



Commissioner's Monthly Report January 2017

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Commissioner

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Dashboard

On or About November 30, 2016

DCF At a Glance	
DCF: Total Children Served in the Month¹	82,042
CP&P: Children/Youth Served	48,192
OOH Setting (< 18)	6,473
In-Home Setting (< 18)	39,715
Youth 18-21	2,004
Youth Open with CSOC²	33,850
FCP: Total Clients Served³	19,837
DOW: Total Clients Served⁴ (Monthly Average)	9,137
DCF: Families Served in the Month⁵	30,990
CP&P	24,197
FCP (Family Success Centers & Home Visiting)	6,793

CSOC ⁶ Quick Facts	
Youth Open with CSOC (unduplicated count)	33,850
DD Eligible Children (unduplicated count)	14,632
MRSS: Dispatches in the month	1,901
MRSS: Interventions (includes prior dispatches)	1,733
Remained in same Living situation	96%
Care Management: Children Served	12,106
OOH Behavioral Health Settings: Children Served¹⁰	1,317
Placed out of State	1
PerformCare Calls	8,491
DD Related Calls	1,579
Sandy Related Calls	260

Hotline Referrals	14,666
CPS Reports	32%
CWS Referrals	11%
Number of Human Trafficking Referrals ⁸	16
Response Timeliness (November 2016)	98%
Monthly Staff Contacts/Children OOH (October 2016)	97%
Entries to Care	285
Shelter Placements (October 2016)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁹	100%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,891

FSCs: Families Served (October)	3,027
Home Visiting: Families Served (October)	3,766
SBYSP: Clients Served (October)	13,044
DV Services: Clients Served (October)	1,073
Residential	22%
Non-Residential	78%
SAARC: Clients Served (July - September 2016)	12,096
Displaced Homemaker: Clients Served (July - September 2016)	1,497
New Clients	31%
Rape Prevention Clients Served (July - September 2016)	10,599

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between November 2013 and November 2016 was **432**

⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	October '16	78%	80%	-2%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	October '16	84%	90%	-6%	
Initial Case Plans	November '16	94%	95%	-1%	
CW visits Parent 2x/Mo	November '16	70%	90%	-20%	
Child Visit with Siblings	October '16	76%	85%	-9%	
Investigation Timeliness CP&P 60 days	September '16	87%	85%	0%	
Caseloads: Intake	November '16	91%	90%	0%	
Caseloads: Adoption	November '16	96%	95%	0%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	October '16	83%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=34)	October '16	77%	90%	-13%	
Investigation Timeliness CP&P 90 days	September '16	96%	95%	0%	
Investigation Timeliness IAIU	November '16	88%	80%	0%	
Ongoing Case Plans	November '16	95%	95%	0%	
Parent-Child Weekly Visits ¹	November '16	61%	60%	0%	
Parent-Child Visits Biweekly	November '16	73%	85%	-12%	
CW visits Child Monthly (at placement site) ²	November '16	97%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	September '16	92%	93%	-1%	
Ind. Living Assessments 14-18 yrs	November '16	87%	90%	-3%	
Supervisor Worker Ratio	November '16	100%	95%	0%	
Caseloads: IAIU Investigators	November '16	100%	95%	0%	
Caseloads: Permanency	November '16	100%	95%	0%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

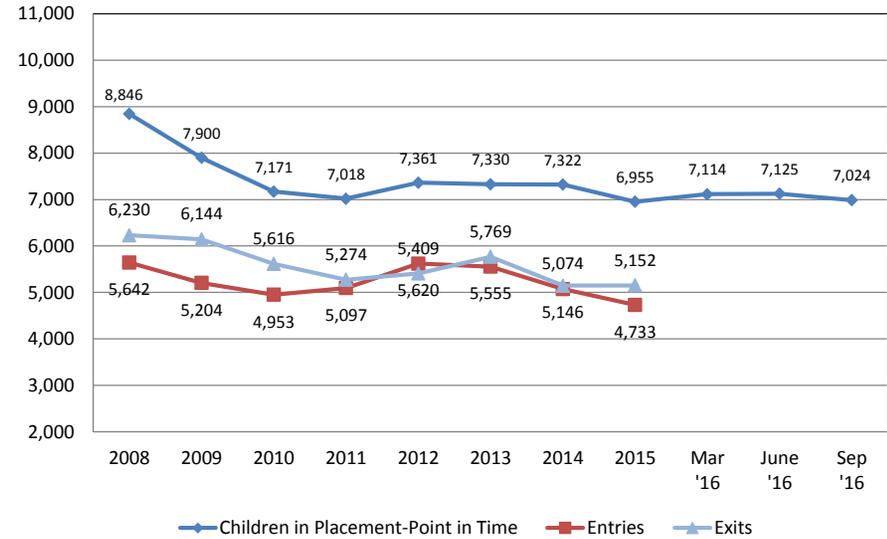
¹Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

²Caseworker visits with Children in Placement (all locations) **November 2016 (99%)**

Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	Nov-16	Δ from Nov 2015
Families Under CP&P Supervision	24,197	-2%
Children Under CP&P Supervision	48,192	-3%
Children Receiving CP&P In-Home Services	41,352	-3%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin) (52.9%)		
Resource Family Kinship (39.0%)	6,840	-4%
Group and Residential (6.5%)		
Independent Living (1.7%)		
Children Legally Free for Adoption (Excludes TPR Appeals)	943	-10%
Finalized Adoptions to date (CY2016) - As 10/31/2016	1,064	9%
Children in Subsidized Kinship Legal Guardianship	1,898	-4%
Children in Subsidized Adoptions	13,993	1%
Entries to Care	285	-16%
Exits from Care	477	-6%

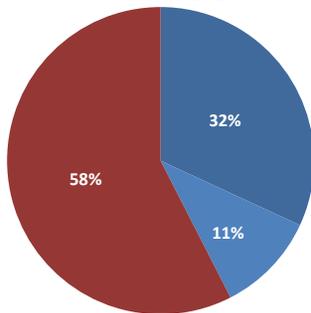
**Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement**



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

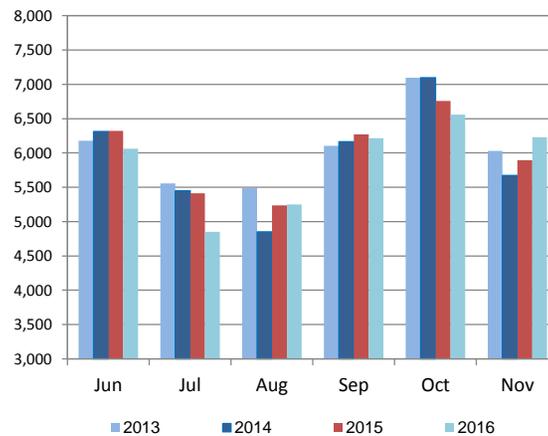
Total SCR Intakes

n = 14,666
November 2016

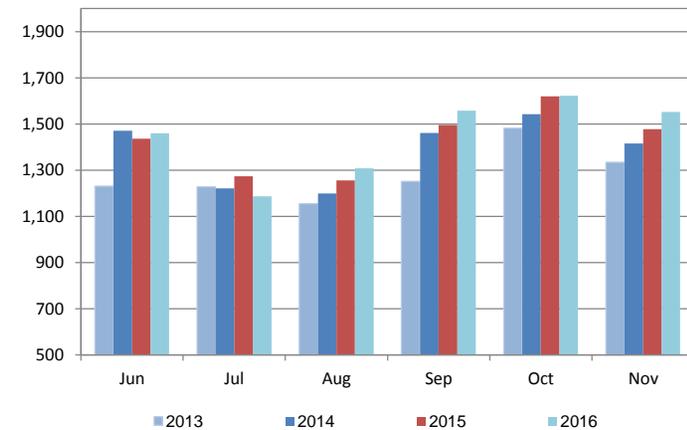


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

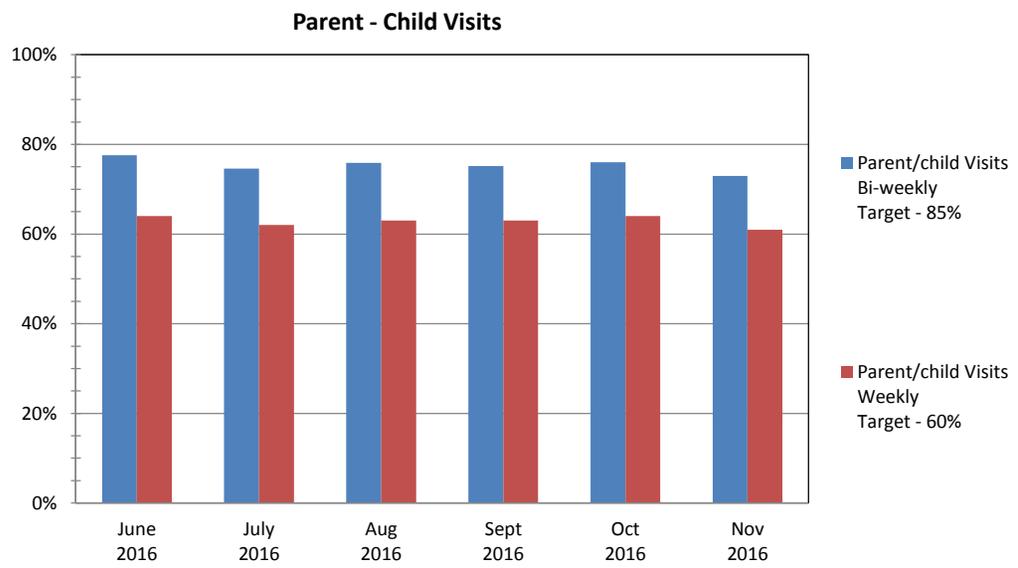
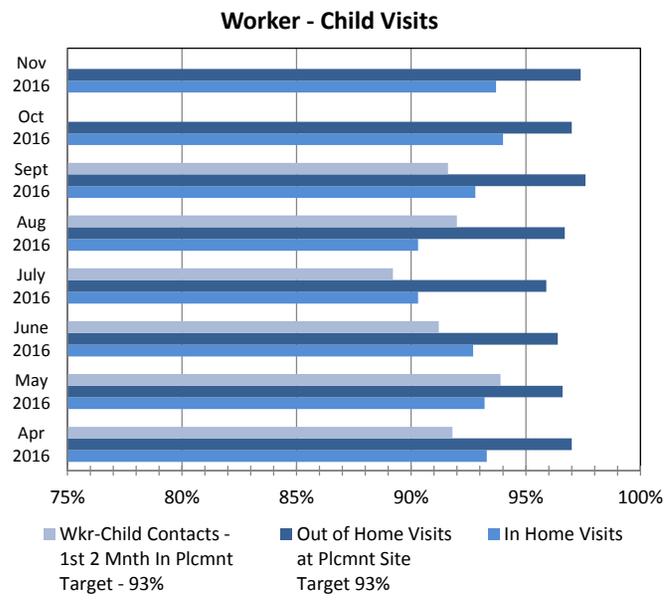
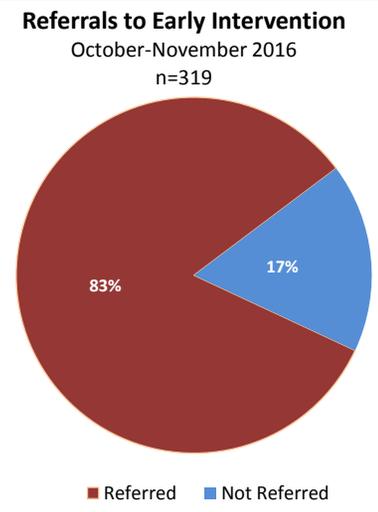
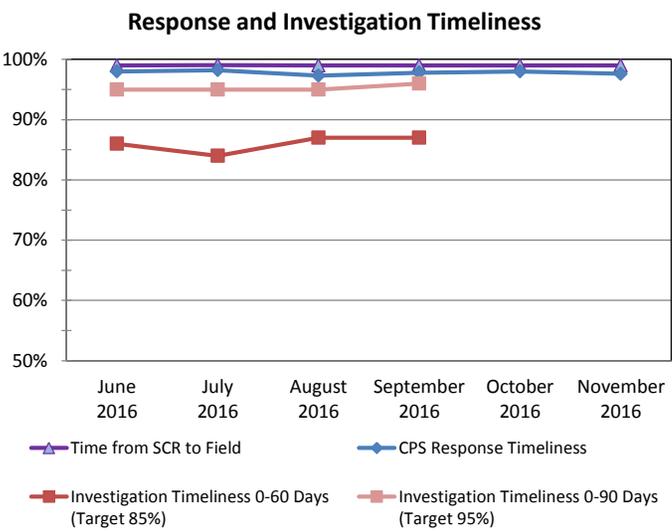
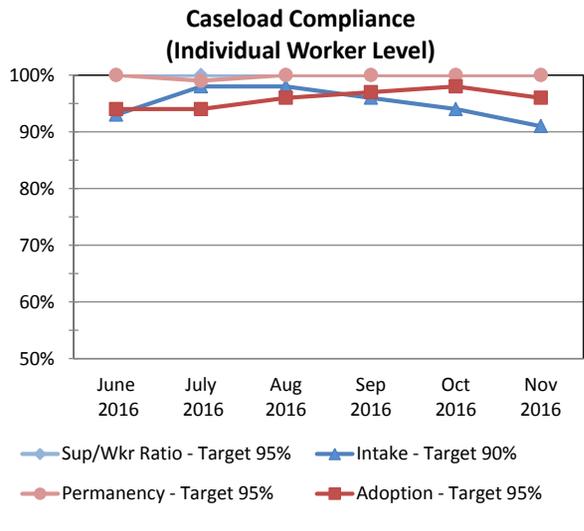
CPS & CWS Referrals



CWS Referrals Assigned to Local Offices

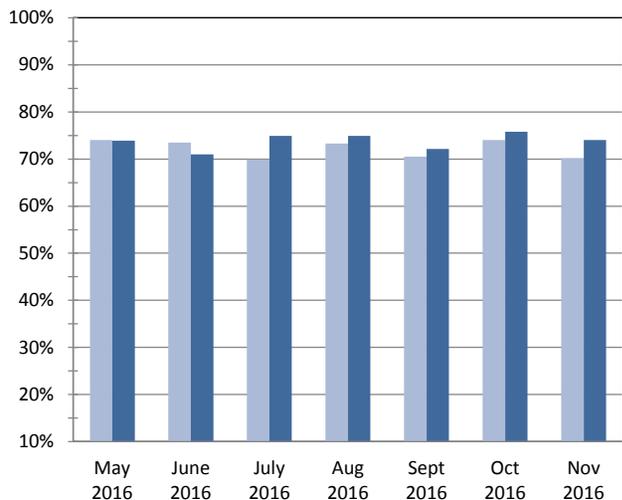


Section I: Child Protection & Permanency



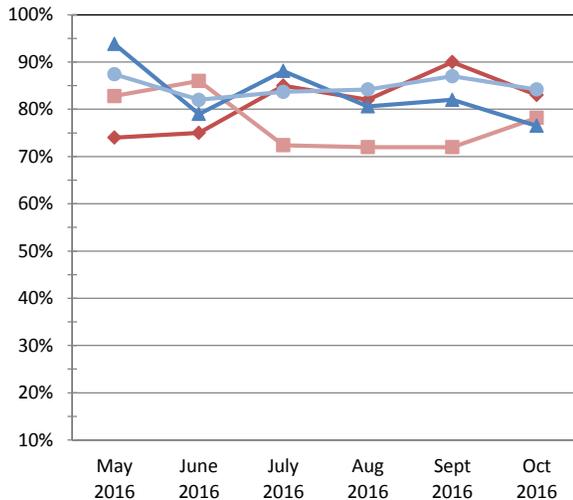
Section I: Child Protection & Permanency

Worker- Parent Visits & Sibling Visits



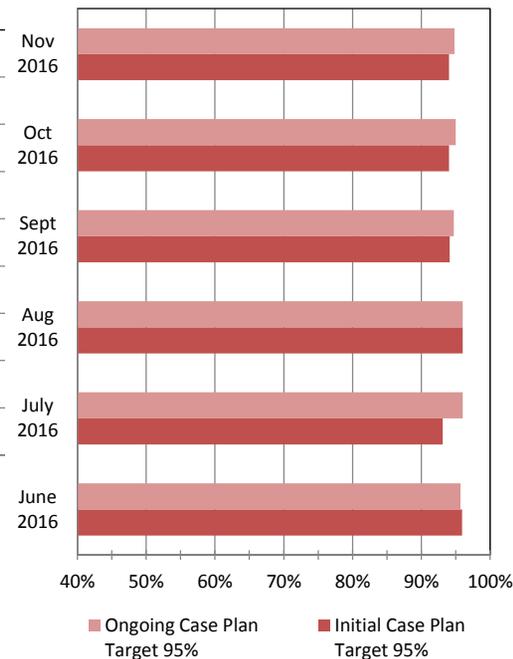
■ Wkr-Parent Contacts - Reun. Goal (2x/month) Target - 90%
 ■ Child Visits with Siblings Target - 85%

Initial & Subsequent Family Team Meetings



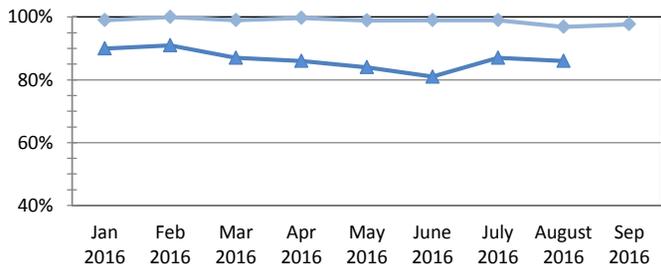
— Initial FTM within 45 days Target 80%
 — Subsequent FTM within 12 Months Target 80%
 — Subsequent FTM after 12 Months (Reunification Goal) Target 90%
 — Subsequent FTM after 12 Months (Other than reunification goal) Target 90%

Initial & Ongoing Case Plans



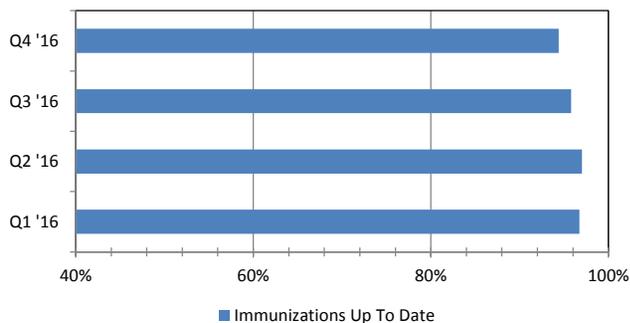
■ Ongoing Case Plan Target 95%
 ■ Initial Case Plan Target 95%

Medical Assessments for Children in Out of Home Placement (OOHP)



— Pre-Placement Medical Assessments in Appropriate Settings
 — Comprehensive Medical Examinations Within 30 Days

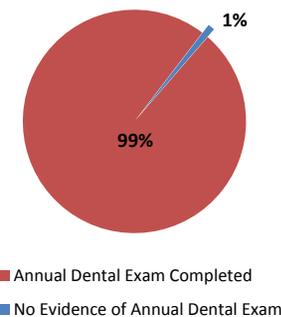
Immunizations for Children in OOHP



■ Immunizations Up To Date

Children in OOHP with Annual Dental Exams

As of June 30th, 2016
 n=4,215



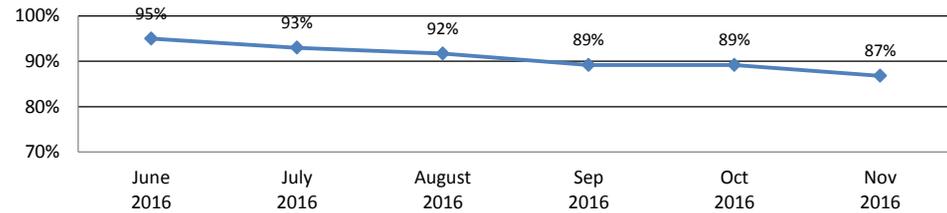
■ Annual Dental Exam Completed
 ■ No Evidence of Annual Dental Exam

Section II: Adolescent Services

OAS Quick Facts (November 2016)
Youth 18-21

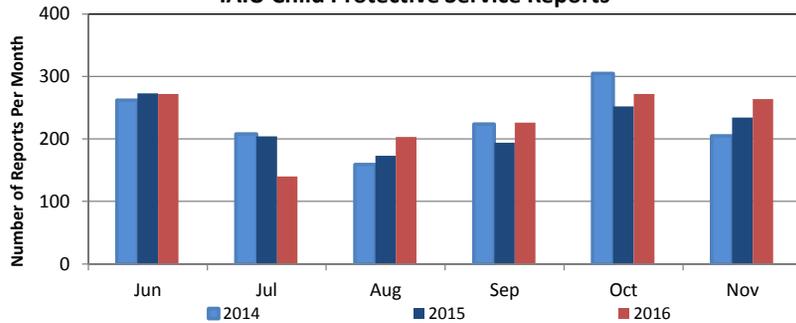
Youth 18-21 years old served by CP&P*	2,004
Youth served "In Home" living with a parent/relative or living independently ⁵	1,637
Youth served "Out-of-Home"	367
Family Based Setting (56%)	
Congregate Care Setting (20%)	
Independent Living (24%)	
Youth Receiving Adoption or KLG Subsidy	670

Completed Independent Living Assessments
of Youth Ages 14-18 years

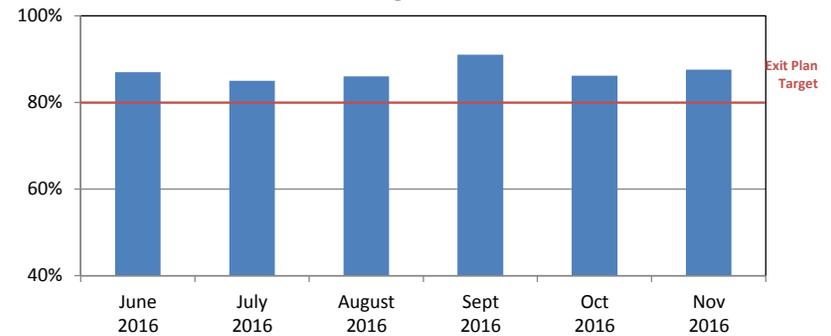


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

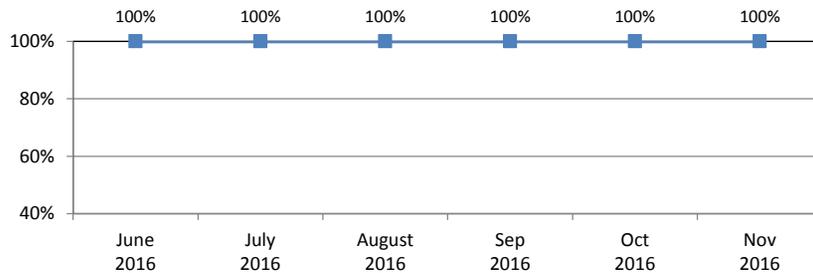


IAIU Investigation Timeliness

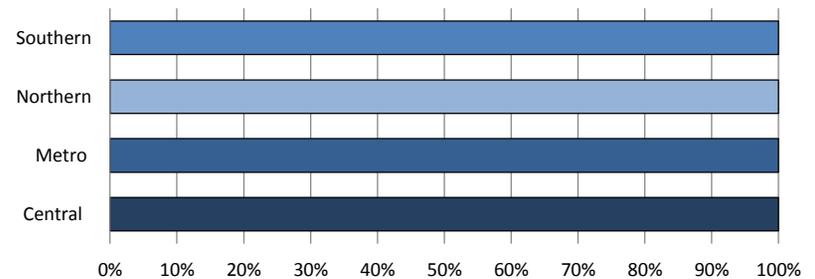


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month

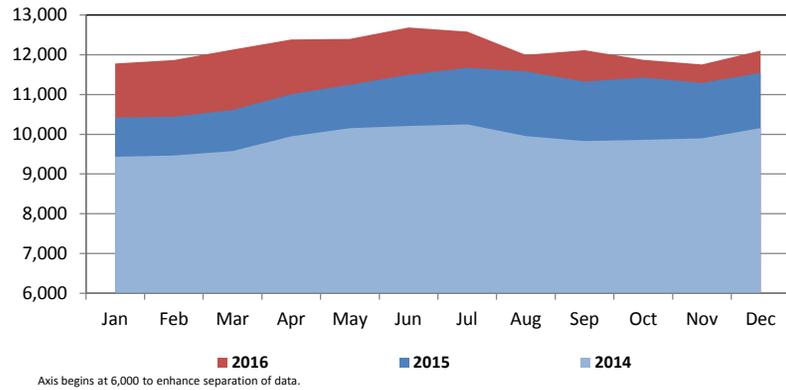


IAIU Caseload Report by Region
November 2016

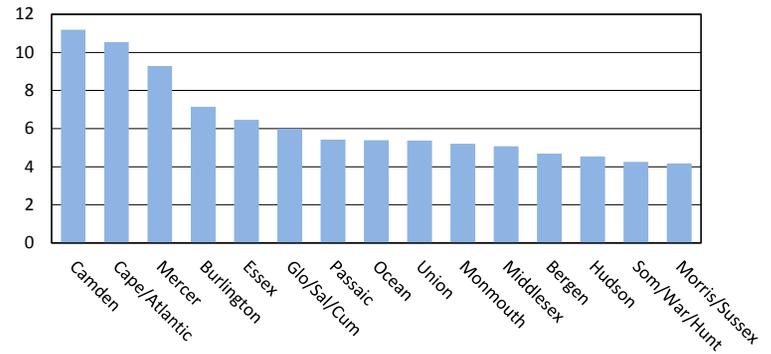


Section IV: Children's System of Care

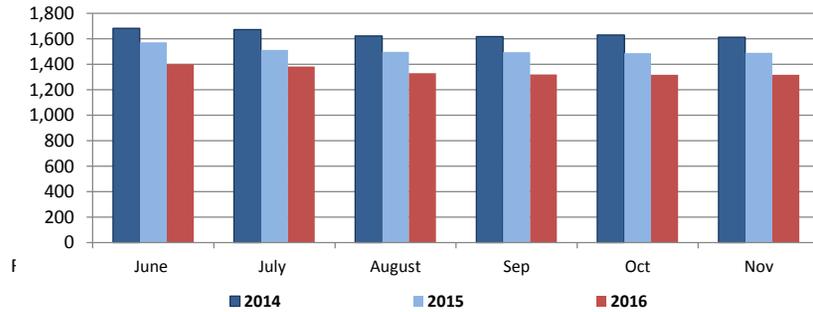
Children in Care Management
December 2016



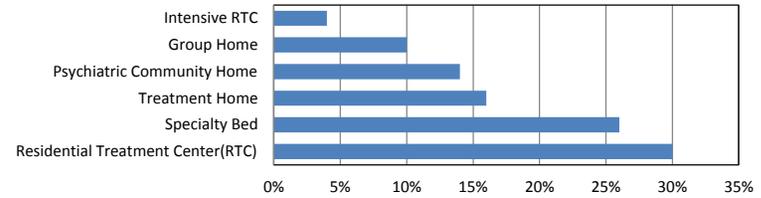
Rate of Children in Care Management by County
n=12,106
December 2016



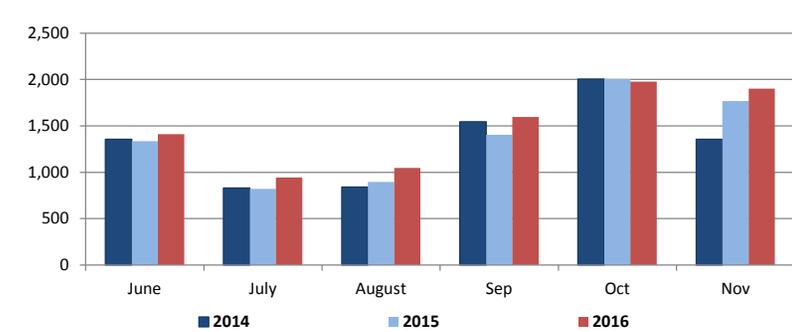
Children in Out of Home Treatment Settings



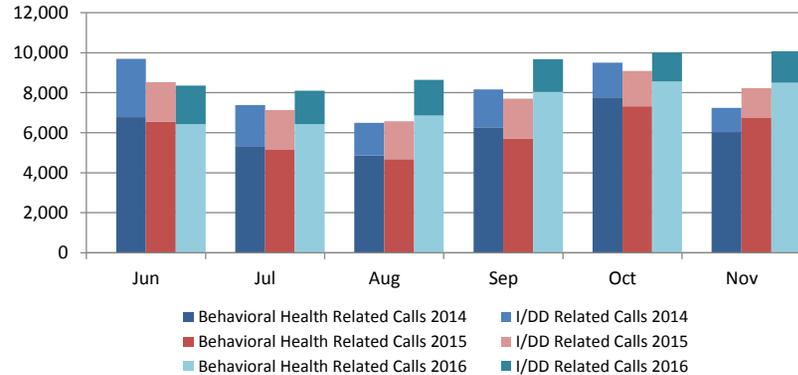
Children in Out-of-Home Treatment Settings
December 2016
n=1,317



Mobile Response Stabilization Services (MRSS) Dispatched

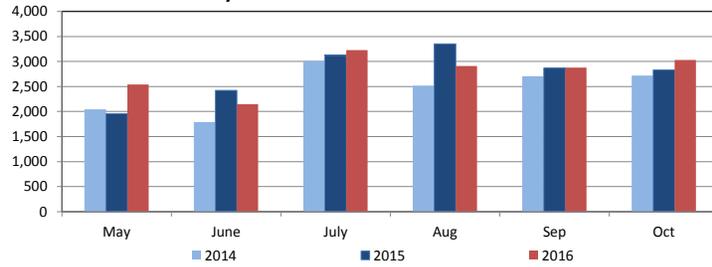


PerformCare Total Calls

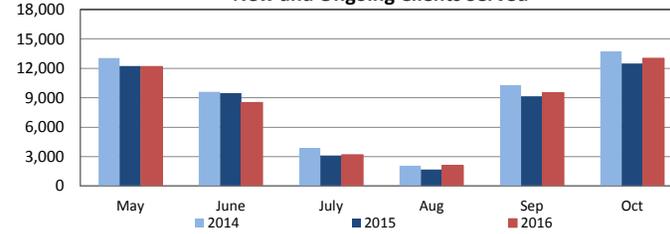


Section V: Family & Community Partnerships

Family Success Centers - Families Served

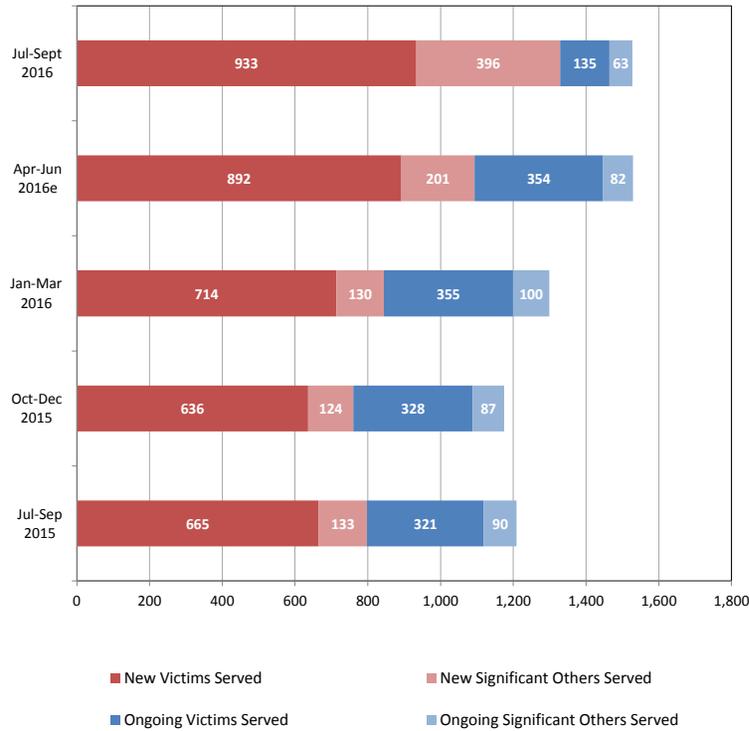


School-Based Youth Services Programs - New and Ongoing Clients Served

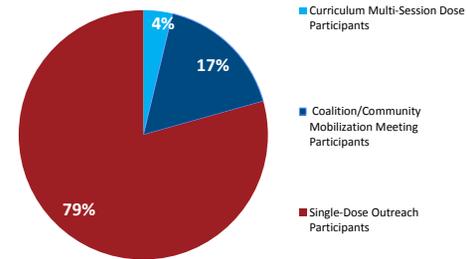


Section VI: Division on Women

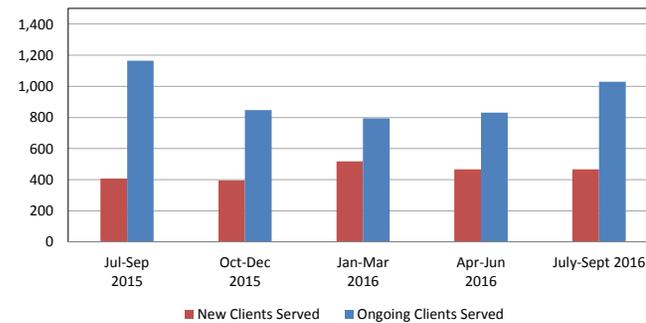
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE)
n=10,599
Q3, 2016

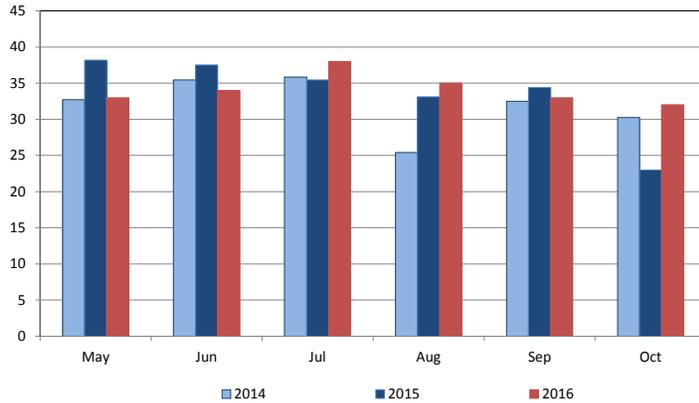


Displaced Homemaker Program Clients Served

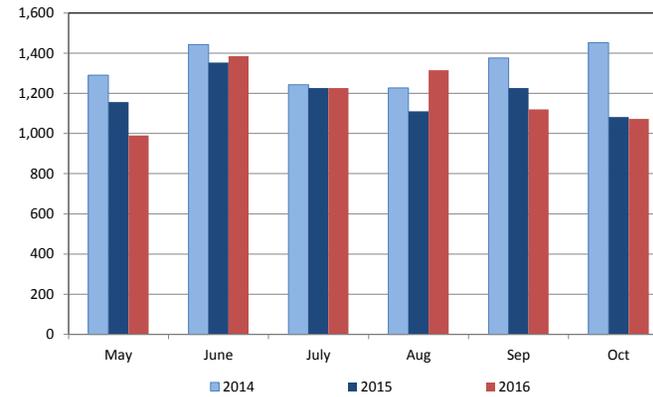


Section VI: Division on Women

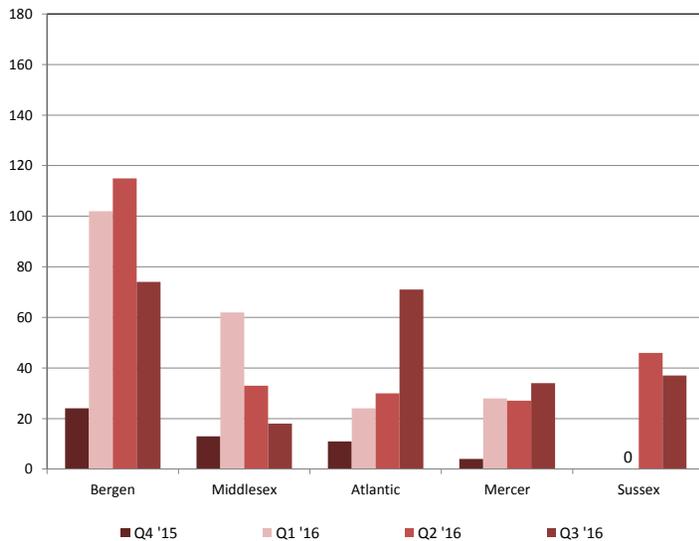
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**

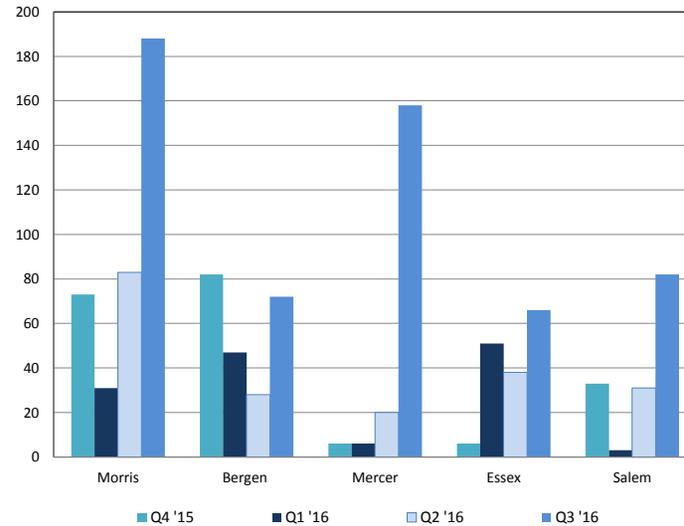


Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).
Sussex figures for Q4 '15 and Q1 '16 were 0.

Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target				60% of Final Target				
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	97%	97%	99%	96%	98%	99%	100%	100%	94%	77%	64%	81%
Atlantic West	96%	99%	99%	95%	97%	94%	83%	98%	100%	80%	74%	85%
Bergen Central	100%	100%	99%	98%	99%	100%	92%	100%	100%	88%	71%	77%
Bergen South	100%	99%	99%	96%	99%	94%	95%	87%	100%	83%	69%	80%
Burlington East	98%	95%	96%	70%	93%	84%	71%	83%	100%	64%	63%	73%
Burlington West	92%	95%	97%	72%	92%	74%	65%	94%	98%	75%	54%	67%
Camden Central	98%	95%	95%	77%	94%	89%	86%	62%	87%	70%	50%	64%
Camden East	97%	96%	97%	75%	92%	95%	84%	100%	98%	61%	65%	70%
Camden North	80%	87%	95%	50%	81%	51%	23%	33%	81%	63%	49%	68%
Camden South	95%	93%	98%	92%	97%	69%	84%	62%	95%	73%	65%	80%
Cape May	96%	92%	98%	88%	96%	76%	53%	88%	98%	68%	56%	68%
Cumberland East	85%	71%	96%	45%	65%	64%	57%	67%	89%	61%	51%	67%
Cumberland West	88%	92%	98%	82%	94%	67%	45%	100%	97%	72%	57%	76%
Essex Central	98%	84%	95%	95%	99%	52%	85%	44%	97%	63%	51%	61%
Essex North	94%	100%	97%	89%	97%	100%	75%	29%	77%	87%	64%	83%
Essex South	94%	83%	94%	94%	99%	63%	67%	72%	93%	65%	49%	73%
Gloucester East	88%	95%	95%	80%	95%	80%	77%	100%	93%	59%	58%	68%
Gloucester West	98%	88%	99%	88%	96%	84%	77%	96%	89%	64%	63%	79%
Hudson Central	100%	95%	97%	98%	99%	86%	93%	100%	100%	86%	65%	79%
Hudson North	100%	100%	100%	91%	93%	100%	100%	100%	100%	94%	69%	88%
Hudson South	99%	95%	98%	85%	95%	83%	88%	95%	97%	80%	63%	74%
Hudson West	100%	96%	97%	97%	100%	73%	100%	100%	93%	81%	79%	77%
Hunterdon	100%	70%	90%	82%	98%	33%	100%	100%	86%	73%	50%	76%
Mercer North	97%	85%	97%	82%	94%	88%	85%	87%	95%	74%	57%	79%
Mercer South	97%	82%	95%	69%	93%	97%	98%	97%	90%	66%	58%	71%
Middlesex Central	83%	88%	95%	83%	97%	83%	100%	88%	85%	68%	64%	78%
Middlesex Coastal	98%	95%	99%	94%	99%	49%	100%	100%	98%	75%	58%	75%
Middlesex West	92%	94%	94%	85%	96%	88%	63%	77%	91%	79%	72%	82%
Monmouth North	95%	88%	99%	85%	95%	98%	95%	100%	100%	70%	64%	74%
Monmouth South	92%	88%	98%	87%	96%	84%	89%	94%	96%	81%	62%	78%
Morris East	97%	92%	100%	96%	99%	100%	91%	100%	93%	87%	74%	85%
Morris West	95%	94%	99%	90%	96%	92%	55%	70%	85%	73%	76%	83%
Newark Center City	100%	88%	96%	93%	99%	70%	70%	84%	97%	78%	66%	80%
Newark Northeast	100%	91%	91%	94%	98%	81%	62%	57%	98%	70%	74%	84%
Newark South	100%	98%	98%	83%	94%	100%	92%	100%	98%	60%	48%	66%
Ocean North	95%	91%	99%	67%	93%	76%	51%	71%	91%	75%	69%	80%
Ocean South	93%	99%	97%	86%	97%	83%	56%	87%	98%	68%	65%	74%
Passaic Central	96%	81%	98%	95%	98%	92%	93%	76%	97%	74%	69%	75%
Passaic North	100%	92%	99%	95%	98%	76%	71%	93%	94%	74%	53%	72%
Salem	92%	98%	99%	93%	98%	88%	94%	100%	100%	89%	73%	83%
Somerset	99%	98%	95%	92%	96%	93%	79%	96%	94%	81%	74%	85%
Sussex	98%	92%	98%	95%	98%	79%	71%	73%	90%	83%	71%	83%
Union Central	77%	96%	95%	91%	98%	69%	100%	90%	100%	58%	57%	71%
Union East	88%	83%	95%	90%	95%	73%	65%	76%	76%	60%	49%	67%
Union West	87%	97%	99%	80%	97%	100%	94%	89%	94%	73%	52%	62%
Warren	100%	78%	86%	88%	97%	66%	67%	82%	100%	71%	59%	80%
Statewide	95%	92%	97%	86%	95%	82%	77%	85%	95%	72%	62%	75%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	June '16-November'16
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	April '16-Sept '16
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	June '16-November'16
M# 13	Investigation Completion within 60 days	85%	April '16-Sept '16
M# 14	Investigation Completion within 90 days	95%	April '16-Sept '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	May '16-October '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	May '16-October '16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	May '16-October '16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	June '16-November'16
M# 28	Caseworker visits Parent 2x/Month	90%	June '16-November'16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	10/22/16-11/26/2016
M# 30	Bi-weekly Parent-Child Visits	85%	June '16-November'16

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - November 2016

Local Office	1 Intake		2 Permanency		3 Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	94%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	97%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	32%	No	100%	Yes	100%	Yes
Camden Central	71%	No	100%	Yes	100%	Yes
Camden East	95%	Yes	100%	Yes	100%	Yes
Camden North	71%	No	100%	Yes	100%	Yes
Camden South	94%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	50%	No	100%	Yes	100%	Yes
Cumberland West	92%	Yes	100%	Yes		
Essex Central	95%	Yes	100%	Yes	100%	Yes
Essex North	93%	Yes	100%	Yes	100%	Yes
Essex South	93%	Yes	91%	No	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	89%	No	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	74%	No	95%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	83%	No
Release Date: November 15, 2016	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	80%	No
Middlesex West	95%	Yes	100%	Yes	100%	Yes
Monmouth North	94%	Yes	100%	Yes	60%	No
Monmouth South	76%	No	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	65%	No	100%	Yes	88%	No
Newark Northeast	85%	No	100%	Yes	80%	No
Newark South	92%	Yes	100%	Yes	100%	Yes
Ocean North	87%	No	100%	Yes	100%	Yes
Ocean South	92%	Yes	100%	Yes	89%	No
Passaic Central	86%	No	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	80%	No	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	67%	No
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	94%	No	100%	Yes
Statewide⁴	91%	Yes	100%	Yes	96%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.