



NEW JERSEY DEPARTMENT OF  
CHILDREN AND FAMILIES

# Commissioner's Monthly Report May 2016

Allison Blake, Ph.D., L.S.W  
Commissioner

May 15, 2016



## Monthly Report Table of Contents

<b>DCF AT A GLANCE - DASHBOARD</b>	<b>3</b>
<b>SUSTAINABILITY AND EXIT PLAN - PERFORMANCE INDICATORS</b>	<b>4</b>
<b>SECTION I: CHILD PROTECTION &amp; PERMANENCY</b>	<b>5-7</b>
<b>SECTION II: ADOLESCENT SERVICES</b>	<b>8</b>
<b>SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT</b>	<b>8</b>
<b>SECTION IV: CHILDREN'S SYSTEM OF CARE</b>	<b>9</b>
<b>SECTION V: FAMILY &amp; COMMUNITY PARTNERSHIPS</b>	<b>10</b>
<b>SECTION VI: DIVISION ON WOMEN</b>	<b>10-11</b>
<b>ADDENDUM 1: KEY PERFORMANCE INDICATORS BY CPP LOCAL OFFICE</b>	<b>12</b>
<b>ADDENDUM 2: CASELOAD COMPLIANCE</b>	<b>13</b>

### Dashboard

On or About March 31, 2016

DCF At a Glance		CSOC <sup>6</sup> Quick Facts	
<b>DCF: Total Children Served in the Month<sup>1</sup></b>	<b>93,258</b>	<b>Youth Open with CSOC (unduplicated count)</b>	<b>44,597</b>
<b>CP&amp;P: Children/Youth Served</b>	<b>48,661</b>	<b>DD Eligible Children (unduplicated count)</b>	<b>18,737</b>
OOH Setting (< 18)	6,734	<b>MRSS: Dispatches in the month</b>	<b>2,064</b>
In-Home Setting (< 18)	39,941	<b>MRSS: Interventions (includes prior dispatches)</b>	<b>2,061</b>
Youth 18-21	1,986	Remained in same Living situation	98%
<b>Youth Open with CSOC<sup>2</sup></b>	<b>44,597</b>		
<b>FCP: Total Clients Served<sup>3</sup></b>	<b>19,301</b>	<b>Care Management: Children Served</b>	<b>12,384</b>
<b>DOW: Total Clients Served<sup>4</sup> (Monthly Average)</b>	<b>5,881</b>	<b>OOH Behavioral Health Settings: Children Served<sup>10</sup></b>	<b>1,422</b>
		Placed out of State	0
<b>DCF: Families Served in the Month<sup>5</sup></b>	<b>30,580</b>	<b>PerformCare Calls</b>	<b>10,577</b>
<b>CP&amp;P</b>	<b>24,405</b>	DD Related Calls	2,265
<b>FCP (Family Success Centers &amp; Home Visiting)</b>	<b>6,175</b>	Sandy Related Calls	375

CP&P Quick Facts		FCP & DoW Quick Facts <sup>7</sup>	
<b>Hotline Referrals</b>	<b>15,619</b>	<b>FSCs: Families Served (February)</b>	<b>2,182</b>
CPS Reports	32%	<b>Home Visiting: Families Served (February)</b>	<b>3,993</b>
CWS Referrals	11%	<b>SBYSP: Clients Served (February)</b>	<b>13,126</b>
Number of Human Trafficking Referrals <sup>8</sup>	<b>11</b>		
<b>Response Timeliness (March 2016)</b>	<b>98%</b>	<b>DV Services: Clients Served (February)</b>	<b>1,148</b>
<b>Monthly Staff Contacts/Children OOH (March 2016)</b>	<b>96%</b>	Residential	18%
<b>Entries to Care</b>	<b>409</b>	Non-Residential	82%
<b>Shelter Placements (February 2016)</b>		<b>SAARC: Clients Served (Oct - Dec 2015)</b>	<b>7,099</b>
Children under 13 placed in shelters	<b>0</b>	<b>Displaced Homemaker: Clients Served (Oct - Dec 2015)</b>	<b>1,242</b>
Youth > 13 in shelters less than 30 days <sup>9</sup>	<b>97%</b>	New Clients	32%
<b>Subsidized Adoptions/KLG</b> (Includes Subsidized Adoptions and subsidized KLGs)	<b>15,981</b>	<b>Rape Prevention Clients Served (Oct - Dec 2015)</b>	<b>5,857</b>

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

<sup>5</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>6</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>7</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

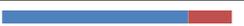
<sup>8</sup> The cumulative number of human trafficking referrals between November 2013 and March 2016 was 297.

<sup>9</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

<sup>10</sup> OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

## Sustainability and Exit Plan Key Performance Indicators

### "To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	Feb '16	87%	80%	0%	
Subsequent FTMs within 12 Months	Mar '16	82%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=31)	Mar '16	94%	90%	0%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	Mar '16	73%	90%	-17%	
Initial Case Plans	Mar '16	94%	95%	-1%	
CW visits Parent 2x/Mo	Mar '16	73%	90%	-17%	
Parent-Child Weekly Visits <sup>1</sup>	Mar '16	64%	60%	0%	
Parent-Child Visits Biweekly	Mar '16	78%	85%	-7%	
Child Visit with Siblings	Feb '16	75%	85%	-10%	
Investigation Timeliness CP&P 60 days	Jan '16	87%	85%	0%	
Investigation Timeliness CP&P 90 days	Jan '16	95%	95%	0%	
Ind. Living Assessments 14-18 yrs	Mar '16	92%	90%	0%	
Caseloads: Intake	Mar '16	94%	90%	0%	
Caseloads: Adoption	Mar '16	93%	95%	-2%	

### "To Be Maintained" Measures

	Month	Performance	Exit Plan Target	Δ from Target	
Investigation Timeliness IAIU	Mar '16	88%	80%	0%	
Supervisor Worker Ratio	Mar '16	100%	95%	0%	
Caseloads: IAIU Investigators	Mar '16	100%	95%	0%	
Caseloads: Permanency	Mar '16	100%	95%	0%	
Ongoing Case Plans	Mar '16	95%	95%	0%	
CW visits Child 2x/Month for first 2 Months in placement	Jan '16	88%	93%	-5%	
CW visits Child Monthly (at placement site) <sup>2</sup>	Mar '16	96%	93%	0%	

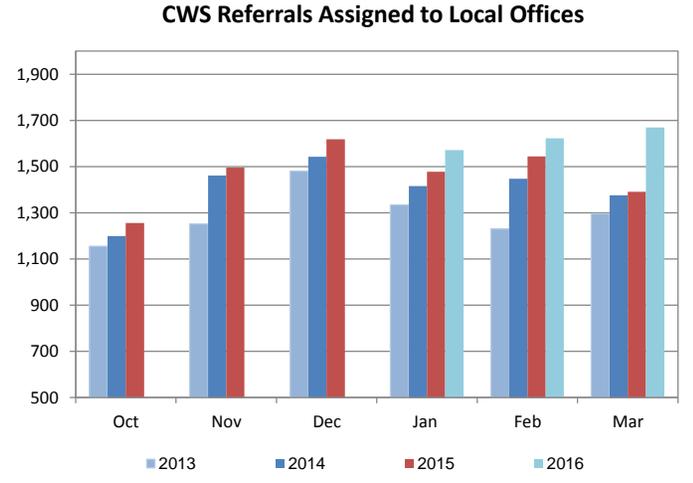
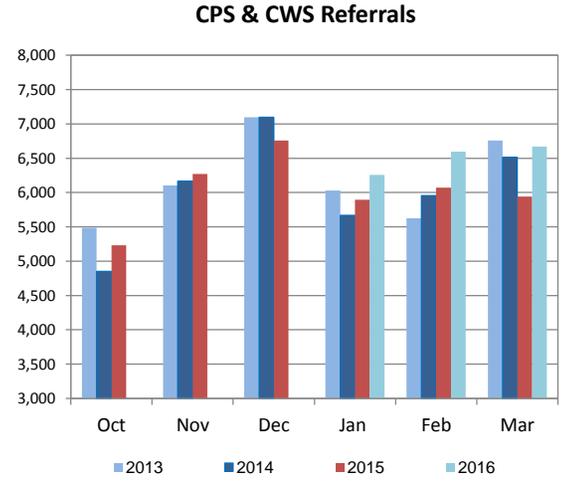
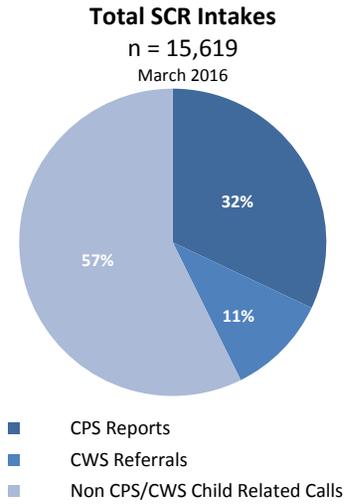
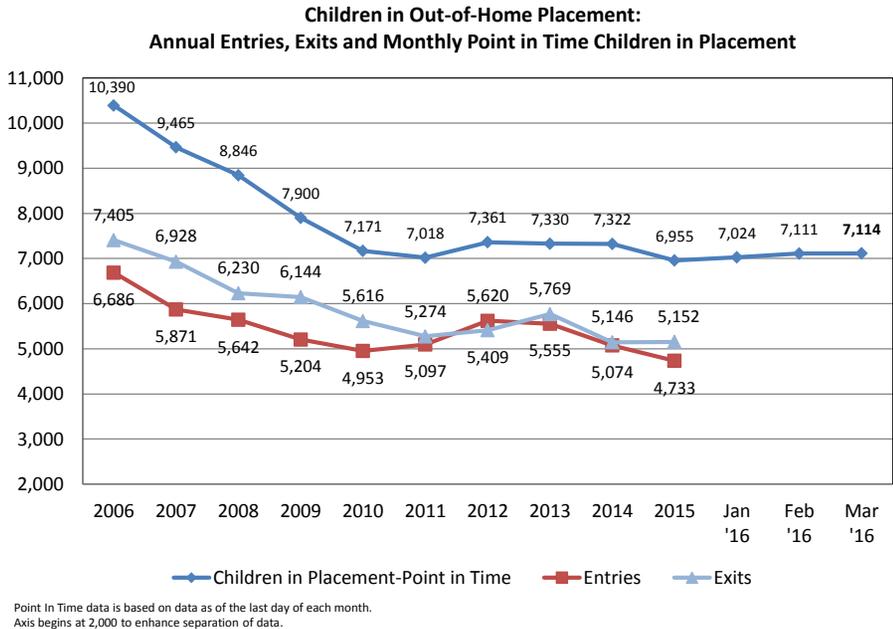
 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>1</sup>Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

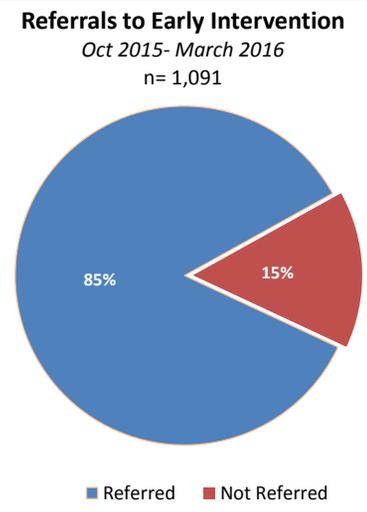
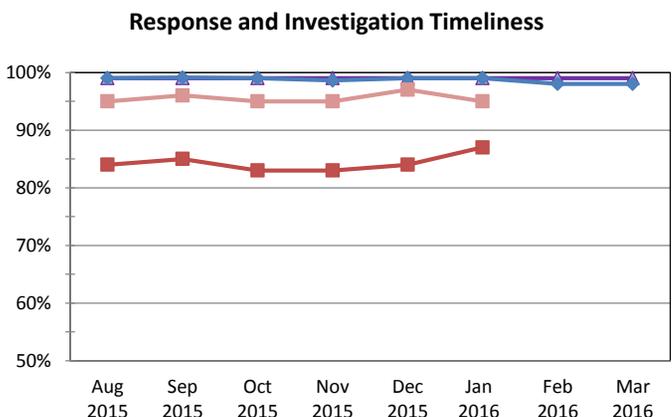
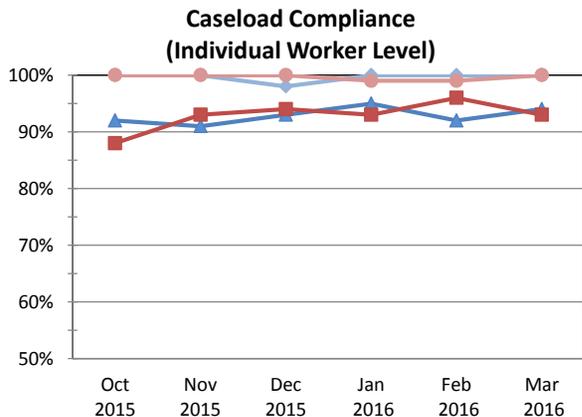
<sup>2</sup>Caseworker visits with Children in Placement (all locations) **March 2016 ( 98%)**

# Section I: Child Protection & Permanency

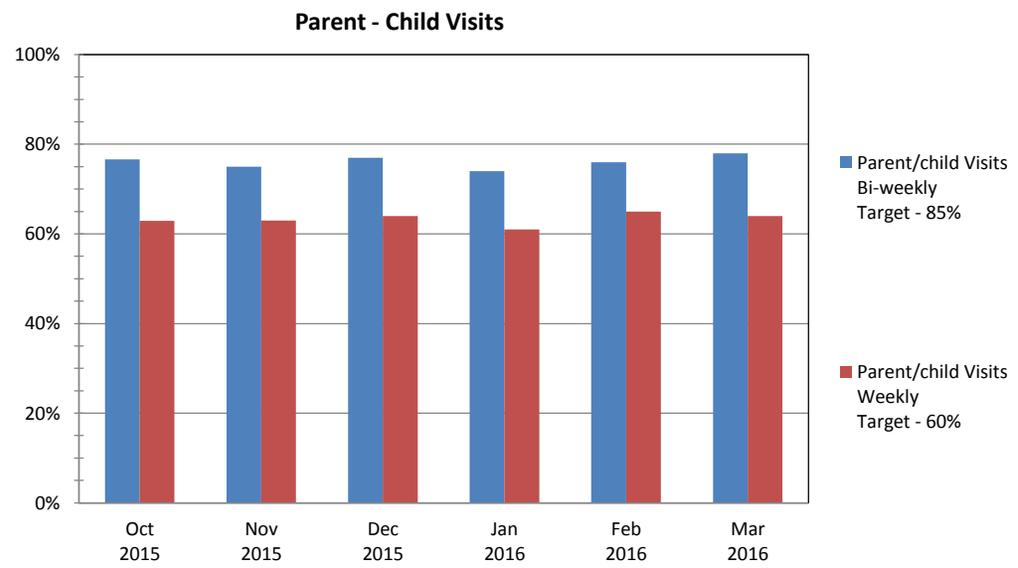
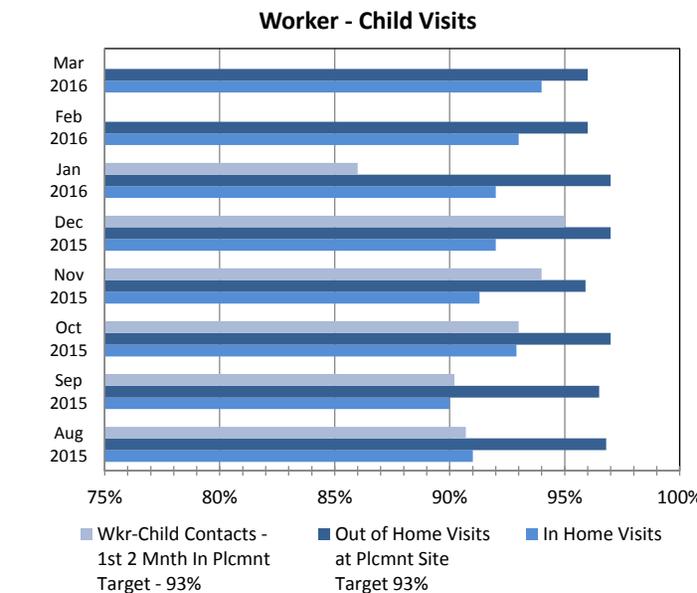
CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	<b>Mar-16</b>	<b>Δ from Mar 2015</b>
<b>Families Under CP&amp;P Supervision</b>	24,405	-5%
<b>Children Under CP&amp;P Supervision</b>	48,661	-6%
<b>Children Receiving CP&amp;P In-Home Services</b>	41,547	-6%
<b>Children in CP&amp;P Out-of-Home Placement</b>		
Resource Family (non-Kin)	(52.5%)	
Resource Family Kinship	(38.8%)	
Group and Residential	(7.0%)	
Independent Living	(1.7%)	
<b>Children Legally Free for Adoption (Excludes TPR Appeals)</b>	1,054	-3%
<b>Finalized Adoptions to date (CY2016)</b>	256	115%
<b>Children in Subsidized Kinship Legal Guardianship</b>	1,845	-9%
<b>Children in Subsidized Adoptions</b>	14,136	0%
<b>Entries to Care</b>	409	-5%
<b>Exits from Care</b>	393	16%



# Section I: Child Protection & Permanency



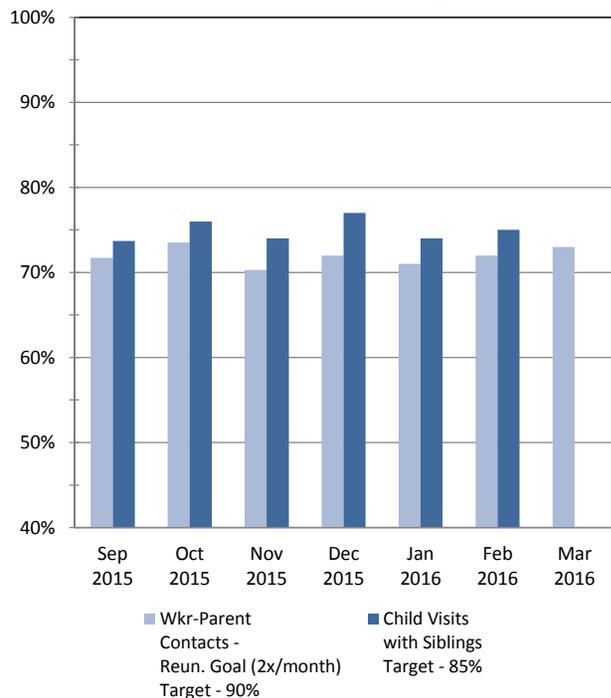
◆ Sup/Wkr Ratio - Target 95%    ▲ Intake - Target 90%    ▲ Time from SCR to Field    ◆ CPS Response Timeliness  
◆ Permanency - Target 95%    ■ Adoption - Target 95%    ■ Investigation Timeliness 0-60 Days (Target 85%)    ■ Investigation Timeliness 0-90 Days (Target 95%)



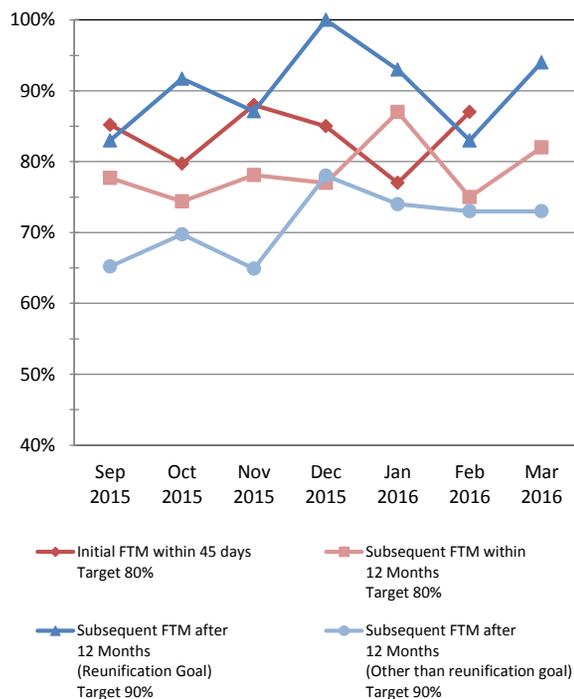
■ Wkr-Child Contacts - 1st 2 Mnth In Plcmnt Target - 93%    ■ Out of Home Visits at Plcmnt Site Target 93%    ■ In Home Visits

# Section I: Child Protection & Permanency

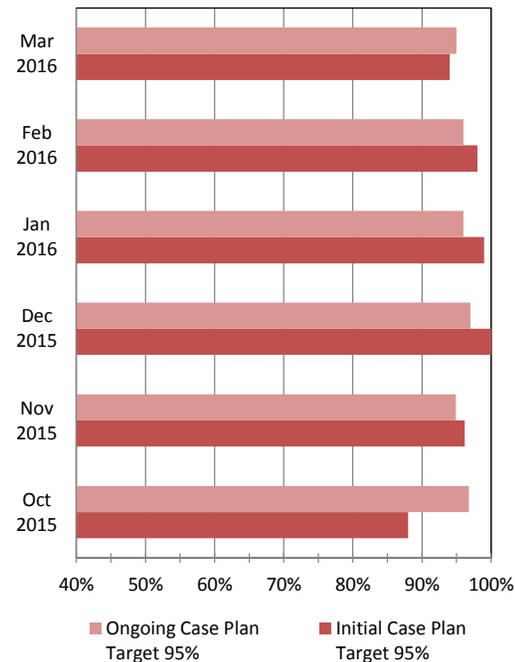
### Worker- Parent Visits & Sibling Visits



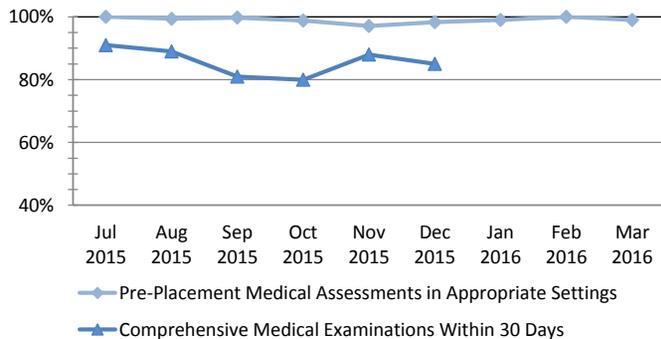
### Initial & Subsequent Family Team Meetings



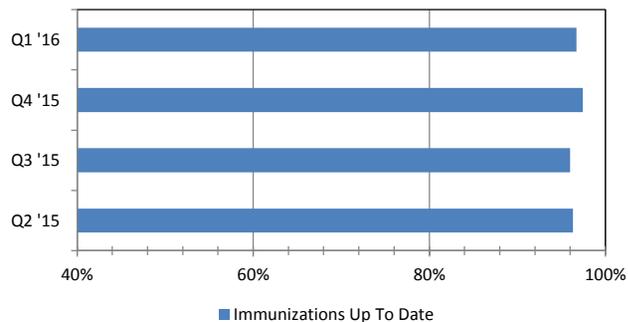
### Initial & Ongoing Case Plans



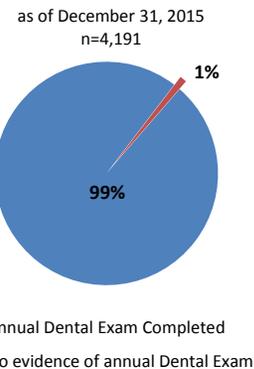
### Medical Assessments for Children in Out of Home Placement (OOHP)



### Immunizations for Children in OOHP



### Children in OOHP with Annual Dental Exams

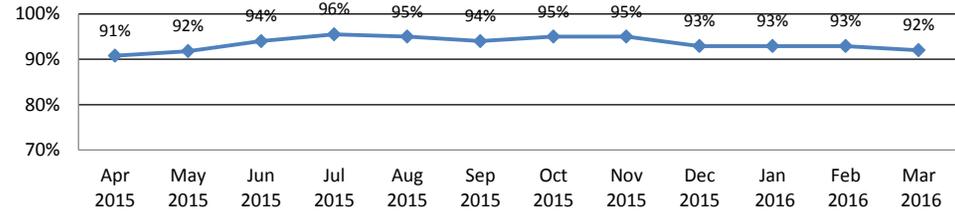


## Section II: Adolescent Services

OAS Quick Facts (Mar 2016)  
Youth 18-21

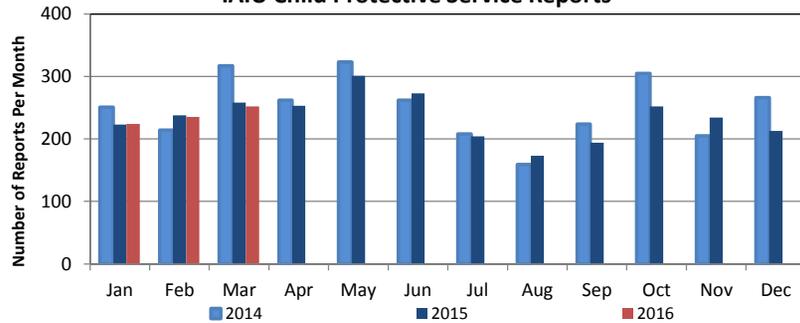
Youth 18-21 years old served by CP&P*	1,986
Youth served "In Home" living with a parent/relative or living independently <sup>5</sup>	1,606
Youth served "Out-of-Home"	380
Family Based Setting (59%)	
Congregate Care Setting (21%)	
Independent Living (21%)	
Youth Receiving Adoption or KLG Subsidy	932

Completed Independent Living Assessments  
of Youth Ages 14-18 years (n=884)

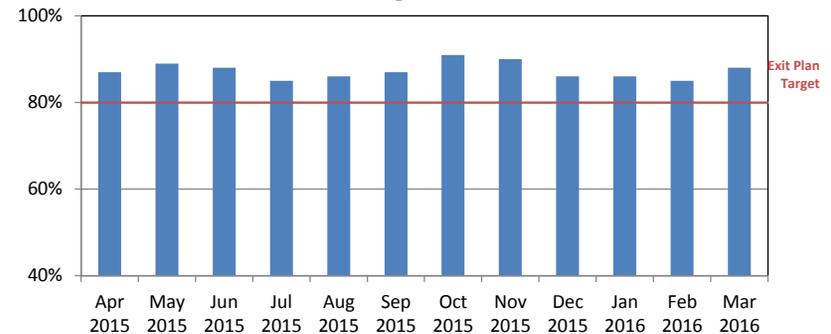


## Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

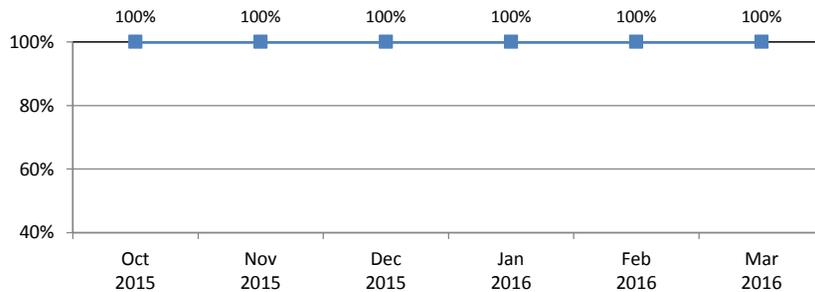


IAIU Investigation Timeliness

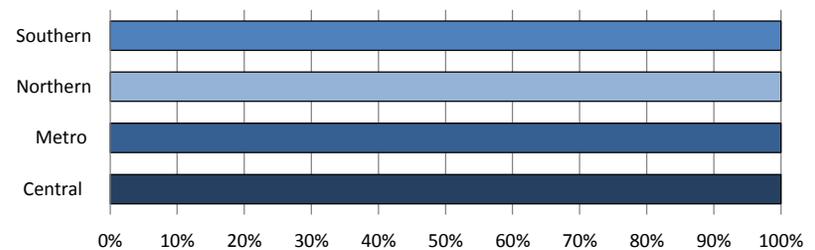


IAIU Caseload Report  
Statewide

No more than 8 new investigations and 12 cases/month

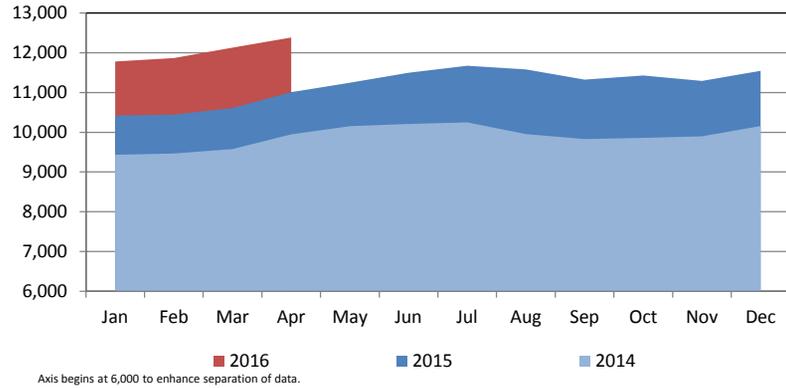


March 2016  
IAIU Caseload Report by Region



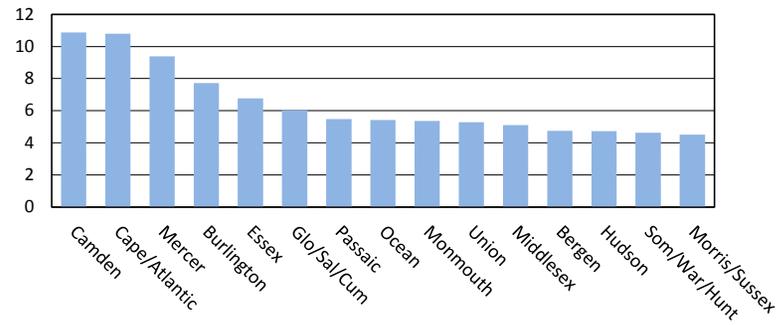
# Section IV: Children's System of Care

**Children in Care Management**

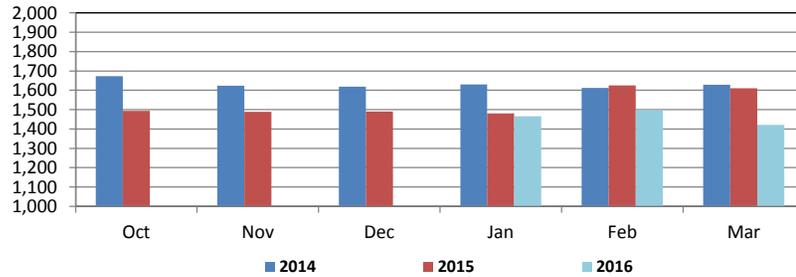


**Rate of Children in Care Management by County**

(per 1,000 children)  
n=12,384



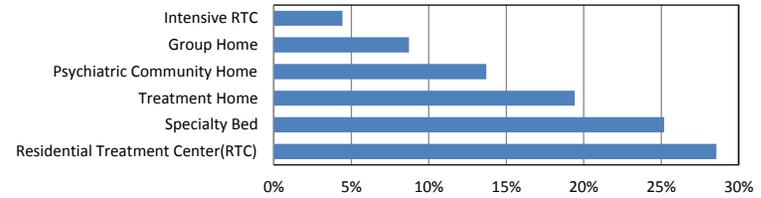
**Children in Out of Home Treatment Settings**



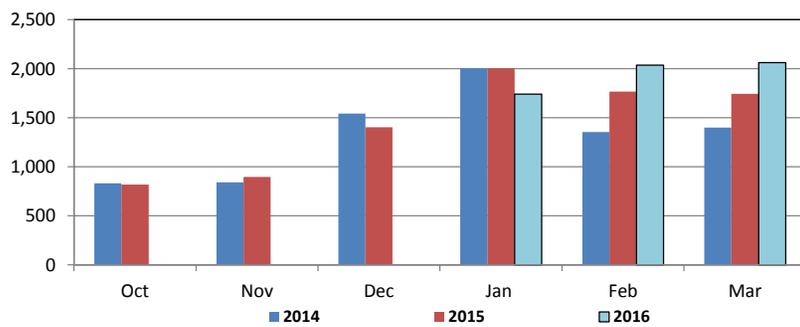
**Children in Out-of-Home Treatment Settings**

**March 2016**

n=1,422

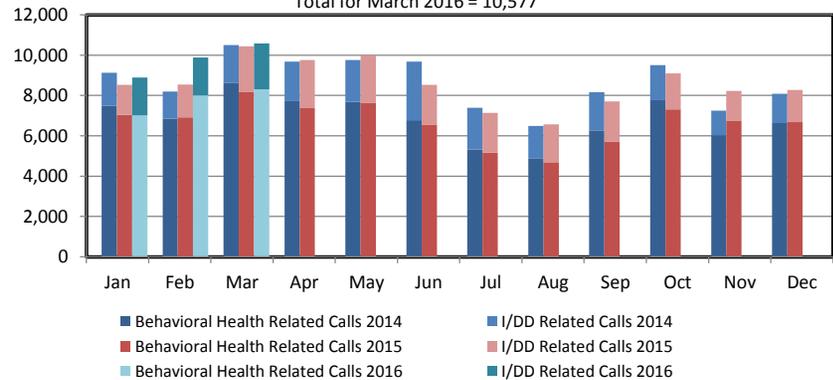


**Mobile Response Stabilization Services (MRSS) Dispatched**

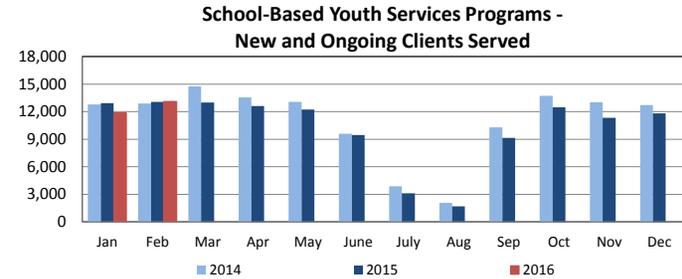
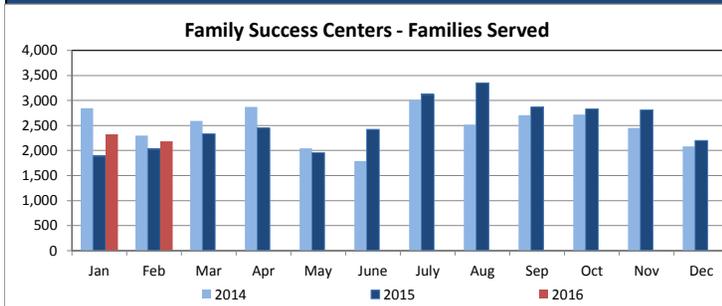


**PerformCare Total Calls**

Total for March 2016 = 10,577

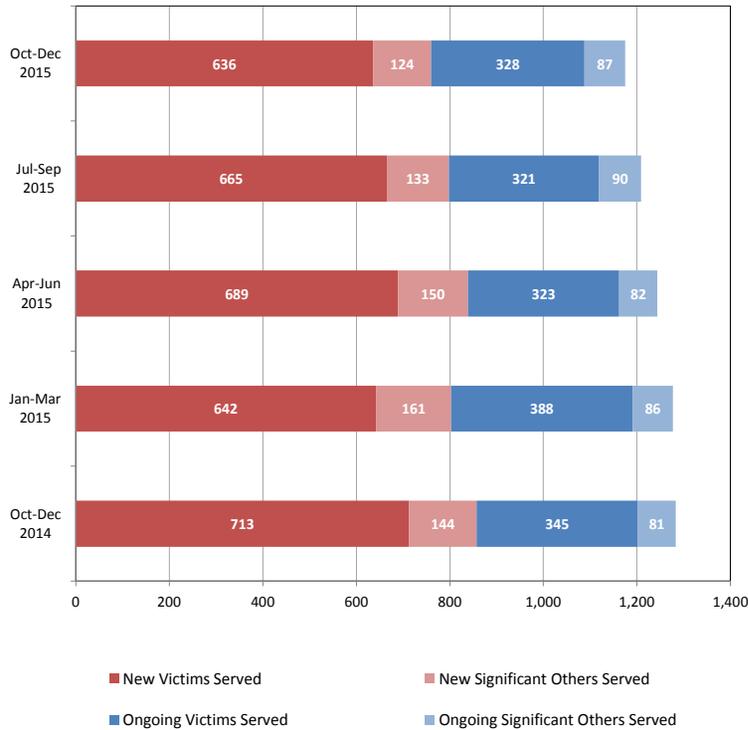


## Section V: Family & Community Partnerships

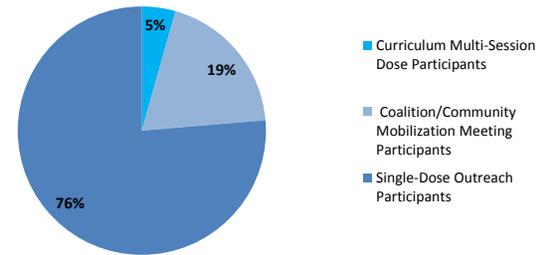


## Section VI: Division on Women

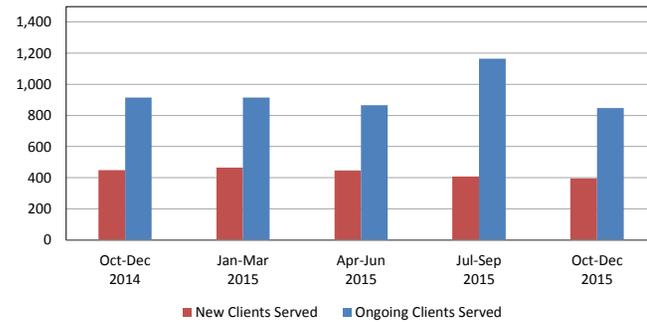
### Sexual Assault, Abuse and Rape Care Programs (SAARC)



### Individuals Served by Rape Prevention and Education Programs (RPE) N=5,857 Q4 2015

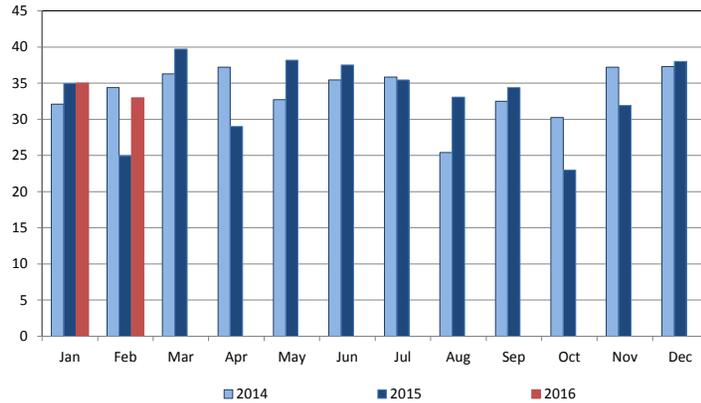


### Displaced Homemaker Program Clients Served

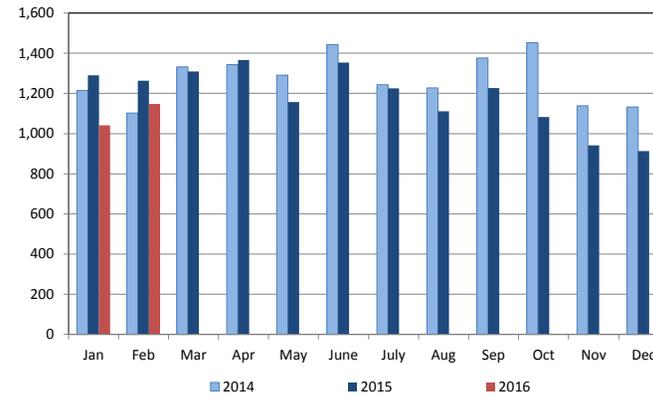


## Section VI: Division on Women

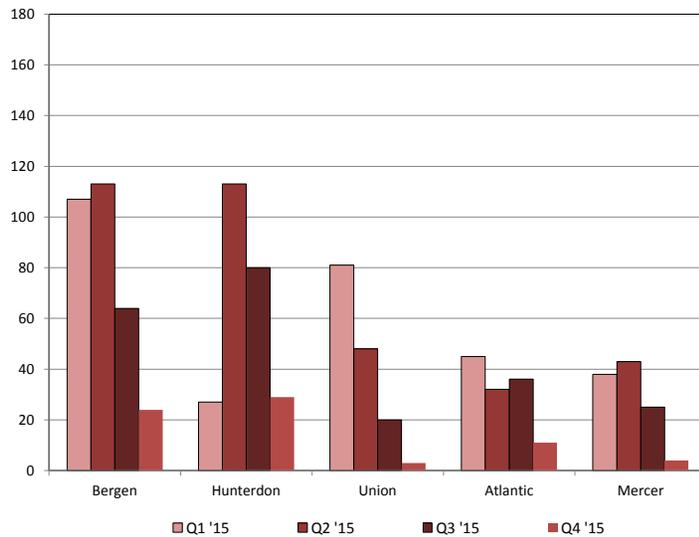
**Residential Domestic Violence Programs:  
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services  
Total New Clients**

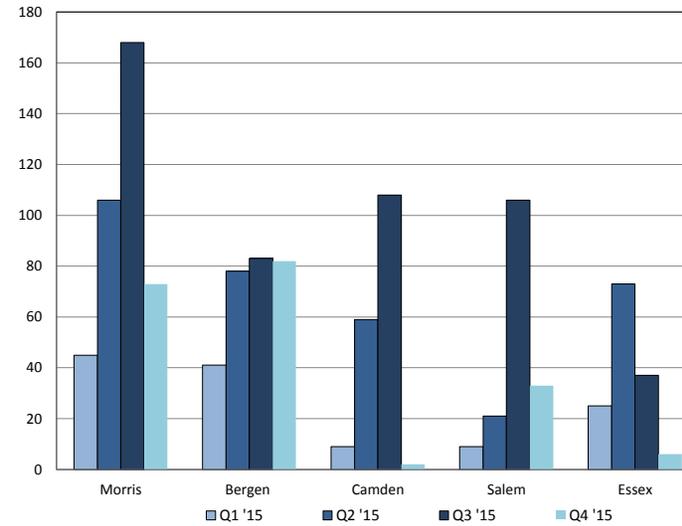


**Top 5 Counties with Unmet Need for Non-Residential DV Services**  
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

**Top 5 Counties with Residential DV Shelters Over Capacity**  
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.

Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

## CP&P Key Performance Indicators by Local Office - 12 Months View

Local Office	Met Target			Within 10% of Meeting Target				< 60% of Final Target				
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	95%	95%	98%	81%	94%	98%	100%	100%	96%	70%	71%	77%
Atlantic West	97%	96%	97%	78%	95%	61%	88%	71%	91%	80%	73%	81%
Bergen Central	100%	100%	99%	95%	98%	100%	100%	53%	100%	89%	67%	76%
Bergen South	100%	99%	99%	97%	99%	87%	99%	80%	99%	86%	77%	79%
Burlington East	98%	93%	93%	72%	90%	95%	58%	77%	98%	70%	63%	78%
Burlington West	98%	87%	95%	73%	94%	76%	70%	92%	96%	72%	68%	77%
Camden Central	90%	77%	91%	81%	92%	77%	62%	46%	88%	68%	50%	59%
Camden East	100%	99%	95%	73%	94%	73%	58%	55%	98%	69%	52%	69%
Camden North	93%	76%	95%	50%	81%	59%	31%	41%	92%	66%	49%	70%
Camden South	96%	90%	99%	93%	98%	78%	70%	30%	90%	75%	72%	81%
Cape May	94%	96%	91%	86%	95%	76%	73%	58%	92%	69%	71%	80%
Cumberland East	93%	82%	94%	64%	90%	57%	59%	56%	91%	48%	48%	63%
Cumberland West	93%	93%	95%	77%	96%	75%	80%	100%	96%	73%	66%	79%
Essex Central	95%	92%	96%	97%	100%	81%	55%	88%	90%	58%	58%	65%
Essex North	98%	100%	98%	81%	97%	71%	53%	52%	92%	67%	65%	71%
Essex South	98%	82%	80%	88%	95%	82%	91%	81%	95%	62%	68%	72%
Gloucester East	91%	80%	86%	55%	81%	93%	78%	100%	95%	49%	49%	62%
Gloucester West	96%	95%	98%	84%	96%	89%	67%	56%	93%	64%	60%	76%
Hudson Central	96%	93%	98%	91%	98%	95%	100%	85%	97%	87%	65%	81%
Hudson North	99%	100%	99%	94%	97%	96%	91%	71%	100%	95%	87%	96%
Hudson South	99%	98%	99%	90%	98%	98%	78%	81%	95%	86%	72%	83%
Hudson West	98%	97%	96%	93%	97%	95%	90%	75%	96%	87%	67%	80%
Hunterdon	100%	88%	97%	90%	97%	77%	100%	100%	100%	77%	61%	74%
Mercer North	98%	91%	97%	75%	94%	92%	96%	68%	97%	72%	70%	80%
Mercer South	93%	91%	93%	73%	91%	87%	95%	79%	88%	68%	67%	74%
Middlesex Central	91%	87%	95%	91%	98%	63%	80%	75%	100%	64%	62%	70%
Middlesex Coastal	100%	100%	99%	95%	99%	89%	93%	73%	94%	75%	70%	83%
Middlesex West	94%	98%	95%	91%	97%	78%	70%	64%	96%	71%	68%	77%
Monmouth North	98%	95%	97%	78%	94%	100%	95%	76%	98%	70%	67%	77%
Monmouth South	91%	94%	98%	82%	95%	81%	69%	76%	99%	75%	67%	76%
Morris East	96%	97%	99%	95%	98%	96%	100%	75%	94%	91%	78%	82%
Morris West	97%	93%	98%	84%	95%	85%	45%	43%	93%	73%	61%	71%
Newark Center City	96%	86%	93%	84%	98%	77%	72%	66%	93%	73%	55%	72%
Newark Northeast	99%	82%	90%	85%	96%	76%	82%	76%	96%	71%	60%	77%
Newark South	99%	97%	88%	84%	96%	93%	89%	75%	91%	52%	52%	63%
Ocean North	93%	97%	99%	65%	94%	80%	73%	76%	88%	67%	49%	75%
Ocean South	91%	89%	95%	78%	94%	76%	72%	69%	93%	66%	67%	78%
Passaic Central	99%	92%	95%	86%	96%	95%	88%	60%	97%	74%	60%	78%
Passaic North	99%	95%	99%	90%	97%	87%	66%	65%	100%	78%	63%	75%
Salem	100%	91%	99%	82%	94%	79%	39%	28%	92%	78%	65%	75%
Somerset	98%	90%	96%	75%	96%	75%	83%	93%	94%	79%	75%	82%
Sussex	95%	96%	97%	93%	98%	77%	92%	85%	100%	73%	70%	80%
Union Central	96%	93%	98%	78%	96%	77%	88%	88%	85%	73%	63%	76%
Union East	99%	92%	97%	88%	96%	94%	90%	88%	87%	74%	68%	76%
Union West	100%	98%	94%	90%	98%	98%	88%	72%	98%	77%	69%	77%
Warren	87%	80%	79%	71%	95%	68%	60%	61%	80%	63%	69%	78%
<b>Statewide</b>	<b>96%</b>	<b>92%</b>	<b>95%</b>	<b>82%</b>	<b>95%</b>	<b>83%</b>	<b>77%</b>	<b>69%</b>	<b>94%</b>	<b>71%</b>	<b>64%</b>	<b>76%</b>

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	April '15 - March '16
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	Feb '15 - Jan '16
M# 10	Monthly Caseworker Visits with Children at child's placement site <sup>2</sup>	93%	April '15 - March '16
M# 13	Investigation Completion within 60 days	85%	Feb '15 - Jan '16
M# 14	Investigation Completion within 90 days	95%	Feb '15 - Jan '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	March '15 - Feb '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	April '15 - March '16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	April '15 - March '16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	April '15 - March '16
M# 28	Caseworker visits Parent 2x/Month	90%	April '15 - March '16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 12 weeks.	60%	1/09/2016 - 3/26/2016
M# 30	Bi-weekly Parent-Child Visits	85%	April '15 - March '16

<sup>2</sup>Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

Worker and Office Caseloads by Worker Type and by Local Office -March 2016

Local Office	Met Target		< 70% of workers in compliance			
	1 Intake		2 Permanency		3 Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	97%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	100%	Yes	100%	Yes	100%	Yes
Camden Central	57%	No	100%	Yes	75%	No
Camden East	91%	Yes	100%	Yes	100%	Yes
Camden North	73%	No	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	91%	Yes	100%	Yes	83%	No
Cumberland West	100%	Yes	100%	Yes		
Essex Central	95%	Yes	100%	Yes	83%	No
Essex North	92%	Yes	100%	Yes	100%	Yes
Essex South	93%	Yes	100%	Yes	100%	Yes
Gloucester East	95%	Yes	90%	No		
Gloucester West	96%	Yes	100%	Yes	92%	No
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	95%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	95%	Yes	100%	Yes	100%	Yes
Mercer South	92%	Yes	100%	Yes	80%	No
Middlesex Central	94%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	80%	No
Middlesex West	86%	No	100%	Yes	100%	Yes
Monmouth North	97%	Yes	100%	Yes	100%	Yes
Monmouth South	90%	No	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	58%	No	100%	Yes	100%	Yes
Newark Northeast	78%	No	100%	Yes	40%	No
Newark South	91%	Yes	100%	Yes	100%	Yes
Ocean North	93%	Yes	96%	Yes	57%	No
Ocean South	96%	Yes	97%	Yes	89%	No
Passaic Central	97%	Yes	100%	Yes	100%	Yes
Passaic North	97%	Yes	100%	Yes	100%	Yes
Salem	73%	No	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	92%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	75%	No
Union West	94%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
<b>Statewide*</b>	<b>94%</b>	<b>Yes</b>	<b>100%</b>	<b>Yes</b>	<b>93%</b>	<b>No</b>
<b>1 Intake</b>						
- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%						
- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%						
<b>2 Permanency</b>						
- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
<b>3 Adoption</b>						
-Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%						
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%						
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.						
<b>4 Statewide</b>						
-Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.						