



Commissioner's Monthly Report March 2017

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Commissioner

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Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	¹ Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	January '17	69%	80%	-11%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	January '17	85%	90%	-5%	
Initial Case Plans	January '17	90%	95%	-5%	
CW visits Parent 2x/Mo	January '17	74%	90%	-16%	
Child Visit with Siblings	November '16	74%	85%	-11%	
Investigation Timeliness CP&P 60 days	November '16	84%	85%	-1%	
Caseloads: Intake	January '17	93%	90%	0%	
Caseloads: Adoption	January '17	98%	95%	0%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	December '16	84%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=17)	January '17	88%	90%	-2%	
Investigation Timeliness CP&P 90 days	November '16	95%	95%	0%	
Investigation Timeliness IAIU	January '17	83%	80%	0%	
Ongoing Case Plans	January '17	97%	95%	0%	
Parent-Child Weekly Visit ²	January '17	63%	60%	0%	
Parent-Child Visits Biweekly	January '17	76%	85%	-9%	
CW visits Child Monthly (at placement site) ³	January '17	98%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	November '16	90%	93%	-3%	
Ind. Living Assessments 14-18 yrs	January '17	87%	90%	-3%	
Supervisor Worker Ratio	January '17	100%	95%	0%	
Caseloads: IAIU Investigators	January '17	100%	95%	0%	
Caseloads: Permanency	January '17	100%	95%	0%	

The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

¹ Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) January 2017 (99%)

Dashboard

On or About January 31, 2017

DCF At a Glance	
DCF: Total Children Served in the Month¹	84,220
CP&P: Children/Youth Served	48,469
OOH Setting (< 18)	6,306
In-Home Setting (< 18)	40,154
Youth 18-21	2,009
Youth Open with CSOC²	35,751
FCP: Total Clients Served³	18,060
DOW: Total Clients Served⁴ (Monthly Average)	10,004
DCF: Families Served in the Month⁵	30,531
CP&P	24,296
FCP (Family Success Centers & Home Visiting)	6,235

CSOC ⁶ Quick Facts	
Youth Open with CSOC (unduplicated count)	35,751
DD Eligible Children (unduplicated count)	14,554
MRSS: Dispatches in the month	2,231
MRSS: Interventions (includes prior dispatches)	1,901
Remained in same Living situation	97%
Care Management: Children Served	12,419
OOH Behavioral Health Settings: Children Served¹⁰	1,326
Placed out of State	1
PerformCare Calls	10,433
DD Related Calls	1,835
Sandy Related Calls	283

Hotline Referrals	15,375
CPS Reports	33%
CWS Referrals	11%
Number of Human Trafficking Referrals ⁸	25
Response Timeliness (January 2017)	97%
Monthly Staff Contacts/Children OOH (January 2017)	98%
Entries to Care	327
Shelter Placements (December 2016)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁹	97%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	16,048

FSCs: Families Served (December)	2,369
Home Visiting: Families Served (December)	3,866
SBYSP: Clients Served (December)	11,825
DV Services: Clients Served (December)	1,105
Residential	20%
Non-Residential	80%
SAARC: Clients Served (Oct-Dec 2016)	13,349
Displaced Homemaker: Clients Served (Oct-Dec 2016)	1,148
New Clients	30%
Rape Prevention Clients Served (Oct-Dec 2016)	12,201

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between **November 2013** and **January 2017** was **473**. This figure could change depending on when the data is extracted.

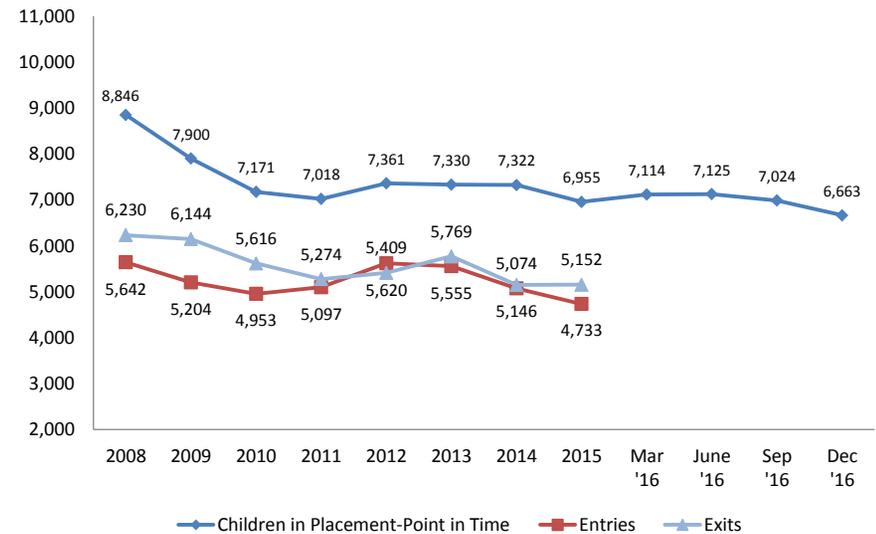
⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	Jan-17	Δ from Jan 2016
Families Under CP&P Supervision	24,296	0%
Children Under CP&P Supervision	48,469	-1%
Children Receiving CP&P In-Home Services	41,779	0%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin) (52.6%)		
Resource Family Kinship (38.8%)	6,690	-5%
Group and Residential (6.8%)		
Independent Living (1.8%)		
Children Legally Free for Adoption (Excludes TPR Appeals)	1,011	4%
Finalized Adoptions to date (CY2017) - As 1/31/2017	28	-26%
Children in Subsidized Kinship Legal Guardianship	1,913	-4%
Children in Subsidized Adoptions	14,135	0%
Entries to Care	327	-17%
Exits from Care	247	-18%

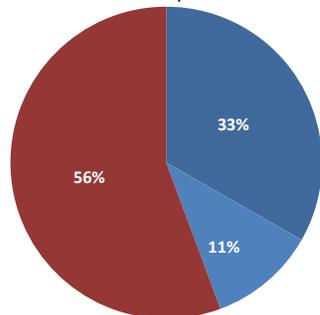
**Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement**



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

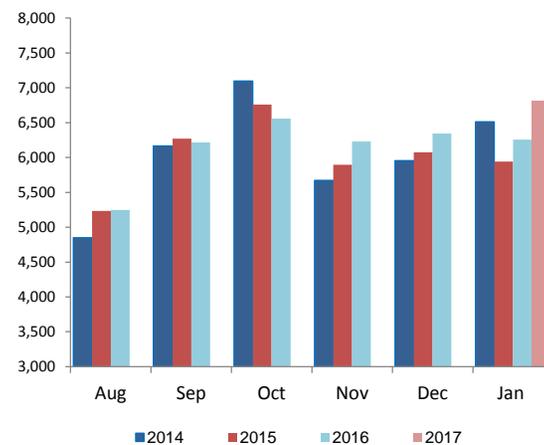
Total SCR Intakes

n = 15,375
January 2017

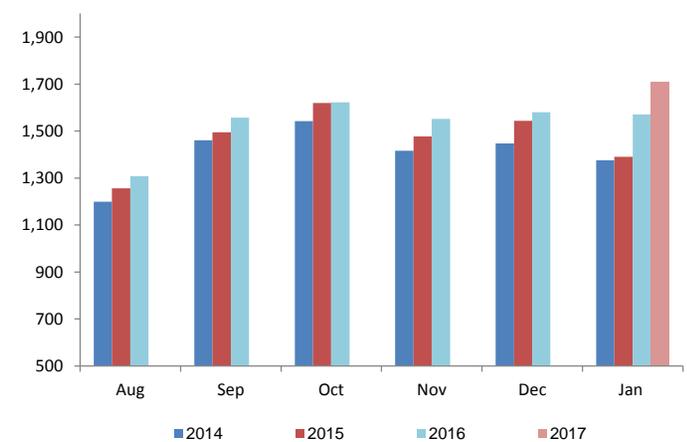


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

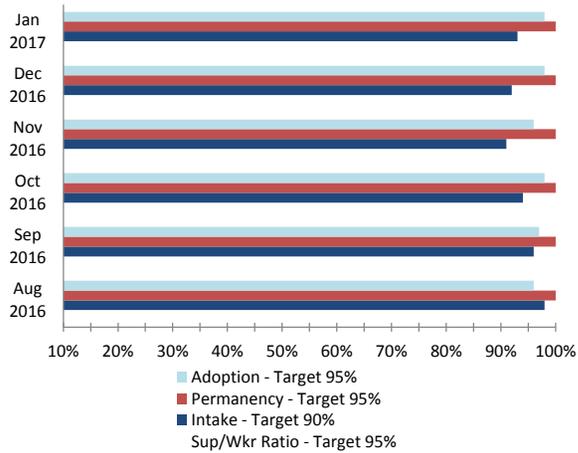


CWS Referrals Assigned to Local Offices

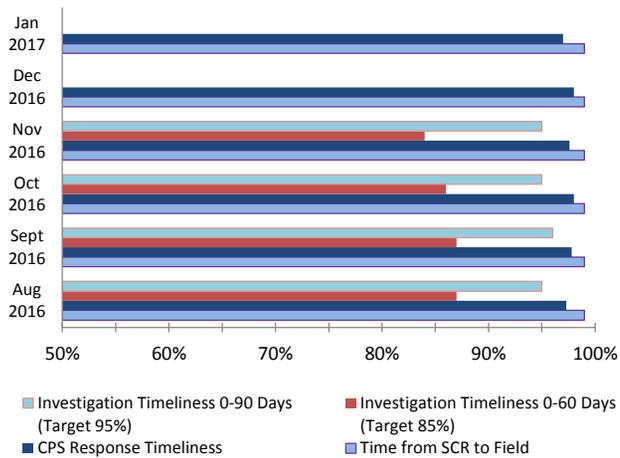


Section I: Child Protection & Permanency

Caseload Compliance (Individual Worker Level)

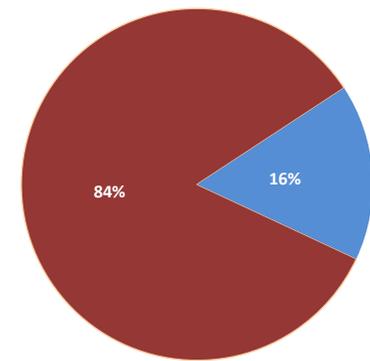


Response and Investigation Timeliness

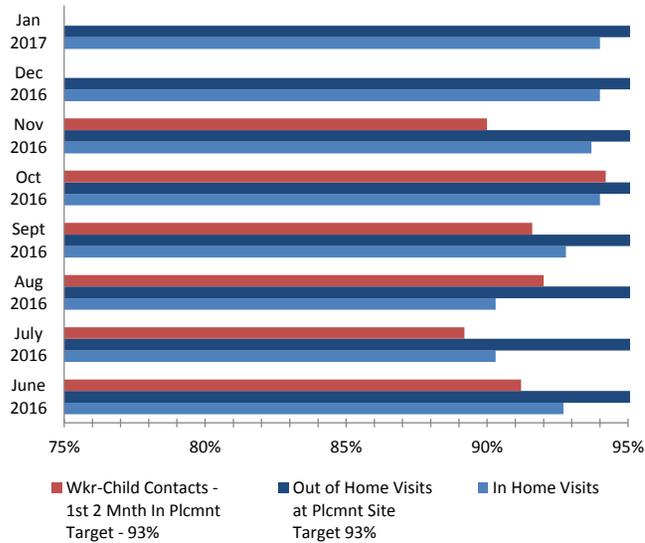


Referrals to Early Intervention

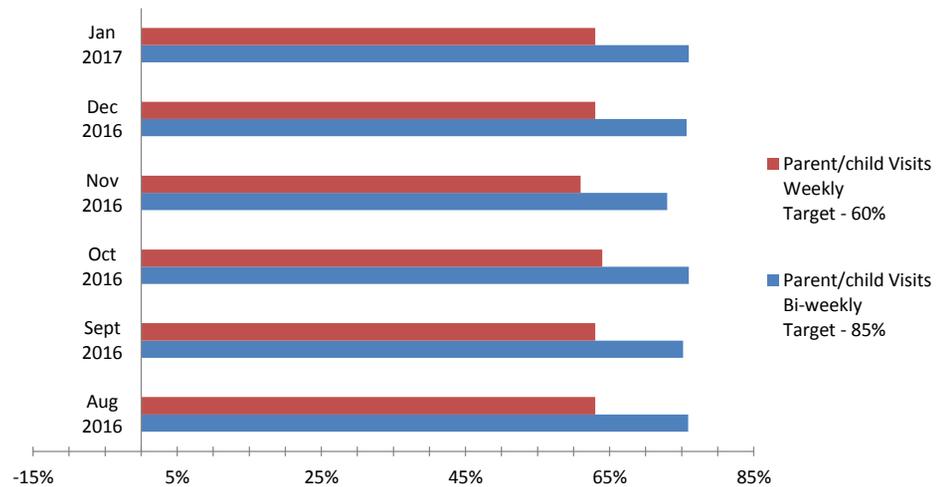
October-January 2017
n=624



Worker - Child Visits

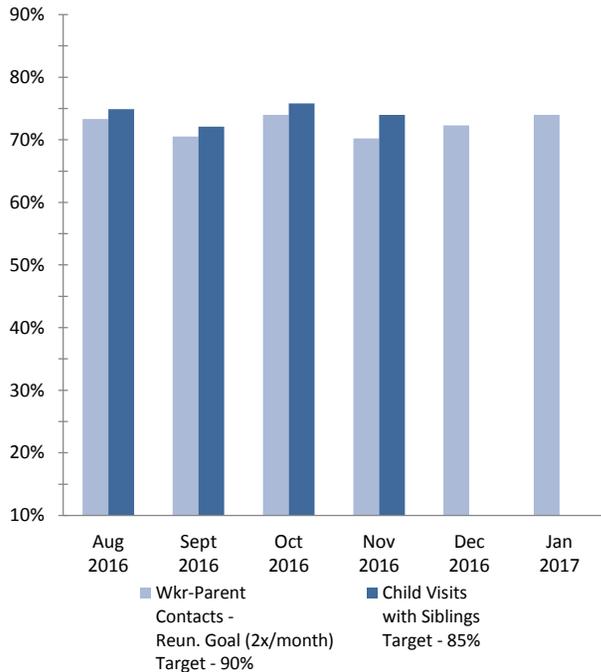


Parent - Child Visits

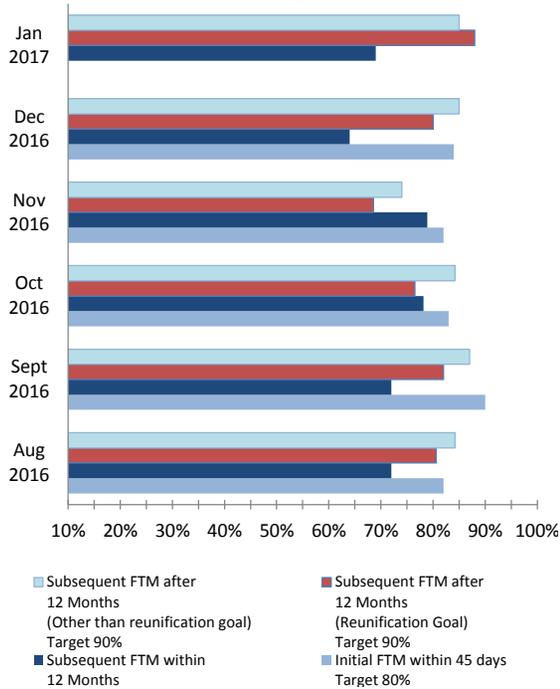


Section I: Child Protection & Permanency

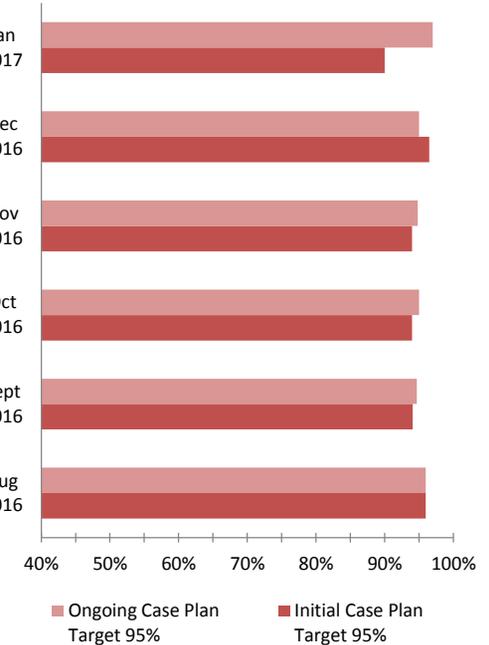
Worker- Parent Visits & Sibling Visits



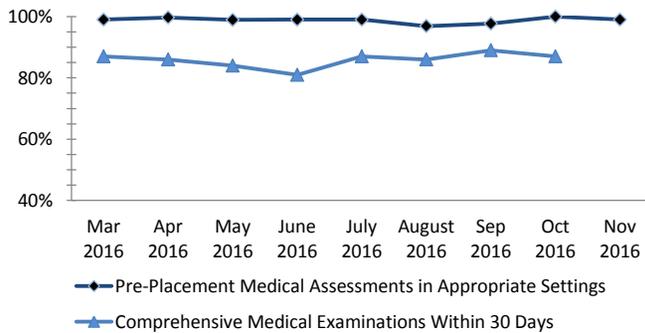
Initial & Subsequent Family Team Meetings



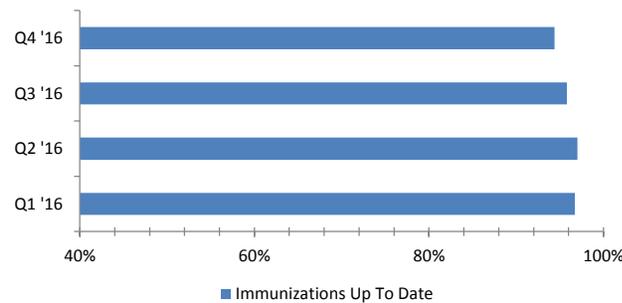
Initial & Ongoing Case Plans



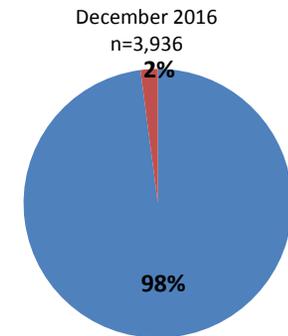
Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Children in OOHP with Annual Dental Exams

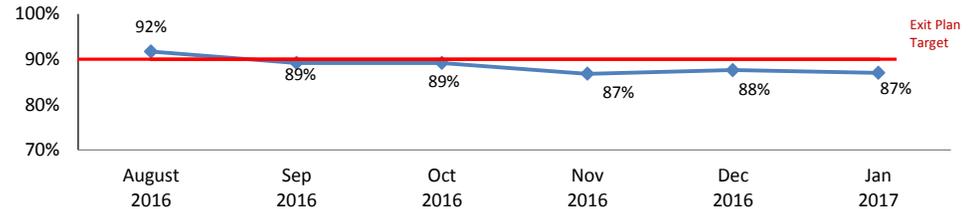


Section II: Adolescent Services

OAS Quick Facts (January 2017)
Youth 18-21

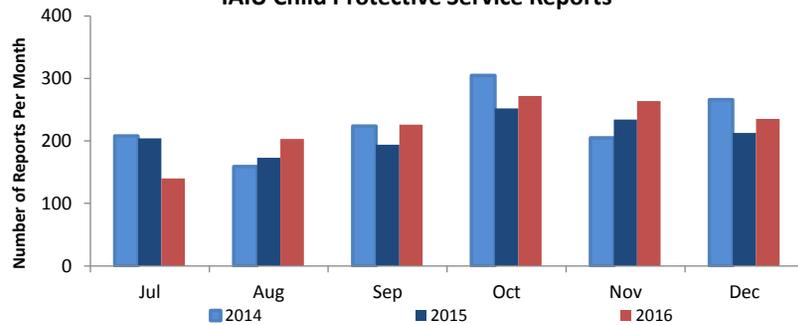
Youth 18-21 years old served by CP&P*	2,009
Youth served "In Home" living with a parent/relative or living independently ⁵	1,625
Youth served "Out-of-Home"	384
Family Based Setting (57%)	
Congregate Care Setting (19%)	
Independent Living (24%)	
Youth Receiving Adoption or KLG Subsidy	828

Completed Independent Living Assessments
of Youth Ages 14-18 years

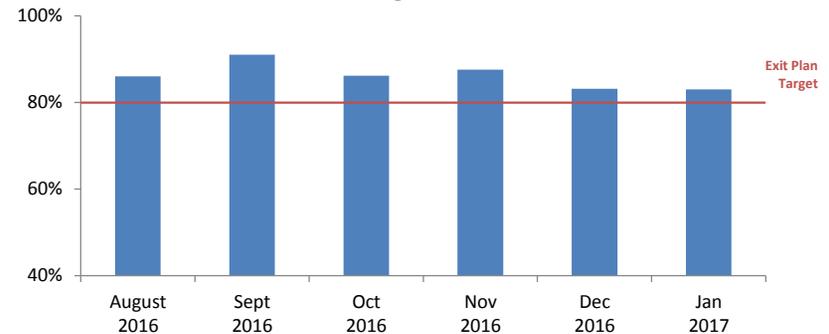


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

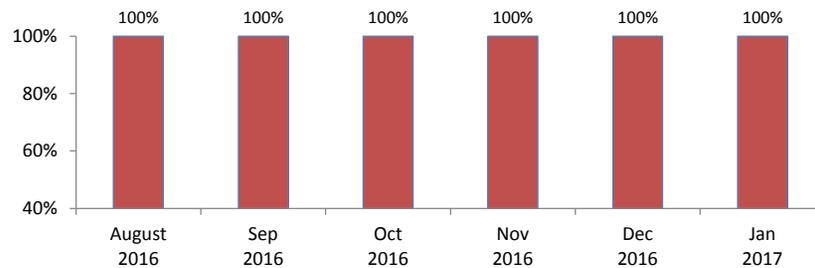


IAIU Investigation Timeliness

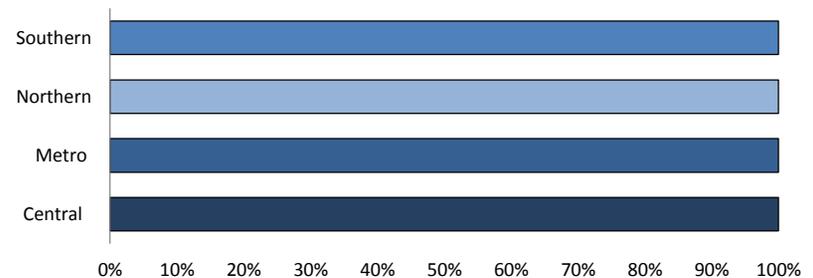


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month

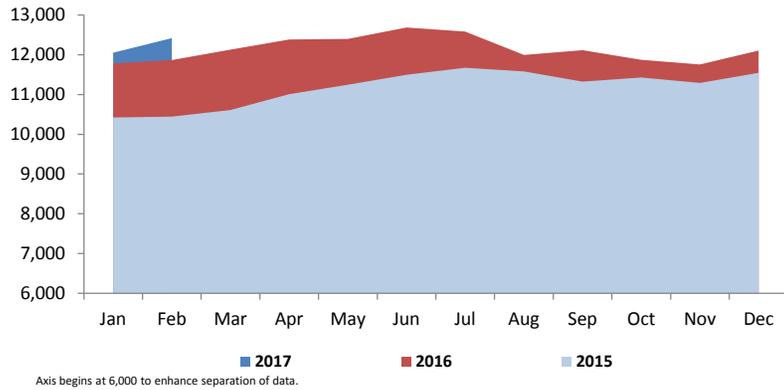


IAIU Caseload Report by Region
January 2017

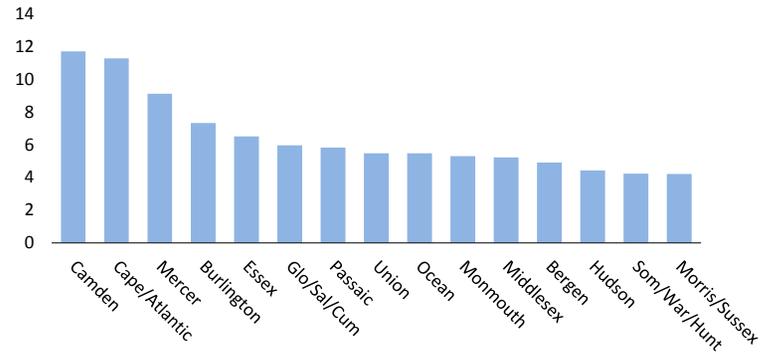


Section IV: Children's System of Care

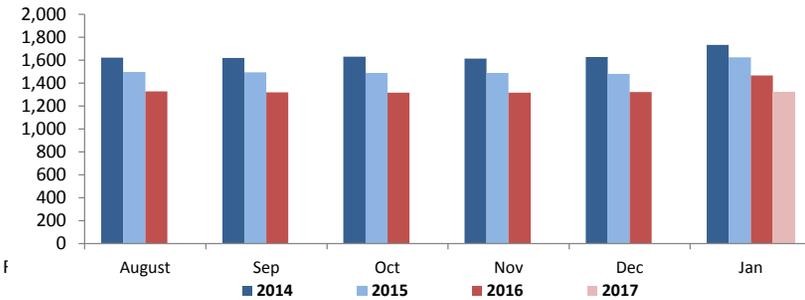
Children in Care Management
February 2017



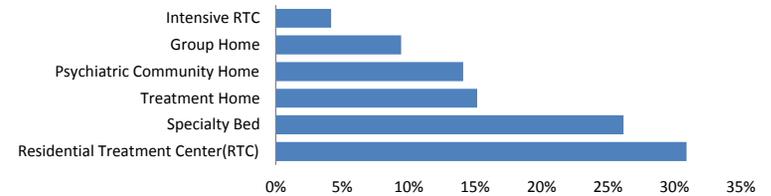
Rate of Children in Care Management by County
n=12,419
February 2017



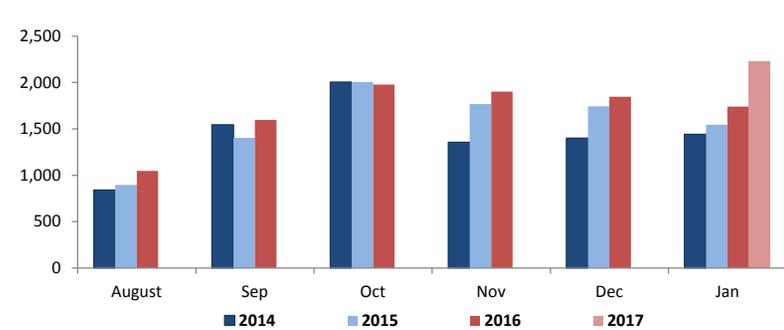
Children in Out of Home Treatment Settings



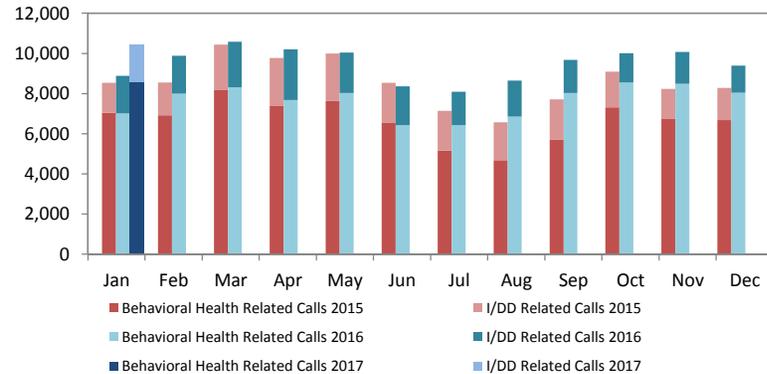
Children in Out-of-Home Treatment Settings
January 2017
n=1,326



Mobile Response Stabilization Services (MRSS) Dispatched

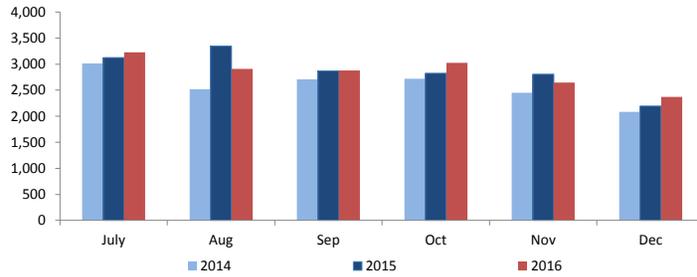


PerformCare Total Calls

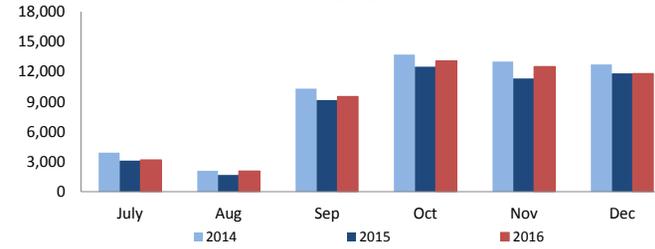


Section V: Family & Community Partnerships

Family Success Centers - Families Served

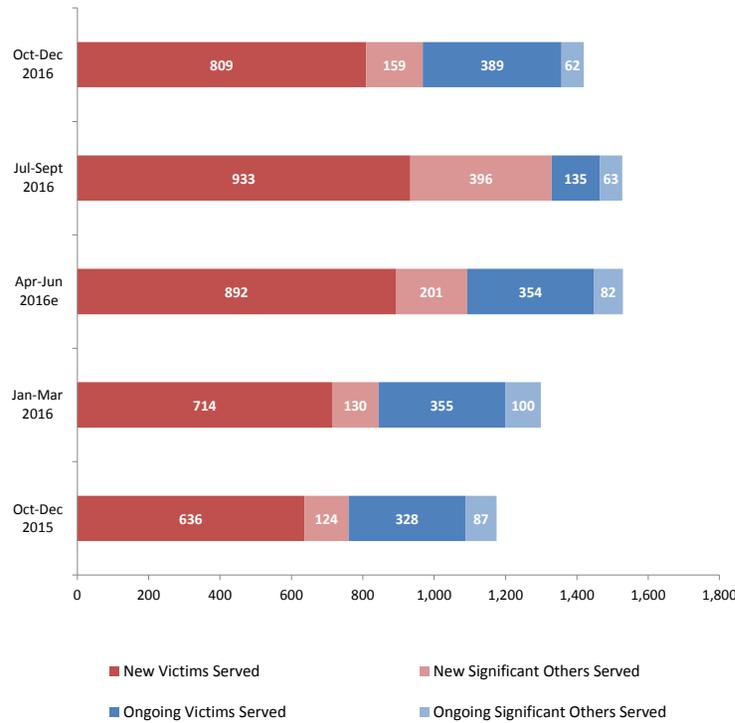


School-Based Youth Services Programs - New and Ongoing Clients Served

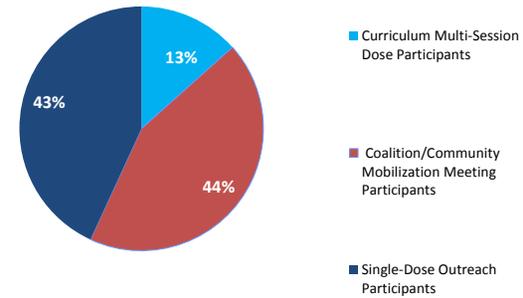


Section VI: Division on Women

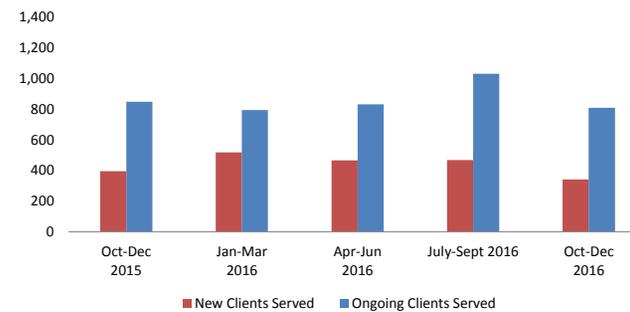
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE) n=12,201

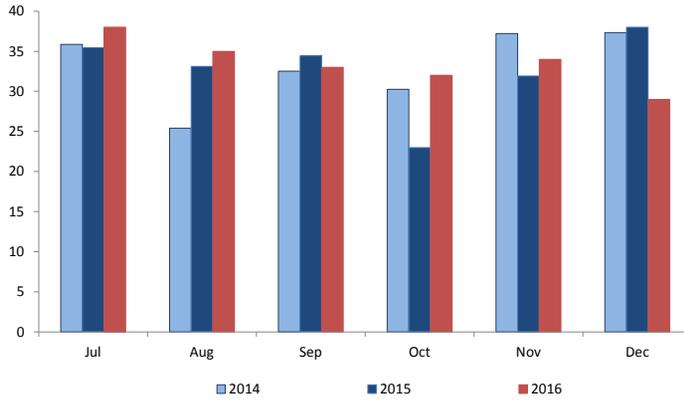


Displaced Homemaker Program Clients Served

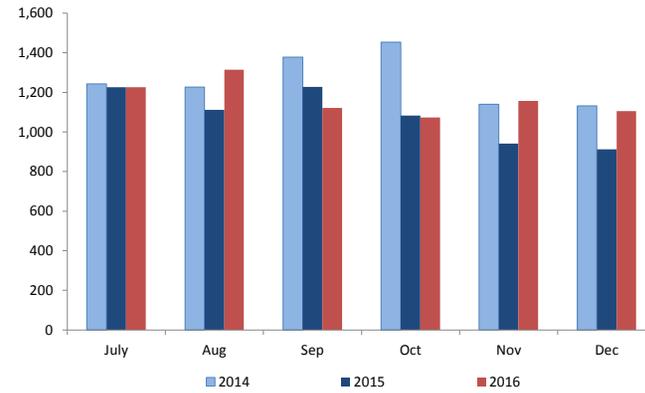


Section VI: Division on Women

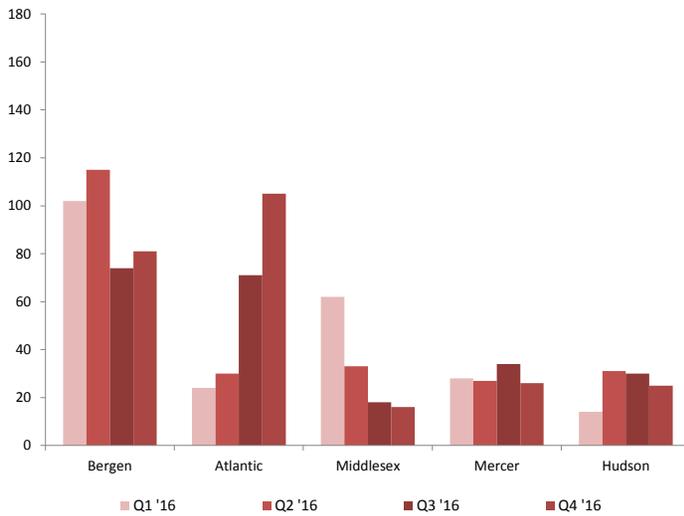
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



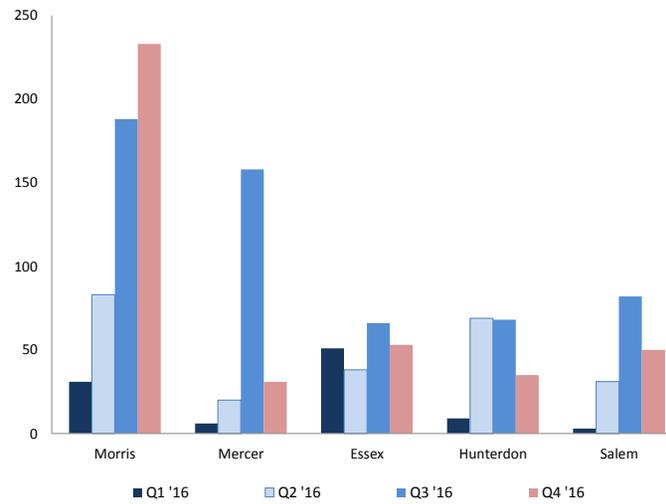
**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most clients not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target				< 60% of Final Target				
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	96%	97%	99%	95%	97%	100%	100%	83%	100%	79%	71%	83%
Atlantic West	96%	99%	99%	93%	96%	94%	61%	97%	100%	84%	62%	83%
Bergen Central	100%	100%	99%	98%	99%	100%	100%	100%	100%	85%	64%	74%
Bergen South	100%	99%	100%	96%	99%	94%	90%	100%	100%	83%	72%	80%
Burlington East	97%	98%	97%	66%	91%	85%	53%	81%	100%	73%	69%	76%
Burlington West	94%	93%	98%	73%	92%	75%	65%	94%	94%	71%	55%	61%
Camden Central	97%	96%	96%	81%	94%	88%	83%	64%	87%	73%	65%	70%
Camden East	97%	95%	97%	78%	91%	95%	92%	100%	100%	61%	62%	73%
Camden North	79%	83%	95%	46%	76%	60%	43%	62%	84%	61%	54%	71%
Camden South	95%	92%	98%	86%	96%	83%	63%	63%	97%	74%	62%	78%
Cape May	96%	92%	99%	94%	98%	98%	63%	97%	98%	69%	58%	67%
Cumberland East	81%	69%	94%	40%	59%	73%	33%	78%	71%	63%	64%	73%
Cumberland West	95%	96%	99%	76%	91%	76%	54%	0%	99%	72%	64%	76%
Essex Central	93%	88%	94%	93%	98%	47%	70%	51%	89%	61%	54%	61%
Essex North	88%	100%	98%	88%	97%	100%	89%	38%	78%	87%	44%	76%
Essex South	96%	86%	95%	93%	99%	65%	64%	78%	94%	67%	49%	69%
Gloucester East	92%	95%	96%	80%	95%	89%	69%	86%	100%	68%	61%	71%
Gloucester West	98%	84%	98%	87%	96%	89%	67%	95%	89%	60%	56%	74%
Hudson Central	99%	96%	98%	96%	99%	87%	100%	100%	90%	86%	72%	81%
Hudson North	100%	100%	100%	93%	94%	100%	100%	100%	100%	89%	68%	84%
Hudson South	100%	94%	98%	87%	95%	94%	78%	94%	96%	84%	68%	76%
Hudson West	100%	97%	97%	97%	99%	81%	100%	100%	93%	86%	67%	81%
Hunterdon	100%	71%	94%	82%	97%	100%	100%	100%	83%	81%	59%	78%
Mercer North	97%	87%	97%	78%	94%	91%	80%	90%	100%	65%	49%	74%
Mercer South	97%	83%	96%	69%	94%	97%	88%	89%	84%	68%	58%	72%
Middlesex Central	92%	96%	96%	86%	98%	100%	44%	94%	71%	63%	51%	77%
Middlesex Coastal	100%	96%	99%	95%	99%	50%	100%	100%	98%	76%	58%	69%
Middlesex West	88%	91%	94%	87%	96%	96%	60%	54%	85%	75%	58%	76%
Monmouth North	96%	88%	99%	88%	97%	93%	97%	100%	100%	70%	61%	73%
Monmouth South	95%	95%	99%	85%	97%	95%	82%	94%	89%	82%	59%	76%
Morris East	97%	90%	100%	95%	97%	100%	100%	100%	89%	81%	61%	78%
Morris West	91%	92%	100%	86%	94%	88%	60%	75%	100%	76%	81%	89%
Newark Center City	100%	86%	96%	93%	98%	74%	81%	69%	100%	77%	62%	81%
Newark Northeast	100%	91%	96%	92%	97%	74%	41%	42%	96%	74%	74%	86%
Newark South	98%	97%	98%	84%	94%	98%	100%	100%	100%	57%	53%	63%
Ocean North	93%	97%	100%	76%	95%	84%	54%	58%	90%	77%	70%	80%
Ocean South	97%	96%	98%	85%	97%	79%	57%	87%	98%	70%	69%	76%
Passaic Central	95%	88%	97%	94%	97%	91%	100%	100%	95%	73%	63%	75%
Passaic North	100%	87%	99%	94%	98%	81%	66%	88%	96%	77%	59%	70%
Salem	89%	98%	100%	92%	98%	94%	82%	100%	97%	88%	70%	83%
Somerset	99%	96%	95%	90%	95%	94%	95%	91%	93%	83%	74%	84%
Sussex	100%	94%	98%	94%	98%	85%	55%	100%	89%	82%	70%	83%
Union Central	68%	86%	96%	88%	97%	71%	78%	94%	94%	60%	57%	72%
Union East	89%	75%	96%	85%	94%	70%	65%	68%	81%	60%	56%	66%
Union West	87%	97%	99%	84%	97%	100%	71%	100%	94%	73%	50%	63%
Warren	97%	81%	84%	90%	97%	65%	100%	100%	100%	67%	71%	84%
Statewide	95%	92%	97%	86%	95%	85%	73%	83%	94%	72%	62%	75%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	August '16-January '17
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	June '16-November '16
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	August '16-January '17
M# 13	Investigation Completion within 60 days	85%	June '16-November '16
M# 14	Investigation Completion within 90 days	95%	June '16-November '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	July '16-December '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	August '16-January '17
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	August '16-January '17
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	August '16-January '17
M# 28	Caseworker visits Parent 2x/Month	90%	August '16-January '17
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	12/24/2016-01/28/2017
M# 30	Bi-weekly Parent-Child Visits	85%	August '16-January '17

¹Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - January 2017

Local Office	 Met Target		 < 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	98%	Yes		
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	95%	Yes	100%	Yes	100%	Yes
Burlington West	82%	No	100%	Yes	100%	Yes
Camden Central	100%	Yes	100%	Yes	100%	Yes
Camden East	73%	No	100%	Yes	100%	Yes
Camden North	71%	No	100%	Yes	100%	Yes
Camden South	88%	No	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	0%	No	100%	Yes	67%	No
Cumberland West	48%	No	100%	Yes		
Essex Central	86%	No	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	96%	Yes		
Gloucester West	96%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	0%	No
Mercer North	95%	Yes	100%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	76%	No	100%	Yes	100%	Yes
Monmouth North	88%	No	100%	Yes	60%	No
Monmouth South	68%	No	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	65%	No	100%	Yes	100%	Yes
Newark South	100%	Yes	100%	Yes	100%	Yes
Ocean North	72%	No	100%	Yes	100%	Yes
Ocean South	52%	No	100%	Yes	100%	Yes
Passaic Central	97%	Yes	100%	Yes	75%	No
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	79%	No	100%	Yes	100%	Yes
Somerset	97%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	95%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	90%	Yes	100%	Yes	98%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.