



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report April 2016

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Commissioner

April 15, 2016



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Dashboard

On or About February 29, 2016

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month¹	92,074	Youth Open with CSOC (unduplicated count)	42,980
CP&P: Children/Youth Served	49,094	DD Eligible Children (unduplicated count)	18,626
OOH Setting (< 18)	6,721	MRSS: Dispatches in the month	2,037
In-Home Setting (< 18)	40,375	MRSS: Interventions (includes prior dispatches)	1,671
Youth 18-21	1,998	Remained in same Living situation	97%
Youth Open with CSOC²	42,980		
		Care Management: Children Served	12,129
FCP: Total Clients Served³	18,341	OOH Behavioral Health Settings: Children Served	1,497
DOW: Total Clients Served⁴ (Monthly Average)	3,799	Placed out of State	0
DCF: Families Served in the Month⁵	31,037	PerformCare Calls	9,887
CP&P	24,573	DD Related Calls	1,886
FCP (Family Success Centers & Home Visiting)	6,464	Sandy Related Calls	367
CP&P Quick Facts		FCP & DoW Quick Facts ⁷	
Hotline Referrals	15,143	FSCs: Families Served (January)	2,323
CPS Reports	33%	Home Visiting: Families Served (January)	4,141
CWS Referrals	11%	SBYSP: Clients Served (January)	11,877
Number of Human Trafficking Referrals ⁸	8		
Response Timeliness (February 2016)	98%	DV Services: Clients Served (January)	1,041
Monthly Staff Contacts/Children OOH (February 2016)	96%	Residential	17%
Entries to Care	413	Non-Residential	83%
Shelter Placements (January 2016)		SAARC: Clients Served (Oct - Dec 2015)	1,175
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (Oct - Dec 2015)	1,242
Youth > 13 in shelters less than 30 days ⁹	89%	New Clients	32%
Subsidized Adoptions/KLG	16,105	Rape Prevention Clients Served (Oct - Dec 2015)	5,857
(Includes Subsidized Adoptions and subsidized KLGs)			

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between November 2013 and **February 2016** was **286**.

⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	Performance	Exit Plan Target	Δ from Target	
Initial FTMs within 45 days	Jan '16	77%	80%	-3%	
Subsequent FTMs within 12 Months	Feb'16	75%	80%	-5%	
Subsequent FTMs after 12 Months - Reunification Goal (n=44)	Feb'16	83%	90%	-7%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	Feb'16	73%	90%	-17%	
Initial Case Plans	Feb'16	98%	95%	3%	
CW visits Parent 2x/Mo	Feb'16	72%	90%	-18%	
Parent-Child Weekly Visits ¹	Feb'16	65%	60%	5%	
Parent-Child Visits Biweekly	Feb'16	76%	85%	-9%	
Child Visit with Siblings	Jan '16	74%	85%	-11%	
Investigation Timeliness CP&P 60 days	Dec '15	84%	85%	-1%	
Investigation Timeliness CP&P 90 days	Dec '15	97%	95%	2%	
Ind. Living Assessments 14-18 yrs	Feb'16	93%	90%	3%	
Caseloads: Intake	Feb'16	92%	90%	2%	
Caseloads: Adoption	Feb'16	96%	95%	1%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	Δ from Target	
Investigation Timeliness IAIU	Feb'16	85%	80%	5%	
Supervisor Worker Ratio	Feb'16	100%	95%	5%	
Caseloads: IAIU Investigators	Feb'16	100%	95%	5%	
Caseloads: Permanency	Feb'16	99%	95%	4%	
Ongoing Case Plans	Feb '16	96%	95%	1%	
CW visits Child 2x/Month for first 2 Months in placement	Dec '15	95%	93%	2%	
CW visits Child Monthly (at placement site) ²	Feb '16	96%	93%	3%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

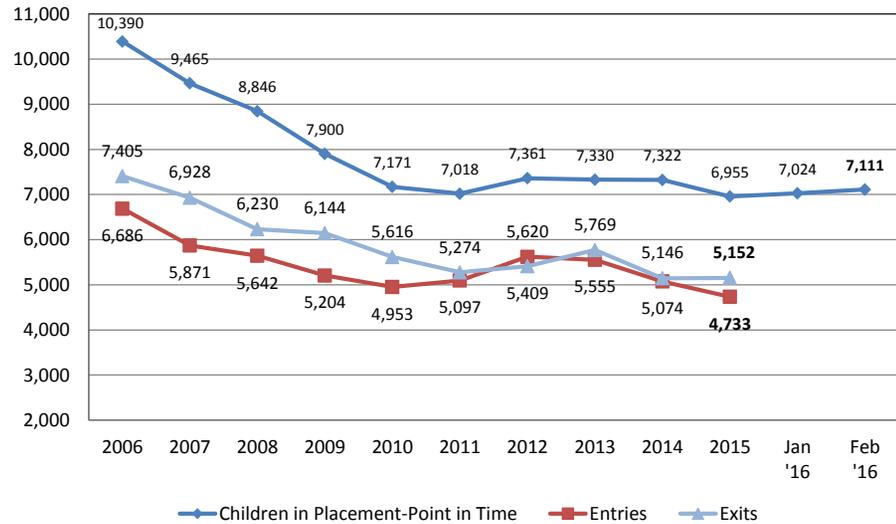
¹Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

²Caseworker visits with Children in Placement (all locations) February 2016 (98%)

Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
Families Under CP&P Supervision	Feb-16	Δ from Feb 2015
Families Under CP&P Supervision	24,573	-4%
Children Under CP&P Supervision	49,094	-5%
Children Receiving CP&P In-Home Services	41,983	-5%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	(52.8%)	
Resource Family Kinship	(38.6%)	
Group and Residential	(6.9%)	
Independent Living	(1.7%)	
Children Legally Free for Adoption (Excludes TPR Appeals)	1,024	0%
Finalized Adoptions to date (CY2016)	119	86%
Children in Subsidized Kinship Legal Guardianship	1,992	-1%
Children in Subsidized Adoptions	14,113	0%
Entries to Care	413	-2%
Exits from Care	298	-14%

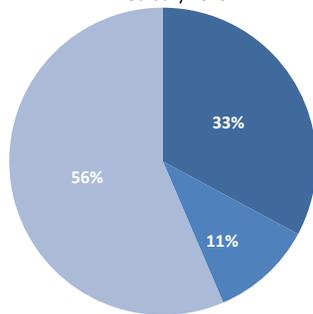
Children in Out-of-Home Placement: Annual Entries, Exits and Monthly Point in Time Children in Placement



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

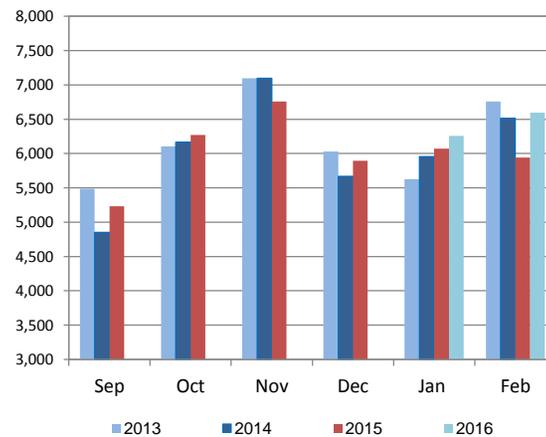
Total SCR Intakes

n = 15,143
February 2016

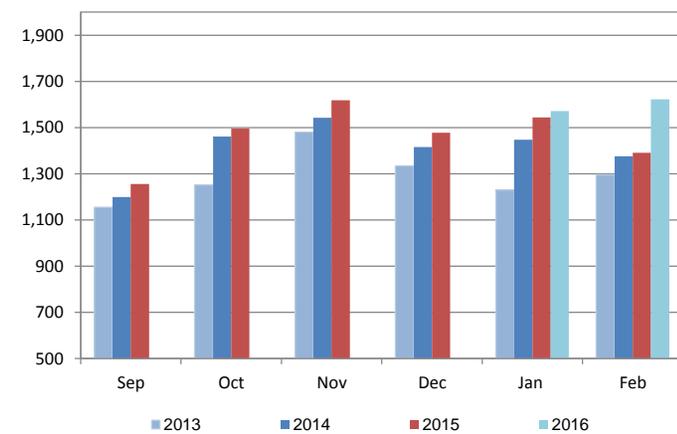


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

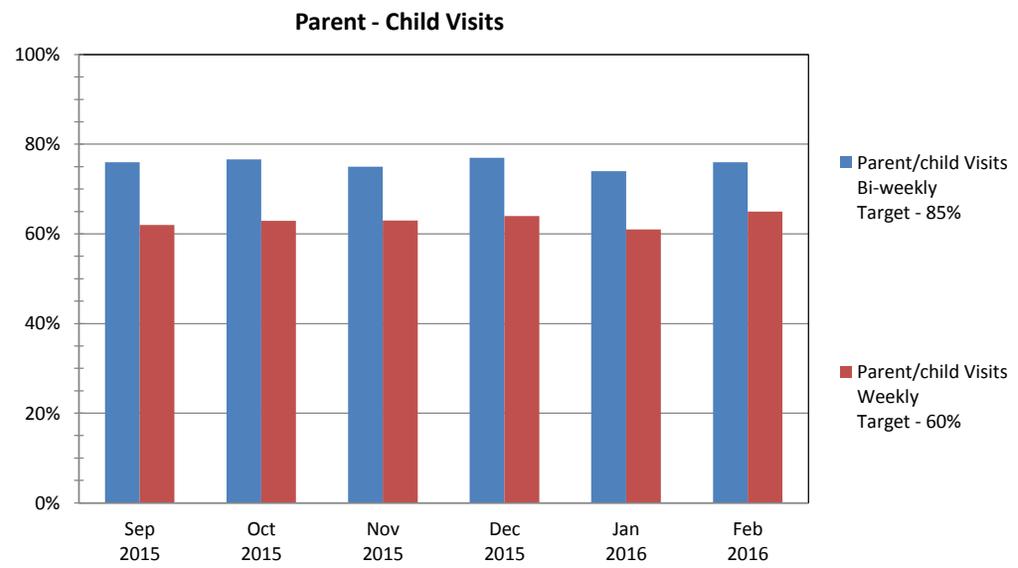
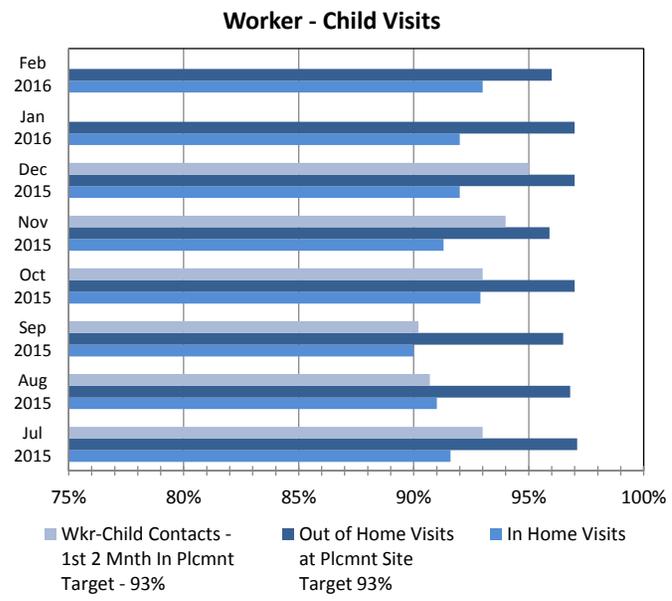
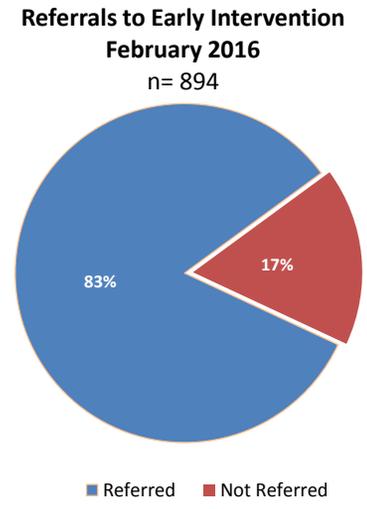
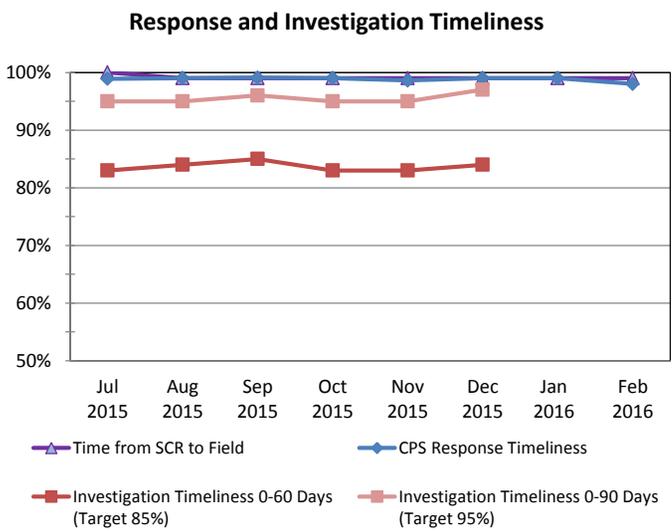
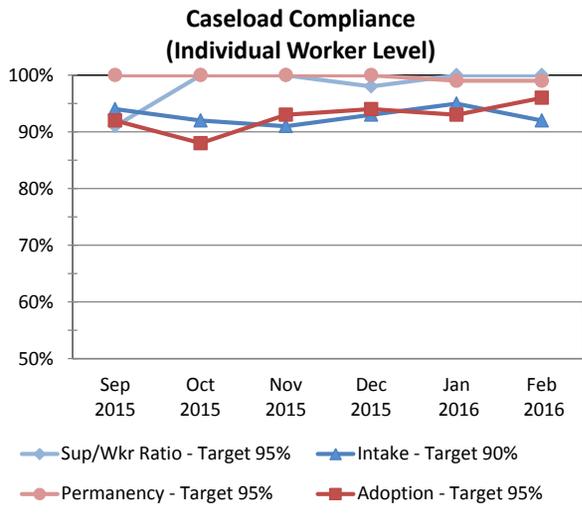
CPS & CWS Referrals



CWS Referrals Assigned to Local Offices

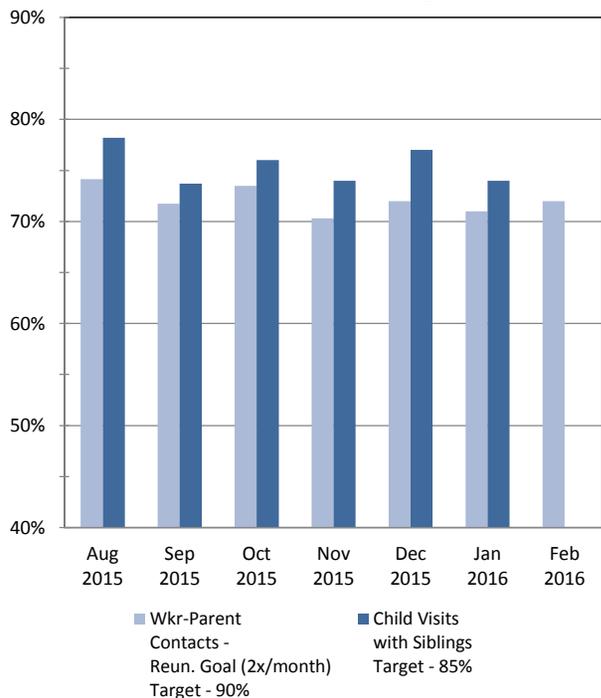


Section I: Child Protection & Permanency

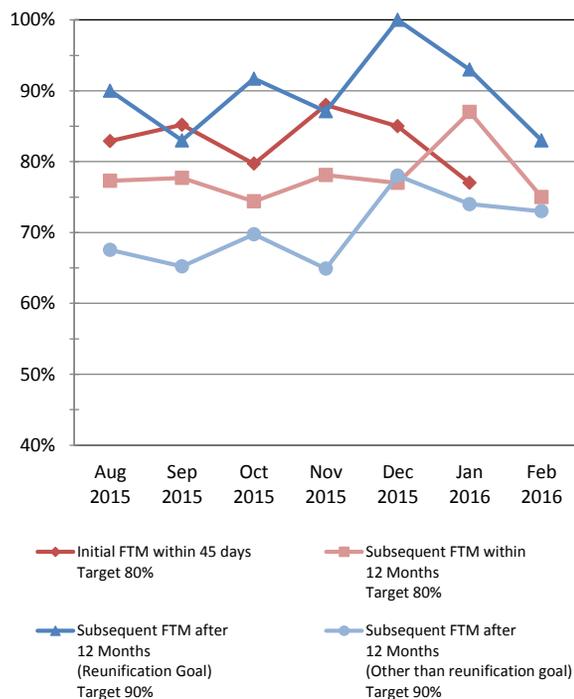


Section I: Child Protection & Permanency

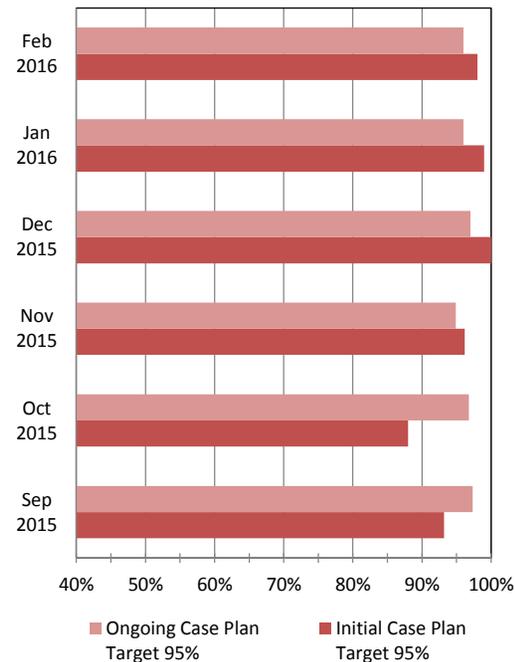
Worker- Parent Visits & Sibling Visits



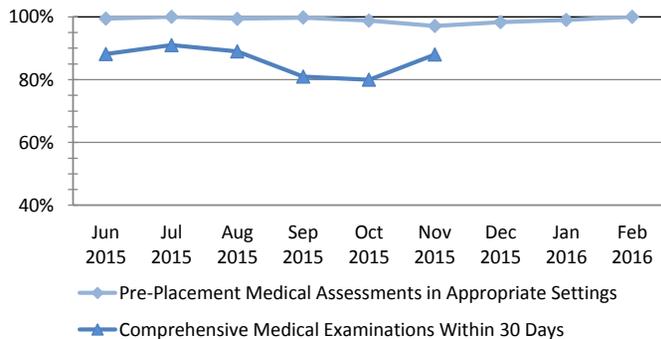
Initial & Subsequent Family Team Meetings



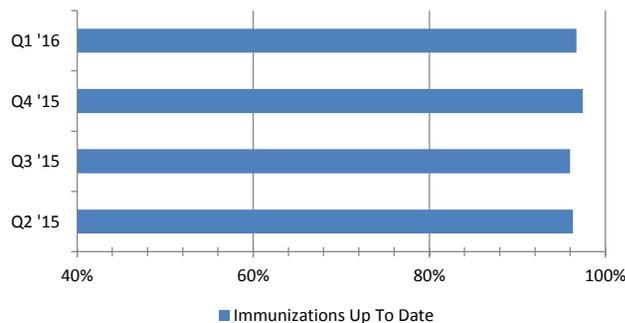
Initial & Ongoing Case Plans



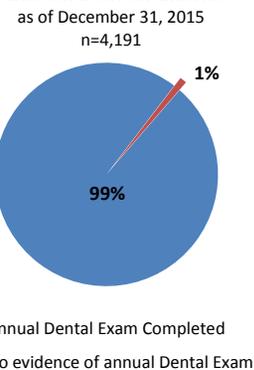
Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Children in OOHP with Annual Dental Exams

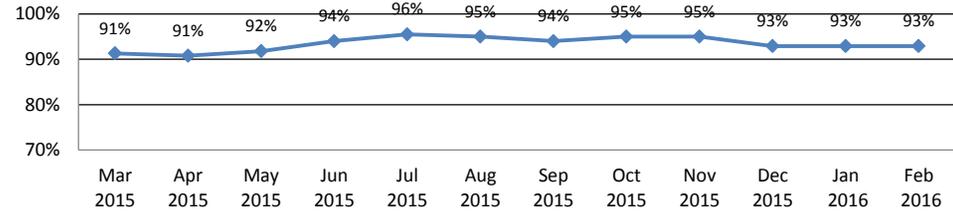


Section II: Adolescent Services

OAS Quick Facts (Feb 2016)
Youth 18-21

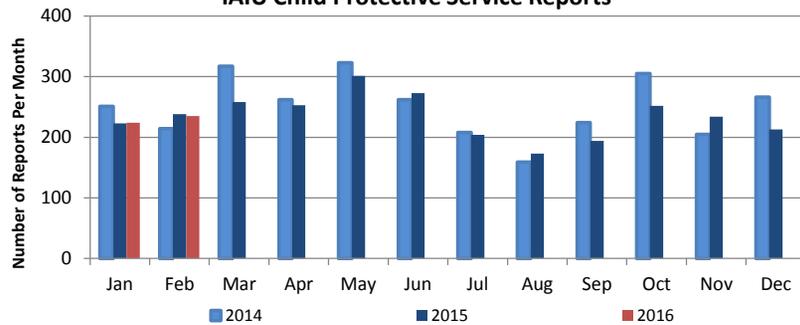
Youth 18-21 years old served by CP&P*	1,998
Youth served "In Home" living with a parent/relative or living independently ⁵	1,608
Youth served "Out-of-Home"	390
Family Based Setting (59%)	
Congregate Care Setting (20%)	
Independent Living (21%)	
Youth Receiving Adoption or KLG Subsidy	867

Completed Independent Living Assessments
of Youth Ages 14-18 years (n=873)

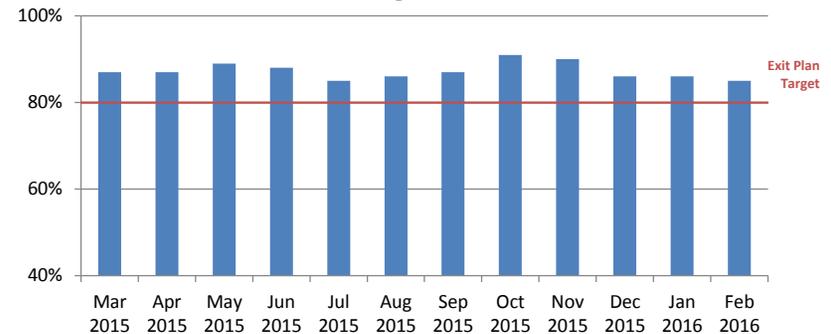


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

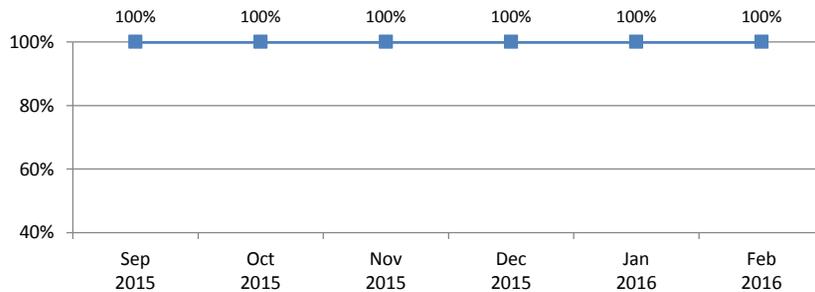


IAIU Investigation Timeliness

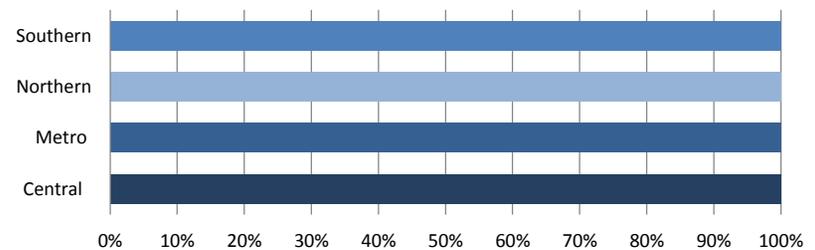


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month

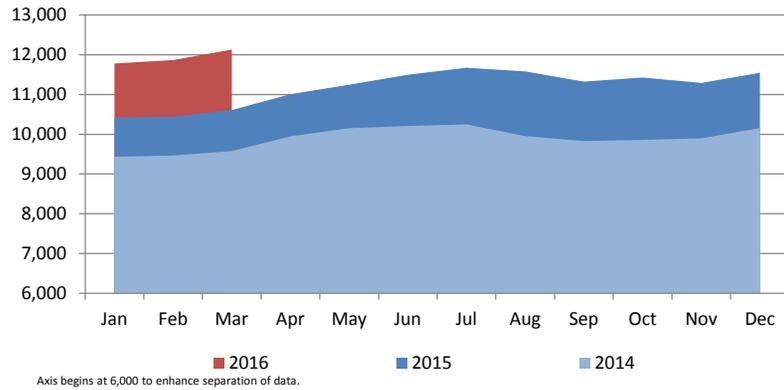


February 2016
IAIU Caseload Report by Region



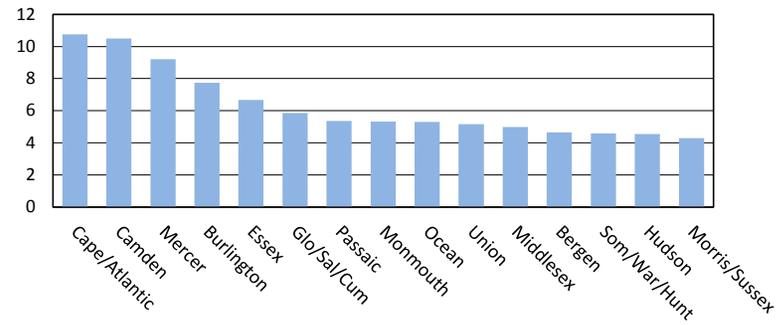
Section IV: Children's System of Care

Children in Care Management

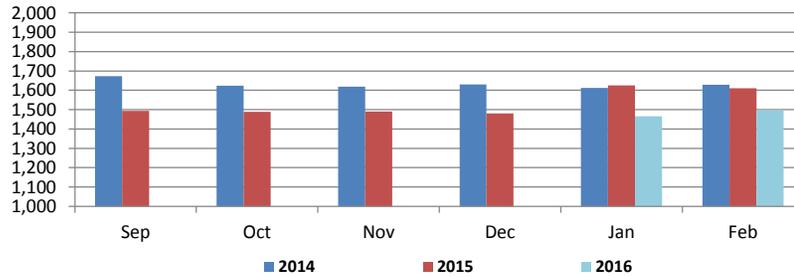


Rate of Children in Care Management by County

(per 1,000 children)
n=12,129



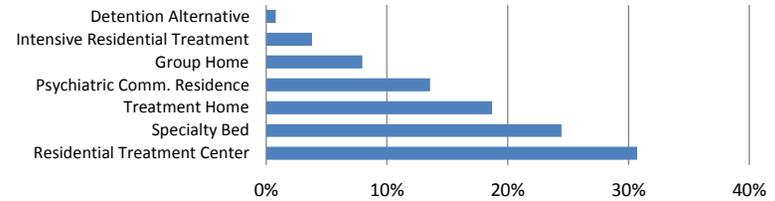
Children in Out of Home Treatment Settings



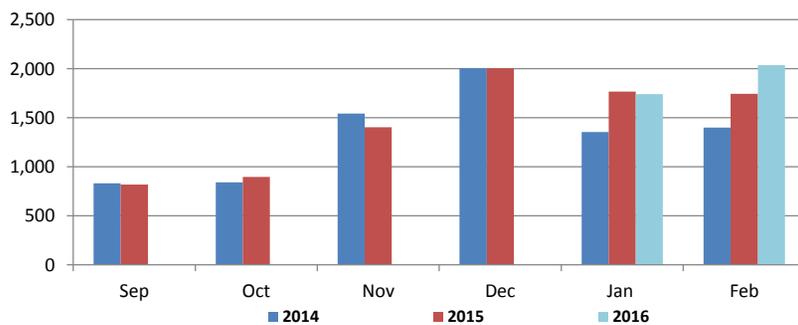
Children in Out-of-Home Treatment Settings

February 2016

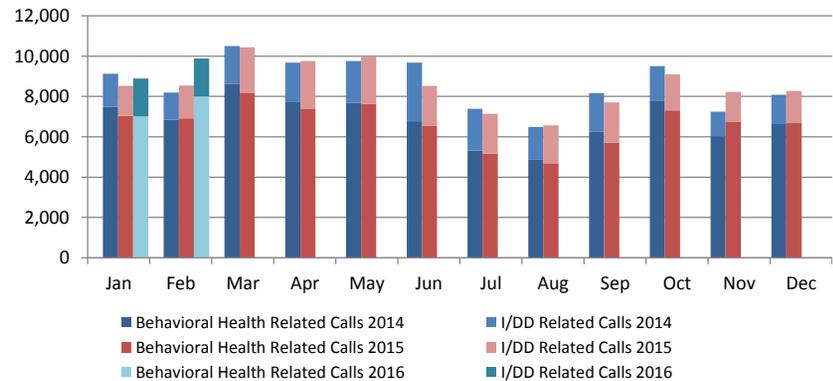
n=1,497



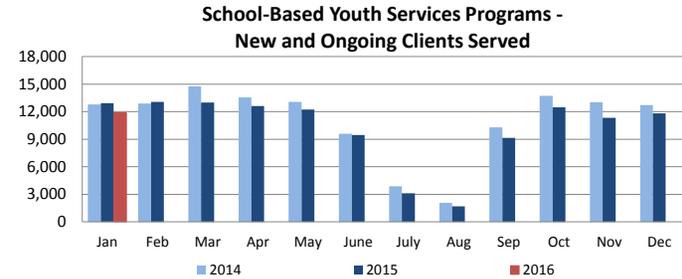
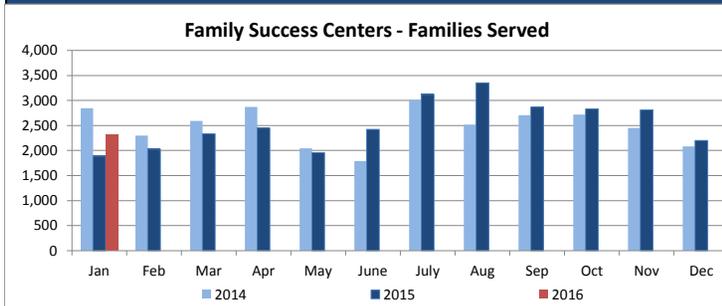
Mobile Response Stabilization Services (MRSS) Dispatched



PerformCare Total Calls

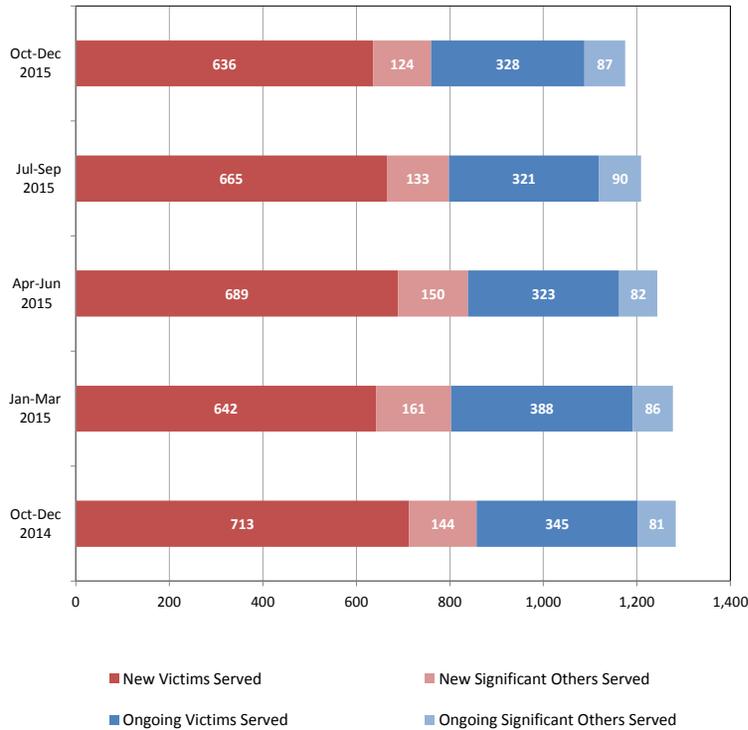


Section V: Family & Community Partnerships

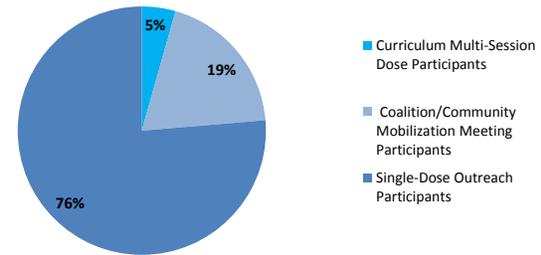


Section VI: Division on Women

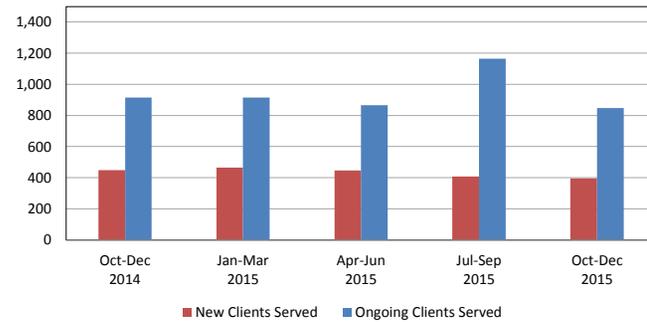
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE) N=5,857 Q4 2015

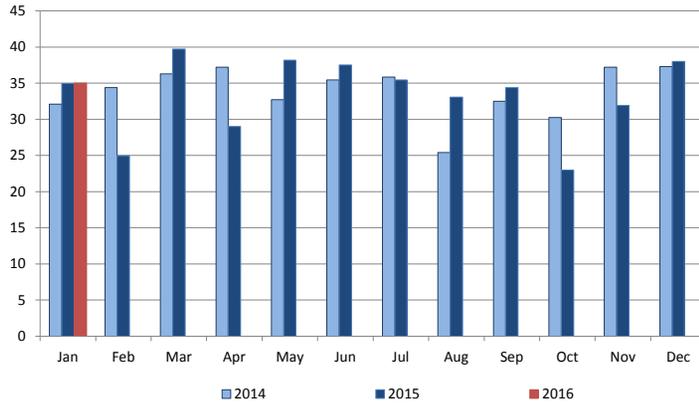


Displaced Homemaker Program Clients Served

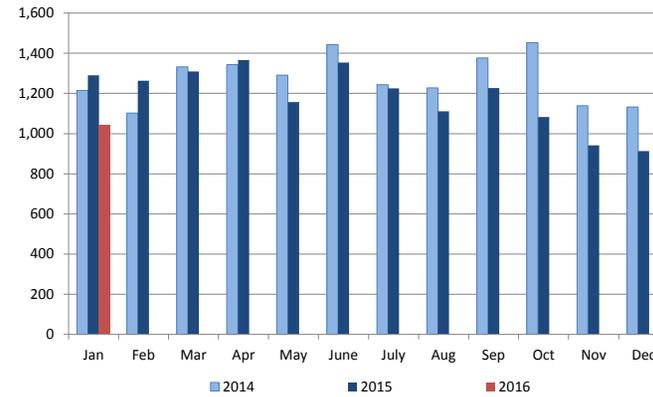


Section VI: Division on Women

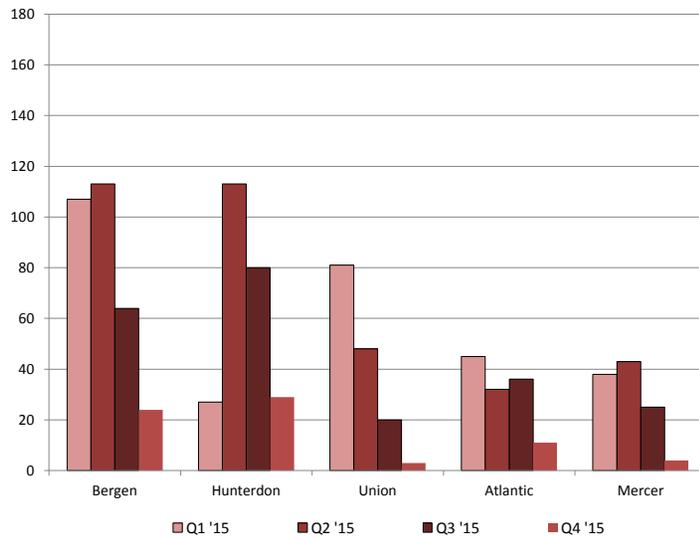
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**

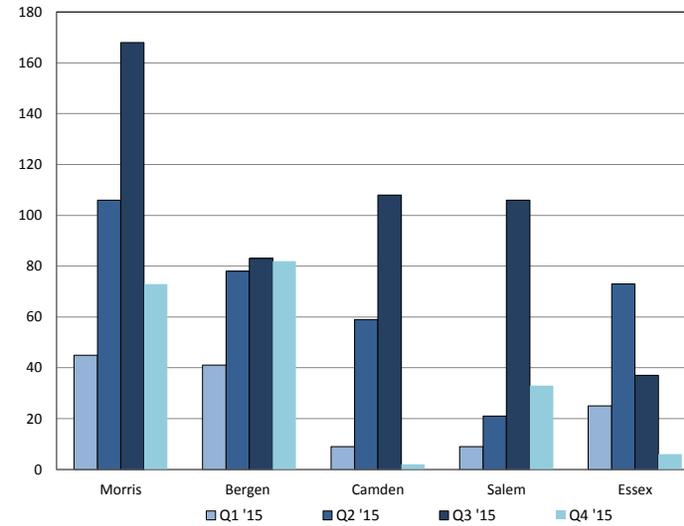


Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 12 Months View

Local Office	Met Target			Within 10% of Meeting Target					< 60% of Final Target			
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	95%	95%	98%	78%	93%	98%	100%	100%	96%	70%	68%	77%
Atlantic West	96%	94%	97%	75%	94%	64%	87%	73%	91%	80%	69%	81%
Bergen Central	100%	99%	99%	94%	98%	100%	100%	45%	100%	89%	68%	77%
Bergen South	100%	99%	99%	96%	99%	87%	99%	81%	99%	86%	69%	79%
Burlington East	97%	91%	92%	72%	91%	94%	63%	78%	98%	71%	67%	78%
Burlington West	98%	88%	94%	72%	94%	77%	68%	92%	96%	70%	65%	77%
Camden Central	91%	81%	91%	83%	93%	77%	63%	45%	88%	68%	40%	58%
Camden East	100%	98%	95%	72%	93%	77%	69%	50%	97%	68%	54%	69%
Camden North	96%	81%	95%	52%	83%	56%	27%	40%	91%	68%	48%	71%
Camden South	96%	90%	99%	93%	98%	80%	70%	32%	92%	74%	70%	82%
Cape May	93%	95%	90%	85%	94%	76%	78%	55%	94%	68%	69%	80%
Cumberland East	93%	87%	94%	64%	91%	53%	61%	51%	92%	49%	46%	63%
Cumberland West	93%	94%	95%	76%	95%	76%	77%	100%	96%	75%	64%	78%
Essex Central	96%	92%	96%	97%	100%	85%	53%	86%	91%	59%	54%	66%
Essex North	98%	100%	98%	80%	97%	59%	50%	50%	93%	65%	59%	70%
Essex South	97%	83%	79%	89%	95%	85%	91%	83%	96%	63%	56%	71%
Gloucester East	90%	84%	87%	56%	80%	88%	80%	100%	94%	51%	48%	64%
Gloucester West	96%	95%	98%	84%	97%	87%	67%	57%	94%	66%	63%	77%
Hudson Central	97%	94%	97%	89%	97%	95%	100%	89%	97%	88%	69%	82%
Hudson North	99%	100%	99%	94%	97%	91%	92%	69%	100%	95%	85%	95%
Hudson South	98%	97%	99%	90%	98%	99%	69%	80%	96%	87%	73%	84%
Hudson West	98%	97%	97%	92%	96%	95%	93%	75%	97%	87%	67%	79%
Hunterdon	100%	86%	97%	90%	97%	78%	100%	100%	100%	78%	63%	73%
Mercer North	98%	90%	97%	76%	94%	93%	97%	71%	97%	72%	64%	81%
Mercer South	94%	91%	92%	74%	91%	87%	95%	79%	91%	68%	69%	74%
Middlesex Central	92%	91%	96%	91%	98%	67%	76%	68%	100%	67%	77%	71%
Middlesex Coastal	100%	100%	99%	95%	99%	87%	92%	75%	95%	78%	72%	83%
Middlesex West	95%	98%	95%	91%	97%	77%	76%	65%	95%	69%	66%	77%
Monmouth North	98%	96%	96%	77%	93%	100%	92%	71%	98%	68%	65%	75%
Monmouth South	94%	94%	97%	82%	95%	80%	67%	78%	99%	74%	65%	75%
Morris East	96%	100%	99%	94%	98%	93%	100%	56%	89%	91%	76%	82%
Morris West	96%	91%	97%	80%	93%	79%	46%	41%	93%	70%	62%	71%
Newark Center City	96%	85%	93%	84%	97%	74%	67%	61%	91%	71%	61%	71%
Newark Northeast	99%	83%	90%	84%	96%	77%	85%	80%	96%	71%	54%	77%
Newark South	98%	96%	87%	84%	96%	93%	88%	74%	91%	52%	55%	64%
Ocean North	95%	99%	99%	65%	94%	80%	69%	74%	92%	69%	58%	76%
Ocean South	92%	90%	95%	76%	93%	72%	72%	69%	95%	65%	67%	78%
Passaic Central	99%	92%	95%	81%	95%	95%	86%	61%	96%	75%	59%	78%
Passaic North	98%	96%	98%	90%	97%	93%	69%	60%	96%	77%	55%	75%
Salem	100%	90%	99%	77%	92%	80%	32%	27%	89%	78%	60%	76%
Somerset	98%	88%	96%	74%	95%	76%	81%	82%	93%	79%	72%	82%
Sussex	97%	95%	96%	92%	98%	77%	92%	85%	96%	74%	72%	81%
Union Central	96%	93%	98%	76%	95%	78%	88%	88%	81%	74%	58%	76%
Union East	99%	92%	97%	86%	95%	95%	91%	87%	97%	74%	66%	76%
Union West	100%	97%	93%	89%	99%	98%	82%	69%	99%	78%	69%	77%
Warren	88%	81%	80%	71%	95%	68%	56%	59%	78%	63%	65%	78%
Statewide	96%	92%	95%	82%	95%	83%	77%	69%	93%	71%	63%	76%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	March '15 Feb '16
M# 9	Caseworker Visits with Children 2x/Month in 1st & 2nd Months of placement	93%	Jan '15 - Dec '15
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	March '15 - Feb '16
M# 13	Investigation Completion within 60 days	85%	Jan '15 - Dec '15
M# 14	Investigation Completion within 90 days	95%	Jan '15 - Dec '15
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	Feb '15 Jan '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	March '15 - Feb '16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	March '15 - Feb '16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	March '15 - Feb '16
M# 28	Caseworker visits Parent 2x/Month	90%	March '15 - Feb '16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 12 weeks.	60%	12/12/15 - 02/27/16
M# 30	Bi-weekly Parent-Child Visits	85%	March '15 - Feb '16

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

Worker and Office Caseloads by Worker Type and by Local Office -February 2016

Local Office	Met Target		< 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	96%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	92%	No
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	97%	Yes	100%	Yes	90%	No
Burlington East	86%	No	96%	Yes	100%	Yes
Burlington West	92%	Yes	100%	Yes	100%	Yes
Camden Central	52%	No	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	35%	No	100%	Yes	100%	Yes
Camden South	95%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	73%	No	100%	Yes	67%	No
Cumberland West	100%	Yes	97%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	87%	No	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	95%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	95%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	83%	No
Hudson West	95%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	96%	Yes	100%	Yes
Mercer South	95%	Yes	100%	Yes	75%	No
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	80%	No
Middlesex West	83%	No	100%	Yes	100%	Yes
Monmouth North	79%	No	100%	Yes	100%	Yes
Monmouth South	89%	No	95%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	94%	Yes	100%	Yes	100%	Yes
Newark Center City	84%	No	100%	Yes	100%	Yes
Newark Northeast	89%	No	100%	Yes	100%	Yes
Newark South	91%	Yes	100%	Yes	100%	Yes
Ocean North	89%	No	100%	Yes	100%	Yes
Ocean South	96%	Yes	97%	Yes	89%	No
Passaic Central	94%	Yes	100%	Yes	75%	No
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	100%	Yes	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	80%	No
Sussex	85%	No	100%	Yes	100%	Yes
Union Central	84%	No	96%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	94%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	92%	Yes	99%	Yes	96%	Yes
1 Intake						
- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%						
- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%						
2 Permanency						
- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
3 Adoption						
-Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%						
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%						
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.						
4 Statewide						
-Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.						