



Commissioner's Monthly Report May 2021

Christine Beyer
Commissioner

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TO BE MAINTAINED Successfully Maintained				
Measure Description	Target	Performance		
Caseloads	Intake Workers Caseload (Local Offices)	95%	98%	✓
	Intake Workers Caseload	90%	94%	✓
	Permanency Workers Caseload (Local Offices)	95%	100%	✓
	Permanency Workers Caseload	95%	100%	✓
	Adoption Workers Caseload (Local Offices)	95%	100%	✓
	Adoption Workers Caseload	95%	99%	✓
	Supervisor/Worker Ratio	95%	100%	✓
	IAIU Investigators Caseload	95%	100%	✓
	Adequacy of DAGs Staffing	100%	95%	✓
	Child Health Units	Met	Met	✓
Process Measures	Timeliness of Investigation Completion (60 days)	85%	83%	✓
	Timeliness of Investigation Completion (90 days)	95%	95%	✓
	IAIU Timeliness of Investigation Completion (60 days)	80%	88%	✓
	Initial Family Team Meetings	80%	91%	✓
	Subsequent FTMs within 12 months	80%	93%	✓
	Subsequent FTMs after 12 months Reunification Goal	90%	83%	✓
	Subsequent FTMs after 12 months Other than Reunification Goal	90%	94%	✓
	Initial Case Plans- for Children Entering Placement	95%	97%	✓
	Timeliness of Current Plans	95%	97%	✓
	Caseworker Contacts with Children – New Placement/Placement Change	93%	89%	✓
	Child Visits with Siblings	85%	86%	✓

TO BE MAINTAINED CONT. Successfully Maintained				
Measure Description	Target	Performance		
Process Measures	Caseworker Contact with Children in Placement	93%	97%	✓
	Parent-Child Visits –weekly	60%	79%	✓
	Parent-Child Visits – biweekly	85%	93%	✓
Quality Measures Annually	Independent Living Assessments	90%	93%	✓
	Educational Needs (CY 2019)	80%	86%	✓
	Quality of Case Planning and Services	75%	67%	✓
	Housing (CY 2019)	95%	99%	✓
	Employment/Education (CY 2019)	85%	97%	✓
	Quality Investigations (October 2019)	85%	91%	✓
	Placing Siblings groups of 2 & 3 (CY 2019)	80%	80%	✓
	Placing Siblings groups of 4 or More (CY 2019)	80%	83%	✓
	Recruitment for Sibling Homes Serving Four or More (CY 2019)	Met	Met	✓
	Placement Stability- First 12 Months in Care (CY 2018)	84%	85%	✓
Outcome Measures Annually	Placement Stability- Children in Care 13 –24 Months (CY 2017)	88%	95%	✓
	Abuse and Neglect of Children in Foster Care (CY 2019)	0.49%	0.24%	✓
	Repeat Maltreatment In-home (CY 2018)	7.2%	4.5%	✓
	Maltreatment Post-Reunification (CY 2016)	6.9%	6.3%	✓
	Permanency within 12 Months (CY 2018)	42%	42%	✓
	Permanency within 24 Months (CY 2017)	66%	67%	✓
	Permanency within 36 Months (CY 2016)	80%	82%	✓
	Permanency within 48 Months (CY 2015)	86%	88%	✓
	Re-entry to Placement (CY 2017)	9%	8.6%	✓
	Needs Assessment (July - Dec 2019)	Met	Met	✓

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	✓
Case Practice Model successfully maintained	✓
State Central Registry successfully maintained	✓
Appropriate Placements successfully maintained	✓
Service Array successfully maintained	✓
Medical/Behavioral Health Services successfully maintained	✓
Training successfully maintained	✓
Flexible Funding successfully maintained	✓
Resource Family Care Support Rates successfully maintained	✓
Permanency successfully maintained	✓
Adoption Practice successfully maintained	✓

TO BE ACHIEVED				
Measure Description	Target	Performance		
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	76%	■
Quality Measures Annually	Quality of Teaming (CY 2019)	75%	62%	■
	Quality of Case Plans (CY 2019)	80%	58%	■
	Services to Support Transitions (CY 2019)	80%	74%	■



SUSTAINABILITY AND EXIT PLAN
Key Performance Indicators
On or About March 31st, 2021

"To Be Achieved" Measures					
	Month	¹ Performance	Exit Plan Target	% to Meet Target	
CW Visits with Parent 2x/Month	March '21	76%	90%	-14%	
"To Be Maintained" Measures					
	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	February '21	87%	80%	0%	
Subsequent FTMs within 12 Months	March '21	84%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=24)	March '21	92%	90%	0%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	March '21	90%	90%	0%	
Investigation Timeliness CP&P 60 Days	January '21	90%	85%	0%	
Investigation Timeliness CP&P 90 Days	January '21	96%	95%	0%	
Investigation Timeliness IAIU	March '21	75%	80%	-5%	
Initial Case Plans	March '21	98%	95%	0%	
Ongoing Case Plans	March '21	98%	95%	0%	
Child Visit with Siblings	March '21	82%	85%	-3%	
Parent-Child Weekly Visit ²	March '21	63%	60%	0%	
Parent-Child Visits Biweekly	March '21	76%	85%	-9%	
CW Visits Child Monthly (at placement site) ³	March '21	97%	93%	0%	
CW Visits Child 2x/Month for first 2 Months in Placement	January '21	91%	93%	-2%	
Ind. Living Assessments 14-18 Years Old	March '21	85%	90%	-5%	
Supervisor Worker Ratio	March '21	100%	95%	0%	
Caseloads: IAIU Investigators	March '21	100%	95%	0%	
Caseloads: Intake	March '21	99%	90%	0%	
Caseloads: Permanency	March '21	100%	95%	0%	
Caseloads: Adoption	March '21	100%	95%	0%	

 The blue bar indicates DCF performance in the current month.
 The red bar indicates the difference between the current performance and the Exit Plan target.

¹ Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

² Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

³ Caseworker visits with Children in Placement (all locations) March 2021: 99% .



DCF At A Glance Dashboard

On or About March 31st, 2021

DCF At a Glance		CSOC ⁵ Quick Facts	
DCF: Total Children Served in the Month¹	68,801	Youth Open with CSOC² (unduplicated count)	36,749
CP&P: Children/Youth Served	32,052	DD Eligible Children (unduplicated count)	13,662
Children Under 18	29,834	MRSS: Dispatches in the month	2,891
OOH Setting (< 18)	3,470	MRSS: Interventions (includes prior dispatches)	1,877
In-Home Setting (< 18)	26,364	Remained in same Living situation	98%
Youth 18-21	2,218		
OOH Setting (>18)	253	Care Management: Children Served	15,158
In-Home Setting (>18)	1,965	OOH Behavioral Health Settings: Children Served	832
FCP: Total Clients Served³ (February)	12,346	Placed out of State	0
DOW: Total Clients Served (February) Excludes RPE	2,819		
DCF: Families Served in the Month⁴	22,591	PerformCare Calls	10,919
CP&P	16,435	<i>DD Related Calls</i>	1,514
FCP (Family Success Centers & Home Visiting) (Feb 2021)	6,156		

Hotline Referrals	13,372	FSCs: Families Served⁹ (February)	2,438
CPS Reports	35%	Home Visiting: Families Served⁹ (February)	3,718
CWS Referrals	6%	SBYSP: Clients Served (February)	6,190
Number of Human Trafficking Referrals ⁷ (February 2021)	10		
Response Timeliness	98%	DV Services: Clients Served (February)	1,484
Monthly Staff Contacts/Children OOH-Placement Site	97%	Residential	28%
Entries to Care	128	Non-Residential	72%
Exits from Care	140		
Shelter Placements (February 2021)		SAARC: Clients Served (February)	
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (February)	1,335
Youth > 13 in shelters less than 30 days ⁸	100%	New Clients	8%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	15,107		

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁵ CSOC Children may receive multiple services and are counted multiple times.

⁶ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁷ The cumulative number of human trafficking referrals between **November 2013 and February 2021 was 1,077**. This figure could change depending on when the data is extracted.

⁸ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

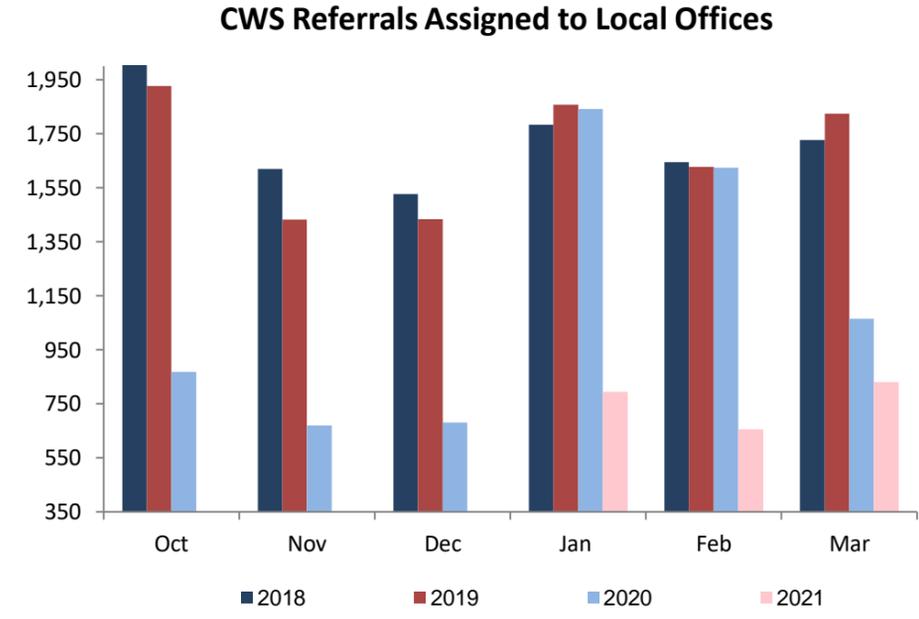
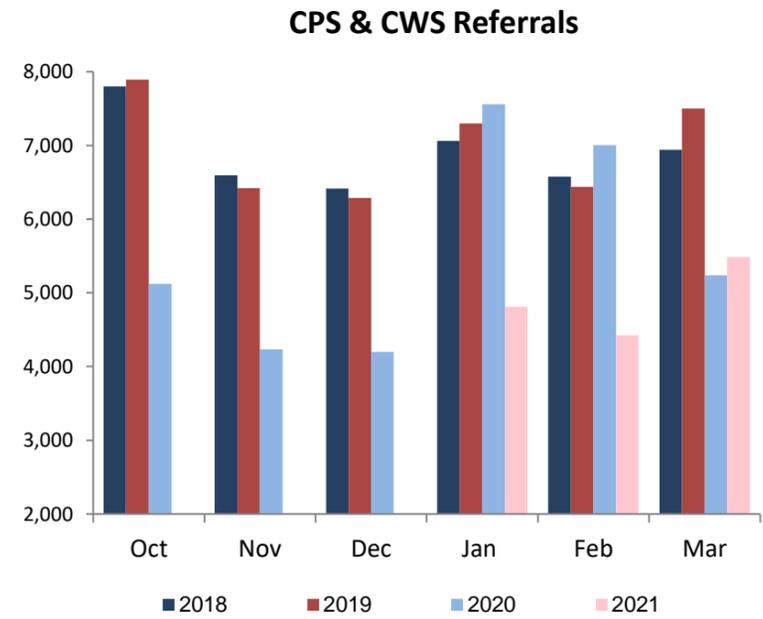
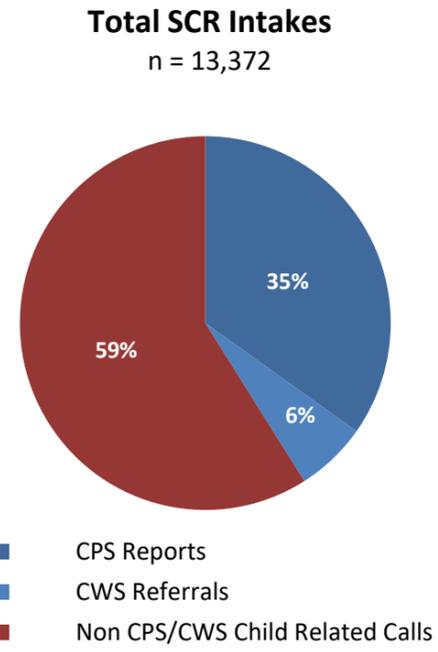
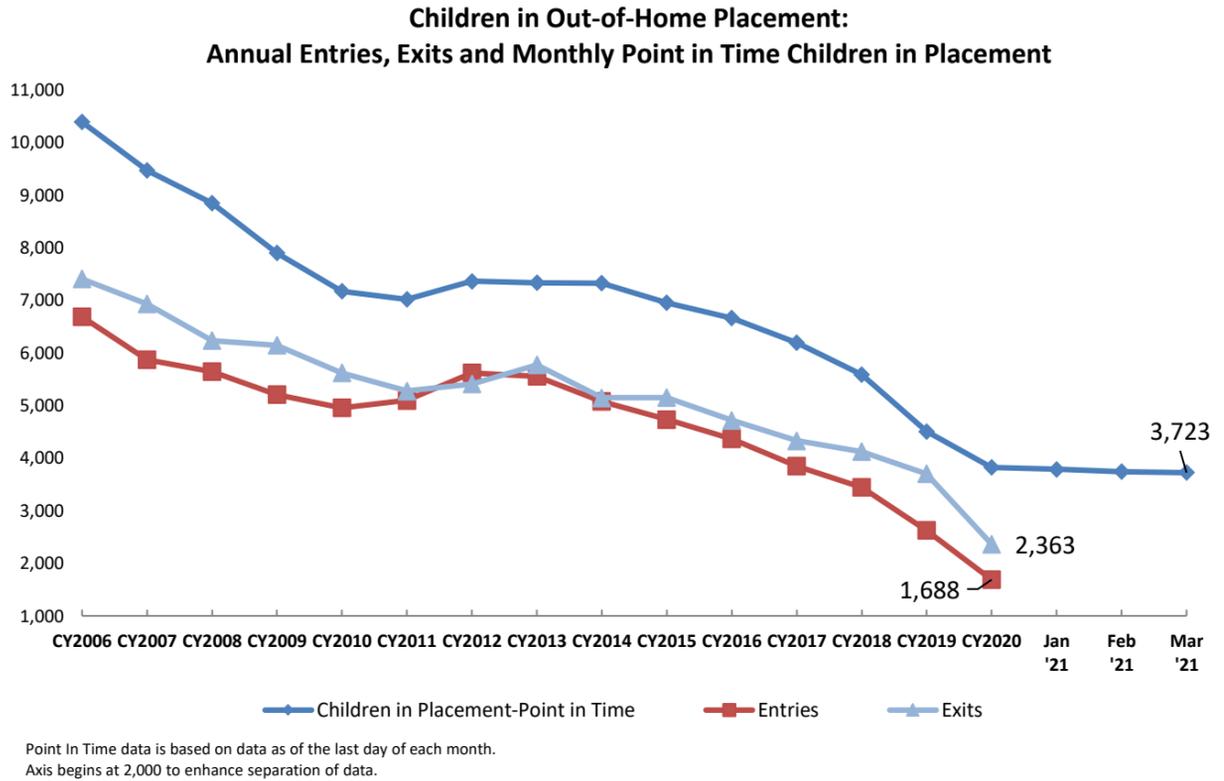
OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

⁹ Due to system upgrades within DCF, FCP and DOW data will not be available beginning May 2019. DCF will resume reporting on these data after the new systems have been updated with these data.

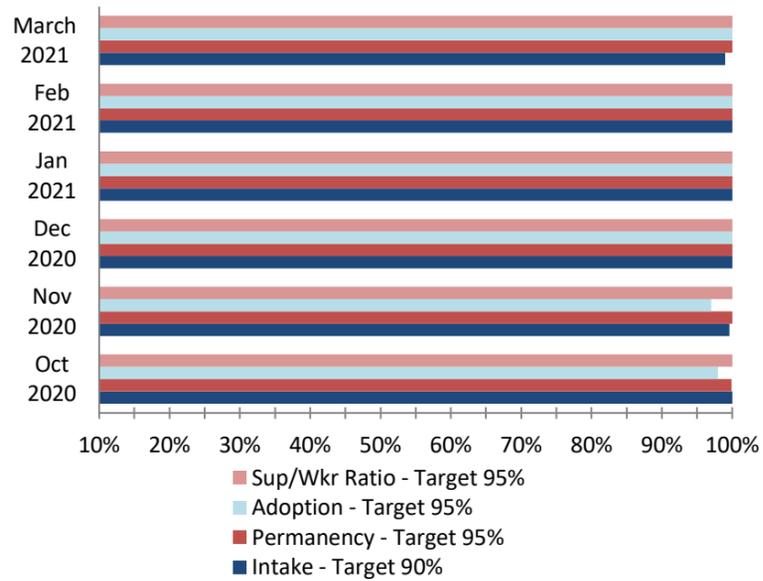
Section I: Child Protection & Permanency

CP&P Quick Facts			
<i>Data in this chart includes children under 23</i>		Mar-21	Δ from Mar '20
Families Under CP&P Supervision		16,435	-17%
Children Under CP&P Supervision		32,052	-19%
Children Receiving CP&P In-Home Services		28,329	-19%
Children in CP&P Out-of-Home Placement			
Resource Family (non-Kin)	(46.2%)	1,721	3,723 -16%
Resource Family Kinship	(44.5%)	1,655	
Group and Residential	(7.5%)	279	
Independent Living	(1.8%)	68	
Children Legally Free for Adoption (Excludes TPR Appeals)		642	-25%
Finalized Adoptions to date (CY2020) - As of 3/31/2021		77	-40%
Children in Subsidized Kinship Legal Guardianship		1,477	-8%
Children in Subsidized Adoptions		13,630	-3%
Entries to Care		128	-14%
Exits from Care		140	-29%

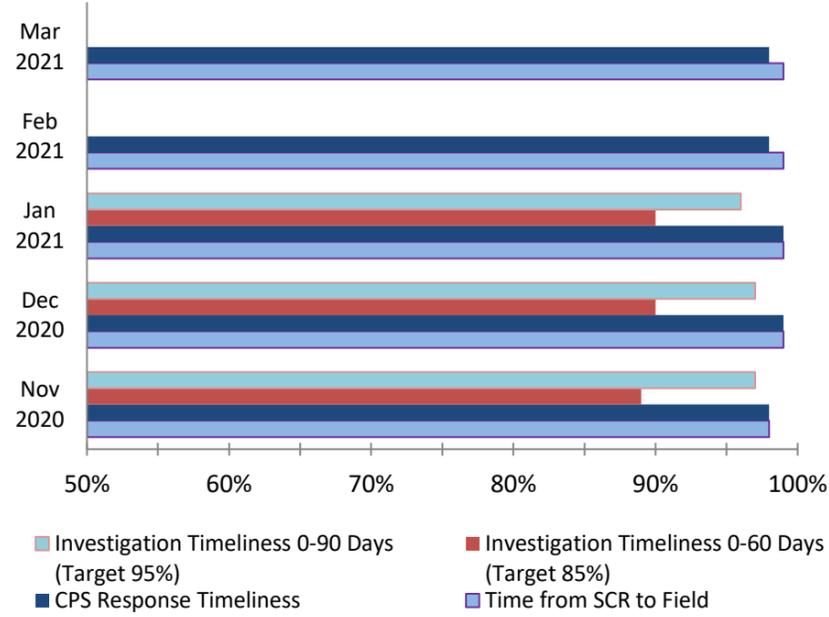


Section I: Child Protection & Permanency

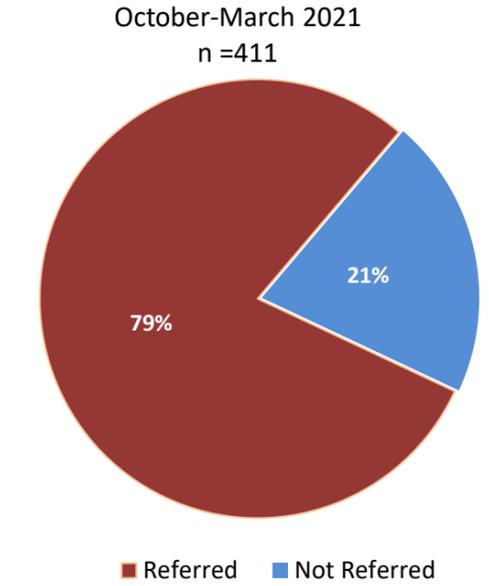
**Caseload Compliance
(Individual Worker Level)**



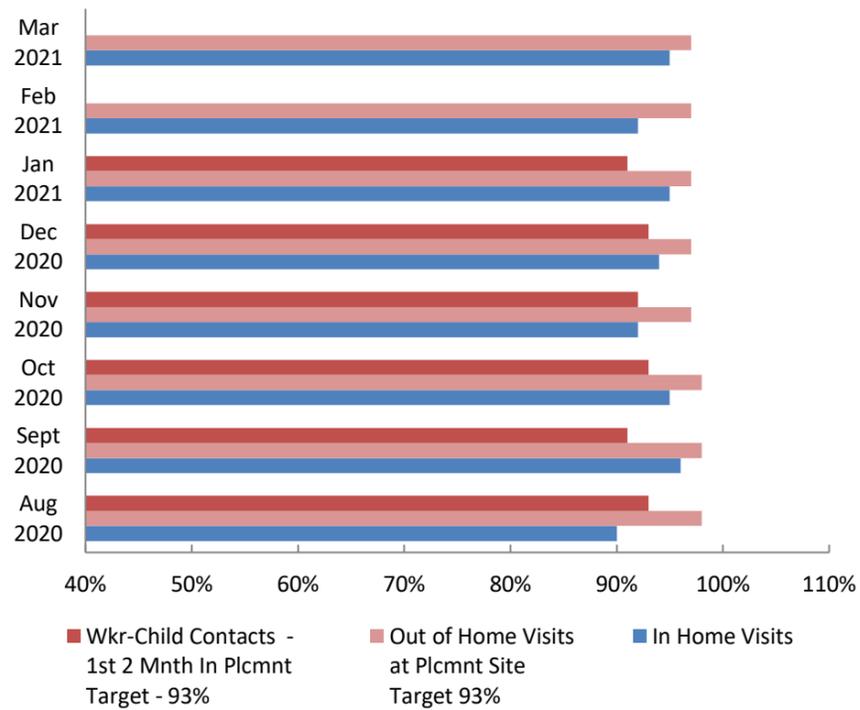
Response and Investigation Timeliness



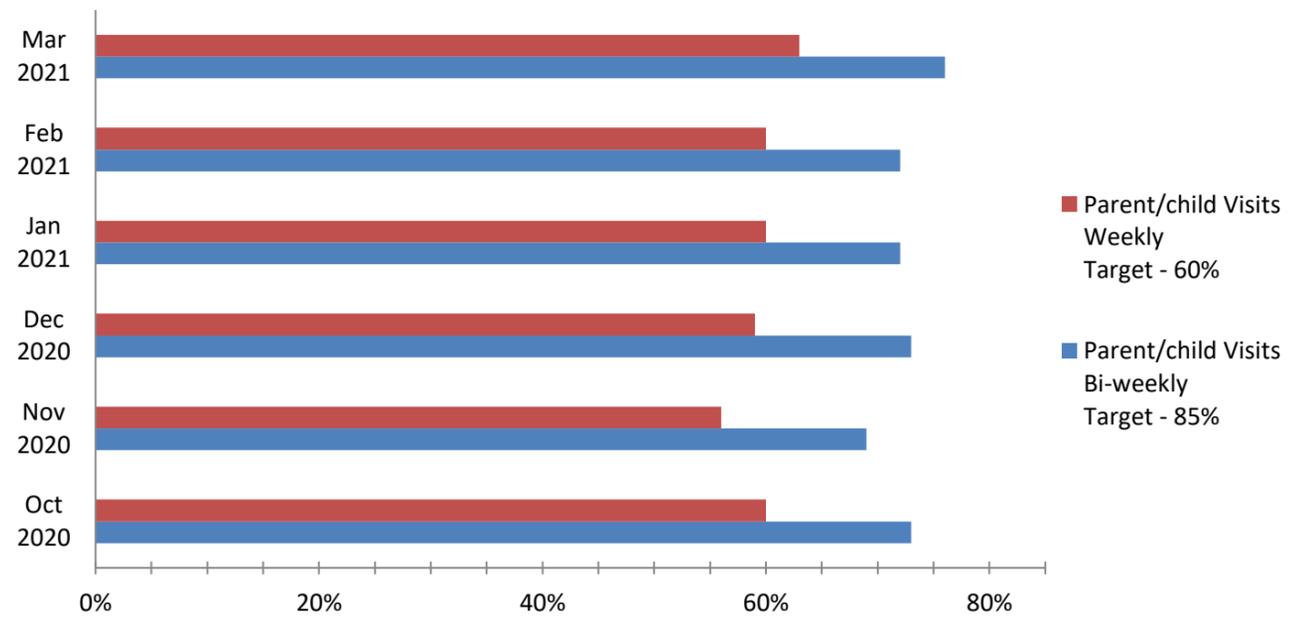
Referrals to Early Intervention



Worker - Child Visits

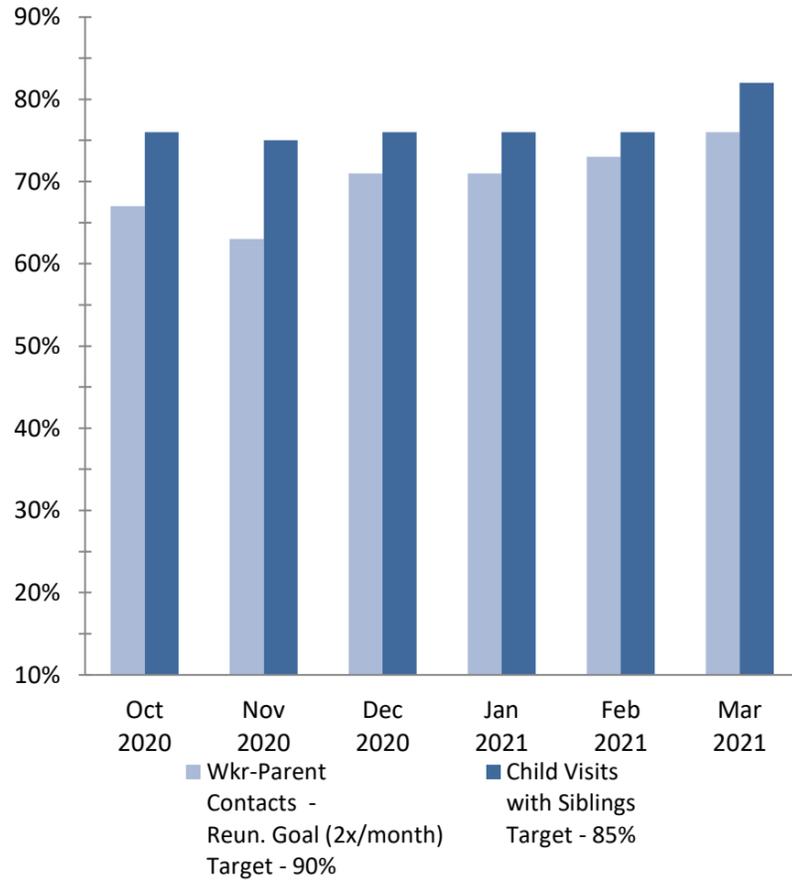


Parent - Child Visits

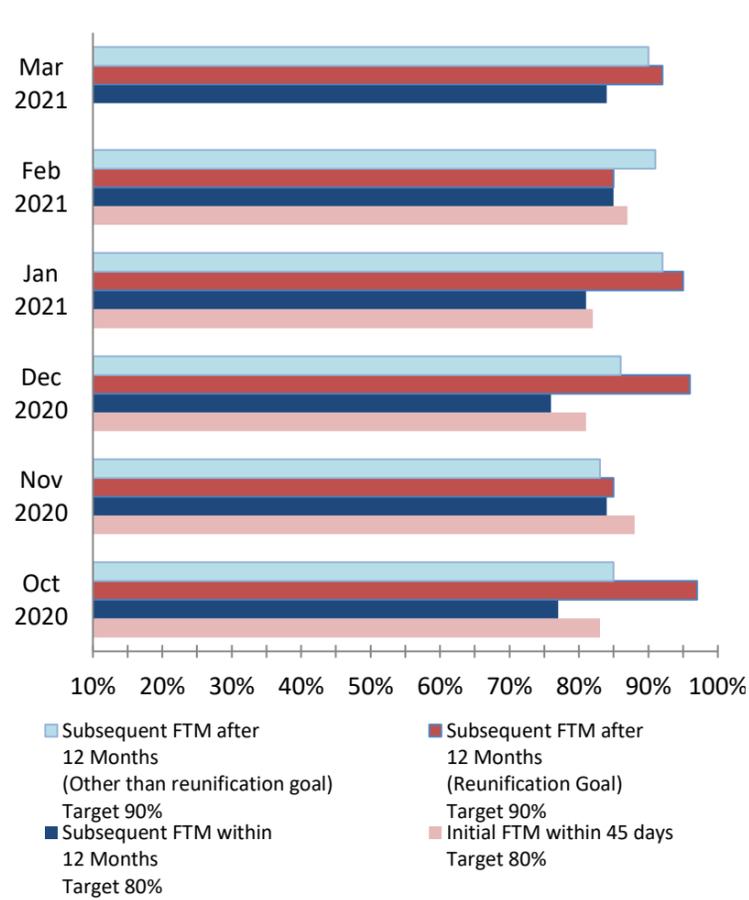


Section I: Child Protection & Permanency

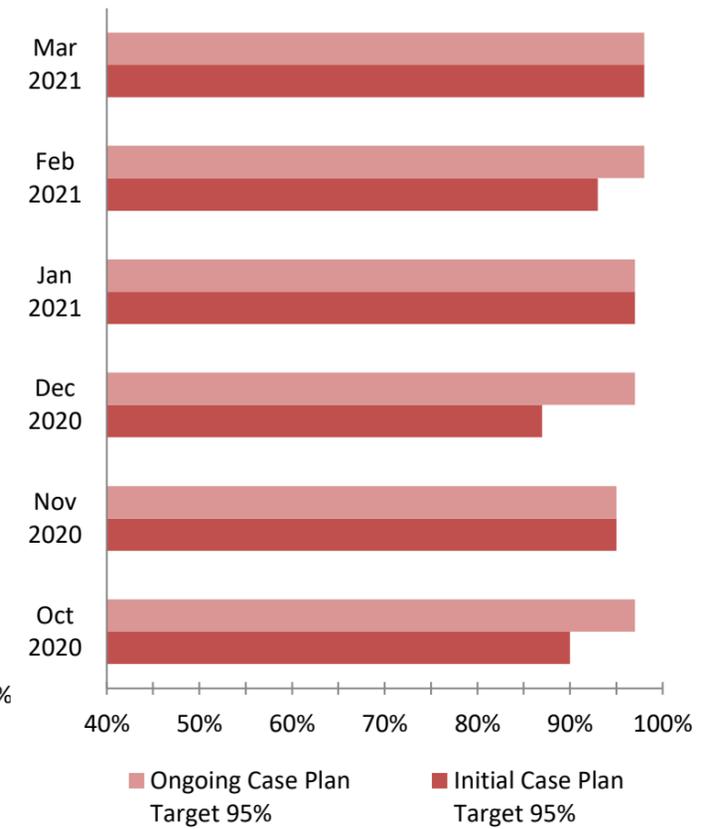
Worker- Parent Visits & Sibling Visits



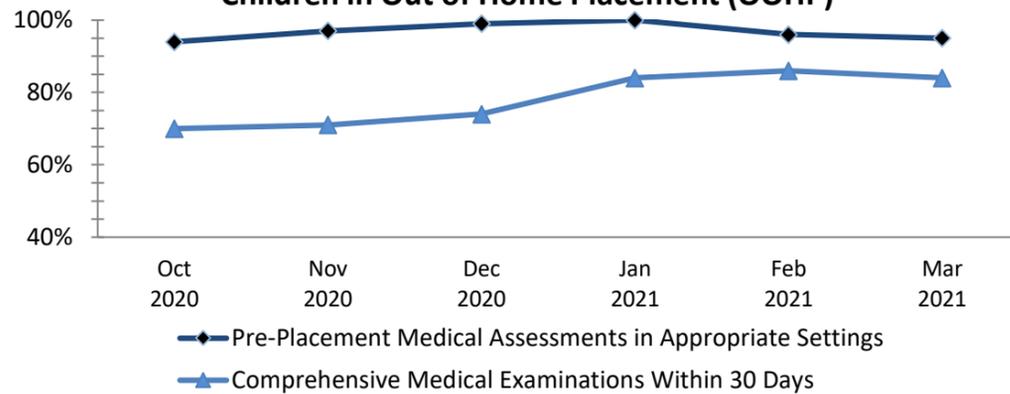
Initial & Subsequent Family Team Meetings



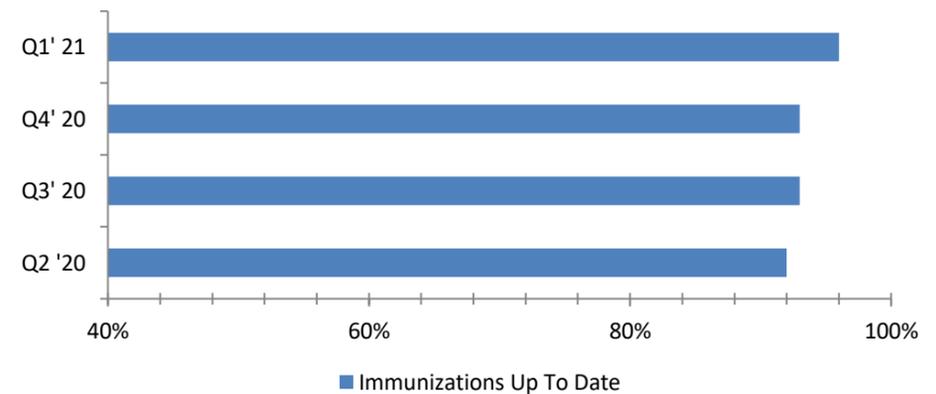
Initial & Ongoing Case Plans



Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Section II: Adolescent Services

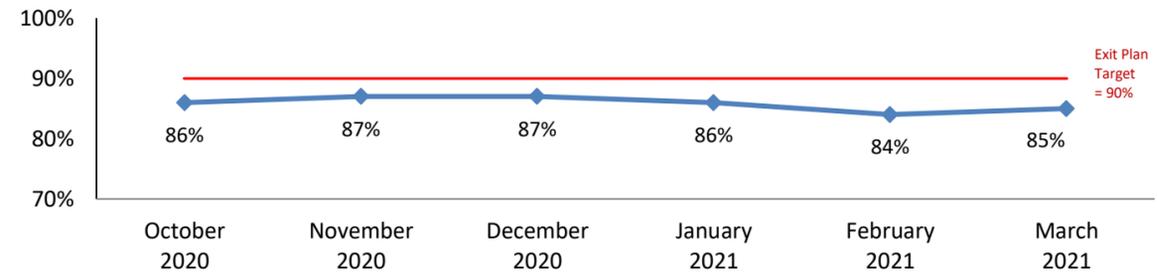
OAS Quick Facts (March 2021)
Youth 18-23

Youth 18-21 years old served by CP&P¹				2,218
Youth served "In Home" living with a parent/relative or living independently²				1,965
Youth served "Out-of-Home"				253
Resource Family (non-Kin)	(37.2%)	94		
Resource Family Kinship	(14.6%)	37		
Congregate Care Setting	(28.5%)	72		
Independent Living	(19.8%)	50		
Youth Receiving Adoption or KLG Subsidy				1,092

¹ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

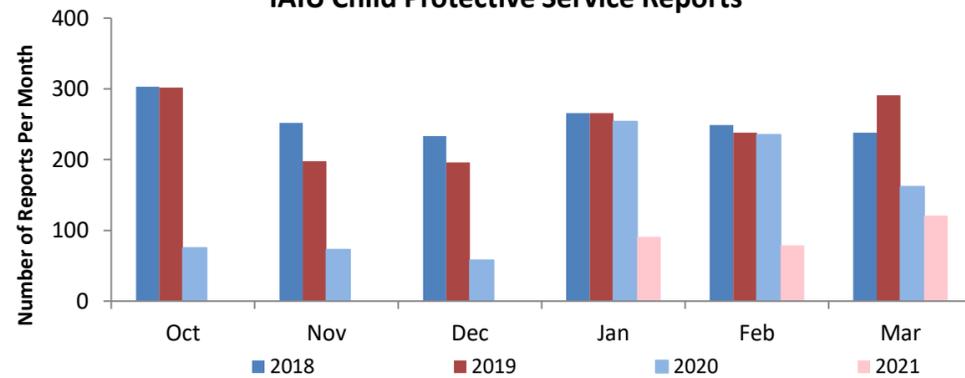
² The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments
of Youth Ages 14-18 years

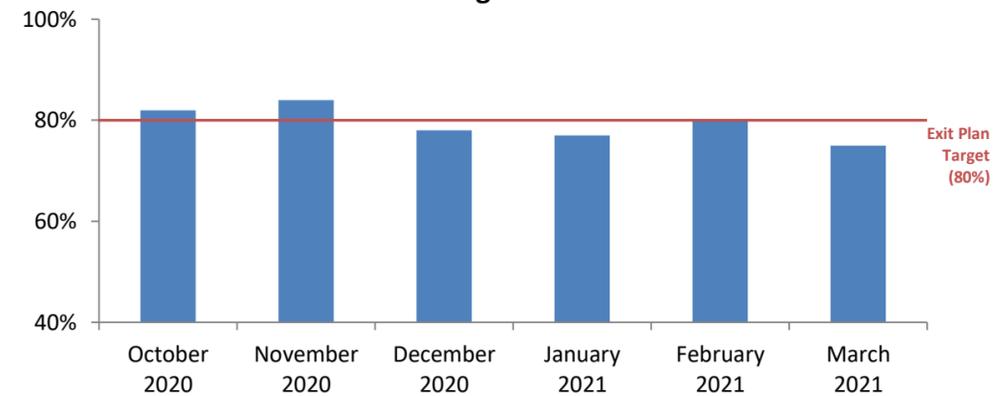


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

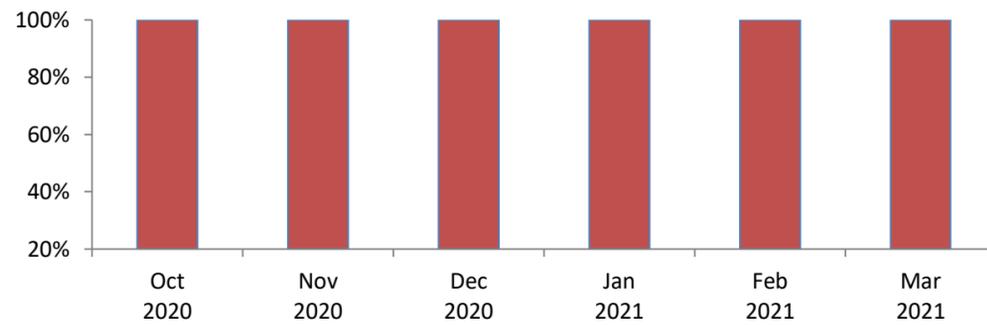


IAIU Investigation Timeliness

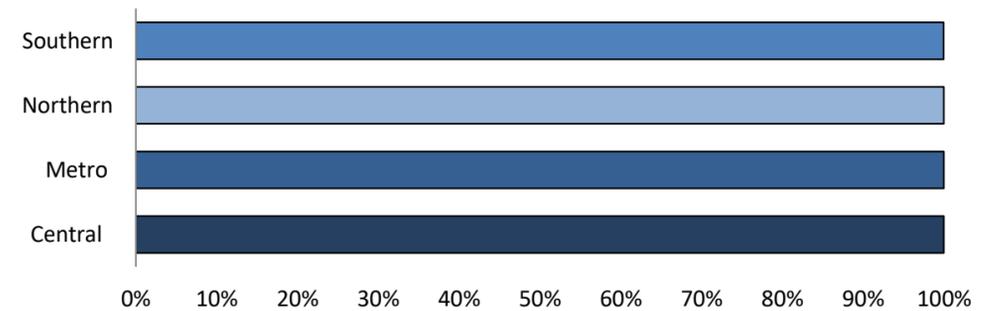


IAIU Caseload Report
Statewide

No more than 8 new investigations and 12 cases/month

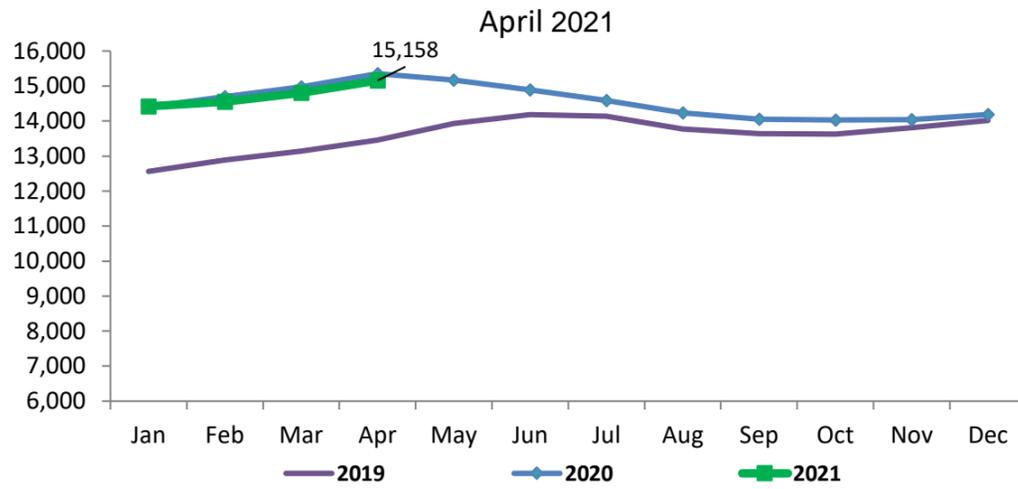


IAIU Caseload Report by Region
March 2021

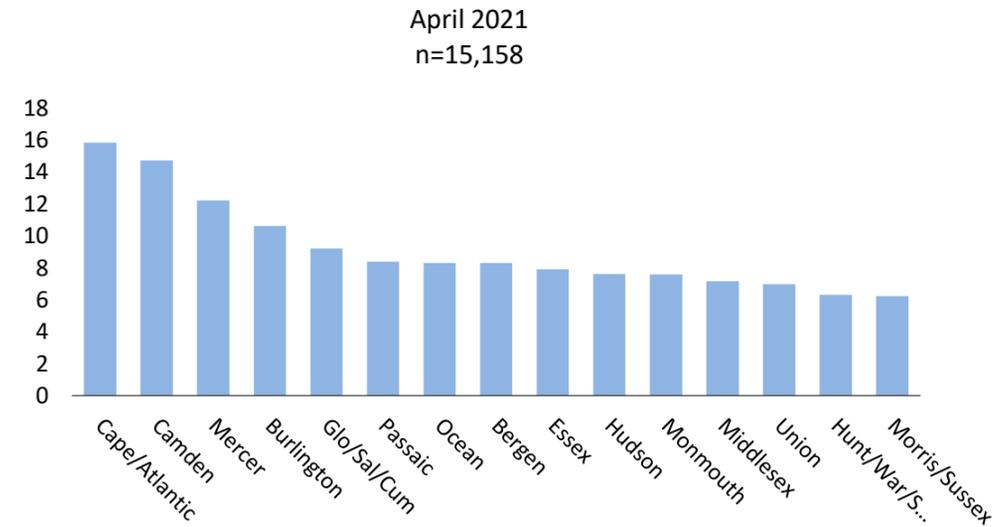


Section IV: Children's System of Care

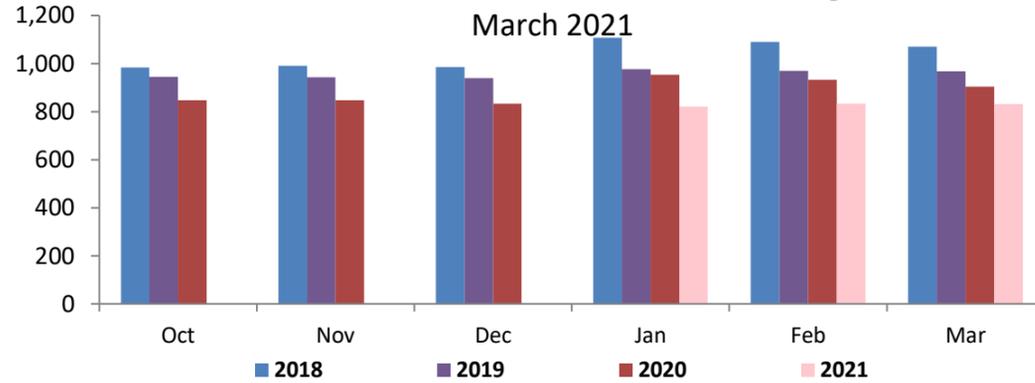
Children in Care Management



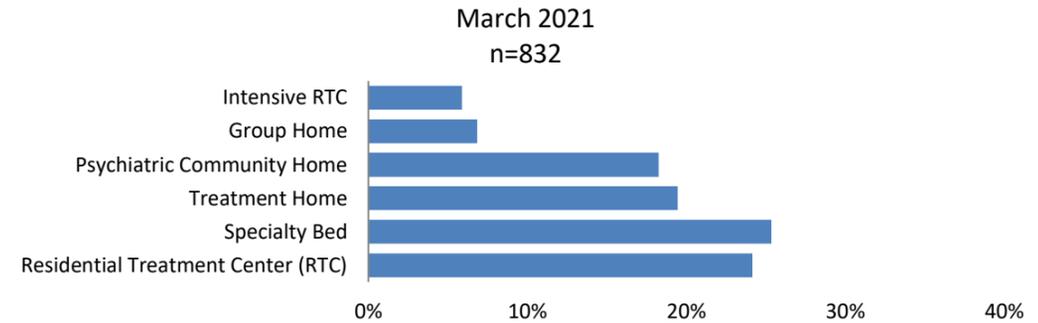
Rate of Children in Care Management by Count



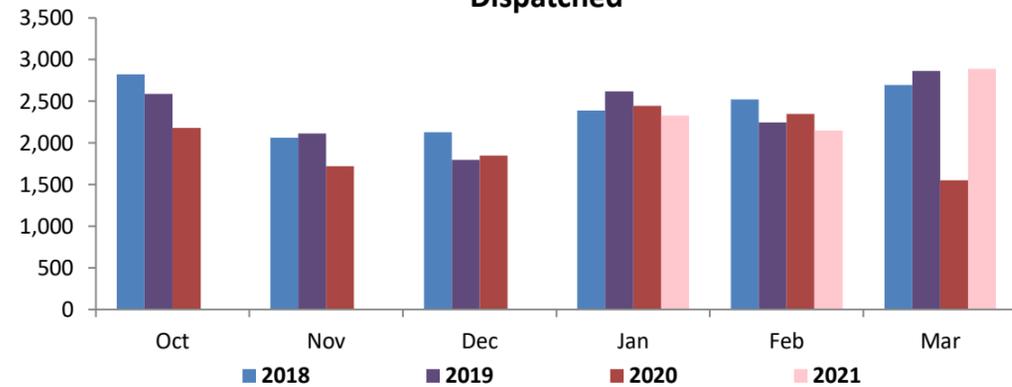
Children in Out of Home Treatment Settings



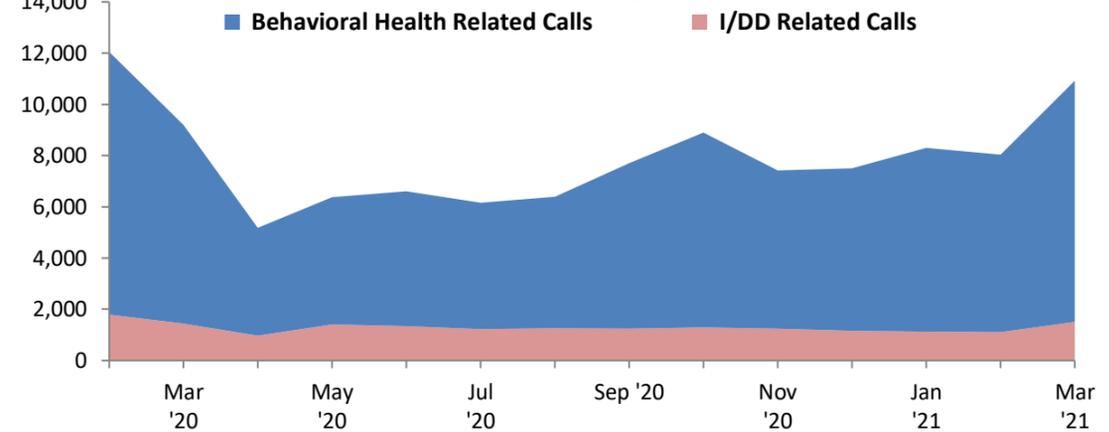
Children in Out-of-Home Treatment Settings



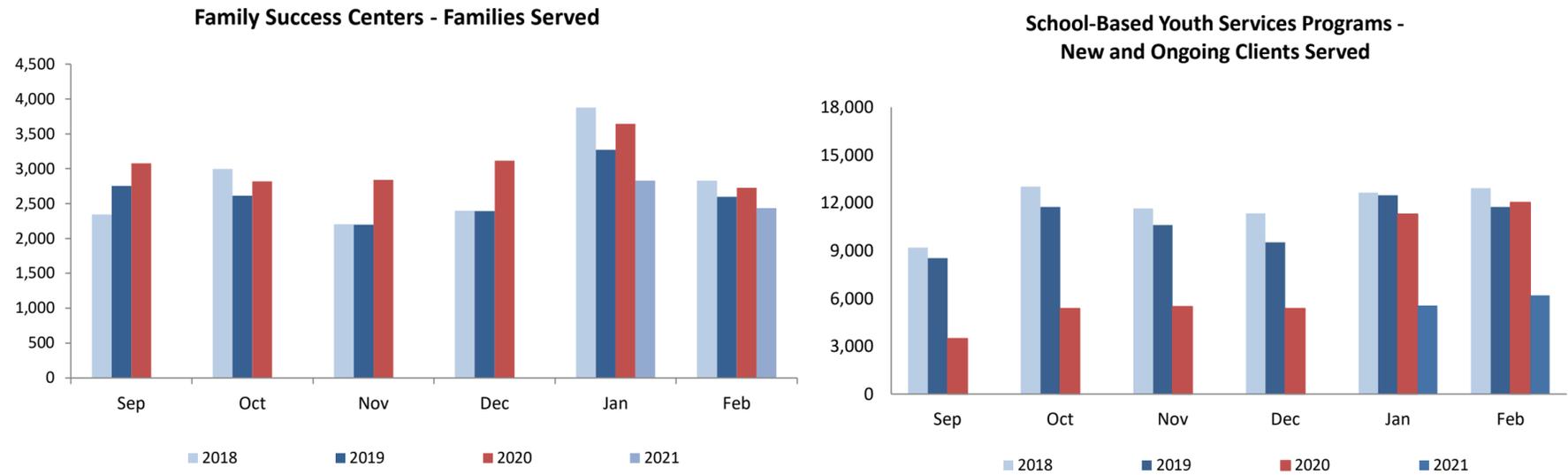
Mobile Response Stabilization Services (MRSS) Dispatched



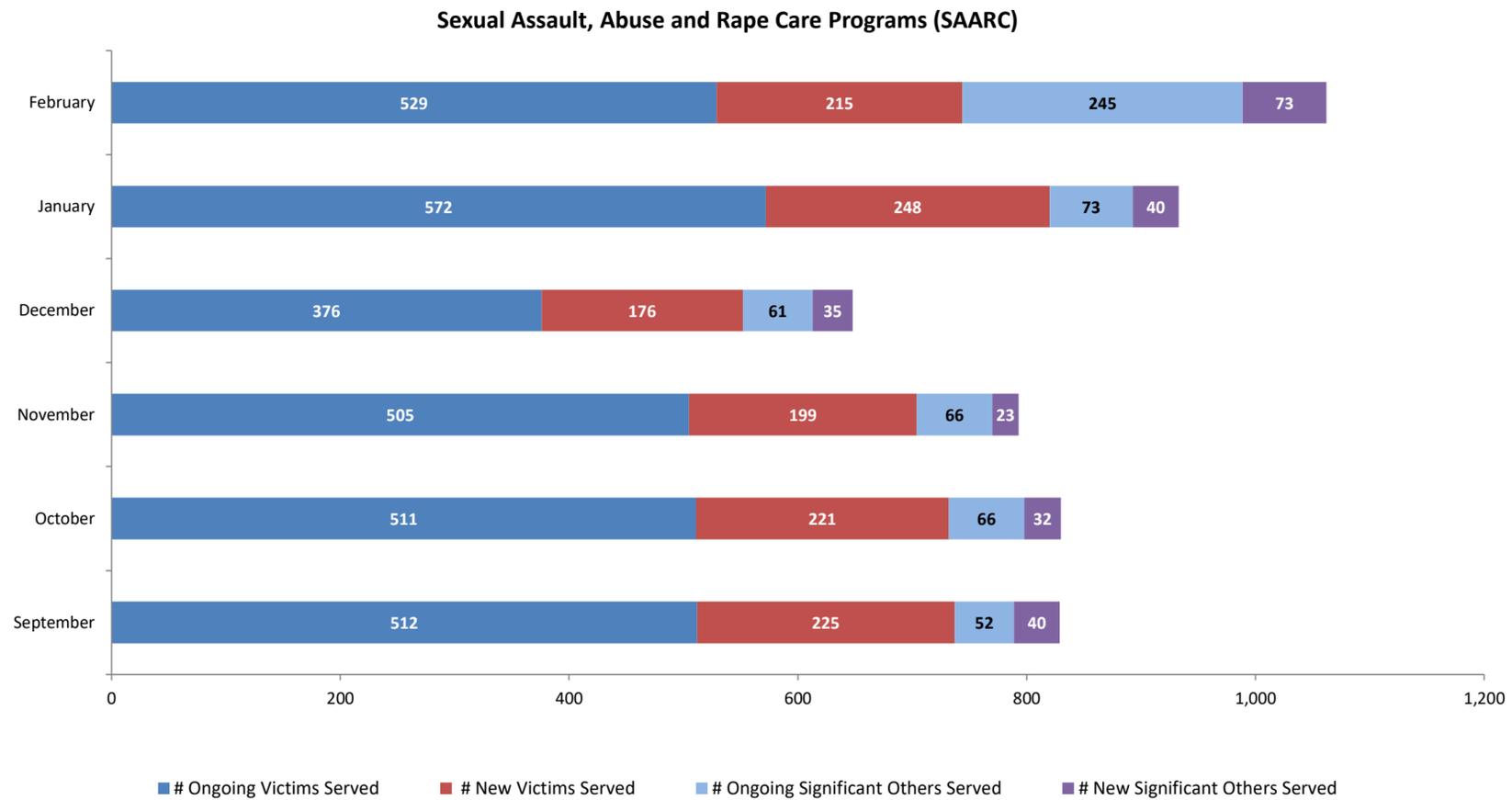
PerformCare Total Calls



Section V: Family & Community Partnerships

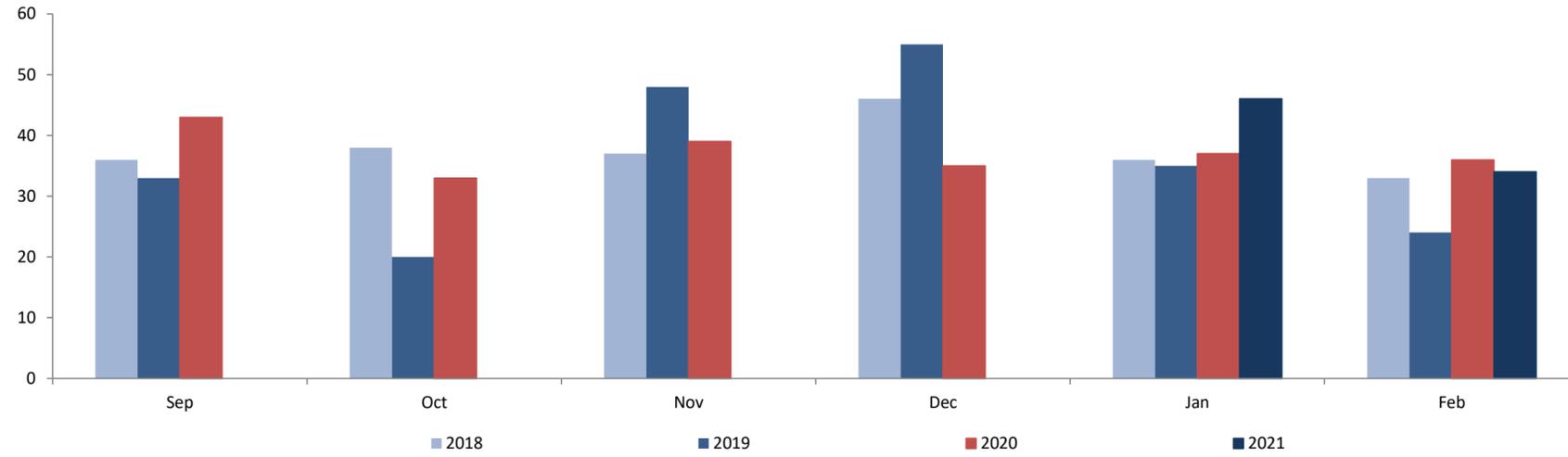


Section VI: Division on Women

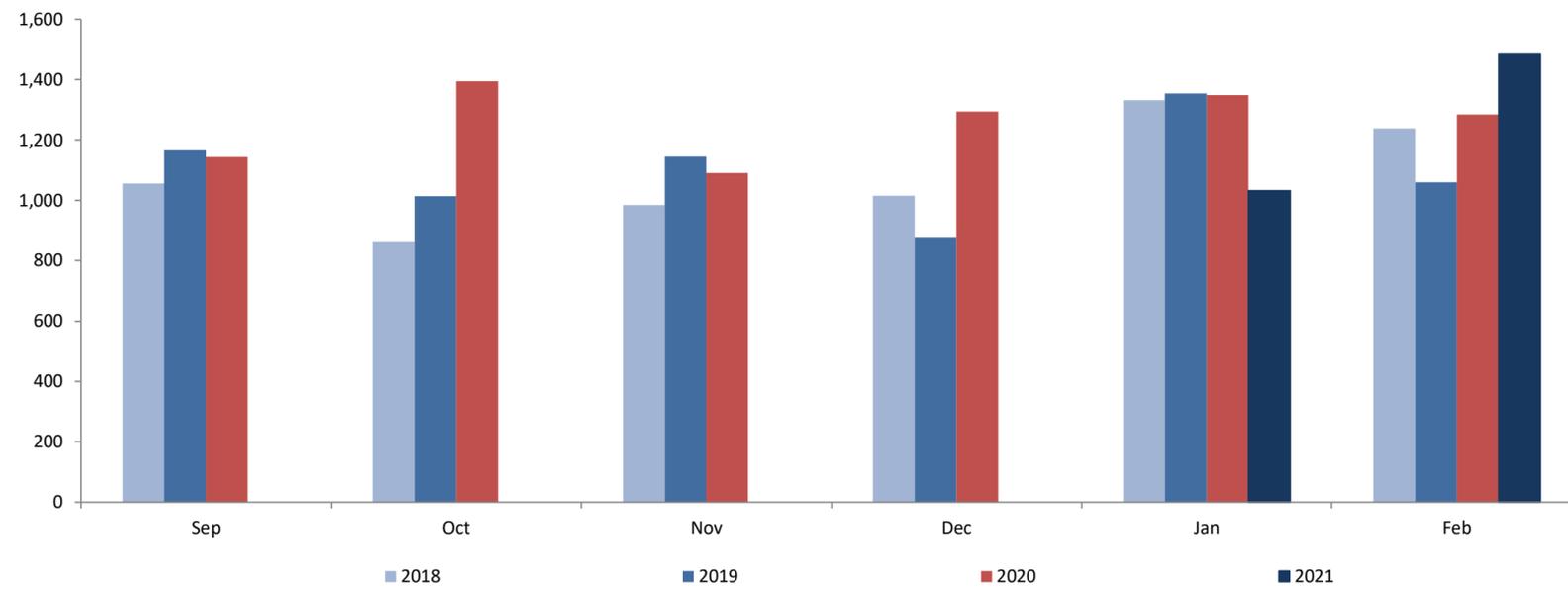


Section VI: Division on Women

**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**



* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target					< 60% of Final Target					
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 18	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30	Measure 31
Atlantic East	94%	93%	96%	88%	92%	94%	78%	90%	92%	97%	61%	63%	70%	83%
Atlantic West	98%	98%	97%	91%	98%	100%	78%	100%	100%	100%	74%	66%	75%	62%
Bergen Central	100%	100%	100%	98%	99%	100%	100%		100%	100%	100%	70%	60%	0%
Bergen South	99%	100%	100%	97%	98%	100%	92%	100%	100%	100%	92%	79%	84%	84%
Burlington East	100%	93%	98%	91%	97%	86%	95%	100%	100%	100%	81%	70%	78%	89%
Burlington West	92%	73%	96%	77%	95%	79%	89%	0%	79%	90%	63%	58%	77%	49%
Camden Central	94%	91%	95%	91%	97%	95%	96%	100%	88%	94%	72%	67%	75%	76%
Camden East	100%	94%	98%	85%	98%	91%	83%	67%	100%	96%	58%	48%	64%	70%
Camden North	95%	88%	98%	86%	96%	76%	81%	100%	92%	80%	65%	56%	65%	81%
Camden South	95%	90%	97%	81%	98%	64%	87%	100%	100%	100%	65%	65%	82%	61%
Cape May	100%	97%	97%	80%	90%	81%	100%	80%	100%	95%	84%	66%	79%	91%
Cumberland East	100%	100%	99%	89%	98%	68%	79%	100%	83%	100%	77%	61%	73%	84%
Cumberland West	100%	100%	98%	81%	97%	94%	100%	100%	100%	100%	78%	63%	80%	79%
Essex Central	94%	65%	92%	95%	99%	80%	89%	100%	75%	0%	81%	63%	60%	58%
Essex North	84%	86%	95%	94%	98%	25%	0%	100%	40%	83%	49%	11%	42%	54%
Essex South	89%	75%	94%	91%	97%	88%	57%	100%	78%	67%	49%	51%	55%	90%
Gloucester East	99%	95%	98%	85%	95%	73%	92%	67%	100%	100%	60%	60%	72%	86%
Gloucester West	98%	93%	98%	94%	99%	95%	74%	100%	97%	92%	64%	62%	72%	80%
Hudson Central	98%	100%	99%	86%	95%	94%	100%	100%	100%	96%	80%	73%	79%	84%
Hudson North	100%	100%	100%	96%	98%	100%	100%		100%	100%	98%	70%	93%	83%
Hudson South	100%	100%	96%	87%	92%	100%	100%		100%	100%	96%	77%	88%	87%
Hudson West	100%	100%	100%	92%	97%		100%	100%	78%		92%	67%	72%	93%
Hunterdon	100%	50%	100%	93%	99%	50%	100%	0%	0%	100%	93%	86%	87%	56%
Mercer North	96%	81%	98%	89%	95%	75%	56%	88%	82%	93%	78%	60%	77%	73%
Mercer South	95%	96%	98%	94%	98%	100%	81%	100%	85%	72%	68%	64%	71%	72%
Middlesex Central	80%	83%	95%	87%	98%	100%	41%		80%	100%	80%	78%	83%	87%
Middlesex Coastal	94%	91%	97%	87%	94%	37%	15%	100%	90%	86%	41%	43%	49%	55%
Middlesex West	92%	88%	95%	82%	93%	27%	0%	40%	60%	78%	59%	46%	67%	54%
Monmouth North	100%	97%	100%	99%	99%	100%	100%	100%	100%	100%	92%	71%	75%	79%
Monmouth South	100%	100%	99%	97%	99%	90%	89%	100%	100%	100%	93%	70%	79%	75%
Morris East	100%	100%	100%	95%	97%	80%	100%		100%	100%	74%	58%	76%	72%
Morris West	100%	88%	98%	94%	98%	86%	82%		100%	83%	79%	88%	89%	86%
Newark Center City	95%	94%	94%	87%	96%	89%	78%	100%	93%	100%	45%	40%	56%	83%
Newark Northeast	100%	100%	98%	90%	94%	80%	100%	92%	98%	100%	78%	61%	73%	87%
Newark South	96%	86%	96%	92%	98%	73%	63%	100%	96%	79%	51%	47%	62%	70%
Ocean North	100%	90%	100%	94%	98%	100%	91%		89%	100%	67%	70%	72%	65%
Ocean South	93%	88%	96%	97%	99%	100%	100%	100%	100%	100%	84%	71%	81%	62%
Passaic Central	100%	94%	99%	89%	96%	100%	100%	100%	93%	95%	73%	61%	72%	87%
Passaic North	97%	86%	96%	87%	93%	85%	100%	100%	100%	93%	74%	67%	75%	84%
Salem	98%	95%	98%	87%	96%	87%	100%		100%	89%	98%	69%	80%	88%
Somerset	98%	100%	100%	92%	98%	67%	100%	100%	100%	100%	58%	66%	69%	85%
Sussex	97%	100%	98%	93%	97%	71%	88%		100%	78%	87%	86%	96%	91%
Union Central	100%	100%	97%	91%	97%	73%	100%		100%	100%	64%	58%	71%	92%
Union East	100%	90%	97%	88%	93%	78%	8%	50%	14%	75%	57%	58%	67%	70%
Union West	100%	92%	97%	91%	98%	60%	71%		43%	100%	50%	48%	49%	30%
Warren	92%	93%	98%	78%	93%	23%	0%		10%	100%	78%	69%	72%	21%
Statewide	97%	92%	97%	90%	97%	83%	81%	92%	88%	93%	70%	62%	72%	77%

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	October'20-March'21
M# 9	Caseworker Visits with Children 2x/Month in 1st & 2nd Months of placement	93%	August'20-January'21
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	October'20-March'21
M# 13	Investigation Completion within 60 days	85%	August'20-January'21
M# 14	Investigation Completion within 90 days	95%	August'20-January'21
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	September'20-February'21
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	October'20-March'21
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	October'20-March'21
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	October'20-March'21
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	October'20-March'21
M# 28	Caseworker visits Parent 2x/Month	90%	October'20-March'21
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	2/20/2021-3/27/2021
M# 30	Bi-weekly Parent-Child Visits	85%	October'20-March'21
M#31	Sibling Visits	85%	October'20-March'21

Worker and Office Caseads by Worker Type and by Local Office - March 2021

Met Target
 < 70% of workers in compliance

Local Office	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes	100%	Yes
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	100%	Yes	100%	Yes	100%	Yes
Camden Central	96%	Yes	100%	Yes	100%	Yes
Camden East	70%	No	100%	Yes	100%	Yes
Camden North	100%	Yes	100%	Yes	100%	Yes
Camden South	83%	No	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	100%	Yes	100%	Yes	100%	Yes
Cumberland West	100%	Yes	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes	100%	Yes
Gloucester West	100%	Yes	100%	Yes	100%	Yes
Hudson Central	96%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	100%	Yes	100%	Yes
Monmouth North	100%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	100%	Yes	100%	Yes	100%	Yes
Newark South	100%	Yes	100%	Yes	100%	Yes
Ocean North	100%	Yes	100%	Yes	100%	Yes
Ocean South	100%	Yes	100%	Yes	100%	Yes
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	85%	No	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	98.8%	Yes	100.0%	Yes	100.0%	Yes

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the casead standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the casead standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.