



# Commissioner's Dashboard August 2015

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Commissioner

September 20, 2015

*The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.*

On or About August 31, 2015

DCF At a Glance		CSOC <sup>6</sup> Quick Facts	
<b>DCF: Total Children Served in the Month<sup>1</sup></b>	<b>86,227</b>	<b>Youth Open with CSOC (unduplicated count)</b>	<b>39,363</b>
<b>CP&amp;P: Children/Youth Served</b>	<b>46,864</b>	<b>DD Eligible Children (unduplicated count)</b>	<b>18,158</b>
OOH Setting (< 18)	6,883	<b>MRSS: Dispatches in the month</b>	<b>896</b>
In-Home Setting (< 18)	37,872	<b>MRSS: Interventions (includes prior dispatches)</b>	<b>1,130</b>
Youth 18-21	2,109	Remained in same Living situation	96%
<b>Youth Open with CSOC<sup>2</sup></b>	<b>39,363</b>		
		<b>Care Management: Children Served</b>	<b>11,324</b>
<b>FCP: Total Clients Served<sup>3</sup></b>	<b>7,677</b>	<b>OOH Behavioral Health Settings: Children Served</b>	<b>1,497</b>
<b>DOW: Total Clients Served<sup>4</sup> (Monthly Average)</b>	<b>847</b>	Placed out of State	0
<b>DCF: Families Served in the Month<sup>5</sup></b>	<b>26,772</b>	<b>PerformCare Calls</b>	<b>6,573</b>
<b>CP&amp;P</b>	<b>23,421</b>	DD Related Calls	1,888
<b>FCP (Family Success Centers &amp; Home Visiting)</b>	<b>3,351</b>	Sandy Related Calls	368

CP&P Quick Facts		FCP & DoW Quick Facts <sup>7</sup>	
<b>Hotline Referrals</b>	<b>12,828</b>	<b>FSCs: Families Served (July)</b>	<b>3,123</b>
CPS Reports	31%	<b>Home Visiting: Families Served (July)</b>	<b>228</b>
CWS Referrals	10%	<b>SBYSP: Clients Served (July)</b>	<b>3,100</b>
Number of Human Trafficking Referrals <sup>8</sup>	9	<b>DV Services: Clients Served (July)</b>	<b>1,226</b>
<b>Response Timeliness</b>	<b>98%</b>	Residential	19%
<b>Monthly Staff Contacts/Children OOH</b>	<b>96%</b>	Non-Residential	81%
<b>Entries to Care</b>	<b>364</b>		
<b>Caseload: Intake</b>	<b>95%</b>	<b>SAARC: Clients Served (Apr-Jun 2015)</b>	<b>1,228</b>
<b>Caseload: Permanency</b>	<b>100%</b>	<b>Displaced Homemaker: Clients Served (Apr - Jun 2015)</b>	<b>1,312</b>
<b>Caseload: Adoption</b>	<b>94%</b>	New Clients	34%
<b>Subsidized Adoptions/KLG</b> (Includes Subsidized Adoptions and subsidized KLGs)	<b>15,695</b>	<b>RPE: Doses/Activities provided at Implementation Sites</b> (Nov '13 - Jan '14)	<b>83</b>

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

<sup>5</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>6</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>7</sup> FCP quick facts are based on new clients/families. DoW quick facts are based on new and ongoing clients/families served.

<sup>8</sup> The cumulative number of human trafficking referrals between November 2013 and August 2015 was 221.

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<b>MSA Updates</b>					
<b>Comparing June 2014 to August 2015</b>					
	<b>June 2014</b>	<b>August 2015</b>	<b>Δ from Jun 2014</b>	<b>MSA Target</b>	
Initial FTMs (July 2015)	74%	81%	7%	90%	
Quarterly FTMs	79%	86%	7%	90%	
Initial Case Plans (July 2015)	92%	95%	3%	95%	
Ongoing Case Plans	98%	97%	-1%	95%	
CW visits Child Monthly (at placement site) <sup>1</sup>	93%	96%	3%	98%	
CW visits Child 2x/Mo 1st2Mo (June 2015)	92%	94%	2%	95%	
CW visits Parent 2x/Mo	78%	72%	-6%	95%	
Parent Child Weekly Visits <sup>2</sup>	68%	60%	-8%	60%	
Response Timeliness	98%	98%	0%	98%	
Investigation Timeliness CP&P (June 2015)	76%	83%	7%	98%	
Investigation Timeliness IAIU	85%	86%	1%	80%	
Ind. Living Assessments 14-18 yrs	90%	95%	5%	95%	
Caseloads: Intake	85%	95%	10%	95%	
Caseloads: Permanency	96%	100%	4%	95%	
Caseloads: Adoption	83%	94%	11%	95%	
<i>This table compares performance in the most current month to the last month of the previously published monitoring report (June 2014)</i>					
 <p>The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the MSA target. Measures with a 30 or 60 day lag are noted next to the description of the measure.</p>					

<sup>1</sup>Caseworker visits with Child in Placement (all locations) August: 98%

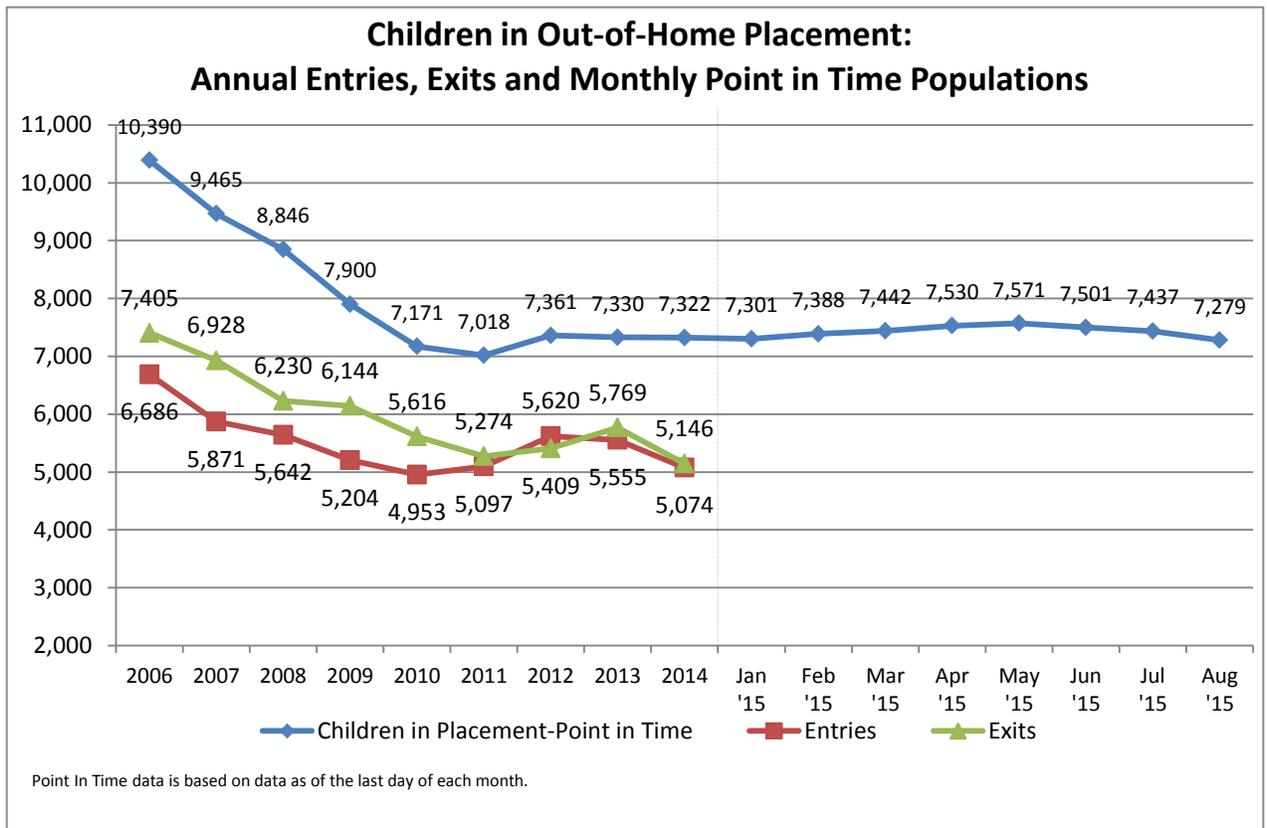
<sup>2</sup>Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

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## Section I: Child Protection & Permanency

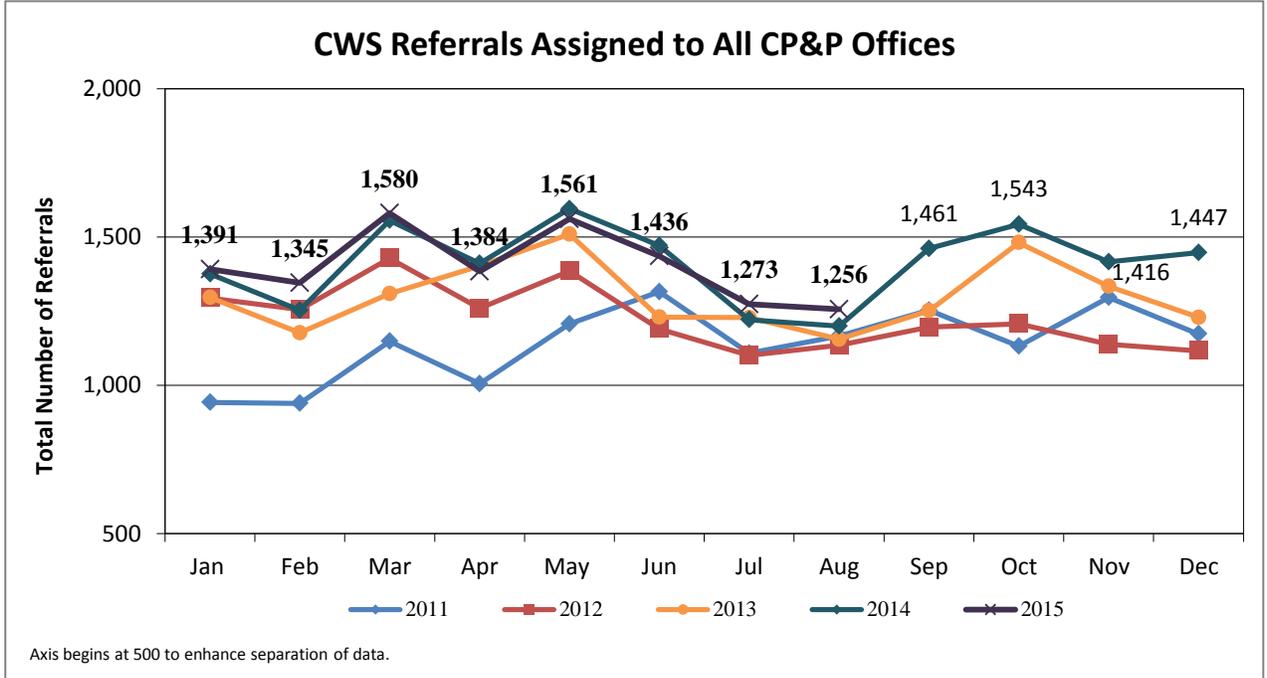
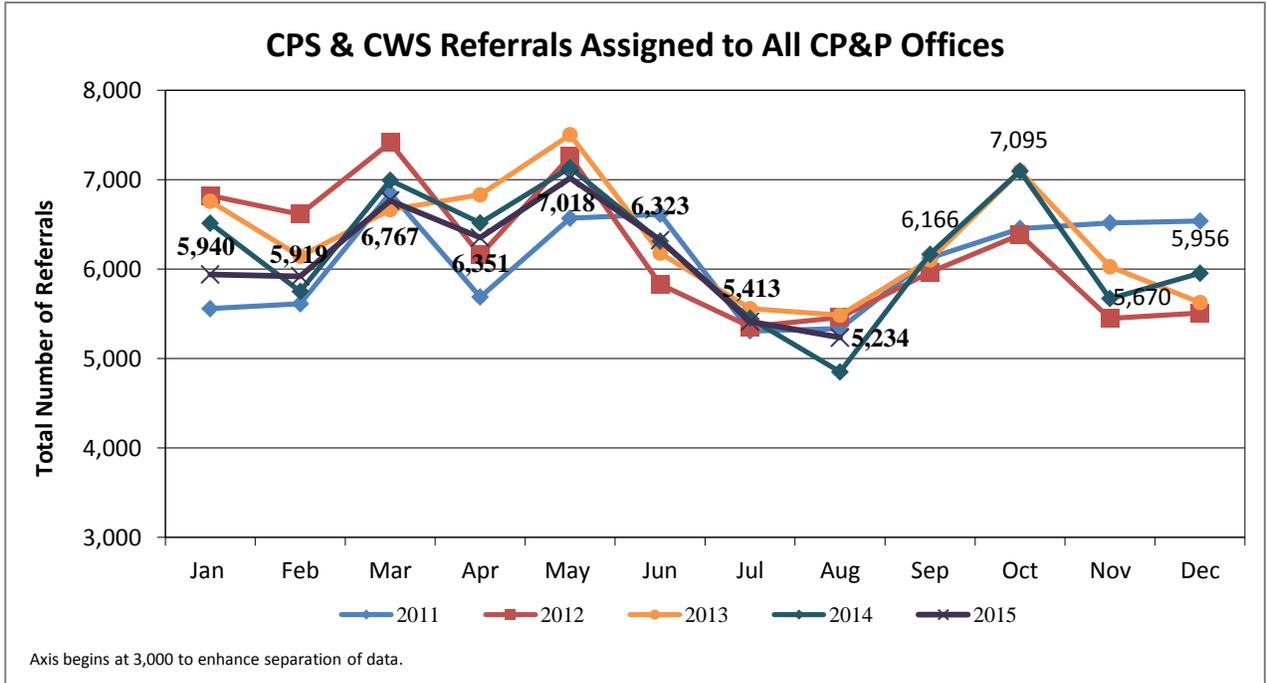
CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>	<b>n for 8/2015</b>	<b>Δ from 8/2014</b>
<b>Families Under CP&amp;P Supervision</b>	23,421	-3%
<b>Children Under CP&amp;P Supervision</b>	46,864	-4%
<b>Children Receiving CP&amp;P In-Home Services</b>	39,585	-4%
<b>Children in CP&amp;P Out-of-Home Placement</b>		
Resource Family (non-Kin) (52%)		
Resource Family Kinship (39%)	7,279	0%
Group and Residential (7%)		
Independent Living (1%)		
<b>Children Legally Free for Adoption (Excludes TPR Appeals)</b>	1,231	6%
<b>Finalized Adoptions to date (CY 2015)</b>	536	2%
<b>Children in Subsidized Kinship Legal Guardianship</b>	1,957	-1%
<b>Children in Subsidized Adoptions</b>	13,738	0%
<b>Entries to Care</b>	364	-3%
<b>Exits from Care</b>	478	10%



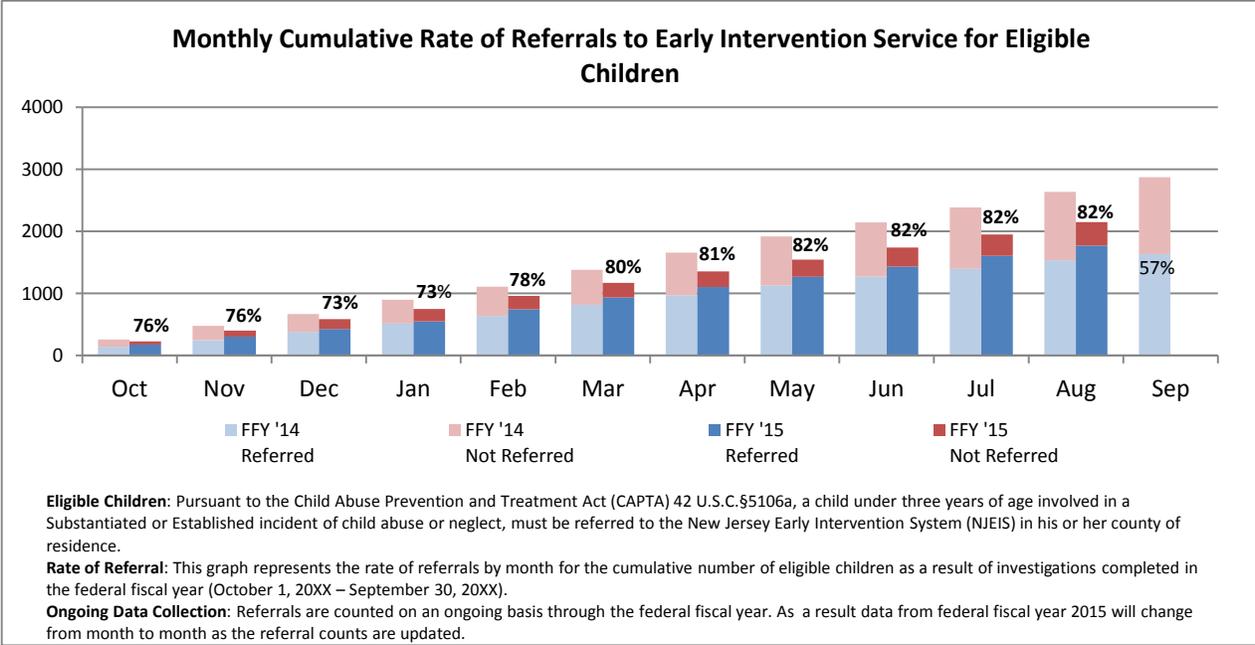
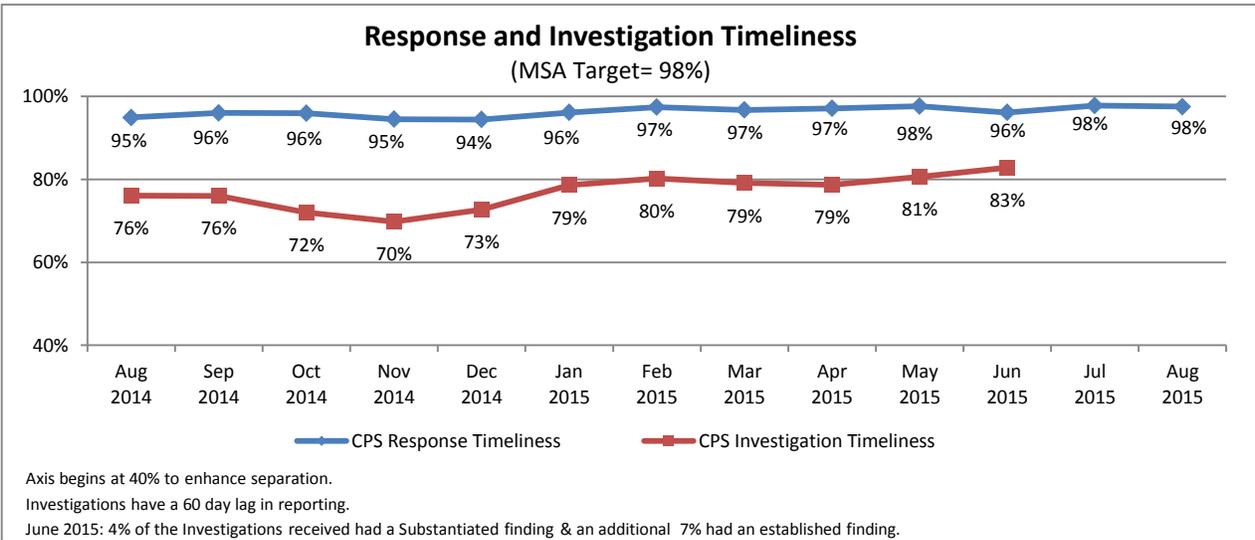
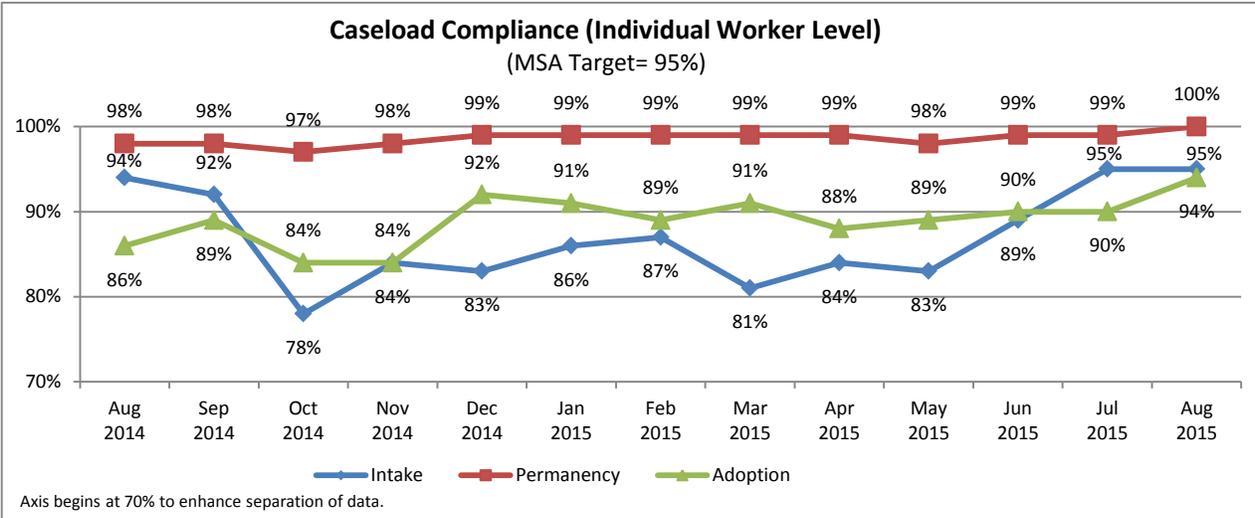
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## Section I: Child Protection & Permanency

State Central Registry Statistics	
<b>Total SCR Intakes Recorded in NJ SPIRIT</b>	<b>12,828</b>
CPS Reports	31.0%
CWS Referrals	9.8%
Non CPS/CWS Child Related Calls	59.2%



## Section I: Child Protection & Permanency

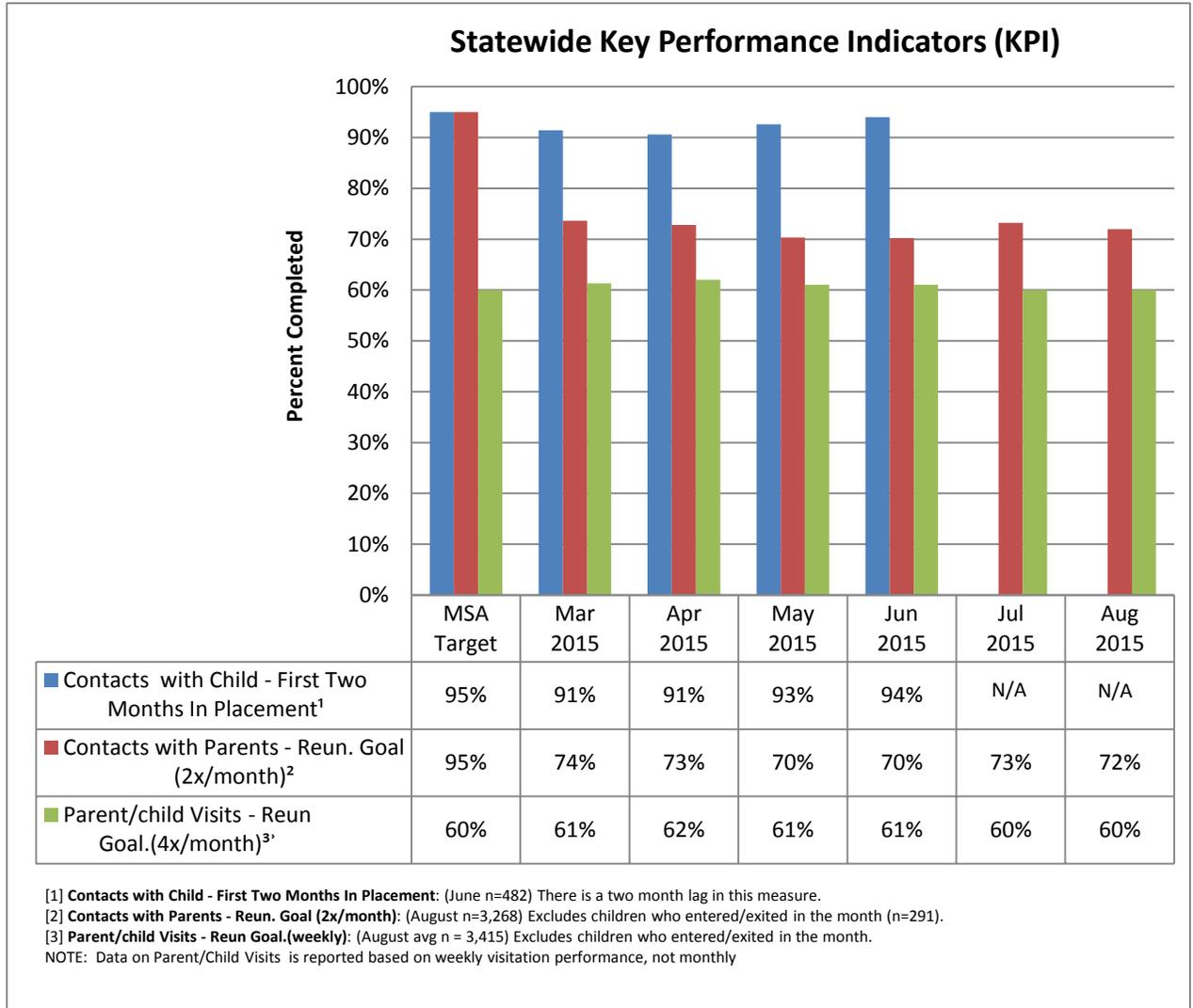


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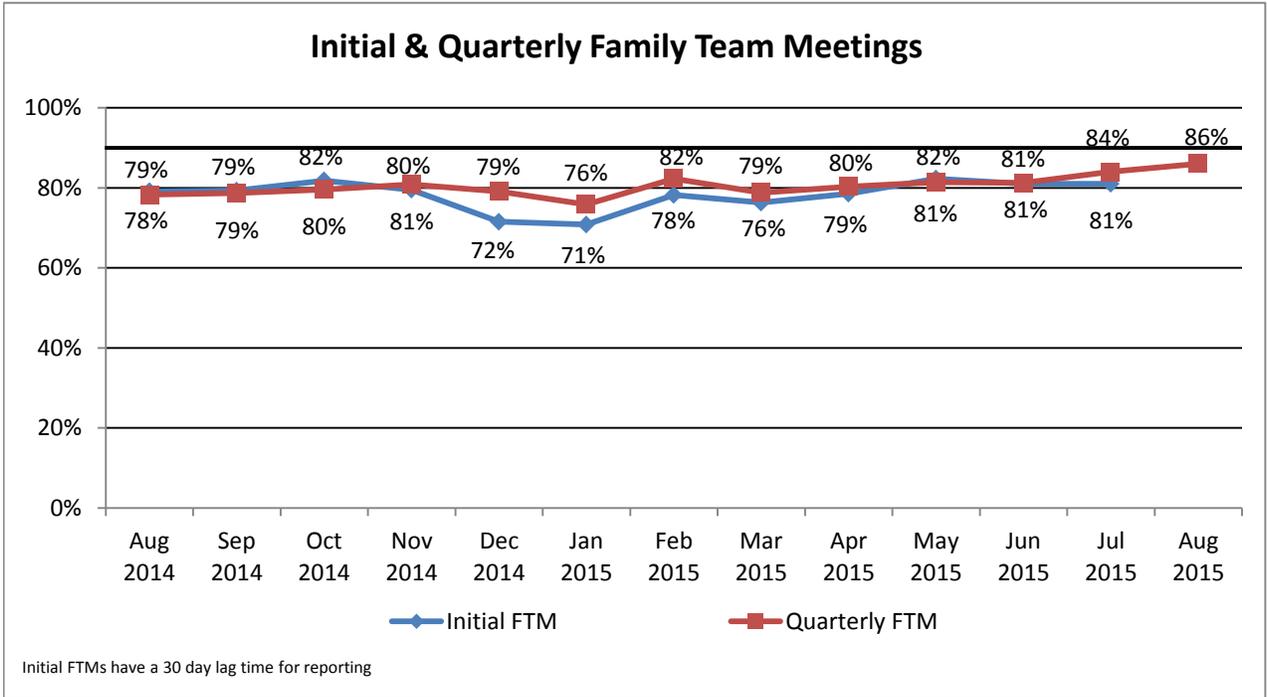
## Section I: Child Protection & Permanency

Monthly Staff Contacts (MSA Target for Out of Home Children = 98%)								
	Mar 2015	Apr 2015	May 2015	Jun 2015	Jul 2015	Aug 2015	Δ from MSA	6 Months Average
<b>In Home</b>	93%	93%	92%	91%	92%	91%	N/A	<b>92%</b>
<b>Out of Home Visits at Plcmnt Site</b>	93%	93%	94%	92%	95%	96%	-2%	<b>94%</b>

Monthly Staff Contacts: In Home (n=19,792), Out-of-Home (n=6,531).

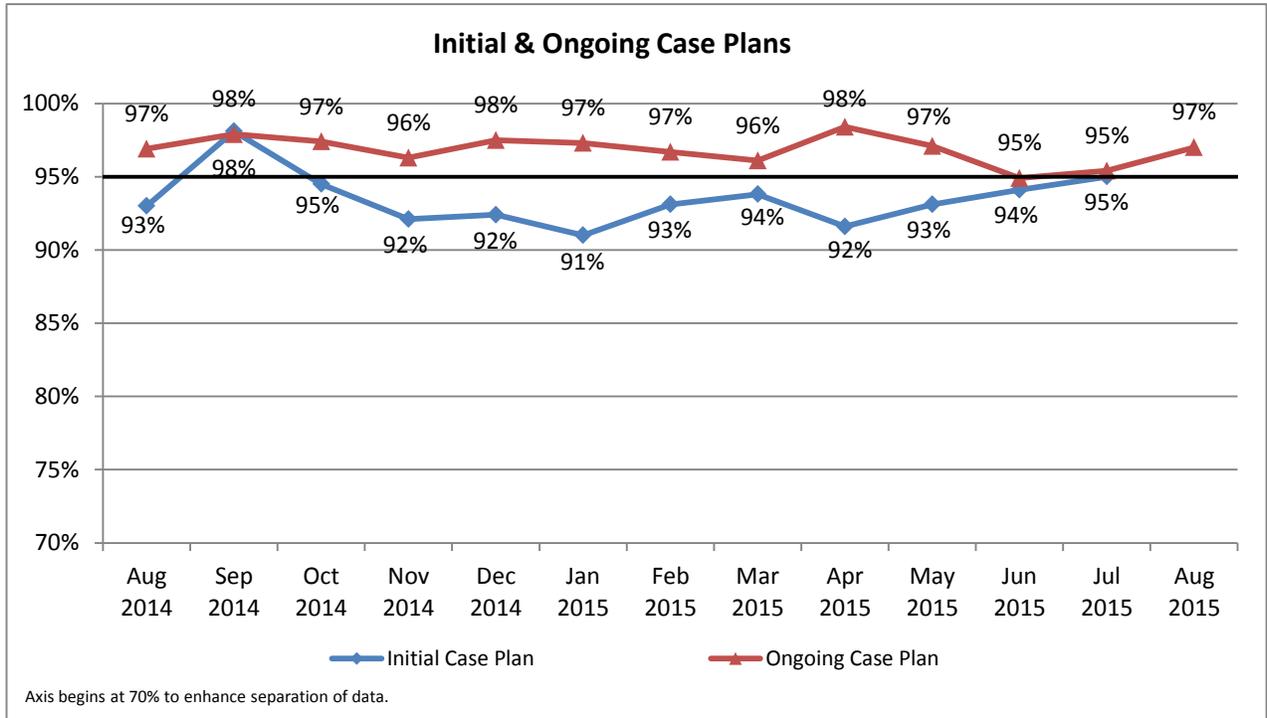


## Section I: Child Protection & Permanency



Initial FTMs: (n=326) Compliance excludes children who exited within 30 days of removal.

Quarterly FTMs: (n=1556) Compliance excludes children who exited.



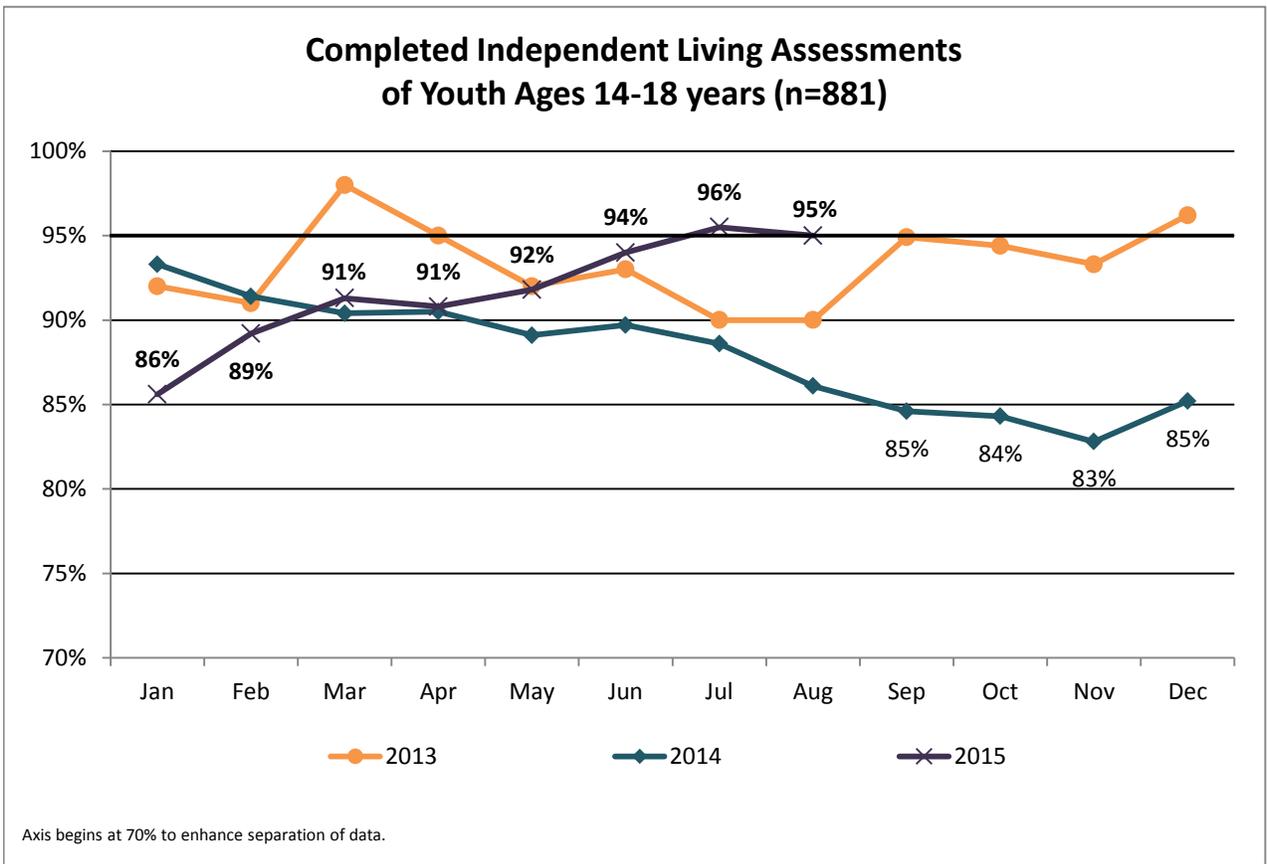
Initial Case Plans: (n=346) Compliance excludes children who exited. 6 months average for Initial Case Plans is 93%.

Ongoing Case Plans (n=940) Compliance excludes children who exited in the last six months. 6 months average for Ongoing Case Plans is 96%.

## Section II: Adolescent Services

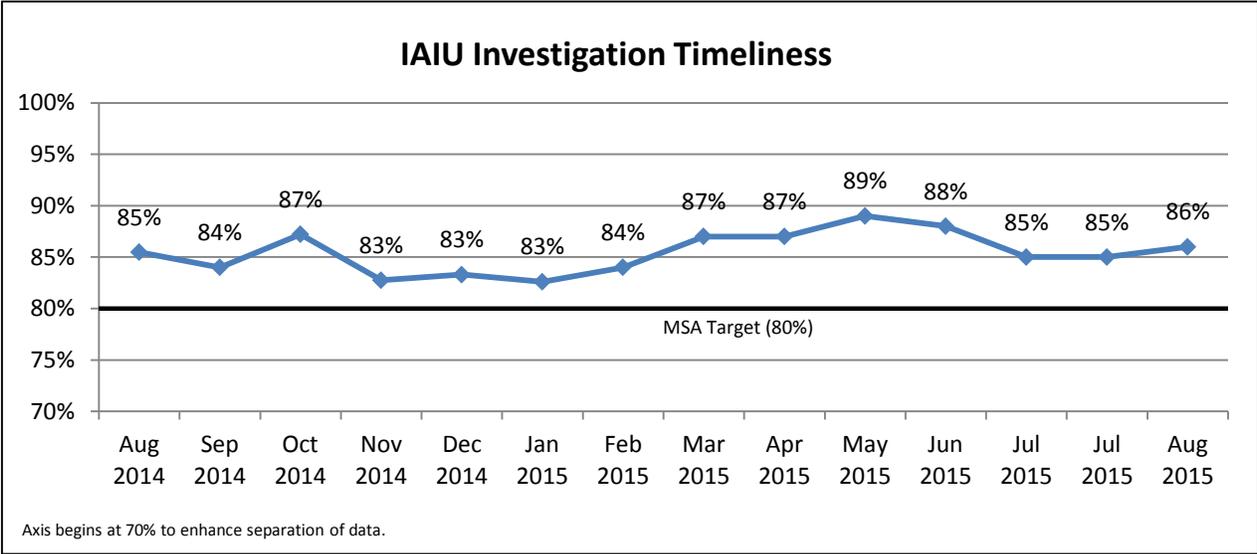
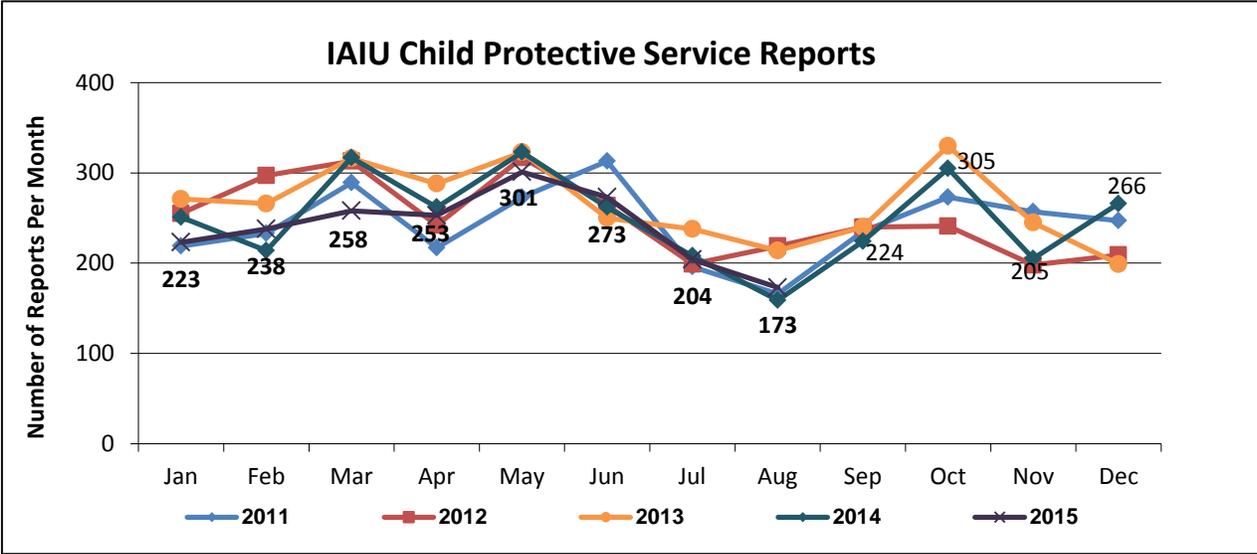
### OAS Quick Facts Youth 18-21

<b>Youth 18-21 years old served by CP&amp;P<sup>4</sup></b>	<b>2,109</b>
<b>Youth served "In Home" living with a parent/relative or living independently<sup>5</sup></b>	<b>1,713</b>
<b>Youth served "Out-of-Home"</b>	<b>396</b>
Family Based Setting (57%)	
Congregate Care Setting (25%)	
Independent Living (18%)	
<b>Youth Receiving Adoption or KLG Subsidy</b>	<b>604</b>

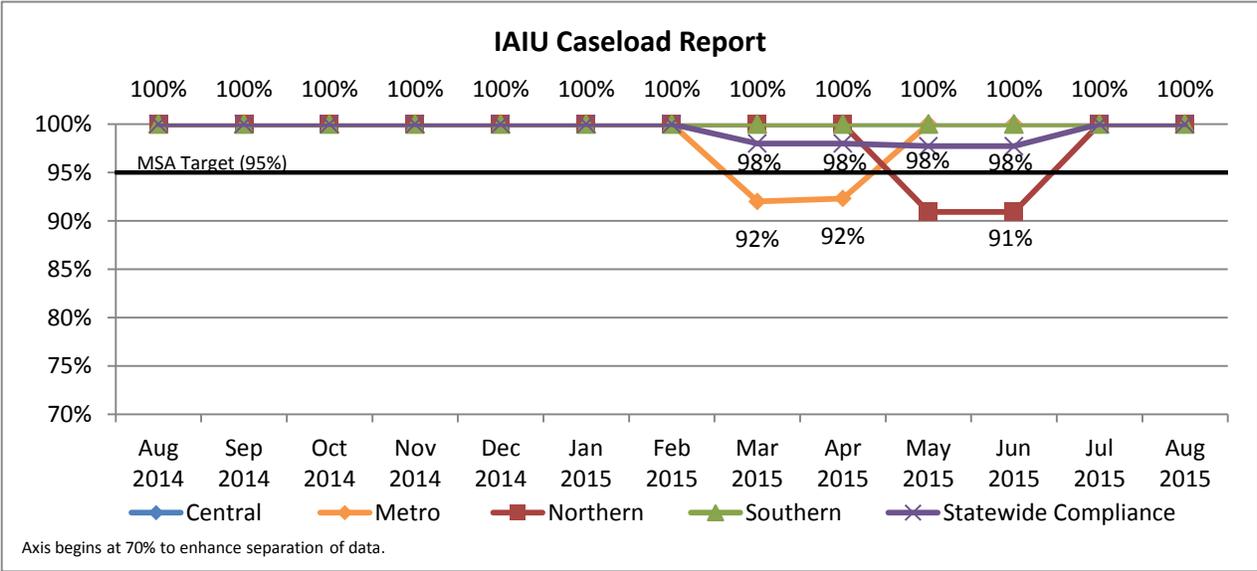


[4] The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.  
 [5] The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

## Section III: Institutional Abuse Investigation Unit



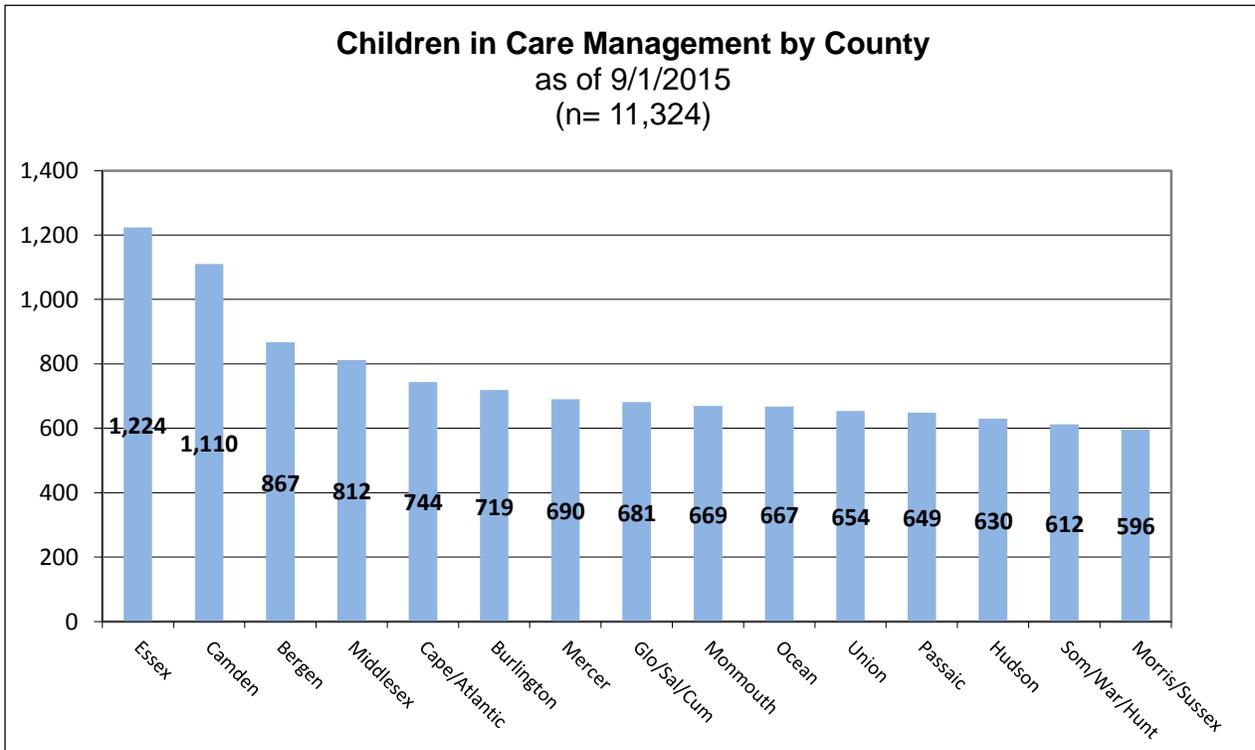
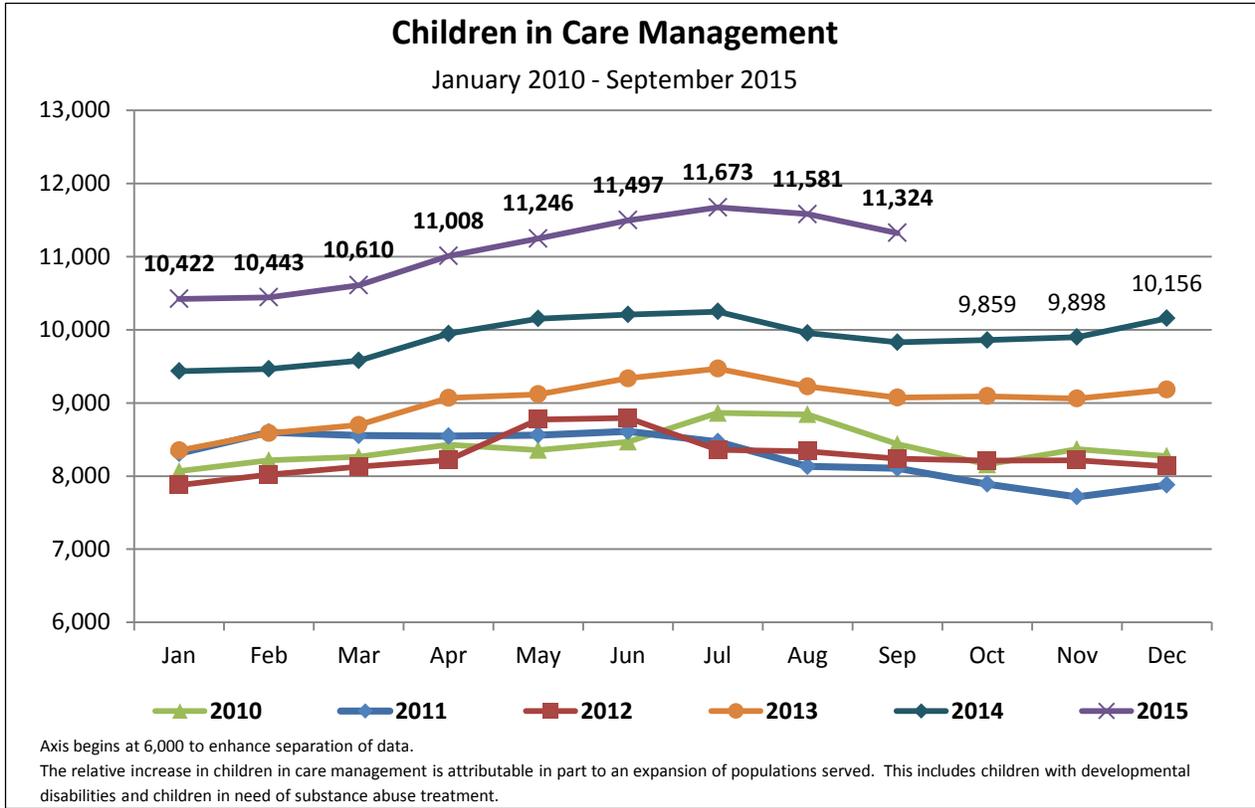
Axis begins at 70% to enhance separation of data.



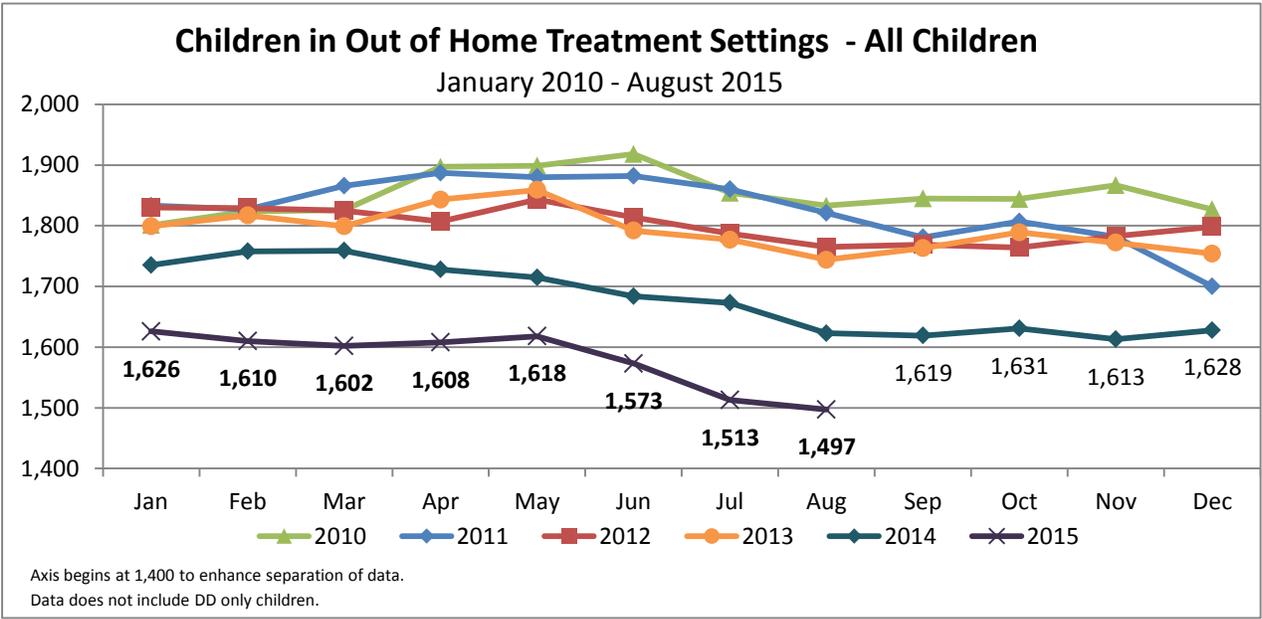
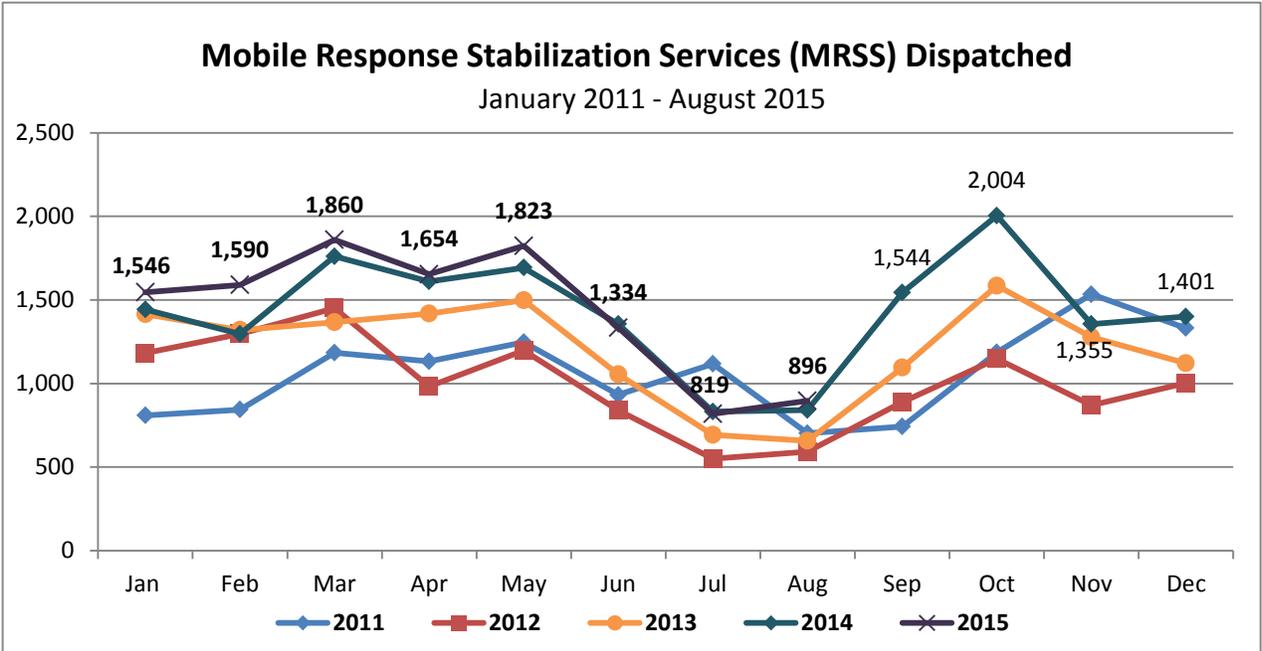
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## Section IV: Children's System of Care



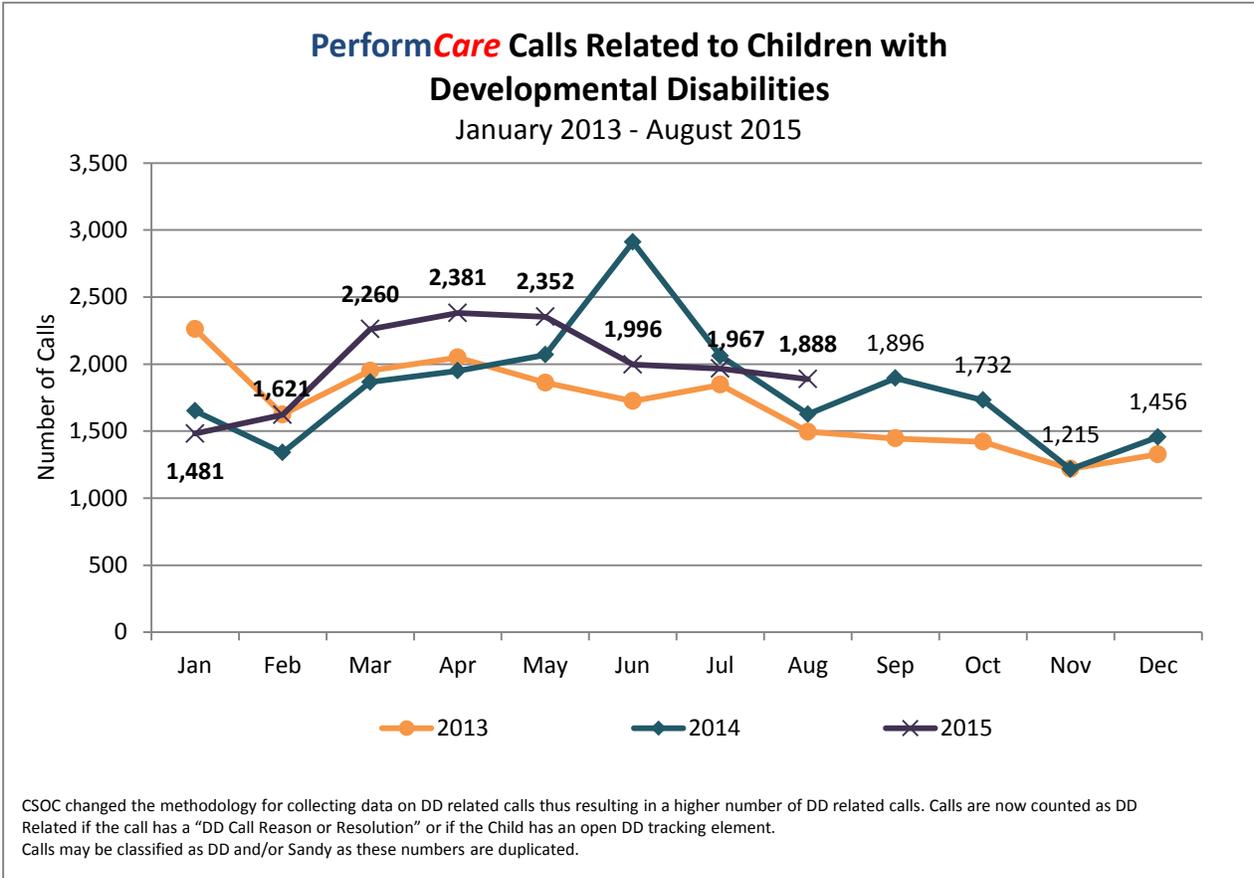
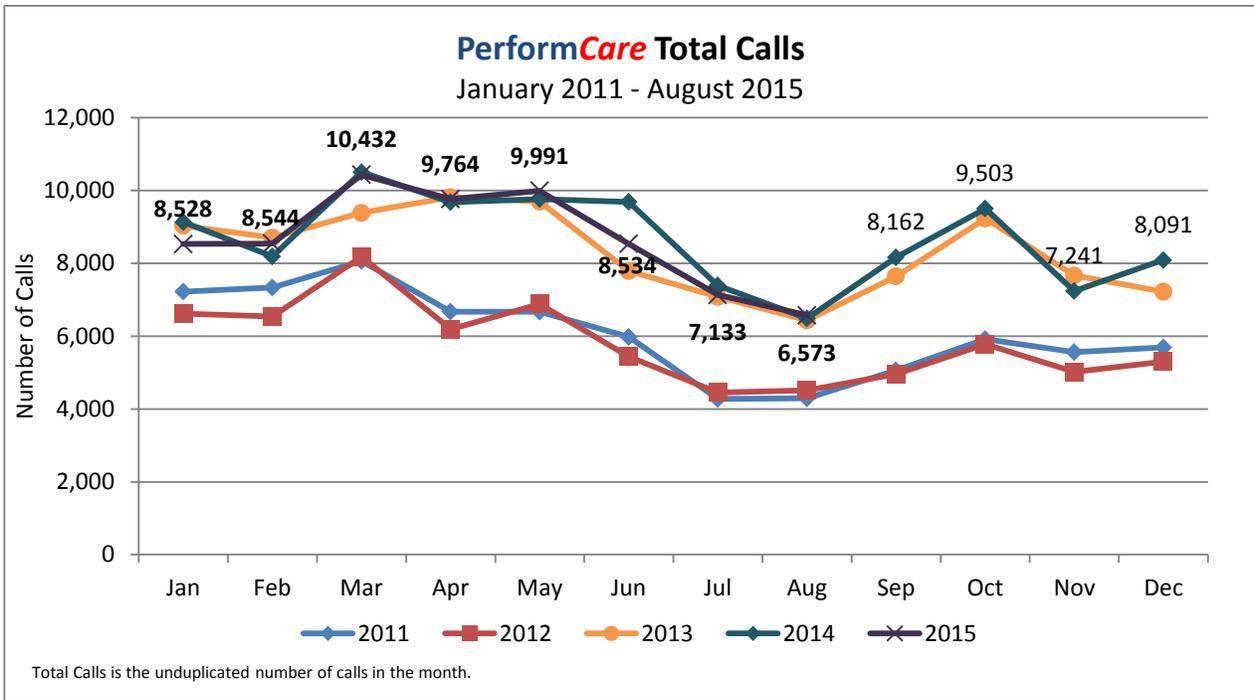
## Section IV: Children's System of Care



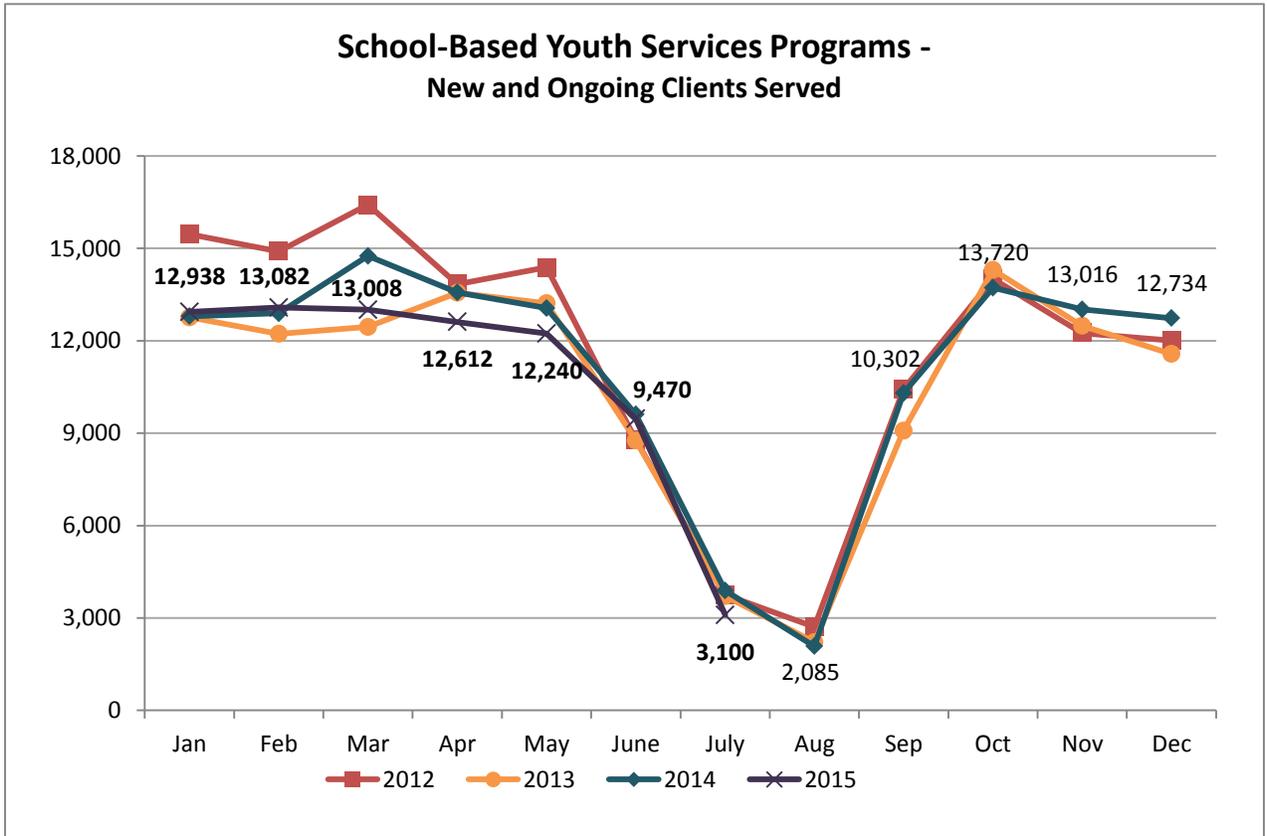
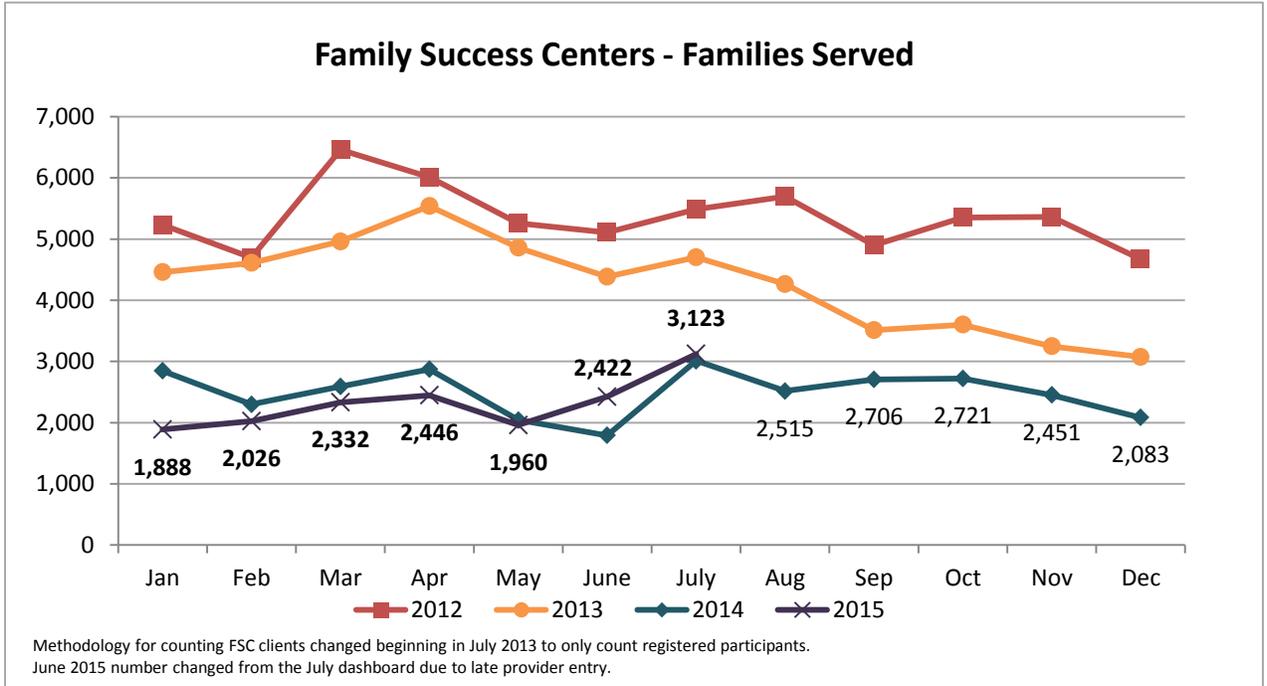
Children in Out-of-Home Treatment Settings - CSOC	
Total	1,497
Treatment Home	23%
Residential Treatment Center	28%
Specialty Bed	23%
Group Home	9%
Psychiatric Comm. Residence	13%
Intensive Residential Treatment	4%
Detention Alternative	1%

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## Section IV: Children's System of Care



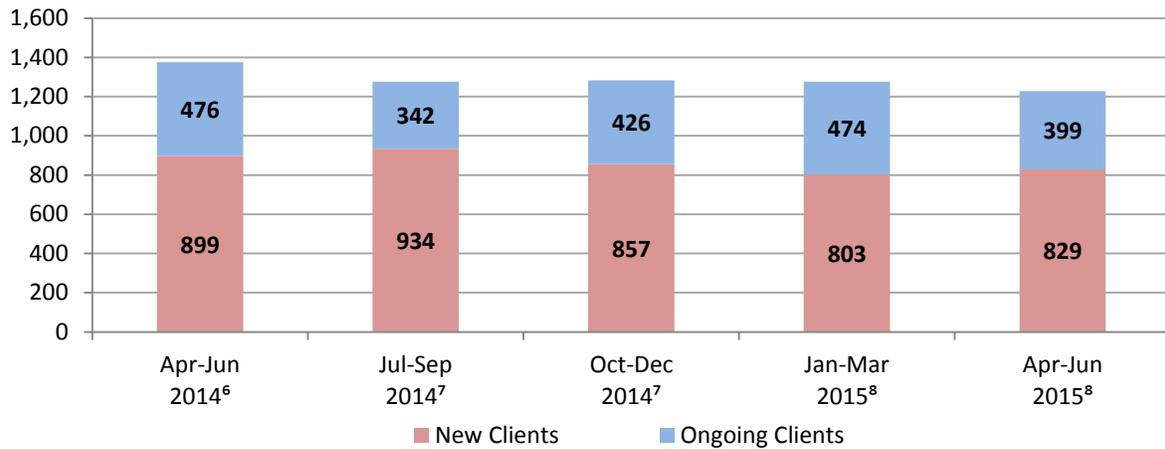
## Section V: Family & Community Partnerships



DCF's Strategic Priorities for 2014-2016 include developing a data system for Family & Community Partnership and the Division on Women to ensure the timeliness, consistency and quality of data collected from providers.

## Section VI: Division on Women

### Sexual Assault, Abuse and Rape Care Programs (SAARC)



	Apr-Jun 2014 <sup>6</sup>	Jul-Sep 2014 <sup>7</sup>	Oct-Dec 2014 <sup>7</sup>	Jan-Mar 2015 <sup>8</sup>	Apr-Jun 2015 <sup>8</sup>
<b>Total Number of SAARC Programs</b>	<b>21</b>	<b>21</b>	<b>21</b>	<b>21</b>	<b>21</b>
New Victims Served	752	755	713	642	679
Ongoing Victims Served	408	284	345	388	317
New Significant Others Served	147	179	144	161	150
Ongoing Significant Others Served	68	58	81	86	82
<b>Total SAARC Served</b>	<b>1,375</b>	<b>1,276</b>	<b>1,283</b>	<b>1,277</b>	<b>1,228</b>
Hotline/Email Services Provided	3,133	2,902	3,120	3,008	2,205
Accompaniments	421	441	366	305	410
Volunteer Confidential Sexual Violence Advocates	548	390	511	355	506

<b>Rape Prevention &amp; Education Programs (RPE)<sup>9</sup></b>	Nov-Jan 2013	Feb-April 2013 <sup>6</sup>	May-July 2013 <sup>10</sup>	Aug-Oct 2013 <sup>6</sup>	Nov-Jan 2014 <sup>6</sup>
Number of Doses/Activities Provided at Implementation Sites	107	128	165	72	83
Number of Recruitment Presentations & One-Time Education Sessions	167	249	135	181	61

<b>Displaced Homemaker Program</b>	Apr-Jun 2014	Jul-Sep 2014	Oct-Dec 2014	Jan-Mar 2015	Apr-Jun 2015
Number of New Clients Served	502	481	448	464	446
Number of Ongoing Clients Served	293	1328	914	915	866
<b>Total Number of Clients Served</b>	<b>795</b>	<b>1809</b>	<b>1362</b>	<b>1379</b>	<b>1312</b>

<sup>6</sup> Missing information from 1 county.

<sup>7</sup> Provider reports were updated for the April 2015 dashboard. DOW reporting requirements changed for this reporting period. The method of calculating ongoing victims/significant others and volunteers changed, resulting in an underestimate. This will be adjusted in a future reporting period.

<sup>8</sup> Provider reports were updated for the May 2015 dashboard. The method of calculating ongoing victims/significant others and volunteers remains underestimated. This will be adjusted in a future reporting period.

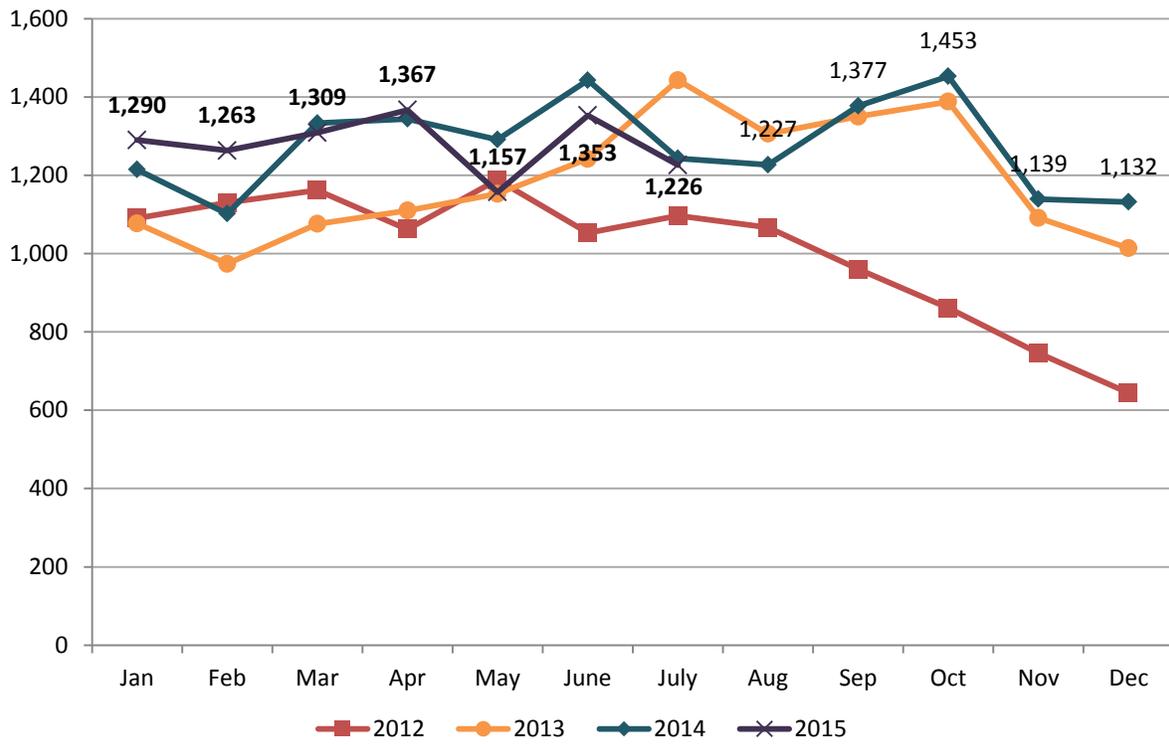
<sup>9</sup> RPE reporting requirements are under revision. Data for the February 2014 - present will be available at a later date.

<sup>10</sup> Missing information from 2 counties.

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**Section VI: Division on Women**

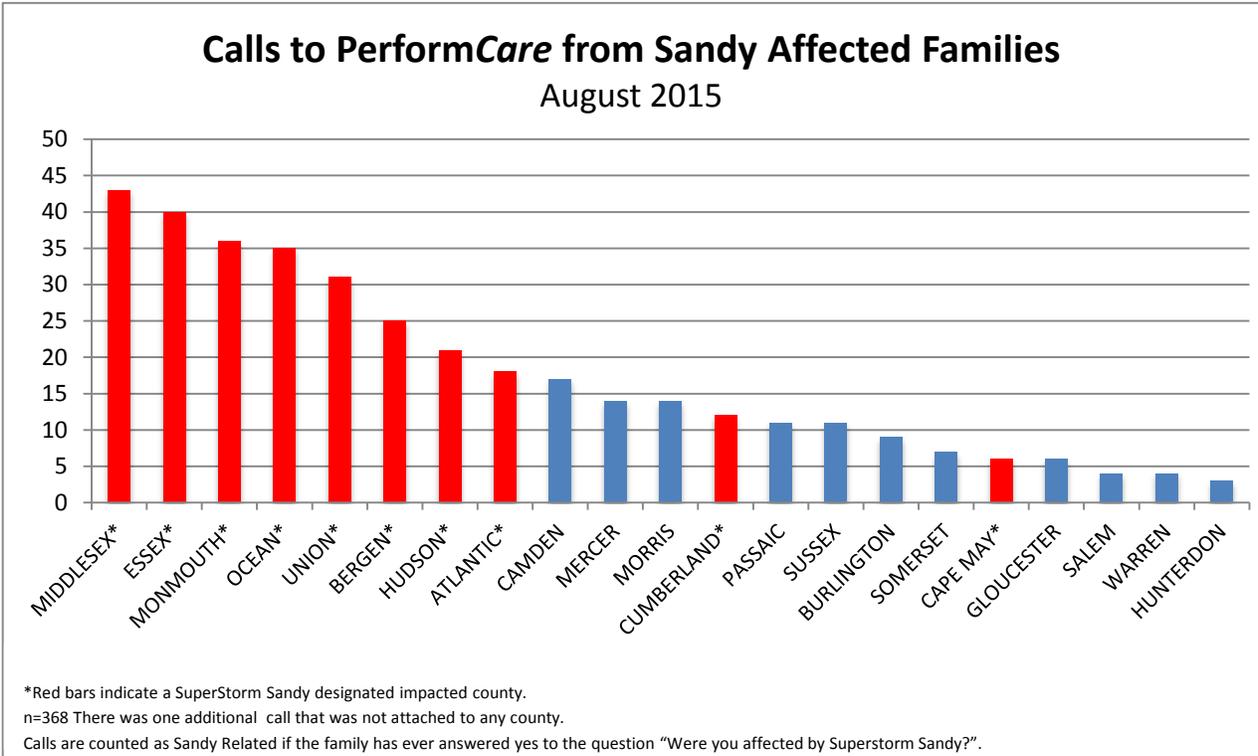
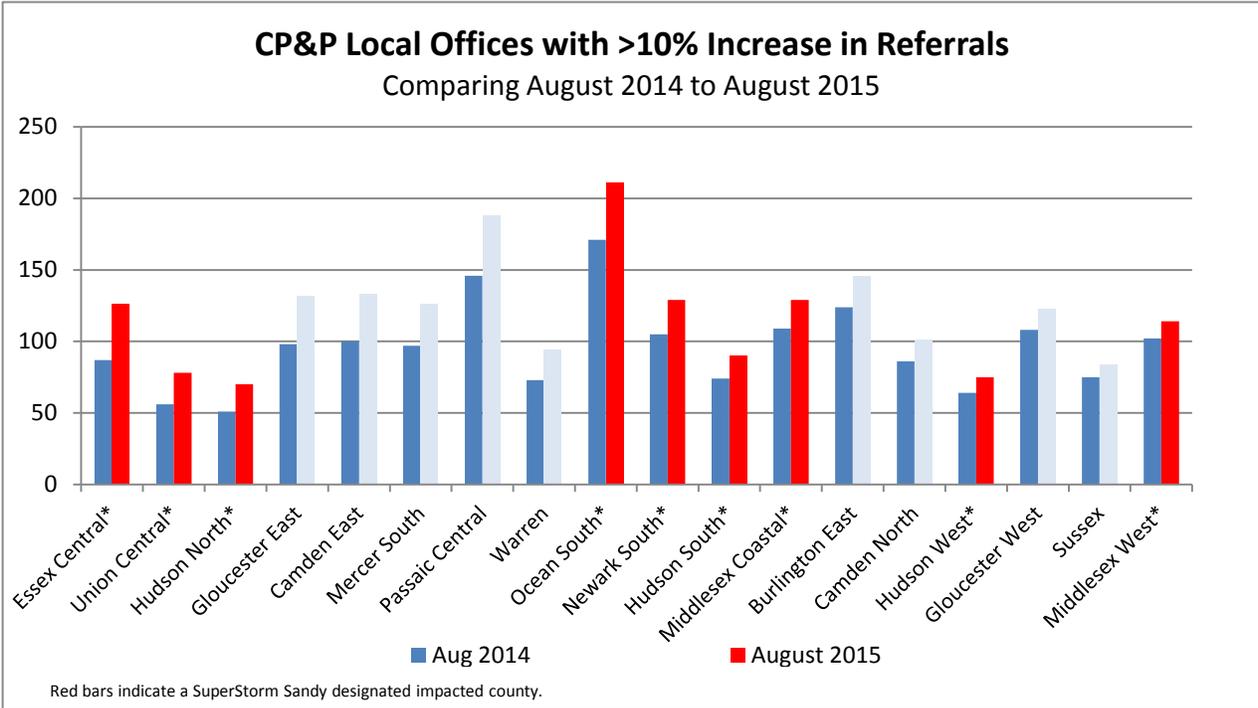
**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services  
Total New Clients**



The Domestic Violence data is different from the August 2014 dashboard because of provider data entry changes.

## Section VII: Tracking Data after SuperStorm Sandy

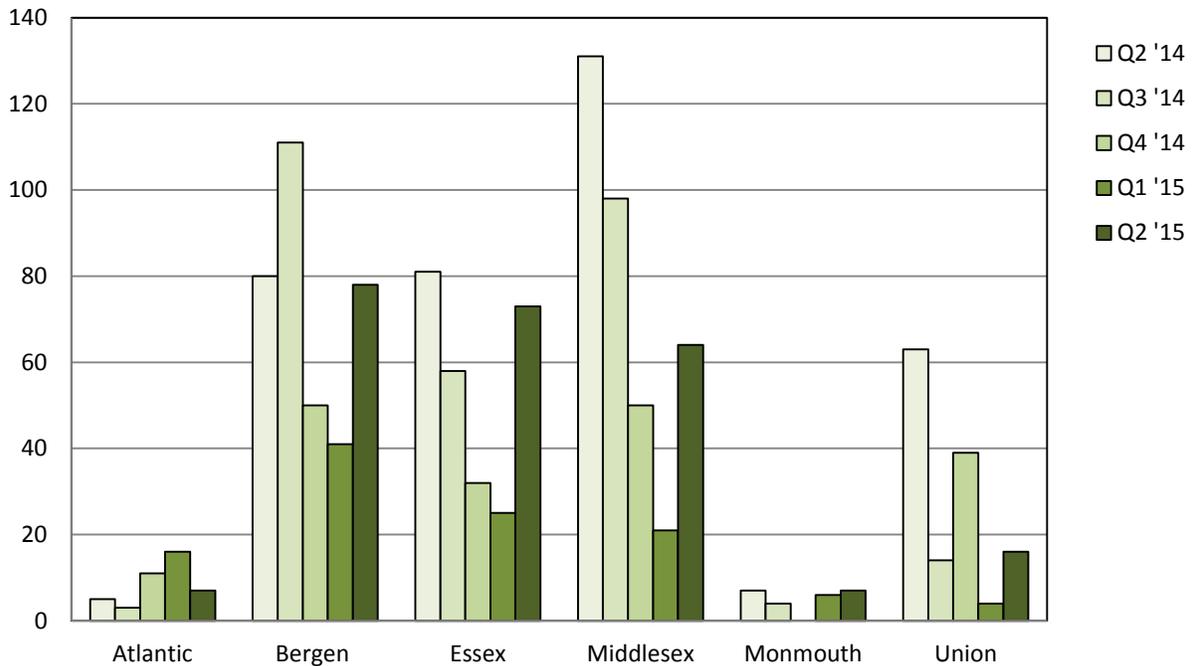
### 10 Most Impacted Counties



## Section VII: Tracking Data after SuperStorm Sandy

### County-Level Surveillance of Residential DV Shelters Over Capacity

Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space

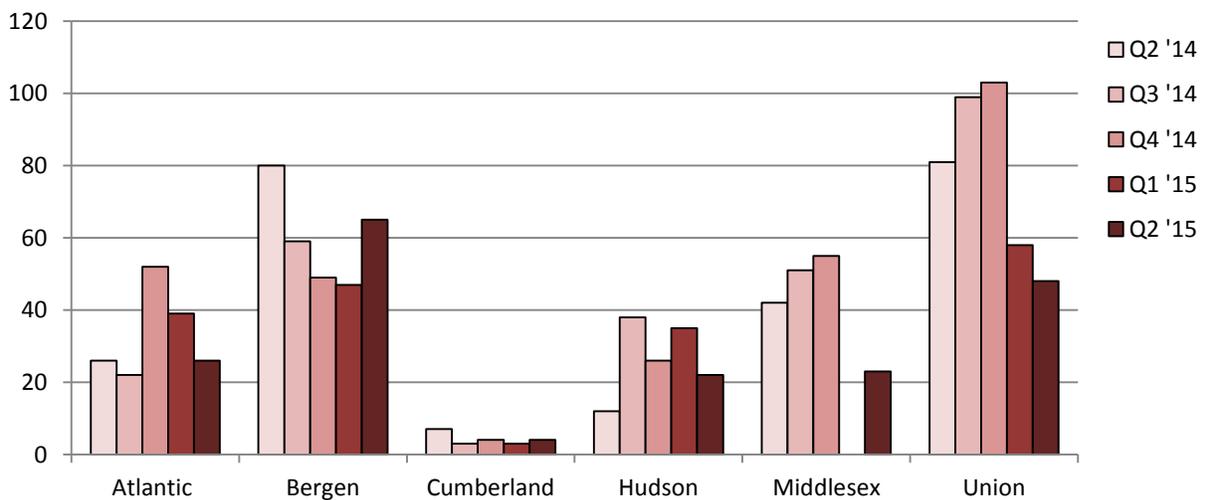


Non-admitted clients are offered referrals to other counties.

Cape May, Cumberland, Hudson & Ocean are not included. They had 5 or fewer clients not admitted during the entire time period.

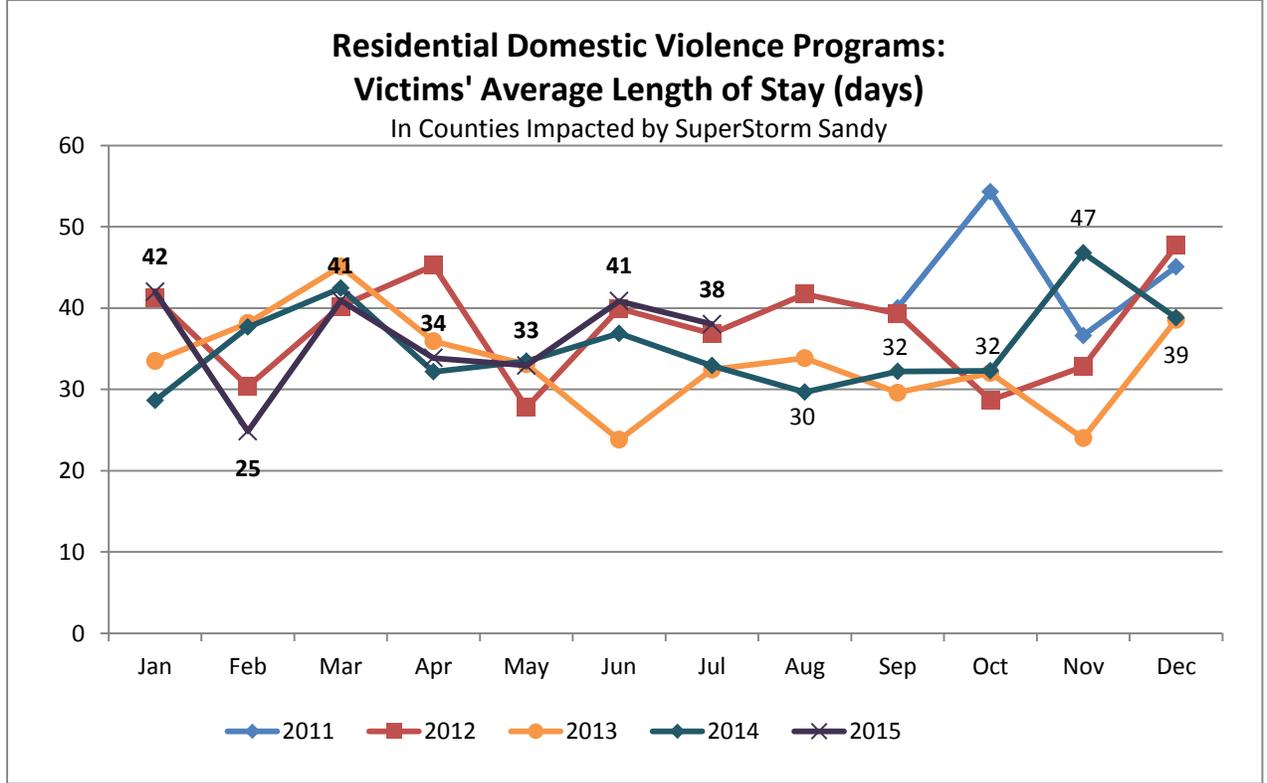
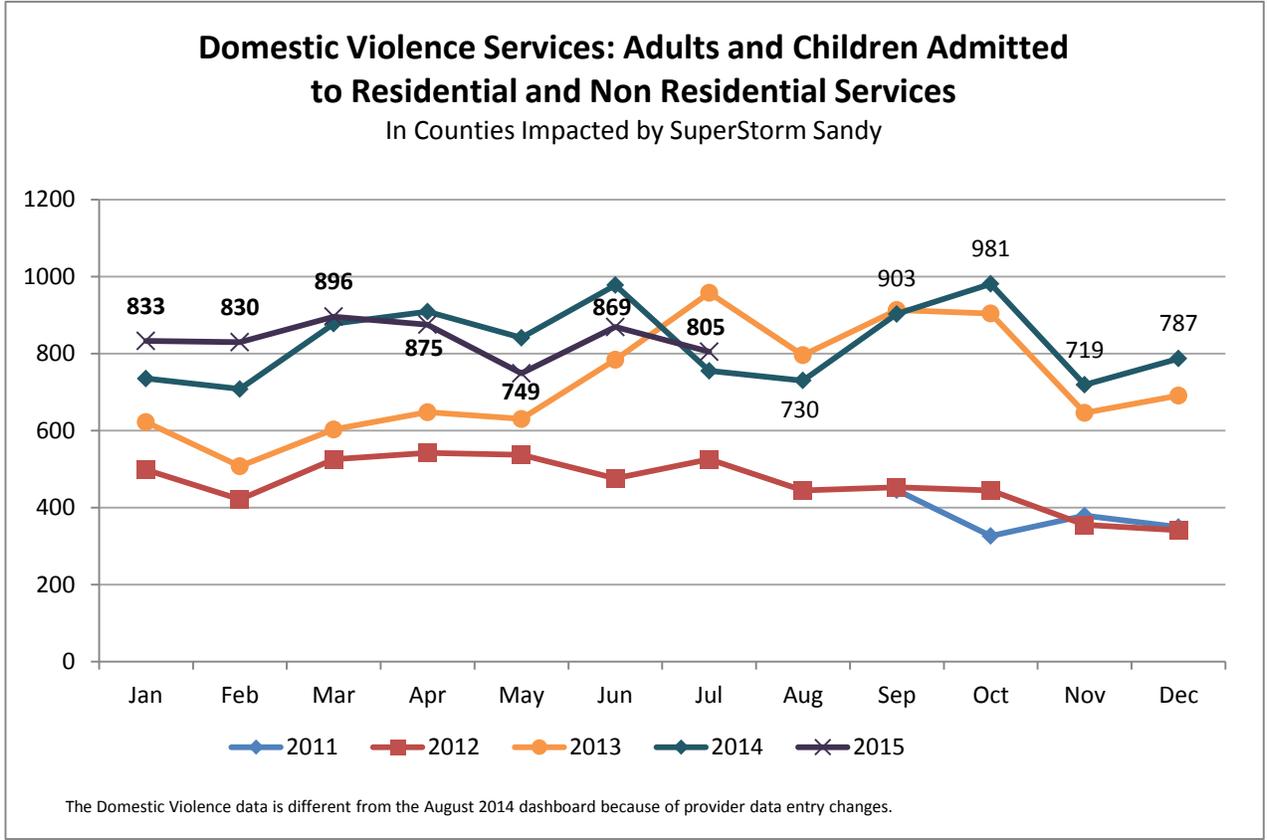
### Surveillance of Counties with Unmet Needs for Non-Residential DV Services

Domestic Violence Victims Waiting for Non-Residential Services



Bergen county includes two agencies, but all waiting victims come from one. The waiting list for this agency is group counseling, and the victim is likely to have received crisis counseling. Cape May, Essex, Monmouth & Ocean are not included. They had 10 or fewer DV victims waiting for services during the entire time period.

## Section VII: Tracking Data after SuperStorm Sandy



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**Key Performance Indicators by CPP Local Office**  
**September '14 - August '15**

(Unless otherwise indicated in the footnote table)

Met Target

Within 10% of Meeting Target

< 60% of Final Target

Local Office	M# 3b	M# 4	M# 7a	M# 7b	M# 10	M# 11	M# 16	M# 17	M# 18	M# 20a <sup>1</sup>	M#20b	Intake Caseload
Atlantic East	96%	68%	91%	91%	95%	98%	96%	97%	68%	62%	74%	66%
Atlantic West	97%	56%	70%	84%	89%	95%	93%	94%	80%	63%	83%	74%
Bergen Central	96%	90%	98%	99%	97%	100%	99%	98%	89%	61%	83%	99%
Bergen South	99%	92%	83%	100%	99%	100%	98%	98%	85%	63%	82%	96%
Burlington East	97%	72%	72%	80%	98%	97%	85%	86%	72%	64%	80%	89%
Burlington West	98%	73%	73%	84%	96%	98%	89%	91%	75%	63%	80%	87%
Camden Central	97%	69%	72%	65%	92%	94%	85%	91%	65%	52%	60%	78%
Camden East	95%	72%	75%	71%	92%	98%	91%	96%	71%	57%	73%	97%
Camden North	89%	56%	60%	46%	94%	95%	76%	94%	69%	51%	74%	63%
Camden South	98%	87%	62%	61%	99%	97%	91%	98%	69%	62%	82%	81%
Cape May	96%	85%	77%	83%	98%	96%	90%	88%	68%	69%	80%	96%
Cumberland East	86%	57%	53%	69%	96%	93%	93%	95%	56%	46%	60%	70%
Cumberland West	96%	79%	79%	83%	94%	96%	95%	96%	80%	66%	77%	95%
Essex Central	100%	98%	86%	82%	92%	97%	94%	97%	61%	56%	67%	100%
Essex North	98%	71%	65%	59%	92%	100%	85%	95%	66%	55%	77%	97%
Essex South	96%	87%	80%	82%	93%	96%	89%	81%	69%	55%	70%	100%
Gloucester East	88%	49%	83%	80%	97%	90%	86%	88%	57%	47%	68%	45%
Gloucester West	98%	86%	80%	71%	94%	98%	98%	97%	71%	64%	81%	91%
Hudson Central	94%	75%	93%	95%	99%	97%	95%	96%	82%	69%	89%	87%
Hudson North	100%	94%	88%	93%	92%	95%	100%	97%	93%	81%	88%	99%
Hudson South	98%	76%	93%	77%	95%	98%	97%	97%	79%	68%	82%	95%
Hudson West	97%	83%	92%	94%	99%	97%	96%	94%	84%	62%	75%	99%
Hunterdon	99%	86%	91%	91%	96%	100%	86%	92%	81%	57%	78%	100%
Mercer North	97%	78%	94%	93%	97%	98%	93%	95%	79%	65%	83%	96%
Mercer South	96%	75%	85%	93%	95%	95%	91%	93%	72%	58%	76%	98%
Middlesex Central	99%	92%	46%	81%	100%	96%	89%	96%	71%	47%	73%	97%
Middlesex Coastal	99%	95%	84%	86%	96%	99%	99%	98%	80%	59%	80%	93%
Middlesex West	98%	87%	72%	81%	89%	92%	95%	95%	65%	64%	74%	96%
Monmouth North	97%	71%	81%	93%	97%	100%	99%	90%	58%	58%	65%	64%
Monmouth South	99%	73%	73%	75%	97%	98%	94%	94%	70%	59%	72%	54%
Morris East	98%	90%	88%	87%	82%	98%	100%	97%	86%	66%	83%	96%
Morris West	98%	72%	63%	67%	88%	95%	93%	93%	69%	60%	76%	86%
Newark Center City	92%	81%	63%	76%	87%	94%	83%	90%	64%	52%	66%	92%
Newark Northeast	91%	76%	80%	82%	93%	98%	93%	92%	79%	66%	82%	77%
Newark South	91%	83%	90%	85%	90%	99%	93%	87%	52%	51%	64%	74%
Ocean North	98%	62%	83%	79%	87%	93%	95%	96%	73%	62%	80%	90%
Ocean South	98%	77%	79%	77%	92%	95%	93%	96%	68%	63%	79%	75%
Passaic Central	97%	58%	72%	77%	92%	99%	88%	91%	67%	69%	78%	58%
Passaic North	98%	86%	84%	77%	97%	99%	97%	96%	74%	66%	78%	86%
Salem	97%	62%	69%	57%	70%	97%	94%	97%	75%	62%	79%	80%
Somerset	96%	73%	70%	84%	88%	99%	92%	96%	77%	70%	79%	96%
Sussex	98%	85%	59%	72%	95%	98%	96%	96%	67%	75%	79%	90%
Union Central	94%	73%	74%	88%	84%	94%	95%	96%	67%	57%	70%	98%
Union East	97%	78%	86%	93%	86%	99%	92%	95%	73%	54%	78%	99%
Union West	98%	87%	98%	86%	93%	100%	97%	88%	75%	55%	73%	100%
Warren	94%	75%	70%	71%	86%	96%	86%	84%	63%	69%	78%	98%
<b>Statewide</b>	<b>96%</b>	<b>77%</b>	<b>79%</b>	<b>81%</b>	<b>94%</b>	<b>97%</b>	<b>92%</b>	<b>94%</b>	<b>71%</b>	<b>61%</b>	<b>76%</b>	<b>86%</b>

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 3b	Timeliness of Response (investigations commenced in required response time)	98%	Sep '14 - Aug '15
M# 4	Timeliness of Completion (investigations in 60 days)	98%	Jul '14 - Jun '15
M# 7a.	FTM (initial)	90%	Aug '14 - Jul '15
M# 7b.	FTM (quarterly)	90%	Sep '14 - Aug '15
M# 10	Case Plans (initial)	95%	Aug '14 - Jul '15
M# 11	Case Plans (ongoing)	95%	Sep '14 - Aug '15
M# 16	Wkr-Child Visits (first 2 months OOHP)	95%	Jul '14 - Jun '15
M# 17	Monthly Wkr-Child Visits at the Placement Site (Includes Out of State Children)	98%	Sep '14 - Aug '15
M# 18	Wkr-Parent Visits (Reunification goal; 2x monthly)	95%	Sep '14 - Aug '15
M# 20a <sup>1</sup>	Parent-Child Visits (weekly) Average weekly visits for 12 weeks.	60%	6/13/15 - 8/29/15
M# 20b	Parent-Child Visits (bi-weekly)	85%	Sep '14 - Aug '15
Intake Caseload	Intake Worker Caseload	95%	Sep '14 - Aug '15

<sup>1</sup>Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

The data contained in this dashboard is considered preliminary and as a result, these figures might be different than the final reported figures. The data is produced for continuous quality improvement across DCF.