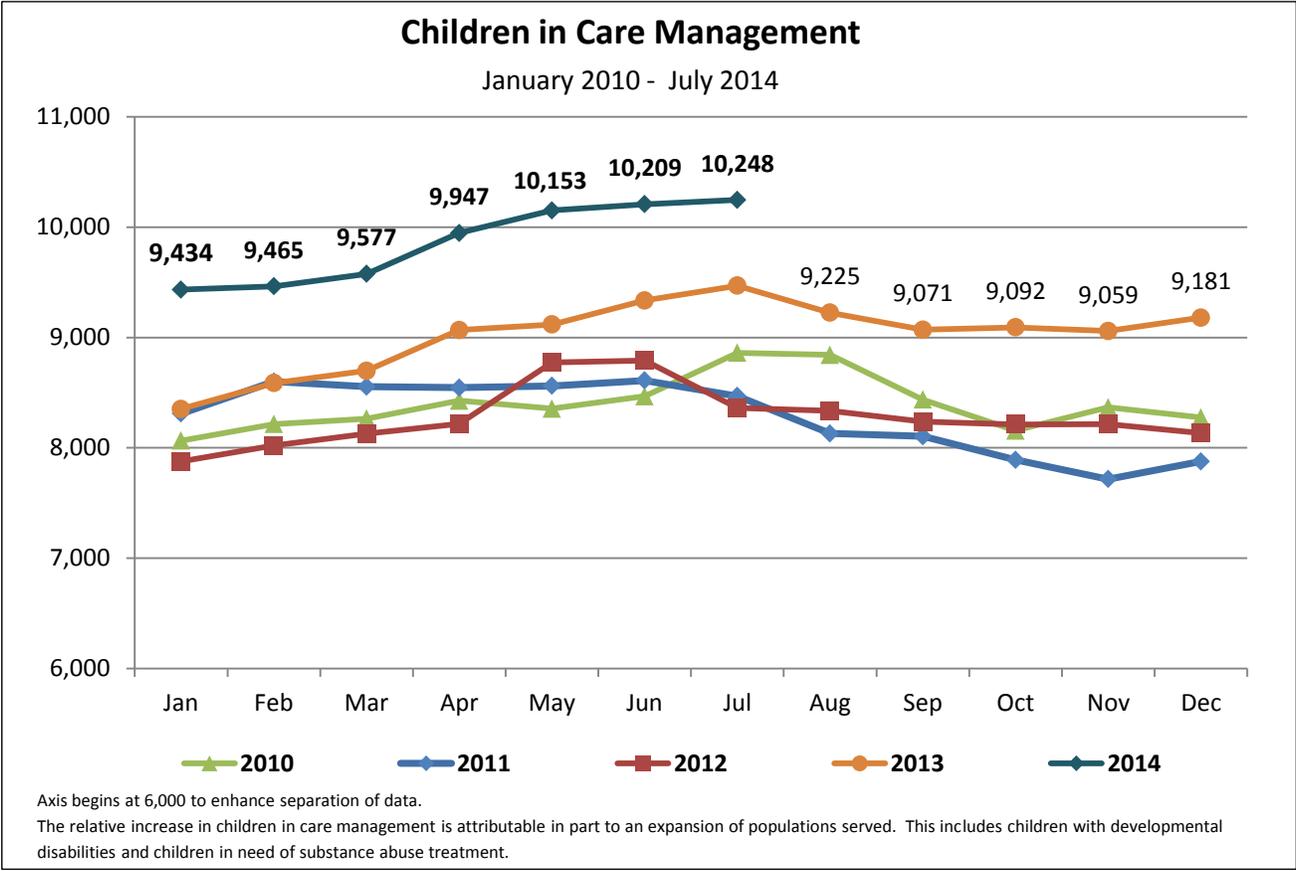


Axis begins at 70% to enhance separation of data.

[4] The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

[5] The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Section III: Children's System of Care

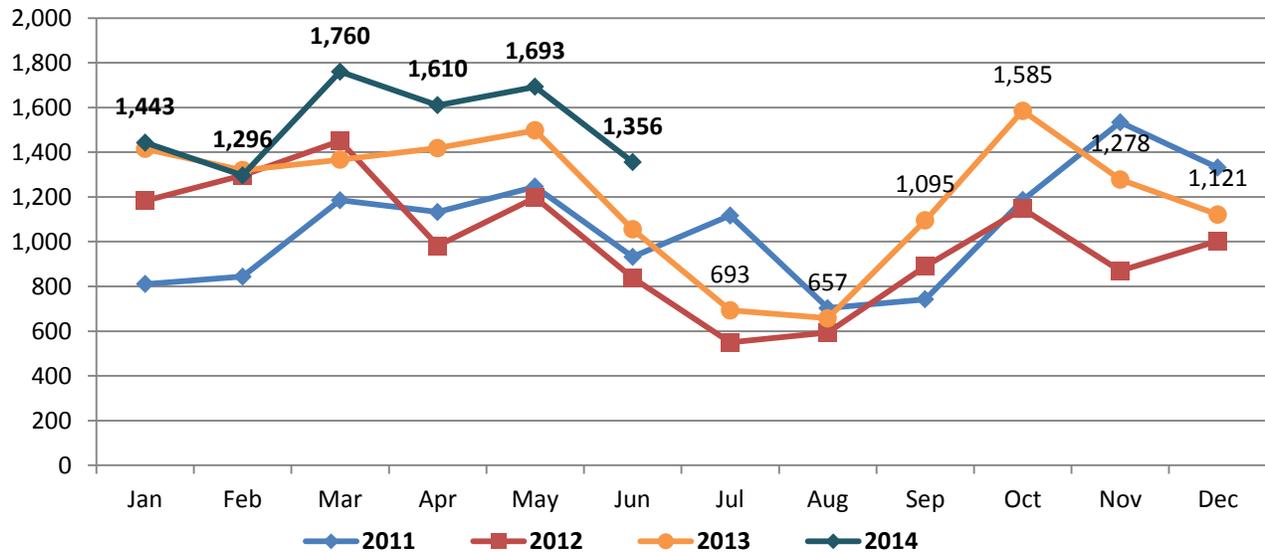


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Section III: Children's System of Care

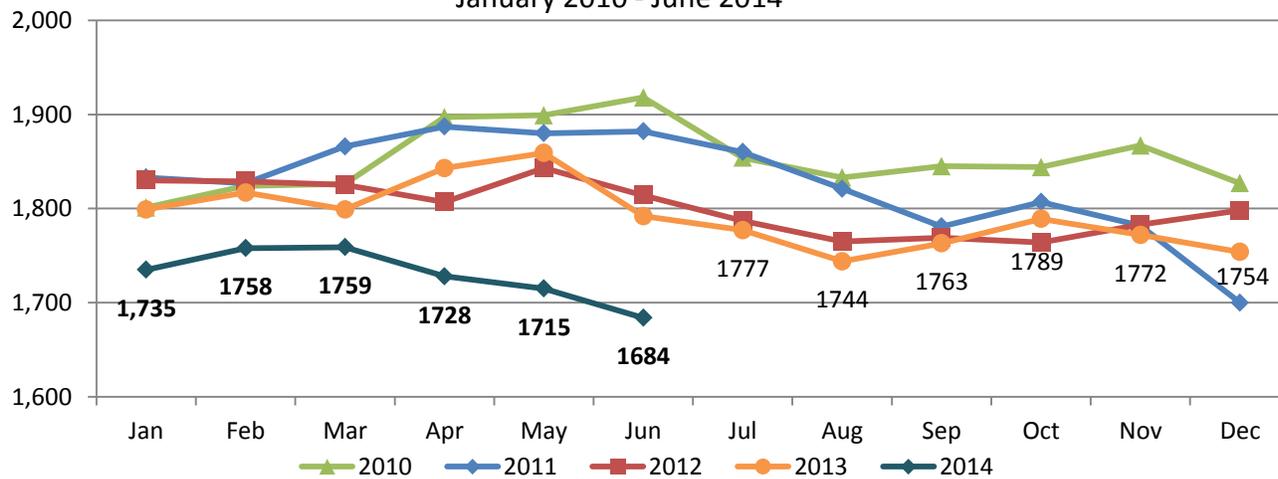
Mobile Response Stabilization Services (MRSS) Dispatched

January 2011 - June 2014



Children in Out of Home Treatment Settings - All Children

January 2010 - June 2014



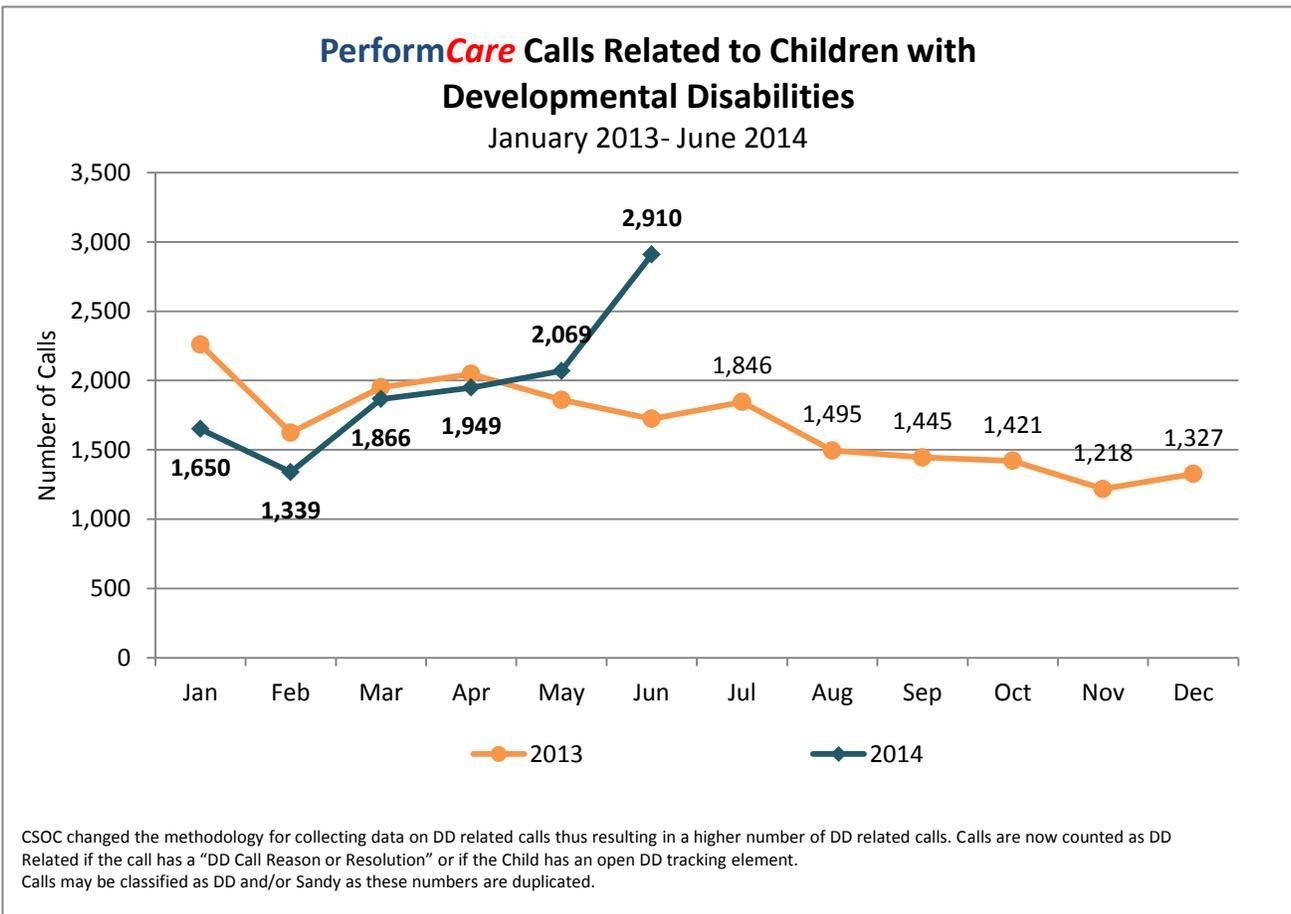
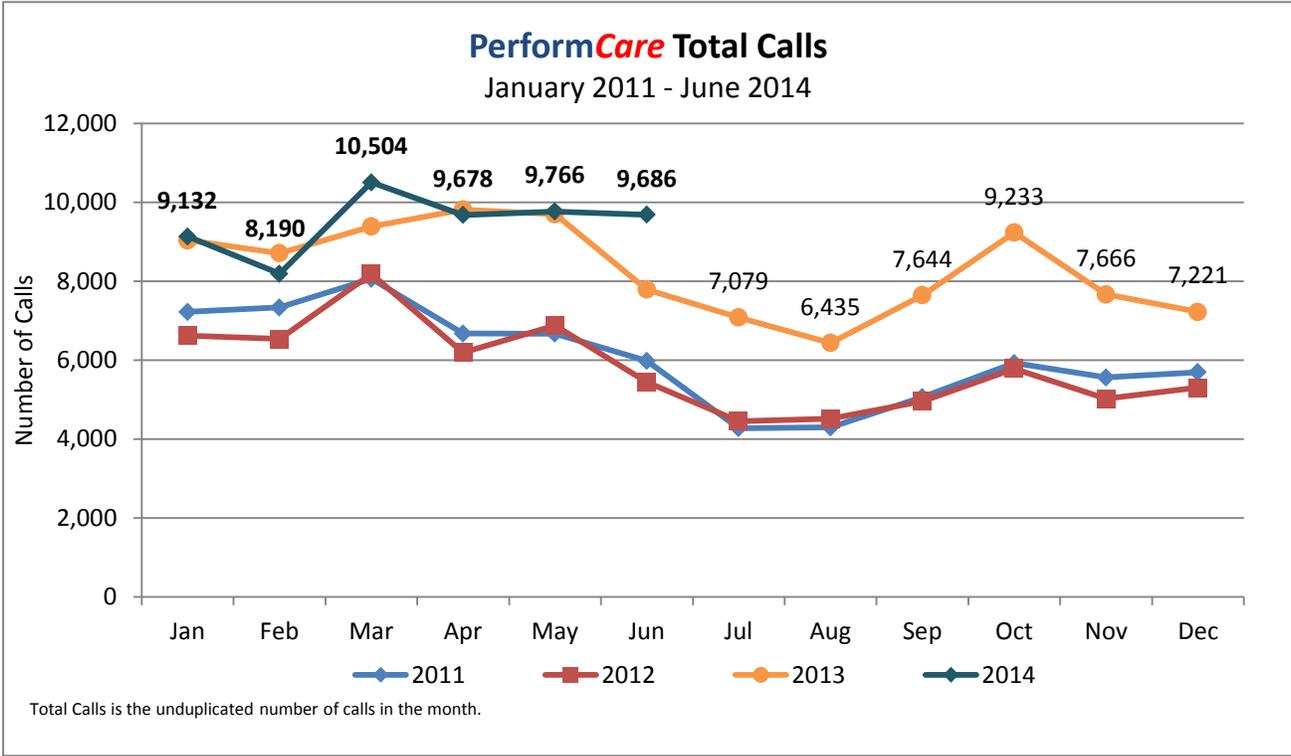
Axis begins at 1,600 to enhance separation of data.
Data does not include DD only children.

Children in Out-of-Home Treatment – June 2014

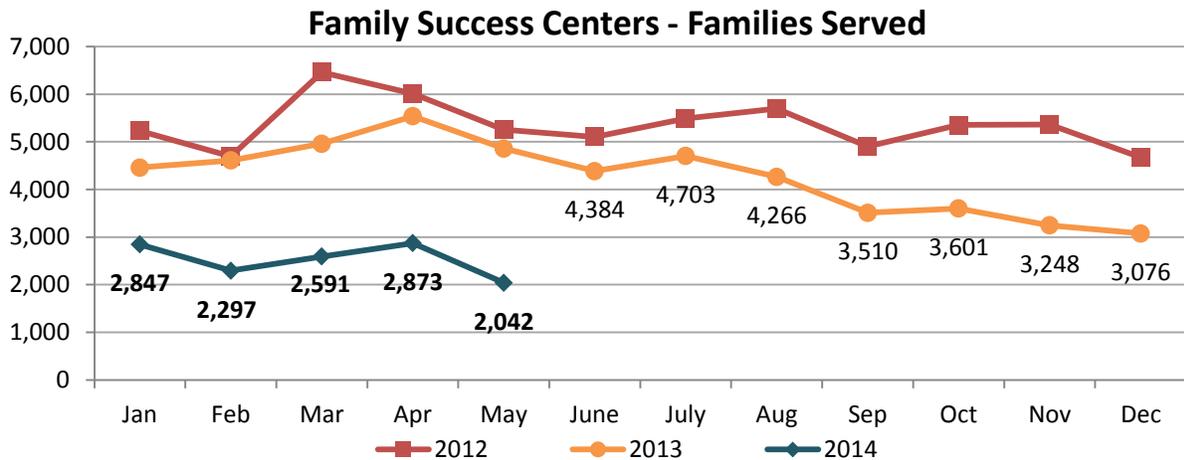
Out-of-Home Treatment Settings	n= 1,684
Treatment Home	27%
Residential Treatment Center	27%
Specialty Bed	21%
Group Home	8%
Psychiatric Comm. Residence	13%
Intensive Residential Treatment	3%
Detention Alternative	1%

*n includes 3 children placed out-of-state.

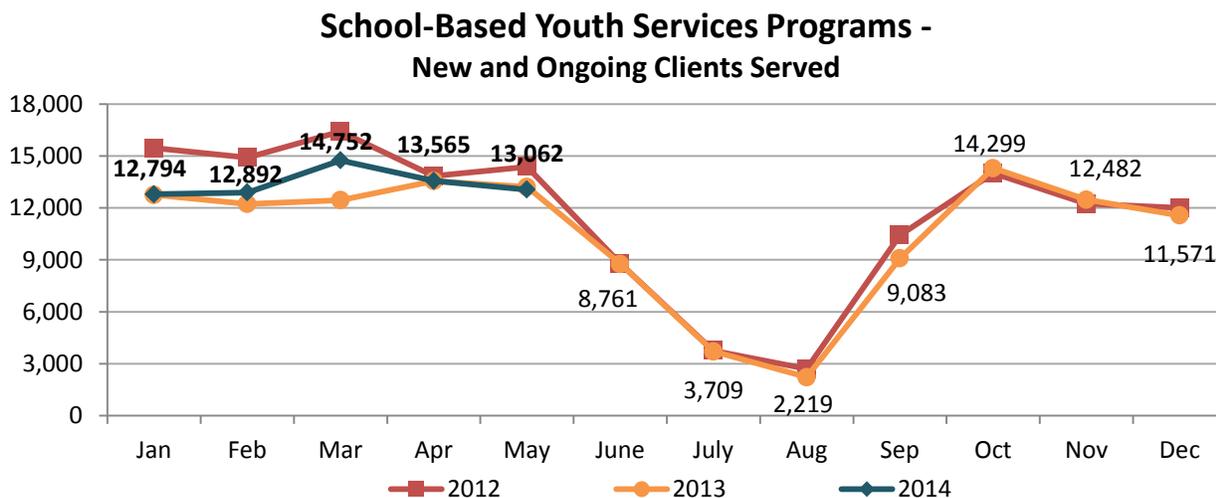
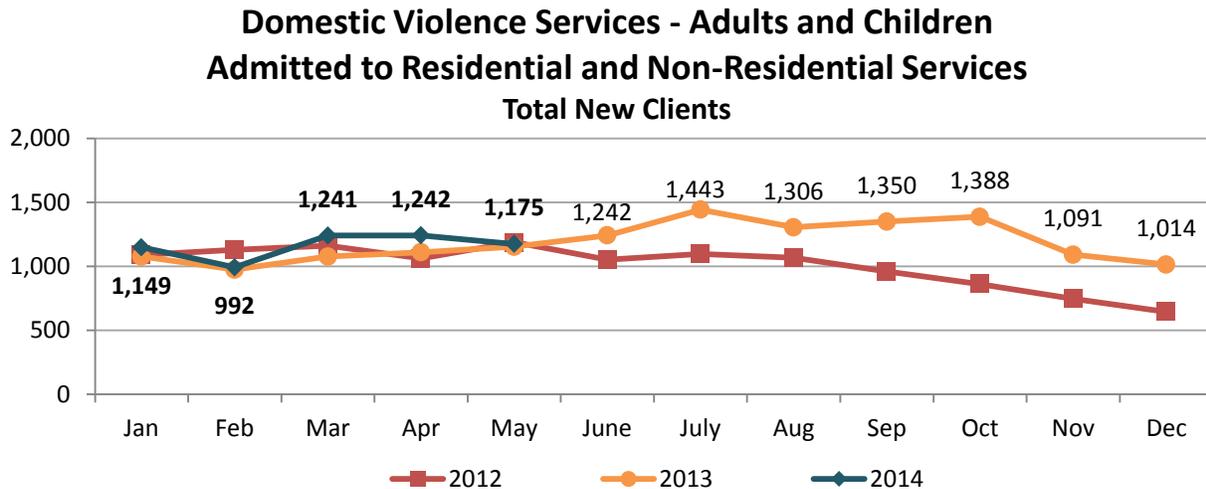
Section III: Children's System of Care



Section IV: Family & Community Partnerships



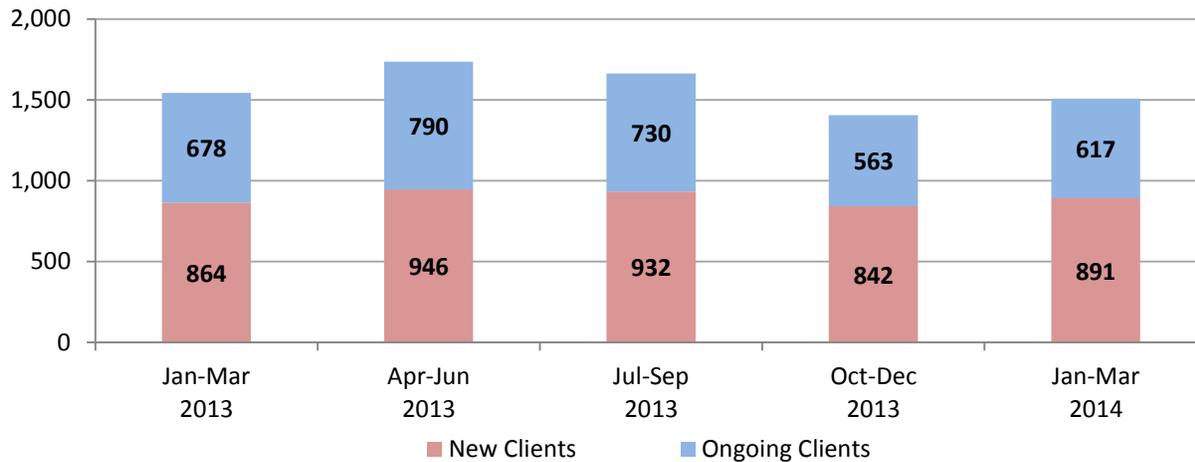
Methodology for counting FSC clients changed beginning in July 2013 to only count registered participants.



DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section V: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)



	Jan-Mar 2013	Apr-Jun 2013	Jul-Sep 2013	Oct-Dec 2013	Jan-Mar 2014
Total Number of SAARC Programs	21	21	21	21	21
New Victims Served	738	815	788	709	786
Ongoing Victims Served	607	681	597	490	554
New Significant Others Served	126	131	144	133	105
Ongoing Significant Others Served	71	109	133	73	63
Total SAARC Served	1542	1736	1662	1405	1508
Hotline/Email Services Provided	3844	3505	2940	3173	3386
Accompaniments	317	416	410	375	355
Volunteer Confidential Sexual Violence Advocates	458	539	477	537	464

Rape Prevention & Education Programs (RPE)	Nov-Jan 2013	Feb-April 2013	May-July 2013	Aug-Oct 2013	Nov-Jan ⁸ 2014
Number of Doses/Activities Provided at Implementation Sites	107	128 ⁶	165 ⁷	72 ⁶	83 ⁶
Number of Recruitment Presentations & One-Time Education Sessions	167	249 ⁶	135 ⁷	181 ⁶	61 ⁶

Displaced Homemaker Program	SFY Q3 2013	SFY Q4 2013	SFY Q1 2014	SFY Q2 2014	SFY Q3 2014
Number of New Clients Served	453	484	455	431	523
Number of Ongoing Clients Served	353	334	687	330	316
Total Number of Clients Served	806	818	1142	761	839

⁶ Missing information from 1 county.

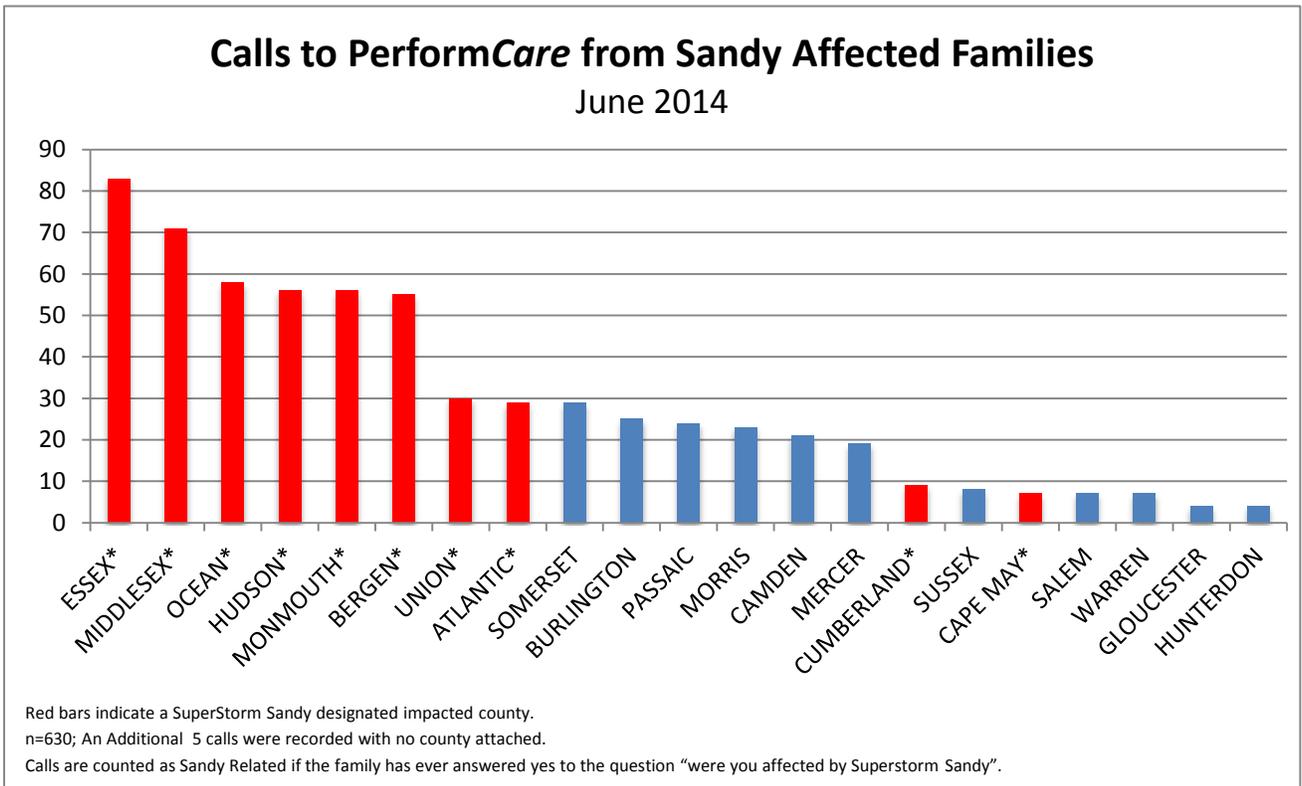
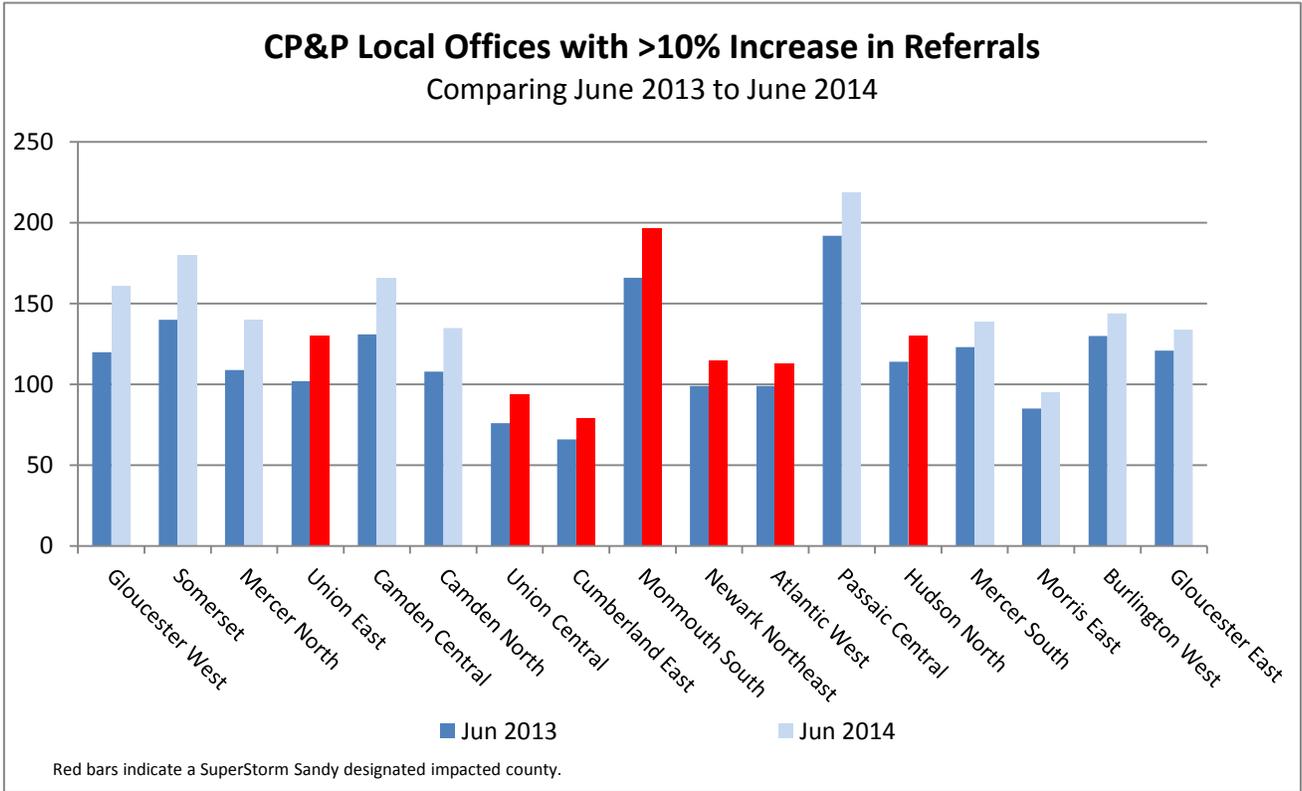
⁷ Missing information from 2 counties. In addition, there are some ongoing data quality issues. DoW Coordinators are providing TA to improve the data going forward.

⁸ RPE reporting requirements are under revision. Data for the Feb-Apr 2014 quarter will be available at a later date.

DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

Section VI: Tracking Data after SuperStorm Sandy

10 Most Impacted Counties



Section VI: Tracking Data after SuperStorm Sandy

Residential DV Providers: Clients Not Admitted Due to Space

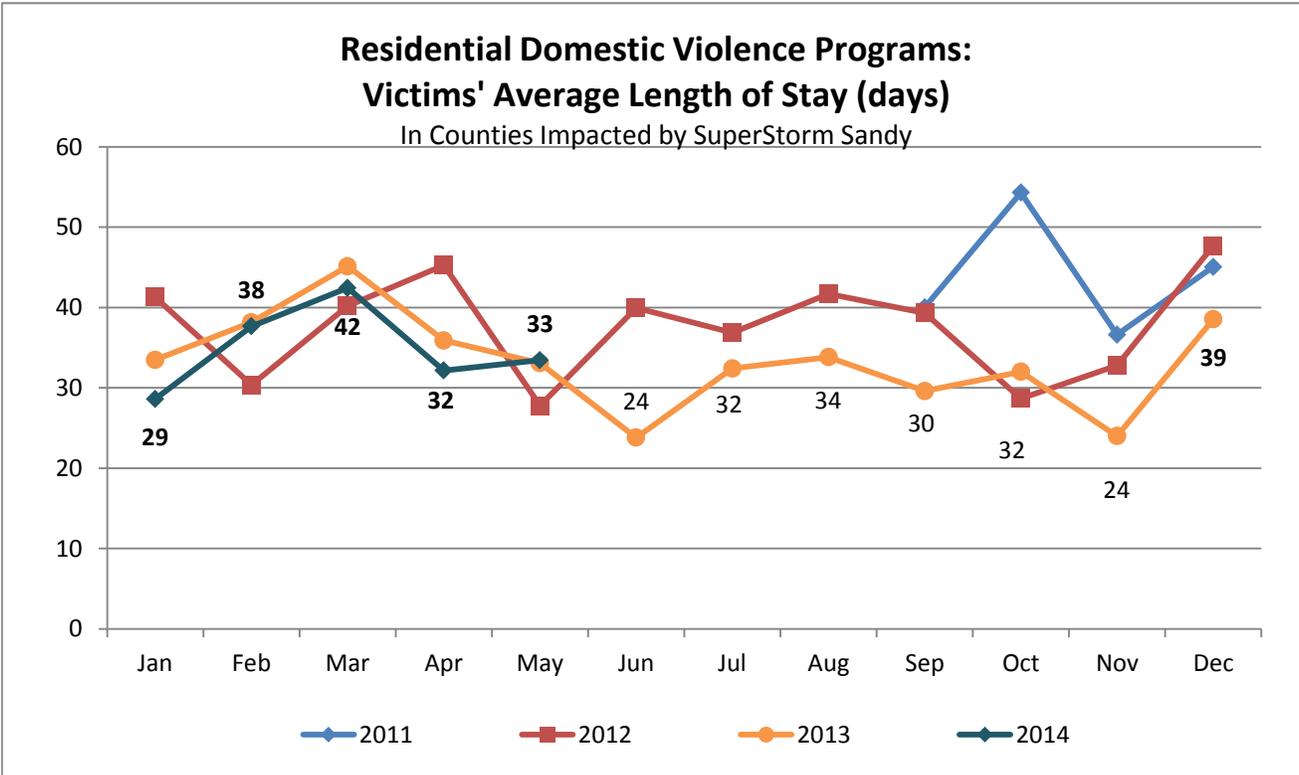
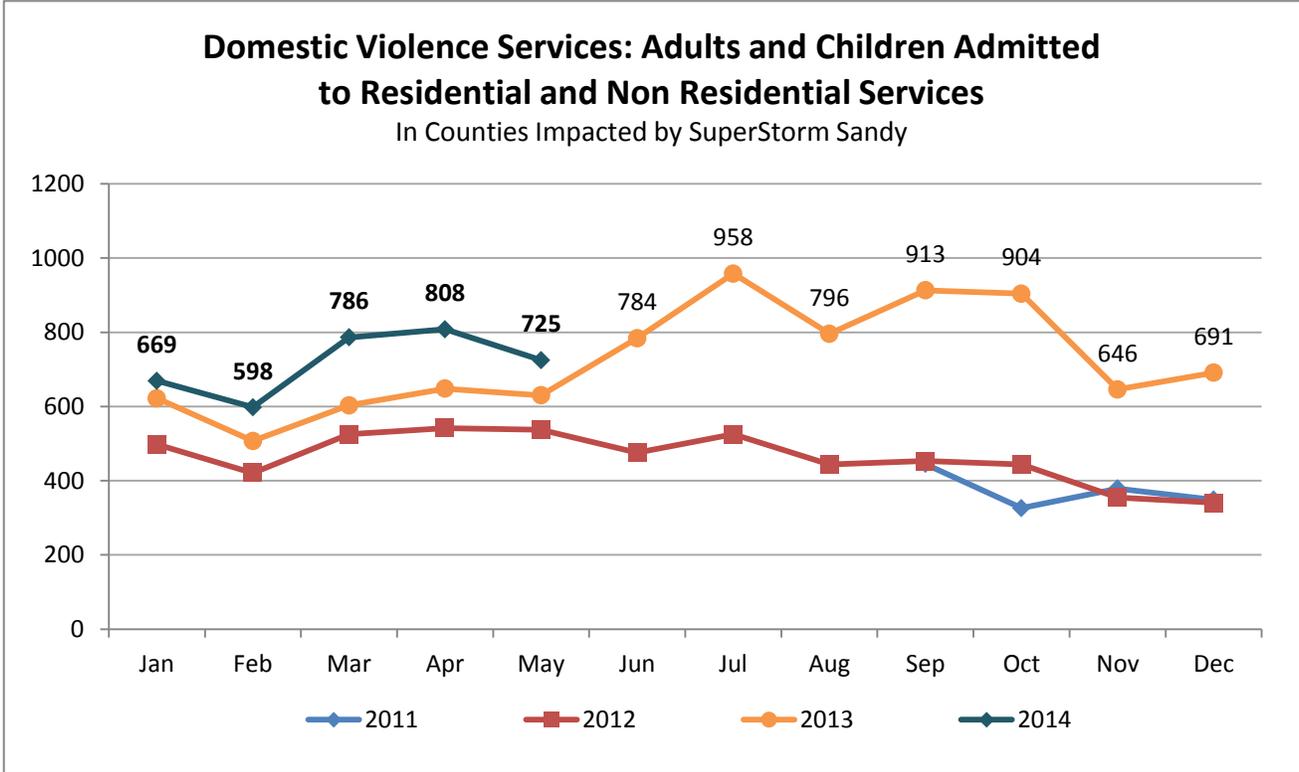
County	Q3 2012	Q4 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014
Bergen	89	34	33	50	41	32	92
Cumberland	25	40	10	0	0	0	0
Middlesex	83	66	58	56	114	105	78
Monmouth	28	0	15	13 ⁹	29	5	0
Union	38	50	0	51	15	0	1

⁹Data not received for June 2013.

Non-Residential DV Providers: Clients Waiting for Services

County	Q3 2012	Q4 2012	Q1 2013	Q2 2013	Q3 2013	Q4 2013	Q1 2014
Atlantic	25	32	40	53	51	22	46
Bergen	212	142	244	240	197	125	151
Hudson	42	29	41	28	41	33	43
Middlesex	0	0	97	68	97	72	43
Union	148	222	161	73	31	41	87

Section VI: Tracking Data after SuperStorm Sandy



Key Performance Indicators by CPP Local Office

June 2014

(Unless otherwise indicated in the footnote table)

Local Office	M# 3b	M# 4	M# 7a	M# 7b	M# 10	M# 11	M# 16	M# 17	M# 18	M# 20	Intake Caseload
Atlantic East	100%	66%	100%	98%	100%	100%	92%	84%	61%	59%	47%
Atlantic West	97%	71%	83%	74%	67%	98%	88%	85%	66%	48%	15%
Bergen Central	98%	89%	100%	100%	90%	100%	75%	92%	82%	66%	100%
Bergen South	94%	69%	82%	96%	100%	100%	100%	90%	81%	74%	97%
Burlington East	90%	67%	75%	91%	94%	100%	100%	83%	76%	73%	52%
Burlington West	99%	88%	91%	94%	100%	100%	96%	88%	89%	60%	91%
Camden Central	97%	80%	90%	73%	90%	92%	67%	90%	70%	34%	88%
Camden East	94%	63%	64%	62%	94%	92%	82%	91%	86%	57%	100%
Camden North	88%	56%	63%	73%	100%	100%	79%	91%	85%	67%	75%
Camden South	97%	88%	90%	76%	100%	100%	100%	95%	71%	56%	100%
Cape May	96%	77%	80%	98%	100%	100%	100%	96%	72%	54%	100%
Cumberland East	94%	89%	25%	30%	75%	100%	100%	96%	39%	49%	90%
Cumberland West	90%	49%	100%	82%	100%	100%	93%	95%	82%	49%	100%
Essex Central	100%	100%	100%	57%	100%	93%	86%	95%	72%	51%	100%
Essex North	95%	67%	40%	40%	30%	83%	43%	90%	72%	55%	100%
Essex South	92%	97%	20%	56%	60%	94%	75%	92%	70%	54%	100%
Gloucester East	94%	66%	100%	91%	100%	100%	100%	95%	72%	48%	82%
Gloucester West	98%	93%	83%	68%	100%	100%	95%	96%	84%	58%	95%
Hudson Central	91%	68%	75%	93%	100%	100%	100%	97%	66%	59%	89%
Hudson North	98%	96%	100%	100%	100%	100%		98%	89%	88%	100%
Hudson South	96%	71%	71%	57%	100%	100%	100%	91%	74%	55%	95%
Hudson West	99%	75%	100%	65%	100%	100%	78%	78%	60%	55%	94%
Hunterdon	97%	94%	100%	100%	100%	100%	60%	83%	83%	64%	100%
Mercer North	94%	77%	100%	100%	100%	100%	100%	88%	82%	68%	95%
Mercer South	100%	62%	100%	97%	92%	92%	86%	91%	75%	65%	100%
Middlesex Central	99%	84%	100%	94%	100%	86%	100%	79%	83%	59%	93%
Middlesex Coastal	98%	95%	100%	95%	78%	96%	93%	91%	77%	56%	57%
Middlesex West	94%	74%	60%	69%	100%	100%	100%	95%	71%	53%	92%
Monmouth North	94%	73%	48%	52%	100%	100%	100%	91%	67%	48%	77%
Monmouth South	96%	81%	67%	54%	100%	100%	100%	92%	73%	54%	48%
Morris East	95%	91%	100%	100%	100%	100%	100%	97%	67%	75%	100%
Morris West	97%	76%	100%	93%	100%	100%	89%	87%	71%	72%	100%
Newark Center City	95%	87%	100%	70%	100%	100%	100%	91%	67%	43%	100%
Newark Northeast	100%	81%	100%	75%	64%	98%	100%	89%	78%	58%	89%
Newark South	93%	91%	88%	89%	100%	100%	100%	87%	69%	63%	91%
Ocean North	94%	65%	100%	85%	100%	96%	94%	93%	73%	65%	94%
Ocean South	100%	79%	71%	71%	100%	100%	100%	90%	61%	51%	97%
Passaic Central	94%	59%	75%	69%	89%	100%	100%	90%	65%	40%	36%
Passaic North	97%	84%	90%	96%	100%	100%	100%	96%	71%	45%	86%
Salem	96%	46%	33%	89%	67%	100%	100%	98%	80%	69%	93%
Somerset	99%	78%	43%	88%	100%	96%	100%	100%	80%	38%	96%
Sussex	97%	79%	83%	47%	100%	100%	100%	95%	82%	53%	100%
Union Central	96%	86%	100%	96%	100%	100%	50%	97%	90%	46%	95%
Union East	93%	78%	100%	89%	100%	100%	92%	86%	72%	57%	100%
Union West	100%	84%	100%	85%	83%	100%	100%	87%	89%	59%	100%
Warren	97%	60%	75%	48%	100%	93%	100%	71%	60%	32%	95%
Statewide	96%	76%	80%	79%	93%	98%	93%	90%	74%	56%	88%

Blank indicates that there were no children eligible for the measure in that office

Measure #	Description of the Measure	Final Target	Month Reported	Extract Date
M# 3b	Timeliness of Response (investigations commenced in required response time)	98%	June	7/9/14
M# 4	Timeliness of Completion (investigations in 60 days)	98%	April	7/9/14
M# 7a.	FTM (initial)	90%	May	7/9/14
M# 7b.	FTM (quarterly)	90%	June	7/9/14
M# 10	Case Plans (initial)	95%	May	7/9/14
M# 11	Case Plans (ongoing)	95%	June	7/9/14
M# 16	Wkr-Child Visits (first 2 months OOHP)	95%	April	7/9/14
M# 17	Monthly Wkr-Child Visits at the Placement Site (Includes Out of State Children)	98%	June	7/9/14
M# 18	Wkr-Parent Visits (Reunification goal; 2x monthly)	95%	June	7/9/14
M# 20	Parent-Child Visits (weekly)	60%	June	7/9/14
Intake Caseload	Intake Worker Caseload	95%	June	6/05/14

Met Target
 Within 10% of Meeting Target
 Lowest %

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.