



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report April 2017

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Commissioner

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Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	¹ Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs after 12 Months - Other than Reunification Goal	February '17	84%	90%	-6%	
CW visits Parent 2x/Month	February '17	73%	90%	-17%	
Child Visit with Siblings	December '16	76%	85%	-9%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	January '17	82%	80%	0%	
Subsequent FTMs within 12 Months	February '17	77%	80%	-3%	
Subsequent FTMs after 12 Months - Reunification Goal (n=17)	February '17	59%	90%	-31%	
Investigation Timeliness CP&P 60 days	December '16	84%	85%	-1%	
Investigation Timeliness CP&P 90 days	December '16	95%	95%	0%	
Investigation Timeliness IAIU	February '17	87%	80%	0%	
Initial Case Plans	February '17	96%	95%	0%	
Ongoing Case Plans	February '17	97%	95%	0%	
Parent-Child Weekly Visit ²	February '17	64%	60%	0%	
Parent-Child Visits Biweekly	February '17	76%	85%	-9%	
CW visits Child Monthly (at placement site) ³	February '17	97%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	December '16	93%	93%	0%	
Ind. Living Assessments 14-18 yrs	February '17	89%	90%	-1%	
Supervisor Worker Ratio	February '17	100%	95%	0%	
Caseloads: IAIU Investigators	February '17	100%	95%	0%	
Caseloads: Intake	February '17	93%	90%	0%	
Caseloads: Permanency	February '17	100%	95%	0%	
Caseloads: Adoption	February '17	97%	95%	0%	

 The blue bar indicates DCF performance in the current month.

 The red bar indicates the difference between the current performance and the Exit Plan target.

¹ Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) February 2017 (99%)

Dashboard

On or About February 28, 2017

DCF At a Glance	
DCF: Total Children Served in the Month¹	85,323
CP&P: Children/Youth Served	49,058
OOH Setting (< 18)	6,352
In-Home Setting (< 18)	40,728
Youth 18-21	1,978
Youth Open with CSOC²	36,265
FCP: Total Clients Served³	19,684
DOW: Total Clients Served⁴ (Monthly Average)	10,092
DCF: Families Served in the Month⁵	31,482
CP&P	24,603
FCP (Family Success Centers & Home Visiting)	6,879

CSOC ⁶ Quick Facts	
Youth Open with CSOC (unduplicated count)	36,265
DD Eligible Children (unduplicated count)	14,514
MRSS: Dispatches in the month	2,013
MRSS: Interventions (includes prior dispatches)	1,780
Remained in same Living situation	97%
Care Management: Children Served	12,529
OOH Behavioral Health Settings: Children Served¹⁰	1,302
Placed out of State	1
PerformCare Calls	9,152
DD Related Calls	1,624
Sandy Related Calls	257

Hotline Referrals	14,478
CPS Reports	33%
CWS Referrals	10%
Number of Human Trafficking Referrals ⁸	14
Response Timeliness (February 2017)	97%
Monthly Staff Contacts/Children OOH (February 2017)	97%
Entries to Care	312
Shelter Placements (January 2017)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁹	98%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	16,043

FSCs: Families Served (January)	2,896
Home Visiting: Families Served (January)	3,983
SBYSP: Clients Served (January)	12,805
DV Services: Clients Served (January)	1,193
Residential	17%
Non-Residential	83%
SAARC: Clients Served (Oct-Dec 2016)	13,349
Displaced Homemaker: Clients Served (Oct-Dec 2016)	1,148
New Clients	30%
Rape Prevention Clients Served (Oct-Dec 2016)	12,201

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between **November 2013** and **February 2017** was **487**. This figure could change depending on when the data is extracted.

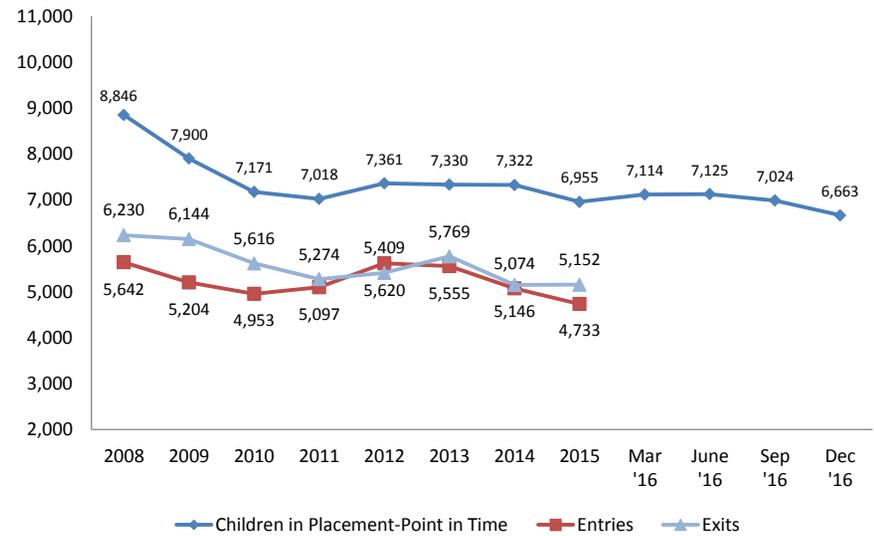
⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Section I: Child Protection & Permanency

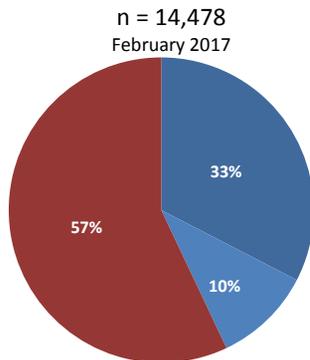
CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	Feb-17	Δ from Feb 2016
Families Under CP&P Supervision	24,603	0%
Children Under CP&P Supervision	49,058	0%
Children Receiving CP&P In-Home Services	42,318	1%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin) (53.0%)		
Resource Family Kinship (38.5%)		
Group and Residential (6.7%)		
Independent Living (1.8%)		
	6,740	-5%
Children Legally Free for Adoption (Excludes TPR Appeals)	1,029	0%
Finalized Adoptions to date (CY2017) - As 2/28/2017	75	-37%
Children in Subsidized Kinship Legal Guardianship	1,902	-5%
Children in Subsidized Adoptions	14,141	0%
Entries to Care	312	-24%
Exits from Care	284	-5%

**Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement**



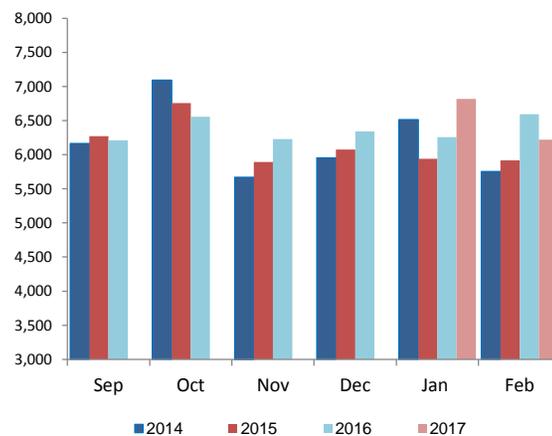
Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

Total SCR Intakes

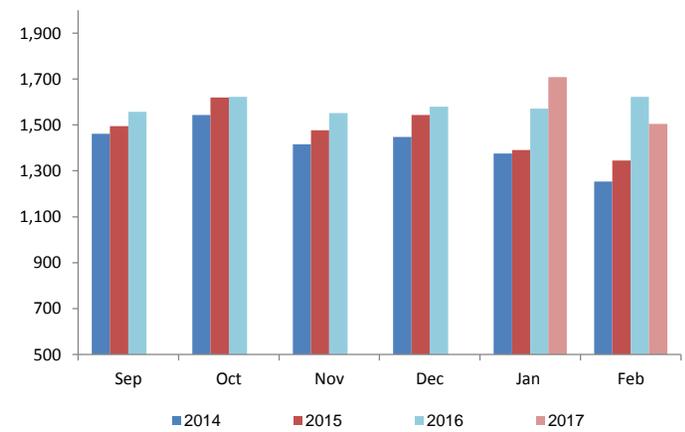


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

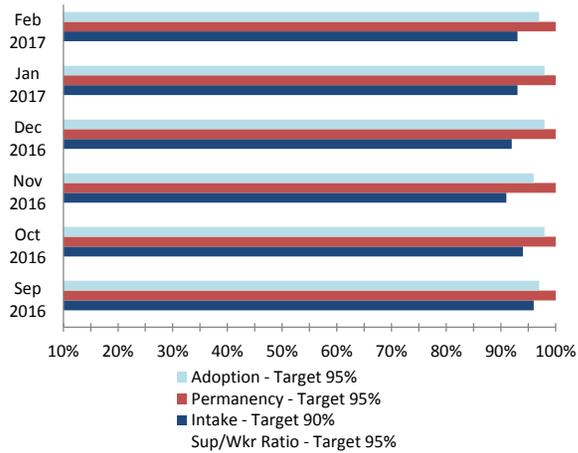


CWS Referrals Assigned to Local Offices

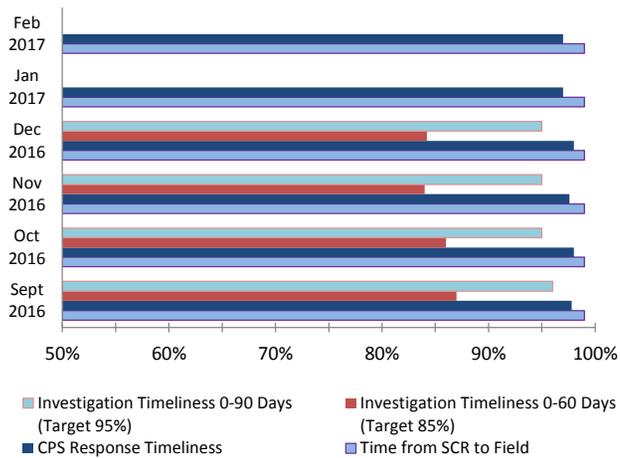


Section I: Child Protection & Permanency

Caseload Compliance (Individual Worker Level)



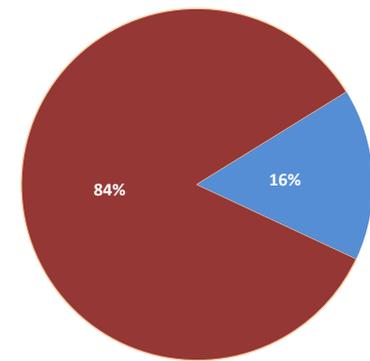
Response and Investigation Timeliness



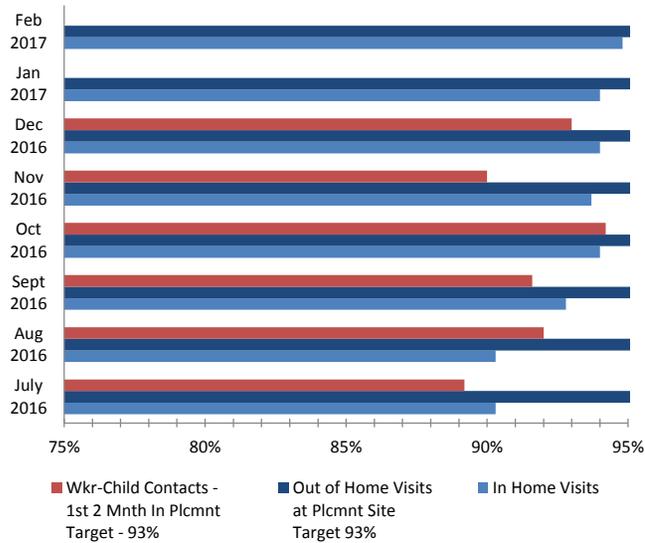
Referrals to Early Intervention

October-February 2017

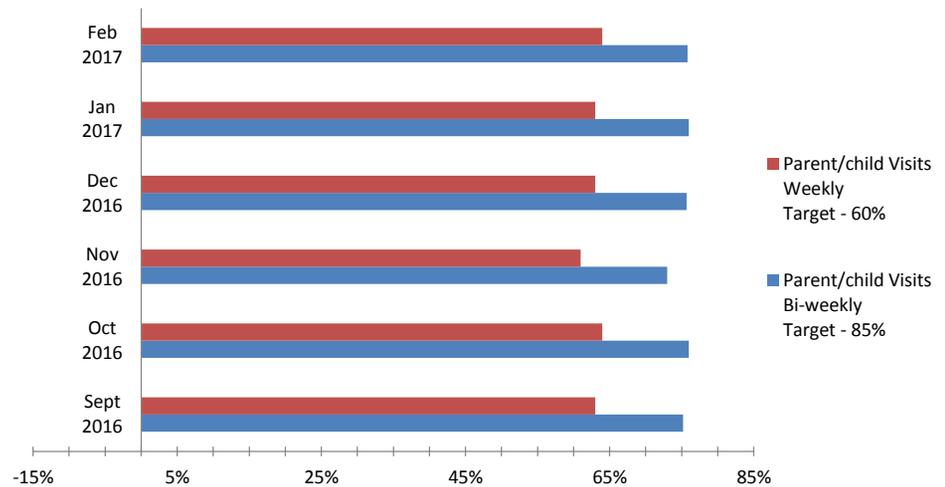
n=753



Worker - Child Visits

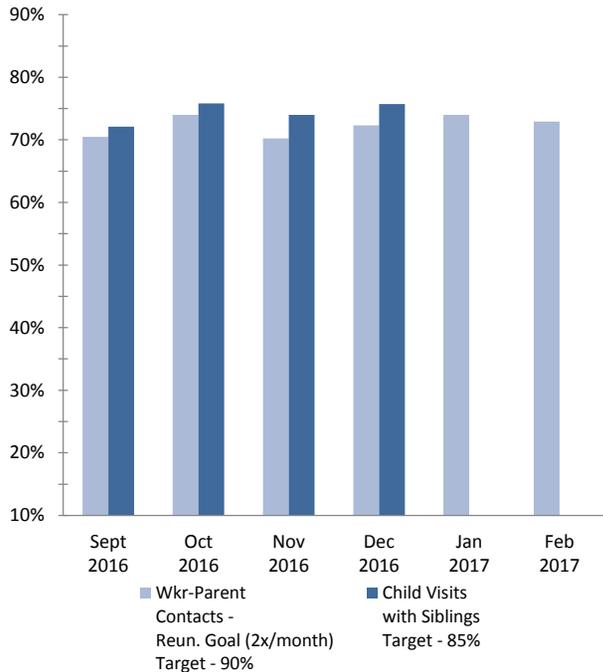


Parent - Child Visits

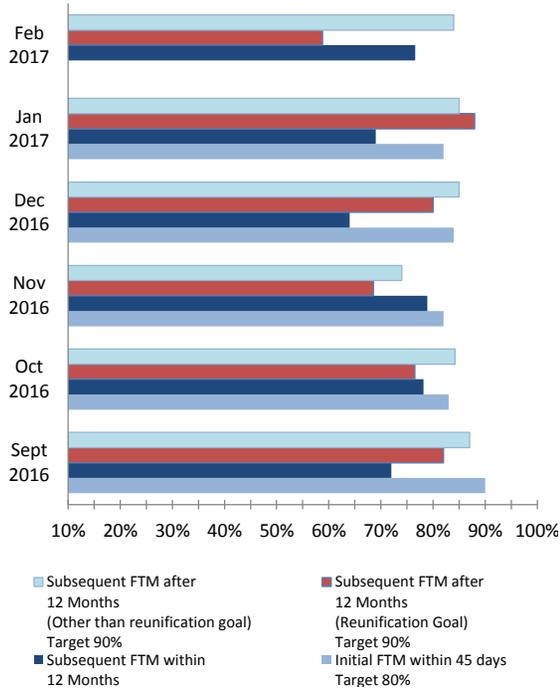


Section I: Child Protection & Permanency

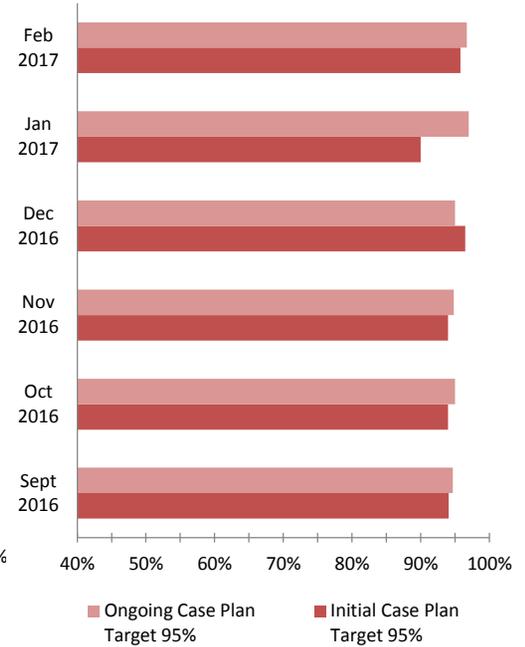
Worker- Parent Visits & Sibling Visits



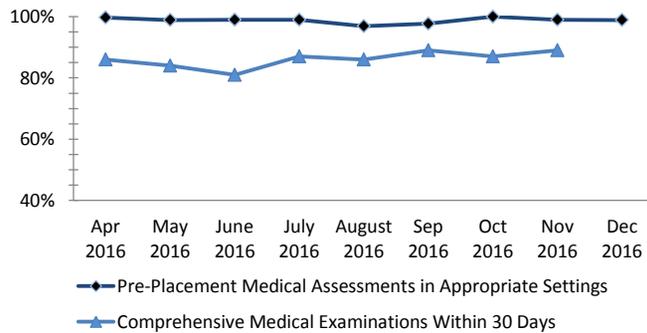
Initial & Subsequent Family Team Meetings



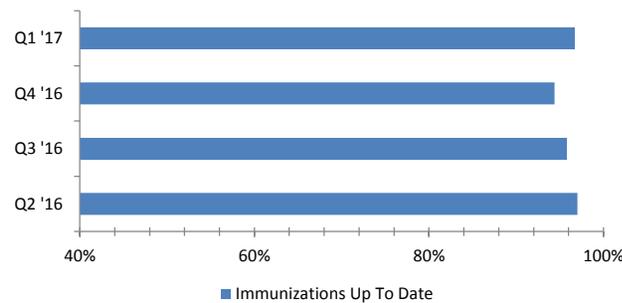
Initial & Ongoing Case Plans



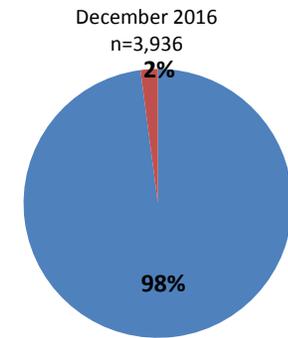
Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Children in OOHP with Annual Dental Exams

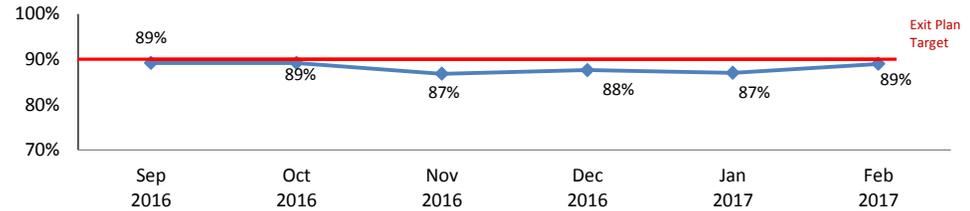


Section II: Adolescent Services

OAS Quick Facts (February 2017)
Youth 18-21

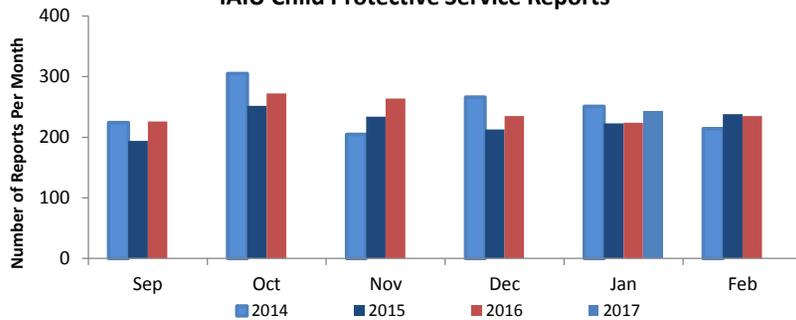
Youth 18-21 years old served by CP&P*	1,978
Youth served "In Home" living with a parent/relative or living independently ⁵	1,590
Youth served "Out-of-Home"	388
Family Based Setting (58%)	
Congregate Care Setting (18%)	
Independent Living (24%)	
Youth Receiving Adoption or KLG Subsidy	905

Completed Independent Living Assessments
of Youth Ages 14-18 years

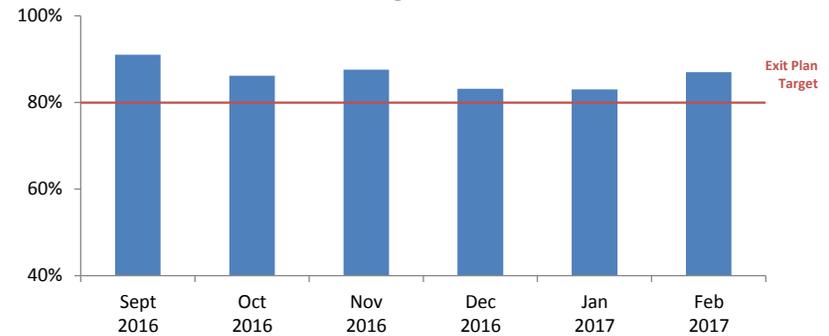


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

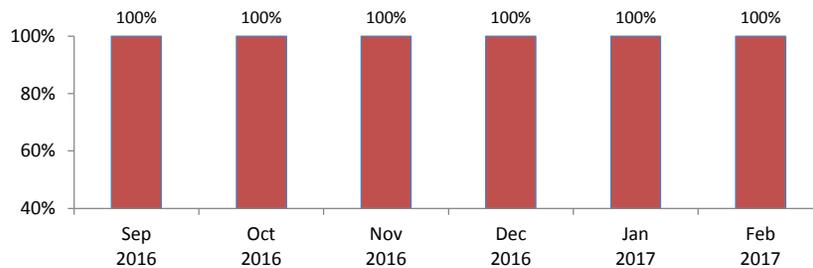


IAIU Investigation Timeliness

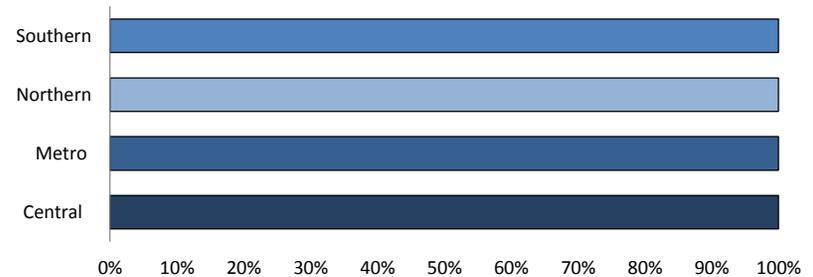


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month

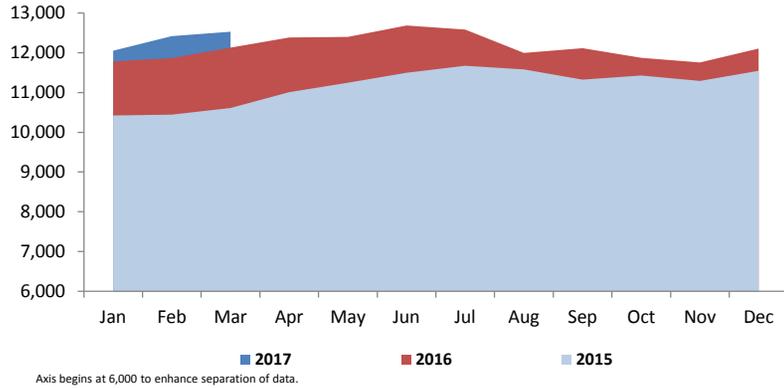


IAIU Caseload Report by Region
January 2017

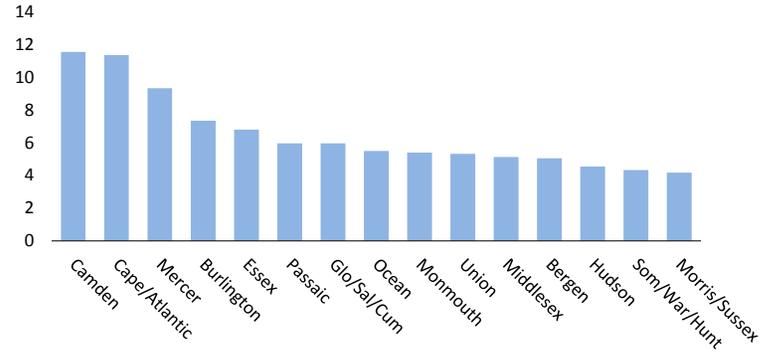


Section IV: Children's System of Care

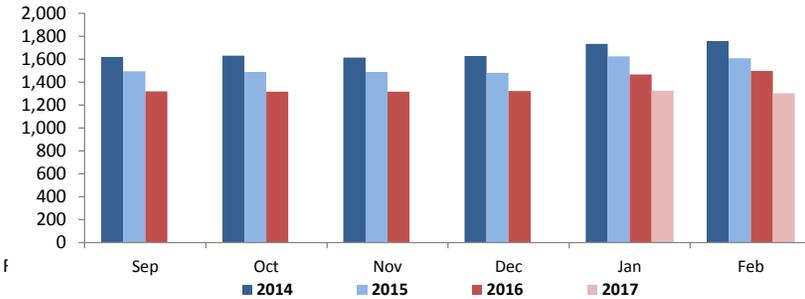
Children in Care Management
March 2017



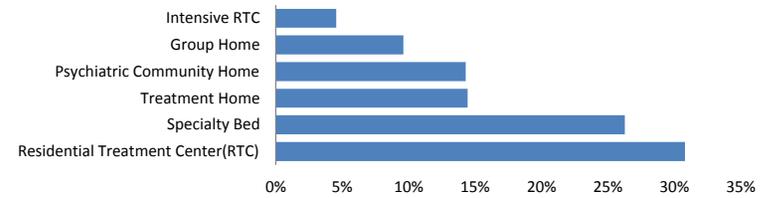
Rate of Children in Care Management by County
n=12,529
March 2017



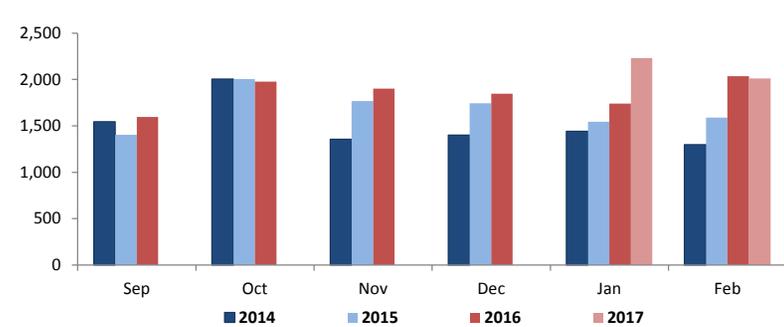
Children in Out of Home Treatment Settings



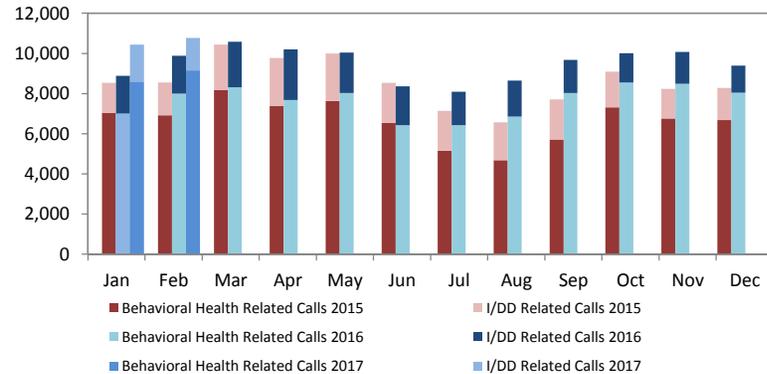
Children in Out-of-Home Treatment Settings
March 2017
n=1,302



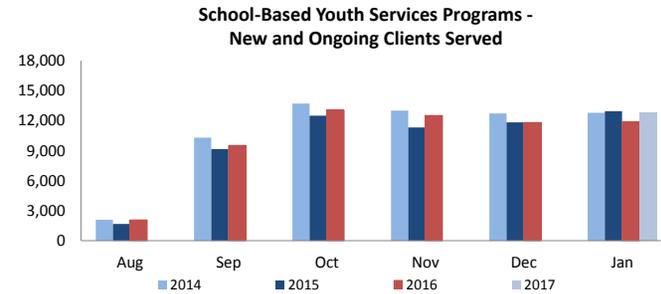
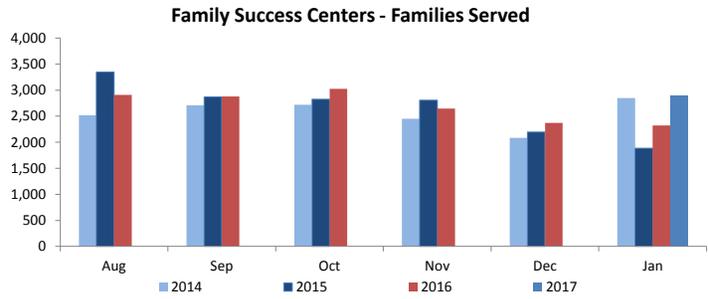
Mobile Response Stabilization Services (MRSS) Dispatched



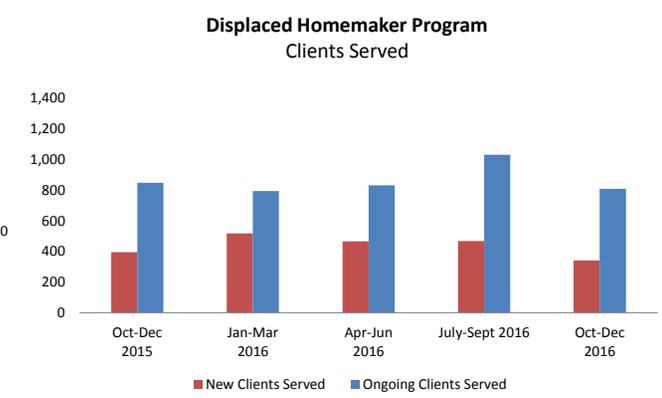
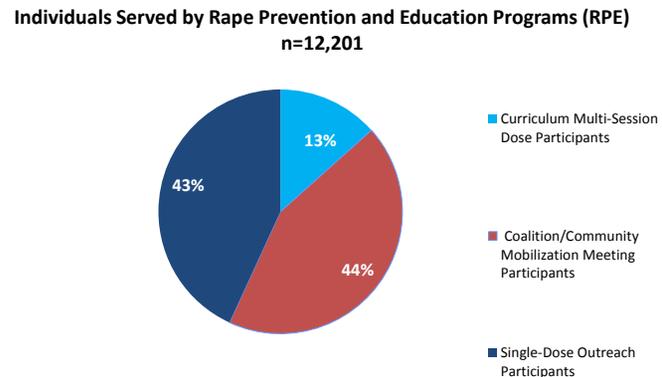
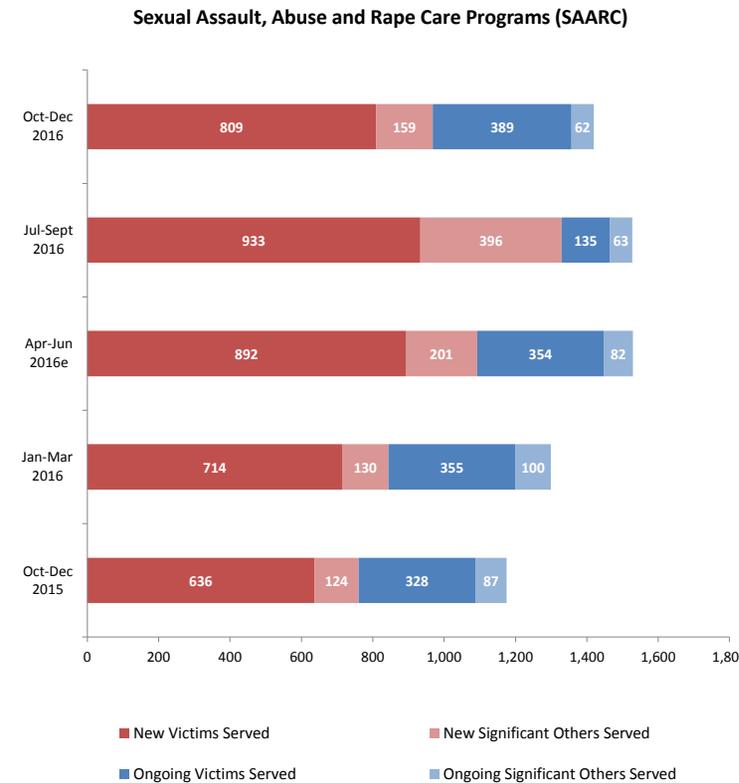
PerformCare Total Calls



Section V: Family & Community Partnerships

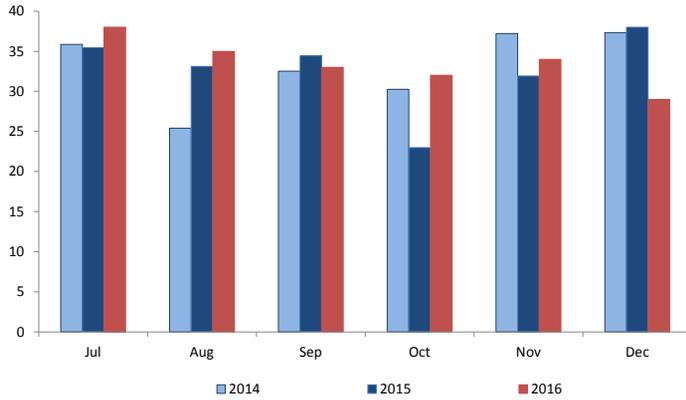


Section VI: Division on Women

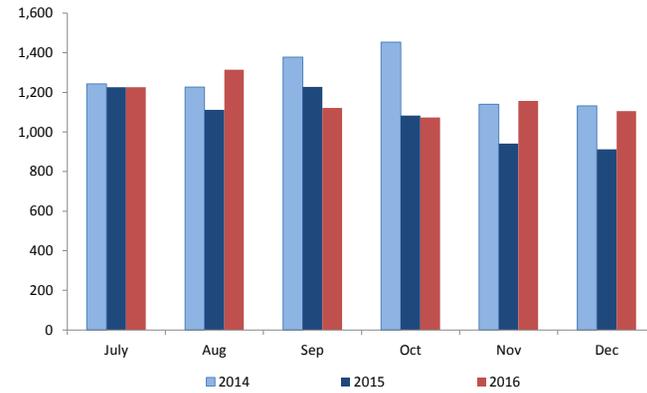


Section VI: Division on Women

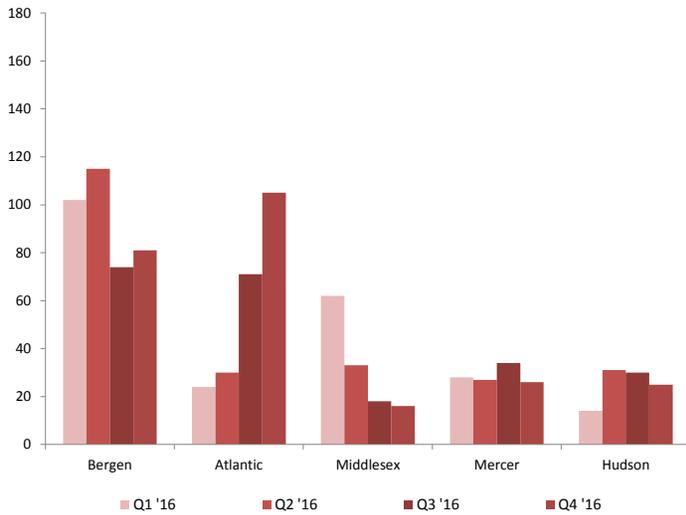
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



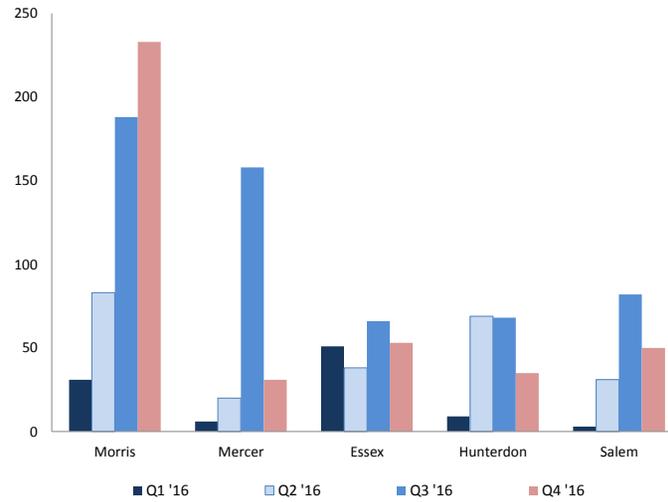
**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most clients not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target					< 60% of Final Target			
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	96%	96%	98%	96%	98%	100%	100%	83%	100%	81%	71%	84%
Atlantic West	95%	99%	99%	92%	97%	93%	64%	97%	96%	85%	59%	81%
Bergen Central	100%	100%	99%	99%	99%	100%	100%	100%	100%	90%	65%	74%
Bergen South	100%	98%	100%	96%	98%	97%	93%	100%	100%	81%	73%	80%
Burlington East	97%	98%	97%	67%	91%	88%	55%	81%	100%	75%	70%	77%
Burlington West	95%	91%	97%	73%	92%	76%	69%	100%	95%	72%	54%	61%
Camden Central	97%	96%	96%	82%	94%	84%	89%	87%	94%	72%	60%	70%
Camden East	99%	92%	98%	76%	91%	94%	95%	100%	98%	63%	64%	74%
Camden North	82%	83%	96%	48%	77%	67%	41%	80%	87%	59%	58%	72%
Camden South	95%	95%	98%	85%	96%	78%	65%	67%	98%	72%	65%	78%
Cape May	96%	94%	99%	94%	98%	100%	78%	93%	98%	68%	61%	67%
Cumberland East	82%	70%	94%	33%	50%	59%	29%	59%	71%	59%	61%	75%
Cumberland West	97%	95%	99%	75%	91%	79%	54%	0%	98%	69%	63%	75%
Essex Central	93%	89%	94%	92%	98%	44%	60%	50%	92%	65%	54%	62%
Essex North	87%	100%	99%	86%	97%	40%	78%	30%	73%	83%	53%	74%
Essex South	96%	96%	97%	92%	99%	57%	64%	73%	94%	70%	53%	70%
Gloucester East	92%	97%	96%	76%	94%	91%	74%	83%	100%	68%	68%	73%
Gloucester West	98%	83%	99%	88%	97%	88%	70%	94%	90%	60%	57%	73%
Hudson Central	99%	98%	98%	96%	99%	87%	100%	100%	92%	85%	71%	81%
Hudson North	100%	100%	100%	93%	94%	100%	100%	100%	100%	89%	75%	83%
Hudson South	100%	96%	98%	86%	96%	89%	81%	91%	97%	81%	68%	76%
Hudson West	100%	100%	98%	96%	98%	83%	100%	100%	91%	82%	73%	84%
Hunterdon	100%	67%	97%	80%	97%	100%	100%	100%	86%	74%	60%	73%
Mercer North	97%	82%	96%	77%	95%	92%	83%	87%	100%	61%	52%	72%
Mercer South	98%	86%	96%	68%	94%	100%	87%	89%	84%	66%	56%	72%
Middlesex Central	92%	94%	97%	88%	98%	80%	44%	92%	67%	61%	54%	73%
Middlesex Coastal	100%	96%	99%	95%	99%	48%	100%	100%	97%	81%	63%	68%
Middlesex West	86%	89%	94%	88%	96%	96%	61%	54%	85%	70%	63%	77%
Monmouth North	93%	86%	100%	89%	98%	93%	98%	95%	100%	71%	64%	72%
Monmouth South	99%	94%	99%	85%	96%	97%	81%	95%	89%	79%	58%	75%
Morris East	97%	91%	100%	95%	97%	100%	100%	100%	90%	76%	72%	77%
Morris West	95%	96%	100%	83%	94%	81%	65%	79%	100%	77%	80%	91%
Newark Center City	100%	85%	96%	91%	98%	81%	83%	64%	98%	79%	63%	80%
Newark Northeast	100%	93%	96%	90%	96%	75%	54%	41%	98%	75%	72%	88%
Newark South	98%	97%	98%	80%	93%	98%	100%	100%	100%	58%	55%	63%
Ocean North	91%	96%	100%	83%	97%	89%	68%	73%	91%	75%	64%	80%
Ocean South	96%	95%	99%	85%	97%	77%	67%	89%	94%	71%	69%	76%
Passaic Central	93%	87%	97%	93%	97%	92%	95%	100%	96%	72%	62%	76%
Passaic North	100%	87%	99%	94%	98%	82%	50%	93%	98%	76%	60%	69%
Salem	95%	95%	100%	92%	97%	94%	83%	100%	98%	89%	67%	83%
Somerset	99%	96%	94%	90%	95%	92%	94%	90%	92%	82%	74%	84%
Sussex	100%	94%	98%	94%	98%	92%	60%	100%	83%	81%	70%	81%
Union Central	71%	86%	96%	89%	98%	75%	78%	94%	86%	58%	63%	72%
Union East	90%	78%	96%	81%	94%	77%	48%	68%	81%	64%	60%	68%
Union West	87%	97%	99%	86%	98%	100%	73%	100%	94%	68%	51%	66%
Warren	94%	81%	84%	89%	96%	55%	33%	100%	100%	71%	70%	84%
Statewide	95%	92%	97%	85%	95%	84%	73%	83%	94%	72%	63%	75%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	September'16-February'17
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	July'16-December '16
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	September'16-February'17
M# 13	Investigation Completion within 60 days	85%	July'16-December '16
M# 14	Investigation Completion within 90 days	95%	July'16-December '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	August'16-January'17
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	September'16-February'17
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	September'16-February'17
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	September'16-February'17
M# 28	Caseworker visits Parent 2x/Month	90%	September'16-February'17
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	1/21/2017-2/25/2017
M# 30	Bi-weekly Parent-Child Visits	85%	September'16-February'17

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - February 2017

Local Office	Met Target		< 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	88%	No
Burlington West	91%	Yes	100%	Yes	100%	Yes
Camden Central	91%	Yes	100%	Yes	100%	Yes
Camden East	95%	Yes	100%	Yes	100%	Yes
Camden North	65%	No	100%	Yes	67%	No
Camden South	89%	No	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	27%	No	100%	Yes	50%	No
Cumberland West	83%	No	100%	Yes		
Essex Central	95%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	96%	Yes	100%	Yes		
Gloucester West	96%	Yes	100%	Yes	100%	Yes
Hudson Central	94%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	79%	No	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	0%	No
Mercer North	95%	Yes	100%	Yes	100%	Yes
Mercer South	96%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	91%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	100%	Yes	100%	Yes
Monmouth North	97%	Yes	100%	Yes	80%	No
Monmouth South	62%	No	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	95%	Yes	100%	Yes	100%	Yes
Newark Northeast	89%	No	100%	Yes	100%	Yes
Newark South	96%	Yes	100%	Yes	100%	Yes
Ocean North	77%	No	100%	Yes	100%	Yes
Ocean South	79%	No	100%	Yes	90%	No
Passaic Central	94%	Yes	100%	Yes	75%	No
Passaic North	93%	Yes	100%	Yes	100%	Yes
Salem	93%	Yes	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	95%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	93%	Yes	100%	Yes	97%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.