

# Commissioner's Monthly Report December-24

Christine Beyer Commissioner



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## <sup>1</sup>Key Performance Indicators On or About October 31<sup>st</sup>, 2024

	Observed Month	Rolling 12 Month Average	Performance	% Difference
Investigation Timeliness CP&P 60 Days	August '24	82%	84%	2%
Investigation Timeliness CP&P 90 Days	August '24	94%	94%	0%
CW Visits Child 2x/Month for first 2 Months in Placement	August '24	85%	84%	-1%
CW Visits Child Monthly (at placement site) <sup>3</sup>	October '24	93%	92%	-1%
CW Visits with Parent 2x/Month - Goal of Reunification	October '24	65%	70%	5%
Parent-Child Weekly Visit <sup>2</sup>	October '24	67%	65%	-2%
Parent-Child Visits Bi-weekly	October '24	72%	74%	2%
Child Visit with Siblings	October '24	85%	83%	-2%
Initial Case Plans	October '24	89%	91%	2%
Ongoing Case Plans	October '24	96%	95%	-1%
Initial FTMs within 45 days	September '24	67%	61%	-6%
Subsequent FTMs within 12 Months	October '24	69%	59%	-10%
Subsequent FTMs after 12 Months - Reunification Goal (n=18)	October '24	69%	72%	3%
Subsequent FTMs after 12 Months - Other than Reunification Goal	October '24	84%	83%	-1%
Ind. Living Assessments 14-18 Years Old	October '24	82%	83%	1%
Caseloads: Intake	October '24	91%	95%	4%
Caseloads: Permanency	October '24	100%	100%	0%
Caseloads: Adoption	October '24	99%	100%	1%
Supervisor Worker Ratio	October '24	100%	100%	0%
Investigation Timeliness IAIU 60 Days	October '24	71%	77%	6%
Caseloads: IAIU Investigators	October '24	99%	100%	1%

<sup>&</sup>lt;sup>1</sup> In certain measures, performance excludes appropriate instances as per policy where events such as visits or family team meetings did not occur.

Performance is below the 12 months rolling average

<sup>&</sup>lt;sup>2</sup> Performance for Parent-Child Weekly Visits is calculated based on the average number of children with weekly visits over the average total number of elgible children for weekly visits.

<sup>&</sup>lt;sup>3</sup> Caseworker visits with Children in Placement (all locations) **October 2024: 97%.** 



#### DCF At A Glance Dashboard

#### On or About October 31st, 2024

_	
DCF At A Glance	
DCF: Total Children Served in the Month <sup>1</sup>	70,679
CP&P: Children/Youth Served	32,875
Children Under 18	31,060
OOH Setting (<18)	2,871
In-Home Setting (<18)	28,189
Youth 18-21	1,815
OOH Setting (>18)	195
In-Home Setting (>18)	1,620
FCP: Total Clients Served <sup>2</sup> (September)	6,849
DOW: Total Clients Served (September) (Excludes Displaced Homemaker)	4,244
DCF: Families Served in the Month <sup>3</sup>	23,251
CP&P	16,564
FCP (Family Success Centers & Home Visiting) (September)	6,687

CSOC <sup>4</sup> Quick Facts	
Youth Open with CSOC 5 (unduplicated count)	37,804
DD Eligible Children (unduplicated count)	13,902
MRSS: Dispatches in the month	2,853
MRSS: Interventions <sup>6</sup> (June 2024)	1,633
Remained in Same Living Situation	96%
Unable to Stabilize in home	1%
Unknown (Plan not received)	3%
Care Management: Children Served	17,154
OOH Settings: Children Served (BH, I/DD, and SU)	1,049
Behavioral Health Placed out of State	0
Intellectual /Developmental Disabilities Placed out of State	39
PerformCare Calls	10,291
DD Related Calls	1,967

CP&P Quick Facts							
Hotline Referrals	15,540						
CPS Reports	37%						
CWS Referrals	7%						
Number of Human Trafficking Referrals <sup>8</sup> (October 2024)	8						
Response Timeliness	97%						
Monthly Staff Contacts/Children OOH-Placement Site	92%						
Entries to Care	136						
Exits from Care	139						
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	11,894						

SCs: Families Served (September 2024)	3,241
ome Visiting: Families Served (September 2024)	3,446
BYSP: Students Receiving Evidence-Based Prevention Programs (Sept 2024)	162
V Services: Clients Served (September 2024)	2,284
Residential	14%

<sup>&</sup>lt;sup>1</sup>Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

Note: OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Note: Due to system upgrades within DCF, Displaced Homemaker data will not be available beginning November 2021. DCF will resume reporting on these data after the new systems have been updated with these data.

<sup>&</sup>lt;sup>2</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>&</sup>lt;sup>3</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>&</sup>lt;sup>4</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>&</sup>lt;sup>5</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>&</sup>lt;sup>6</sup> Mobile Response Interventions has a five month lag to allow for the data to settle for accurate reporting.

<sup>&</sup>lt;sup>7</sup> As of October 2022, the CSOC OOH sections will now include all CSOC Out of Home Treatment Settings (Behavioral Health, Intellectual/Developmentally Disabled, and Substance Use). This includes updating the totals reported, a new 3-year OOH trend report, and a monthly OOH report grouped by similar treatment settings.

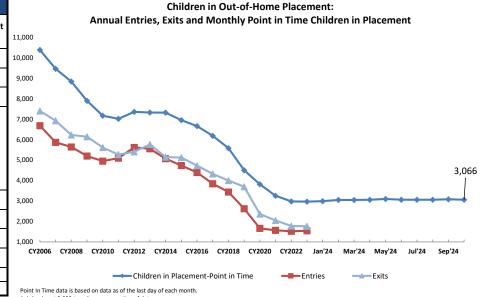
<sup>&</sup>lt;sup>8</sup> The cumulative number of human trafficking referrals between November 2013 and October 2024 was 1,462. This figure could change depending on when the data is extracted.

<sup>&</sup>lt;sup>9</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

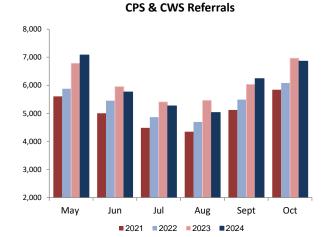


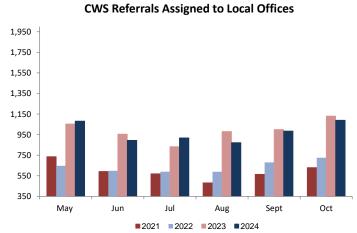
## **Section I: Child Protection & Permanency**

CP&P Qu				
			As of Oct 31st 2024	Δ from Oct
Families Under CP&P Supervision			16,564	-1%
Children Under CP&P Supervision			32,875	0%
Children Receiving CP&P In-Home Services			29,809	0%
Children in CP&P Out-of-Home Placement				
Resource Family (non-Kin)	41%	1,251		
Resource Family Kinship	46%	1,420	3,066	2%
Group and Residential	11%	345		
Independent Living	2%	50		
Children Legally Free for Adoption (Excludes TPR	Appeals)		454	-4%
Finalized Adoptions to date (CY2024) - As of 10/3	31/2024		273	-9%
Children in Subsidized Kinship Legal Guardianshi	1,237	0%		
Children in Subsidized Adoptions			10,657	-7%
Entries to Care			136	-2%
Exits from Care	•		139	-12%



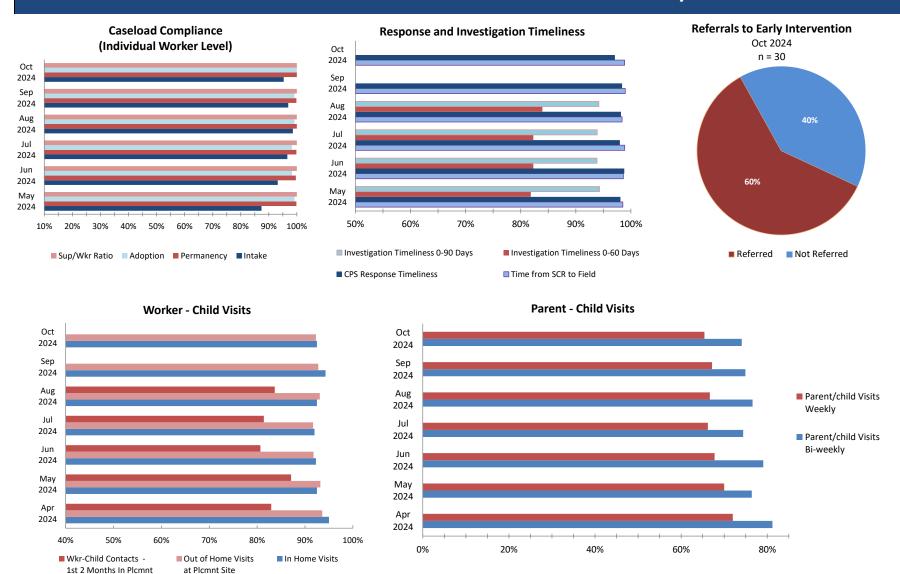
## **Total SCR Intakes** n = 15,540October 2024 37% 56% **CPS Reports CWS Referrals** Non CPS/CWS Child Related Calls





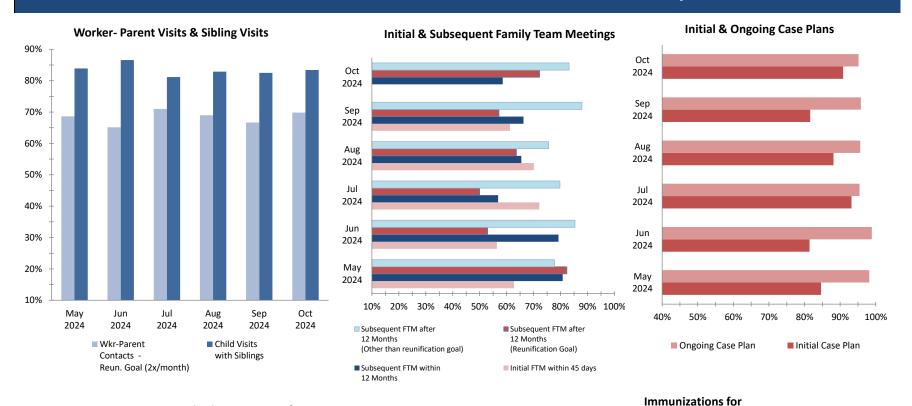


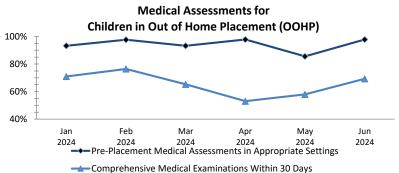
## **Section I: Child Protection & Permanency**

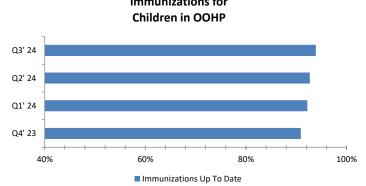




## **Section I: Child Protection & Permanency**









## **Section II: Adolescent Services**

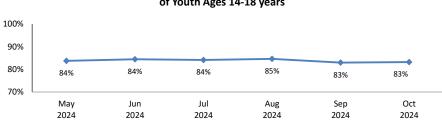
#### OAS Quick Facts (October 2024) Youth 18-23

Youth 18-23 years old served by CP&P <sup>1</sup>									
Youth served "In Home" living with a parent/relative or living									
independently <sup>2</sup>			1,620						
Youth served "Out-of-Home"									
Resource Family (non-Kin)	(36.9%)	72							
Resource Family Kinship	(12.8%)	25	195						
Congregate Care Setting	(27.2%)	53							
Independent Living	(23.1%)	45							
Youth Receiving Adoption or KLG Subsidy			473						
Youth Receiving Adoption or KLG Subsidy			473						

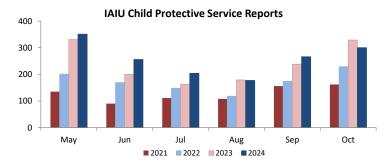


<sup>&</sup>lt;sup>2</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency.

## Completed Independent Living Assessments of Youth Ages 14-18 years

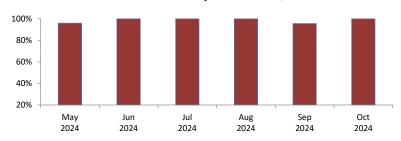


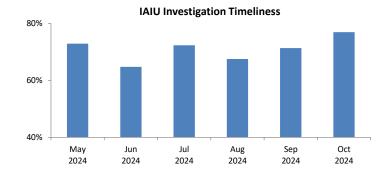
## Section III: Institutional Abuse Investigation Unit



## IAIU Caseload Report Statewide

No more than 8 new investigations and 12 cases/month



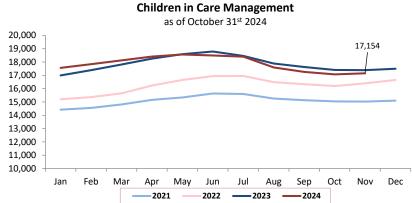


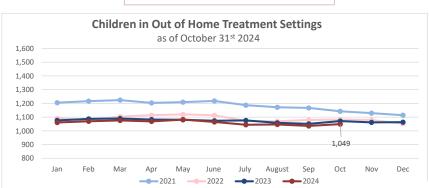
## IAIU Caseload Report by Region October 2024

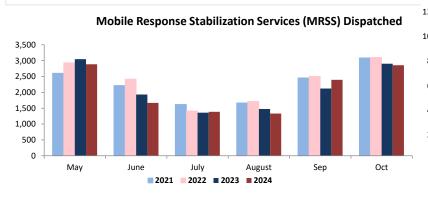
Western Southern Northern Metro Central 0% 10% 20% 30% 40% 50% 60% 70% 80% 90% 100%

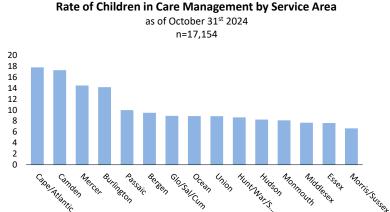


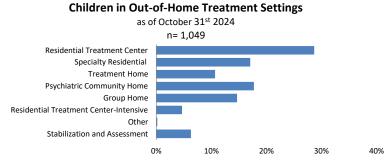
## **Section IV: Children's System of Care**

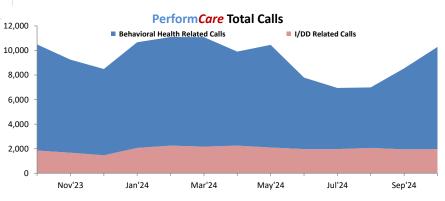








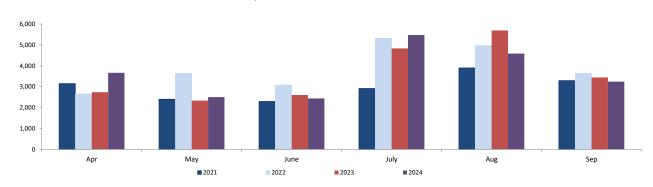






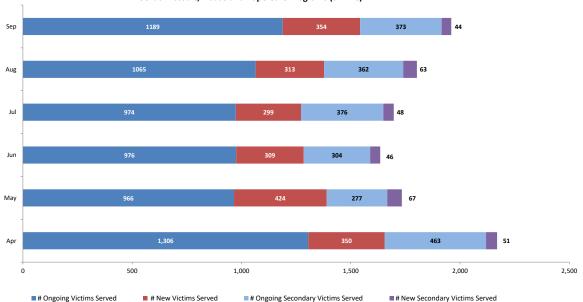
## **Section V: Family & Community Partnerships**

Family Success Centers - Families Served



## **Section VI: Division on Women**

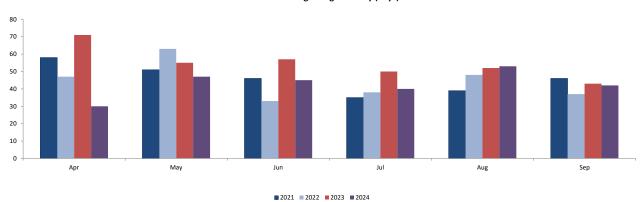
#### Sexual Assault, Abuse and Rape Care Programs (SAARC)





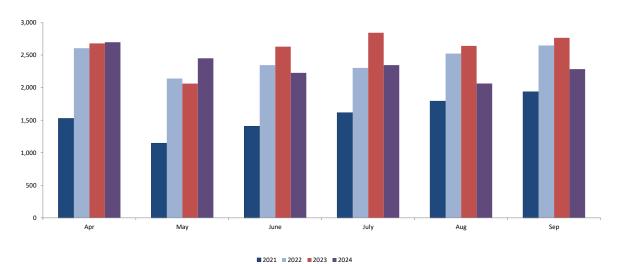
## **Section VI: Division on Women**

#### **Residential Domestic Violence Programs:** Victims' Average Length of Stay (days)



## **Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services**

### **Total New Clients**





## Worker and Office Caseloads by Worker Type and by Local Office - October 2024

	At or A	Above Statewide Po	erformance	Below	Statewide Perform	nance	
	<sup>1</sup> Int	take	<sup>2</sup> Perm	anency	<sup>3</sup> Adoption		
Local Office	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	
Atlantic East	97%	Yes	100%	Yes	100%	Yes	
Atlantic West	100%	Yes	100%	Yes	100%	Yes	
Bergen Central	100%	Yes	100%	Yes	100%	Yes	
Bergen South	100%	Yes	100%	Yes	100%	Yes	
Burlington East	100%	Yes	100%	Yes	100%	Yes	
Burlington West	62%	No	100%	Yes	100%	Yes	
Camden Central	76%	No	100%	Yes	100%	Yes	
Camden East	100%	Yes	100%	Yes	100%	Yes	
Camden North	96%	Yes	100%	Yes	100%	Yes	
Camden South	100%	Yes	100%	Yes	100%	Yes	
Cape May	100%	Yes	100%	Yes	100%	Yes	
Cumberland East	88%	No	100%	Yes	100%	Yes	
Cumberland West	79%	No	100%	Yes	100%	Yes	
Essex Central	100%	Yes	100%	Yes	100%	Yes	
Essex North		Yes		Yes	100%	Yes	
Essex South	100%	Yes	100% 100%	Yes		Yes	
	94%	Yes	100%	Yes	100%	Yes	
Gloucester East		Yes		Yes	100%	Yes	
Gloucester West Hudson Central	100%	Yes	100%	Yes	100%	Yes	
Hudson North	100%	Yes	100%	Yes	100%	Yes	
Hudson South	100%	Yes	100%	Yes	100%	Yes	
	100%		100%		100%		
Hudson West	100%	Yes Yes	100%	Yes	100%	Yes Yes	
Hunterdon	100%		100%	Yes	100%		
Mercer North	100%	Yes	100%	Yes	100%	Yes	
Mercer South	100%	Yes	100%	Yes	100%	Yes	
Middlesex Central	74%	No	100%	Yes	100%	Yes	
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes	
Middlesex West	100%	Yes	100%	Yes	100%	Yes	
Monmouth North	100%	Yes	100%	Yes	100%	Yes	
Monmouth South	100%	Yes	100%	Yes	100%	Yes	
Morris East	100%	Yes	100%	Yes	100%	Yes	
Morris West	100%	Yes	100%	Yes	100%	Yes	
Newark Center City	100%	Yes	100%	Yes	100%	Yes	
Newark Northeast	88%	No	100%	Yes	100%	Yes	
Newark South	100%	Yes	100%	Yes	100%	Yes	
Ocean North	97%	Yes	100%	Yes	100%	Yes	
Ocean South	97%	Yes	100%	Yes	100%	Yes	
Passaic Central	84%	No	100%	Yes	100%	Yes	
Passaic North	86%	No	100%	Yes	100%	Yes	
Salem	77%	No	100%	Yes	100%	Yes	
Somerset	100%	Yes	100%	Yes	100%	Yes	
Sussex	94%	Yes	100%	Yes	100%	Yes	
Union Central	91%	Yes	100%	Yes	100%	Yes	
Union East	94%	Yes	100%	Yes	100%	Yes	
Union West	100%	Yes	100%	Yes	100%	Yes	
Warren	100%	Yes	100%	Yes	100%	Yes	
Statewide⁴	95%	Yes	100%	Yes	100%	Yes	

#### 1 Intake

#### 2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement.
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement.

#### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children.
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children.
- Of fices with blank data do not carry adoption case loads , however adoption cases in those of fices are handled by other of fices in that area.

#### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

<sup>-</sup> Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families.

 $<sup>\</sup>hbox{- Office Compliance: } \% \hbox{ of offices that meet the caseload standards of no more than 8 new intakes and 12 total families.}$ 

					CP&P Key Pe	rformance Indica	ators by Local Of	fice - 6 Months	: View					
					At or	Above Statewide Perforn	nance	Below Sta	atewide Performance					l
Local Office	CPS Investigations Completed w/i 60 Days	CPS Investigations Completed w/i 90 Days	Monthly Staff Visits w/Children in Placement	Visits w/Children in Placement 2x/Month for 2 Months	Visits with Parents of Children in Placement 2x/Month	Weekly Parent/Child Visits-Children with Goal of Reunification	Bi-weekly Parent- Child Visits-Children with Goal of Reunification	Monthly Sibling Visits	Initial Case Plans w/i 30 Days of Placement	6 Months Review of Case Plans for Children in Placement	Initial Family Team Meetings w/i 45 days of Placement	3 Family Team Meetings in the first 12 months of Placement	3 Family Team Meetings after 12 months in Placement	2 Family Team Meeting after 12 months in Placement
Atlantic East	90%	98%	96%	82%	68%	68%	73%	71%	96%	99%	73%	64%	50%	94%
Atlantic West	88%	97%	93%	100%	61%	85%	82%	63%	80%	96%	67%	38%		86%
Bergen Central Bergen South	94% 85%	98%	98% 96%	100% 80%	90%	97% 65%	88% 78%	97% 85%	100%	100% 100%	90%	83% 50%	50%	100% 75%
Burlington East	83%	94%	98%	88%	75%	53%	70%	88%	100%	96%	83%	70%	0%	100%
Burlington West	68%	90%	88%	58%	67%	67%	81%	88%	87%	100%	23%	3%	0%	25%
Camden Central	80%	94%	87%	91%	77%	70%	80%	84%	85%	94%	64%	46%	64%	93%
Camden East	69%	87%	90%	77%	60%	59%	71%	77%	85%	93%	61%	78%	0%	86%
Camden North Camden South	77% 71%	94% 97%	96% 93%	76% 84%	77% 75%	67% 70%	80% 76%	90%	100%	100% 97%	59% 51%	54% 82%	80%	100% 100%
Camden South Cape May	90%	96%	94%	71%	75%	49%	72%	82%	100%	100%	73%	83%	67%	100%
Cumberland East	62%	84%	88%	86%	85%	80%	84%	93%	100%	100%	85%	91%	0770	91%
Cumberland West	61%	93%	96%	100%	85%	83%	91%	94%	92%	100%	75%	67%		100%
Essex Central	85%	94%	95%	81%	72%	61%	72%	92%	100%	100%	50%	50%	75%	40%
Essex North	88%	94%	98%	94%	65%	35%	69%	64%	100%	100%	75%	0%	0%	67%
Essex South Gloucester Fast	83% 93%	94%	93% 95%	58% 97%	35% 53%	33% 64%	55% 69%	84% 78%	96% 75%	98% 87%	46% 67%	67% 69%	100% 25%	60% 83%
Gloucester East Gloucester West	79%	98%	95%	94%	68%	69%	78%	93%	75% 81%	100%	76%	59%	40%	83%
Hudson Central	77%	90%	94%	79%	84%	69%	86%	82%	67%	93%	79%	40%	50%	50%
Hudson North	81%	96%	99%	100%	96%	92%	89%	79%	67%	100%	50%		0%	100%
Hudson South	86%	91%	90%	63%	60%	22%	55%	78%	100%	97%	0%	0%	0%	100%
Hudson West	85%	97%	94%	88%	96%	96%	80%	89%	64%	100%	75%		0%	50%
Hunterdon Mercer North	91% 68%	95% 90%	100% 92%	100% 83%	94%	88% 55%	100% 75%	100% 59%	100% 90%	100% 79%	50% 52%	40%	50%	0% 92%
Mercer South	81%	92%	98%	70%	59%	60%	68%	74%	92%	100%	85%	50%	50%	70%
Middlesex Central	68%	88%	96%	86%	67%	69%	79%	78%	100%	100%	71%	100%	0%	0%
Middlesex Coastal	83%	95%	92%	67%	83%	81%	81%	86%	100%	92%	100%	43%	63%	50%
Middlesex West	76%	92%	95%	82%	56%	71%	78%	78%	100%	100%	86%	80%	100%	60%
Monmouth North	97%	99%	94%	88%	64%	74%	79%	96%	91%	98%	33%	86%		50%
Monmouth South Morris East	93% 84%	98% 97%	95% 92%	86% 100%	71% 96%	72% 100%	75% 93%	83% 99%	100% 100%	96% 100%	83% 100%	93% 83%	67%	93%
Morris West	89%	97%	95%	100%	94%	100%	92%	97%	100%	100%	100%	03/0	100%	91%
Newark Center City	84%	94%	99%	100%	88%	66%	79%	95%	100%	100%	100%	100%	67%	94%
Newark Northeast	73%	86%	81%	100%	35%	60%	65%	74%	100%	100%	33%	50%	33%	70%
Newark South	87%	92%	100%	86%	84%	49%	70%	94%	100%	100%	68%	82%	67%	100%
Ocean North Ocean South	93% 95%	97% 98%	98%	95% 81%	69% 68%	65% 67%	79% 82%	91%	94%	92% 99%	31% 50%	23%	50% 75%	100% 77%
Passaic Central	89%	98%	95%	100%	80%	96%	80%	87%	100%	100%	93%	82%	100%	100%
Passaic North	91%	97%	95%	100%	90%	99%	91%	97%	100%	100%	96%	100%	100%	100%
Salem	58%	84%	96%	95%	86%	79%	83%	92%	100%	100%	92%	100%		100%
Somerset	83%	95%	87%	88%	67%	70%	87%	99%	100%	100%	83%	100%		33%
Sussex	97%	98%	97%	100%	89%	100%	96%	87% 100%	100%	100%	100%	100%		100%
Union Central Union East	72% 93%	93% 97%	98% 97%	92% 100%	57% 76%	89% 87%	85% 83%	100% 89%	100%	100%	100%	100% 55%		85% 100%
Union West	75%	95%	89%	50%	59%	59%	79%	76%	100%	100%	83%	50%	100%	38%
Warren	56%	83%	86%	60%	50%	40%	62%	77%	91%	87%	22%	40%		100%
Statewide	82%	94%	93%	85%	70%	67%	77%	85%	92%	97%	67%	62%	54%	82%
Blank cells mean that the office did n			that period.											
wata pomo die premimury un	gen to alunge bused to	uutu enu y.			Description of the N	Measure							Time Period Analyzed	
				CDI	S Investigations Comple								March 24 - August 24	
					S Investigations Comple								March 24 - August 24	
					thly Staff Visits w/Child								May 24 - October 24	
<u></u>				Visits w/C	Children in Placement 2x	x/Month for 2 Months							March 24 - August 24	
					h Parents of Children in								May 24 - October 24	
						with Goal of Reunificatio						1	9/21/2024 - 10/26/2024	
				Bi-weekly Pare	ent-Child Visits-Children Monthly Sibling \	with Goal of Reunificati	on						May 24 - October 24 May 24 - October 24	
				Init	ial Case Plans w/i 30 Da								May 24 - October 24	
					Review of Case Plans for								May 24 - October 24	
				Initial Fan	nily Team Meetings w/i	45 days of Placement							April 24 - September 24	
		·-	·			12 months of Placemen	t	·	·-	·	·		May 24 - October 24	
					Team Meetings after 12 Team Meeting after 12							<del>                                     </del>	May 24 - October 24 May 24 - October 24	
				z ramily	ream Meeting arter 12	monuls in Placement						1	ividy 24 - October 24	