



NEW JERSEY DEPARTMENT OF  
CHILDREN AND FAMILIES
























# Commissioner's Monthly Report April-24

Christine Beyer  
Commissioner

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## <sup>1</sup>Key Performance Indicators On or About February 29<sup>th</sup> , 2024

	Month	Performance	Exit Plan Target	% to Meet Target	
Investigation Timeliness CP&P 60 Days	December '23	81%	85%	-4%	
Investigation Timeliness CP&P 90 Days	December '23	94%	95%	-1%	
CW Visits Child 2x/Month for first 2 Months in Placement	December '23	81%	93%	-12%	
CW Visits Child Monthly (at placement site) <sup>3</sup>	February '24	94%	93%	0%	
CW Visits with Parent 2x/Month	February '24	70%	90%	-20%	
Parent-Child Weekly Visit <sup>2</sup>	February '24	70%	60%	0%	
Parent-Child Visits Bi-weekly	February '24	76%	85%	-9%	
Child Visit with Siblings	February '24	88%	85%	0%	
Initial Case Plans	February '24	95%	95%	0%	
Ongoing Case Plans	February '24	95%	95%	0%	
Initial FTMs within 45 days	January '24	74%	80%	-6%	
Subsequent FTMs within 12 Months	February '24	69%	80%	-11%	
Subsequent FTMs after 12 Months - Reunification Goal (n=13)	February '24	92%	90%	0%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	February '24	89%	90%	-1%	
Ind. Living Assessments 14-18 Years Old	February '24	80%	90%	-10%	
Caseloads: Intake	February '24	90%	90%	0%	
Caseloads: Permanency	February '24	100%	95%	0%	
Caseloads: Adoption	February '24	98%	95%	0%	
Supervisor Worker Ratio	February '24	100%	95%	0%	
Investigation Timeliness IAIU	February '24	72%	80%	-8%	
Caseloads: IAIU Investigators	February '24	100%	95%	0%	
 The blue bar indicates DCF performance in the current month.					
 The red bar indicates the difference between the current performance and the Exit Plan target.					

<sup>1</sup> In certain measures, performance excludes appropriate instances as per policy where events such as visits or family team meetings did not occur.

<sup>2</sup> Performance for Parent-Child Weekly Visits is calculated based on the average number of children with weekly visits over the average total number of eligible children for weekly visits.

<sup>3</sup> Caseworker visits with Children in Placement (all locations) **February 2024: 98%**.



**DCF At A Glance Dashboard**  
On or About February 29th, 2024

DCF At a Glance	
<b>DCF: Total Children Served in the Month<sup>1</sup></b>	<b>72,754</b>
<b>CP&amp;P: Children/Youth Served</b>	<b>33,275</b>
<b>Children Under 18</b>	<b>31,457</b>
OOH Setting (< 18)	2,839
In-Home Setting (< 18)	28,618
<b>Youth 18-21</b>	<b>1,818</b>
OOH Setting (>18)	214
In-Home Setting (>18)	1,604
<b>FCP: Total Clients Served<sup>2</sup> (January)</b>	<b>14,706</b>
<b>DOW: Total Clients Served (January)</b> ( Excludes <i>Displaced Homemaker</i> )	<b>3,978</b>
<b>DCF: Families Served in the Month<sup>3</sup></b>	<b>23,208</b>
<b>CP&amp;P</b>	<b>16,764</b>
<b>FCP</b> (Family Success Centers & Home Visiting) (January)	<b>6,444</b>

CSOC <sup>4</sup> Quick Facts	
<b>Youth Open with CSOC<sup>5</sup></b> ( <i>unduplicated count</i> )	<b>39,479</b>
<b>DD Eligible Children</b> ( <i>unduplicated count</i> )	<b>13,625</b>
<b>MRSS: Dispatches in the month</b>	<b>2,808</b>
<b>MRSS: Interventions</b> ( <i>includes prior dispatches</i> )	<b>1,897</b>
Remained in same Living situation	98%
<b>Care Management: Children Served</b>	<b>18,124</b>
<b>OOH Settings : Children Served<sup>6</sup></b> (BH, I/DD, and SU)	<b>1,070</b>
Behavioral Health Placed out of State	0
Intellectual /Developmental Disabilities Placed out of State	27
<b>PerformCare Calls</b>	<b>11,094</b>
<i>DD Related Calls</i>	2,249

CP&P Quick Facts	
<b>Hotline Referrals</b>	<b>14,452</b>
CPS Reports	36%
CWS Referrals	7%
<b>Number of Human Trafficking Referrals<sup>7</sup></b> (February 2024)	<b>12</b>
<b>Response Timeliness</b>	<b>98%</b>
<b>Monthly Staff Contacts/Children OOH-Placement Site</b>	<b>94%</b>
<b>Entries to Care</b>	<b>155</b>
<b>Exits from Care</b>	<b>111</b>
<b>Subsidized Adoptions/KLG</b> <i>(Includes Subsidized Adoptions and subsidized KLGs)</i>	<b>12,752</b>

FCP & DoW Quick Facts <sup>8</sup>	
<b>FSCs: Families Served</b> (January)	<b>3,107</b>
<b>Home Visiting: Families Served</b> (January)	<b>3,337</b>
<b>SBYSP: Clients Served</b> (January)	<b>8,262</b>
<b>DV Services: Clients Served</b> (January)	<b>2,015</b>
Residential	14%
Non-Residential	86%
<b>SAARC: Clients Served</b> (January)	<b>1,963</b>

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>3</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>4</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>5</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>6</sup> As of October 2022, the CSOC OOH sections will now include all CSOC Out of Home Treatment Settings (Behavioral Health, Intellectual/Developmentally Disabled, and Substance Use). This includes updating the totals reported, a new 3-year OOH trend report, and a monthly OOH report grouped by similar treatment settings.

<sup>7</sup> The cumulative number of human trafficking referrals between **November 2013 and February 2024 was 1,389**. This figure could change depending on when the data is extracted.

<sup>8</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

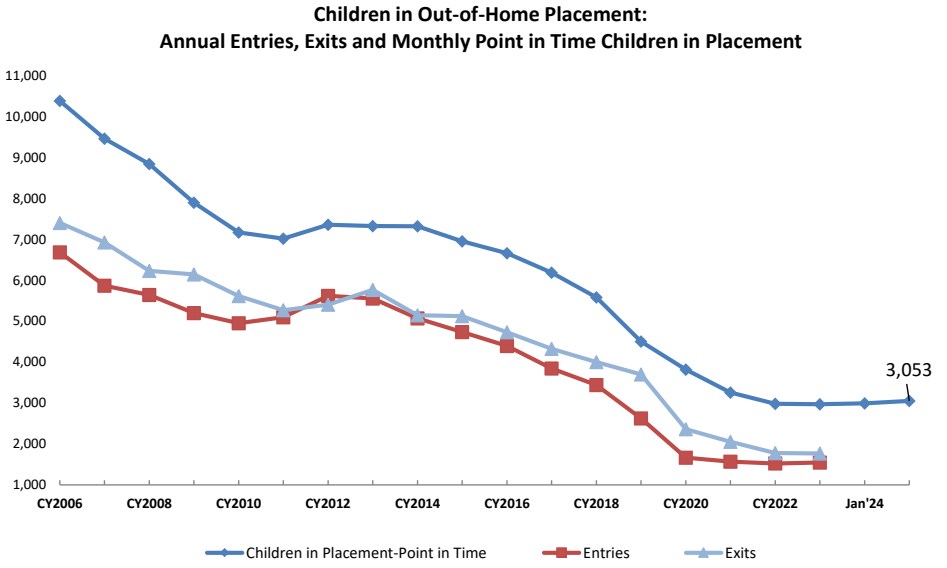
Note: OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Note: Due to system upgrades within DCF, Displaced Homemaker data will not be available beginning November 2021. DCF will resume reporting on these data after the new systems have been updated with these data.

# Section I: Child Protection & Permanency

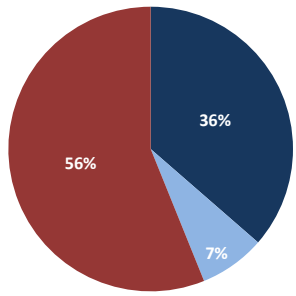
CP&P Quick Facts			
	Feb-24	Δ from Feb '23	
<b>Families Under CP&amp;P Supervision</b>	16,764	-1%	
<b>Children Under CP&amp;P Supervision</b>	33,275	0%	
<b>Children Receiving CP&amp;P In-Home Services</b>	30,222	0%	
<b>Children in CP&amp;P Out-of-Home Placement</b>			
Resource Family (non-Kin)      41%      1,242			
Resource Family Kinship          47%      1,448	3,053	0%	
Group and Residential            10%      312			
Independent Living                2%      51			
<b>Children Legally Free for Adoption (Excludes TPR Appeals)</b>	434	-9%	
<b>Finalized Adoptions to date (CY2024) - As of 2/29/2024</b>	36	3%	
<b>Children in Subsidized Kinship Legal Guardianship</b>	1,282	-1%	
<b>Children in Subsidized Adoptions</b>	11,470	-7%	
<b>Entries to Care</b>	155	14%	
<b>Exits from Care</b>	111	0%	



Point In Time data is based on data as of the last day of each month.  
Axis begins at 2,000 to enhance separation of data.

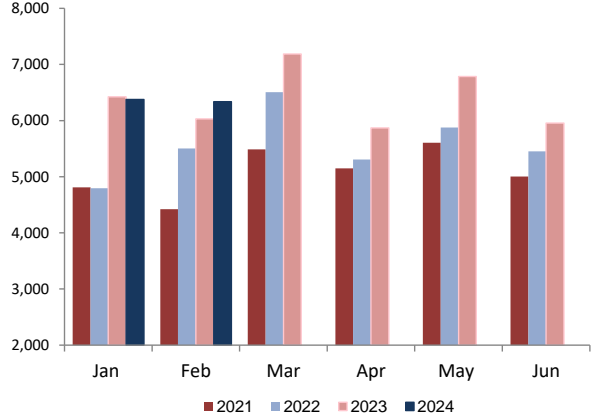
### Total SCR Intakes

n = 14,452  
February 2024

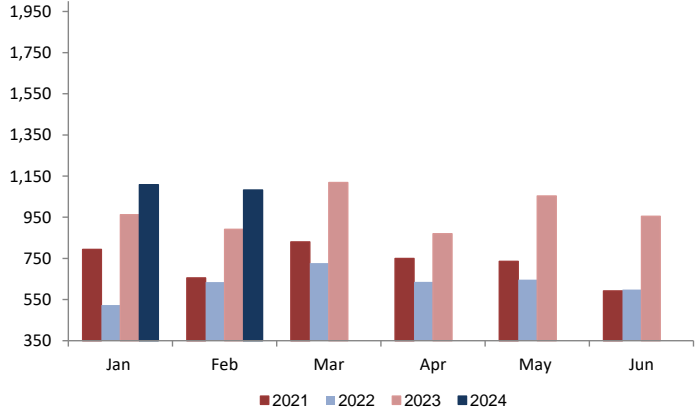


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

### CPS & CWS Referrals

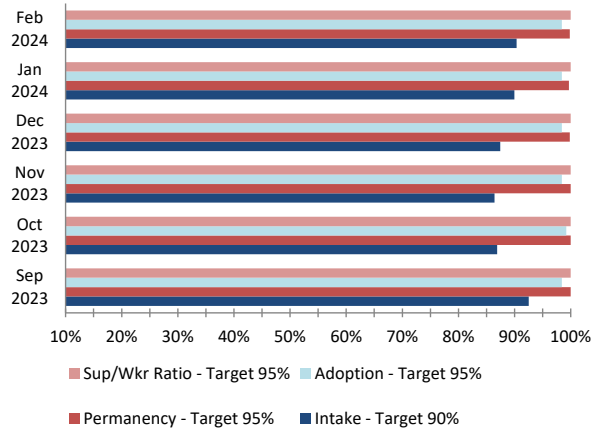


### CWS Referrals Assigned to Local Offices

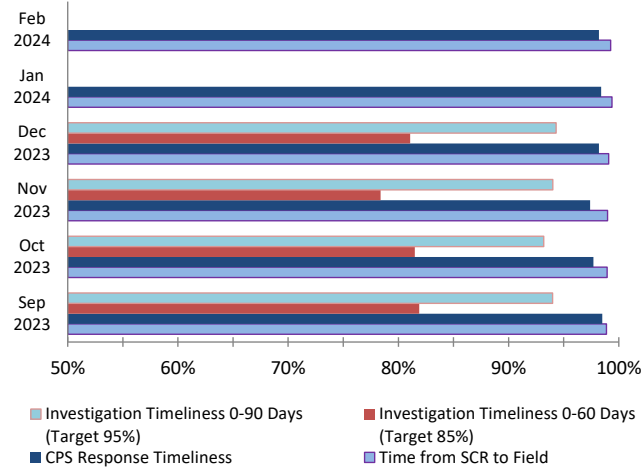


## Section I: Child Protection & Permanency

### Caseload Compliance (Individual Worker Level)

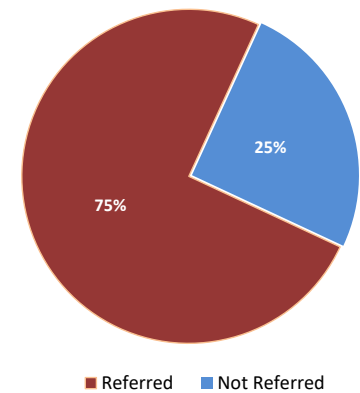


### Response and Investigation Timeliness

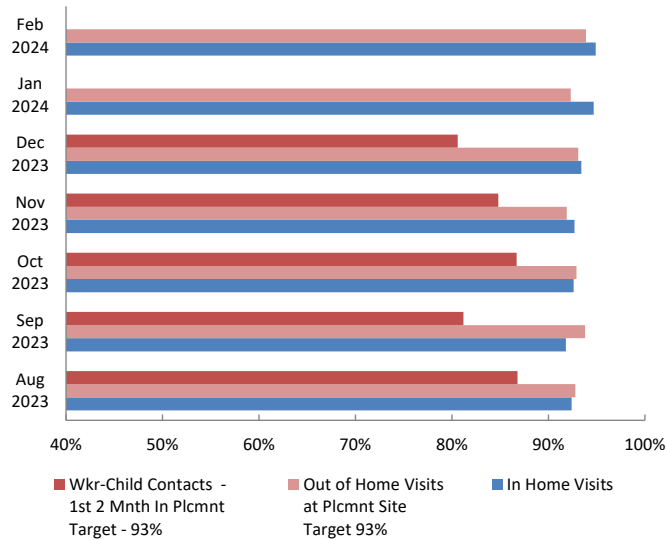


### Referrals to Early Intervention

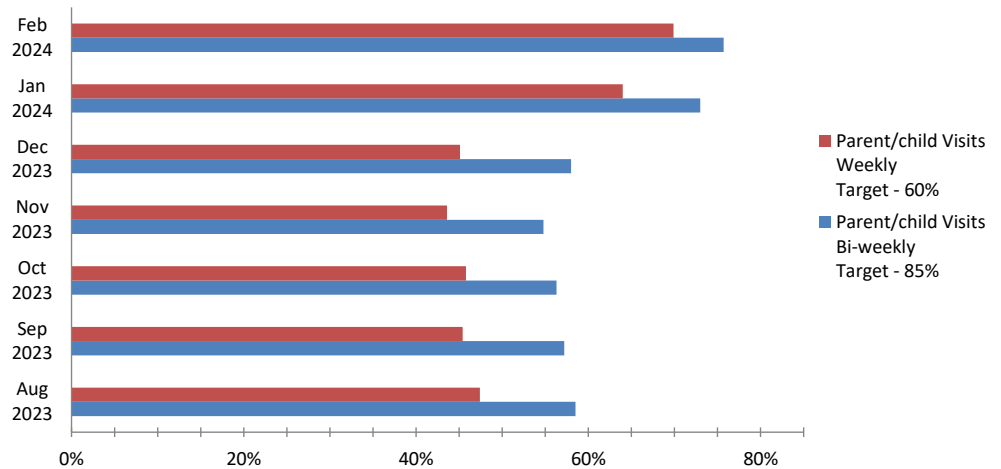
Oct 2023 - Feb 2024  
n = 239



### Worker - Child Visits

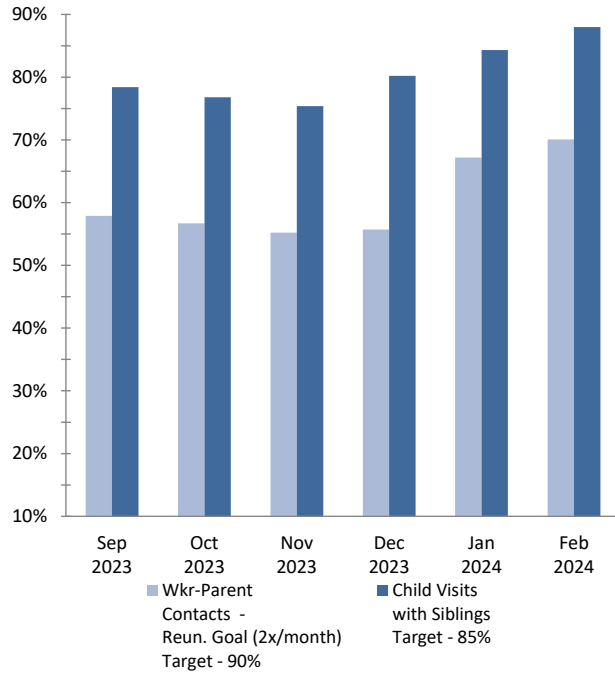


### Parent - Child Visits

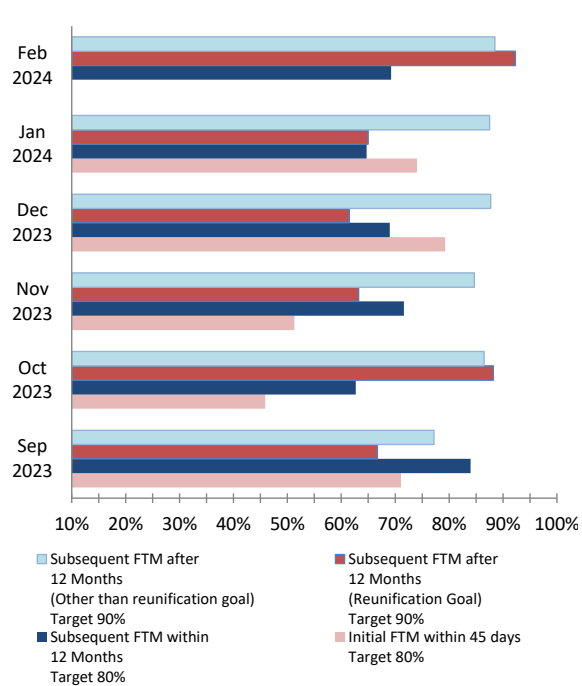


## Section I: Child Protection & Permanency

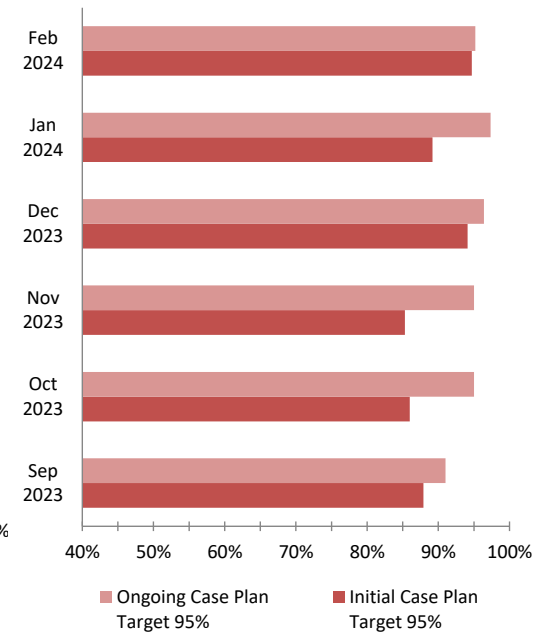
**Worker- Parent Visits & Sibling Visits**



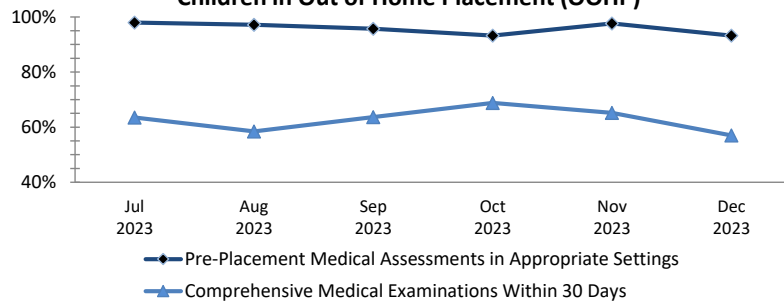
**Initial & Subsequent Family Team Meetings**



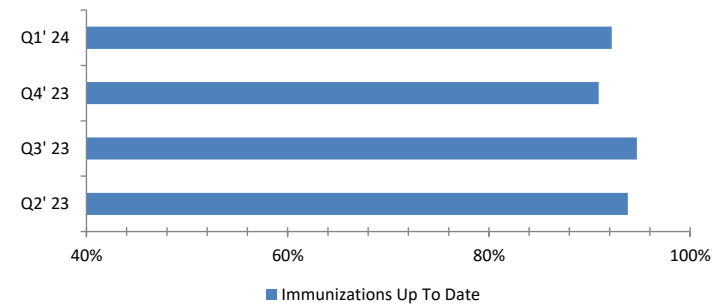
**Initial & Ongoing Case Plans**



**Medical Assessments for Children in Out of Home Placement (OOHP)**



**Immunizations for Children in OOHP**



## Section II: Adolescent Services

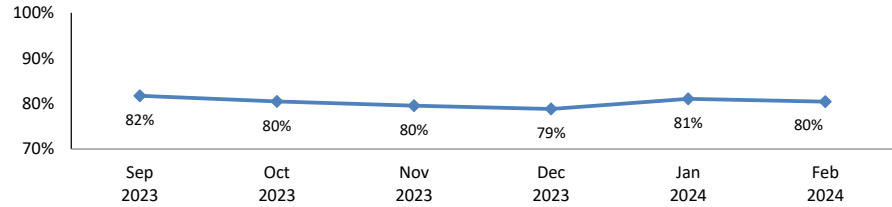
OAS Quick Facts (February 2024)  
Youth 18-23

<b>Youth 18-23 years old served by CP&amp;P<sup>1</sup></b>			<b>1,818</b>
<b>Youth served "In Home" living with a parent/relative or living independently<sup>2</sup></b>			<b>1,604</b>
<b>Youth served "Out-of-Home"</b>			
Resource Family (non-Kin)	(37.4%)	80	<b>214</b>
Resource Family Kinship	(12.1%)	26	
Congregate Care Setting	(29.4%)	63	
Independent Living	(21.0%)	45	
<b>Youth Receiving Adoption or KLG Subsidy</b>			<b>823</b>

<sup>1</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

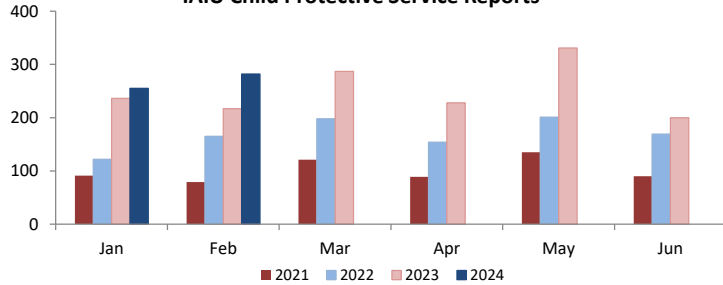
<sup>2</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds: 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments  
of Youth Ages 14-18 years

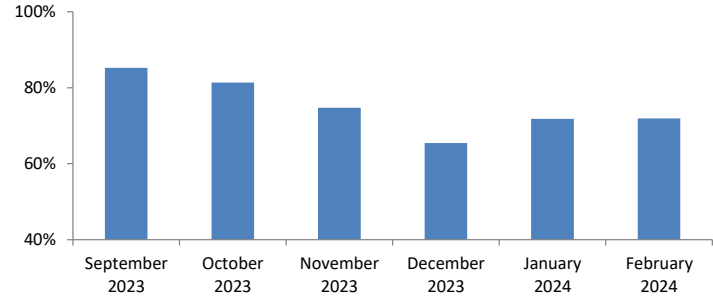


## Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

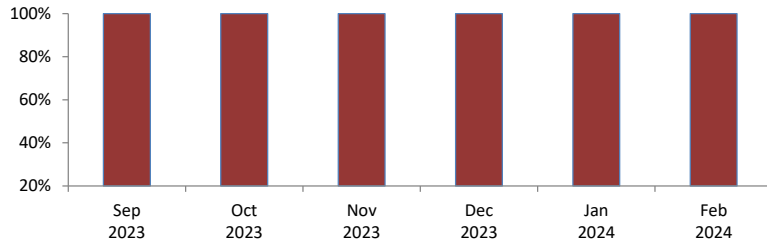


IAIU Investigation Timeliness

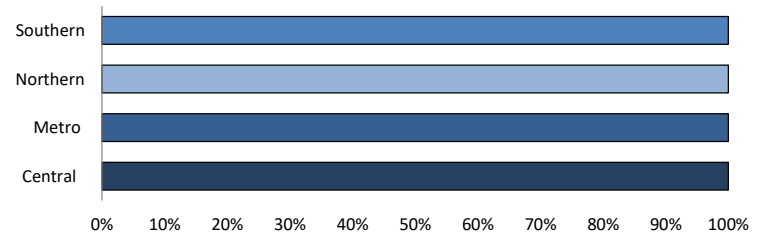


IAIU Caseload Report  
Statewide

No more than 8 new investigations and 12 cases/month



IAIU Caseload Report by Region  
February 2024

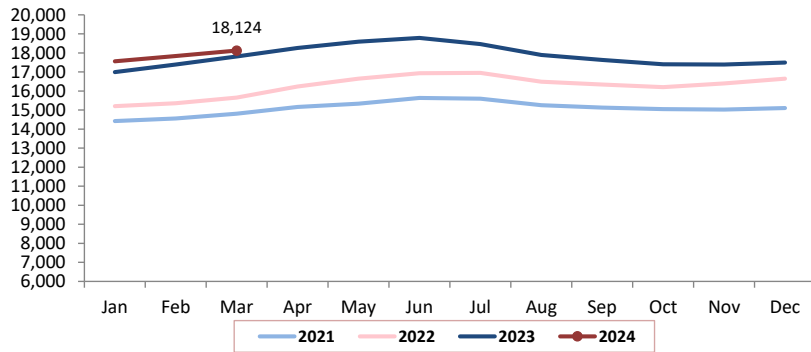




# Section IV: Children's System of Care

**Children in Care Management**

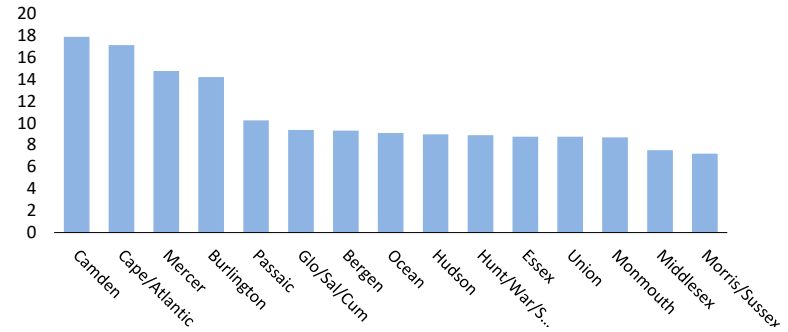
March 2024



**Rate of Children in Care Management by Service Area**

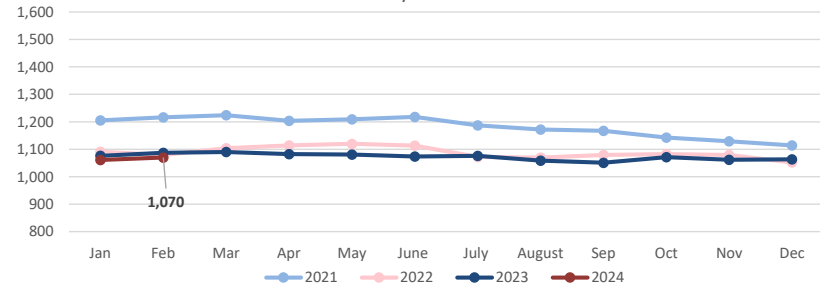
March 2024

n=18,124



**Children in Out of Home Treatment Settings**

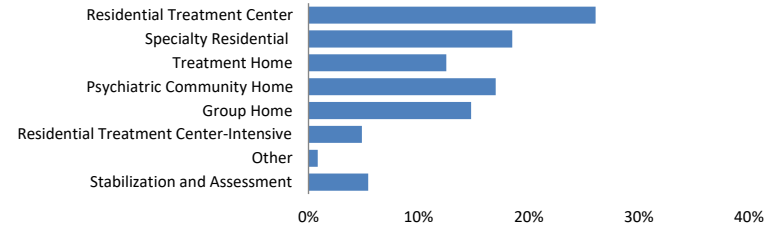
February 2024



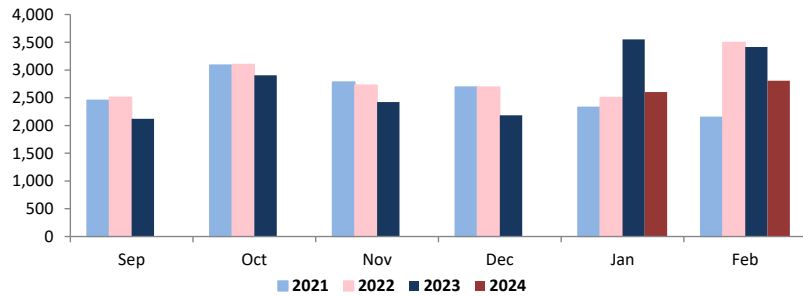
**Children in Out-of-Home Treatment Settings**

February 2024

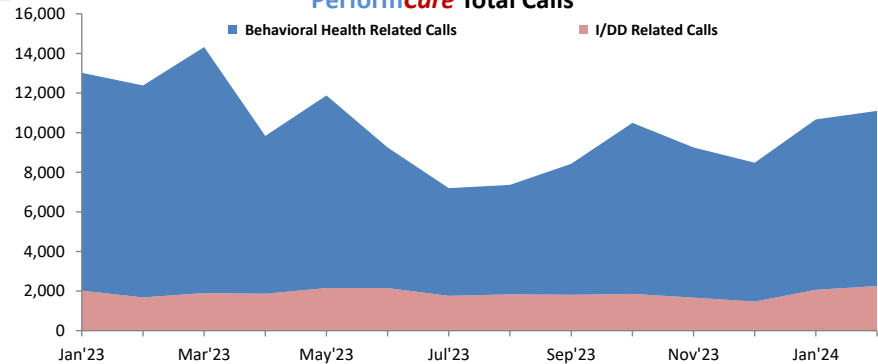
n= 1,070



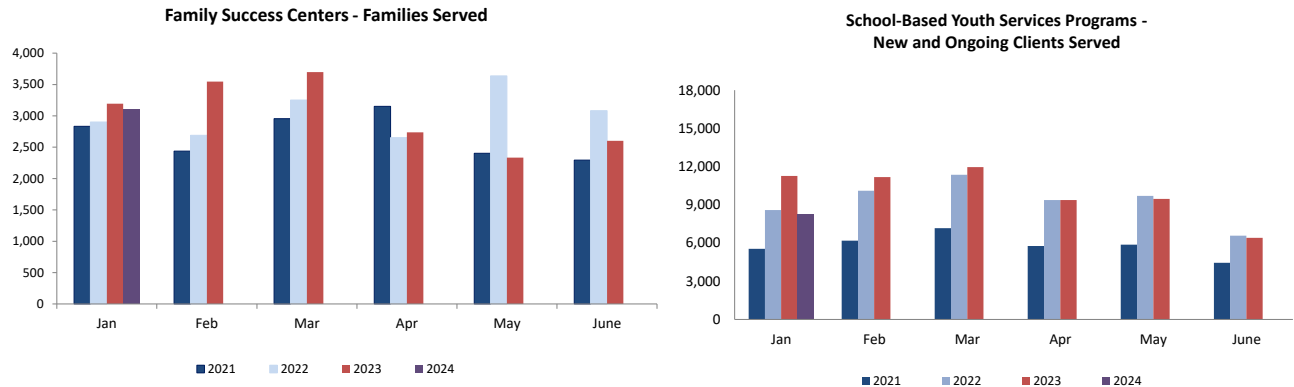
**Mobile Response Stabilization Services (MRSS) Dispatched**



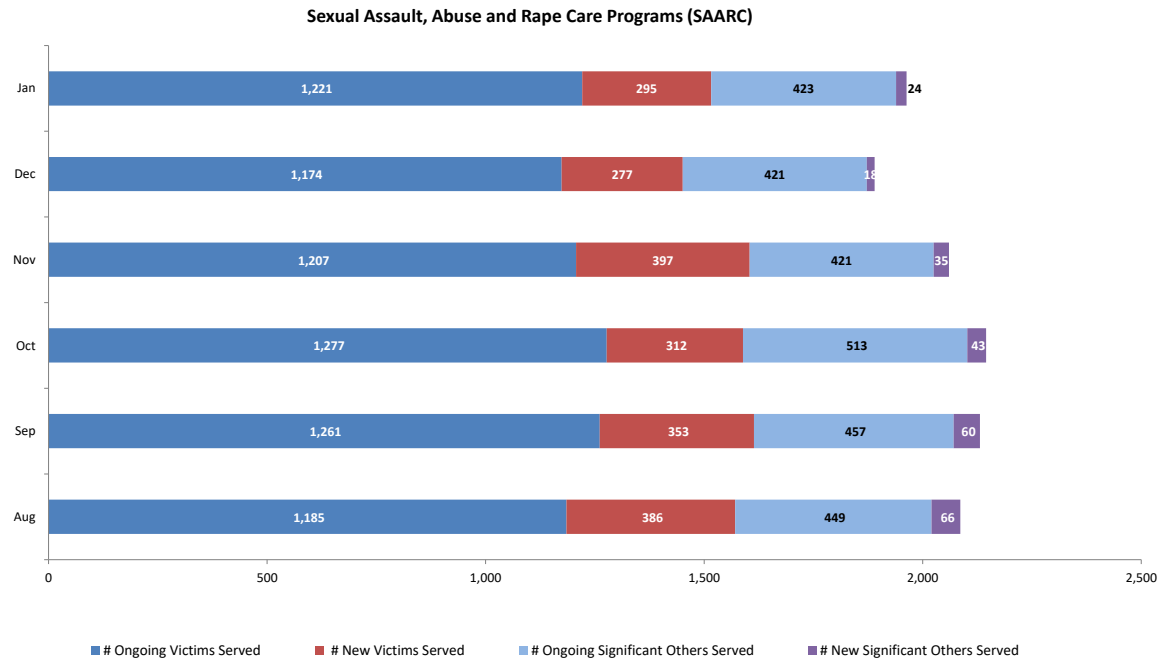
**PerformCare Total Calls**



## Section V: Family & Community Partnerships

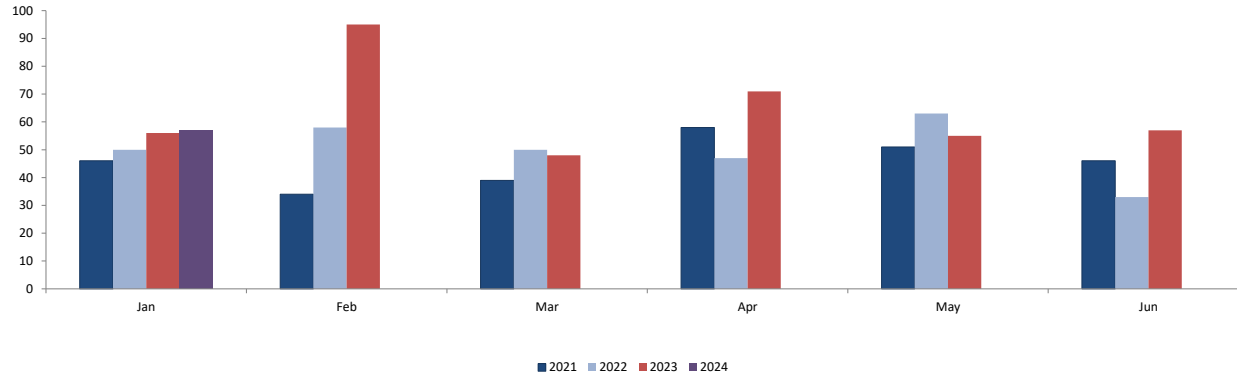


## Section VI: Division on Women

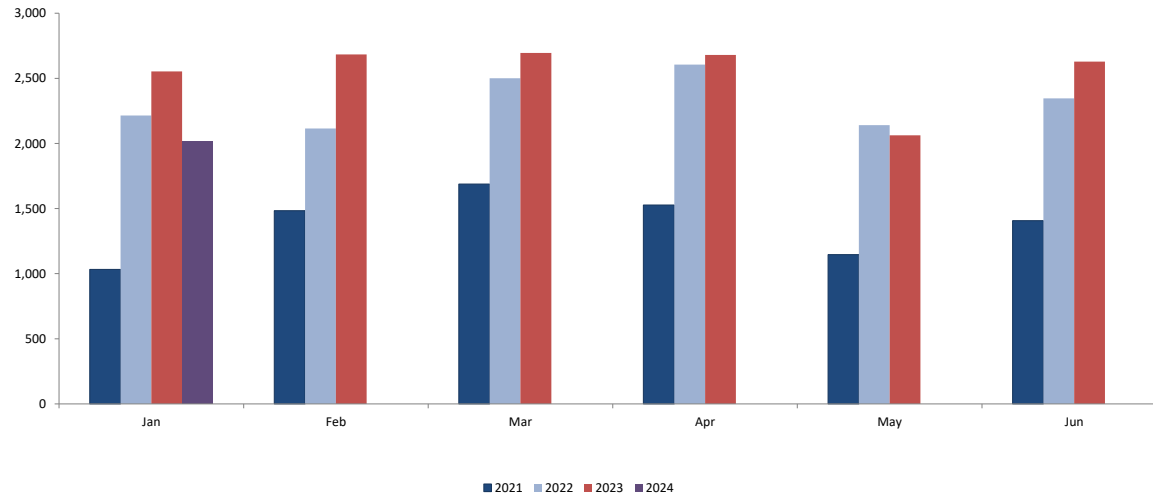


## Section VI: Division on Women

**Residential Domestic Violence Programs:  
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services  
Total New Clients**



### Worker and Office Caseloads by Worker Type and by Local Office - February 2024

Local Office	Met Target		< 70% of workers in compliance			
	<sup>1</sup> Intake		<sup>2</sup> Permanency		<sup>3</sup> Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	92%	Yes	100%	Yes	100%	Yes
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	97%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	79%	No	93%	No	100%	Yes
Camden Central	83%	No	100%	Yes	75%	No
Camden East	96%	Yes	100%	Yes	100%	Yes
Camden North	79%	No	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	88%	No	100%	Yes	100%	Yes
Cumberland West	85%	No	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	95%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	87%	No	100%	Yes	100%	Yes
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	88%	No	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	94%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	89%	No	100%	Yes	100%	Yes
Middlesex Central	52%	No	100%	Yes		
Middlesex Coastal	83%	No	100%	Yes	100%	Yes
Middlesex West	82%	No	100%	Yes	100%	Yes
Monmouth North	96%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	82%	No	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	82%	No	100%	Yes	100%	Yes
Newark South	100%	Yes	100%	Yes	100%	Yes
Ocean North	97%	Yes	100%	Yes	100%	Yes
Ocean South	87%	No	100%	Yes	100%	Yes
Passaic Central	86%	No	100%	Yes	100%	Yes
Passaic North	57%	No	100%	Yes	100%	Yes
Salem	92%	Yes	100%	Yes	100%	Yes
Somerset	84%	No	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	90%	Yes	100%	Yes	100%	Yes
Union East	90%	Yes	100%	Yes	67%	No
Union West	68%	No	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
<b>Statewide<sup>4</sup></b>	<b>90%</b>	<b>Yes</b>	<b>100%</b>	<b>Yes</b>	<b>98%</b>	<b>Yes</b>

**1 Intake**

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

**2 Permanency**

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

**3 Adoption**

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

\* Middlesex Central did not have adoption workers for the month of October.

**4 Statewide**

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	<div style="display: flex; justify-content: space-around; align-items: center;"> <span style="background-color: #92d050; width: 15px; height: 10px; display: inline-block;"></span> Met Target                     <span style="background-color: #d9ead3; width: 15px; height: 10px; display: inline-block;"></span> Within 10% of Meeting Target                     <span style="background-color: #f4cccc; width: 15px; height: 10px; display: inline-block;"></span> &lt; 60% of Final Target                 </div>													
	CPS Investigations Completed w/i 60 Days	CPS Investigations Completed w/i 90 Days	Monthly Staff Visits w/Children in Placement	Visits w/Children in Placement 2x/Month for 2 Months	Visits with Parents of Children in Placement 2x/Month	Weekly Parent/Child Visits-Children with Goal of Reunification	Bi-weekly Parent-Child Visits-Children with Goal of Reunification	Monthly Sibling Visits	Initial Case Plans w/i 30 Days of Placement	6 Months Review of Case Plans for Children in Placement	Initial Family Team Meetings w/i 45 days of Placement	3 Family Team Meetings in the first 12 months of Placement	3 Family Team Meetings after 12 months in Placement	2 Family Team Meeting after 12 months in Placement
Atlantic East	87%	94%	95%	81%	53%	64%	72%	85%	100%	96%	67%	75%	40%	100%
Atlantic West	90%	97%	93%	100%	65%	71%	73%	78%	100%	100%	82%	89%	67%	83%
Bergen Central	91%	97%	96%	100%	80%	88%	90%		75%	100%	100%	100%		100%
Bergen South	85%	95%	97%	100%	79%	81%	81%	90%	94%	97%	60%	64%	80%	100%
Burlington East	83%	96%	94%	76%	72%	55%	75%	88%	82%	100%	27%	83%	100%	100%
Burlington West	71%	90%	80%	62%	51%	55%	68%	78%	93%	84%	23%	43%	100%	17%
Camden Central	83%	93%	91%	72%	80%	75%	85%	86%	97%	90%	64%	89%	75%	100%
Camden East	58%	85%	91%	79%	67%	69%	85%	75%	100%	85%	78%	68%	50%	100%
Camden North	71%	88%	94%	83%	63%	49%	67%	95%	91%	94%	47%	60%	0%	91%
Camden South	78%	97%	92%	92%	78%	70%	85%	91%	97%	96%	69%	79%	92%	92%
Cape May	77%	90%	97%	87%	69%	69%	82%	94%	100%	100%	63%	100%	67%	94%
Cumberland East	68%	88%	98%	100%	84%	80%	77%	93%	100%	100%	100%	86%	100%	100%
Cumberland West	63%	93%	95%	100%	70%	64%	64%	83%	100%	100%	100%	100%	100%	100%
Essex Central	83%	93%	91%	93%	53%	54%	54%	87%	100%	90%	100%	100%	100%	100%
Essex North	78%	90%	97%	55%	65%	17%	35%	67%	69%	100%	0%	0%		33%
Essex South	84%	94%	93%	100%	47%	63%	69%	95%	93%	96%	100%	100%	75%	100%
Gloucester East	92%	98%	94%	97%	54%	72%	79%	98%	100%	76%	100%	89%	43%	92%
Gloucester West	75%	92%	95%	85%	71%	88%	87%	93%	95%	81%	70%	100%	50%	73%
Hudson Central	82%	95%	98%	100%	90%	71%	90%	93%	86%	100%	100%	100%	100%	91%
Hudson North	84%	95%	99%	100%	67%	69%	88%	93%	100%	100%	100%	100%		71%
Hudson South	84%	94%	98%	80%	69%	65%	90%	97%	60%	100%	100%	50%	0%	60%
Hudson West	93%	98%	97%	100%	84%	100%	86%	92%	75%	84%	25%	73%		
Hunterdon	95%	98%	100%	100%	100%	50%	100%	100%	100%	100%	100%			
Mercer North	67%	88%	92%	84%	61%	66%	68%	79%	85%	93%	53%	15%	71%	83%
Mercer South	76%	92%	91%	35%	29%	45%	55%	79%	53%	96%	27%	18%	0%	83%
Middlesex Central	63%	86%	98%	75%	71%	37%	50%	43%	100%	80%	67%	33%		0%
Middlesex Coastal	79%	94%	94%	83%	69%	62%	54%	70%	57%	79%	53%	15%	33%	25%
Middlesex West	79%	93%	93%	64%	44%	58%	53%	85%	100%	100%	60%	43%	0%	27%
Monmouth North	98%	100%	97%	94%	82%	92%	85%	96%	100%	96%	94%	25%	100%	57%
Monmouth South	94%	99%	96%	96%	83%	84%	82%	88%	86%	96%	77%	100%	100%	100%
Morris East	89%	97%	92%	100%	87%	100%	84%	87%	100%	100%	100%	100%		100%
Morris West	85%	97%	99%	100%	89%	100%	87%	89%	100%	100%	100%	100%	100%	83%
Newark Center City	87%	96%	99%	90%	78%	54%	66%	91%	100%	96%	100%	86%		89%
Newark Northeast	76%	92%	89%	92%	35%	58%	65%	92%	100%	100%	46%	38%	75%	100%
Newark South	92%	95%	99%	97%	66%	56%	76%	93%	92%	99%	100%	94%	100%	100%
Ocean North	93%	99%	96%	82%	79%	68%	84%	78%	96%	100%	82%	75%	100%	100%
Ocean South	94%	98%	94%	100%	64%	67%	77%	85%	85%	95%	100%	89%	0%	80%
Passaic Central	91%	98%	98%	87%	87%	100%	85%	84%	100%	100%	100%	100%	100%	100%
Passaic North	91%	97%	98%	96%	91%	100%	88%	96%	100%	100%	100%	100%	100%	100%
Salem	51%	76%	97%	93%	78%	87%	85%	95%	80%	100%	100%	100%	100%	100%
Somerset	84%	97%	75%	38%	73%	67%	74%	84%	55%	100%	75%	67%		100%
Sussex	92%	98%	99%	100%	94%	100%	89%	96%	100%	100%	100%	100%		100%
Union Central	72%	92%	92%	100%	70%	83%	85%	94%	100%	98%	100%	75%		100%
Union East	67%	90%	96%	100%	83%	93%	87%	85%	100%	90%	20%	17%		67%
Union West	64%	89%	91%	100%	78%	53%	53%	81%	92%	100%	29%	38%	100%	14%
Warren	62%	90%	86%	69%	41%	39%	57%	92%	80%	77%	45%	100%	100%	50%
Statewide	81%	94%	94%	85%	69%	67%	75%	86%	91%	95%	70%	72%	73%	86%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Description of the Measure	Time Period Analyzed
CPS Investigations Completed w/i 60 Days	July 23 - December 23
CPS Investigations Completed w/i 90 Days	July 23 - December 23
Monthly Staff Visits w/Children in Placement	September 23 - February 24
Visits w/Children in Placement 2x/Month for 2 Months	July 23 - December 23
Visits with Parents of Children in Placement 2x/Month	September 23 - February 24
Weekly Parent/Child Visits-Children with Goal of Reunification	1/20/2024 - 2/24/2024
Bi-weekly Parent-Child Visits-Children with Goal of Reunification	September 23 - February 24
Monthly Sibling Visits	September 23 - February 24
Initial Case Plans w/i 30 Days of Placement	September 23 - February 24
6 Months Review of Case Plans for Children in Placement	September 23 - February 24
Initial Family Team Meetings w/i 45 days of Placement	August 23 - January 24
3 Family Team Meetings in the first 12 months of Placement	September 23 - February 24
3 Family Team Meetings after 12 months in Placement	September 23 - February 24
2 Family Team Meeting after 12 months in Placement	September 23 - February 24