



Commissioner's Monthly Report June 2016

Allison Blake, Ph.D., L.S.W
Commissioner

June 15, 2016

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Dashboard

On or About April 30, 2016

DCF At a Glance	
DCF: Total Children Served in the Month¹	89,539
CP&P: Children/Youth Served	48,935
OOH Setting (< 18)	6,775
In-Home Setting (< 18)	40,174
Youth 18-21	1,986
Youth Open with CSOC²	40,604
FCP: Total Clients Served³	19,458
DOW: Total Clients Served⁴ (Monthly Average)	10,967
DCF: Families Served in the Month⁵	31,205
CP&P	24,522
FCP (Family Success Centers & Home Visiting)	6,683

CSOC ⁶ Quick Facts	
Youth Open with CSOC (unduplicated count)	40,604
DD Eligible Children (unduplicated count)	14,686
MRSS: Dispatches in the month	1,838
MRSS: Interventions (includes prior dispatches)	2,022
Remained in same Living situation	98%
Care Management: Children Served	12,399
OOH Behavioral Health Settings: Children Served¹⁰	1,441
Placed out of State	0
PerformCare Calls	10,202
DD Related Calls	2,530
Sandy Related Calls	430

Hotline Referrals	15,326
CPS Reports	33%
CWS Referrals	11%
Number of Human Trafficking Referrals ⁸	14
Response Timeliness (April 2016)	99%
Monthly Staff Contacts/Children OOH (April 2016)	97%
Entries to Care	380
Shelter Placements (March 2016)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days ⁹	96%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	16,164

FSCs: Families Served (March)	2,756
Home Visiting: Families Served (March)	3,927
SBYSP: Clients Served (March)	12,775
DV Services: Clients Served (March)	1,196
Residential	17%
Non-Residential	83%
SAARC: Clients Served (Oct - Dec 2015)	14,657
Displaced Homemaker: Clients Served (Jan - Mar 2016)	1,312
New Clients	39%
Rape Prevention Clients Served (Jan - Mar 2016)	13,345

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between November 2013 and April 2016 was **311**.

⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

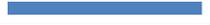
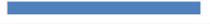
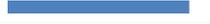
¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	Apr '16	81%	80%	0%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	Apr '16	81%	90%	-9%	
Initial Case Plans	Apr '16	91%	95%	-4%	
CW visits Parent 2x/Mo	Apr '16	74%	90%	-16%	
Child Visit with Siblings	Mar '16	71%	85%	-14%	
Investigation Timeliness CP&P 60 days	Feb'16	87%	85%	0%	
Caseloads: Intake	Apr '16	93%	90%	0%	
Caseloads: Adoption	Apr '16	93%	95%	-2%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	Mar '16	85%	80%	0%	
Subsequent FTMs after 12 Months - Reunification Goal (n=25)	Apr '16	92%	90%	0%	
Investigation Timeliness CP&P 90 days	Feb'16	96%	95%	0%	
Investigation Timeliness IAIU	Apr '16	86%	80%	0%	
Ongoing Case Plans	Apr '16	95%	95%	0%	
Parent-Child Weekly Visits ¹	Apr '16	66%	60%	0%	
Parent-Child Visits Biweekly	Apr '16	78%	85%	-7%	
CW visits Child Monthly (at placement site) ²	Apr '16	97%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	Feb'16	89%	93%	-4%	
Ind. Living Assessments 14-18 yrs	Apr '16	90%	90%	0%	
Supervisor Worker Ratio	Apr '16	100%	95%	0%	
Caseloads: IAIU Investigators	Apr '16	100%	95%	0%	
Caseloads: Permanency	Apr '16	100%	95%	0%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

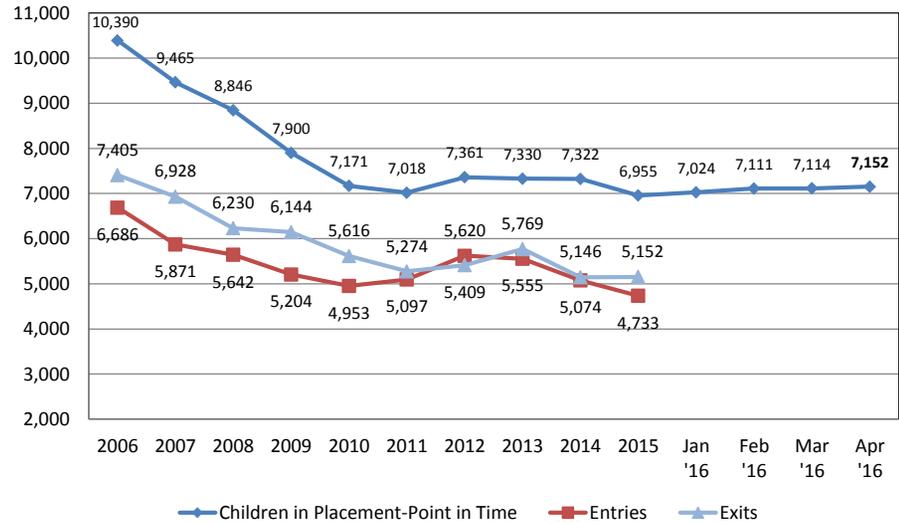
¹Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

²Caseworker visits with Children in Placement (all locations) **April 2016 (99%)**

Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	Apr-16	Δ from Apr 2015
Families Under CP&P Supervision	24,522	-4%
Children Under CP&P Supervision	48,935	-6%
Children Receiving CP&P In-Home Services	41,783	-6%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	(53.4%)	7,152
Resource Family Kinship	(38.1%)	
Group and Residential	(6.9%)	
Independent Living	(1.6%)	
Children Legally Free for Adoption (Excludes TPR Appeals)	1,080	-5%
Finalized Adoptions to date (CY2016)	327	66%
Children in Subsidized Kinship Legal Guardianship	1,964	-1%
Children in Subsidized Adoptions	14,200	1%
Entries to Care	380	-14%
Exits from Care	309	-8%

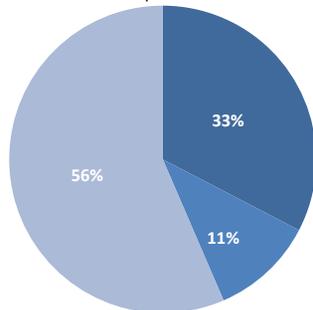
Children in Out-of-Home Placement: Annual Entries, Exits and Monthly Point in Time Children in Placement



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

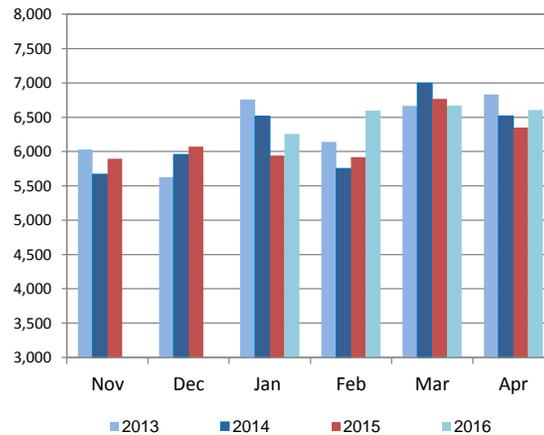
Total SCR Intakes

n = 15,326
April 2016

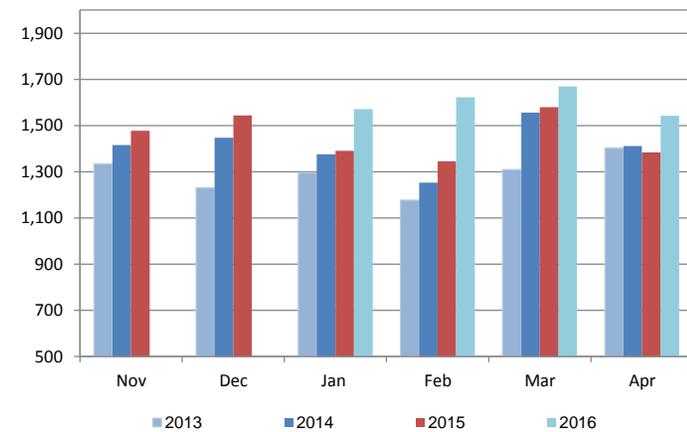


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

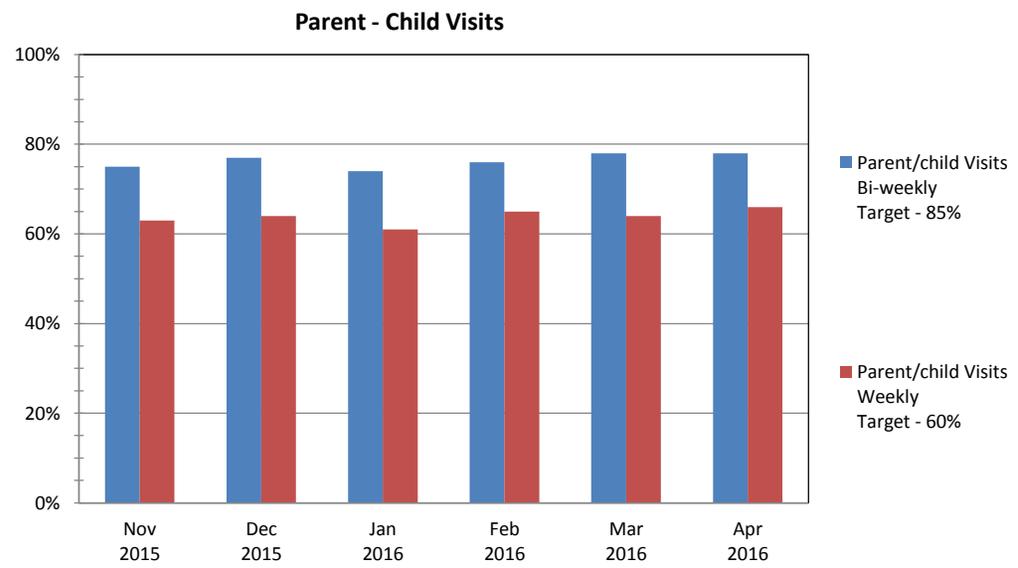
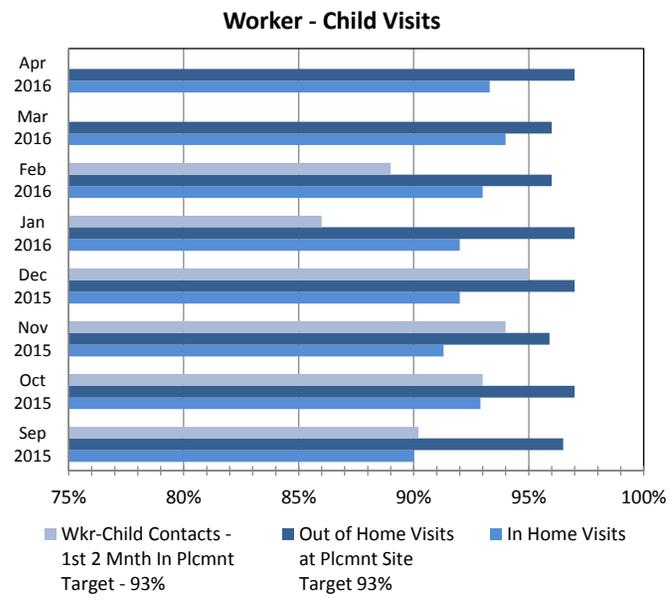
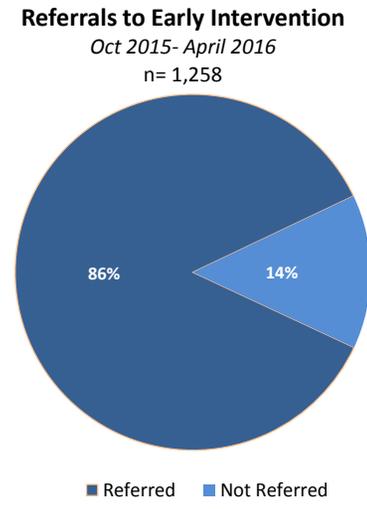
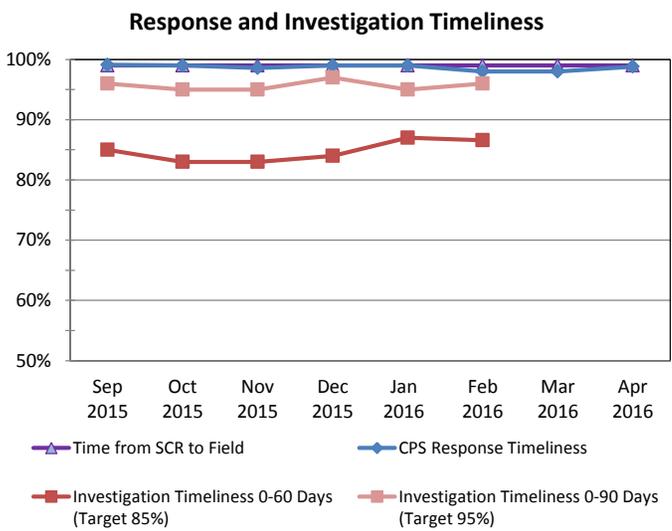
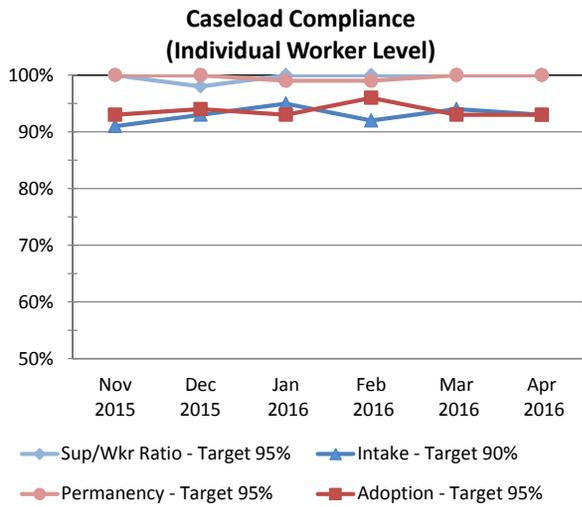
CPS & CWS Referrals



CWS Referrals Assigned to Local Offices

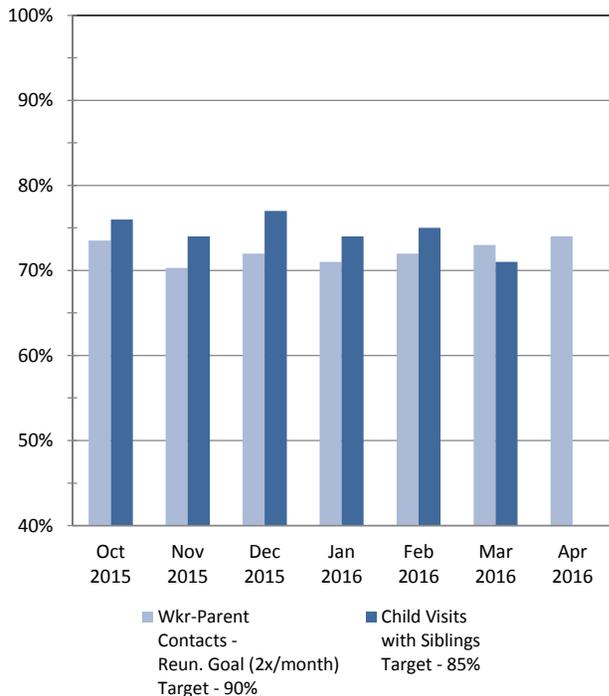


Section I: Child Protection & Permanency

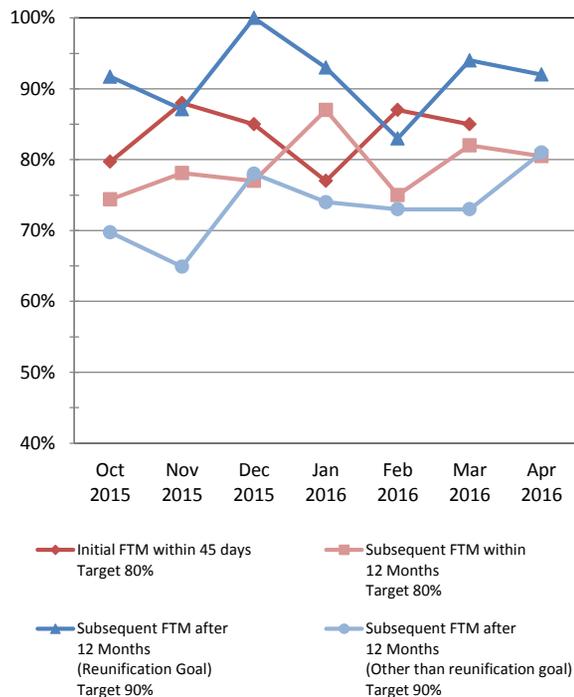


Section I: Child Protection & Permanency

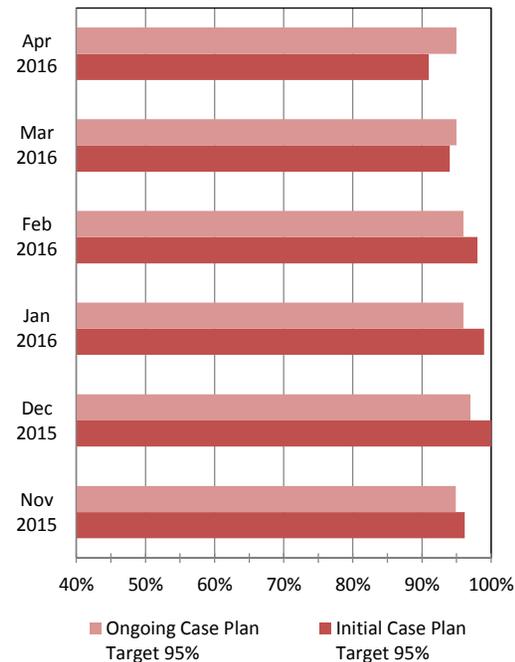
Worker- Parent Visits & Sibling Visits



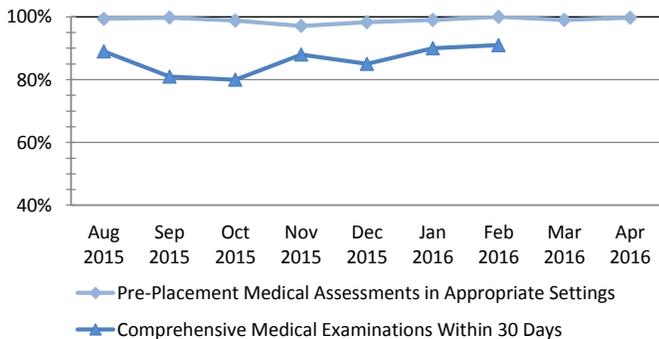
Initial & Subsequent Family Team Meetings



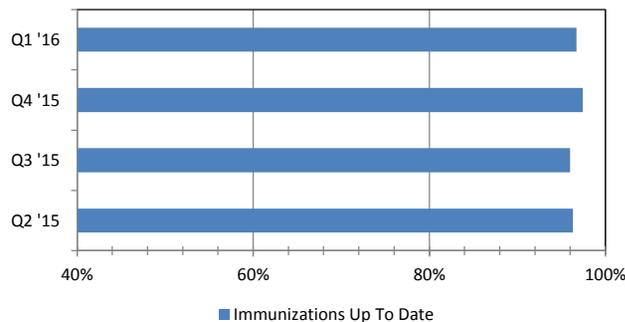
Initial & Ongoing Case Plans



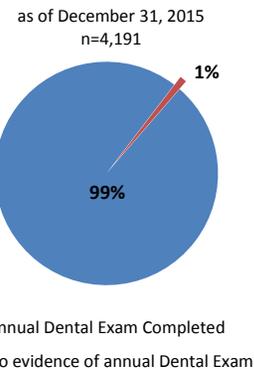
Medical Assessments for Children in Out of Home Placement (OOHP)



Immunizations for Children in OOHP



Children in OOHP with Annual Dental Exams

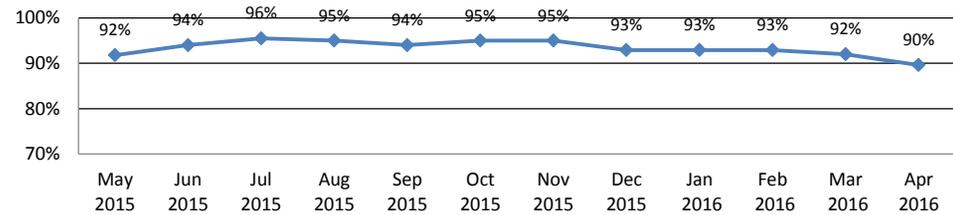


Section II: Adolescent Services

OAS Quick Facts (April 2016)
Youth 18-21

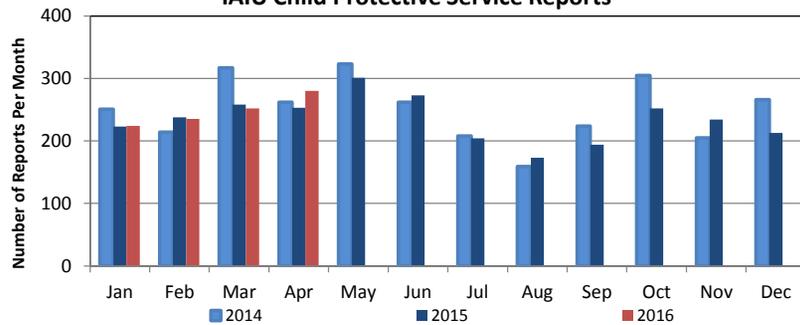
Youth 18-21 years old served by CP&P*	1,986
Youth served "In Home" living with a parent/relative or living independently ⁵	1,609
Youth served "Out-of-Home"	377
Family Based Setting (59%)	
Congregate Care Setting (21%)	
Independent Living (20%)	
Youth Receiving Adoption or KLG Subsidy	1,001

Completed Independent Living Assessments
of Youth Ages 14-18 years (n=884)

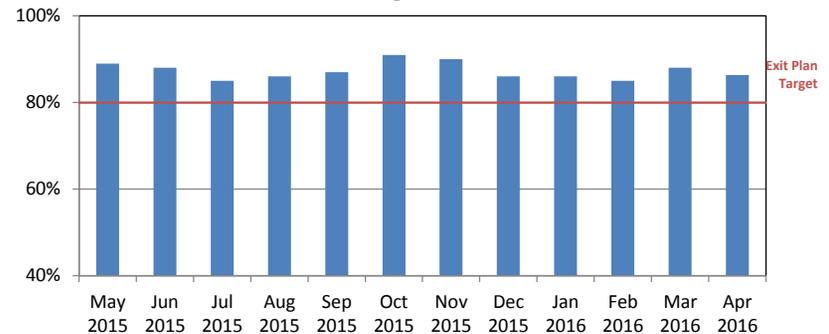


Section III: Institutional Abuse Investigation Unit

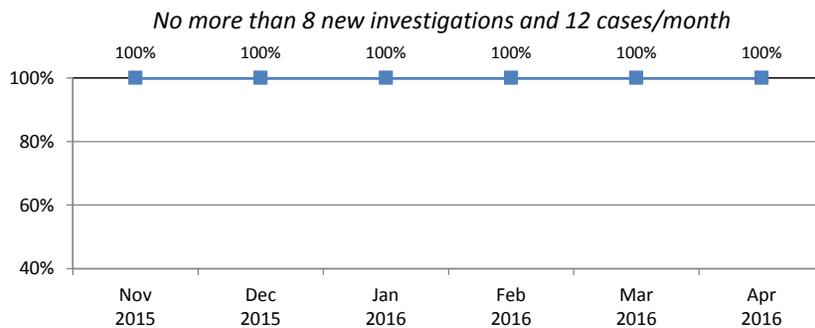
IAIU Child Protective Service Reports



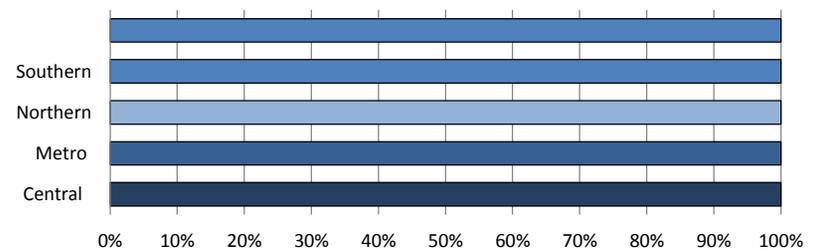
IAIU Investigation Timeliness



IAIU Caseload Report
Statewide

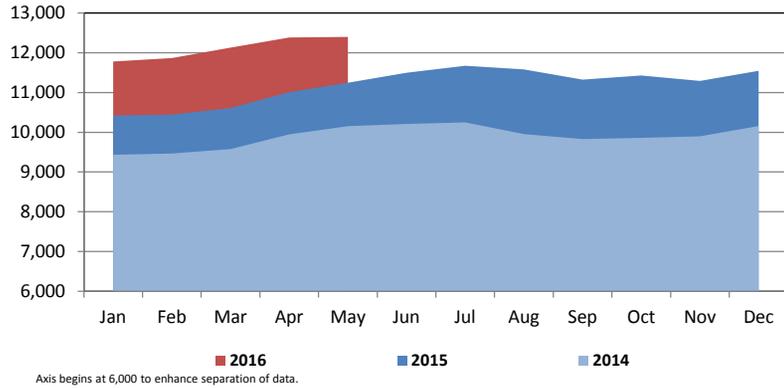


April 2016
IAIU Caseload Report by Region



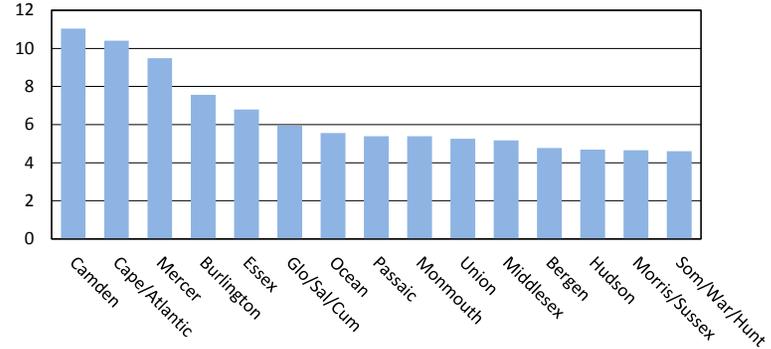
Section IV: Children's System of Care

Children in Care Management

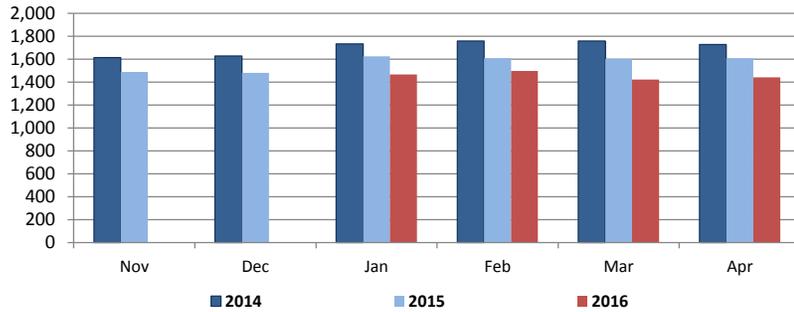


Rate of Children in Care Management by County

(per 1,000 children)
n=12,399

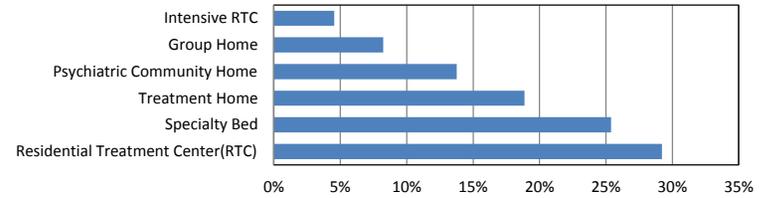


Children in Out of Home Treatment Settings

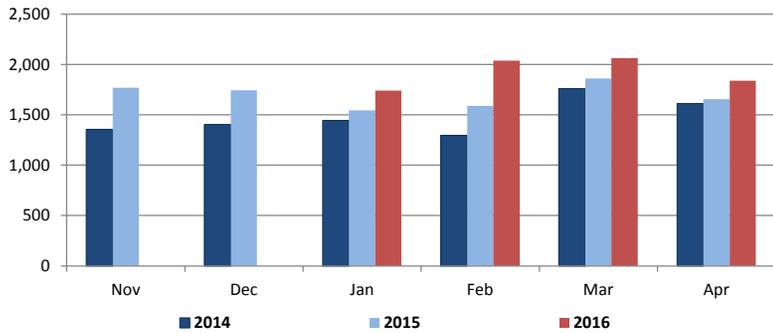


Children in Out-of-Home Treatment Settings

April 2016
n=1,410

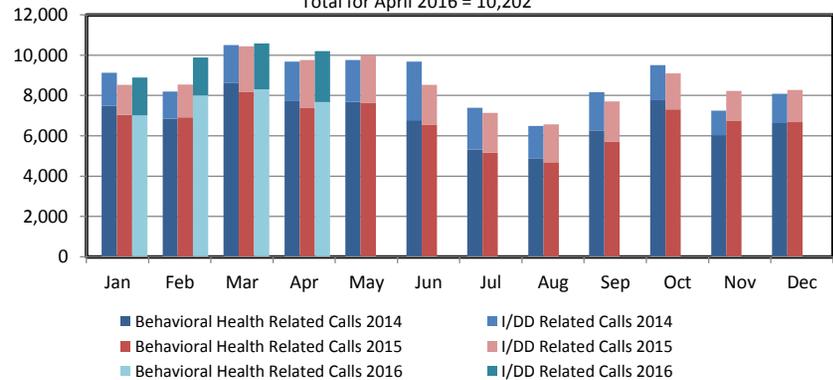


Mobile Response Stabilization Services (MRSS) Dispatched



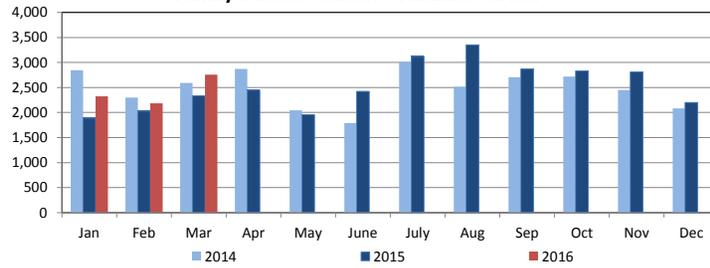
PerformCare Total Calls

Total for April 2016 = 10,202

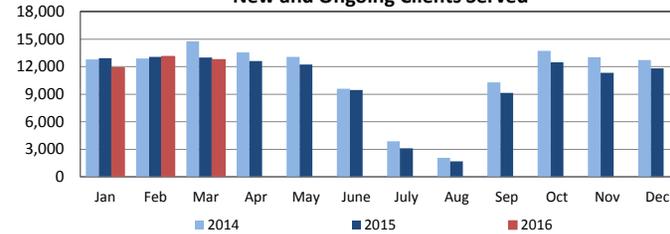


Section V: Family & Community Partnerships

Family Success Centers - Families Served

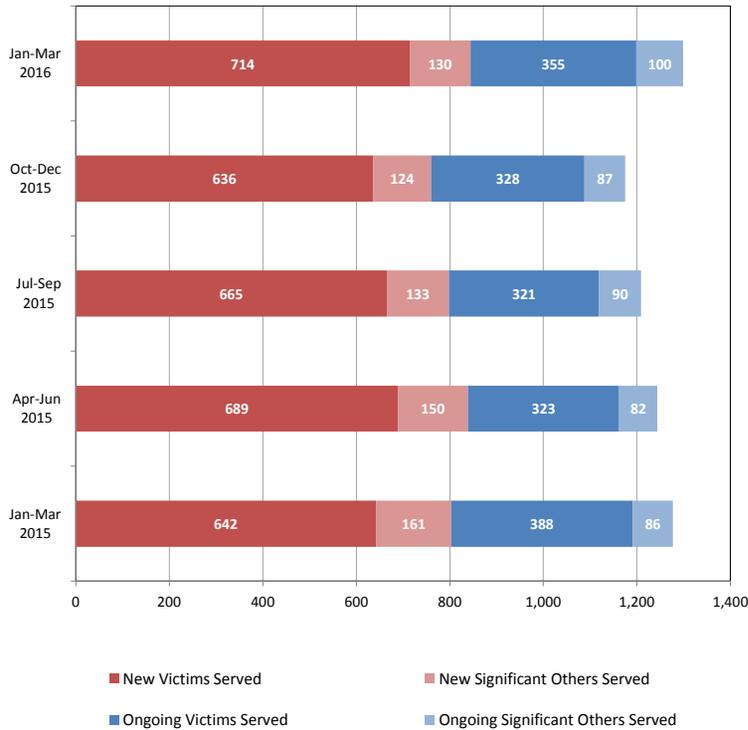


School-Based Youth Services Programs - New and Ongoing Clients Served



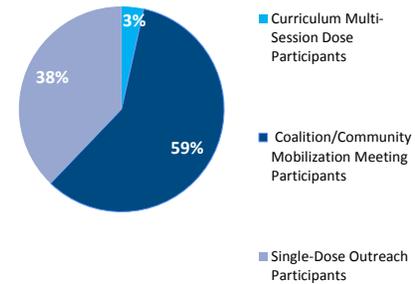
Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)

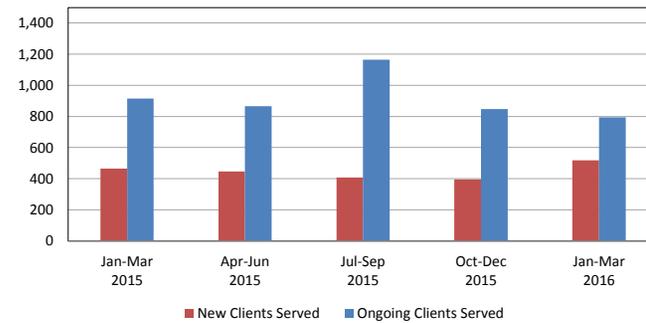


Individuals Served by Rape Prevention and Education Programs (RPE)

n=13,345

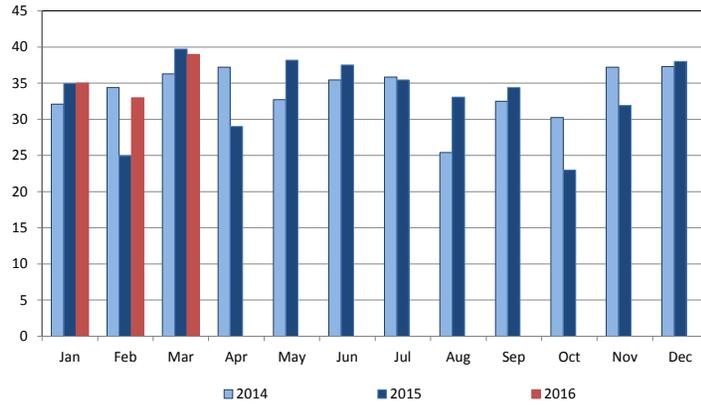


Displaced Homemaker Program Clients Served

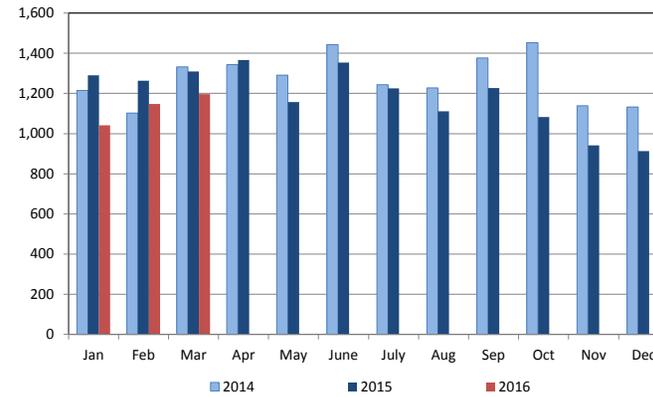


Section VI: Division on Women

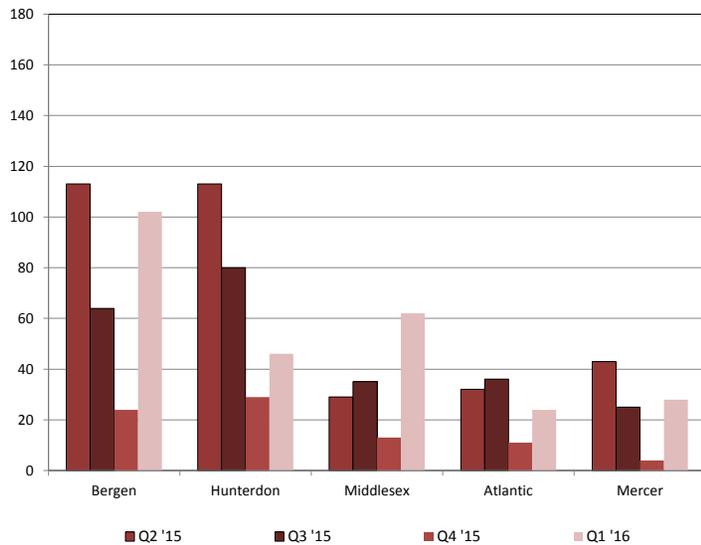
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**

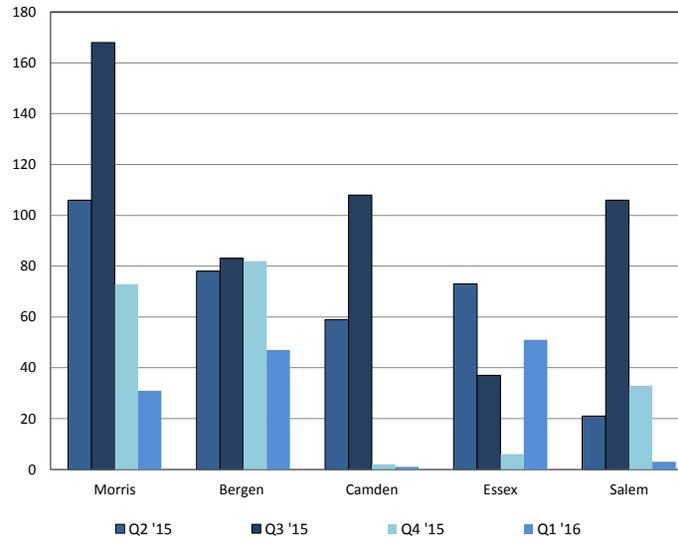


Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 12 Months View

Local Office	Met Target			Within 10% of Meeting Target				< 60% of Final Target				
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	95%	95%	98%	85%	96%	98%	97%	100%	99%	71%	71%	79%
Atlantic West	97%	96%	98%	82%	95%	62%	88%	70%	96%	80%	69%	81%
Bergen Central	100%	99%	99%	95%	98%	100%	100%	51%	100%	89%	67%	76%
Bergen South	99%	99%	98%	97%	99%	95%	99%	80%	99%	86%	75%	79%
Burlington East	96%	93%	94%	72%	91%	99%	63%	76%	95%	70%	66%	77%
Burlington West	98%	87%	96%	74%	94%	75%	62%	93%	96%	72%	66%	76%
Camden Central	89%	77%	91%	79%	91%	78%	63%	51%	85%	68%	50%	59%
Camden East	100%	99%	96%	74%	94%	77%	56%	57%	99%	67%	54%	69%
Camden North	89%	71%	95%	49%	81%	61%	38%	41%	91%	66%	48%	68%
Camden South	95%	89%	99%	94%	98%	78%	67%	32%	88%	76%	76%	82%
Cape May	94%	96%	92%	86%	95%	77%	78%	62%	94%	71%	70%	80%
Cumberland East	93%	80%	93%	62%	89%	52%	58%	56%	82%	46%	42%	62%
Cumberland West	95%	91%	96%	77%	95%	76%	80%	100%	98%	71%	66%	79%
Essex Central	95%	92%	96%	97%	99%	77%	53%	84%	93%	57%	58%	64%
Essex North	98%	95%	98%	84%	97%	74%	75%	57%	100%	67%	71%	73%
Essex South	97%	84%	82%	89%	95%	80%	89%	81%	93%	62%	64%	72%
Gloucester East	91%	78%	85%	57%	83%	92%	78%	100%	94%	47%	50%	61%
Gloucester West	96%	95%	98%	84%	96%	89%	68%	62%	93%	64%	65%	76%
Hudson Central	96%	93%	98%	92%	98%	92%	100%	85%	97%	86%	68%	80%
Hudson North	99%	100%	99%	95%	97%	96%	92%	75%	100%	95%	85%	96%
Hudson South	98%	98%	99%	91%	98%	98%	84%	87%	95%	85%	75%	84%
Hudson West	99%	93%	97%	94%	98%	93%	94%	77%	95%	88%	67%	80%
Hunterdon	100%	88%	98%	91%	98%	80%	100%	100%	100%	80%	65%	75%
Mercer North	98%	90%	97%	74%	93%	92%	95%	64%	97%	70%	67%	80%
Mercer South	93%	90%	93%	72%	91%	89%	96%	83%	88%	67%	68%	75%
Middlesex Central	90%	85%	95%	90%	97%	92%	79%	71%	100%	63%	56%	71%
Middlesex Coastal	100%	100%	99%	95%	99%	87%	97%	76%	92%	74%	70%	84%
Middlesex West	95%	97%	96%	90%	97%	83%	61%	67%	94%	73%	67%	76%
Monmouth North	98%	92%	98%	80%	94%	100%	97%	79%	98%	72%	68%	78%
Monmouth South	91%	92%	98%	81%	95%	84%	71%	76%	92%	76%	68%	76%
Morris East	96%	97%	99%	95%	98%	96%	100%	75%	97%	91%	77%	84%
Morris West	97%	94%	98%	85%	95%	86%	53%	51%	94%	76%	63%	71%
Newark Center City	97%	87%	94%	85%	98%	78%	72%	69%	97%	74%	60%	73%
Newark Northeast	99%	82%	90%	86%	97%	74%	82%	75%	96%	71%	61%	77%
Newark South	100%	97%	89%	84%	96%	92%	88%	76%	93%	54%	56%	64%
Ocean North	92%	96%	99%	65%	94%	80%	76%	76%	90%	66%	55%	74%
Ocean South	91%	90%	95%	79%	94%	77%	72%	70%	93%	66%	68%	78%
Passaic Central	99%	94%	96%	89%	98%	96%	90%	59%	94%	76%	64%	78%
Passaic North	99%	96%	99%	91%	98%	83%	67%	59%	100%	78%	59%	75%
Salem	100%	91%	99%	81%	94%	81%	43%	32%	92%	79%	63%	73%
Somerset	98%	92%	96%	76%	96%	74%	79%	95%	93%	79%	76%	82%
Sussex	97%	96%	96%	94%	98%	74%	91%	96%	100%	74%	68%	80%
Union Central	94%	91%	97%	79%	96%	79%	87%	88%	87%	73%	61%	75%
Union East	99%	92%	98%	89%	96%	91%	89%	90%	86%	75%	67%	75%
Union West	100%	98%	95%	90%	98%	97%	97%	81%	98%	76%	63%	77%
Warren	88%	79%	81%	72%	95%	54%	58%	63%	79%	63%	71%	78%
Statewide	96%	91%	95%	83%	95%	84%	79%	71%	94%	71%	65%	76%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	May '15 - April '16
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	March '15 - Feb '16
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	May '15 - April '16
M# 13	Investigation Completion within 60 days	85%	March '15 - Feb '16
M# 14	Investigation Completion within 90 days	95%	March '15 - Feb '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	March '15 - Feb '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	May '15 - April '16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	May '15 - April '16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	May '15 - April '16
M# 28	Caseworker visits Parent 2x/Month	90%	May '15 - April '16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 12 weeks.	60%	2/13/2016 - 4/30/2016
M# 30	Bi-weekly Parent-Child Visits	85%	May '15 - April '16

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - April 2016

Local Office	Met Target		< 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	92%	No
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	95%	Yes	100%	Yes	100%	Yes
Burlington West	95%	Yes	100%	Yes	100%	Yes
Camden Central	65%	No	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	58%	No	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	42%	No	100%	Yes	67%	No
Cumberland West	92%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	100%	Yes	92%	No
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	97%	Yes	83%	No
Hudson West	100%	Yes	95%	No	75%	No
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	96%	Yes	100%	Yes	80%	No
Middlesex Central	87%	No	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	86%	No	97%	Yes	100%	Yes
Monmouth North	97%	Yes	100%	Yes	100%	Yes
Monmouth South	93%	Yes	100%	Yes	100%	Yes
Morris East	94%	Yes	100%	Yes	100%	Yes
Morris West	95%	Yes	100%	Yes	100%	Yes
Newark Center City	80%	No	100%	Yes	100%	Yes
Newark Northeast	84%	No	100%	Yes	50%	No
Newark South	74%	No	100%	Yes	100%	Yes
Ocean North	90%	No	100%	Yes	43%	No
Ocean South	96%	Yes	100%	Yes	100%	Yes
Passaic Central	97%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	80%	No	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	94%	Yes	100%	Yes	100%	Yes
Union East	94%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	93%	Yes	100%	Yes	93%	No
1 Intake						
- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%						
- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%						
2 Permanency						
- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
3 Adoption						
-Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%						
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%						
- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.						
4 Statewide						
-Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.						