



Commissioner's Monthly Report December 2016

Allison Blake, Ph.D., L.S.W
Commissioner



Monthly Report Table of Contents

DCF AT A GLANCE - DASHBOARD	3
SUSTAINABILITY AND EXIT PLAN - PERFORMANCE INDICATORS	4
SECTION I: CHILD PROTECTION & PERMANENCY	5-7
SECTION II: ADOLESCENT SERVICES	8
SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT	8
SECTION IV: CHILDREN'S SYSTEM OF CARE	9
SECTION V: FAMILY & COMMUNITY PARTNERSHIPS	10
SECTION VI: DIVISION ON WOMEN	10-11
ADDENDUM 1: KEY PERFORMANCE INDICATORS BY CPP LOCAL OFFICE	12
ADDENDUM 2: CASELOAD COMPLIANCE	13

Dashboard

On or About October 31, 2016

DCF At a Glance	
DCF: Total Children Served in the Month¹	81,045
CP&P: Children/Youth Served	47,819
OOH Setting (< 18)	6,999
In-Home Setting (< 18)	40,820
Youth 18-21	2,019
Youth Open with CSOC²	33,226
FCP: Total Clients Served³	16,352
DOW: Total Clients Served⁴ (Monthly Average)	9,185
DCF: Families Served in the Month⁵	30,848
CP&P	24,032
FCP (Family Success Centers & Home Visiting)	6,816

CSOC ⁶ Quick Facts	
Youth Open with CSOC (unduplicated count)	33,226
DD Eligible Children (unduplicated count)	14,664
MRSS: Dispatches in the month	1,976
MRSS: Interventions (includes prior dispatches)	1,172
Remained in same Living situation	97%
Care Management: Children Served	11,756
OOH Behavioral Health Settings: Children Served¹⁰	1,317
Placed out of State	1
PerformCare Calls	8,559
DD Related Calls	1,455
Sandy Related Calls	269

Hotline Referrals	15,418
CPS Reports	32%
CWS Referrals	11%
Number of Human Trafficking Referrals ⁸	21
Response Timeliness (October 2016)	98%
Monthly Staff Contacts/Children OOH (October 2016)	97%
Entries to Care	438
Shelter Placements (September 2016)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁹	100%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,681

FSCs: Families Served (September)	2,878
Home Visiting: Families Served (September)	3,938
SBYSP: Clients Served (September)	9,536
DV Services: Clients Served (September)	1,121
Residential	21%
Non-Residential	79%
SAARC: Clients Served (July - September 2016)	12,096
Displaced Homemaker: Clients Served (July - September 2016)	1,497
New Clients	31%
Rape Prevention Clients Served (July - September 2016)	10,599

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between November 2013 and October 2016 was **403**

⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	September '16	72%	80%	-8%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	September '16	87%	90%	-3%	
Initial Case Plans	October '16	94%	95%	-1%	
CW visits Parent 2x/Mo	October '16	74%	90%	-16%	
Child Visit with Siblings	September '16	72%	85%	-13%	
Investigation Timeliness CP&P 60 days	August '16	87%	85%	0%	
Caseloads: Intake	October '16	94%	90%	0%	
Caseloads: Adoption	October '16	98%	95%	0%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	September '16	90%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=34)	September '16	82%	90%	-8%	
Investigation Timeliness CP&P 90 days	August '16	95%	95%	0%	
Investigation Timeliness IAIU	October '16	86%	80%	0%	
Ongoing Case Plans	October '16	95%	95%	0%	
Parent-Child Weekly Visits ¹	October '16	64%	60%	0%	
Parent-Child Visits Biweekly	October '16	76%	85%	-9%	
CW visits Child Monthly (at placement site) ²	October '16	97%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	August '16	92%	93%	-1%	
Ind. Living Assessments 14-18 yrs	October '16	89%	90%	-1%	
Supervisor Worker Ratio	October '16	100%	95%	0%	
Caseloads: IAIU Investigators	October '16	100%	95%	0%	
Caseloads: Permanency	October '16	100%	95%	0%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

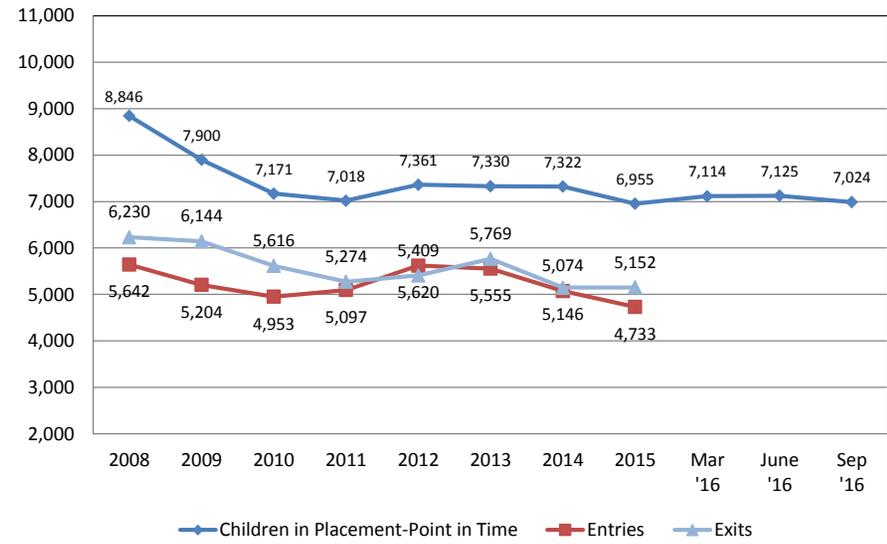
¹Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

²Caseworker visits with Children in Placement (all locations) **October 2016 (99%)**

Section I: Child Protection & Permanency

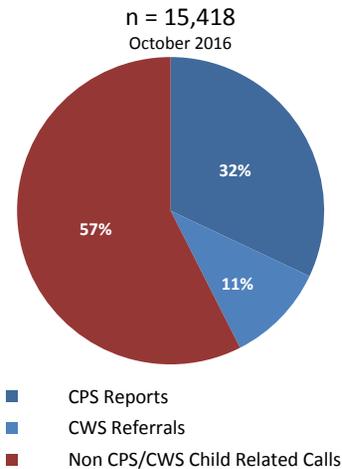
CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
Families Under CP&P Supervision	24,032	-3%
Children Under CP&P Supervision	47,819	-3%
Children Receiving CP&P In-Home Services	40,820	-3%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin) (52.9%)		
Resource Family Kinship (39.0%)	6,999	-5%
Group and Residential (6.4%)		
Independent Living (1.6%)		
Children Legally Free for Adoption (Excludes TPR Appeals)	1,126	-11%
Finalized Adoptions to date (CY2016) - As 10/31/2016	813	18%
Children in Subsidized Kinship Legal Guardianship	1,892	-3%
Children in Subsidized Adoptions	13,789	0%
Entries to Care	438	-3%
Exits from Care	372	0%

**Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement**

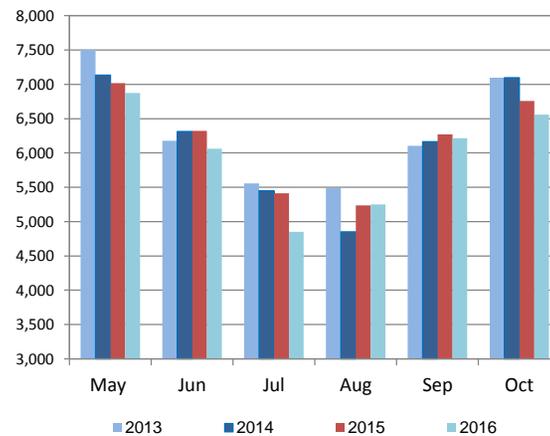


Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

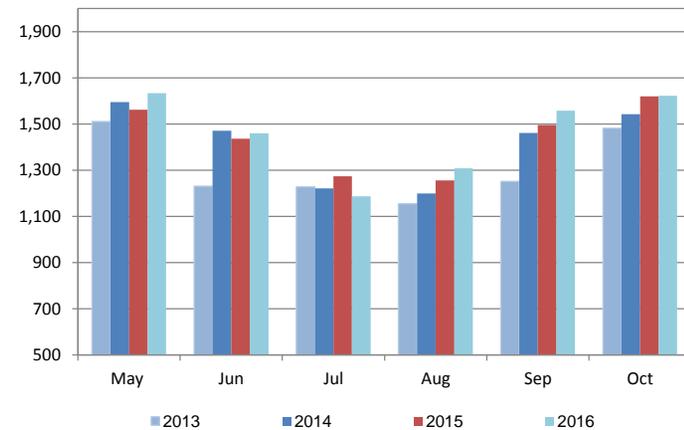
Total SCR Intakes



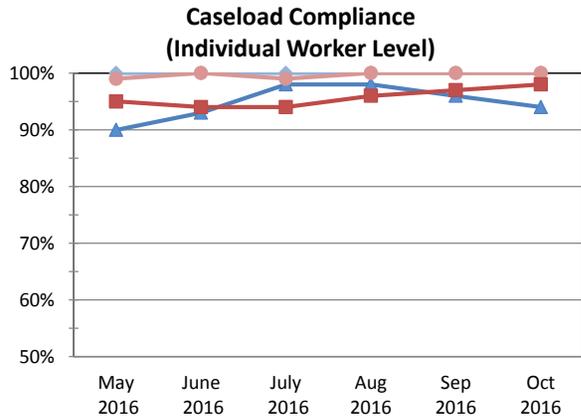
CPS & CWS Referrals



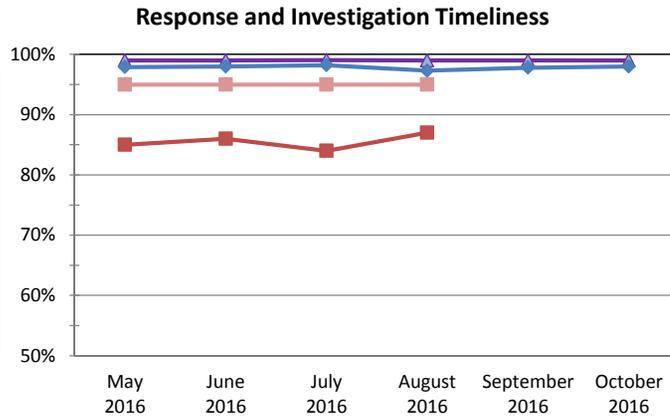
CWS Referrals Assigned to Local Offices



Section I: Child Protection & Permanency



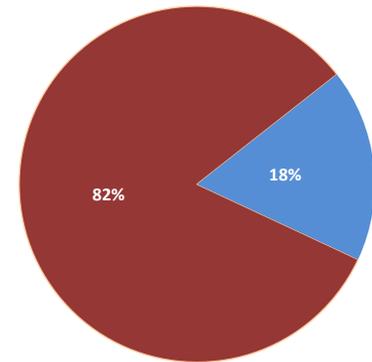
◆ Sup/Wkr Ratio - Target 95% ▲ Intake - Target 90%
 ● Permanency - Target 95% ■ Adoption - Target 95%



▲ Time from SCR to Field (Target 95%) ◆ CPS Response Timeliness (Target 95%)
 ■ Investigation Timeliness 0-60 Days (Target 85%) ■ Investigation Timeliness 0-90 Days (Target 95%)

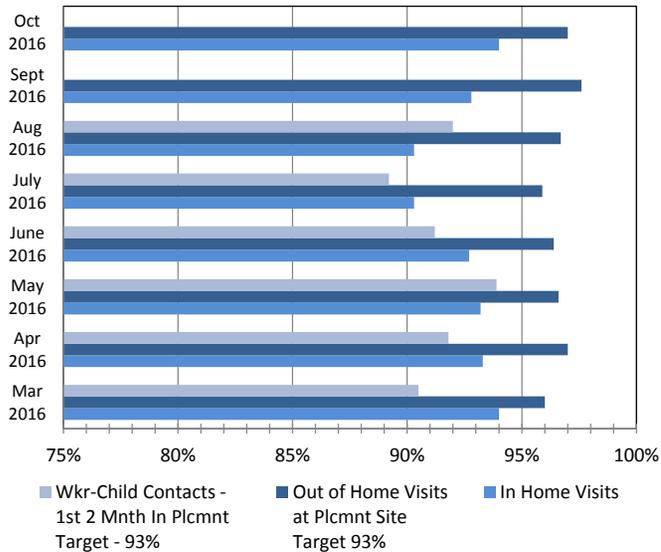
Referrals to Early Intervention

October 2016
n=154



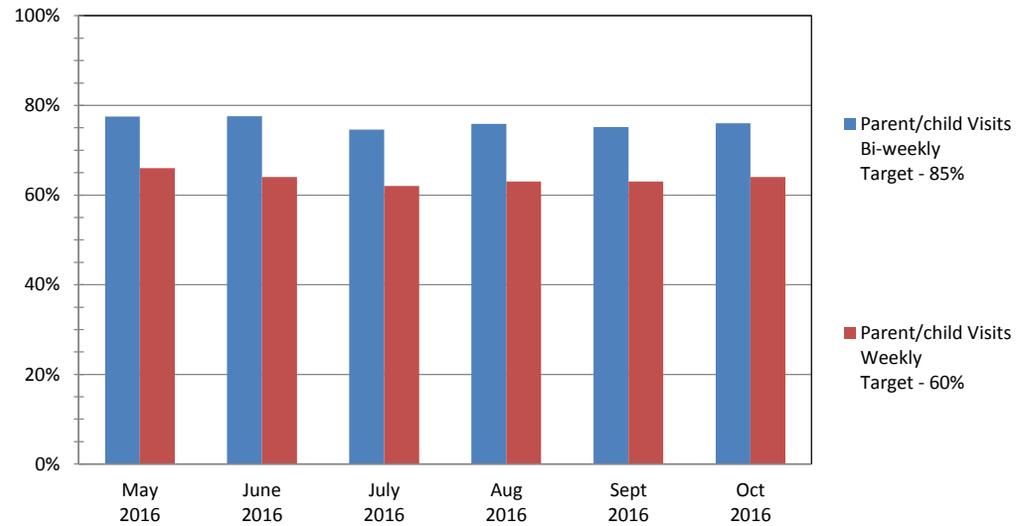
■ Referred ■ Not Referred

Worker - Child Visits



■ Wkr-Child Contacts - 1st 2 Mnth In Plcmnt (Target 93%) ■ Out of Home Visits at Plcmnt Site (Target 93%) ■ In Home Visits (Target 93%)

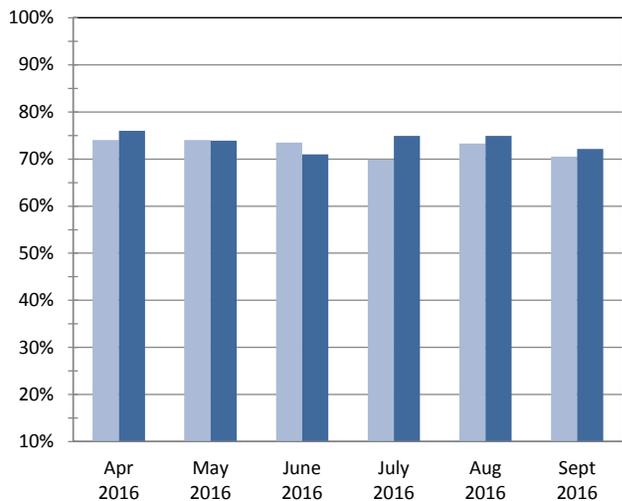
Parent - Child Visits



■ Parent/child Visits Bi-weekly (Target 85%)
 ■ Parent/child Visits Weekly (Target 60%)

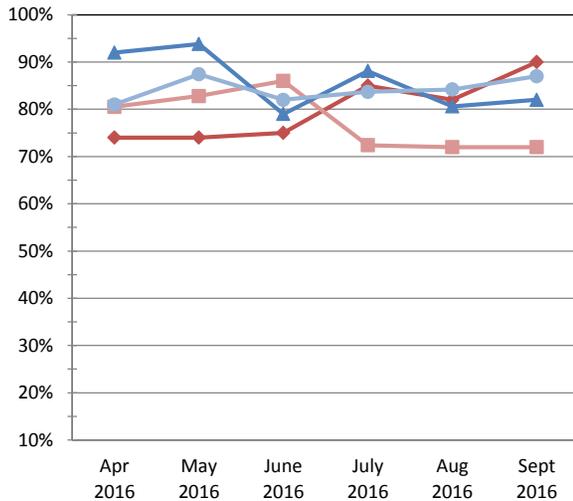
Section I: Child Protection & Permanency

Worker- Parent Visits & Sibling Visits



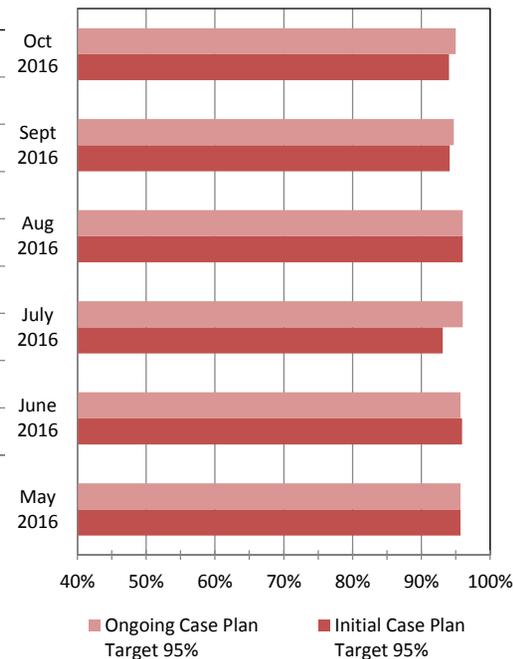
■ Wkr-Parent Contacts - Reun. Goal (2x/month) Target - 90%
 ■ Child Visits with Siblings Target - 85%

Initial & Subsequent Family Team Meetings



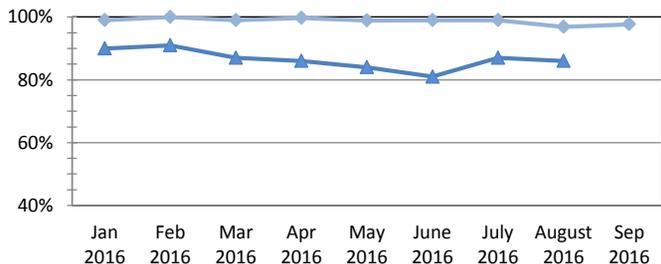
— Initial FTM within 45 days Target 80%
 — Subsequent FTM within 12 Months Target 80%
 — Subsequent FTM after 12 Months (Reunification Goal) Target 90%
 — Subsequent FTM after 12 Months (Other than reunification goal) Target 90%

Initial & Ongoing Case Plans



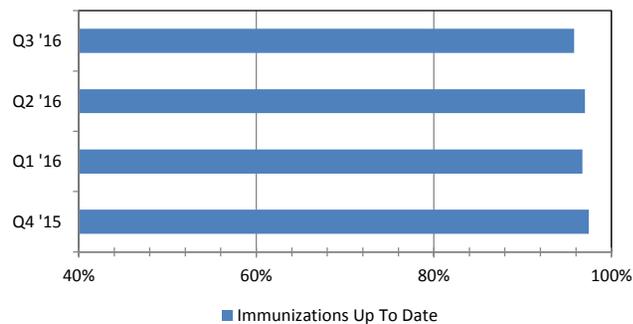
■ Ongoing Case Plan Target 95%
 ■ Initial Case Plan Target 95%

Medical Assessments for Children in Out of Home Placement (OOHP)



— Pre-Placement Medical Assessments in Appropriate Settings
 — Comprehensive Medical Examinations Within 30 Days

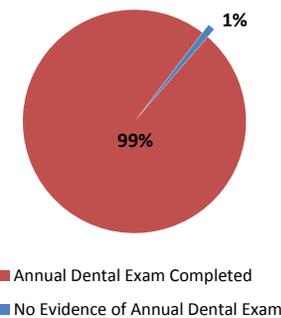
Immunizations for Children in OOHP



■ Immunizations Up To Date

Children in OOHP with Annual Dental Exams

As of June 30th, 2016
 n=4,215



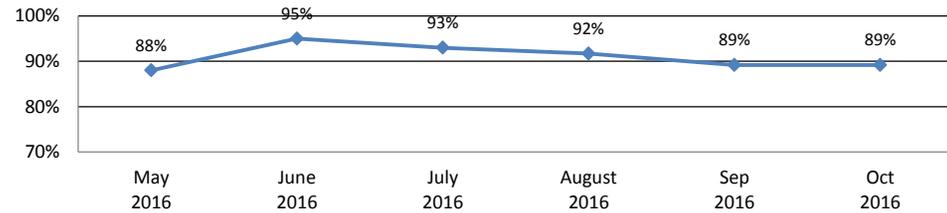
■ Annual Dental Exam Completed
 ■ No Evidence of Annual Dental Exam

Section II: Adolescent Services

OAS Quick Facts (October 2016)
Youth 18-21

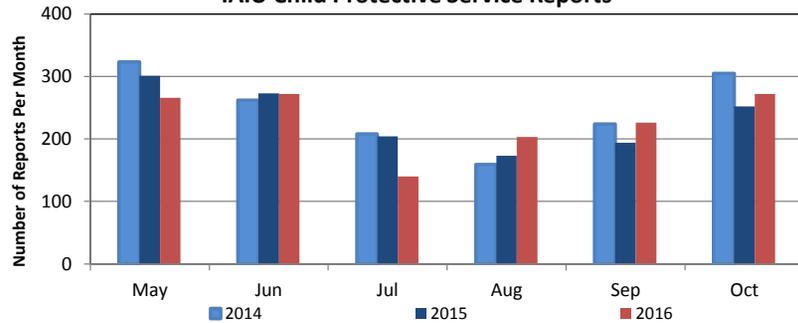
Youth 18-21 years old served by CP&P⁴	2,019
Youth served "In Home" living with a parent/relative or living independently⁵	1,658
Youth served "Out-of-Home"	361
Family Based Setting (58%)	
Congregate Care Setting (20%)	
Independent Living (22%)	
Youth Receiving Adoption or KLG Subsidy	547

Completed Independent Living Assessments
of Youth Ages 14-18 years

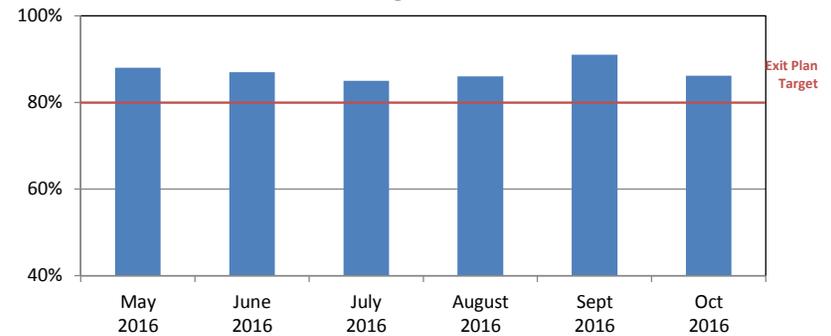


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

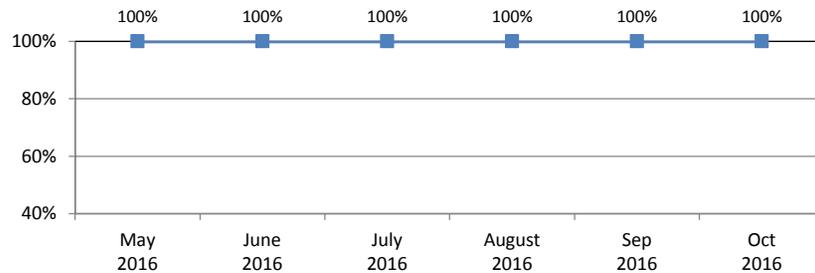


IAIU Investigation Timeliness

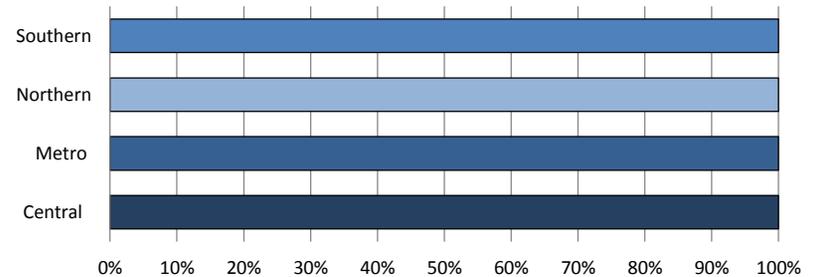


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month

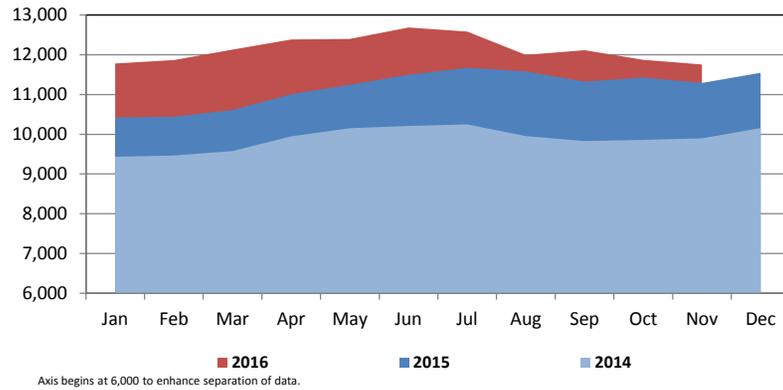


IAIU Caseload Report by Region
October 2016

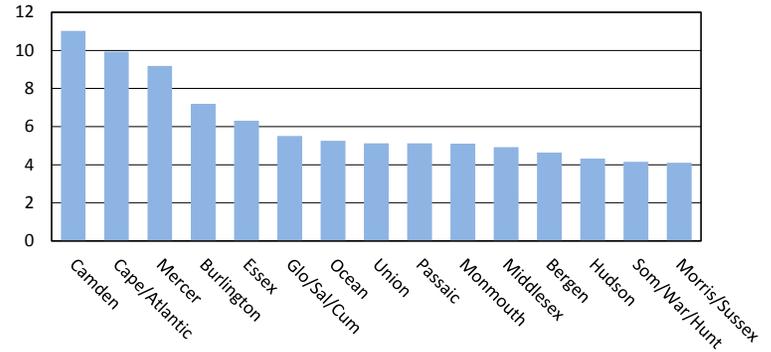


Section IV: Children's System of Care

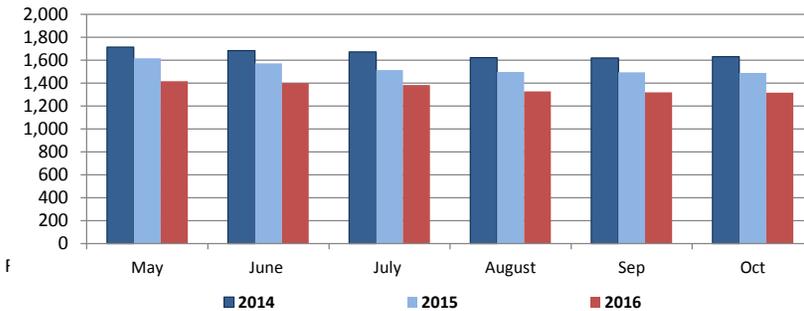
Children in Care Management
November 2016



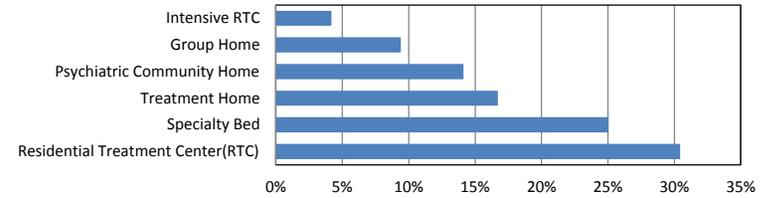
Rate of Children in Care Management by County
n=11,756
October 2016



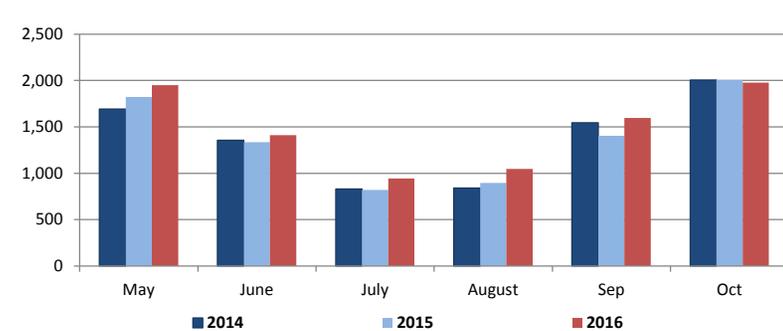
Children in Out of Home Treatment Settings



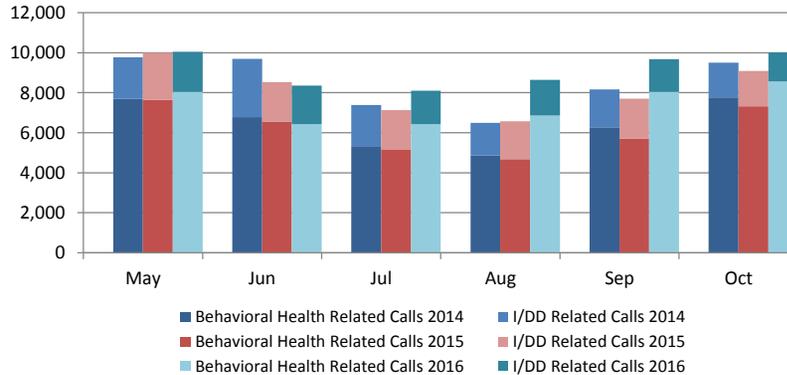
Children in Out-of-Home Treatment Settings
October 2016
n=1,317



Mobile Response Stabilization Services (MRSS) Dispatched

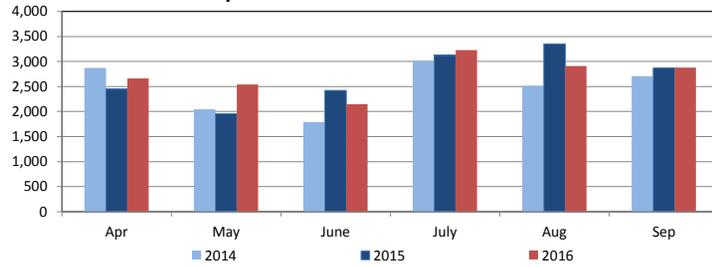


PerformCare Total Calls

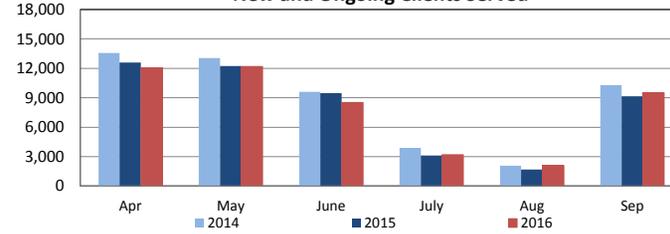


Section V: Family & Community Partnerships

Family Success Centers - Families Served

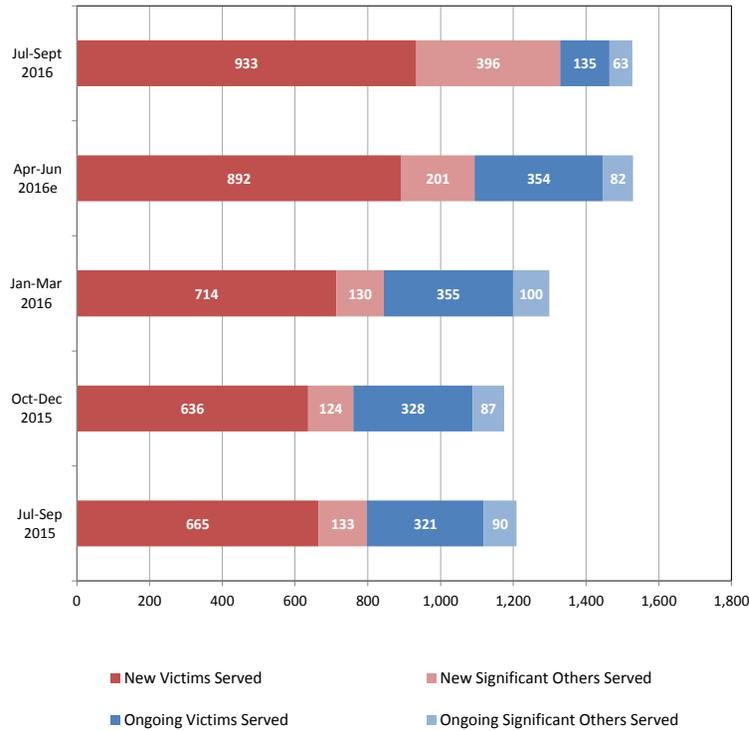


School-Based Youth Services Programs - New and Ongoing Clients Served

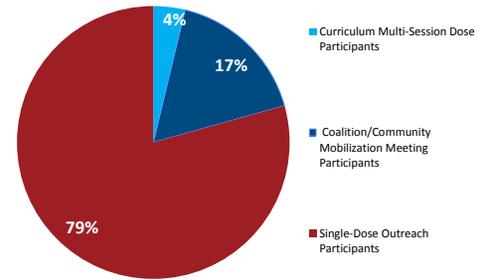


Section VI: Division on Women

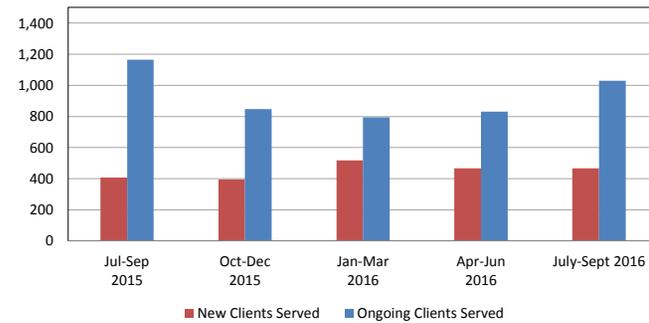
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE)
n=10,599

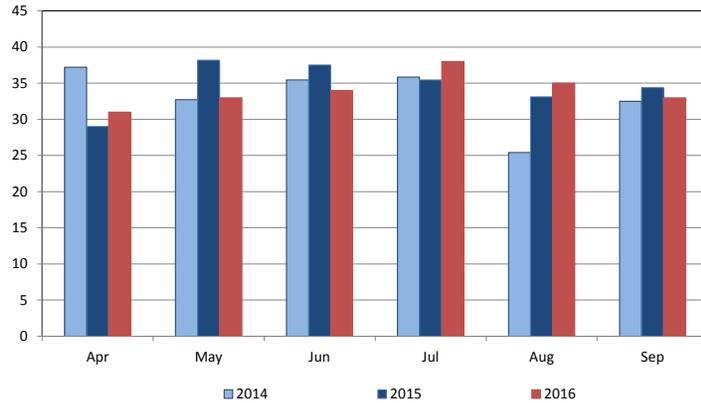


Displaced Homemaker Program Clients Served

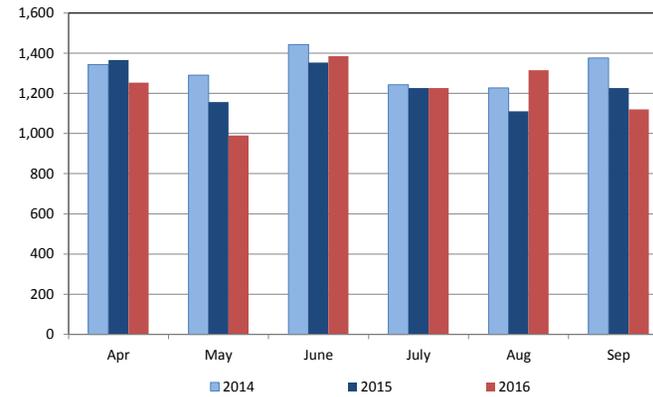


Section VI: Division on Women

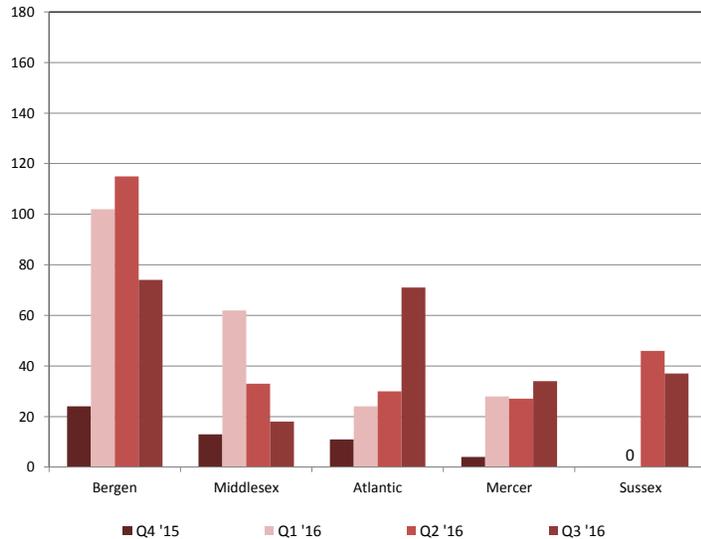
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**

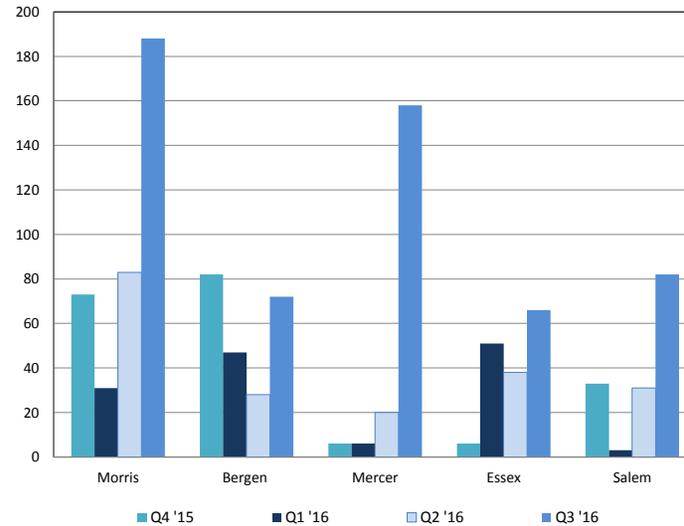


Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).
Sussex figures for Q4 '15 and Q1 '16 were 0.

Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most clients not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target					< 60% of Final Target			
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	94%	97%	99%	96%	98%	99%	95%	100%	94%	78%	71%	81%
Atlantic West	100%	99%	99%	95%	97%	93%	96%	93%	100%	81%	74%	84%
Bergen Central	96%	100%	99%	98%	99%	100%	92%	100%	96%	90%	70%	78%
Bergen South	100%	99%	99%	97%	99%	94%	95%	87%	100%	85%	71%	82%
Burlington East	100%	95%	96%	72%	94%	77%	71%	81%	100%	61%	65%	72%
Burlington West	98%	95%	97%	71%	91%	73%	59%	94%	98%	77%	52%	68%
Camden Central	87%	96%	94%	77%	93%	88%	67%	62%	87%	68%	56%	67%
Camden East	98%	94%	97%	73%	91%	94%	70%	100%	98%	62%	60%	71%
Camden North	87%	81%	95%	50%	80%	55%	35%	30%	87%	64%	51%	68%
Camden South	96%	91%	98%	93%	98%	71%	67%	57%	96%	79%	65%	84%
Cape May	100%	92%	98%	88%	97%	67%	61%	90%	100%	69%	57%	71%
Cumberland East	86%	66%	94%	43%	67%	57%	50%	58%	86%	53%	58%	66%
Cumberland West	98%	91%	97%	85%	95%	57%	50%	100%	98%	74%	63%	78%
Essex Central	97%	83%	94%	96%	99%	52%	85%	48%	97%	65%	47%	64%
Essex North	75%	100%	98%	90%	98%	57%	83%	50%	75%	88%	73%	88%
Essex South	94%	75%	93%	94%	99%	61%	64%	85%	94%	68%	55%	73%
Gloucester East	92%	90%	95%	76%	92%	80%	76%	100%	92%	56%	57%	69%
Gloucester West	92%	93%	99%	88%	96%	74%	78%	96%	92%	64%	68%	81%
Hudson Central	100%	96%	98%	98%	99%	88%	94%	100%	100%	85%	64%	78%
Hudson North	100%	100%	100%	92%	95%	100%	100%	100%	100%	95%	81%	91%
Hudson South	97%	93%	98%	84%	95%	85%	93%	96%	97%	79%	61%	75%
Hudson West	93%	96%	97%	98%	100%	81%	100%	100%	93%	82%	82%	74%
Hunterdon	82%	77%	92%	84%	98%	33%	100%	100%	82%	75%	56%	78%
Mercer North	95%	90%	97%	82%	95%	86%	82%	65%	95%	74%	68%	80%
Mercer South	90%	79%	95%	69%	94%	97%	94%	100%	90%	65%	68%	73%
Middlesex Central	86%	85%	94%	79%	96%	81%	100%	83%	86%	66%	69%	73%
Middlesex Coastal	100%	95%	99%	94%	99%	50%	100%	100%	100%	74%	59%	79%
Middlesex West	92%	94%	94%	85%	95%	71%	52%	83%	92%	79%	70%	82%
Monmouth North	97%	82%	99%	83%	93%	98%	100%	100%	97%	72%	65%	75%
Monmouth South	96%	84%	98%	86%	95%	90%	92%	94%	96%	82%	69%	78%
Morris East	94%	93%	100%	95%	98%	100%	91%	100%	94%	90%	75%	88%
Morris West	85%	96%	99%	92%	96%	76%	58%	72%	85%	77%	75%	81%
Newark Center City	98%	88%	97%	93%	98%	53%	71%	90%	98%	80%	64%	80%
Newark Northeast	98%	89%	90%	94%	98%	67%	71%	56%	98%	71%	75%	82%
Newark South	99%	98%	98%	83%	94%	100%	90%	100%	99%	61%	50%	68%
Ocean North	89%	91%	99%	62%	92%	83%	55%	74%	89%	72%	71%	78%
Ocean South	98%	100%	97%	87%	97%	89%	59%	87%	98%	72%	65%	75%
Passaic Central	97%	82%	97%	95%	98%	96%	94%	67%	97%	77%	67%	74%
Passaic North	94%	98%	99%	95%	98%	76%	71%	90%	94%	73%	54%	74%
Salem	100%	98%	99%	92%	98%	90%	92%	100%	100%	90%	76%	81%
Somerset	94%	98%	95%	93%	96%	96%	74%	100%	94%	79%	78%	85%
Sussex	89%	96%	99%	95%	98%	76%	75%	77%	89%	80%	72%	82%
Union Central	100%	96%	95%	91%	97%	67%	93%	92%	100%	59%	63%	71%
Union East	79%	83%	95%	87%	94%	76%	86%	93%	79%	60%	57%	69%
Union West	94%	97%	99%	83%	97%	100%	100%	89%	94%	75%	55%	64%
Warren	100%	88%	89%	85%	95%	65%	64%	81%	100%	76%	62%	82%
Statewide	95%	91%	97%	85%	95%	80%	77%	84%	95%	72%	64%	76%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	May '16-October '16
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	March '16-August '16
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	May '16-October '16
M# 13	Investigation Completion within 60 days	85%	March '16-August '16
M# 14	Investigation Completion within 90 days	95%	March '16-August '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	April '16-Sept '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	April '16-Sept '16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	April '16-Sept '16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	May '16-October '16
M# 28	Caseworker visits Parent 2x/Month	90%	May '16-October '16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	09/24/16-10/29/16
M# 30	Bi-weekly Parent-Child Visits	85%	May '16-October '16

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - October 2016

Local Office	 Met Target		 < 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	96%	Yes	100%	Yes		
Atlantic West	95%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	97%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	95%	Yes	100%	Yes	80%	No
Camden Central	88%	No	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	84%	No	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	79%	No	100%	Yes	75%	No
Cumberland West	79%	No	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	96%	Yes	96%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	96%	Yes	100%	Yes
Hudson South	89%	No	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	90%	Yes	100%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Release Date: November 15, 2016	87%	No	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	100%	Yes	67%	No
Monmouth North	97%	Yes	100%	Yes	100%	Yes
Monmouth South	81%	No	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	68%	No	96%	Yes	88%	No
Newark Northeast	80%	No	100%	Yes	90%	No
Newark South	92%	Yes	100%	Yes	100%	Yes
Ocean North	90%	Yes	100%	Yes	100%	Yes
Ocean South	85%	No	100%	Yes	100%	Yes
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	73%	No	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	94%	Yes	100%	Yes	98%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.