



NEW JERSEY DEPARTMENT OF  
CHILDREN AND FAMILIES

# Commissioner's Monthly Report October 2016

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Commissioner

October 15, 2016



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### Dashboard

On or About August 31, 2016

DCF At a Glance	
<b>DCF: Total Children Served in the Month<sup>1</sup></b>	<b>76,987</b>
<b>CP&amp;P: Children/Youth Served</b>	<b>44,068</b>
OOH Setting (< 18)	6,619
In-Home Setting (< 18)	35,481
Youth 18-21	1,968
<b>Youth Open with CSOC<sup>2</sup></b>	<b>32,919</b>
<b>FCP: Total Clients Served<sup>3</sup></b>	<b>10,292</b>
<b>DOW: Total Clients Served<sup>4</sup></b> (Monthly Average)	<b>9,285</b>
<b>DCF: Families Served in the Month<sup>5</sup></b>	<b>29,296</b>
<b>CP&amp;P</b>	<b>22,190</b>
<b>FCP</b> (Family Success Centers & Home Visiting)	<b>7,106</b>

CSOC <sup>6</sup> Quick Facts	
<b>Youth Open with CSOC</b> (unduplicated count)	<b>32,919</b>
<b>DD Eligible Children</b> (unduplicated count)	<b>14,707</b>
<b>MRSS: Dispatches in the month</b>	<b>1,048</b>
<b>MRSS: Interventions</b> (includes prior dispatches)	<b>1,271</b>
Remained in same Living situation	96%
<b>Care Management: Children Served</b>	<b>12,115</b>
<b>OOH Behavioral Health Settings: Children Served<sup>10</sup></b>	<b>1,329</b>
Placed out of State	1
<b>PerformCare Calls</b>	<b>6,861</b>
DD Related Calls	1,782
Sandy Related Calls	272

<b>Hotline Referrals</b>	<b>13,169</b>
CPS Reports	30%
CWS Referrals	10%
Number of Human Trafficking Referrals <sup>8</sup>	<b>23</b>
<b>Response Timeliness</b> (August 2016)	<b>97%</b>
<b>Monthly Staff Contacts/Children OOH</b> (August 2016)	<b>97%</b>
<b>Entries to Care</b>	<b>368</b>
<b>Shelter Placements</b> (July 2016)	
Children under 13 placed in shelters	<b>0</b>
Youth > 13 in shelters less than 30 days <sup>9</sup>	<b>100%</b>
<b>Subsidized Adoptions/KLG</b> (Includes Subsidized Adoptions and subsidized KLGs)	<b>13,781</b>

<b>FSCs: Families Served</b> ( July )	<b>3,228</b>
<b>Home Visiting: Families Served</b> (July)	<b>3,878</b>
<b>SBYSP: Clients Served</b> (July)	<b>3,186</b>
<b>DV Services: Clients Served</b> (July)	<b>1,226</b>
Residential	21%
Non-Residential	79%
<b>SAARC: Clients Served</b> (April-June 2016)	<b>12,089</b>
<b>Displaced Homemaker: Clients Served</b> (April-June 2016)	<b>1,296</b>
New Clients	36%
<b>Rape Prevention Clients Served</b> (April-June 2016)	<b>10,793</b>

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

<sup>5</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>6</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>7</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

<sup>8</sup> The cumulative number of human trafficking referrals between November 2013 and August 2016 was **379**

<sup>9</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

<sup>10</sup> OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

## Sustainability and Exit Plan Key Performance Indicators

### "To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	July '16	72%	80%	-8%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	July '16	84%	90%	-6%	
Initial Case Plans	August '16	96%	95%	0%	
CW visits Parent 2x/Mo	August '16	73%	90%	-17%	
Child Visit with Siblings	August '16	75%	85%	-10%	
Investigation Timeliness CP&P 60 days	June '16	86%	85%	0%	
Caseloads: Intake	August '16	98%	90%	0%	
Caseloads: Adoption	August '16	96%	95%	1%	

### "To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	July '16	85%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=42)	July '16	88%	90%	-2%	
Investigation Timeliness CP&P 90 days	June '16	95%	95%	0%	
Investigation Timeliness IAIU	August '16	86%	80%	0%	
Ongoing Case Plans	August '16	96%	95%	0%	
Parent-Child Weekly Visits <sup>1</sup>	August '16	63%	60%	0%	
Parent-Child Visits Biweekly	August '16	76%	85%	-9%	
CW visits Child Monthly (at placement site) <sup>2</sup>	August '16	97%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	June '16	91%	93%	-2%	
Ind. Living Assessments 14-18 yrs	August '16	92%	90%	0%	
Supervisor Worker Ratio	August '16	100%	95%	0%	
Caseloads: IAIU Investigators	August '16	100%	95%	0%	
Caseloads: Permanency	August '16	100%	95%	0%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

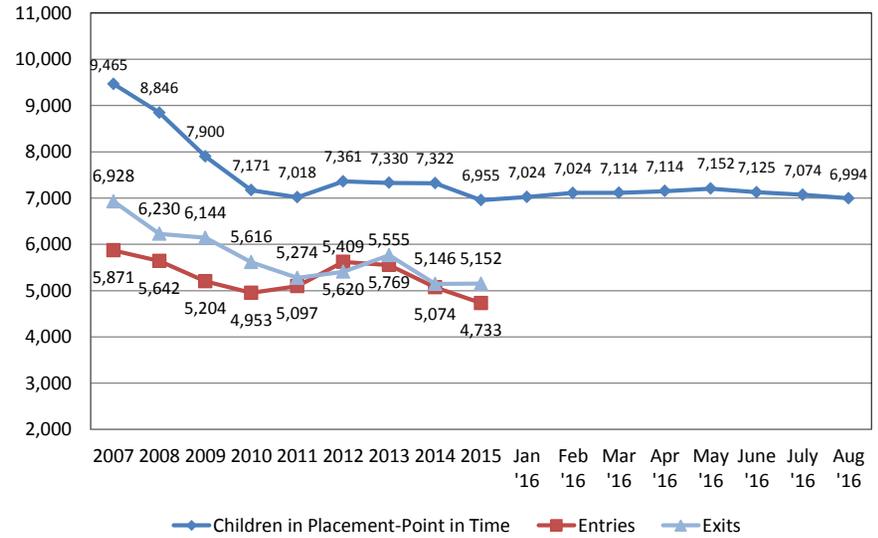
<sup>1</sup>Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>2</sup>Caseworker visits with Children in Placement (all locations) **August 2016 ( 98%)**

# Section I: Child Protection & Permanency

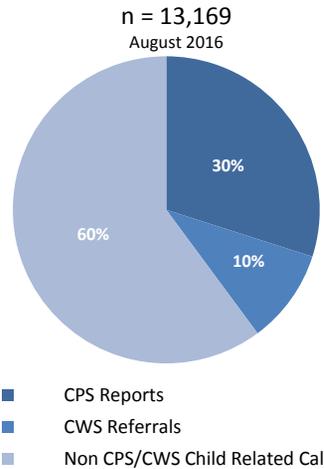
CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	<b>Aug-16</b>	<b>Δ from August 2015</b>
<b>Families Under CP&amp;P Supervision</b>	22,190	-5%
<b>Children Under CP&amp;P Supervision</b>	44,068	-6%
<b>Children Receiving CP&amp;P In-Home Services</b>	37,074	-6%
<b>Children in CP&amp;P Out-of-Home Placement</b>		
Resource Family (non-Kin) (52.7%)		
Resource Family Kinship (38.9%)	6,994	-4%
Group and Residential (6.7%)		
Independent Living (1.7%)		
<b>Children Legally Free for Adoption (Excludes TPR Appeals)</b>	1,168	-5%
<b>Finalized Adoptions to date (CY2016) - As of Sept 30, 2016</b>	676	26%
<b>Children in Subsidized Kinship Legal Guardianship</b>	1,901	-3%
<b>Children in Subsidized Adoptions</b>	13,781	0%
<b>Entries to Care</b>	368	1%
<b>Exits from Care</b>	440	-8%

**Children in Out-of-Home Placement:  
Annual Entries, Exits and Monthly Point in Time Children in Placement**

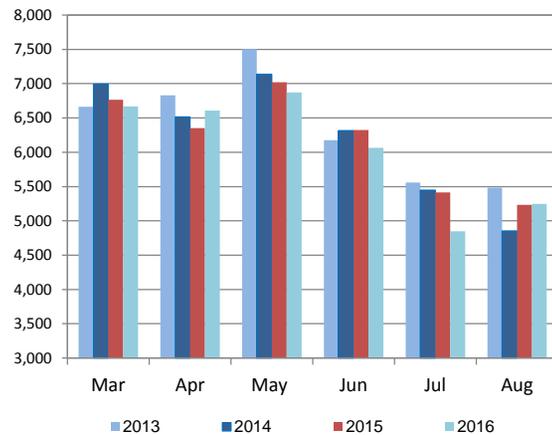


Point in Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

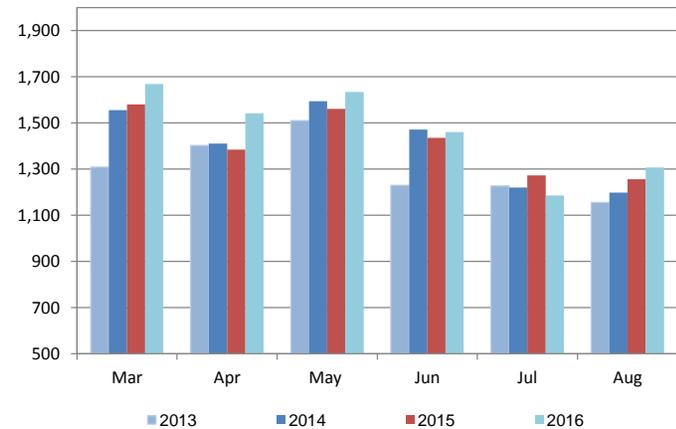
**Total SCR Intakes**



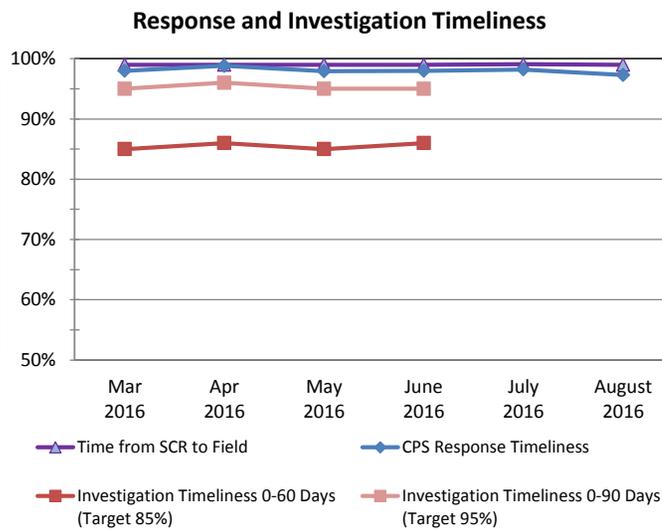
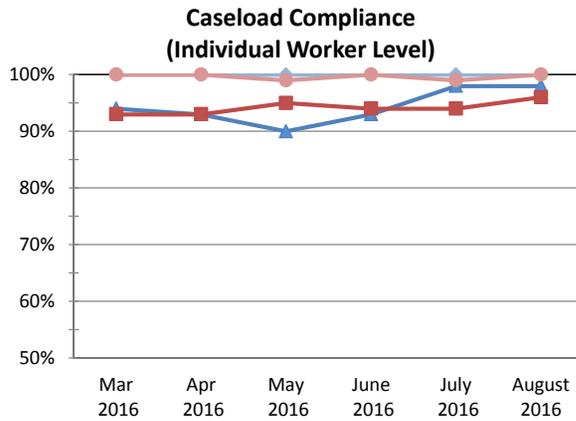
**CPS & CWS Referrals**



**CWS Referrals Assigned to Local Offices**

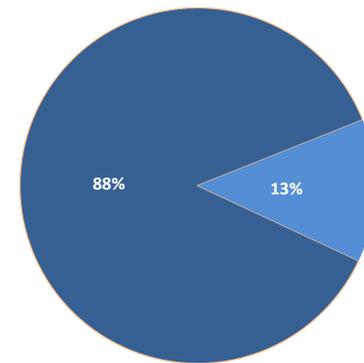


# Section I: Child Protection & Permanency



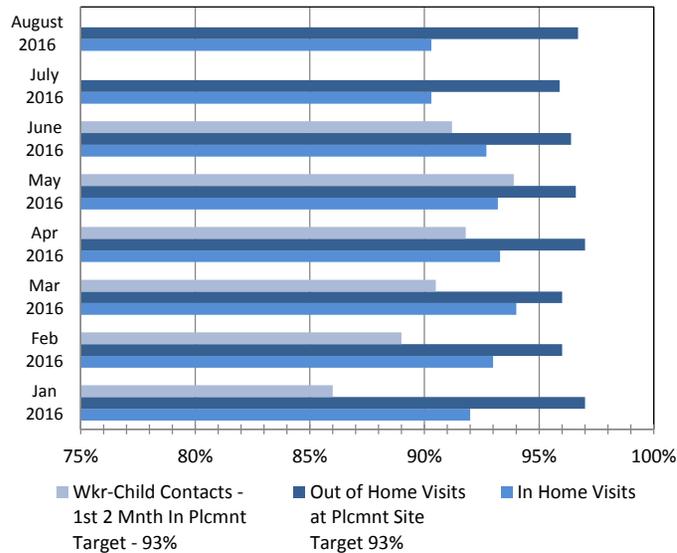
### Referrals to Early Intervention

October 2015-August 2016  
n= 1,873

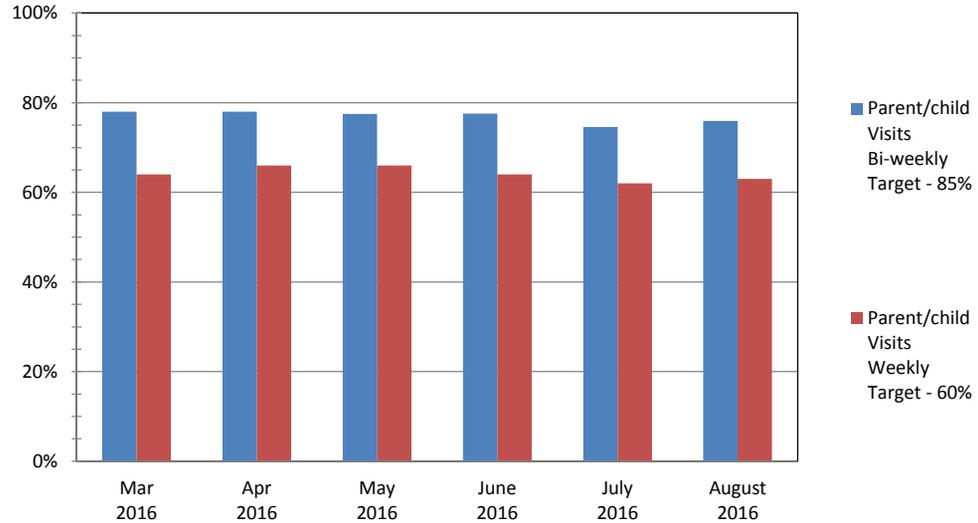


■ Referred ■ Not Referred

### Worker - Child Visits

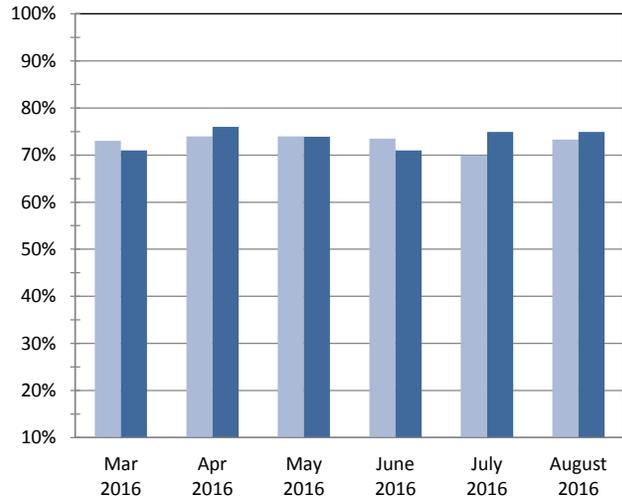


### Parent - Child Visits

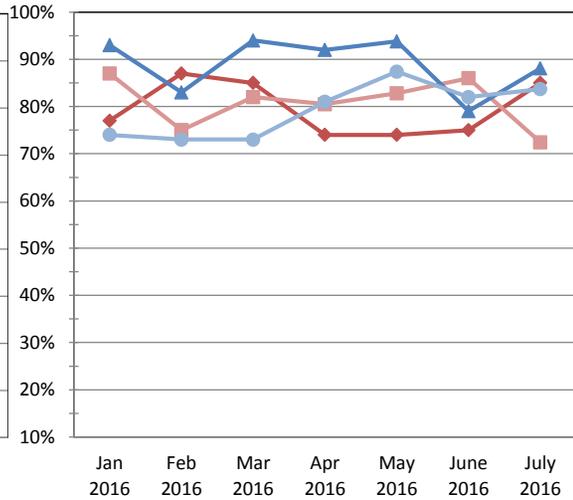


# Section I: Child Protection & Permanency

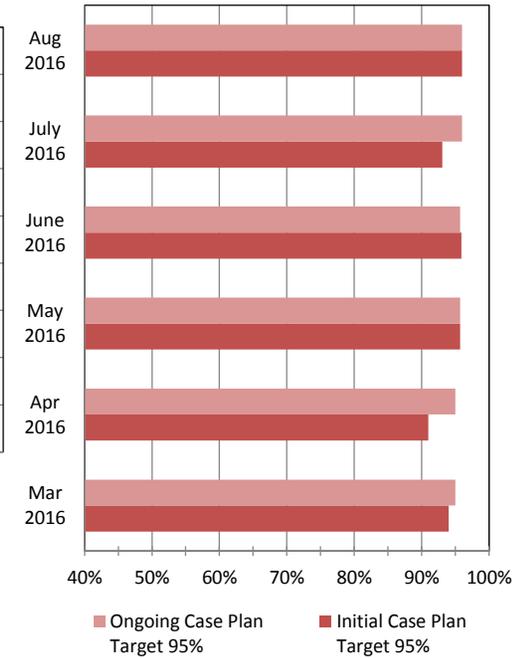
**Worker- Parent Visits & Sibling Visits**



**Initial & Subsequent Family Team Meetings**



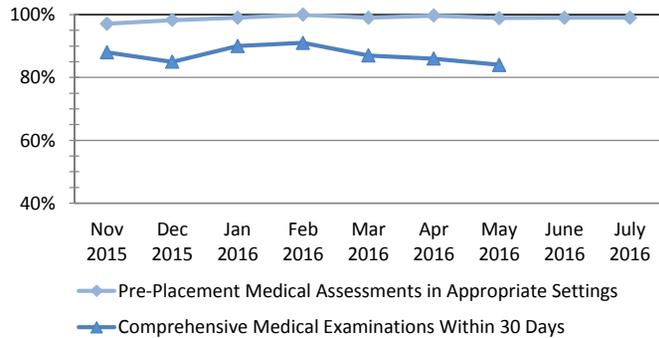
**Initial & Ongoing Case Plans**



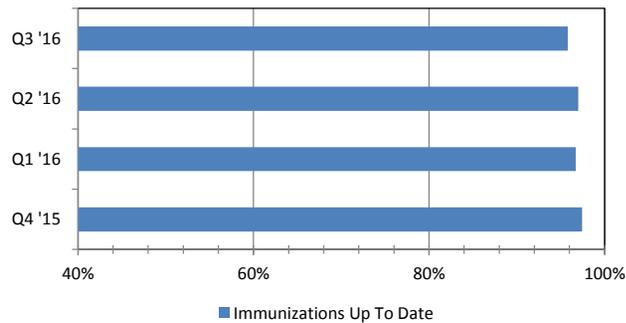
■ Wkr-Parent Contacts - Reun. Goal (2x/month) Target - 90%  
 ■ Child Visits with Siblings Target - 85%

— Initial FTM within 45 days Target 80%  
 — Subsequent FTM within 12 Months Target 80%  
 — Subsequent FTM after 12 Months (Reunification Goal) Target 90%  
 — Subsequent FTM after 12 Months (Other than reunification goal) Target 90%

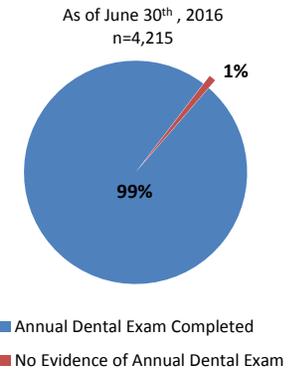
**Medical Assessments for Children in Out of Home Placement (OOHP)**



**Immunizations for Children in OOHP**



**Children in OOHP with Annual Dental Exams**



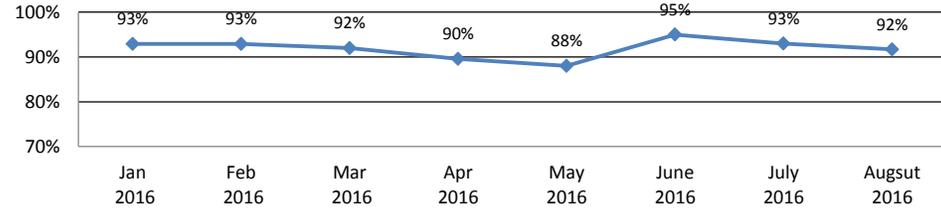
## Section II: Adolescent Services

### OAS Quick Facts (August 2016)

#### Youth 18-21

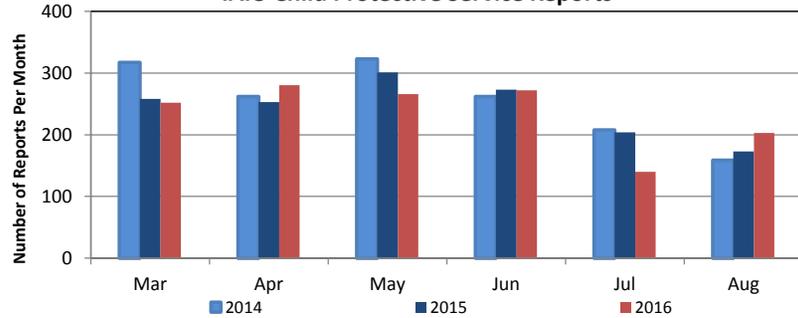
<b>Youth 18-21 years old served by CP&amp;P<sup>4</sup></b>	<b>1,968</b>
<b>Youth served "In Home" living with a parent/relative or living independently<sup>5</sup></b>	<b>1,593</b>
<b>Youth served "Out-of-Home"</b>	<b>375</b>
Family Based Setting (59%)	
Congregate Care Setting (19%)	
Independent Living (22%)	
<b>Youth Receiving Adoption or KLG Subsidy</b>	<b>564</b>

### Completed Independent Living Assessments of Youth Ages 14-18 years

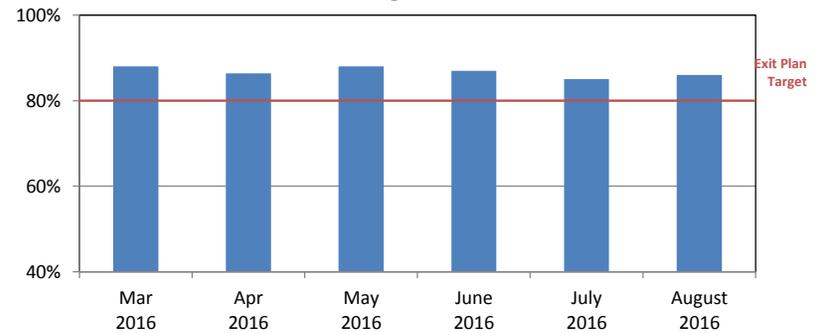


## Section III: Institutional Abuse Investigation Unit

### IAIU Child Protective Service Reports

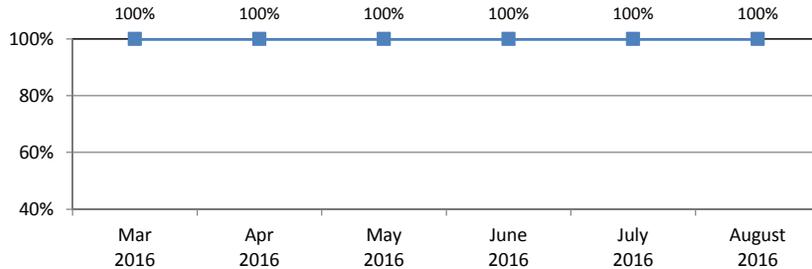


### IAIU Investigation Timeliness

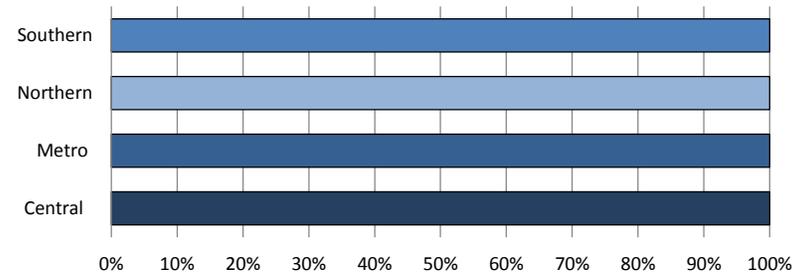


### IAIU Caseload Report Statewide

*No more than 8 new investigations and 12 cases/month*

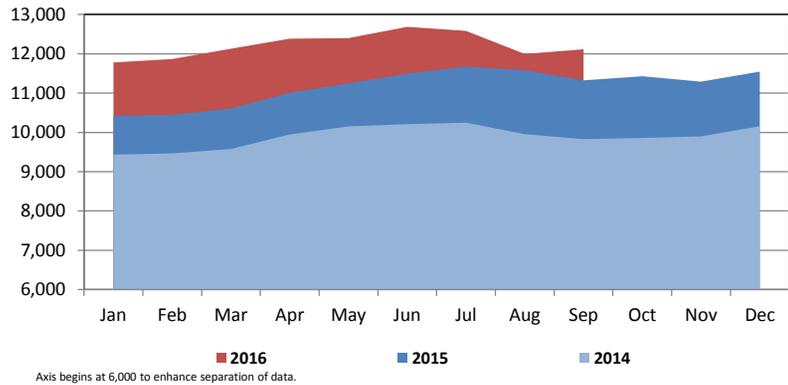


### IAIU Caseload Report by Region August 2016

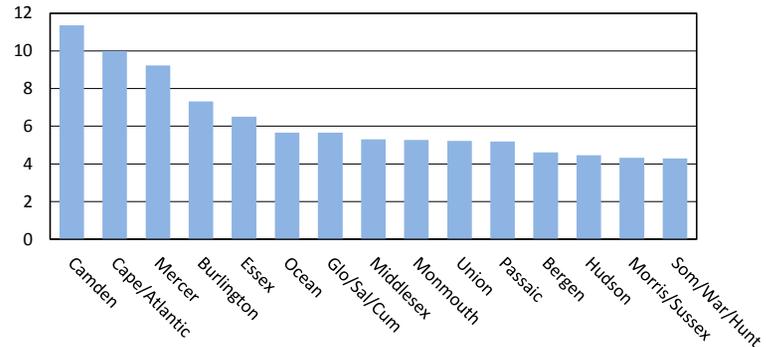


# Section IV: Children's System of Care

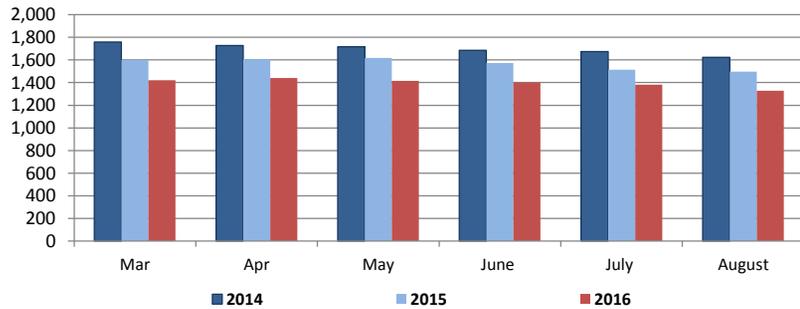
**Children in Care Management**  
August 2016



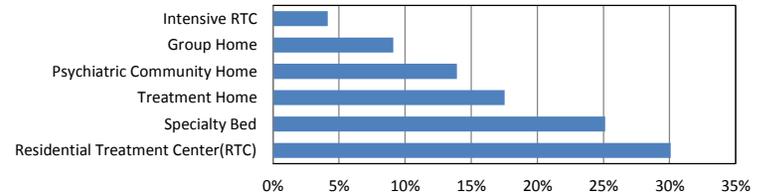
**Rate of Children in Care Management by County**  
n=12,115  
August 2016



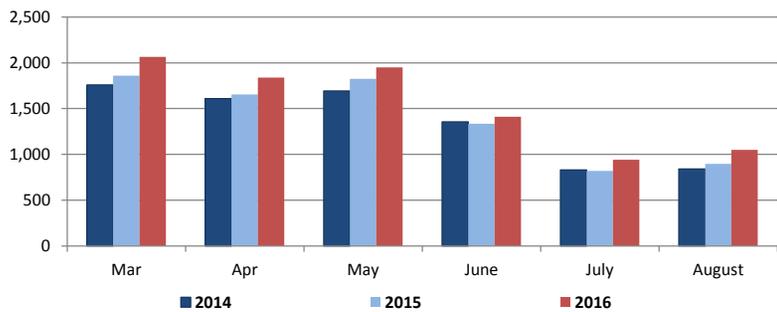
**Children in Out of Home Treatment Settings**



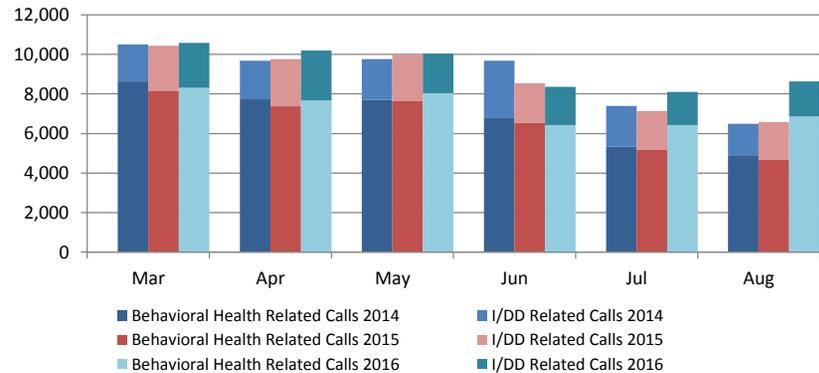
**Children in Out-of-Home Treatment Settings**  
August 2016  
n=1,329



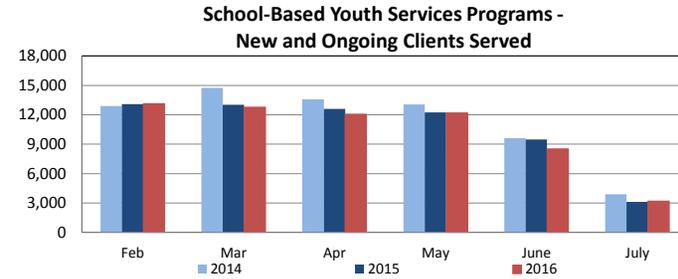
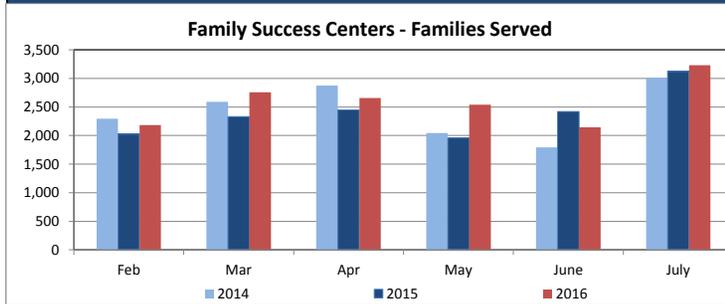
**Mobile Response Stabilization Services (MRSS) Dispatched**



**PerformCare Total Calls**

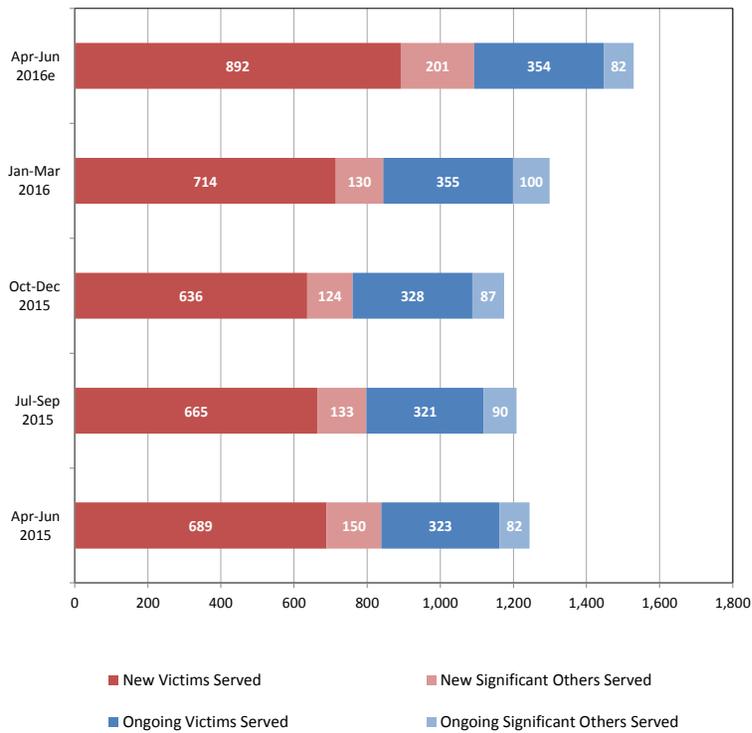


## Section V: Family & Community Partnerships

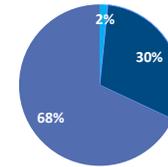


## Section VI: Division on Women

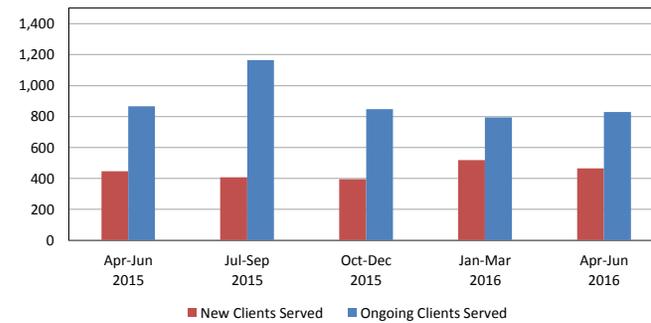
### Sexual Assault, Abuse and Rape Care Programs (SAARC)



### Individuals Served by Rape Prevention and Education Programs (RPE) April-June 2016 n=10,793

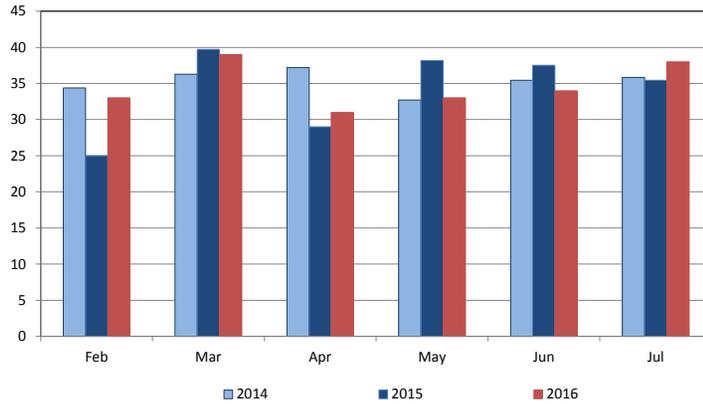


### Displaced Homemaker Program Clients Served

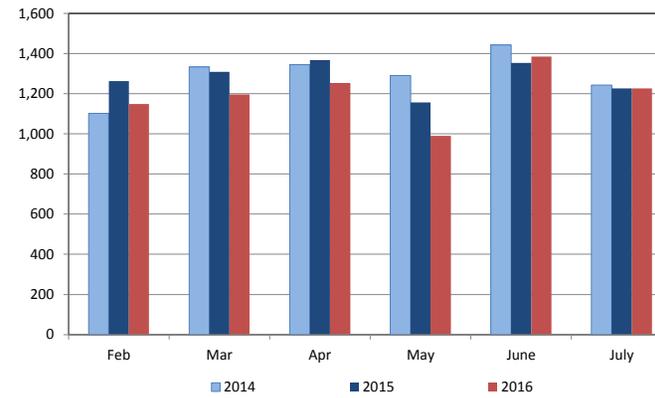


## Section VI: Division on Women

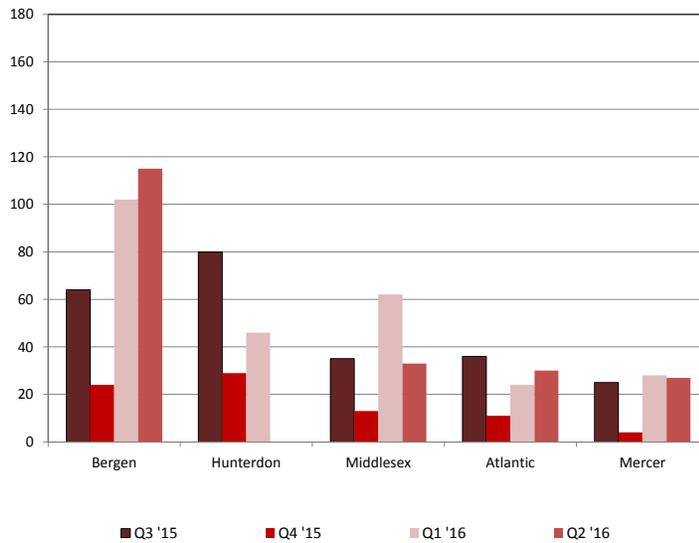
**Residential Domestic Violence Programs:  
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services  
Total New Clients**

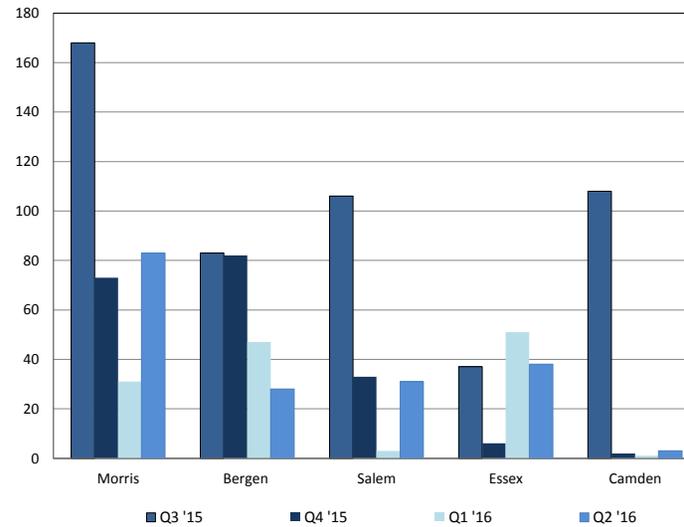


**Top 5 Counties with Unmet Need for Non-Residential DV Services**  
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

**Top 5 Counties with Residential DV Shelters Over Capacity**  
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

## CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target					< 60% of Final Target			
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	98%	98%	99%	97%	99%	99%	95%	100%	94%	78%	63%	82%
Atlantic West	99%	99%	99%	97%	98%	97%	97%	82%	100%	82%	66%	82%
Bergen Central	100%	98%	100%	98%	100%	100%	92%	82%	96%	92%	65%	77%
Bergen South	97%	98%	99%	98%	100%	93%	97%	81%	100%	88%	68%	84%
Burlington East	93%	96%	96%	75%	95%	86%	76%	86%	95%	61%	62%	75%
Burlington West	94%	90%	97%	75%	92%	67%	67%	95%	100%	80%	68%	74%
Camden Central	93%	82%	93%	73%	89%	89%	75%	75%	81%	70%	56%	68%
Camden East	98%	94%	97%	76%	93%	92%	39%	88%	98%	66%	60%	71%
Camden North	79%	72%	94%	49%	80%	51%	44%	39%	86%	66%	50%	67%
Camden South	94%	89%	99%	94%	98%	70%	62%	56%	89%	84%	60%	87%
Cape May	95%	94%	98%	87%	97%	62%	78%	83%	98%	72%	64%	77%
Cumberland East	85%	53%	91%	45%	72%	31%	52%	56%	75%	47%	52%	61%
Cumberland West	90%	86%	96%	86%	96%	60%	65%	100%	98%	68%	63%	78%
Essex Central	97%	82%	96%	96%	99%	48%	68%	55%	97%	62%	54%	69%
Essex North	96%	91%	99%	89%	98%	88%	73%	73%	100%	83%	70%	90%
Essex South	94%	71%	89%	93%	98%	65%	77%	80%	94%	67%	56%	77%
Gloucester East	93%	82%	90%	68%	89%	77%	95%	100%	90%	52%	57%	68%
Gloucester West	99%	96%	98%	89%	96%	80%	77%	80%	94%	65%	65%	79%
Hudson Central	99%	95%	98%	96%	98%	86%	94%	84%	100%	84%	64%	80%
Hudson North	100%	100%	100%	94%	97%	100%	89%	100%	100%	98%	80%	93%
Hudson South	97%	96%	98%	87%	97%	82%	95%	96%	94%	77%	65%	79%
Hudson West	100%	83%	97%	98%	100%	77%	92%	91%	100%	85%	60%	76%
Hunterdon	100%	94%	96%	89%	99%	56%	100%	100%	89%	78%	54%	79%
Mercer North	100%	91%	97%	79%	93%	83%	82%	56%	96%	73%	66%	80%
Mercer South	95%	81%	96%	69%	94%	91%	94%	100%	89%	66%	58%	75%
Middlesex Central	84%	79%	93%	80%	96%	79%	100%	80%	96%	61%	63%	73%
Middlesex Coastal	97%	100%	99%	96%	99%	68%	100%	94%	94%	68%	72%	83%
Middlesex West	95%	92%	96%	86%	96%	76%	64%	81%	92%	80%	69%	79%
Monmouth North	100%	85%	99%	83%	92%	100%	100%	95%	96%	73%	63%	78%
Monmouth South	87%	80%	98%	84%	95%	90%	92%	88%	76%	80%	66%	77%
Morris East	100%	89%	100%	95%	98%	100%	80%	100%	100%	93%	80%	90%
Morris West	92%	96%	98%	93%	97%	80%	41%	75%	81%	78%	69%	76%
Newark Center City	100%	94%	97%	91%	98%	60%	74%	91%	97%	82%	66%	78%
Newark Northeast	99%	89%	88%	96%	99%	67%	87%	57%	96%	72%	66%	80%
Newark South	100%	99%	96%	83%	94%	98%	86%	91%	98%	64%	52%	69%
Ocean North	88%	88%	98%	61%	91%	80%	82%	84%	88%	69%	65%	76%
Ocean South	92%	98%	97%	89%	97%	93%	71%	89%	100%	73%	63%	78%
Passaic Central	97%	90%	98%	96%	98%	97%	89%	68%	95%	77%	55%	73%
Passaic North	100%	97%	98%	95%	99%	73%	68%	81%	97%	72%	60%	77%
Salem	92%	97%	99%	93%	99%	86%	92%	63%	100%	88%	74%	77%
Somerset	100%	100%	97%	91%	97%	100%	62%	97%	100%	79%	75%	85%
Sussex	94%	100%	100%	96%	98%	64%	80%	73%	100%	76%	72%	82%
Union Central	89%	96%	96%	93%	98%	81%	93%	100%	100%	62%	58%	71%
Union East	94%	88%	97%	88%	94%	77%	83%	100%	84%	66%	52%	72%
Union West	100%	100%	98%	87%	97%	100%	100%	85%	89%	71%	56%	65%
Warren	100%	92%	92%	81%	93%	36%	70%	61%	100%	83%	66%	83%
<b>Statewide</b>	<b>96%</b>	<b>90%</b>	<b>96%</b>	<b>86%</b>	<b>95%</b>	<b>80%</b>	<b>80%</b>	<b>80%</b>	<b>94%</b>	<b>73%</b>	<b>63%</b>	<b>77%</b>

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	March '16-August '16
M# 9	Caseworker Visits with Children 2x/Month in 1st & 2nd Months of placement	93%	January '16 - June '16
M# 10	Monthly Caseworker Visits with Children at child's placement site <sup>2</sup>	93%	March '16-August '16
M# 13	Investigation Completion within 60 days	85%	January '16 - June '16
M# 14	Investigation Completion within 90 days	95%	January '16 - June '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	February '16-July '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	February '16-July '16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	February '16-July '16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	March '16-August '16
M# 28	Caseworker visits Parent 2x/Month	90%	March '16-August '16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	7/23/16-8/27/16
M# 30	Bi-weekly Parent-Child Visits	85%	March '16-August '16

<sup>2</sup>Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.

## Worker and Office Caseloads by Worker Type and by Local Office - August 2016

Local Office	Met Target		< 70% of workers in compliance			
	<sup>1</sup> Intake		<sup>2</sup> Permanency		<sup>3</sup> Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	93%	No
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	95%	Yes	100%	Yes	100%	Yes
Camden Central	96%	Yes	100%	Yes	100%	Yes
Camden East	91%	Yes	100%	Yes	100%	Yes
Camden North	100%	Yes	97%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	87%	No	100%	Yes	60%	No
Cumberland West	92%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	95%	Yes	100%	Yes	100%	Yes
Monmouth North	94%	Yes	96%	Yes	100%	Yes
Monmouth South	96%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	100%	Yes	100%	Yes	78%	No
Newark South	96%	Yes	100%	Yes	100%	Yes
Ocean North	89%	No	100%	Yes	78%	No
Ocean South	96%	Yes	97%	Yes	89%	No
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	100%	Yes	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	80%	No
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
<b>Statewide<sup>4</sup></b>	<b>98%</b>	<b>Yes</b>	<b>100%</b>	<b>Yes</b>	<b>96%</b>	<b>Yes</b>

### 1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

### 2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.