



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report November 2016

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Commissioner

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Dashboard

On or About September 30, 2016

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month¹	78,386	Youth Open with CSOC (unduplicated count)	32,537
CP&P: Children/Youth Served	45,849	DD Eligible Children (unduplicated count)	14,676
OOH Setting (< 18)	6,623	MRSS: Dispatches in the month	1,595
In-Home Setting (< 18)	37,284	MRSS: Interventions (includes prior dispatches)	1,064
Youth 18-21	1,942	Remained in same Living situation	94%
Youth Open with CSOC²	32,537		
		Care Management: Children Served	11,873
FCP: Total Clients Served³	8,959	OOH Behavioral Health Settings: Children Served¹⁰	1,321
DOW: Total Clients Served⁴ (Monthly Average)	9,374	Placed out of State	1
DCF: Families Served in the Month⁵	29,991	PerformCare Calls	8,031
CP&P	23,107	DD Related Calls	1,641
FCP (Family Success Centers & Home Visiting)	6,884	Sandy Related Calls	253

Hotline Referrals	14,637	FSCs: Families Served (August)	2,908
CPS Reports	32%	Home Visiting: Families Served (August)	3,976
CWS Referrals	11%	SBYSP: Clients Served (August)	2,075
Number of Human Trafficking Referrals ⁸	16		
Response Timeliness (September 2016)	98%	DV Services: Clients Served (August)	1,315
Monthly Staff Contacts/Children OOH (September 2016)	98%	Residential	20%
Entries to Care	367	Non-Residential	80%
Shelter Placements (August 2016)		SAARC: Clients Served (April-June 2016)	12,089
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (April-June 2016)	1,296
Youth > 13 in shelters less than 30 days ⁹	98%	New Clients	36%
Subsidized Adoptions/KLG	15,713	Rape Prevention Clients Served (April-June 2016)	10,793
(Includes Subsidized Adoptions and subsidized KLGs)			

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between November 2013 and September 2016 was **394**

⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	August '16	72%	80%	-8%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	August '16	84%	90%	-6%	
Initial Case Plans	September '16	94%	95%	-1%	
CW visits Parent 2x/Mo	September '16	71%	90%	-19%	
Child Visit with Siblings	September '16	72%	85%	-13%	
Investigation Timeliness CP&P 60 days	July '16	84%	85%	-1%	
Caseloads: Intake	September '16	96%	90%	0%	
Caseloads: Adoption	September '16	97%	95%	0%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	August '16	82%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=31)	August '16	81%	90%	-9%	
Investigation Timeliness CP&P 90 days	July '16	95%	95%	0%	
Investigation Timeliness IAIU	September '16	91%	80%	0%	
Ongoing Case Plans	September '16	95%	95%	0%	
Parent-Child Weekly Visits ¹	September '16	63%	60%	0%	
Parent-Child Visits Biweekly	September '16	75%	85%	-10%	
CW visits Child Monthly (at placement site) ²	September '16	98%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	July '16	89%	93%	-4%	
Ind. Living Assessments 14-18 yrs	September '16	89%	90%	-1%	
Supervisor Worker Ratio	September '16	100%	95%	0%	
Caseloads: IAIU Investigators	September '16	100%	95%	0%	
Caseloads: Permanency	September '16	100%	95%	0%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

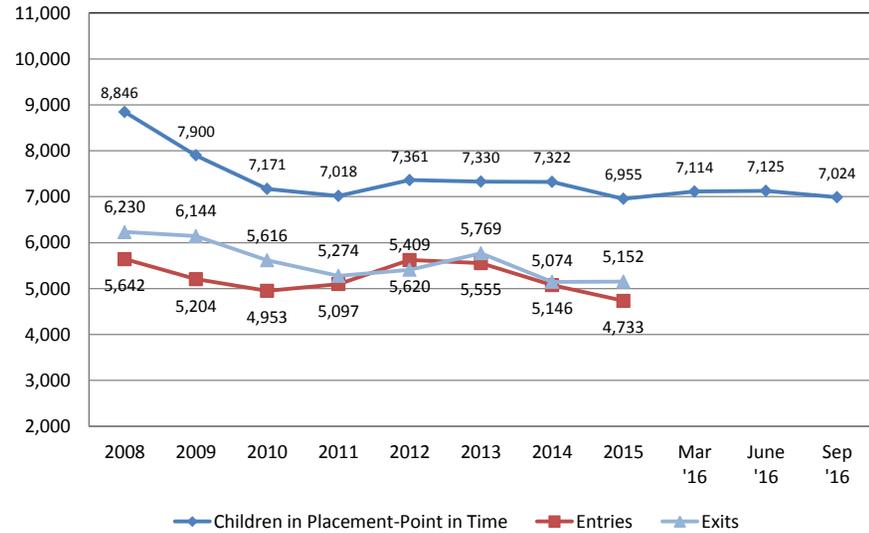
¹Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

²Caseworker visits with Children in Placement (all locations) **September 2016 (99%)**

Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	Sep-16	Δ from September 2015
Families Under CP&P Supervision	23,107	-4%
Children Under CP&P Supervision	45,849	-5%
Children Receiving CP&P In-Home Services	38,862	-5%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin) (52.9%)		
Resource Family Kinship (38.9%)		
Group and Residential (6.6%)		
Independent Living (1.7%)	6,987	-4%
Children Legally Free for Adoption (Excludes TPR Appeals)	1,120	-9%
Finalized Adoptions to date (CY2016) - As of Sept 30, 2016	730	21%
Children in Subsidized Kinship Legal Guardianship	1,899	-3%
Children in Subsidized Adoptions	13,814	0%
Entries to Care	367	-21%
Exits from Care	404	3%

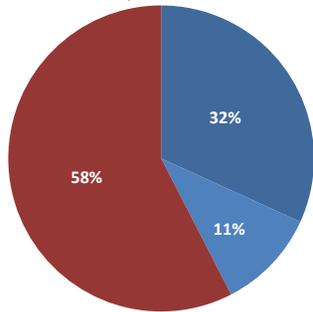
**Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement**



Point in Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

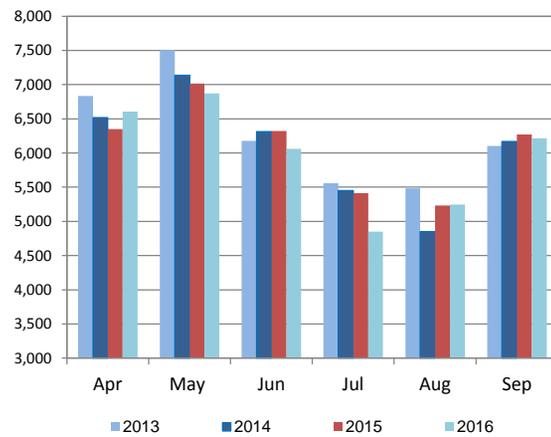
Total SCR Intakes

n = 14,637
September 2016

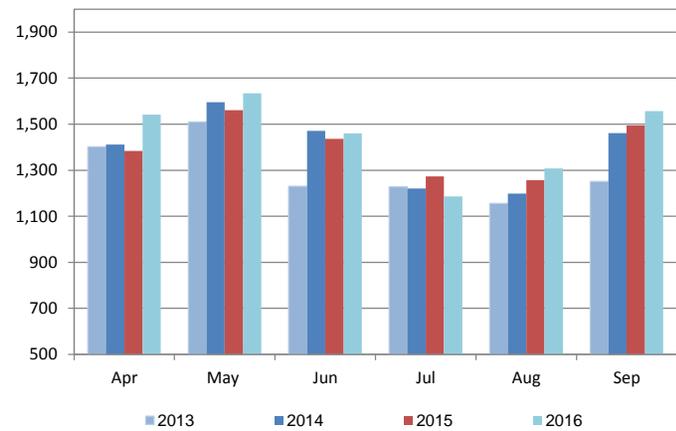


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

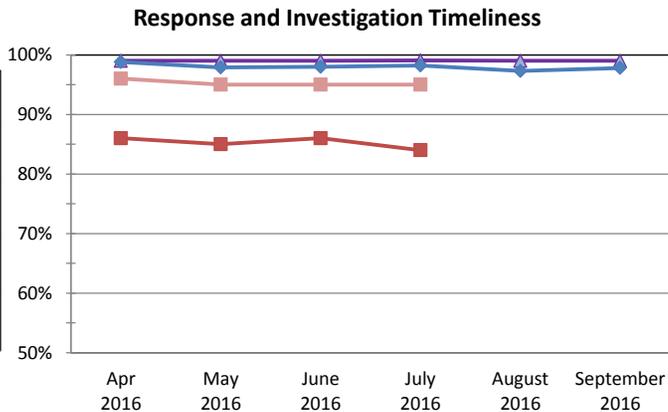
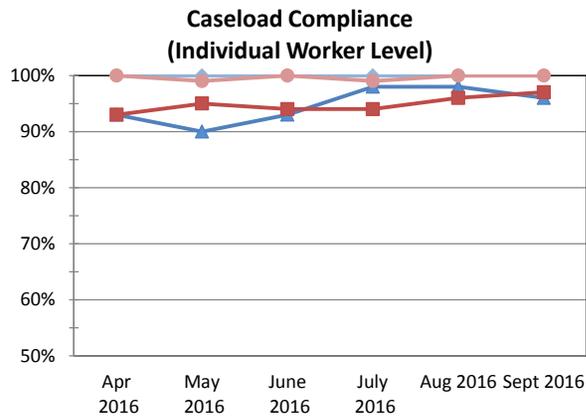
CPS & CWS Referrals



CWS Referrals Assigned to Local Offices



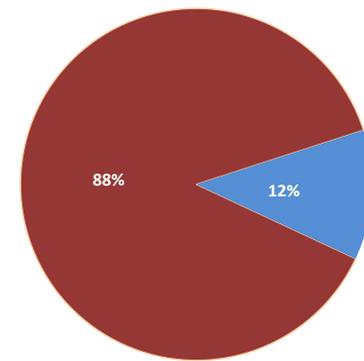
Section I: Child Protection & Permanency



Referrals to Early Intervention

October 2015-September 2016

n= 2,036

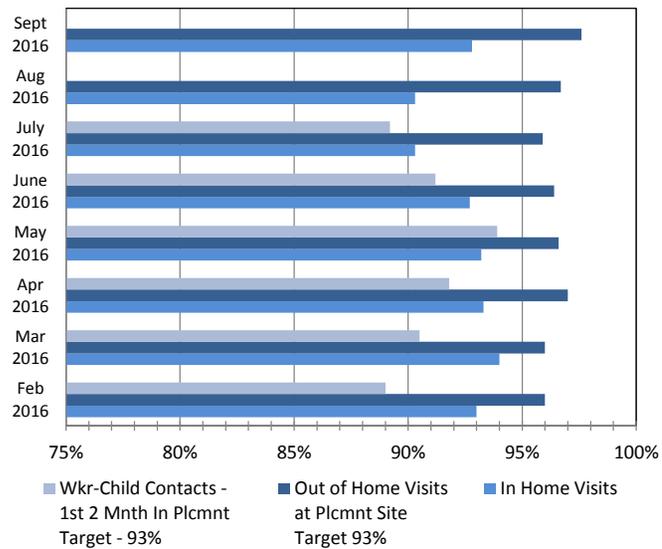


Sup/Wkr Ratio - Target 95% Intake - Target 90%
Permanency - Target 95% Adoption - Target 95%

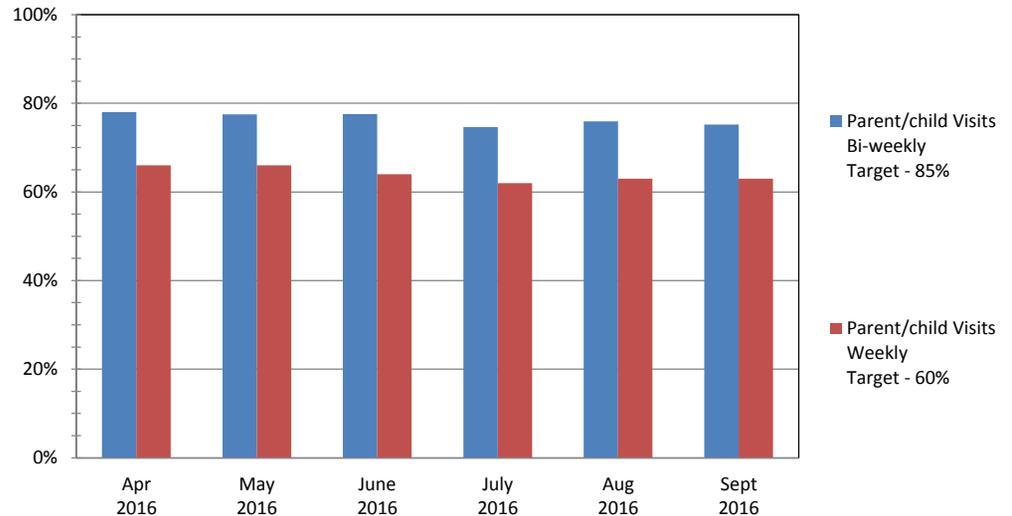
Time from SCR to Field CPS Response Timeliness
Investigation Timeliness 0-60 Days (Target 85%) Investigation Timeliness 0-90 Days (Target 95%)

Referred Not Referred

Worker - Child Visits

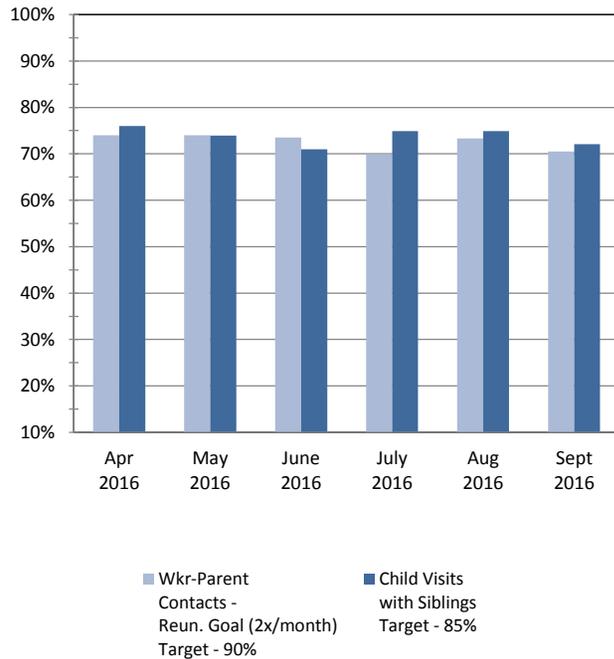


Parent - Child Visits

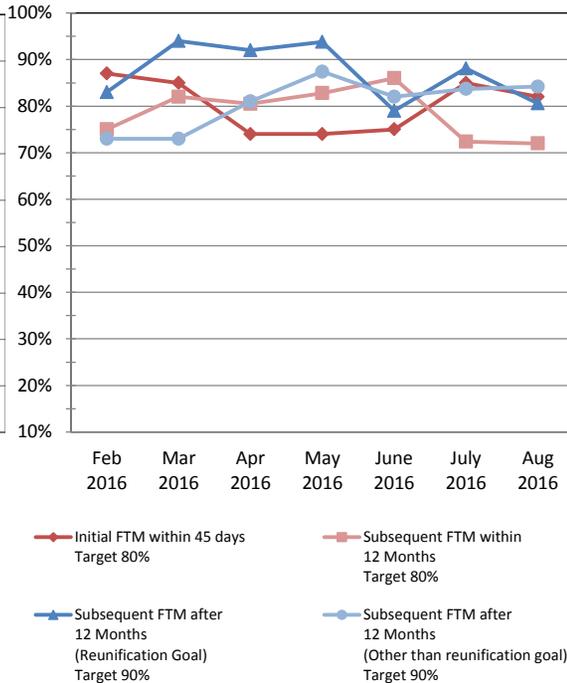


Section I: Child Protection & Permanency

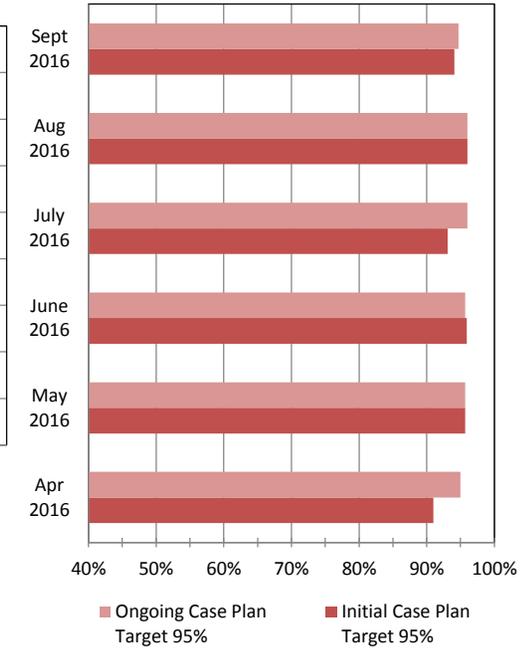
Worker- Parent Visits & Sibling Visits



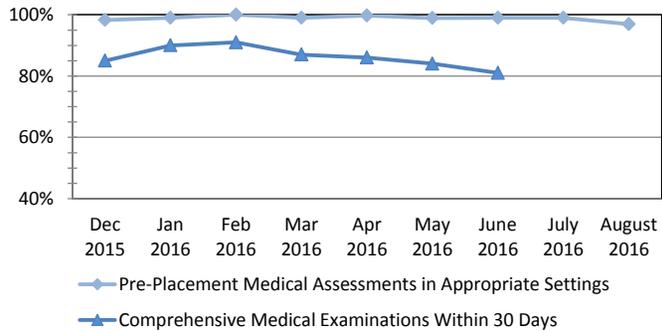
Initial & Subsequent Family Team Meetings



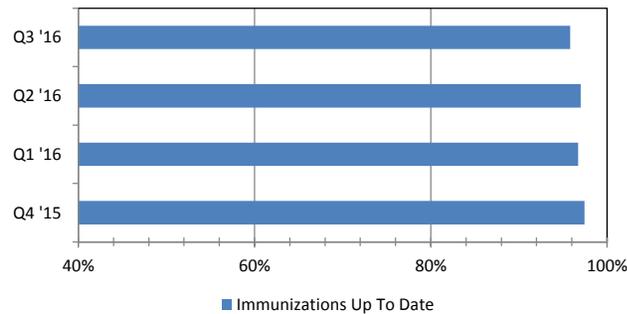
Initial & Ongoing Case Plans



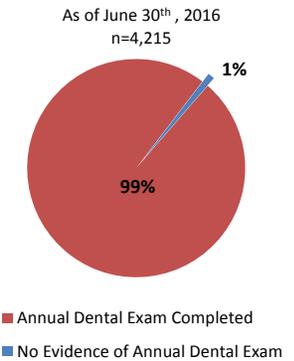
Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Children in OOHP with Annual Dental Exams



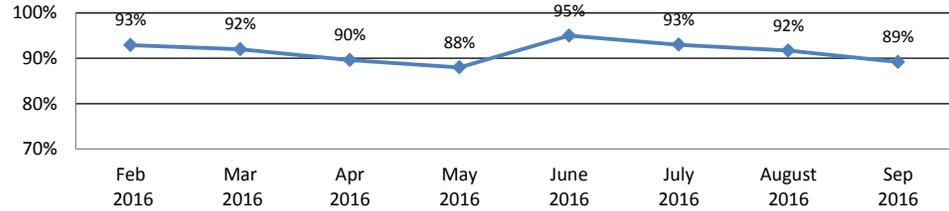
Section II: Adolescent Services

OAS Quick Facts (September 2016)

Youth 18-21

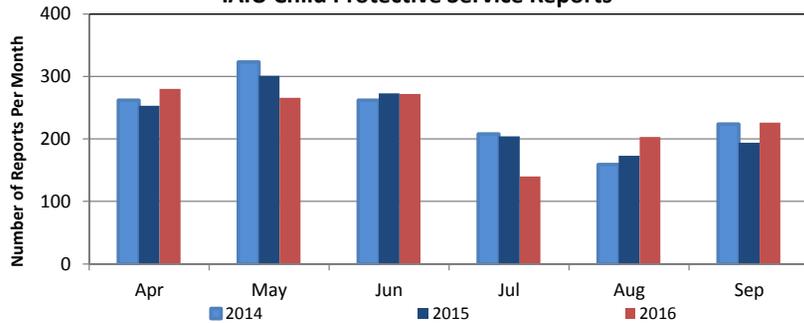
Youth 18-21 years old served by CP&P*	1,942
Youth served "In Home" living with a parent/relative or living independently⁵	1,578
Youth served "Out-of-Home"	364
Family Based Setting (57%)	
Congregate Care Setting (20%)	
Independent Living (23%)	
Youth Receiving Adoption or KLG Subsidy	612

Completed Independent Living Assessments
of Youth Ages 14-18 years

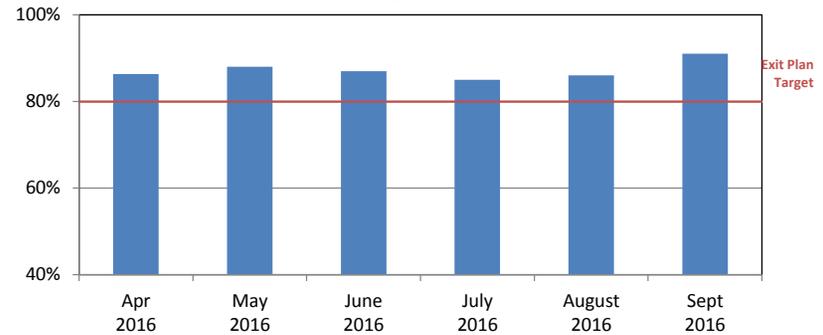


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

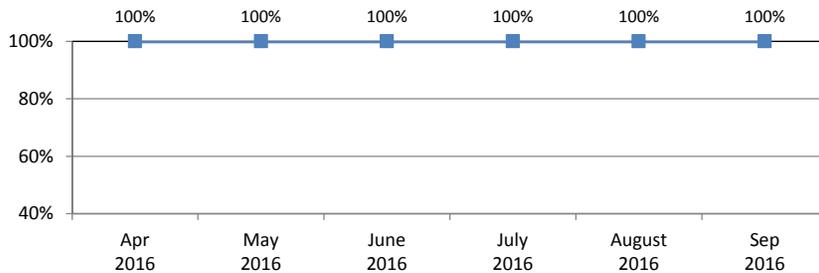


IAIU Investigation Timeliness

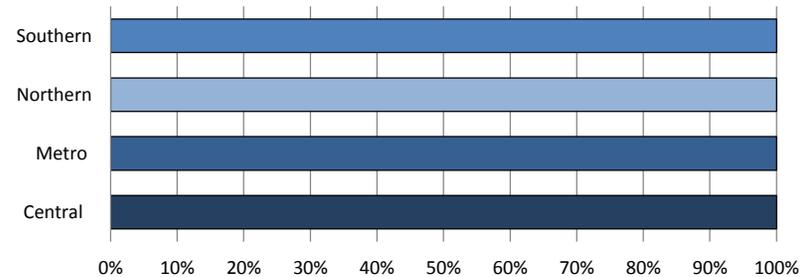


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month

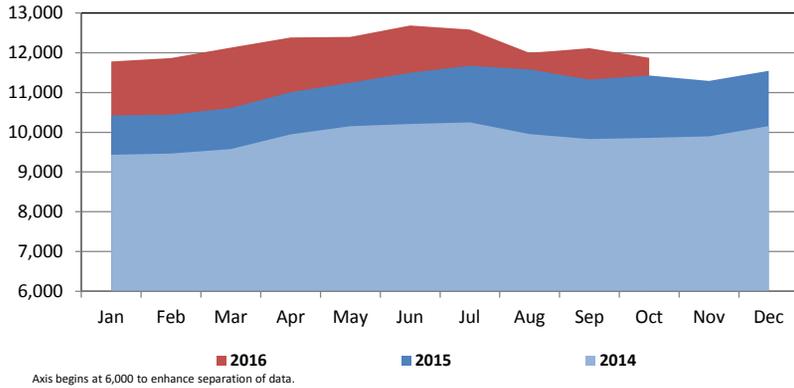


IAIU Caseload Report by Region
August 2016

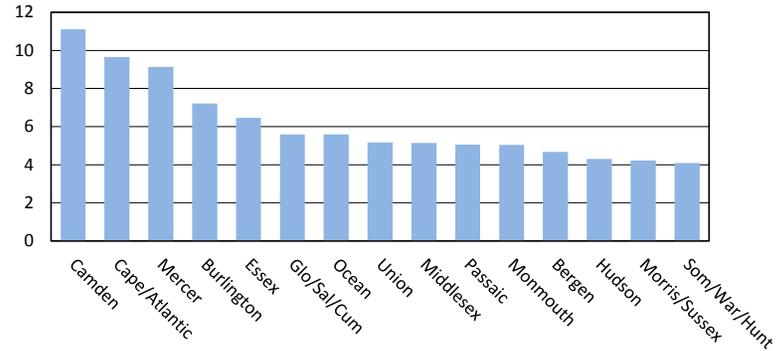


Section IV: Children's System of Care

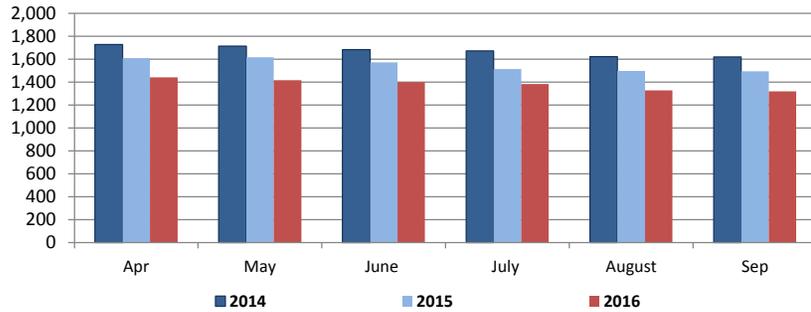
Children in Care Management
October 2016



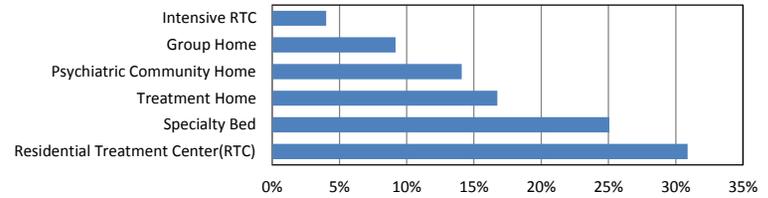
Rate of Children in Care Management by County
n=11,873
September 2016



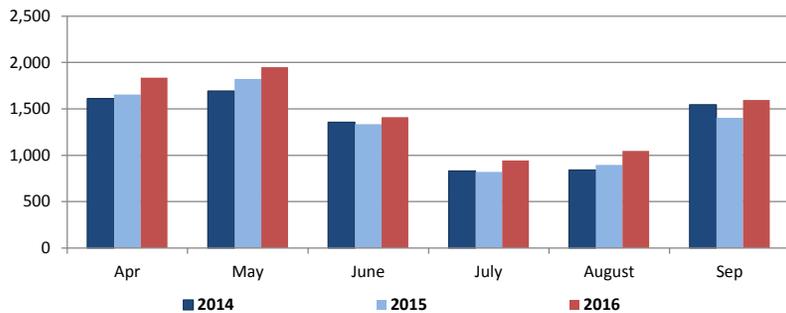
Children in Out of Home Treatment Settings



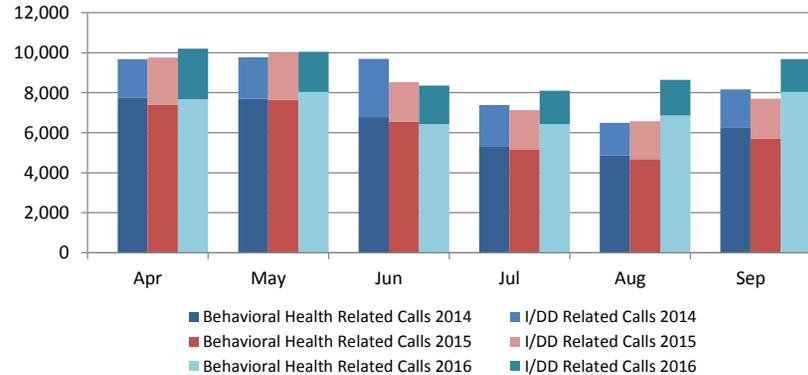
Children in Out-of-Home Treatment Settings
September 2016
n=1,321



Mobile Response Stabilization Services (MRSS) Dispatched

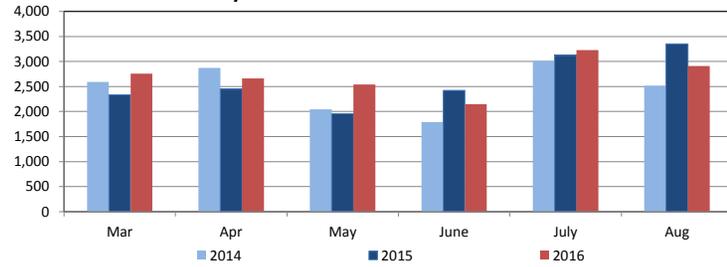


PerformCare Total Calls

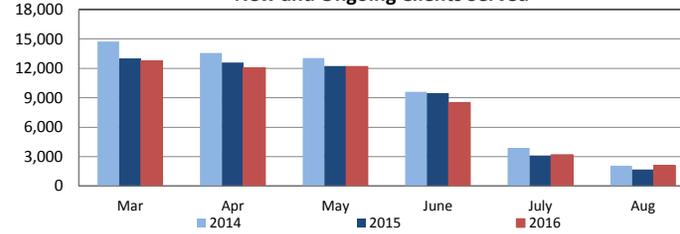


Section V: Family & Community Partnerships

Family Success Centers - Families Served

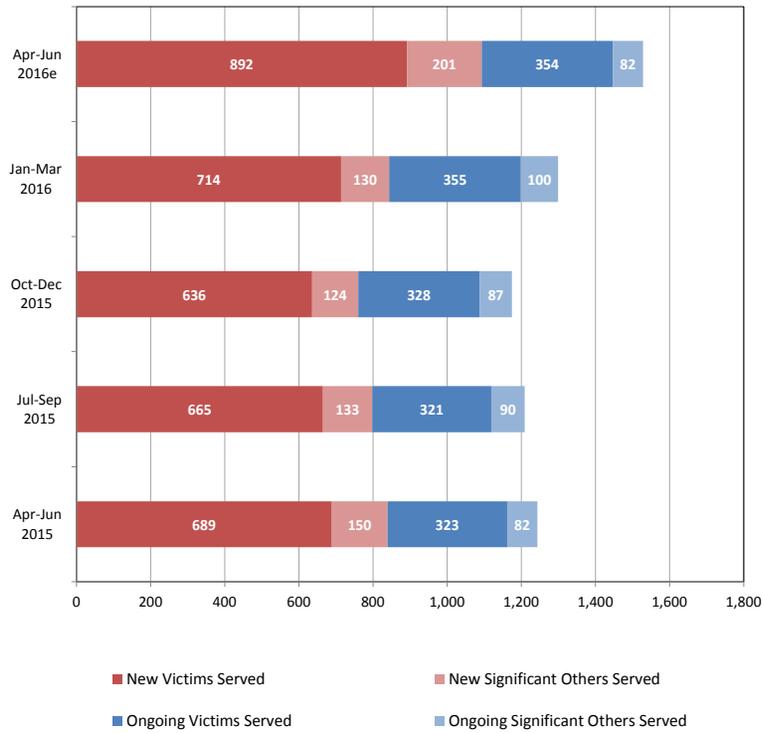


School-Based Youth Services Programs - New and Ongoing Clients Served

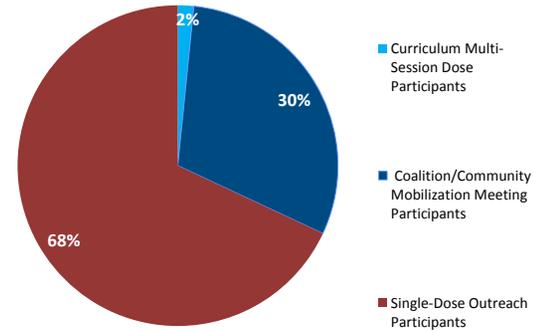


Section VI: Division on Women

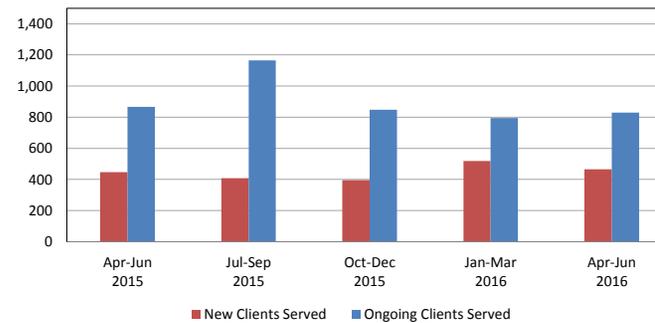
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE)
n=10,793

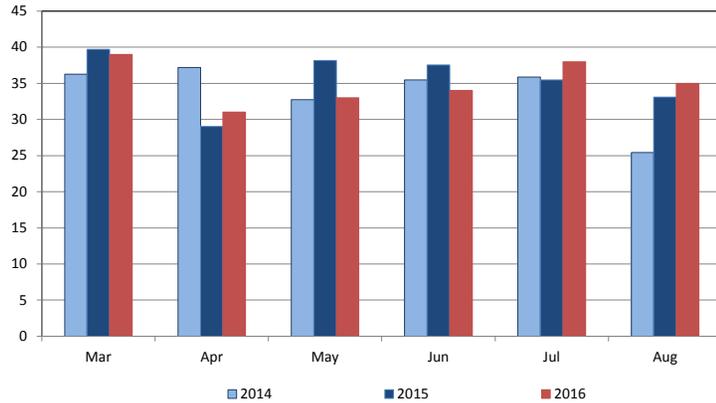


Displaced Homemaker Program Clients Served

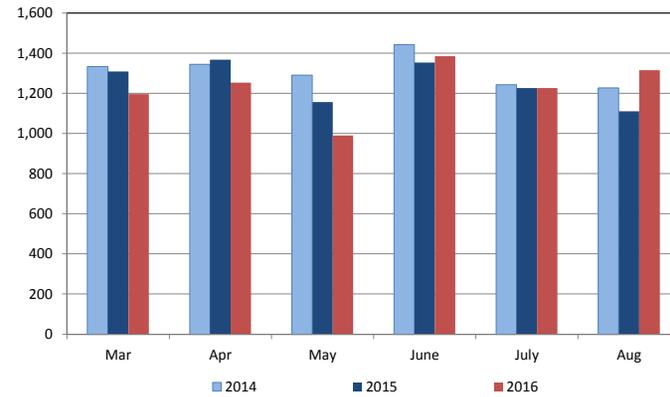


Section VI: Division on Women

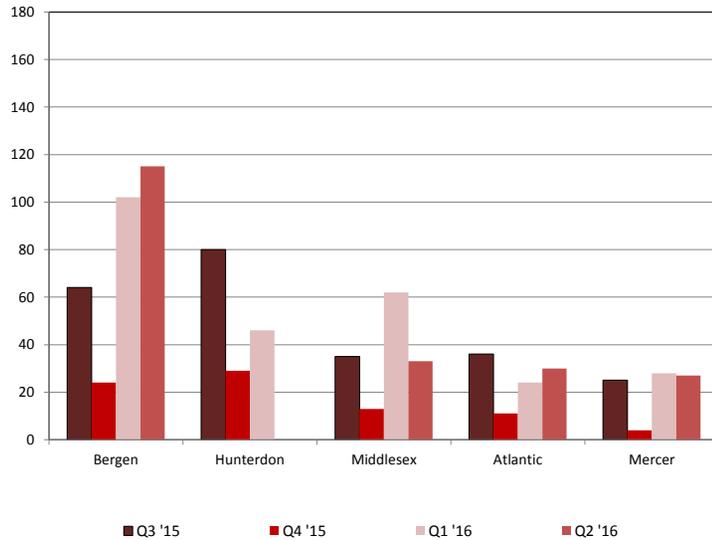
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**

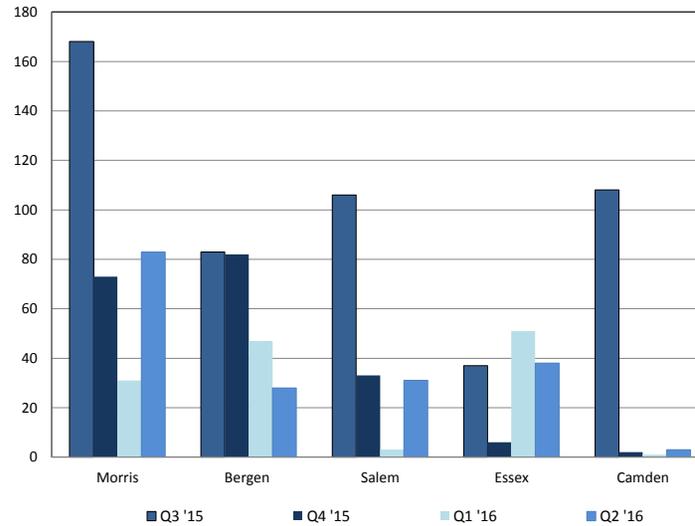


Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target					< 60% of Final Target			
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	98%	99%	98%	97%	99%	99%	95%	100%	93%	77%	65%	81%
Atlantic West	99%	99%	99%	97%	98%	91%	100%	90%	100%	79%	70%	82%
Bergen Central	100%	98%	99%	98%	100%	100%	95%	100%	96%	92%	67%	78%
Bergen South	97%	97%	98%	97%	99%	94%	97%	85%	100%	87%	67%	82%
Burlington East	93%	95%	96%	74%	94%	78%	71%	86%	95%	59%	60%	73%
Burlington West	92%	91%	97%	72%	91%	70%	61%	91%	100%	78%	58%	70%
Camden Central	94%	95%	94%	74%	91%	88%	61%	67%	84%	70%	56%	67%
Camden East	98%	93%	97%	75%	92%	91%	40%	86%	98%	64%	58%	71%
Camden North	72%	83%	94%	50%	81%	48%	50%	30%	84%	66%	50%	67%
Camden South	92%	89%	98%	94%	98%	73%	64%	55%	93%	82%	66%	86%
Cape May	96%	90%	98%	87%	97%	63%	66%	92%	100%	70%	60%	74%
Cumberland East	77%	62%	91%	41%	68%	52%	48%	63%	71%	49%	55%	64%
Cumberland West	90%	86%	97%	87%	96%	55%	50%	100%	98%	71%	65%	78%
Essex Central	98%	78%	95%	95%	99%	52%	81%	52%	97%	66%	50%	67%
Essex North	93%	91%	98%	90%	98%	50%	75%	57%	100%	84%	78%	90%
Essex South	92%	75%	93%	94%	98%	58%	71%	80%	94%	67%	56%	76%
Gloucester East	95%	84%	92%	72%	91%	81%	92%	100%	88%	53%	55%	67%
Gloucester West	99%	93%	98%	89%	96%	75%	78%	87%	92%	65%	64%	80%
Hudson Central	100%	98%	98%	96%	98%	85%	94%	85%	100%	86%	67%	79%
Hudson North	100%	100%	100%	94%	96%	100%	100%	100%	100%	98%	82%	92%
Hudson South	98%	93%	98%	86%	96%	82%	96%	97%	98%	77%	63%	78%
Hudson West	100%	81%	97%	98%	100%	83%	91%	97%	100%	84%	72%	75%
Hunterdon	100%	91%	93%	88%	99%	56%	100%	100%	83%	76%	55%	79%
Mercer North	100%	91%	97%	80%	94%	85%	85%	57%	96%	73%	65%	81%
Mercer South	96%	77%	95%	68%	94%	95%	96%	100%	90%	64%	61%	74%
Middlesex Central	87%	83%	93%	79%	96%	82%	100%	84%	87%	63%	68%	74%
Middlesex Coastal	98%	100%	99%	95%	99%	52%	100%	97%	96%	72%	70%	83%
Middlesex West	96%	92%	95%	85%	95%	70%	62%	84%	85%	81%	69%	80%
Monmouth North	100%	86%	99%	83%	92%	99%	100%	100%	97%	72%	64%	76%
Monmouth South	90%	79%	97%	84%	95%	90%	97%	88%	74%	80%	63%	78%
Morris East	100%	93%	100%	95%	98%	100%	91%	100%	100%	92%	77%	90%
Morris West	92%	96%	99%	93%	97%	78%	50%	71%	79%	78%	75%	78%
Newark Center City	100%	89%	97%	93%	98%	50%	78%	93%	97%	81%	68%	80%
Newark Northeast	100%	90%	90%	95%	99%	68%	76%	51%	96%	71%	68%	81%
Newark South	100%	98%	97%	82%	94%	98%	90%	94%	98%	63%	53%	70%
Ocean North	93%	90%	99%	59%	91%	83%	70%	78%	94%	70%	63%	77%
Ocean South	93%	100%	97%	88%	98%	89%	63%	86%	98%	72%	59%	76%
Passaic Central	97%	83%	97%	95%	98%	93%	90%	65%	95%	78%	59%	72%
Passaic North	100%	98%	98%	94%	99%	77%	71%	89%	94%	73%	58%	76%
Salem	92%	97%	99%	91%	98%	87%	92%	75%	100%	90%	83%	79%
Somerset	100%	100%	96%	92%	96%	97%	74%	97%	100%	78%	72%	85%
Sussex	98%	100%	99%	94%	98%	71%	67%	73%	100%	80%	71%	83%
Union Central	86%	95%	95%	92%	97%	78%	91%	100%	100%	61%	62%	71%
Union East	89%	87%	96%	88%	94%	74%	85%	100%	74%	63%	53%	70%
Union West	100%	97%	99%	84%	97%	100%	100%	88%	92%	73%	58%	64%
Warren	100%	91%	92%	82%	94%	56%	63%	82%	100%	79%	66%	84%
Statewide	96%	91%	97%	85%	95%	79%	79%	82%	94%	72%	63%	76%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	April '16-Sept '16
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	February'16 - July '16
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	April '16-Sept '16
M# 13	Investigation Completion within 60 days	85%	February'16 - July '16
M# 14	Investigation Completion within 90 days	95%	February'16 - July '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	March '16-August '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	March '16-August '16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	March '16-August '16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	April '16-Sept '16
M# 28	Caseworker visits Parent 2x/Month	90%	April '16-Sept '16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	8/20/2016-9/24/2016
M# 30	Bi-weekly Parent-Child Visits	85%	April '16-Sept '16

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - September 2016

Local Office	Met Target		< 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	93%	No
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	96%	Yes	100%	Yes	100%	Yes
Burlington West	75%	No	100%	Yes	100%	Yes
Camden Central	96%	Yes	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	96%	Yes	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	87%	No	100%	Yes	50%	No
Cumberland West	92%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	96%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	95%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	75%	No	100%	Yes	88%	No
Mercer South	91%	Yes	100%	Yes	100%	Yes
Release Date: November 15, 201	87%	No	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	89%	No	100%	Yes	100%	Yes
Monmouth North	94%	Yes	96%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	83%	No	100%	Yes	100%	Yes
Newark Northeast	95%	Yes	100%	Yes	100%	Yes
Newark South	96%	Yes	100%	Yes	100%	Yes
Ocean North	93%	Yes	100%	Yes	89%	No
Ocean South	93%	Yes	97%	Yes	90%	No
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	93%	Yes	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	94%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	96%	Yes	100%	Yes	97%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.