



# Commissioner's Monthly Report June 2017

Allison Blake, Ph.D., L.S.W  
Commissioner

## Monthly Report Table of Contents

<b>TABLE OF CONTENTS</b>	<b>2</b>
<b>SUSTAINABILITY AND EXIT PLAN SUMMARY</b>	<b>3</b>
<b>SUSTAINABILITY AND EXIT PLAN - KEY PERFORMANCE INDICATORS</b>	<b>4</b>
<b>DCF AT A GLANCE - DASHBOARD</b>	<b>5</b>
<b>SECTION I: CHILD PROTECTION &amp; PERMANENCY</b>	<b>6-8</b>
<b>SECTION II: ADOLESCENT SERVICES</b>	<b>9</b>
<b>SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT</b>	<b>9</b>
<b>SECTION IV: CHILDREN'S SYSTEM OF CARE</b>	<b>10</b>
<b>SECTION V: FAMILY &amp; COMMUNITY PARTNERSHIPS</b>	<b>11</b>
<b>SECTION VI: DIVISION ON WOMEN</b>	<b>11-12</b>
<b>ADDENDUM 1: KEY PERFORMANCE INDICATORS BY CPP LOCAL OFFICE</b>	<b>13</b>
<b>ADDENDUM 2: CASELOAD COMPLIANCE</b>	<b>14</b>

TO BE MAINTAINED Successfully Maintained				
	Measure Description	Target	Performance	
Caseloads	Intake Workers Caseload (Local Offices)	95%	100%	✓
	Intake Workers Caseload	90%	93%	✓
	Permanency Workers Caseload (Local Offices)	95%	100%	✓
	Permanency Workers Caseload	95%	100%	✓
	Adoption Workers Caseload (Local Offices)	95%	100%	✓
	Adoption Workers Caseload	95%	94%	✓
	Supervisor/Worker Ratio	95%	100%	✓
	IAIU Investigators Caseload	95%	100%	✓
	Adequacy of DASG Staffing	100%	100%	✓
	Child Health Units	Met	Met	✓
Process Measures	Timeliness of Investigation Completion (60 days)	85%	86%	✓
	Timeliness of Investigation Completion (90 days)	95%	95%	✓
	IAIU Timeliness of Investigation Completion (60 days)	80%	87%	✓
	Initial Family Team Meetings	80%	75%	✓
	Subsequent FTMs within 12 months	80%	86%	✓
	Subsequent FTMs after 12 months –Reunification Goal	90%	79%	✓
	Initial Case Plans- for Children Entering Placement	95%	96%	✓
	Timeliness of Current Plans	95%	96%	✓
	Caseworker Contacts with Children – NewPlacement/ Placement Change	93%	91%	✓

TO BE MAINTAINED CONT. Successfully Maintained				
	Measure Description	Target	Performance	
Process Measures	Caseworker Contact with Children in Placement	93%	96%	✓
	Parent-Child Visits –weekly	60%	84%	✓
	Parent-Child Visits – biweekly	85%	89%	✓
	Independent Living Assessments	90%	95%	✓
Quality Measures Annually	Educational Needs	80%	85%	✓
	Quality of Case Planning and Services (Jan - June 2016)	75%	67%	✓
Outcome Measures Annually	Placing Siblings groups of 2 & 3 (CY 2015)	80%	79%	✓
	Placing Siblings groups of 4 or More (CY 2015)	80%	87%	✓
	Recruitment for Sibling Homes Serving Four or More (CY 2015)	Met	Met	✓
	Placement Stability- Children in Care 13 –24 Months (CY 2013)	88%	97%	✓
	Abuse and Neglect of Children in Foster Care (CY 2015)	0.49%	0.16%	✓
	Repeat Maltreatment In-home (CY 2014)	7.2%	6.9%	✓
	Permanency within 12 Months (CY 2014)	42%	41%	✓

FOUNDATIONAL ELEMENTS Successfully Maintained	
Data Transparency successfully maintained	✓
Case Practice Model successfully maintained	✓
State Central Registry successfully maintained	✓
Appropriate Placements successfully maintained	✓

FOUNDATIONAL ELEMENTS CONT. Successfully Maintained	
Service Array successfully maintained	✓
Medical/Behavioral Health Services successfully maintained	✓
Training successfully maintained	✓
Flexible Funding successfully maintained	✓
Resource Family Care Support Rates successfully maintained	✓
Permanency successfully maintained	✓
Adoption Practice successfully maintained	✓

TO BE ACHIEVED				
	Measure Description	Target	Performance	
Process Measures	Subsequent FTMs after 12 months Other than Reunification Goal	90%	83%	□
	Caseworker Contacts with Family When Goal is Reunification	90%	74%	□
	Child Visits with Siblings	85%	71%	□
Quality Measures Annually	Quality Investigations	85%	83%	□
	Quality of Teaming (Jan - June 2016)	75%	51%	□
	Quality of Case Plans (Jan - June 2016)	80%	51%	□
	Services to Support Transitions (Jan - June 2016)	80%	65%	□
	Housing	95%	91%	□
	Employment/Education	85%	83%	□
	Needs Assessment	n/a	Partial	□
Outcome Measures Annually	Placement Stability- First 12 Months in Care (CY 2014)	84%	82%	□
	Maltreatment Post-Reunification (CY 2012)	6.9%	7.7%	□
	Re-entry to Placement (CY 2013)	9.0%	11.5%	□
	Permanency within 24 Months (CY 2013)	66%	64%	□
	Permanency within 36 Months (CY 2012)	80%	78%	□
Permanency within 48 Months (CY 2011)	86%	85%	□	

## SUSTAINABILITY AND EXIT PLAN

### Key Performance Indicators

On or About April 30th , 2017

#### "To Be Achieved" Measures

	Month	<sup>1</sup> Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs after 12 Months - Other than Reunification Goal	April '17	83%	90%	-7%	
CW visits Parent 2x/Month	April '17	70%	90%	-20%	
Child Visit with Siblings	April '17	74%	85%	-11%	

#### "To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	March '17	88%	80%	0%	
Subsequent FTMs within 12 Months	April '17	65%	80%	-15%	
Subsequent FTMs after 12 Months - Reunification Goal (n=38)	April '17	63%	90%	-27%	
Investigation Timeliness CP&P 60 days	February '17	85%	85%	0%	
Investigation Timeliness CP&P 90 days	February '17	95%	95%	0%	
Investigation Timeliness IAIU	April '17	89%	80%	0%	
Initial Case Plans	April '17	93%	95%	-2%	
Ongoing Case Plans	April '17	97%	95%	0%	
Parent-Child Weekly Visit <sup>2</sup>	April '17	63%	60%	0%	
Parent-Child Visits Biweekly	April '17	75%	85%	-10%	
CW visits Child Monthly (at placement site) <sup>3</sup>	April '17	97%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	February '17	90%	93%	-3%	
Ind. Living Assessments 14-18 yrs	April '17	91%	90%	0%	
Supervisor Worker Ratio	April '17	100%	95%	0%	
Caseloads: IAIU Investigators	April '17	100%	95%	0%	
Caseloads: Intake	April '17	94%	90%	0%	
Caseloads: Permanency	April '17	100%	95%	0%	
Caseloads: Adoption	April '17	100%	95%	0%	

 The blue bar indicates DCF performance in the current month.

 The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>1</sup> Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>3</sup> Caseworker visits with Children in Placement (all locations) April 2017 ( 99% )



## DCF At Glance Dashboard

On or About April 30, 2017

DCF At a Glance	
<b>DCF: Total Children Served in the Month<sup>1</sup></b>	<b>87,097</b>
<b>CP&amp;P: Children/Youth Served</b>	<b>49,225</b>
OOH Setting (< 18)	6,297
In-Home Setting (< 18)	40,881
Youth 18-21	2,047
<b>Youth Open with CSOC<sup>2</sup></b>	<b>37,872</b>
<b>FCP: Total Clients Served<sup>3</sup></b>	<b>21,066</b>
<b>DOW: Total Clients Served<sup>4</sup></b> (Monthly Average)	<b>9,706</b>
<b>DCF: Families Served in the Month<sup>5</sup></b>	<b>31,728</b>
<b>CP&amp;P</b>	<b>24,689</b>
<b>FCP</b> (Family Success Centers & Home Visiting)	<b>7,039</b>

CSOC <sup>6</sup> Quick Facts	
<b>Youth Open with CSOC</b> (unduplicated count)	<b>37,872</b>
<b>DD Eligible Children</b> (unduplicated count)	<b>14,482</b>
<b>MRSS: Dispatches in the month</b>	<b>2,073</b>
<b>MRSS: Interventions</b> (includes prior dispatches)	<b>2,169</b>
Remained in same Living situation	98%
<b>Care Management: Children Served</b>	<b>12,935</b>
<b>OOH Behavioral Health Settings: Children Served<sup>10</sup></b>	<b>1,280</b>
Placed out of State	1
<b>PerformCare Calls</b>	<b>9,585</b>
DD Related Calls	2,136
Sandy Related Calls	340

<b>Hotline Referrals</b>	<b>14,760</b>
CPS Reports	32%
CWS Referrals	10%
Number of Human Trafficking Referrals <sup>8</sup>	11
<b>Response Timeliness</b> (April 2017)	<b>97%</b>
<b>Monthly Staff Contacts/Children OOH</b> (April 2017)	<b>97%</b>
<b>Entries to Care</b>	<b>288</b>
<b>Shelter Placements</b> ( March 2017)	
Children under 13 placed in shelters	0
Youth > 13 in shelters less than 30 days <sup>9</sup>	92%
<b>Subsidized Adoptions/KLG</b> (Includes Subsidized Adoptions and subsidized KLGs)	<b>16,076</b>

<b>FSCs: Families Served</b> (March)	<b>2,959</b>
<b>Home Visiting: Families Served</b> (March)	<b>4,080</b>
<b>SBYSP: Clients Served</b> (March)	<b>14,027</b>
<b>DV Services: Clients Served</b> (March)	<b>1,247</b>
Residential	20%
Non-Residential	80%
<b>SAARC: Clients Served</b> (Jan-Mar 2017 )	<b>12,688</b>
<b>Displaced Homemaker: Clients Served</b> (Jan-Mar 2017)	<b>1,137</b>
New Clients	36%
<b>Rape Prevention Clients Served</b> (Jan-Mar 2017 )	<b>11,551</b>

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

<sup>5</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>6</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>7</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC , Displaced Homemakers and Rape Prevention Education.

<sup>8</sup> The cumulative number of human trafficking referrals between **November 2013** and **April 2017** was **514**. This figure could change depending on when the data is extracted.

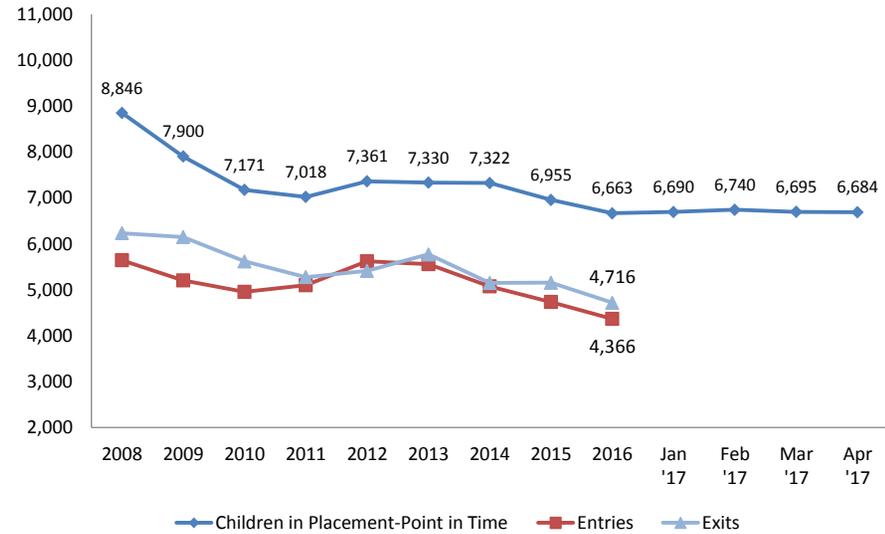
<sup>9</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

<sup>10</sup> OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

# Section I: Child Protection & Permanency

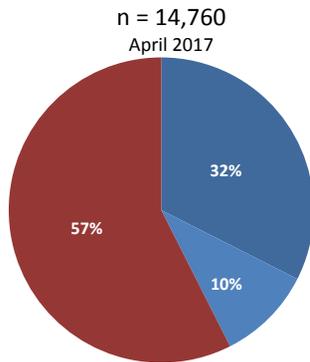
CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>	Apr-17	Δ from Apr 2016
<b>Families Under CP&amp;P Supervision</b>	24,689	1%
<b>Children Under CP&amp;P Supervision</b>	49,225	1%
<b>Children Receiving CP&amp;P In-Home Services</b>	42,541	2%
<b>Children in CP&amp;P Out-of-Home Placement</b>		
Resource Family (non-Kin) (52.6%)		
Resource Family Kinship (38.8%)		
Group and Residential (6.9%)		
Independent Living (1.8%)		
	6,684	-7%
<b>Children Legally Free for Adoption (Excludes TPR Appeals)</b>	1,102	2%
<b>Finalized Adoptions to date (CY2017) - As 3/31/2017</b>	198	-23%
<b>Children in Subsidized Kinship Legal Guardianship</b>	1,851	-6%
<b>Children in Subsidized Adoptions</b>	14,225	0%
<b>Entries to Care</b>	288	-24%
<b>Exits from Care</b>	284	-8%

**Children in Out-of-Home Placement:  
Annual Entries, Exits and Monthly Point in Time Children in Placement**



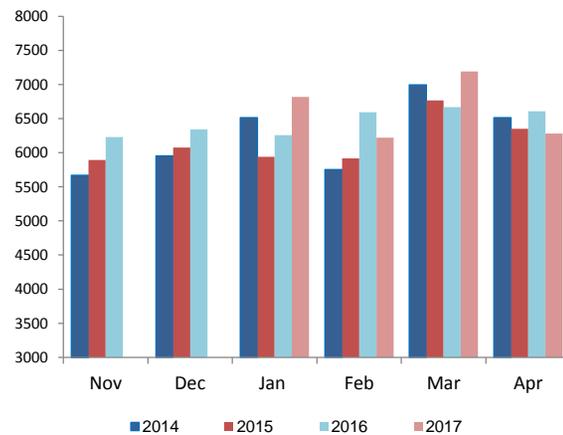
Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

**Total SCR Intakes**

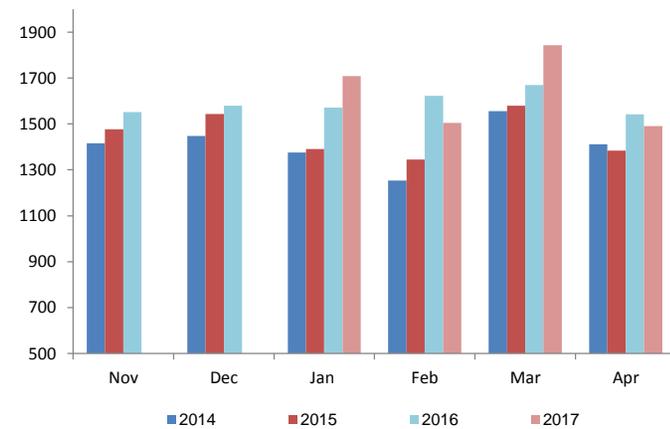


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

**CPS & CWS Referrals**

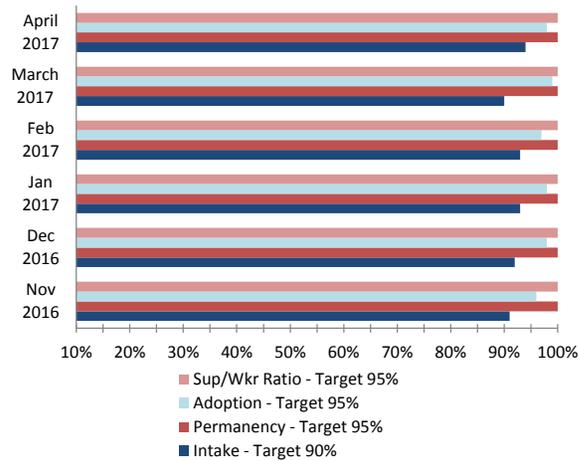


**CWS Referrals Assigned to Local Offices**

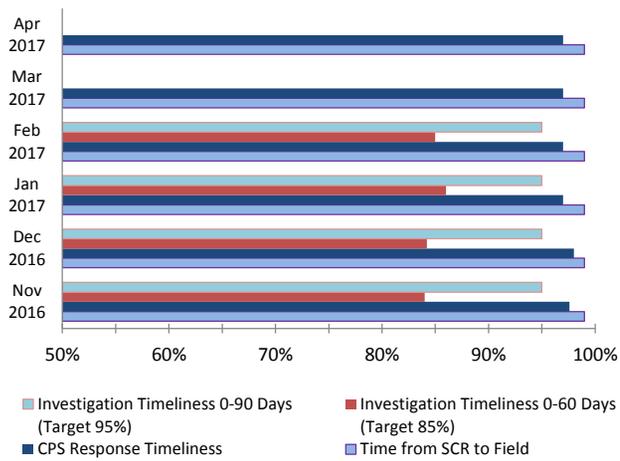


## Section I: Child Protection & Permanency

### Caseload Compliance (Individual Worker Level)

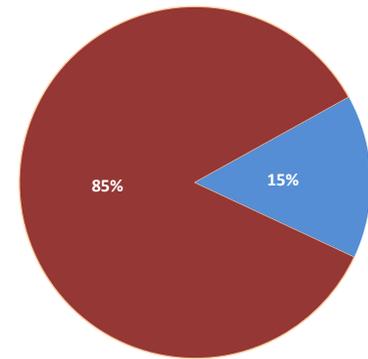


### Response and Investigation Timeliness

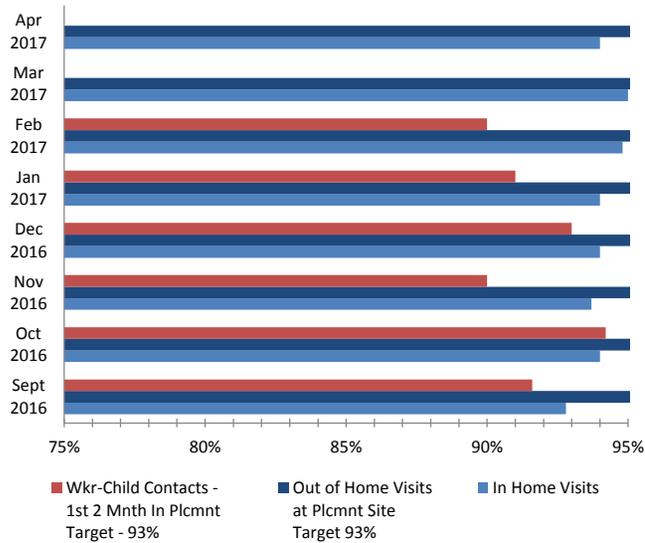


### Referrals to Early Intervention

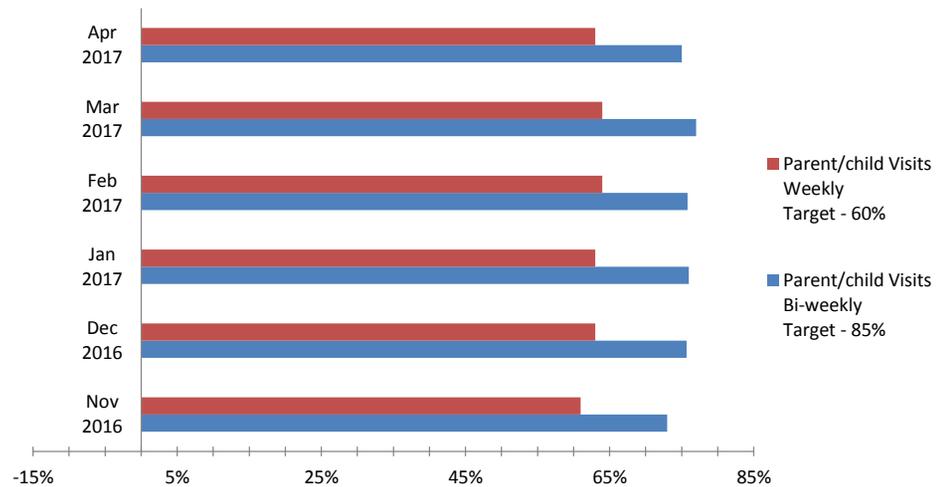
October-April 2017  
n=1,007



### Worker - Child Visits

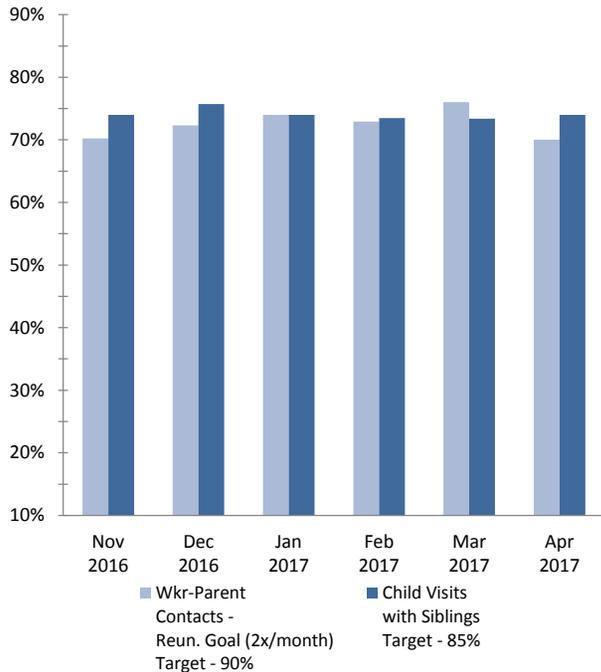


### Parent - Child Visits

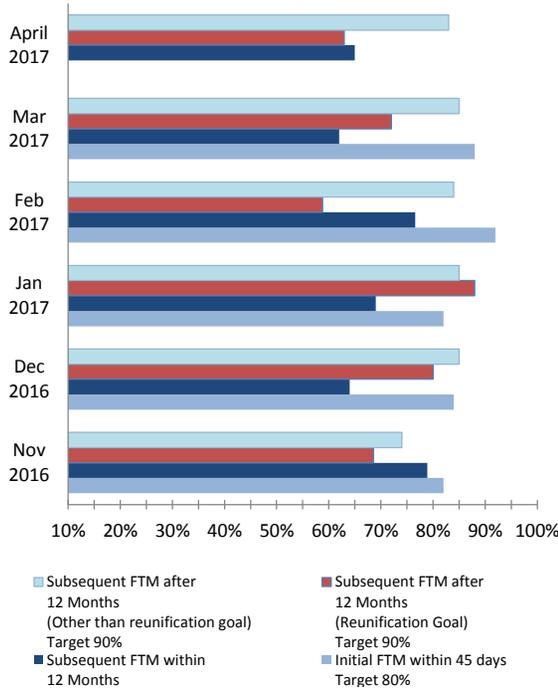


# Section I: Child Protection & Permanency

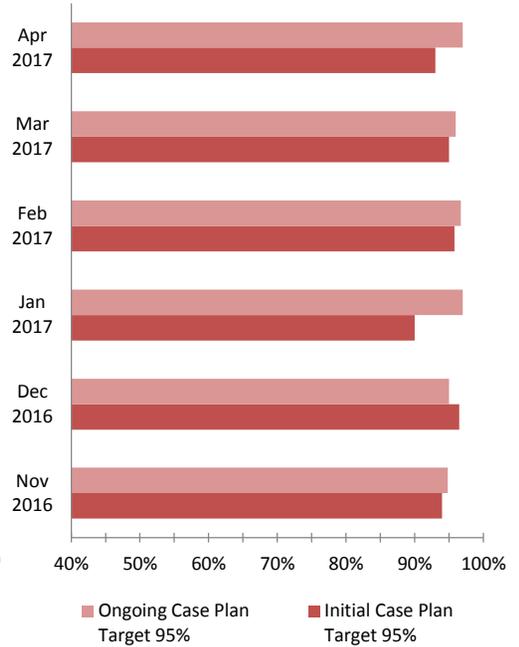
**Worker- Parent Visits & Sibling Visits**



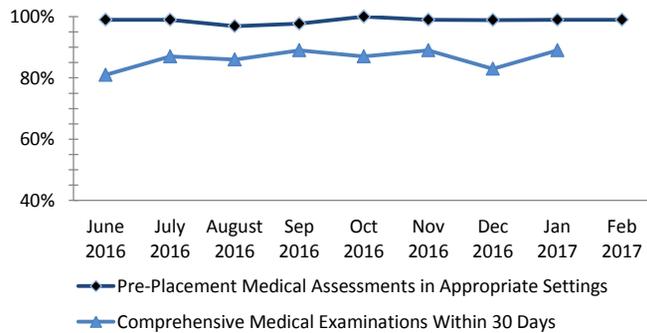
**Initial & Subsequent Family Team Meetings**



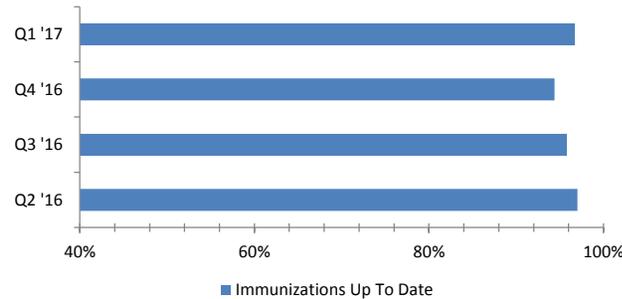
**Initial & Ongoing Case Plans**



**Medical Assessments for Children in Out of Home Placement (OOHP)**

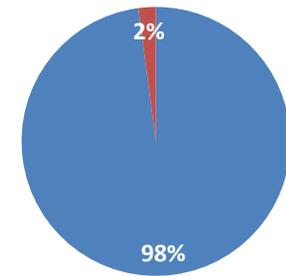


**Immunizations for Children in OOHP**



**Children in OOHP with Annual Dental Exams**

December 2016  
n=3,936



## Section II: Adolescent Services

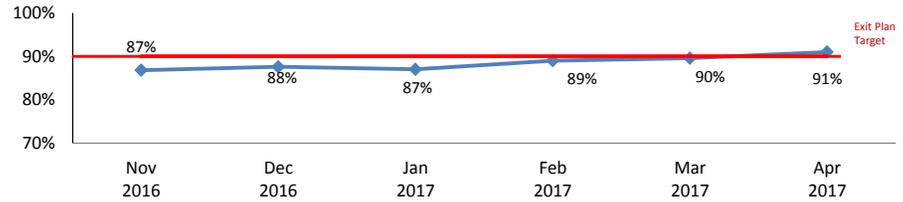
OAS Quick Facts (April 2017)  
Youth 18-21

<b>Youth 18-21 years old served by CP&amp;P<sup>4</sup></b>	<b>2,047</b>
<b>Youth served "In Home" living with a parent/relative or living independently<sup>5</sup></b>	<b>1,660</b>
<b>Youth served "Out-of-Home"</b>	<b>387</b>
Family Based Setting (56%)	
Congregate Care Setting (18%)	
Independent Living (26%)	
<b>Youth Receiving Adoption or KLG Subsidy</b>	<b>1,046</b>

<sup>4</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

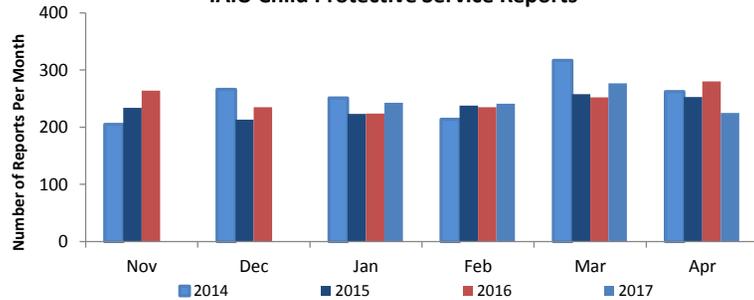
<sup>5</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments  
of Youth Ages 14-18 years

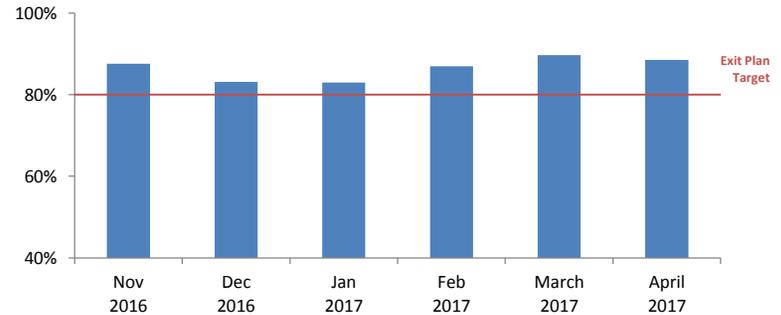


## Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports



IAIU Investigation Timeliness

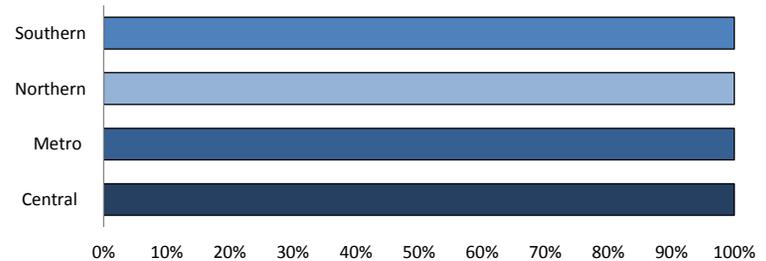


IAIU Caseload Report  
Statewide

No more than 8 new investigations and 12 cases/month

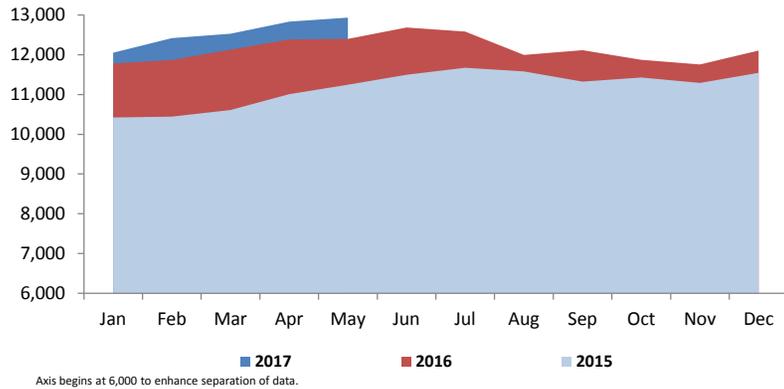


IAIU Caseload Report by Region  
April 2017



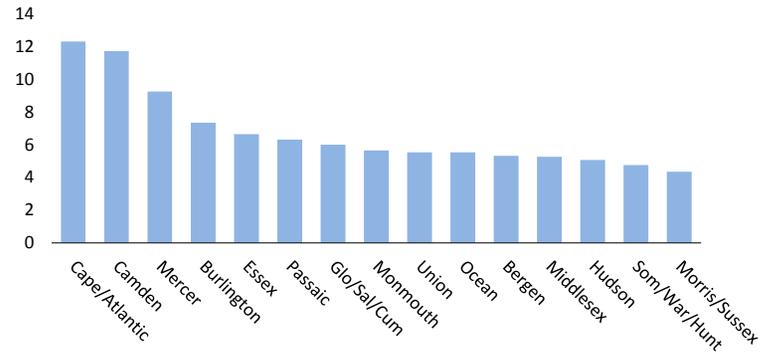
# Section IV: Children's System of Care

**Children in Care Management**  
May 2017

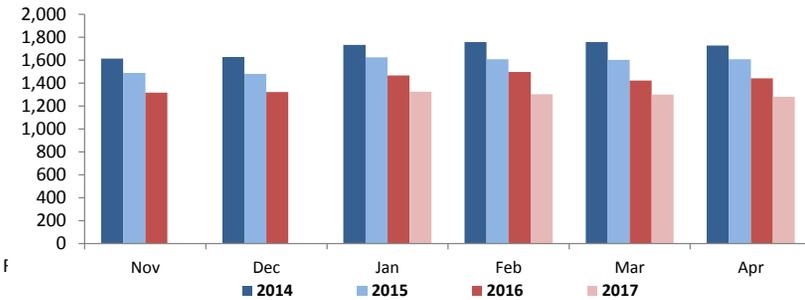


**Rate of Children in Care Management by County**

n=12,834  
May 2017



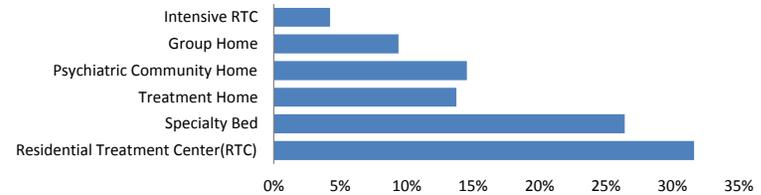
**Children in Out of Home Treatment Settings**



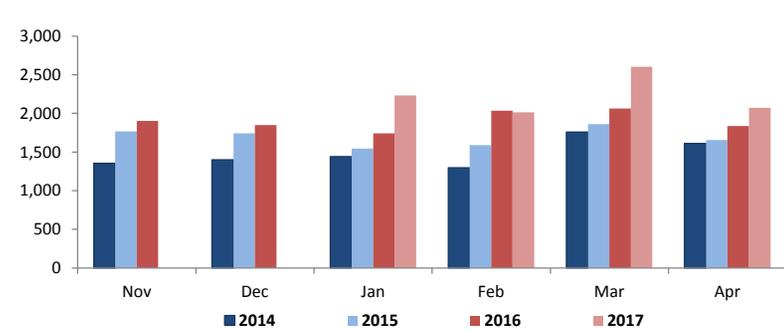
**Children in Out-of-Home Treatment Settings**

April 2017

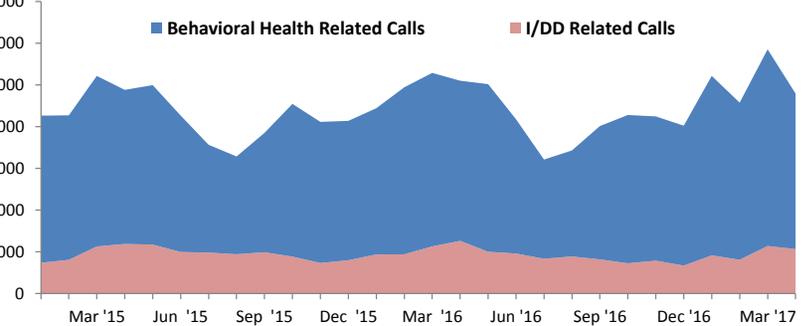
n=1,280



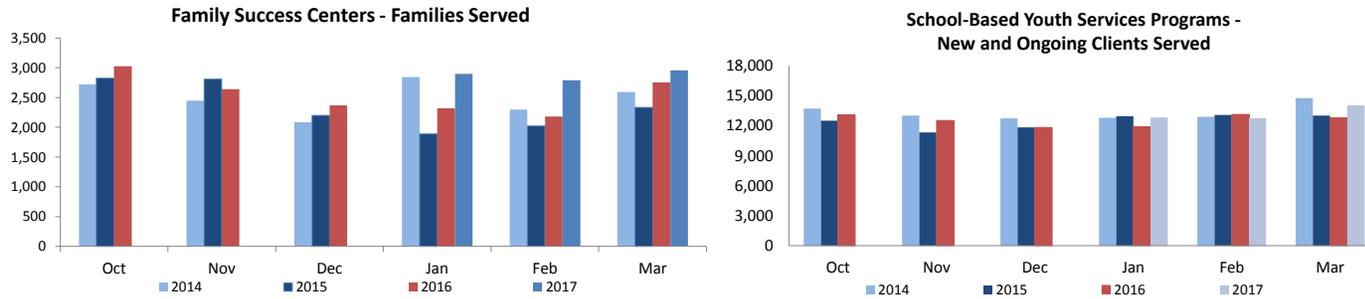
**Mobile Response Stabilization Services (MRSS) Dispatched**



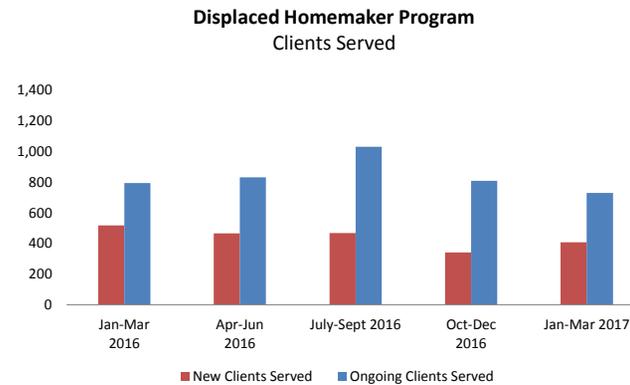
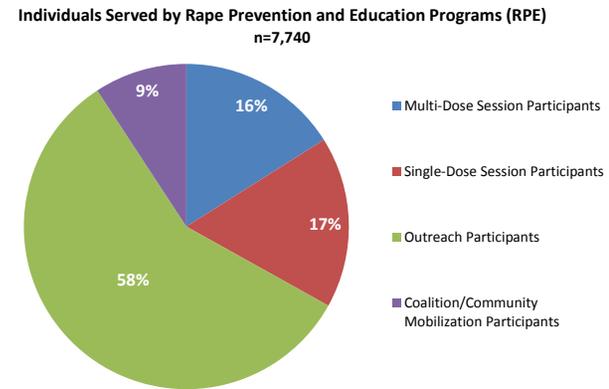
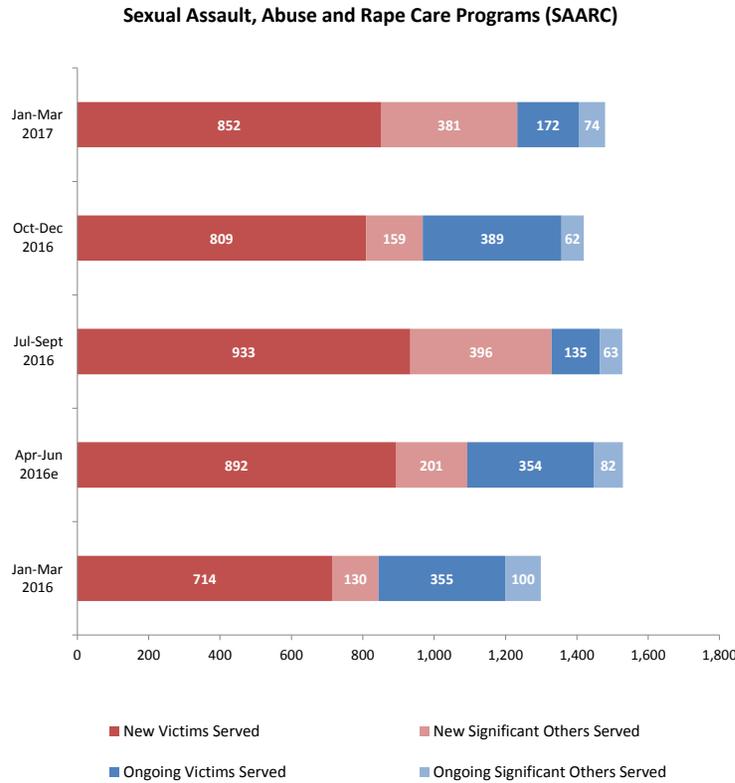
**PerformCare Total Calls**



## Section V: Family & Community Partnerships

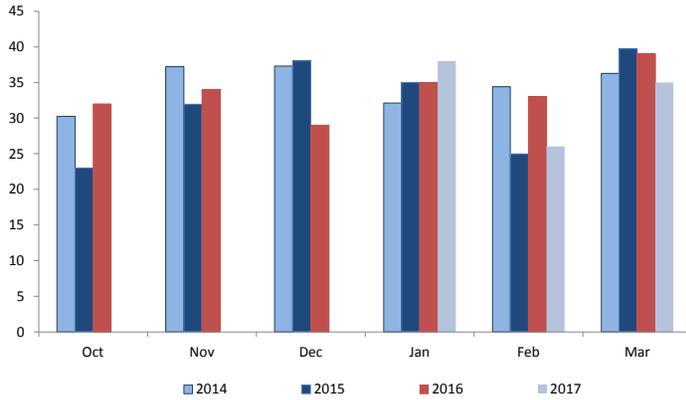


## Section VI: Division on Women

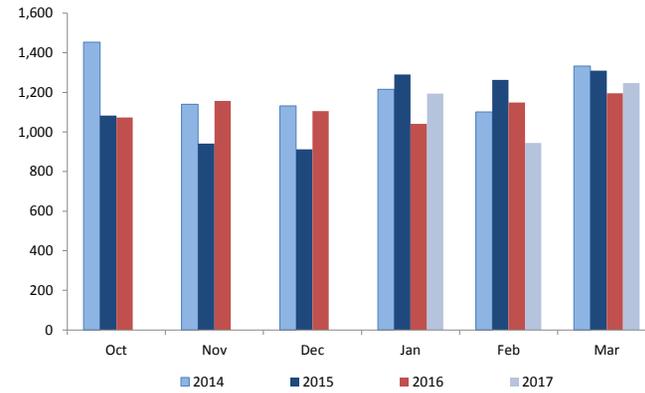


## Section VI: Division on Women

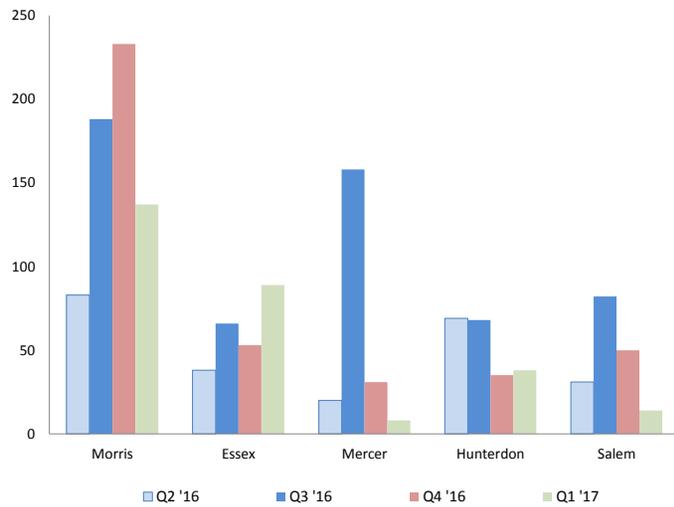
**Residential Domestic Violence Programs:  
Victims' Average Length of Stay (days)**



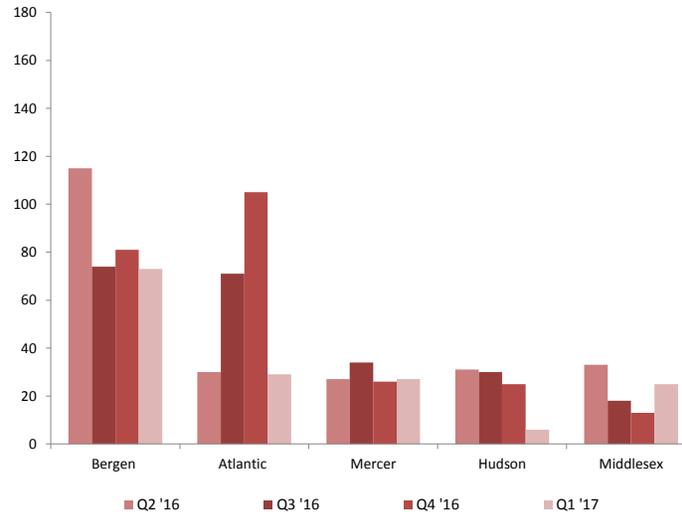
**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services  
Total New Clients**



**Top 5 Counties with Residential DV Shelters Over Capacity**  
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



**Top 5 Counties with Unmet Need for Non-Residential DV Services**  
Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.  
Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

## CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target				< 60% of Final Target				
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	95%	97%	98%	96%	98%	99%	72%	67%	100%	83%	69%	84%
Atlantic West	96%	99%	99%	92%	97%	100%	61%	98%	95%	82%	65%	78%
Bergen Central	100%	91%	99%	99%	99%	100%	100%	100%	97%	85%	62%	74%
Bergen South	100%	95%	99%	98%	99%	96%	88%	100%	91%	83%	64%	78%
Burlington East	94%	97%	95%	69%	92%	90%	48%	61%	100%	78%	70%	82%
Burlington West	99%	94%	96%	71%	92%	78%	68%	83%	95%	74%	64%	67%
Camden Central	92%	95%	96%	85%	94%	78%	85%	100%	85%	79%	62%	73%
Camden East	98%	90%	98%	75%	91%	95%	95%	100%	98%	64%	63%	74%
Camden North	94%	89%	95%	47%	75%	81%	56%	84%	84%	62%	49%	72%
Camden South	91%	92%	98%	86%	96%	80%	55%	83%	95%	74%	67%	77%
Cape May	97%	96%	97%	92%	97%	100%	92%	90%	97%	73%	64%	70%
Cumberland East	87%	74%	95%	32%	53%	64%	28%	56%	79%	53%	61%	75%
Cumberland West	100%	93%	99%	72%	91%	83%	62%	14%	98%	66%	62%	73%
Essex Central	91%	92%	94%	91%	97%	42%	20%	65%	85%	63%	54%	66%
Essex North	81%	93%	99%	83%	96%	43%	38%	38%	79%	84%	64%	71%
Essex South	98%	98%	97%	91%	99%	73%	31%	100%	100%	66%	51%	72%
Gloucester East	98%	98%	98%	74%	93%	88%	90%	83%	100%	74%	68%	80%
Gloucester West	97%	86%	99%	92%	98%	98%	68%	87%	91%	67%	58%	70%
Hudson Central	99%	95%	99%	96%	98%	90%	92%	100%	86%	88%	69%	86%
Hudson North	100%	100%	98%	93%	95%	100%	100%	100%	100%	80%	65%	77%
Hudson South	99%	94%	98%	84%	94%	83%	89%	95%	95%	86%	66%	79%
Hudson West	100%	97%	99%	93%	97%	82%	67%	100%	100%	85%	76%	85%
Hunterdon	100%	80%	94%	85%	98%	100%	100%	N/A	100%	79%	69%	74%
Mercer North	95%	75%	96%	72%	96%	95%	68%	83%	84%	58%	57%	67%
Mercer South	94%	80%	96%	69%	93%	100%	71%	84%	79%	66%	64%	72%
Middlesex Central	98%	93%	99%	91%	98%	67%	23%	100%	67%	65%	66%	72%
Middlesex Coastal	100%	100%	99%	97%	99%	46%	56%	100%	96%	79%	68%	70%
Middlesex West	92%	82%	94%	88%	96%	96%	56%	20%	87%	64%	61%	72%
Monmouth North	92%	99%	100%	92%	98%	95%	98%	96%	100%	71%	66%	73%
Monmouth South	97%	98%	99%	85%	96%	97%	70%	100%	89%	80%	67%	73%
Morris East	97%	92%	99%	94%	97%	89%	100%	80%	89%	73%	63%	73%
Morris West	92%	95%	99%	86%	95%	67%	56%	71%	100%	78%	76%	91%
Newark Center City	100%	92%	97%	87%	97%	85%	74%	59%	98%	75%	64%	78%
Newark Northeast	100%	96%	96%	82%	95%	76%	82%	32%	95%	75%	70%	87%
Newark South	98%	93%	98%	77%	93%	99%	100%	100%	100%	57%	56%	64%
Ocean North	93%	93%	100%	89%	97%	91%	83%	71%	98%	78%	68%	79%
Ocean South	98%	93%	99%	86%	98%	61%	82%	95%	98%	71%	69%	78%
Passaic Central	91%	83%	97%	91%	97%	92%	81%	100%	100%	64%	53%	71%
Passaic North	99%	86%	98%	95%	98%	85%	45%	89%	97%	75%	55%	67%
Salem	95%	93%	99%	96%	99%	93%	77%	100%	97%	86%	68%	82%
Somerset	100%	95%	95%	89%	96%	89%	93%	100%	100%	81%	72%	82%
Sussex	100%	95%	99%	93%	97%	92%	67%	71%	100%	82%	74%	83%
Union Central	79%	92%	96%	92%	99%	86%	36%	100%	87%	61%	67%	74%
Union East	97%	87%	96%	77%	92%	81%	50%	77%	90%	65%	55%	68%
Union West	92%	100%	98%	91%	99%	100%	77%	83%	75%	65%	48%	63%
Warren	95%	80%	87%	87%	97%	50%	0%	100%	100%	75%	79%	86%
<b>Statewide</b>	<b>96%</b>	<b>92%</b>	<b>97%</b>	<b>85%</b>	<b>95%</b>	<b>85%</b>	<b>69%</b>	<b>83%</b>	<b>94%</b>	<b>72%</b>	<b>64%</b>	<b>75%</b>

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	November'16-April'17
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	September'16-February'17
M# 10	Monthly Caseworker Visits with Children at child's placement site <sup>2</sup>	93%	November'16-April'17
M# 13	Investigation Completion within 60 days	85%	September'16-February'17
M# 14	Investigation Completion within 90 days	95%	September'16-February'17
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	October'16-March'17
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	November'16-April'17
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	November'16-April'17
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	November'16-April'17
M# 28	Caseworker visits Parent 2x/Month	90%	November'16-April'17
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	3/25/2017-4/29/2017
M# 30	Bi-weekly Parent-Child Visits	85%	November'16-April'17

<sup>2</sup>Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over 6 weeks.

## Worker and Office Caseloads by Worker Type and by Local Office - April 2017

Local Office	1 Intake		2 Permanency		3 Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	96%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	100%	Yes
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	74%	No	100%	Yes	100%	Yes
Camden Central	77%	No	100%	Yes	100%	Yes
Camden East	92%	Yes	100%	Yes	100%	Yes
Camden North	38%	No	100%	Yes	100%	Yes
Camden South	76%	No	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	63%	No	100%	Yes	100%	Yes
Cumberland West	88%	No	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	94%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	95%	Yes	100%	Yes		
Gloucester West	87%	No	100%	Yes	100%	Yes
Hudson Central	82%	No	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	95%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	100%	Yes	100%	Yes
Monmouth North	100%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	94%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	84%	No	100%	Yes	100%	Yes
Newark South	100%	Yes	100%	Yes	100%	Yes
Ocean North	100%	Yes	100%	Yes	100%	Yes
Ocean South	100%	Yes	100%	Yes	100%	Yes
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	86%	No	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	100%	Yes
Union East	95%	Yes	100%	Yes	100%	Yes
Union West	94%	Yes	100%	Yes	75%	No
Warren	100%	Yes	100%	Yes	100%	Yes
<b>Statewide<sup>4</sup></b>	<b>94%</b>	<b>Yes</b>	<b>100%</b>	<b>Yes</b>	<b>100%</b>	<b>Yes</b>

### 1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

### 2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

### 3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

### 4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.