



# Commissioner's Monthly Report October 2020

Christine Beyer  
Commissioner

**The COVID-19 pandemic** has significantly impacted all aspects of life and work in New Jersey. In the early months of the pandemic, statewide efforts focused on prevention and mitigation of community spread. Through Executive Orders, Governor Phil Murphy directed all New Jersey residents to stay home, closing schools and non-essential businesses and cancelling all gatherings.<sup>1</sup> In more recent months, Governor Murphy set forth a plan for New Jersey's restart and recovery.<sup>2</sup> Guided by data and improvements in public health, the State is re-opening in phased-in stages. In June 2020, the stay-at-home order was lifted.<sup>3</sup>

Like all other aspects of life in New Jersey, the child welfare system has been significantly impacted by the public health crisis. The extraordinary circumstances of the COVID-19 emergency have required DCF's operations to be responsive and evolutionary, changing the way that we conduct our work while remaining dutiful to our critical mission of service to New Jersey's children and their families. At the pandemic's onset, it was necessary to undertake swift modification in many of DCF's operations, including the closure of offices and regional & satellite schools, conversion of 6,700 staff members to remote work and implementing adapted practices and policies to guide our daily interactions with children, families and our own staff and partner providers.<sup>4</sup> Just as the State has gradually re-opened, DCF is likewise resuming certain functions.

The data contained in this report shows marked shifts in measures of performance in certain areas of casework, most notably measurements related to in-person visitation and family team meetings. When reviewing this data, it is important to recognize: while the operating rules and expectations have undergone timely and significant changes, the metrics included in this report have not yet been altered to measure the practice expectations that necessarily continue to evolve as the pandemic itself continues. In other words, DCF is sharing "post-COVID-19" data using "pre-COVID-19" performance metrics. Data from the early months of the pandemic shows declines in performance associated with underlying processes that were temporarily suspended (i.e., certain types of in-person contacts) the inability of DCF's electronic case management system to capture all types of virtual contacts (i.e., video conference and phone communication,) and other technological deficiencies (i.e., lack of connectivity or technology.) More recent trends, however, show a gradual return toward "pre-COVID-19" levels of performance. It is our expectation that these upward trends will continue.

As the needs of children and families in New Jersey change in light of the health and economic impacts of the COVID-19 pandemic, DCF's operations, practice standards, policies, and resources will continue to evolve responsively and reflectively. DCF will not, however, change our commitment to continued monitoring of performance and transparent dissemination of data to the public.

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<sup>1</sup> N.J. Exec. Order No. 104 (March 16, 2020), [https://nj.gov/infobank/eo/056murphy/approved/eo\\_archive.html](https://nj.gov/infobank/eo/056murphy/approved/eo_archive.html) and N.J. Exec. Order No. 107 (March 21, 2020), [https://nj.gov/infobank/eo/056murphy/approved/eo\\_archive.html](https://nj.gov/infobank/eo/056murphy/approved/eo_archive.html).

<sup>2</sup> "The Road Back: Restoring Economic Health through Public Health," [http://d31hzhk6di2h5.cloudfront.net/20200518/ff/c9/8c/41/1917eaf623c02595b9225209/Strategic\\_Restart\\_Plan.jpg](http://d31hzhk6di2h5.cloudfront.net/20200518/ff/c9/8c/41/1917eaf623c02595b9225209/Strategic_Restart_Plan.jpg)

<sup>3</sup> N.J. Exec. Order No. 152 (June 9, 2020), [https://nj.gov/infobank/eo/056murphy/approved/eo\\_archive.html](https://nj.gov/infobank/eo/056murphy/approved/eo_archive.html).

<sup>4</sup> DCF Admin. Order No. 13 (March 22, 2020, Revised April 22, 2020) [https://www.nj.gov/dcf/policy\\_manuals/AO-I-A-1-013\\_issuance.shtml](https://www.nj.gov/dcf/policy_manuals/AO-I-A-1-013_issuance.shtml)

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TO BE MAINTAINED Successfully Maintained					
Measure Description	Target	Performance			
Caseloads	Intake Workers Caseload (Local Offices)	95%	98%	✓	
	Intake Workers Caseload	90%	94%	✓	
	Permanency Workers Caseload (Local Offices)	95%	100%	✓	
	Permanency Workers Caseload	95%	100%	✓	
	Adoption Workers Caseload (Local Offices)	95%	100%	✓	
	Adoption Workers Caseload	95%	99%	✓	
	Supervisor/Worker Ratio	95%	100%	✓	
	IAIU Investigators Caseload	95%	100%	✓	
	Adequacy of DAGs Staffing	100%	95%	✓	
	Child Health Units	Met	Met	✓	
	Process Measures	Timeliness of Investigation Completion (60 days)	85%	83%	✓
		Timeliness of Investigation Completion (90 days)	95%	95%	✓
IAIU Timeliness of Investigation Completion (60 days)		80%	88%	✓	
Initial Family Team Meetings		80%	91%	✓	
Subsequent FTMs within 12 months		80%	93%	✓	
Subsequent FTMs after 12 months Reunification Goal		90%	83%	✓	
Subsequent FTMs after 12 months Other than Reunification Goal		90%	94%	✓	
Initial Case Plans- for Children Entering Placement		95%	97%	✓	
Timeliness of Current Plans		95%	97%	✓	
Caseworker Contacts with Children – New Placement/Placement Change		93%	89%	✓	
Child Visits with Siblings		85%	86%	✓	

TO BE MAINTAINED CONT. Successfully Maintained				
Measure Description	Target	Performance		
Process Measures	Caseworker Contact with Children in Placement	93%	97%	✓
	Parent-Child Visits –weekly	60%	79%	✓
	Parent-Child Visits – biweekly	85%	93%	✓
	Independent Living Assessments	90%	93%	✓
Quality Measures Annually	Educational Needs (CY 2019)	80%	86%	✓
	Quality of Case Planning and Services	75%	67%	✓
	Housing (CY 2019)	95%	99%	✓
	Employment/Education (CY 2019)	85%	97%	✓
Outcome Measures Annually	Quality Investigations (October 2019)	85%	91%	✓
	Placing Siblings groups of 2 & 3 (CY 2019)	80%	80%	✓
	Placing Siblings groups of 4 or More (CY 2019)	80%	83%	✓
	Recruitment for Sibling Homes Serving Four or More (CY 2019)	Met	Met	✓
	Placement Stability- First 12 Months in Care (CY 2018)	84%	85%	✓
	Placement Stability- Children in Care 13 –24 Months (CY 2017)	88%	95%	✓
	Abuse and Neglect of Children in Foster Care (CY 2019)	0.49%	0.24%	✓
	Repeat Maltreatment In-home (CY 2018)	7.2%	4.5%	✓
	Maltreatment Post-Reunification (CY 2016)	6.9%	6.3%	✓
	Permanency within 12 Months (CY 2018)	42%	42%	✓
	Permanency within 24 Months (CY 2017)	66%	67%	✓
	Permanency within 36 Months (CY 2016)	80%	82%	✓
	Permanency within 48 Months (CY 2015)	86%	88%	✓
	Re-entry to Placement (CY 2017)	9%	8.6%	✓
Needs Assessment (July - Dec 2019)	Met	Met	✓	

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	✓
Case Practice Model successfully maintained	✓
State Central Registry successfully maintained	✓
Appropriate Placements successfully maintained	✓
Service Array successfully maintained	✓
Medical/Behavioral Health Services successfully maintained	✓
Training successfully maintained	✓
Flexible Funding successfully maintained	✓
Resource Family Care Support Rates successfully maintained	✓
Permanency successfully maintained	✓
Adoption Practice successfully maintained	✓

TO BE ACHIEVED				
Measure Description	Target	Performance		
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	76%	■
Quality Measures Annually	Quality of Teaming (CY 2019)	75%	62%	■
	Quality of Case Plans (CY 2019)	80%	58%	■
	Services to Support Transitions (CY 2019)	80%	74%	■



**SUSTAINABILITY AND EXIT PLAN**  
**Key Performance Indicators**  
**On or About August 31<sup>th</sup>, 2020**

<b>"To Be Achieved" Measures</b>					
	Month	<sup>1</sup> Performance	Exit Plan Target	% to Meet Target	
CW Visits with Parent 2x/Month	August '20	60%	90%	-30%	

<b>"To Be Maintained" Measures</b>					
	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTM's within 45 days	July '20	85%	80%	0%	
Subsequent FTM's within 12 Months	August '20	78%	80%	-2%	
Subsequent FTM's after 12 Months - Reunification Goal (n=32)	August '20	41%	90%	-49%	
Subsequent FTM's after 12 Months - Other than Reunification Goal	August '20	84%	90%	-6%	
Investigation Timeliness CP&P 60 Days	June '20	85%	85%	0%	
Investigation Timeliness CP&P 90 Days	June '20	96%	95%	0%	
Investigation Timeliness IAIU	August '20	82%	80%	0%	
Initial Case Plans	August '20	94%	95%	-1%	
Ongoing Case Plans	August '20	95%	95%	0%	
Child Visit with Siblings	August '20	72%	85%	-13%	
Parent-Child Weekly Visit <sup>2</sup>	August '20	56%	60%	-4%	
Parent-Child Visits Biweekly	August '20	66%	85%	-19%	
CW Visits Child Monthly (at placement site) <sup>3</sup>	August '20	98%	93%	0%	
CW Visits Child 2x/Month for first 2 Months in Placement	June '20	82%	93%	-11%	
Ind. Living Assessments 14-18 Years Old	August '20	88%	90%	-2%	
Supervisor Worker Ratio	August '20	100%	95%	0%	
Caseloads: IAIU Investigators	August '20	100%	95%	0%	
Caseloads: Intake	August '20	100%	90%	0%	
Caseloads: Permanency	August '20	100%	95%	0%	
Caseloads: Adoption	August '20	100%	95%	0%	

 The blue bar indicates DCF performance in the current month.  
 The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>1</sup> Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>3</sup> Caseworker visits with Children in Placement (all locations) August 2020: 99% .



## DCF At A Glance Dashboard

On or About August 31th, 2020

DCF At a Glance		CSOC <sup>5</sup> Quick Facts	
<b>DCF: Total Children Served in the Month<sup>1</sup></b>	<b>64,944</b>	<b>Youth Open with CSOC<sup>2</sup> (unduplicated count)</b>	<b>32,096</b>
<b>CP&amp;P: Children/Youth Served</b>	<b>32,848</b>	<b>DD Eligible Children (unduplicated count)</b>	<b>13,935</b>
<b>Children Under 18</b>	<b>30,470</b>	<b>MRSS: Dispatches in the month</b>	<b>1,393</b>
OOH Setting (< 18)	3,868	<b>MRSS: Interventions (includes prior dispatches)</b>	<b>1,160</b>
In-Home Setting (< 18)	26,602	Remained in same Living situation	98%
<b>Youth 18-21</b>	<b>2,378</b>		
OOH Setting (>18)	286	<b>Care Management: Children Served</b>	<b>14,048</b>
In-Home Setting (>18)	2,092	<b>OOH Behavioral Health Settings: Children Served</b>	<b>857</b>
<b>FCP: Total Clients Served<sup>3</sup> (July)</b>	<b>10,277</b>	Placed out of State	0
<b>DOW: Total Clients Served (July) Excludes DH and RPE</b>	<b>1,843</b>		
<b>DCF: Families Served in the Month<sup>4</sup></b>	<b>24,798</b>	<b>PerformCare Calls</b>	<b>6,396</b>
<b>CP&amp;P</b>	<b>16,941</b>	<i>DD Related Calls</i>	1,253
<b>FCP (Family Success Centers &amp; Home Visiting) (April 2019)</b>	<b>7,857</b>		

<b>Hotline Referrals</b>	<b>11,204</b>	<b>FSCs: Families Served<sup>9</sup> (July)</b>	<b>4,116</b>
CPS Reports	32%	<b>Home Visiting: Families Served<sup>9</sup> (July)</b>	<b>3,741</b>
CWS Referrals	7%	<b>SBYSP: Clients Served (July)</b>	<b>2,420</b>
Number of Human Trafficking Referrals <sup>7</sup> (July 2020)	8		
<b>Response Timeliness</b>	<b>98%</b>	<b>DV Services: Clients Served (June)</b>	<b>1,091</b>
<b>Monthly Staff Contacts/Children OOH</b>	<b>98%</b>	Residential	20%
<b>Entries to Care</b>	<b>177</b>	Non-Residential	80%
<b>Shelter Placements (May 2020)</b>		<b>SAARC: Clients Served (July)</b>	<b>752</b>
Children under 13 placed in shelters	0	<b>Displaced Homemaker: Clients Served (April 2019)</b>	<b>673</b>
Youth > 13 in shelters less than 30 days <sup>8</sup>	83%	New Clients	18%
<b>Subsidized Adoptions/KLG</b>	<b>14,947</b>	<b>Rape Prevention Clients Served (April 2019)</b>	<b>5,625</b>
(Includes Subsidized Adoptions and subsidized KLGs)			

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>5</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>6</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

<sup>7</sup> The cumulative number of human trafficking referrals between **November 2013 and August 2020 was 1,010**. This figure could change depending on when the data is extracted.

<sup>8</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

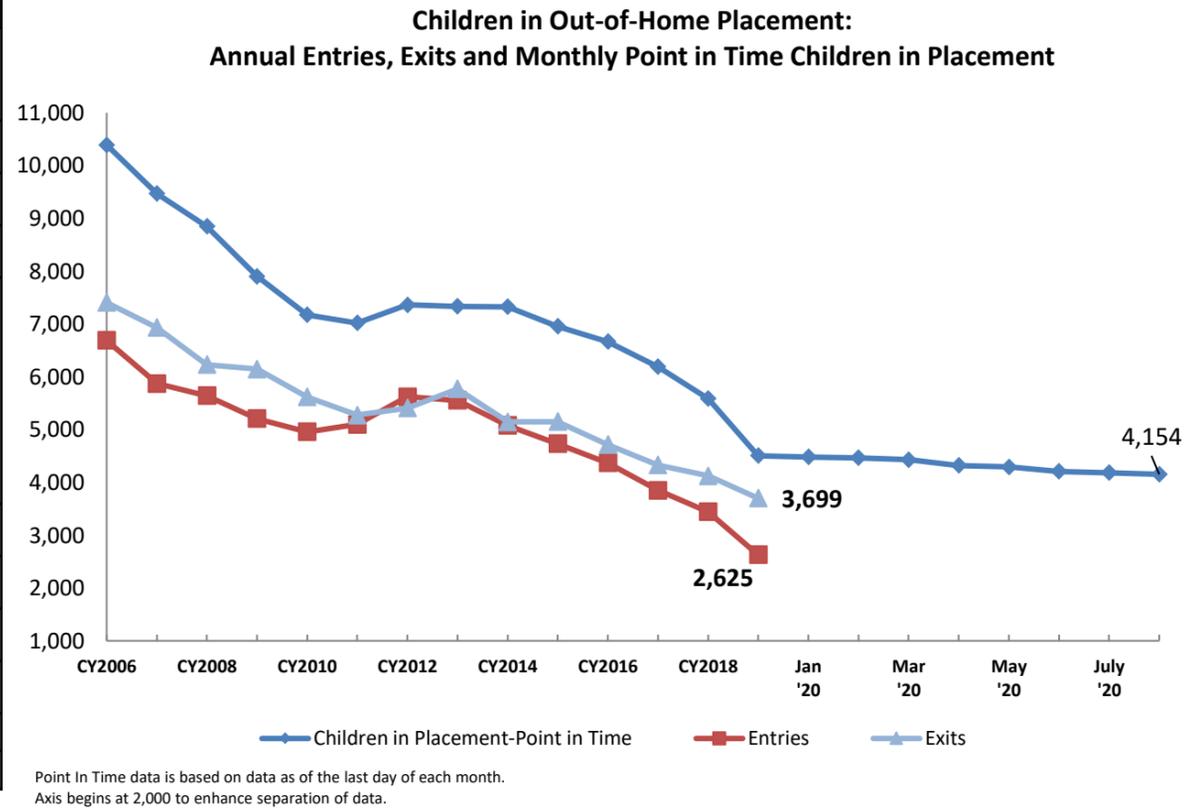
OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

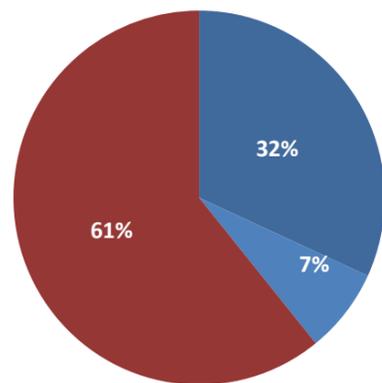
<sup>9</sup> Due to system upgrades within DCF, FCP and DOW data will not be available beginning May 2019. DCF will resume reporting on these data after the new systems have been updated with these data.

# Section I: Child Protection & Permanency

CP&P Quick Facts			Aug-20	Δ from Aug '19
<i>Data in this chart includes children up to age 20.99</i>				
Families Under CP&P Supervision			16,941	-20%
Children Under CP&P Supervision			32,848	-22%
Children Receiving CP&P In-Home Services			28,694	-23%
<b>Children in CP&amp;P Out-of-Home Placement</b>				
Resource Family (non-Kin)	(50.0%)	2,076	4,154	-15%
Resource Family Kinship	(40.7%)	1,692		
Group and Residential	(7.3%)	304		
Independent Living	(2.0%)	82		
Children Legally Free for Adoption (Excludes TPR Appeals)			739	-26%
Finalized Adoptions to date (CY2020) - As of 8/30/2020			373	-44%
Children in Subsidized Kinship Legal Guardianship			1,449	-9%
Children in Subsidized Adoptions			13,498	-2%
Entries to Care			177	-13%
Exits from Care			159	-54%

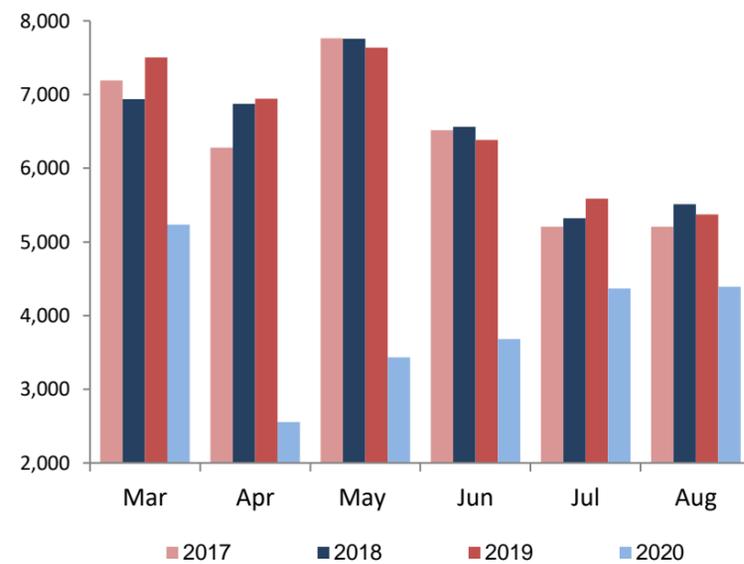


**Total SCR Intakes**  
n = 11,204

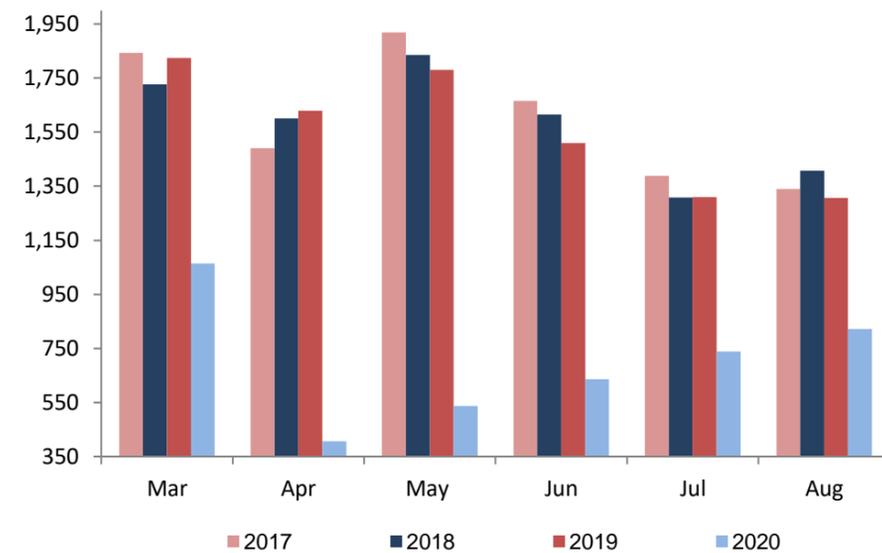


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

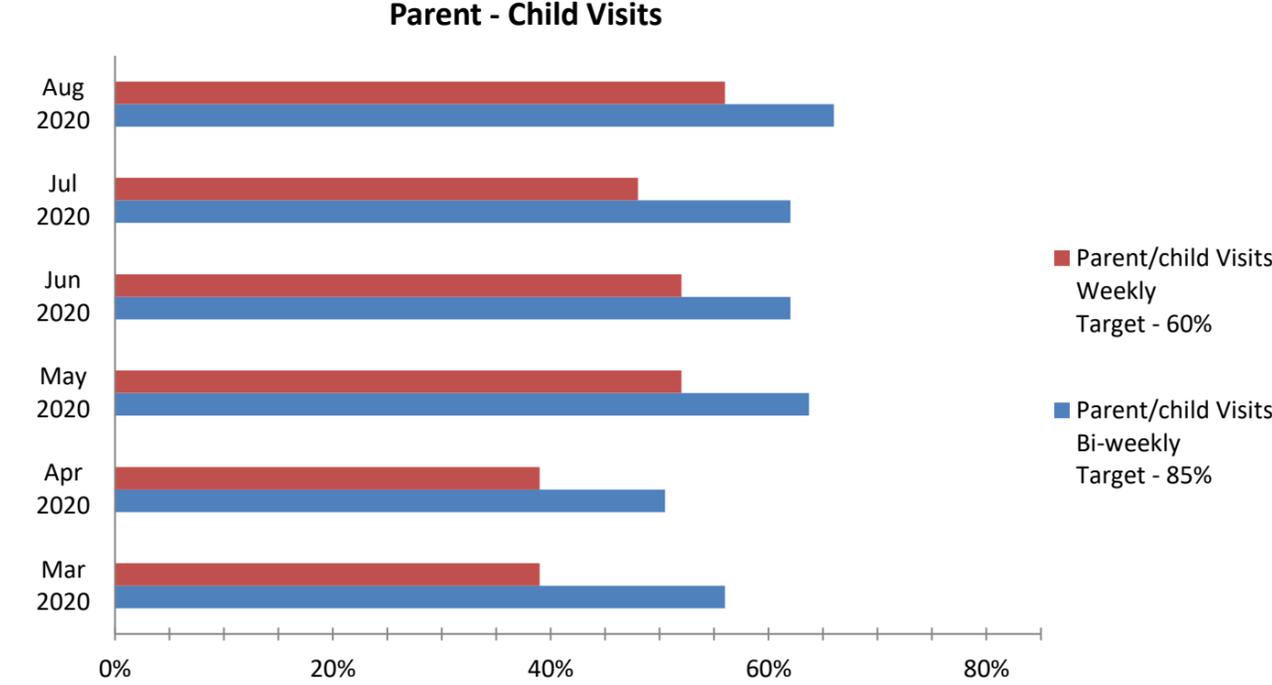
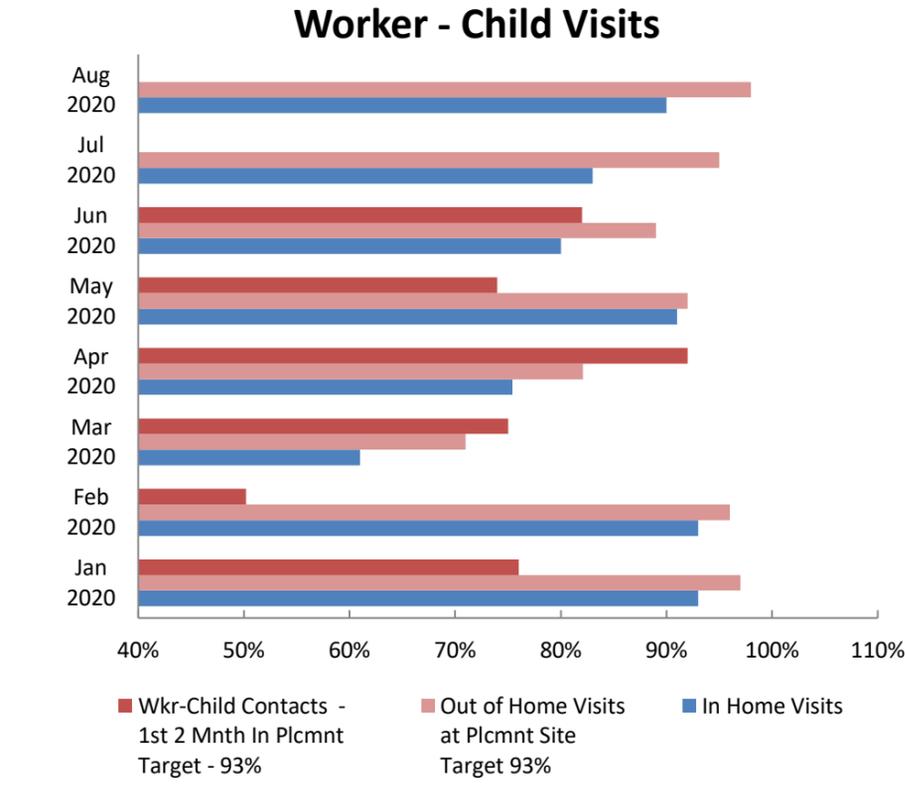
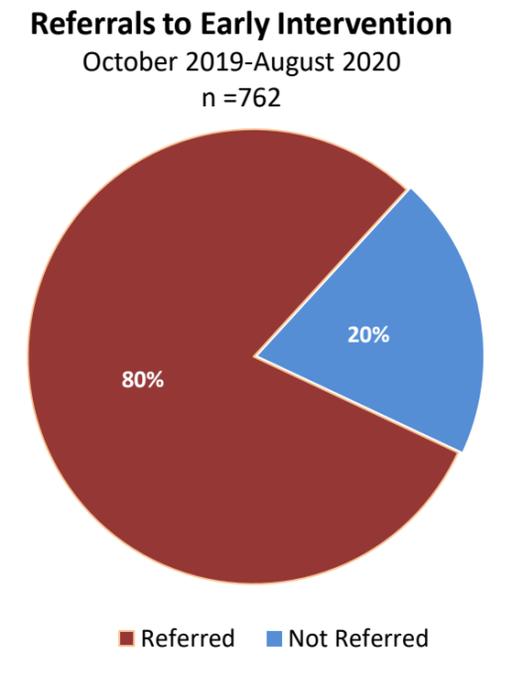
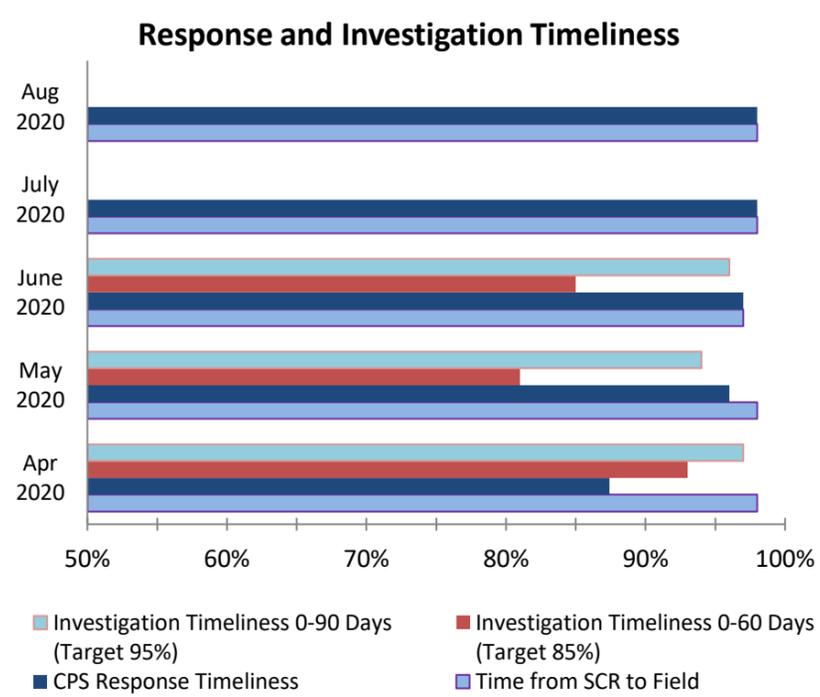
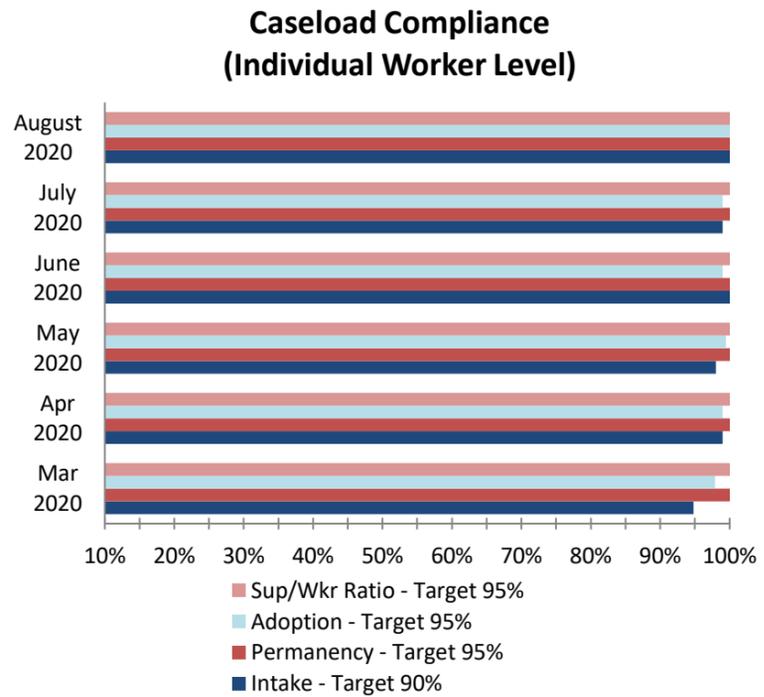
**CPS & CWS Referrals**



**CWS Referrals Assigned to Local Offices**

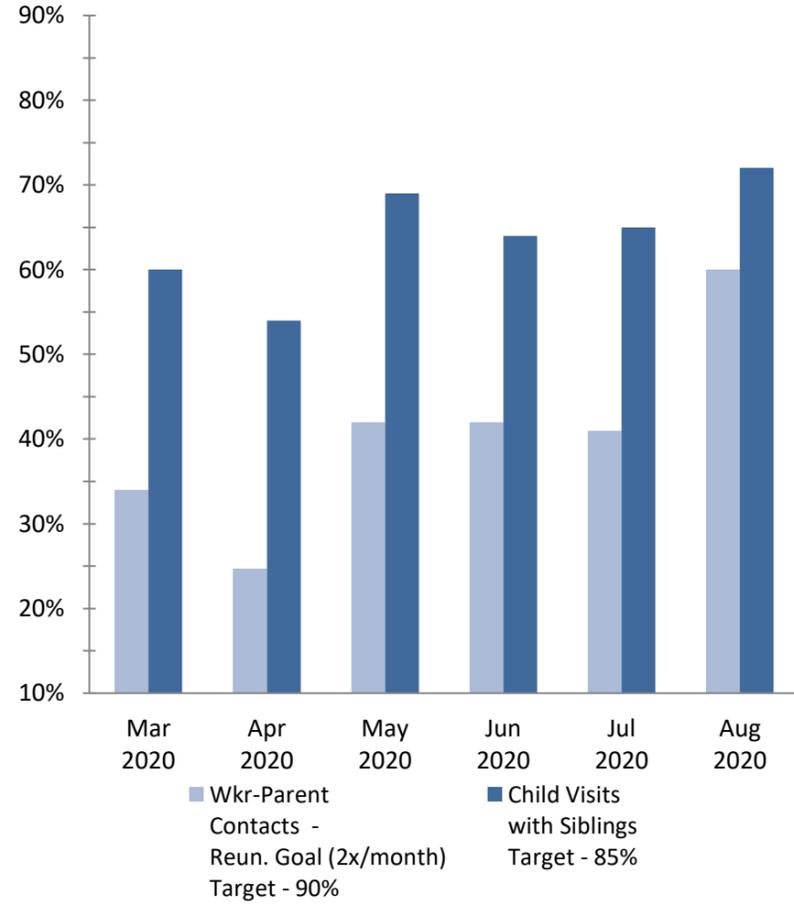


# Section I: Child Protection & Permanency

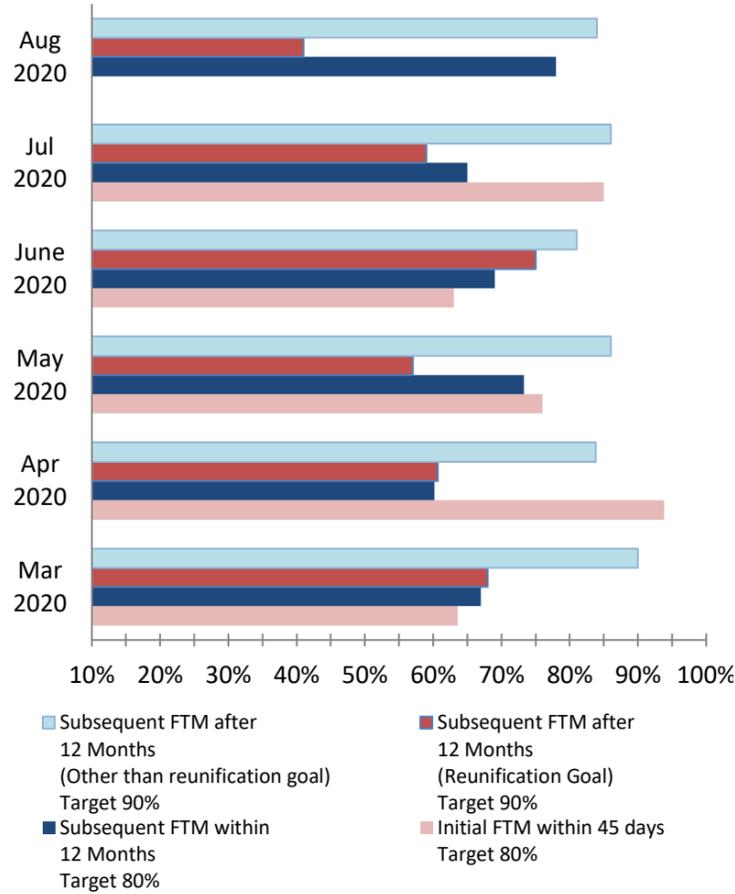


## Section I: Child Protection & Permanency

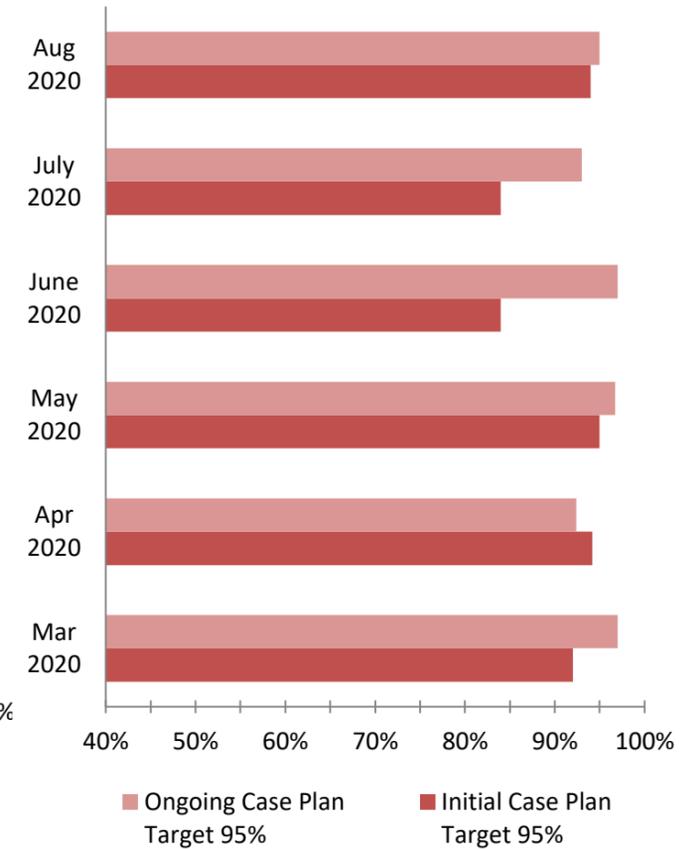
### Worker- Parent Visits & Sibling Visits



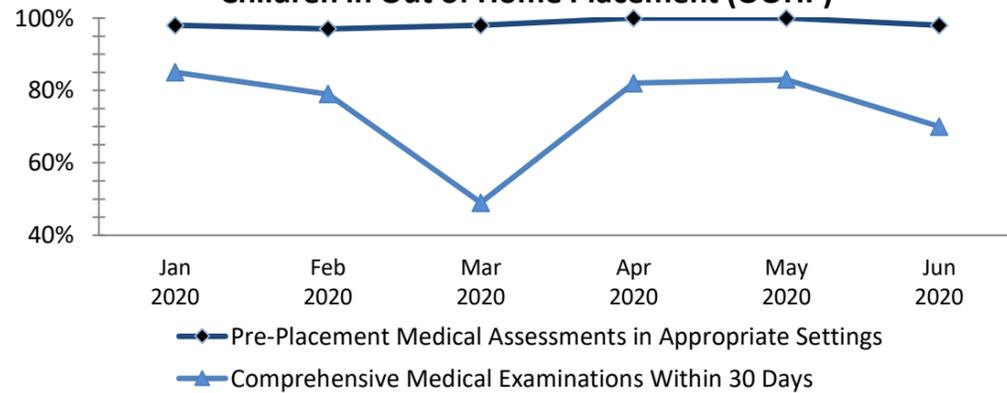
### Initial & Subsequent Family Team Meetings



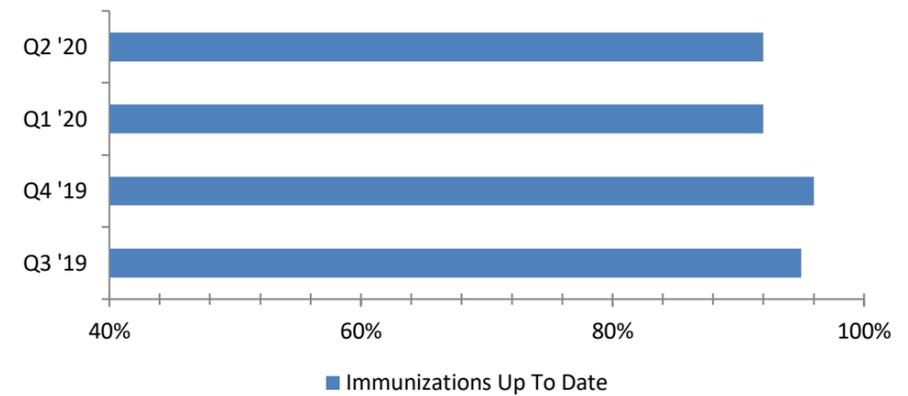
### Initial & Ongoing Case Plans



### Medical Assessments for Children in Out of Home Placement (OOHP)



### Immunizations for Children in OOHP



## Section II: Adolescent Services

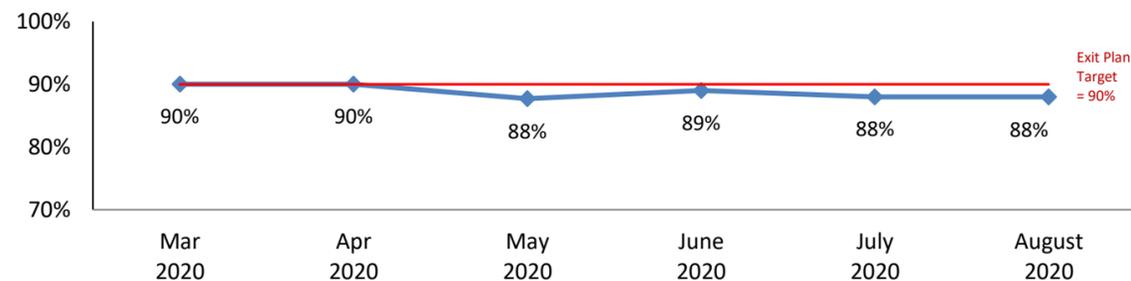
**OAS Quick Facts (August 2020)**  
**Youth 18-23**

<b>Youth 18-21 years old served by CP&amp;P<sup>1</sup></b>			<b>2,378</b>
<b>Youth served "In Home" living with a parent/relative or living independently<sup>2</sup></b>			<b>2,092</b>
<b>Youth served "Out-of-Home"</b>			<b>286</b>
Resource Family (non-Kin)	(38.8%)	111	
Resource Family Kinship	(11.9%)	34	
Congregate Care Setting	(26.6%)	76	
Independent Living	(22.7%)	65	
<b>Youth Receiving Adoption or KLG Subsidy</b>			<b>629</b>

<sup>1</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

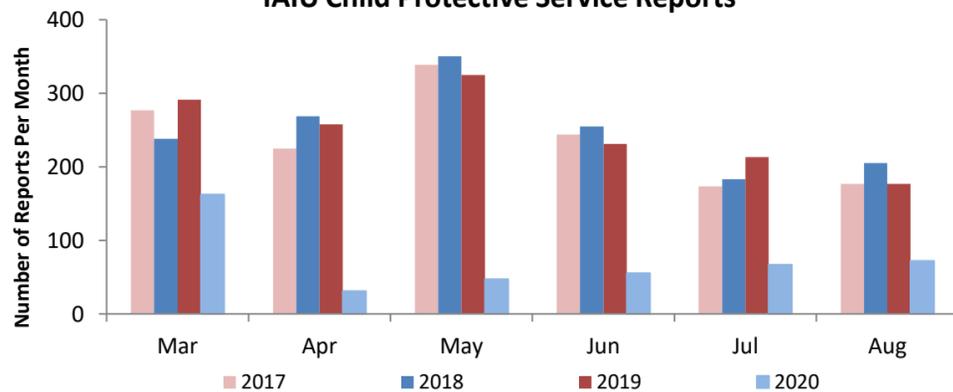
<sup>2</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

**Completed Independent Living Assessments of Youth Ages 14-18 years**

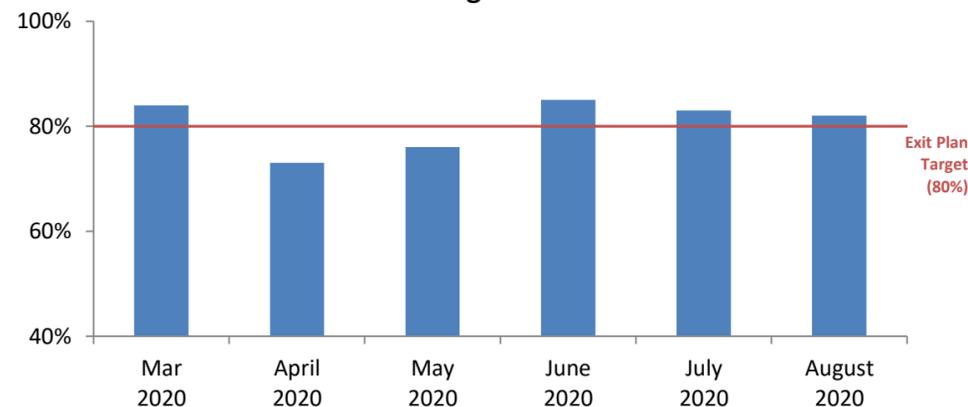


## Section III: Institutional Abuse Investigation Unit

**IAIU Child Protective Service Reports**

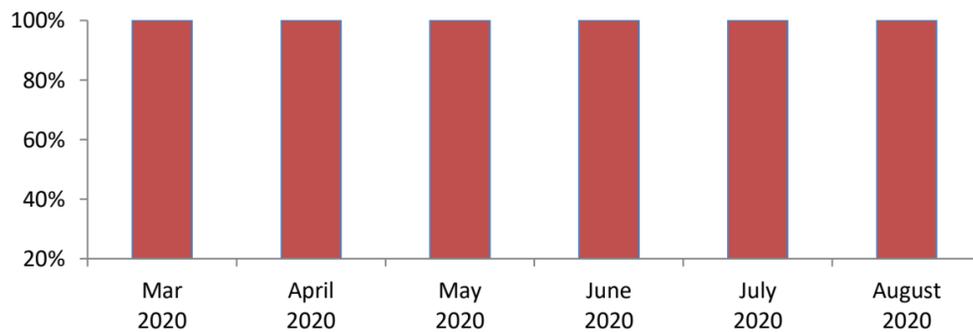


**IAIU Investigation Timeliness**

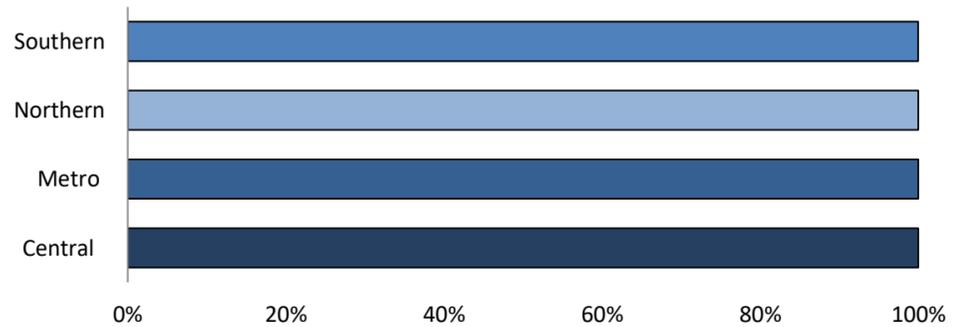


**IAIU Caseload Report Statewide**

*No more than 8 new investigations and 12 cases/month*

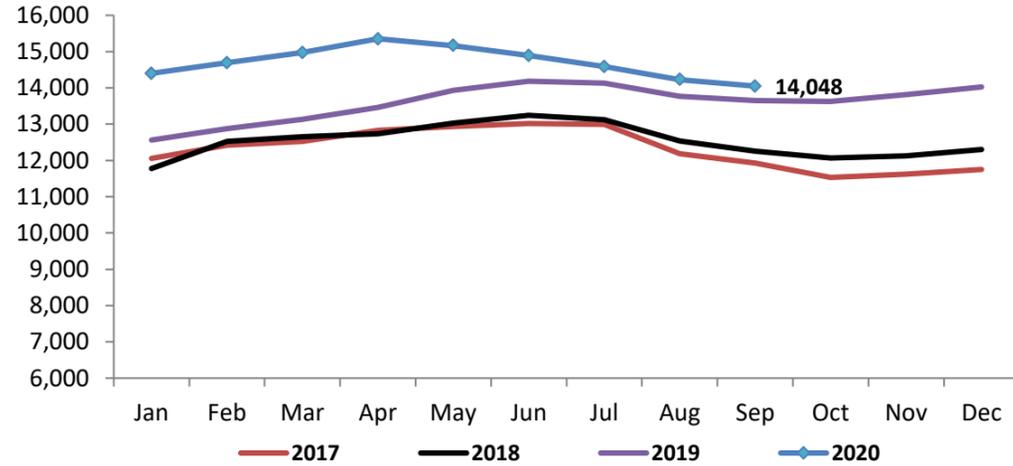


**IAIU Caseload Report by Region August 2020**

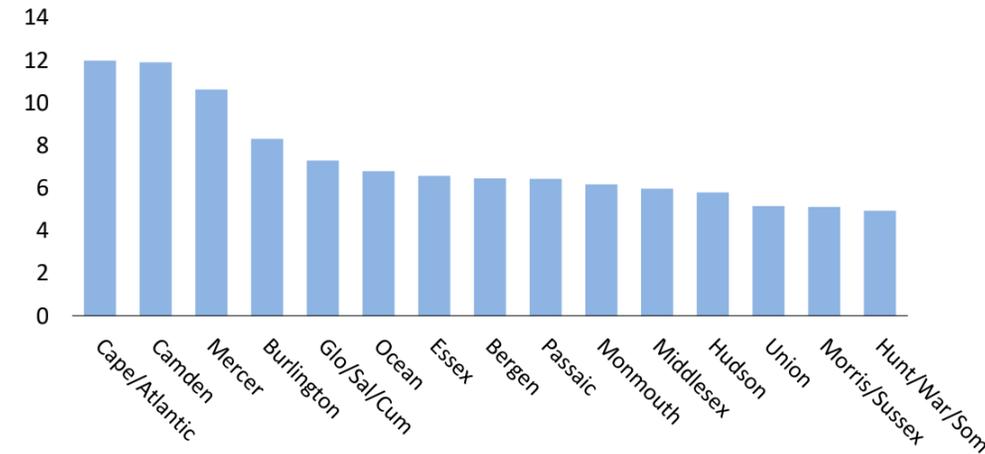


# Section IV: Children's System of Care

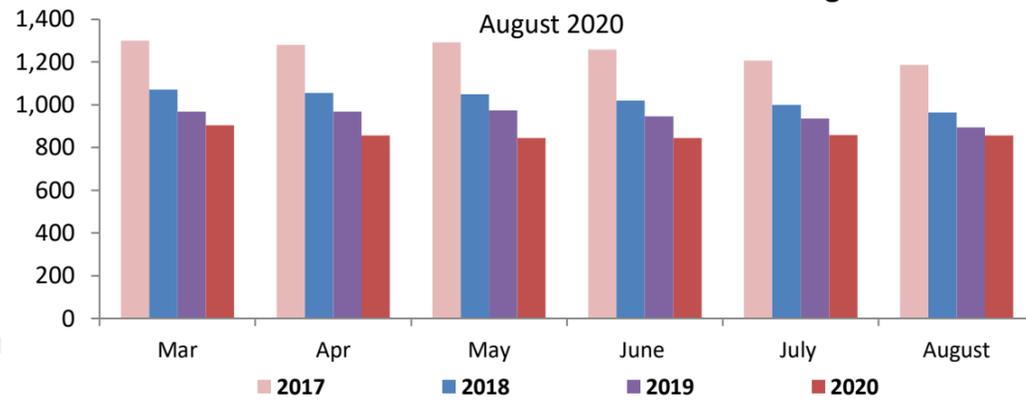
**Children in Care Management**  
September 2020



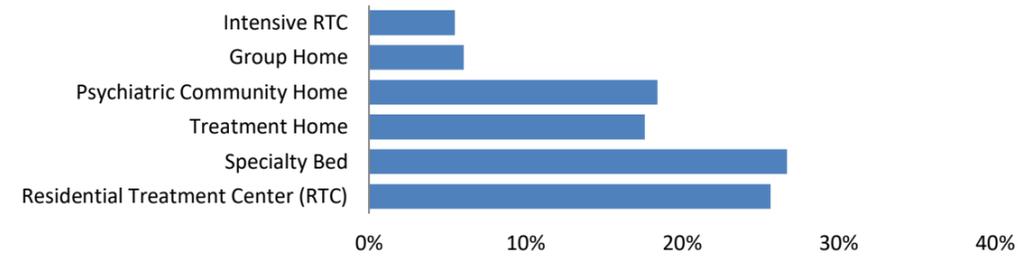
**Rate of Children in Care Management by Count**  
September 2020  
n=14,048



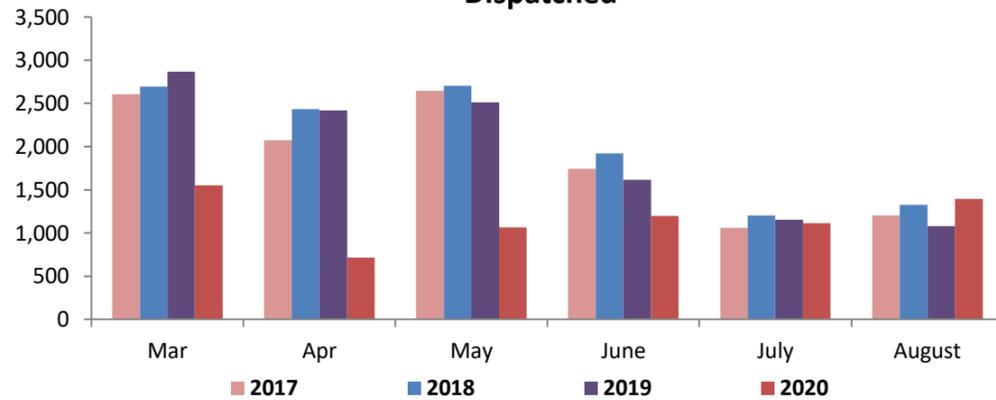
**Children in Out of Home Treatment Settings**  
August 2020



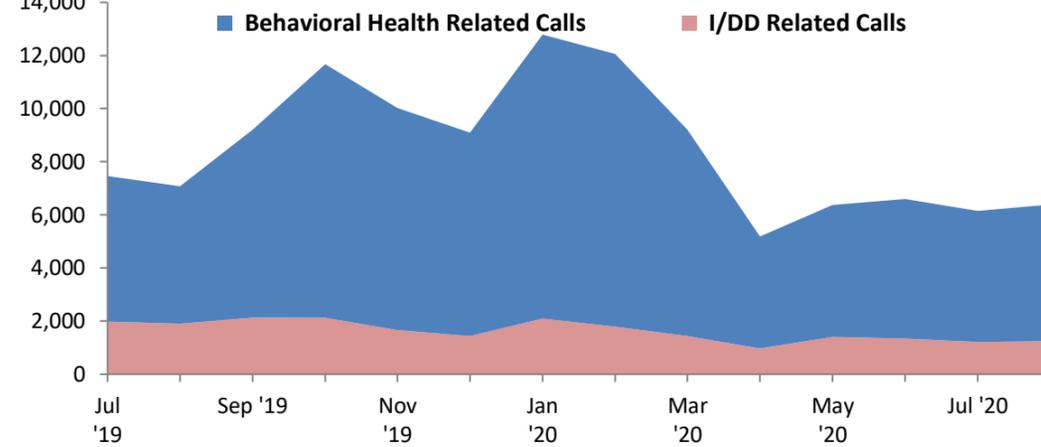
**Children in Out-of-Home Treatment Settings**  
August 2020  
n=857



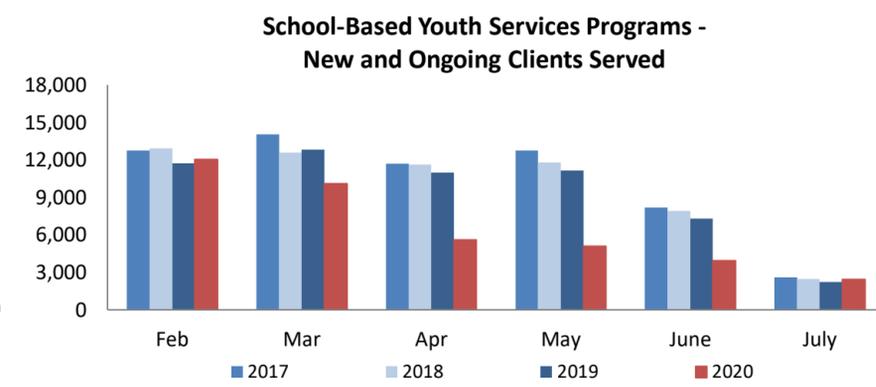
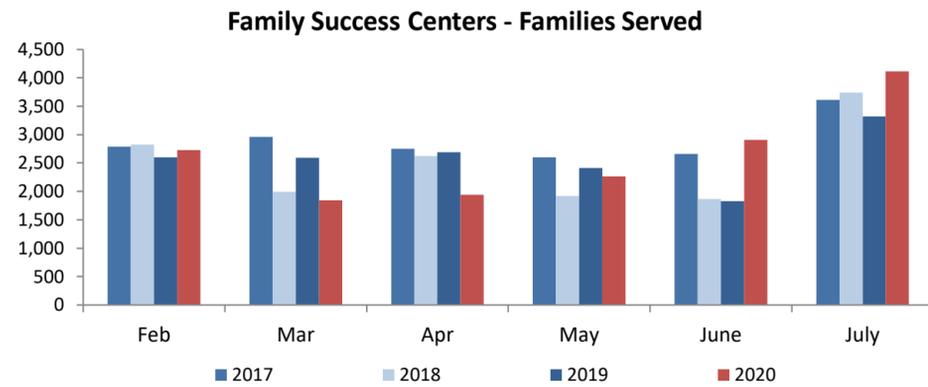
**Mobile Response Stabilization Services (MRSS) Dispatched**



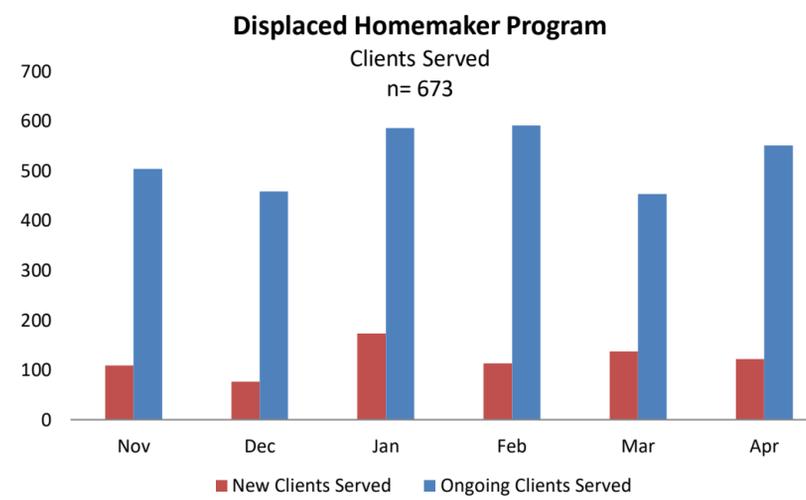
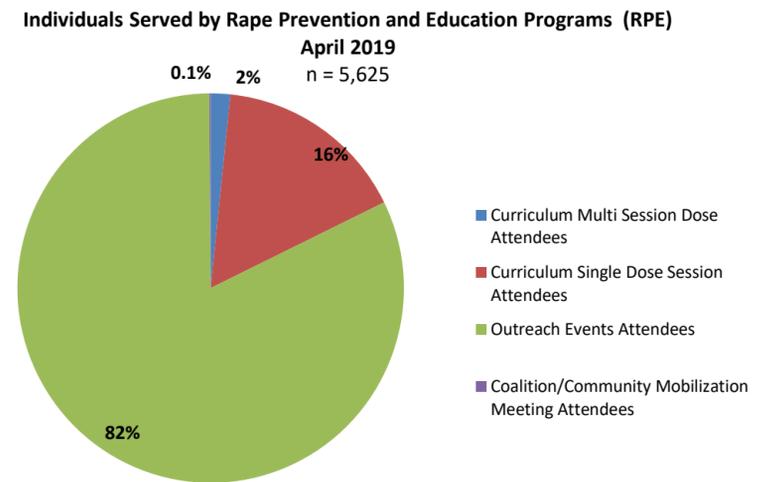
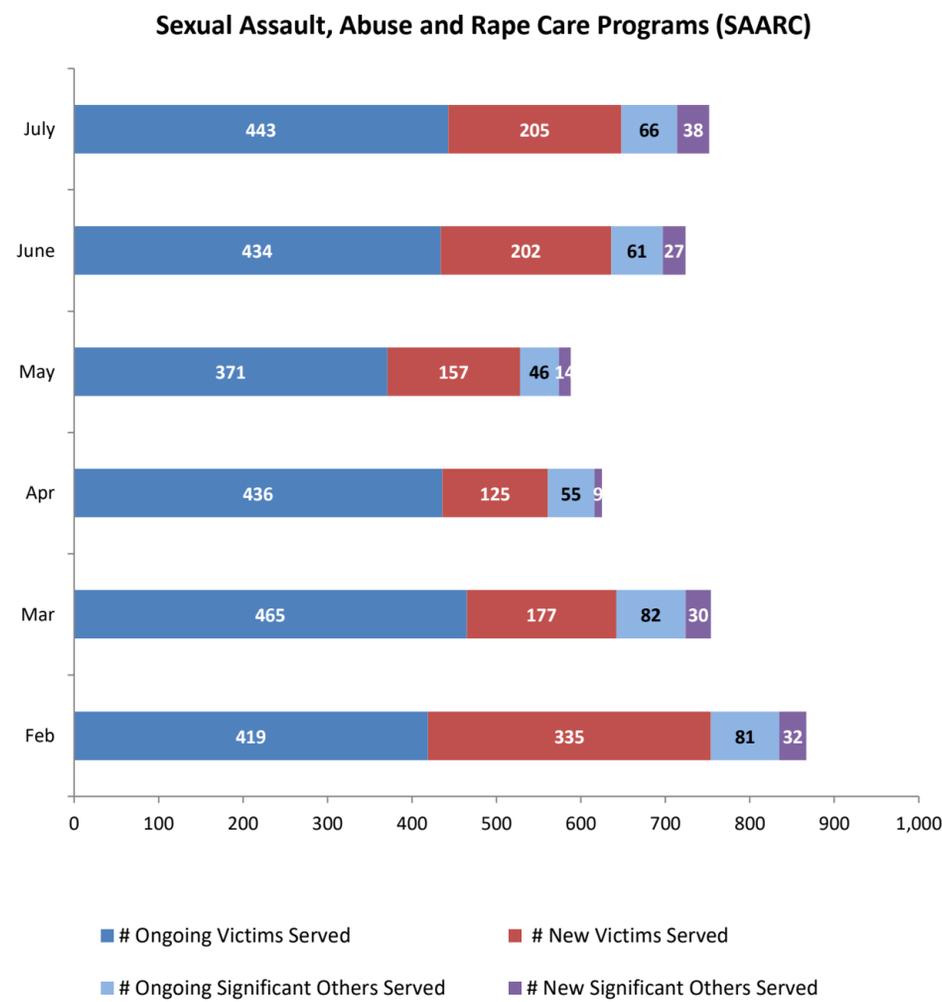
**PerformCare Total Calls**



## Section V: Family & Community Partnerships

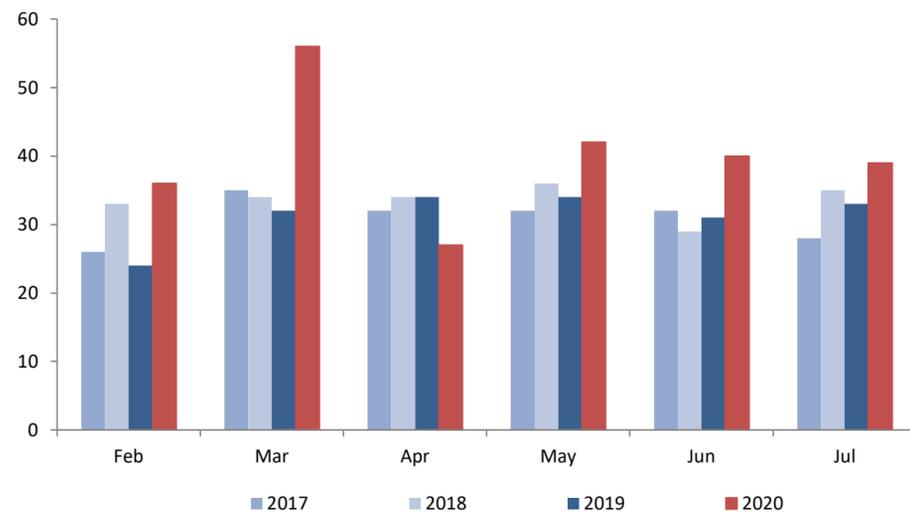


## Section VI: Division on Women

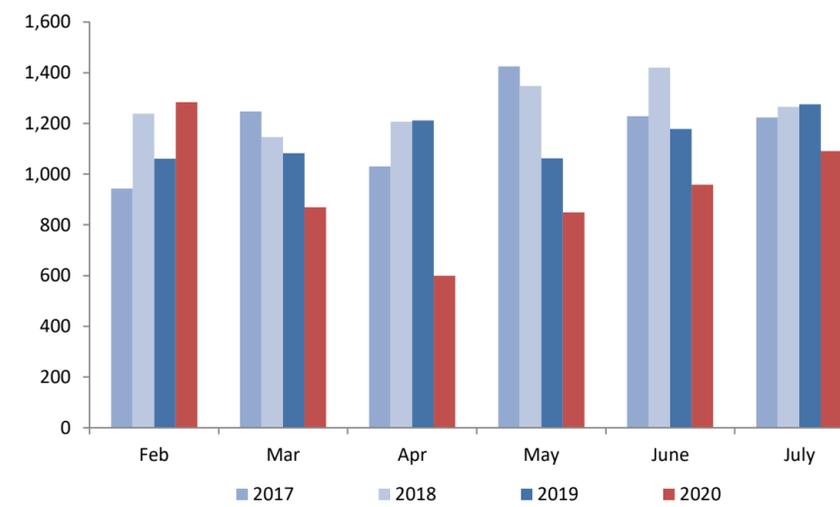


# Section VI: Division on Women

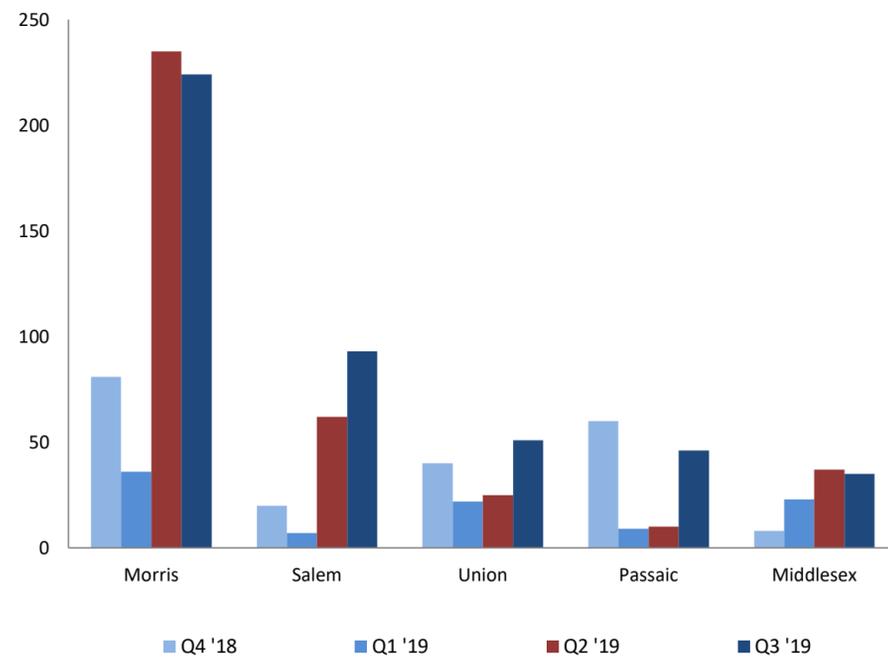
**Residential Domestic Violence Programs:  
Victims' Average Length of Stay (days)**



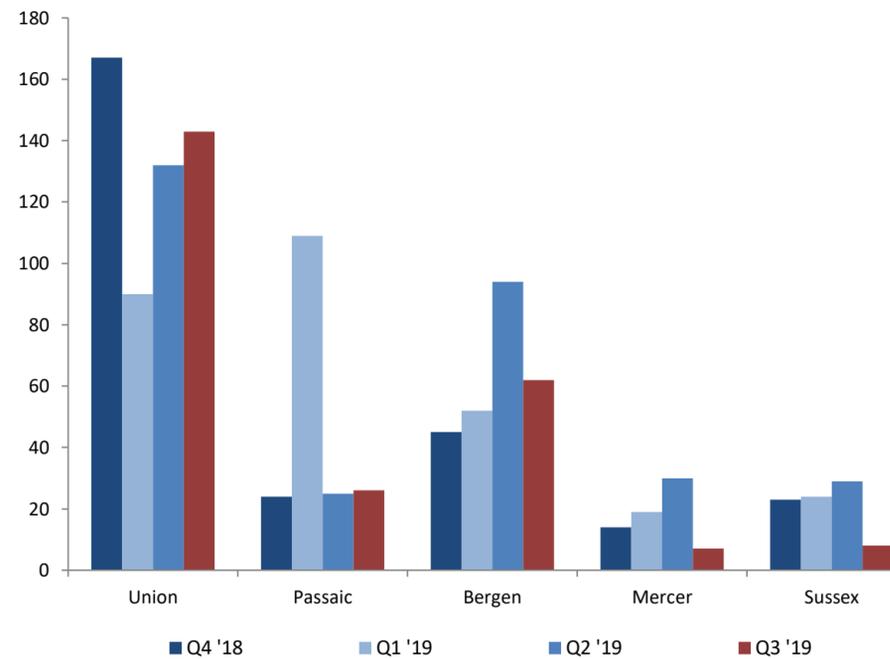
**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services  
Total New Clients**



**Top 5 Counties with Residential DV Shelters Over Capacity**  
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



**Top 5 Counties with Unmet Need for Non-Residential DV Services**  
Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.  
Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).  
\* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

## CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target					< 60% of Final Target					
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 18	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30	Measure 31
Atlantic East	99%	58%	80%	91%	94%	83%	88%	20%	73%	92%	27%	55%	54%	65%
Atlantic West	96%	95%	93%	95%	99%	86%	100%	100%	100%	96%	63%	75%	75%	67%
Bergen Central	100%	100%	98%	99%	99%	100%	100%	100%	100%	100%	23%	33%	35%	11%
Bergen South	98%	94%	94%	98%	99%	100%	94%	100%	100%	100%	72%	55%	75%	73%
Burlington East	96%	81%	94%	88%	96%	100%	50%		100%	100%	51%	47%	59%	67%
Burlington West	97%	45%	76%	84%	95%	63%	69%	100%	75%	100%	22%	69%	70%	66%
Camden Central	93%	84%	87%	82%	93%	98%	83%	20%	91%	93%	54%	51%	62%	70%
Camden East	96%	98%	93%	81%	97%	88%	75%	63%	95%	95%	45%	49%	60%	73%
Camden North	91%	72%	87%	82%	98%	76%	9%	14%	90%	86%	42%	48%	64%	68%
Camden South	91%	79%	85%	68%	96%	86%	71%		76%	87%	33%	50%	60%	52%
Cape May	90%	89%	79%	83%	96%	56%	73%	100%	94%	94%	46%	75%	71%	74%
Cumberland East	90%	95%	86%	82%	95%	44%	47%	100%	92%	83%	54%	50%	69%	67%
Cumberland West	100%	81%	89%	70%	95%	82%	96%	100%	100%	86%	34%	47%	50%	56%
Essex Central	88%	47%	87%	89%	98%	86%	63%		40%	71%	59%	63%	66%	53%
Essex North	89%	83%	90%	90%	99%	0%	33%	0%	43%	100%	35%	34%	54%	42%
Essex South	100%	71%	90%	90%	98%	33%	20%		50%	86%	25%	33%	36%	44%
Gloucester East	99%	77%	89%	60%	82%	93%	83%	67%	71%	100%	35%	60%	63%	75%
Gloucester West	96%	93%	82%	84%	96%	52%	76%	60%	85%	89%	31%	49%	58%	65%
Hudson Central	95%	86%	94%	50%	78%	31%	81%	100%	100%	95%	51%	74%	70%	75%
Hudson North	100%	100%	94%	98%	100%	100%	40%	100%	100%	100%	63%	64%	71%	93%
Hudson South	92%	82%	96%	91%	96%	89%	80%	100%	100%	100%	61%	57%	57%	78%
Hudson West	96%	100%	96%	96%	99%	100%	100%	100%	100%	100%	76%	67%	70%	63%
Hunterdon	89%	60%	96%	95%	99%	0%	100%		100%	100%	44%	58%	67%	6%
Mercer North	94%	52%	83%	77%	95%	65%	50%	67%	63%	76%	26%	50%	54%	59%
Mercer South	80%	36%	77%	82%	96%	45%	52%	33%	78%	60%	16%	44%	37%	41%
Middlesex Central	89%	83%	91%	78%	94%	72%	31%		33%	88%	30%	54%	66%	63%
Middlesex Coastal	100%	80%	88%	87%	94%	11%	0%	50%	75%	58%	18%	46%	39%	45%
Middlesex West	87%	52%	86%	80%	94%	50%	29%	0%	46%	89%	32%	60%	57%	56%
Monmouth North	100%	81%	97%	99%	100%	82%	100%	100%	100%	100%	54%	60%	70%	56%
Monmouth South	97%	100%	98%	94%	98%	81%	100%	100%	100%	87%	69%	73%	81%	64%
Morris East	100%	33%	97%	96%	98%	50%	100%		100%	100%	51%	78%	80%	86%
Morris West	93%	73%	93%	90%	98%	83%	67%	100%	100%	100%	54%	71%	72%	72%
Newark Center City	92%	94%	86%	84%	97%	74%	70%	89%	86%	100%	40%	41%	53%	68%
Newark Northeast	100%	80%	92%	97%	98%	78%	86%	78%	97%	100%	49%	57%	59%	78%
Newark South	95%	73%	85%	88%	95%	65%	63%	64%	80%	91%	26%	37%	39%	49%
Ocean North	99%	89%	92%	93%	98%	73%	84%		89%	100%	51%	63%	71%	73%
Ocean South	91%	80%	93%	91%	98%	100%	89%	100%	100%	100%	48%	61%	72%	56%
Passaic Central	100%	66%	86%	86%	95%	66%	100%	100%	100%	97%	35%	60%	69%	89%
Passaic North	96%	71%	87%	86%	95%	58%	63%	25%	100%	94%	33%	45%	56%	68%
Salem	96%	88%	95%	65%	93%	67%	100%	100%	100%	100%	53%	72%	67%	64%
Somerset	100%	100%	97%	93%	98%	82%	92%		100%	100%	57%	71%	65%	94%
Sussex	100%	94%	98%	90%	97%	22%	86%		100%	100%	53%	79%	83%	93%
Union Central	100%	64%	86%	90%	97%	40%	75%	100%	44%	90%	28%	42%	42%	65%
Union East	93%	76%	65%	84%	95%	33%	58%	27%	37%	83%	36%	49%	55%	54%
Union West	96%	68%	88%	78%	92%	36%	30%	0%	88%	100%	24%	44%	45%	42%
Warren	93%	56%	71%	83%	94%	33%	0%		55%	100%	20%	46%	43%	40%
<b>Statewide</b>	<b>95%</b>	<b>77%</b>	<b>88%</b>	<b>86%</b>	<b>96%</b>	<b>70%</b>	<b>69%</b>	<b>62%</b>	<b>85%</b>	<b>91%</b>	<b>40%</b>	<b>54%</b>	<b>60%</b>	<b>64%</b>

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	March'20-August'20
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	January'20-June '20
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	March'20-August'20
M# 13	Investigation Completion within 60 days	85%	January'20-June '20
M# 14	Investigation Completion within 90 days	95%	January'20-June '20
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	February'20-July'20
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	March'20-August'20
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	March'20-August'20
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	March'20-August'20
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	March'20-August'20
M# 28	Caseworker visits Parent 2x/Month	90%	March'20-August'20
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	07/25/2020-08/29/2020
M# 30	Bi-weekly Parent-Child Visits	85%	March'20-August'20
M#31	Sibling Visits	85%	March'20-August'20

## Worker and Office Caseads by Worker Type and by Local Office -August 2020

Met Target       < 70% of workers in compliance

Local Office	<sup>1</sup> Intake		<sup>2</sup> Permanency		<sup>3</sup> Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	96%	Yes	100%	Yes	100%	Yes
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	100%	Yes	100%	Yes	67%	No
Camden Central	96%	Yes	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	100%	Yes	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	100%	Yes	100%	Yes	100%	Yes
Cumberland West	100%	Yes	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gucester East	100%	Yes	100%	Yes	100%	Yes
Gucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	100%	Yes	100%	Yes
Monmouth North	100%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	100%	Yes	100%	Yes	100%	Yes
Newark South	100%	Yes	100%	Yes	100%	Yes
Ocean North	100%	Yes	100%	Yes	100%	Yes
Ocean South	97%	Yes	100%	Yes	100%	Yes
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	100%	Yes	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	99%	Yes
<b>Statewide<sup>4</sup></b>	<b>100%</b>	<b>Yes</b>	<b>100%</b>	<b>Yes</b>	<b>100%</b>	<b>Yes</b>

### 1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the casead standards of no more than 8 new intakes and 12 total families. Target = 95%

### 2 Permanency

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the casead standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseads, however adoption cases in those offices are handled by other offices in that area.

### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.