



Commissioner's Monthly Report May 2017

Allison Blake, Ph.D., L.S.W
Commissioner

Monthly Report

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SUSTAINABILITY AND EXIT PLAN SUMMARY

As of June 30, 2016

"TO BE MAINTAINED" Successfully Maintained

Measure Type	Measure Description	Target	Performance	Δ	
Caseloads Monthly	Intake workers Caseload (Local Offices)	95%	100%	0%	☑
	Intake workers Caseload	90%	93%	0%	☑
	Permanency Workers Caseload (Local Offices)	95%	100%	0%	☑
	Permanency Workers Caseload	95%	100%	0%	☑
	Adoption Workers Caseload (Local Offices)	95%	100%	0%	☑
	Adoption Workers Caseload	95%	94%	-1%	☑
	Supervisor/Worker Ratio	95%	100%	0%	☑
	IAIU Investigators Caseload	95%	100%	0%	☑
	Adequacy of DASG Staffing	100%	100%	0%	☑
	Child Health Units	Met	Met	0%	☑
	Key Performance Indicators Monthly	Timeliness of Investigation Completion (60 days)	85%	86%	0%
Timeliness of Investigation Completion (90 days)		95%	95%	0%	☑
IAIU Timeliness of Investigation Completion (60 days)		80%	87%	0%	☑
Initial Family Team Meetings		80%	85%	0%	☑
Subsequent FTMs within 12 months		80%	86%	0%	☑
Subsequent FTMs after 12 months –Reunification Goal		90%	100%	0%	☑
Initial Case Plans- for Children Entering Placement		95%	96%	0%	☑
Timeliness of Current Plans		95%	96%	0%	☑
Caseworker Contacts with Children – NewPlacement/Placement Change		93%	94%	0%	☑
Caseworker Contact with Children in Placement		93%	96%	0%	☑
Parent-Child Visits –weekly		60%	84%	0%	☑
Parent-Child Visits – biweekly		85%	89%	0%	☑
Independent Living Assessments		90%	95%	0%	☑
Quality Measures Annually	Educational Needs	80%	85%	0%	☑
	Quality of Case Planning and Services	75%	74%	-1%	☑
Outcome Measures Annually	Placing Siblings groups of 2&3	80%	79%	0%	☑
	Placing Siblings groups of 4 or More	80%	84%	0%	☑
	Recruitment for Sibling Homes Serving Four or More	Met	Met	0%	☑
	Placement Stability- Children in Care 13 –24 Months	88%	95%	0%	☑
	Abuse and Neglect of Children in Foster Care	0.49%	0.11%	0%	☑
	Repeat Maltreatment (In-home)	7.2%	6.5%	0%	☑
	Permanency within 12 Months	42%	41%	-1%	☑

FOUNDATIONAL ELEMENTS Successfully Maintained

Data Transparency successfully maintained	☑
Case Practice Model successfully maintained	☑
State Central Registry successfully maintained	☑
Appropriate Placements successfully maintained	☑
Service Array successfully maintained	☑
Medical/Behavioral Health Services successfully maintained	☑
Training successfully maintained	☑
Flexible Funding successfully maintained	☑
Resource Family Care Support Rates successfully maintained	☑
Permanency successfully maintained	☑
Adoption Practice successfully maintained	☑

"TO BE ACHIEVED"

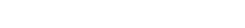
Measure Type	Measure Description	Target	Performance	Δ	
Key Performance Indicators Monthly	Subsequent FTMs after 12 months – Other than Reunification Goal	90%	83%	-7%	
	Caseworker Contacts with Family When Goal is Reunification	90%	74%	-16%	
	Child Visits with Siblings	85%	71%	-14%	
Quality Measures Annually	Quality Investigations	85%	83%	-2%	
	Quality of Teaming	75%	51%	-24%	
	Quality of Case Plans	80%	53%	-27%	
	Services to Support Transitions	80%	68%	-12%	
	Housing	95%	91%	-4%	
	Employment/Education	85%	83%	-2%	
	Needs Assessment	n/a	Partial	n/a	
Outcome Measures Annually	Placement Stability- First 12 Months in Care	84%	82%	-2%	
	Maltreatment Post-Reunification	6.9%	7.7%	0.8%	
	Re-entry to Placement	9.0%	11.5%	2.5%	
	Permanency within 24 Months	66%	64%	-2%	
	Permanency within 36 Months	80%	78%	-2%	
	Permanency within 48 Months	86%	85%	-1%	

SUSTAINABILITY AND EXIT PLAN
Key Performance Indicators
On or About March 31, 2017

"To Be Achieved" Measures

	Month	¹ Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs after 12 Months - Other than Reunification Goal	March '17	85%	90%	-5%	
CW visits Parent 2x/Month	March '17	76%	90%	-14%	
Child Visit with Siblings	March '17	73%	85%	-12%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	February '17	92%	80%	0%	
Subsequent FTMs within 12 Months	March '17	62%	80%	-18%	
Subsequent FTMs after 12 Months - Reunification Goal (n=32)	March '17	72%	90%	-18%	
Investigation Timeliness CP&P 60 days	January '17	86%	85%	0%	
Investigation Timeliness CP&P 90 days	January '17	95%	95%	0%	
Investigation Timeliness IAIU	March '17	90%	80%	0%	
Initial Case Plans	March '17	95%	95%	0%	
Ongoing Case Plans	March '17	96%	95%	0%	
Parent-Child Weekly Visit ²	March '17	64%	60%	0%	
Parent-Child Visits Biweekly	March '17	77%	85%	-8%	
CW visits Child Monthly (at placement site) ³	March '17	97%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	January '17	91%	93%	-2%	
Ind. Living Assessments 14-18 yrs	March '17	90%	90%	0%	
Supervisor Worker Ratio	March '17	100%	95%	0%	
Caseloads: IAIU Investigators	March '17	100%	95%	0%	
Caseloads: Intake	March '17	90%	90%	0%	
Caseloads: Permanency	March '17	100%	95%	0%	
Caseloads: Adoption	March '17	99%	95%	0%	

 The blue bar indicates DCF performance in the current month.

 The red bar indicates the difference between the current performance and the Exit Plan target.

¹ Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) March 2017 (99%)



DCF At Glance Dashboard

On or About March 31, 2017

DCF At a Glance	
DCF: Total Children Served in the Month¹	86,867
CP&P: Children/Youth Served	49,088
OOH Setting (< 18)	6,304
In-Home Setting (< 18)	40,756
Youth 18-21	2,028
Youth Open with CSOC²	37,779
FCP: Total Clients Served³	19,513
DOW: Total Clients Served⁴ (Monthly Average)	9,843
DCF: Families Served in the Month⁵	31,355
CP&P	24,595
FCP (Family Success Centers & Home Visiting)	6,760

CSOC ⁶ Quick Facts	
Youth Open with CSOC (unduplicated count)	37,779
DD Eligible Children (unduplicated count)	14,527
MRSS: Dispatches in the month	2,605
MRSS: Interventions (includes prior dispatches)	2,322
Remained in same Living situation	97%
Care Management: Children Served	12,834
OOH Behavioral Health Settings: Children Served¹⁰	1,300
Placed out of State	1
PerformCare Calls	11,706
DD Related Calls	2,284
Sandy Related Calls	382

Hotline Referrals	16,228
CPS Reports	33%
CWS Referrals	11%
Number of Human Trafficking Referrals ⁸	16
Response Timeliness (March 2017)	97%
Monthly Staff Contacts/Children OOH (March 2017)	97%
Entries to Care	315
Shelter Placements (February 2017)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁹	97%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	16,105

FSCs: Families Served (February)	2,791
Home Visiting: Families Served (February)	3,969
SBYSP: Clients Served (February)	12,753
DV Services: Clients Served (February)	944
Residential	21%
Non-Residential	79%
SAARC: Clients Served (Oct-Dec 2016)	13,349
Displaced Homemaker: Clients Served (Oct-Dec 2016)	1,148
New Clients	30%
Rape Prevention Clients Served (Oct-Dec 2016)	12,201

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC , Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between **November 2013** and **March 2017** was **503**. This figure could change depending on when the data is extracted.

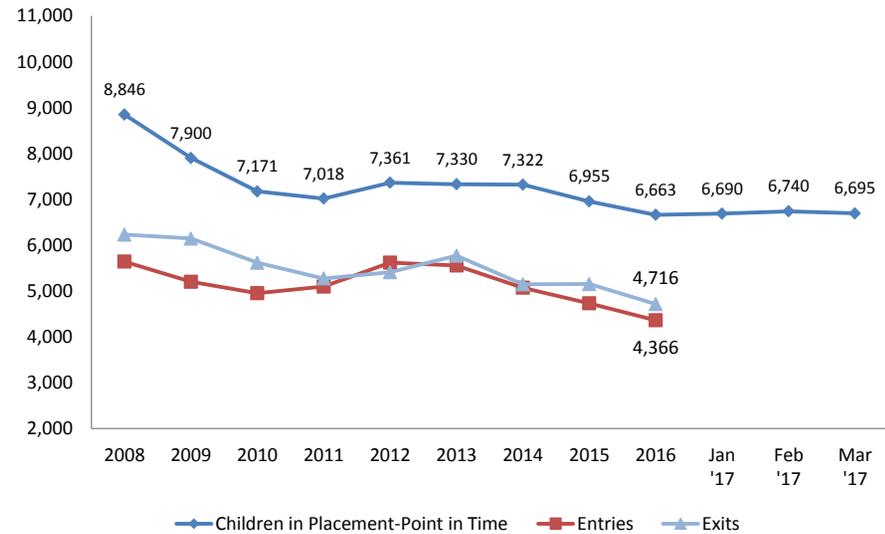
⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Section I: Child Protection & Permanency

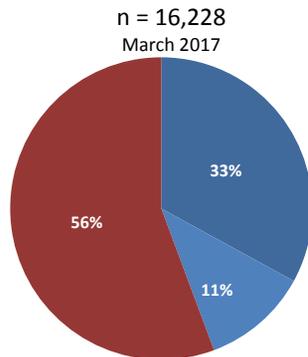
CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	Mar-17	Δ from Mar 2016
Families Under CP&P Supervision	24,595	1%
Children Under CP&P Supervision	49,088	1%
Children Receiving CP&P In-Home Services	42,393	2%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	(52.4%)	
Resource Family Kinship	(39.0%)	
Group and Residential	(6.8%)	
Independent Living	(1.8%)	
	6,695	-6%
Children Legally Free for Adoption (Excludes TPR Appeals)	1,087	3%
Finalized Adoptions to date (CY2017) - As 3/31/2017	140	-14%
Children in Subsidized Kinship Legal Guardianship	1,906	3%
Children in Subsidized Adoptions	14,199	0%
Entries to Care	315	-23%
Exits from Care	366	-7%

**Children in Out-of-Home Placement:
Annual Entries, Exits and Monthly Point in Time Children in Placement**



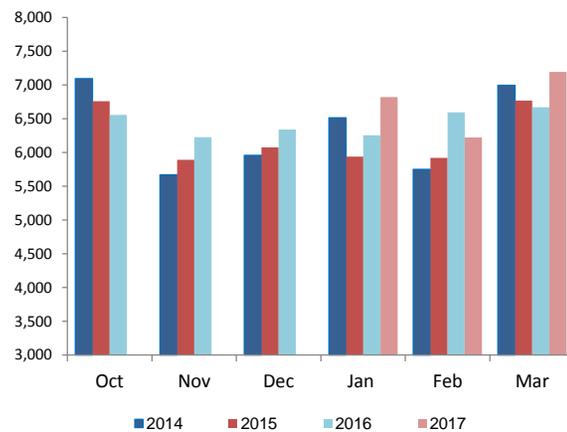
Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

Total SCR Intakes

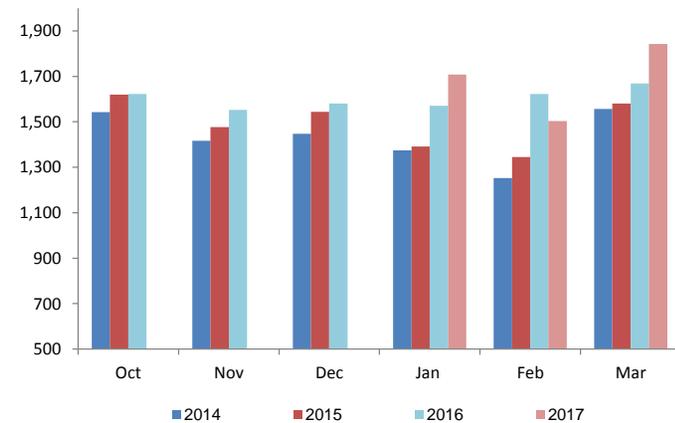


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

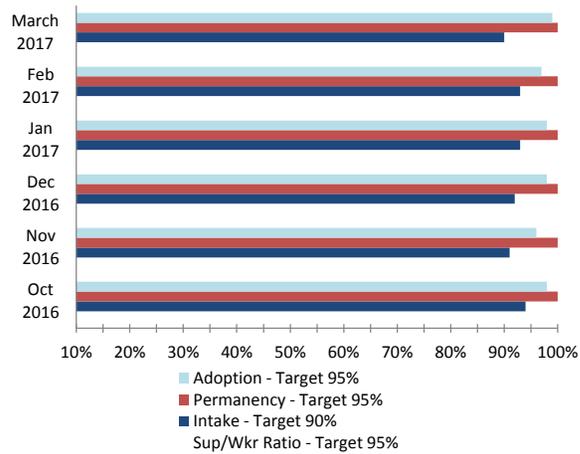


CWS Referrals Assigned to Local Offices

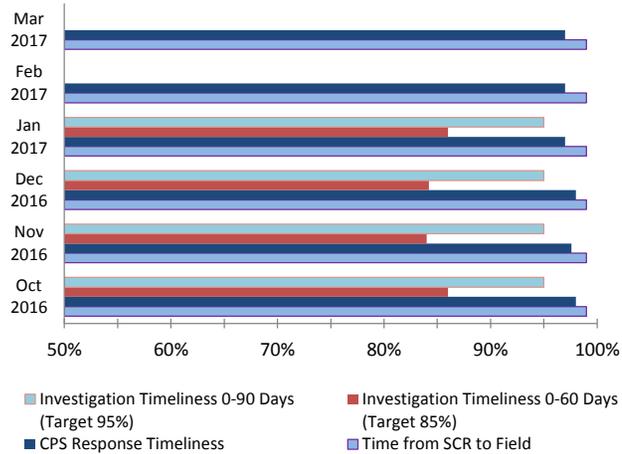


Section I: Child Protection & Permanency

Caseload Compliance (Individual Worker Level)

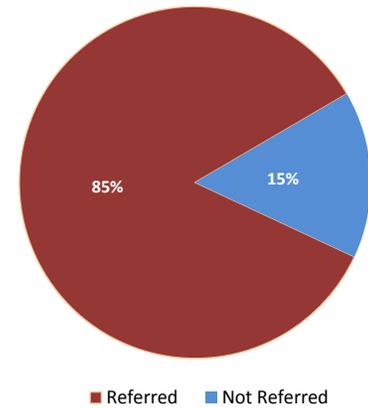


Response and Investigation Timeliness

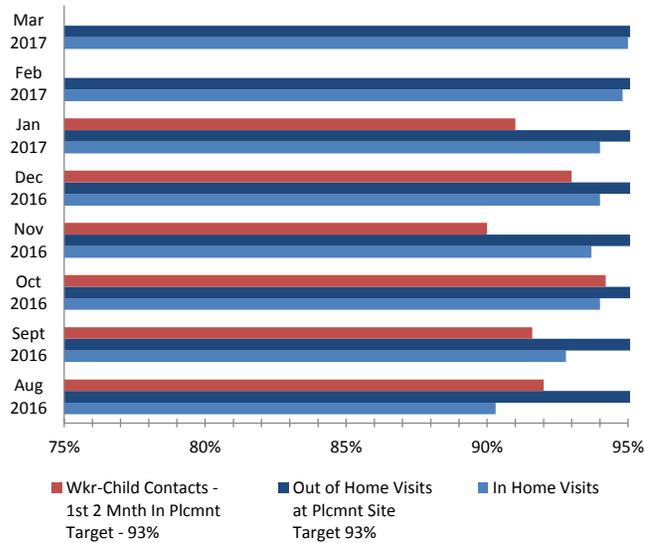


Referrals to Early Intervention

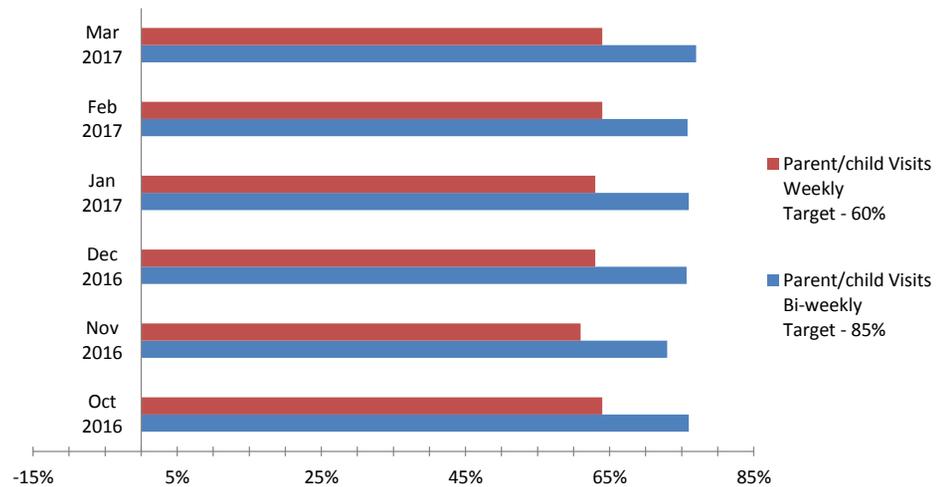
October-March 2017
n=892



Worker - Child Visits

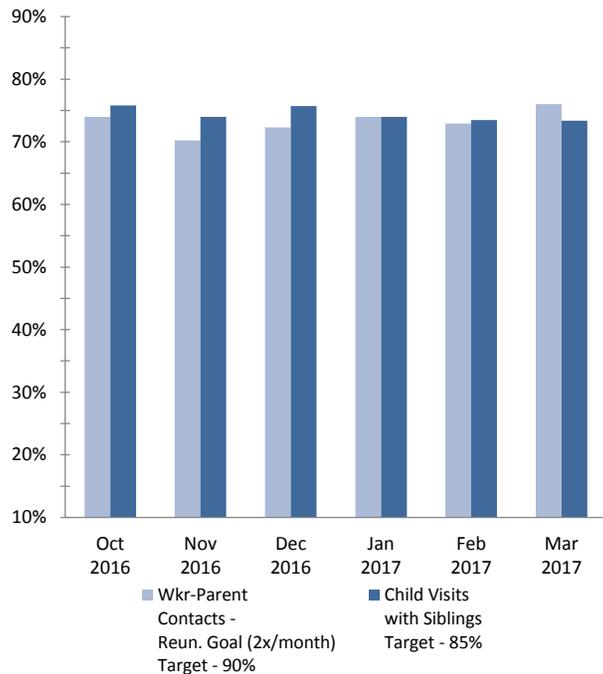


Parent - Child Visits

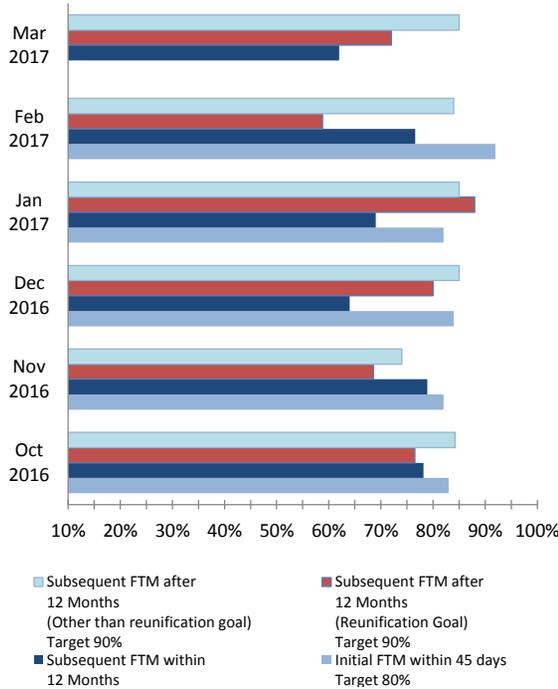


Section I: Child Protection & Permanency

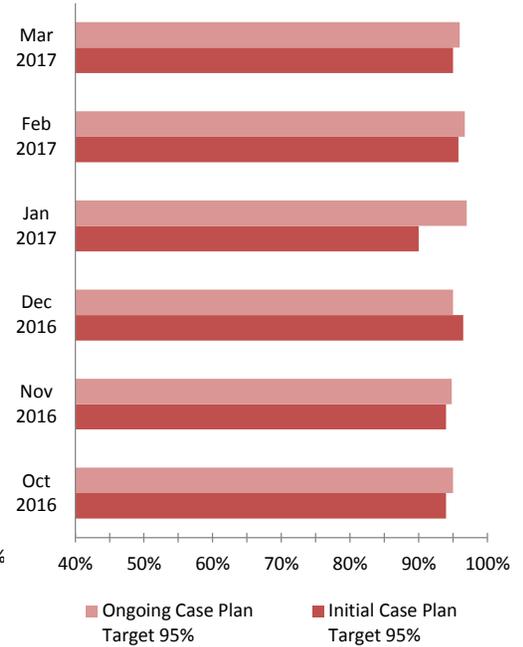
Worker- Parent Visits & Sibling Visits



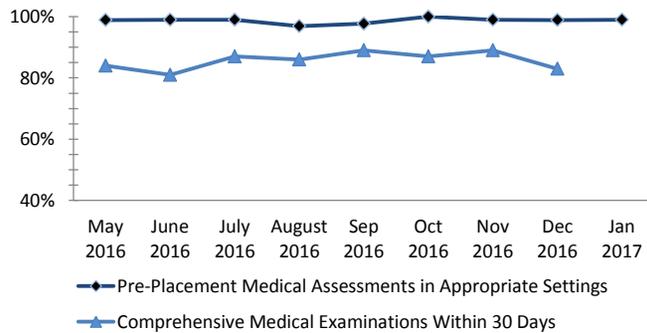
Initial & Subsequent Family Team Meetings



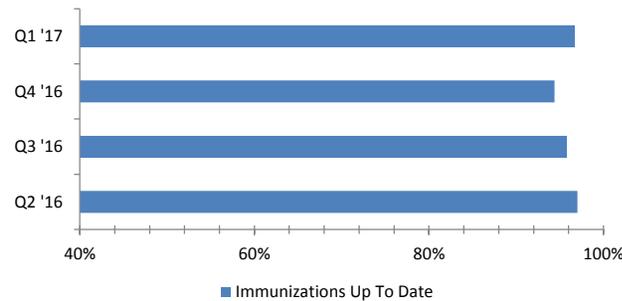
Initial & Ongoing Case Plans



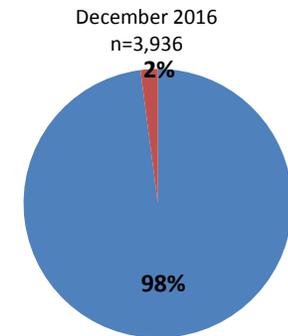
Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Children in OOHP with Annual Dental Exams



Section II: Adolescent Services

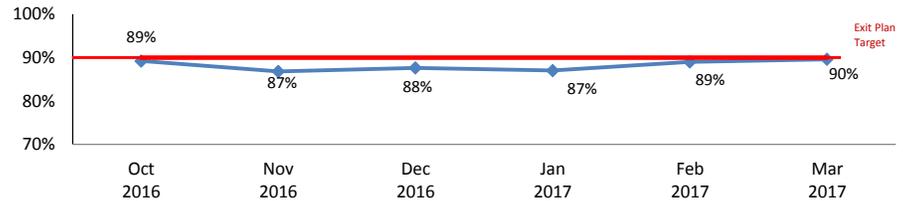
OAS Quick Facts (March 2017)
Youth 18-21

Youth 18-21 years old served by CP&P⁴	2,028
Youth served "In Home" living with a parent/relative or living independently⁵	1,637
Youth served "Out-of-Home"	391
Family Based Setting (59%)	
Congregate Care Setting (17%)	
Independent Living (24%)	
Youth Receiving Adoption or KLG Subsidy	985

⁴ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

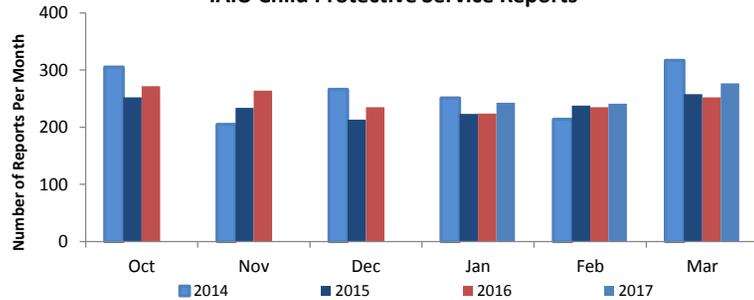
⁵ The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments
of Youth Ages 14-18 years



Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports



IAIU Investigation Timeliness

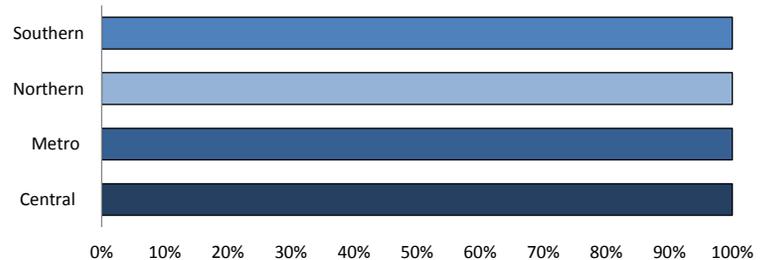


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month

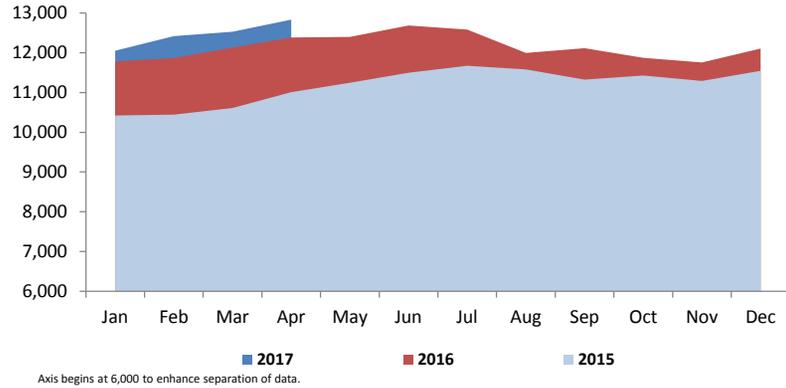


IAIU Caseload Report by Region
March 2017

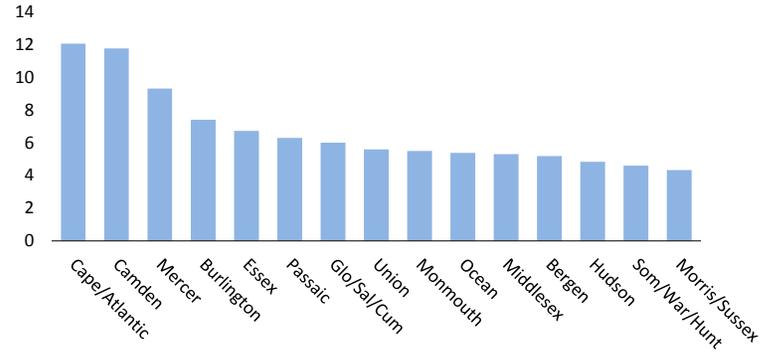


Section IV: Children's System of Care

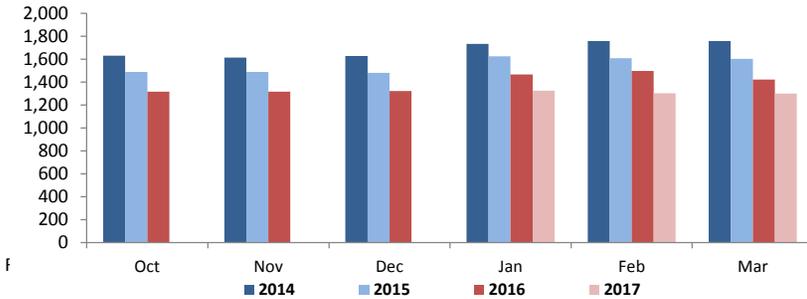
Children in Care Management
April 2017



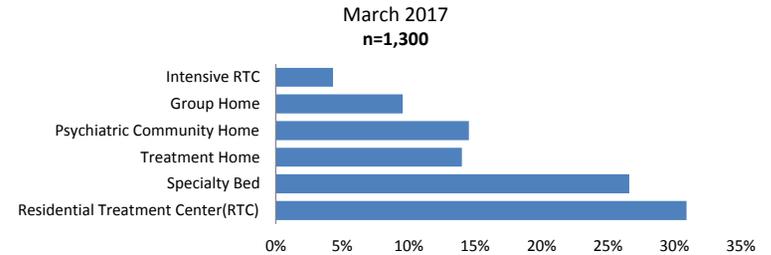
Rate of Children in Care Management by County
n=12,834
April 2017



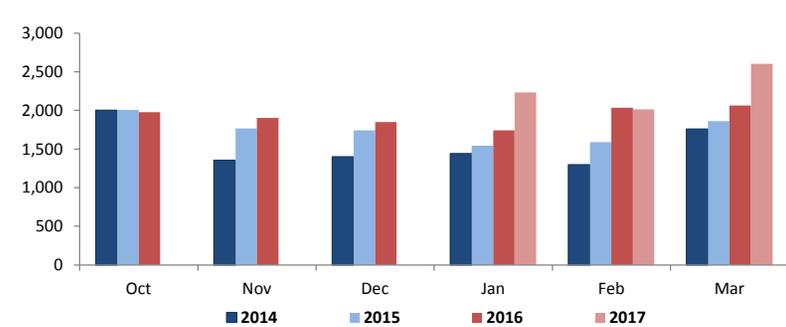
Children in Out of Home Treatment Settings



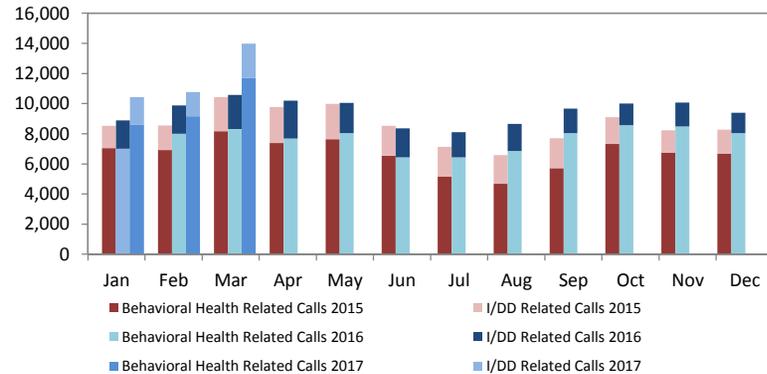
Children in Out-of-Home Treatment Settings



Mobile Response Stabilization Services (MRSS) Dispatched

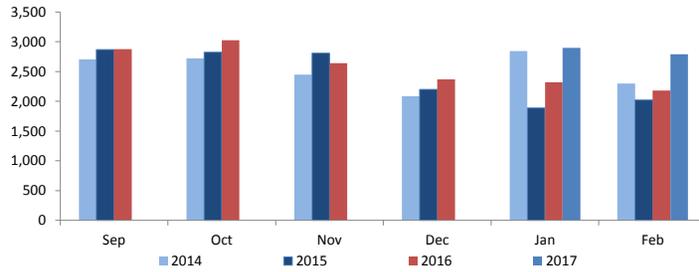


PerformCare Total Calls

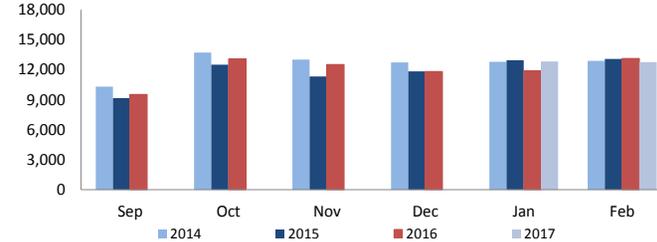


Section V: Family & Community Partnerships

Family Success Centers - Families Served

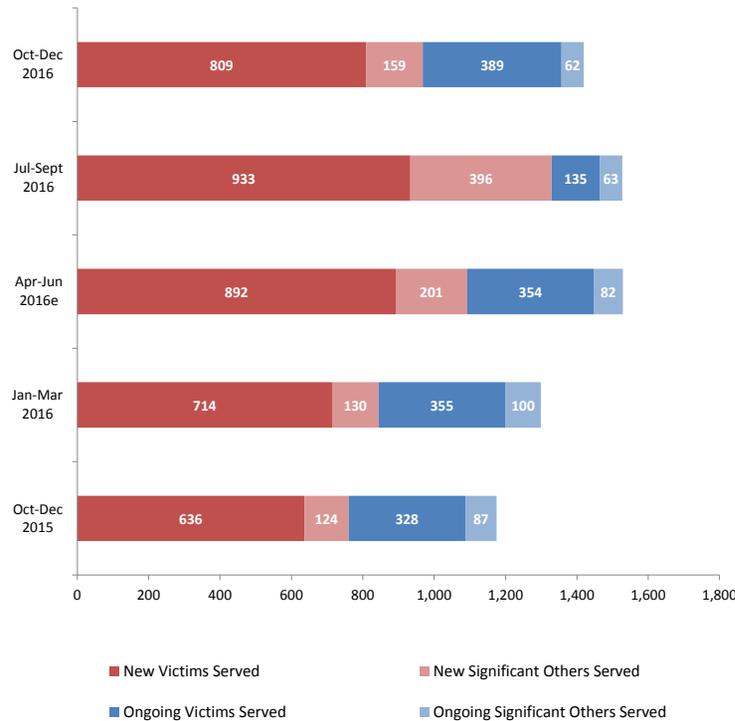


School-Based Youth Services Programs - New and Ongoing Clients Served

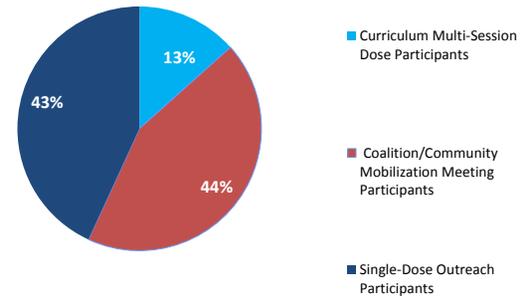


Section VI: Division on Women

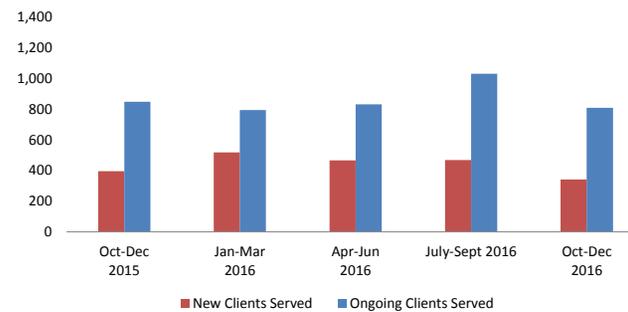
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE) n=12,201

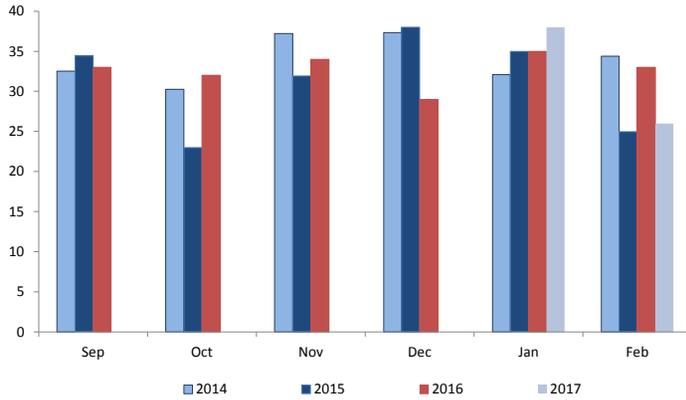


Displaced Homemaker Program Clients Served

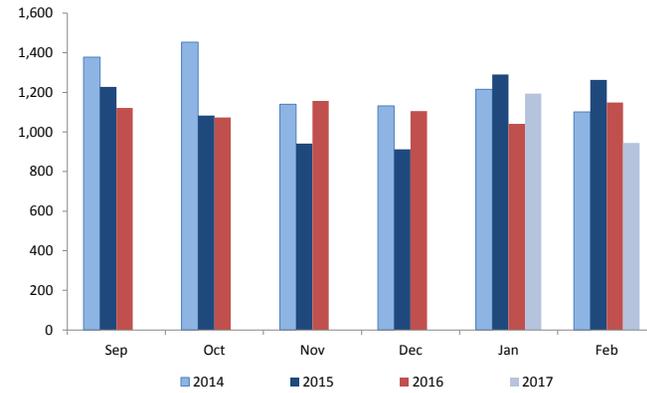


Section VI: Division on Women

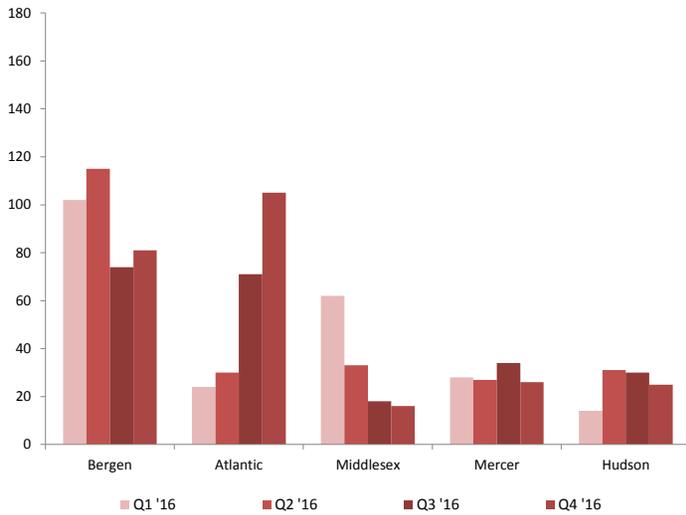
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



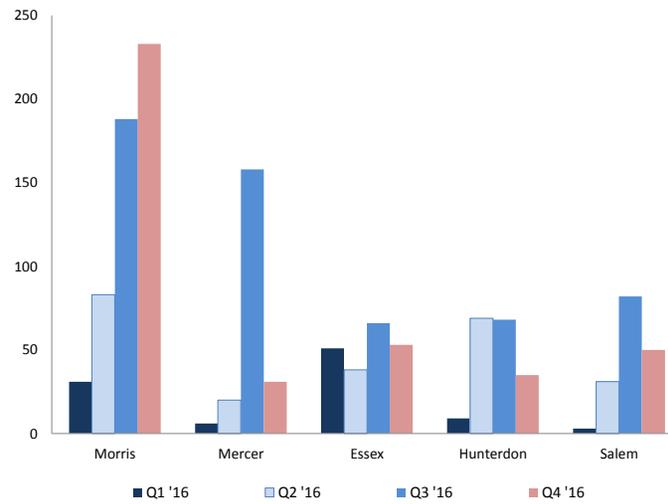
**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most clients not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target					< 60% of Final Target			
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	95%	95%	98%	96%	98%	98%	75%	80%	100%	83%	70%	84%
Atlantic West	96%	99%	99%	92%	96%	100%	64%	99%	95%	82%	68%	81%
Bergen Central	100%	97%	99%	99%	99%	100%	100%	100%	97%	84%	62%	74%
Bergen South	100%	96%	100%	97%	99%	97%	90%	100%	93%	83%	67%	79%
Burlington East	96%	97%	96%	67%	91%	90%	54%	81%	100%	79%	72%	80%
Burlington West	98%	89%	97%	74%	93%	82%	74%	100%	95%	74%	60%	64%
Camden Central	93%	97%	96%	85%	94%	87%	90%	100%	92%	76%	63%	73%
Camden East	98%	90%	98%	76%	92%	96%	95%	100%	98%	64%	65%	75%
Camden North	93%	84%	96%	47%	76%	78%	46%	88%	89%	62%	54%	73%
Camden South	94%	95%	98%	85%	96%	79%	53%	74%	97%	73%	64%	77%
Cape May	96%	97%	98%	93%	97%	100%	92%	92%	98%	71%	62%	68%
Cumberland East	88%	75%	95%	31%	50%	59%	33%	61%	76%	54%	62%	74%
Cumberland West	97%	95%	98%	72%	91%	82%	56%	0%	98%	67%	63%	74%
Essex Central	91%	93%	93%	92%	98%	43%	42%	53%	88%	63%	54%	63%
Essex North	81%	100%	99%	83%	96%	50%	60%	38%	73%	86%	68%	72%
Essex South	99%	98%	97%	92%	99%	68%	47%	73%	94%	69%	50%	70%
Gloucester East	91%	98%	97%	76%	94%	88%	88%	83%	100%	73%	71%	77%
Gloucester West	97%	86%	99%	90%	97%	94%	67%	90%	96%	65%	57%	73%
Hudson Central	99%	97%	98%	96%	99%	89%	100%	100%	89%	85%	71%	84%
Hudson North	100%	100%	98%	92%	94%	100%	100%	100%	100%	84%	65%	79%
Hudson South	100%	98%	98%	84%	95%	91%	83%	95%	96%	87%	63%	77%
Hudson West	100%	97%	98%	94%	98%	78%	75%	100%	91%	84%	75%	84%
Hunterdon	100%	60%	96%	81%	97%	100%	100%	100%	88%	81%	62%	74%
Mercer North	97%	78%	96%	75%	95%	94%	85%	84%	85%	61%	55%	69%
Mercer South	97%	88%	96%	68%	93%	100%	80%	84%	89%	69%	59%	72%
Middlesex Central	91%	94%	99%	90%	98%	75%	20%	100%	80%	65%	58%	72%
Middlesex Coastal	100%	96%	99%	96%	99%	52%	20%	100%	96%	78%	69%	68%
Middlesex West	88%	81%	93%	88%	97%	96%	68%	45%	91%	67%	65%	75%
Monmouth North	92%	88%	100%	91%	99%	94%	96%	95%	100%	73%	65%	73%
Monmouth South	97%	98%	99%	85%	96%	100%	89%	100%	90%	80%	66%	75%
Morris East	96%	90%	100%	95%	97%	100%	100%	86%	91%	76%	60%	74%
Morris West	93%	95%	99%	84%	94%	67%	57%	79%	100%	78%	81%	92%
Newark Center City	100%	90%	96%	88%	98%	85%	77%	62%	98%	76%	61%	79%
Newark Northeast	100%	95%	96%	86%	96%	77%	63%	36%	98%	78%	73%	89%
Newark South	98%	97%	98%	79%	93%	98%	100%	100%	100%	56%	59%	64%
Ocean North	92%	98%	100%	90%	98%	90%	87%	68%	91%	78%	67%	80%
Ocean South	96%	95%	99%	87%	98%	69%	70%	91%	97%	73%	68%	78%
Passaic Central	92%	85%	97%	92%	97%	92%	95%	100%	96%	69%	59%	74%
Passaic North	100%	86%	99%	95%	98%	79%	46%	88%	97%	77%	58%	68%
Salem	95%	93%	100%	95%	98%	94%	80%	100%	97%	86%	76%	82%
Somerset	99%	94%	94%	90%	96%	94%	94%	94%	92%	83%	74%	83%
Sussex	100%	93%	98%	93%	98%	93%	67%	91%	80%	81%	73%	81%
Union Central	73%	90%	95%	91%	99%	78%	38%	100%	88%	60%	60%	71%
Union East	96%	84%	97%	79%	93%	80%	38%	74%	94%	65%	61%	69%
Union West	87%	100%	98%	90%	98%	100%	64%	82%	94%	67%	60%	64%
Warren	94%	81%	83%	88%	96%	41%	13%	100%	100%	70%	75%	85%
Statewide	96%	92%	97%	86%	95%	86%	72%	83%	94%	73%	64%	75%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	October '16-March '17
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	August '16-January '17
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	October '16-March '17
M# 13	Investigation Completion within 60 days	85%	August '16-January '17
M# 14	Investigation Completion within 90 days	95%	August '16-January '17
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	September '16-February '17
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	October '16-March '17
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	October '16-March '17
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	October '16-March '17
M# 28	Caseworker visits Parent 2x/Month	90%	October '16-March '17
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	2/18/2017-3/25/2017
M# 30	Bi-weekly Parent-Child Visits	85%	October '16-March '17

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 6 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - March 2017

Local Office	1 Intake		2 Permanency		3 Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	92%	No
Bergen Central	96%	Yes	100%	Yes	100%	Yes
Bergen South	94%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	38%	No	100%	Yes	100%	Yes
Camden Central	77%	No	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	44%	No	100%	Yes	100%	Yes
Camden South	83%	No	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	23%	No	100%	Yes	100%	Yes
Cumberland West	76%	No	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	94%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	95%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	100%	Yes	100%	Yes
Monmouth North	100%	Yes	100%	Yes	60%	No
Monmouth South	63%	No	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	95%	Yes	100%	Yes	100%	Yes
Newark Center City	90%	Yes	100%	Yes	100%	Yes
Newark Northeast	50%	No	100%	Yes	100%	Yes
Newark South	90%	Yes	100%	Yes	100%	Yes
Ocean North	94%	Yes	100%	Yes	100%	Yes
Ocean South	71%	No	100%	Yes	100%	Yes
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	97%	Yes	100%	Yes	100%	Yes
Salem	79%	No	100%	Yes	100%	Yes
Somerset	96%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	90%	Yes	100%	Yes	99%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.