



# Commissioner's Monthly Report June 2020

Christine Beyer  
Commissioner

**The COVID-19 pandemic** has significantly impacted all aspects of life and work in New Jersey. Statewide efforts to prevent and mitigate community spread have been all-encompassing. Through Executive Orders, Governor Phil Murphy directed all New Jersey residents to stay home, closing schools and non-essential businesses and cancelling all gatherings.<sup>1</sup> As more has become known about COVID-19's methods of transmission, a clearer picture has emerged about crucial precautionary measures, including social distancing, the use of personal protective equipment and cleaning regimens.

Like all other aspects of life in New Jersey, the child welfare system has been significantly impacted by the public health crisis. The extraordinary circumstances of the present emergency have required DCF's operations to be responsive and evolutionary. We have changed the way that we conduct our work while remaining dutiful to our critical mission of service to New Jersey's children and their families.

In the early weeks of the pandemic, DCF closed 46 local offices, restricted access to 9 area offices, and moved 16 regional schools and 2 DCF-operated, hospital-based satellite schools to remote learning. DCF's Office of Information and Technology converted the majority of our 6,700 staff members to remote work. DCF altered practices and policies that guide our daily interactions with children, families, our own staff and partner providers: DCF set up COVID-19 response teams to respond to child protective service investigations and complete home visits on select cases; requirements for in-person visits between parents and children, children and their siblings and caseworkers and families were temporarily suspended in favor of telephonic and video conferencing communication; timeframes for critical practices, such as case plans and family team meetings, were similarly temporarily suspended.<sup>2</sup> After the enactment of new legislation permitting telemedicine and telehealth services, DCF authorized the provision of many outpatient, in-home and community-based services via remote technology.<sup>3</sup> DCF learned to operate in a court system that was transitioning from in-person hearings to virtual proceedings.<sup>4</sup>

The data contained in this report shows marked shifts in measures of performance in certain areas of casework, most notably measurements related to in-person visitation and family team meetings. When reviewing this data, it is important to recognize: **while the operating rules and expectations have undergone swift and significant changes, the metrics included in this report have not yet been altered to measure the new, revised practice expectations.** In other words, DCF is sharing "post-COVID-19" data using "pre-COVID-19" performance metrics. For some measures, the underlying processes have been temporarily suspended, i.e., in-person visitation between caseworkers, parents, and children. While the data shows the declines in in-person visits, it may not account for supplemental virtual visits via video conferencing or for phone communications, which DCF's electronic case management system is being updated to capture. For other measures, the rapid conversion to remote work resulted in data entry issues related to connectivity. While this has improved with time, documentation for completed work is still being entered in DCF's case management system. Additionally, we know that not all families possess the technology required to participate in remote visits, teleconferences, and electronic hearings. As DCF and the Administrative Office of the Courts provide greater access to families, their ability to participate in these types of activities will increase.

As the needs of children and families in New Jersey change in light of the health and economic impacts of the COVID-19 pandemic, DCF's operations, practice standards, policies, and resources will continue to evolve responsively and reflectively. DCF will not, however, change our commitment to continued monitoring of performance and transparent dissemination of data to the public.

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<sup>1</sup> N.J. Exec. Order No. 104 (March 16, 2020), [https://nj.gov/infobank/eo/056murphy/approved/eo\\_archive.html](https://nj.gov/infobank/eo/056murphy/approved/eo_archive.html), N.J. Exec. Order No. 107 (March 21, 2020), [https://nj.gov/infobank/eo/056murphy/approved/eo\\_archive.html](https://nj.gov/infobank/eo/056murphy/approved/eo_archive.html).

<sup>2</sup> DCF Admin. Order No. 13 (March 22, 2020, Revised April 22, 2020) [https://www.nj.gov/dcf/policy\\_manuals/AO-I-A-1-013\\_issuance.shtml](https://www.nj.gov/dcf/policy_manuals/AO-I-A-1-013_issuance.shtml)

<sup>3</sup> A3860 Assemb. Reg. Sess. 2020-2021 (NJ 2020). (Approved March 19, 2020 at P.L. 2020, c.3.)

<sup>4</sup> N.J. Supreme Court Omnibus Order (March 27, 2020) <https://njcourts.gov/public/covid19.html>

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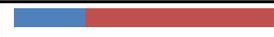
TO BE MAINTAINED Successfully Maintained				
	Measure Description	Target	Performance	
Caseloads	Intake Workers Caseload (Local Offices)	95%	100%	✓
	Intake Workers Caseload	90%	95%	✓
	Permanency Workers Caseload (Local Offices)	95%	100%	✓
	Permanency Workers Caseload	95%	100%	✓
	Adoption Workers Caseload (Local Offices)	95%	99%	✓
	Adoption Workers Caseload	95%	98%	✓
	Supervisor/Worker Ratio	95%	100%	✓
	IAIU Investigators Caseload	95%	100%	✓
	Adequacy of DASG Staffing	100%	99%	✓
	Child Health Units	Met	Met	✓
Process Measures	Timeliness of Investigation Completion (60 days)	85%	83%	✓
	Timeliness of Investigation Completion (90 days)	95%	95%	✓
	IAIU Timeliness of Investigation Completion (60 days)	80%	82%	✓
	Initial Family Team Meetings	80%	95%	✓
	Subsequent FTMs within 12 months	80%	84%	✓
	Subsequent FTMs after 12 months Reunification Goal	90%	95%	✓
	Subsequent FTMs after 12 months Other than Reunification Goal	90%	89%	✓
	Initial Case Plans- for Children Entering Placement	95%	94%	✓
	Timeliness of Current Plans	95%	96%	✓
	Caseworker Contacts with Children – New Placement/Placement Change	93%	94%	✓
	Child Visits with Siblings	85%	88%	✓

TO BE MAINTAINED CONT. Successfully Maintained				
	Measure Description	Target	Performance	
Process Measures	Caseworker Contact with Children in Placement	93%	94%	✓
	Parent-Child Visits –weekly	60%	77%	✓
	Parent-Child Visits – biweekly	85%	91%	✓
	Independent Living Assessments	90%	86%	✓
Quality Measures Annually	Educational Needs	80%	83%	✓
	Quality of Case Planning and Services	75%	70%	✓
	Housing (July - December 2018)	95%	96%	✓
	Employment/Education (July - Dec 2019)	85%	89%	✓
Outcome Measures Annually	Quality Investigations (March 2018)	85%	91%	✓
	Placing Siblings groups of 2 & 3 (CY 2018)	80%	77%	✓
	Placing Siblings groups of 4 or More (CY 2018)	80%	86%	✓
	Recruitment for Sibling Homes Serving Four or More (CY 2018)	Met	Met	✓
	Placement Stability- First 12 Months in Care (CY 2017)	84%	85%	✓
	Placement Stability- Children in Care 13 –24 Months (CY 2016)	88%	95%	✓
	Abuse and Neglect of Children in Foster Care (CY 2018)	0.49%	0.27%	✓
	Repeat Maltreatment In-home (CY 2017)	7.2%	5.0%	✓
	Maltreatment Post-Reunification (CY 2015)	6.9%	5.9%	✓
	Permanency within 12 Months (CY 2017)	42%	41%	✓
	Permanency within 36 Months (CY 2015)	80%	81%	✓
	Permanency within 48 Months (CY 2014)	86%	89%	✓
	Needs Assessment (July - Dec 2018)	Met	Met	✓

FOUNDATIONAL ELEMENTS	
Data Transparency successfully maintained	✓
Case Practice Model successfully maintained	✓
State Central Registry successfully maintained	✓
Appropriate Placements successfully maintained	✓
Service Array successfully maintained	✓
Medical/Behavioral Health Services successfully maintained	✓
Training successfully maintained	✓
Flexible Funding successfully maintained	✓
Resource Family Care Support Rates successfully maintained	✓
Permanency successfully maintained	✓
Adoption Practice successfully maintained	✓

TO BE ACHIEVED				
	Measure Description	Target	Performance	
Process Measures Monthly	Caseworker Contacts with Family When Goal is Reunification	90%	76%	☐
	Quality of Teaming (CY 2018)	75%	58%	☐
Quality Measures Annually	Quality of Case Plans (CY 2018)	80%	51%	☐
	Services to Support Transitions (CY 2018)	80%	62%	☐
Outcome Measures Annually	Re-entry to Placement (CY 2016)	9%	12.2%	☐
	Permanency within 24 Months (CY 2016)	66%	65%	☐

**SUSTAINABILITY AND EXIT PLAN**  
**Key Performance Indicators**  
**On or About April 30<sup>th</sup>, 2020**

<b>"To Be Achieved" Measures</b>					
	Month	<sup>1</sup> Performance	Exit Plan Target	% to Meet Target	
CW Visits with Parent 2x/Month	April '20	25%	90%	-65%	

<b>"To Be Maintained" Measures</b>					
	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTM's within 45 days	March '20	64%	80%	-16%	
Subsequent FTM's within 12 Months	April '20	60%	80%	-20%	
Subsequent FTM's after 12 Months - Reunification Goal (n=28)	April '20	61%	90%	-29%	
Subsequent FTM's after 12 Months - Other than Reunification Goal	April '20	84%	90%	-6%	
Investigation Timeliness CP&P 60 Days	February '20	86%	85%	0%	
Investigation Timeliness CP&P 90 Days	February '20	96%	95%	0%	
Investigation Timeliness IAIU	April '20	73%	80%	-7%	
Initial Case Plans	April '20	94%	95%	-1%	
Ongoing Case Plans	April '20	92%	95%	-3%	
Child Visit with Siblings	April '20	54%	85%	-31%	
Parent-Child Weekly Visit <sup>2</sup>	April '20	39%	60%	-21%	
Parent-Child Visits Biweekly	April '20	51%	85%	-35%	
CW Visits Child Monthly (at placement site) <sup>3</sup>	April '20	82%	93%	-11%	
CW Visits Child 2x/Month for first 2 Months in Placement	February '20	50%	93%	-43%	
Ind. Living Assessments 14-18 Years Old	April '20	90%	90%	0%	
Supervisor Worker Ratio	April '20	100%	95%	0%	
Caseloads: IAIU Investigators	April '20	100%	95%	0%	
Caseloads: Intake	April '20	99%	90%	0%	
Caseloads: Permanency	April '20	100%	95%	0%	
Caseloads: Adoption	April '20	99%	95%	0%	

 The blue bar indicates DCF performance in the current month.  
 The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>1</sup> Reported performance understates actual performance in some measures because data does not exclude all instances where an event could not occur.

<sup>2</sup> Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

<sup>3</sup> Caseworker visits with Children in Placement (all locations) April 2020: 87 %.



### DCF At A Glance Dashboard

On or About April 30<sup>th</sup>, 2020

DCF At a Glance		CSOC <sup>5</sup> Quick Facts	
<b>DCF: Total Children Served in the Month<sup>1</sup></b>	<b>67,671</b>	<b>Youth Open with CSOC<sup>2</sup> (unduplicated count)</b>	<b>36,363</b>
<b>CP&amp;P: Children/Youth Served</b>	<b>31,308</b>	<b>DD Eligible Children (unduplicated count)</b>	<b>14,016</b>
<b>Children Under 18</b>	<b>29,693</b>	<b>MRSS: Dispatches in the month</b>	<b>714</b>
OOH Setting (< 18)	4,031	<b>MRSS: Interventions (includes prior dispatches)</b>	<b>2,092</b>
In-Home Setting (< 18)	25,662	Remained in same Living situation	99%
<b>Youth 18-21</b>	<b>1,615</b>		
OOH Setting (>18)	287	<b>Care Management: Children Served</b>	<b>15,168</b>
In-Home Setting (>18)	1,328	<b>OOH Behavioral Health Settings: Children Served</b>	<b>857</b>
<b>FCP: Total Clients Served<sup>3</sup> (December)</b>	<b>15,465</b>	Placed out of State	0
<b>DOW: Total Clients Served (December) Excludes DH and RPE</b>	<b>1,639</b>		
<b>DCF: Families Served in the Month<sup>4</sup></b>	<b>21,736</b>	<b>PerformCare Calls</b>	<b>5,184</b>
<b>CP&amp;P</b>	<b>15,787</b>	<i>DD Related Calls</i>	967
<b>FCP (Family Success Centers &amp; Home Visiting) (April 2019)</b>	<b>5,949</b>		

<b>Hotline Referrals</b>	<b>7,917</b>	<b>FSCs: Families Served<sup>9</sup> (December)</b>	<b>2,395</b>
CPS Reports	27%	<b>Home Visiting: Families Served<sup>9</sup> (December)</b>	<b>3,554</b>
CWS Referrals	5%	<b>SBYSP: Clients Served (December)</b>	<b>9,516</b>
Number of Human Trafficking Referrals <sup>7</sup> (March 2020)	12		
<b>Response Timeliness</b>	<b>87%</b>	<b>DV Services: Clients Served (December)</b>	<b>878</b>
<b>Monthly Staff Contacts/Children OOH</b>	<b>82%</b>	Residential	18%
<b>Entries to Care</b>	<b>76</b>	Non-Residential	82%
<b>Shelter Placements (January 2020)</b>		<b>SAARC: Clients Served (December)</b>	<b>761</b>
Children under 13 placed in shelters	0	<b>Displaced Homemaker: Clients Served (April)</b>	<b>673</b>
Youth > 13 in shelters less than 30 days <sup>8</sup>	100%	New Clients	18%
<b>Subsidized Adoptions/KLG</b> (Includes Subsidized Adoptions and subsidized KLGs)	<b>15,698</b>	<b>Rape Prevention Clients Served (April)</b>	<b>5,625</b>

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>5</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>6</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

<sup>7</sup> The cumulative number of human trafficking referrals between **November 2013 and March 2020 was 977**. This figure could change depending on when the data is extracted.

<sup>8</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

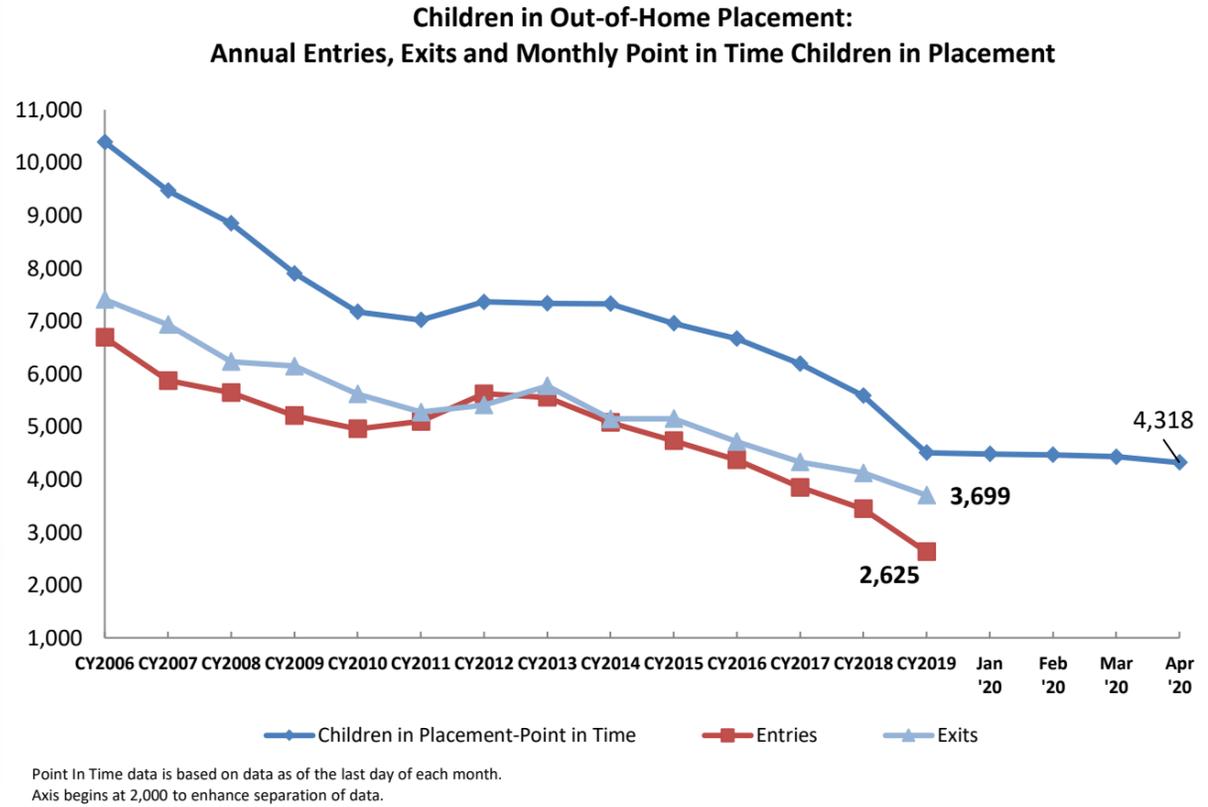
OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

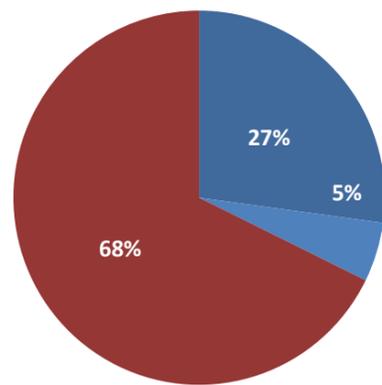
<sup>9</sup> Due to system upgrades within DCF, FCP and DOW data will not be available beginning May 2019. DCF will resume reporting on these data after the new systems have been updated with these data.

# Section I: Child Protection & Permanency

CP&P Quick Facts			Apr-20	Δ from Apr '19
<i>Data in this chart includes children up to age 20.99</i>				
<b>Families Under CP&amp;P Supervision</b>			15,787	-34%
<b>Children Under CP&amp;P Supervision</b>			31,308	-35%
<b>Children Receiving CP&amp;P In-Home Services</b>			26,990	-37%
<b>Children in CP&amp;P Out-of-Home Placement</b>				
Resource Family (non-Kin)	50.3%	2,171	4,318	-19%
Resource Family Kinship	40.3%	1,740		
Group and Residential	7.5%	325		
Independent Living	1.9%	82		
<b>Children Legally Free for Adoption (Excludes TPR Appeals)</b>			817	-20%
<b>Finalized Adoptions to date (CY2020) - As of 4/30/2020</b>			188	-33%
<b>Children in Subsidized Kinship Legal Guardianship</b>			1,608	-6%
<b>Children in Subsidized Adoptions</b>			14,090	-1%
<b>Entries to Care</b>			76	-65%
<b>Exits from Care</b>			145	-53%

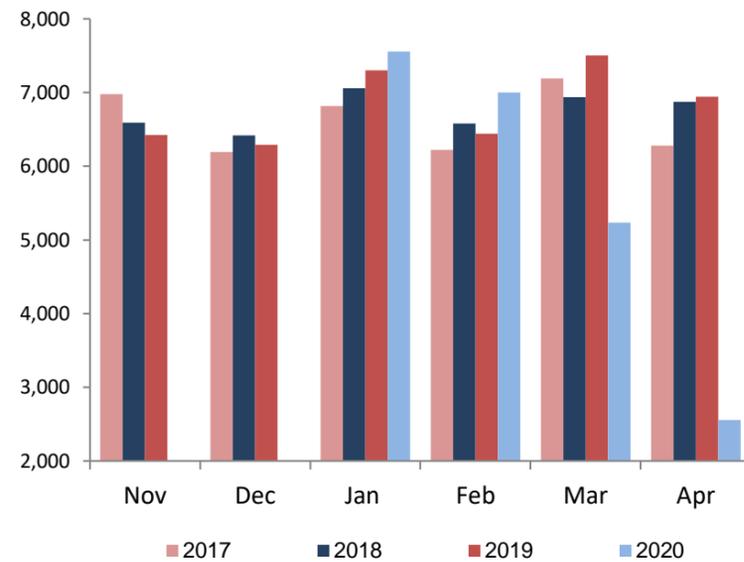


**Total SCR Intakes**  
n = 7,917

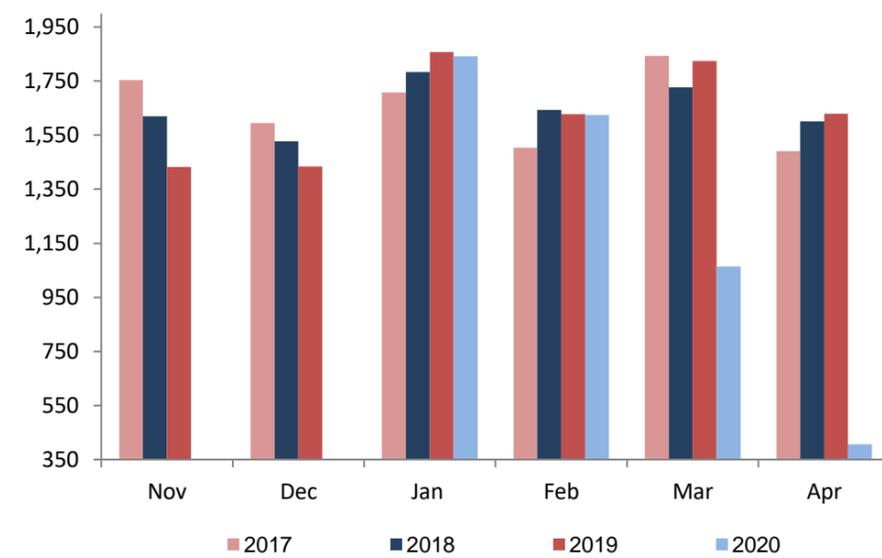


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

**CPS & CWS Referrals**

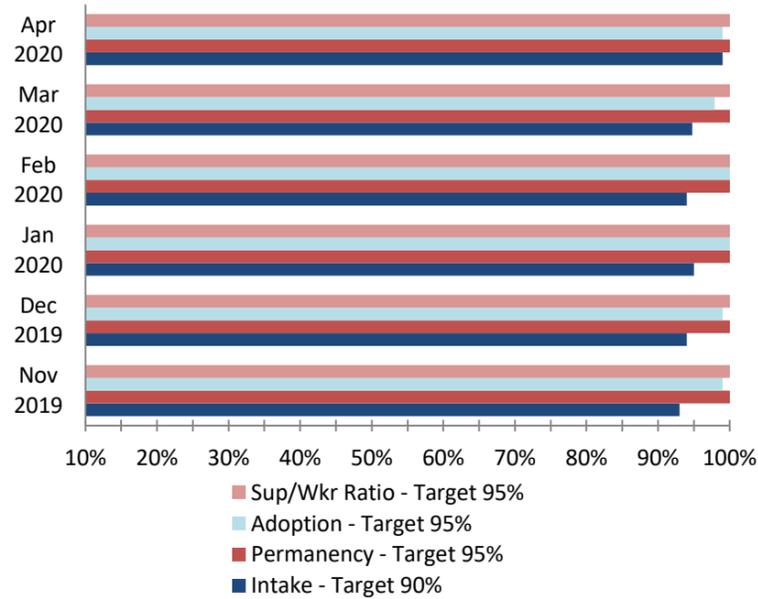


**CWS Referrals Assigned to Local Offices**

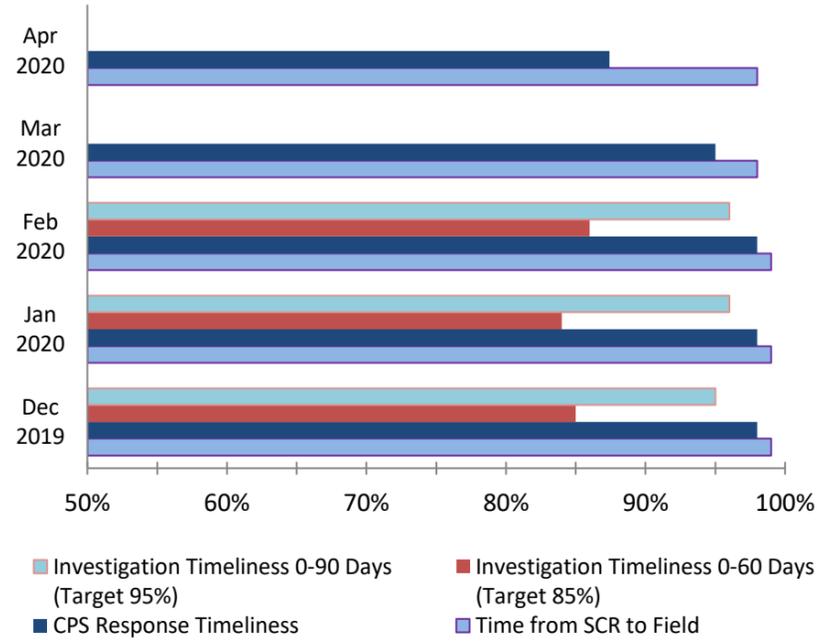


## Section I: Child Protection & Permanency

### Caseload Compliance (Individual Worker Level)

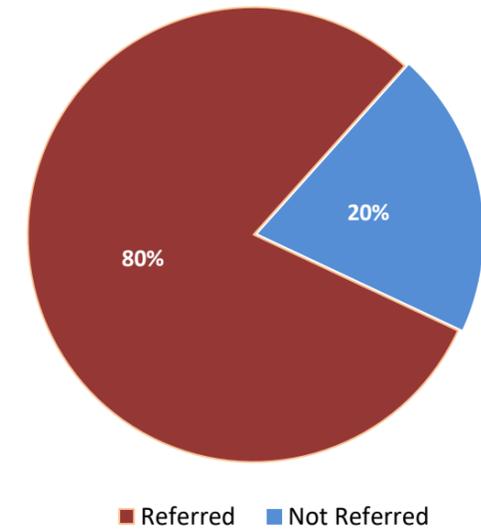


### Response and Investigation Timeliness

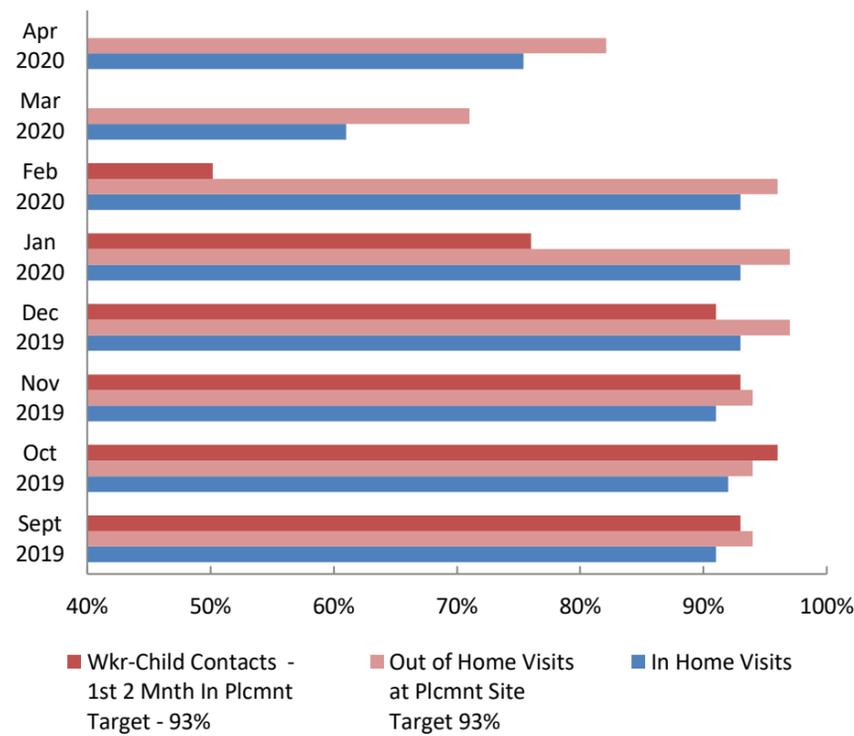


### Referrals to Early Intervention

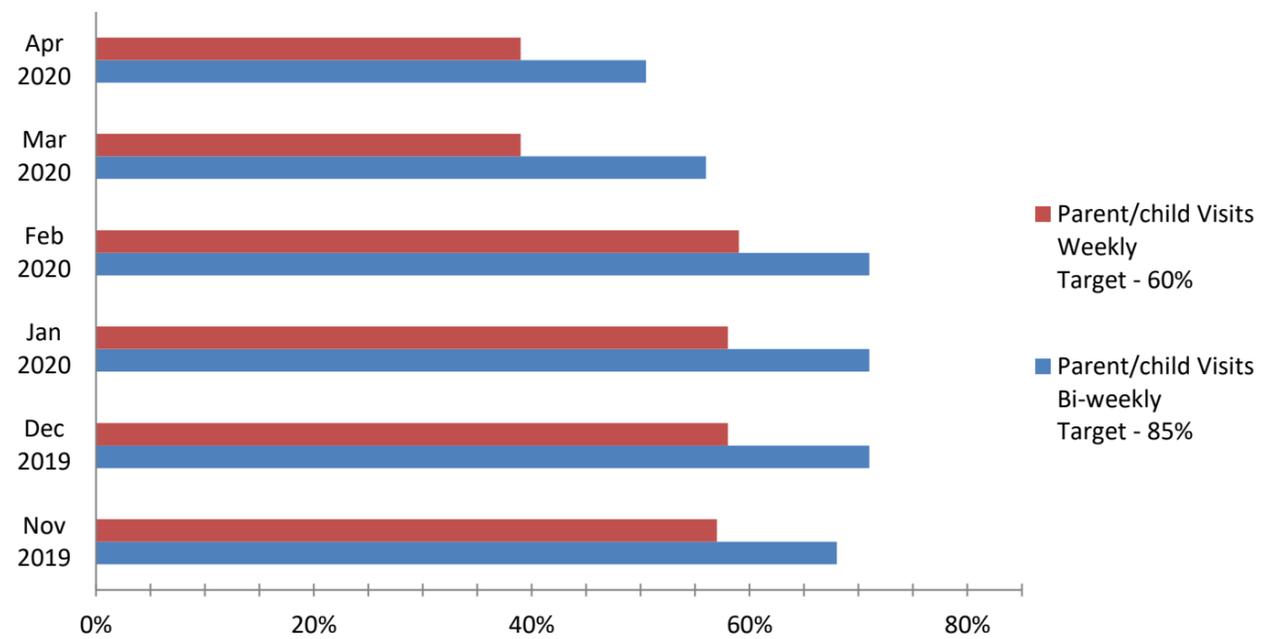
October 2019-April 2020  
n = 538



### Worker - Child Visits

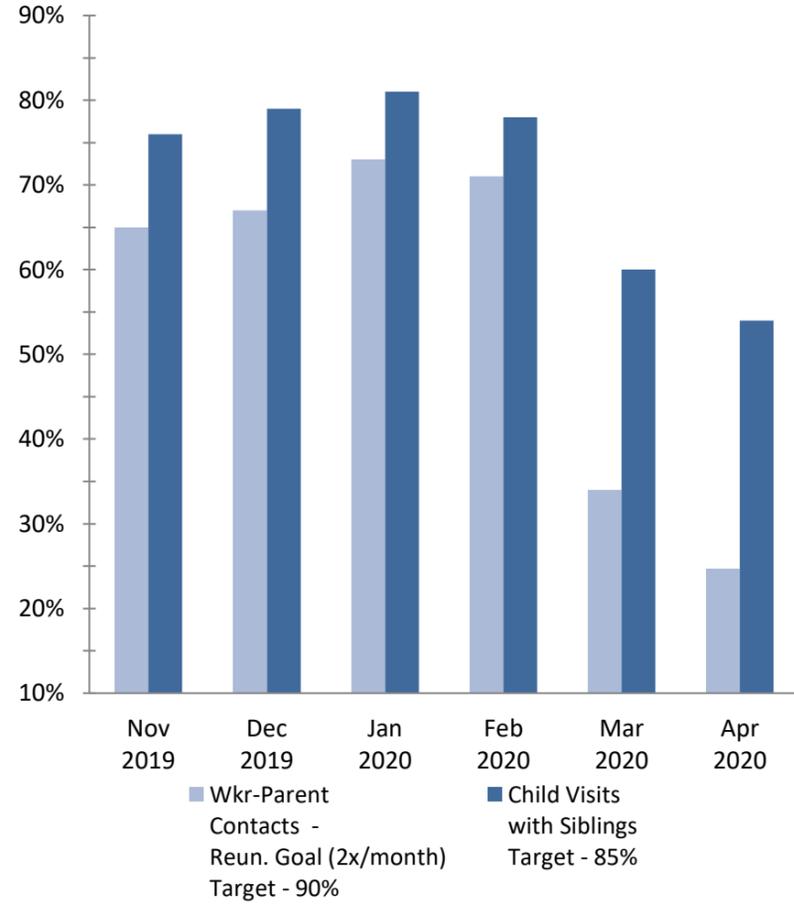


### Parent - Child Visits

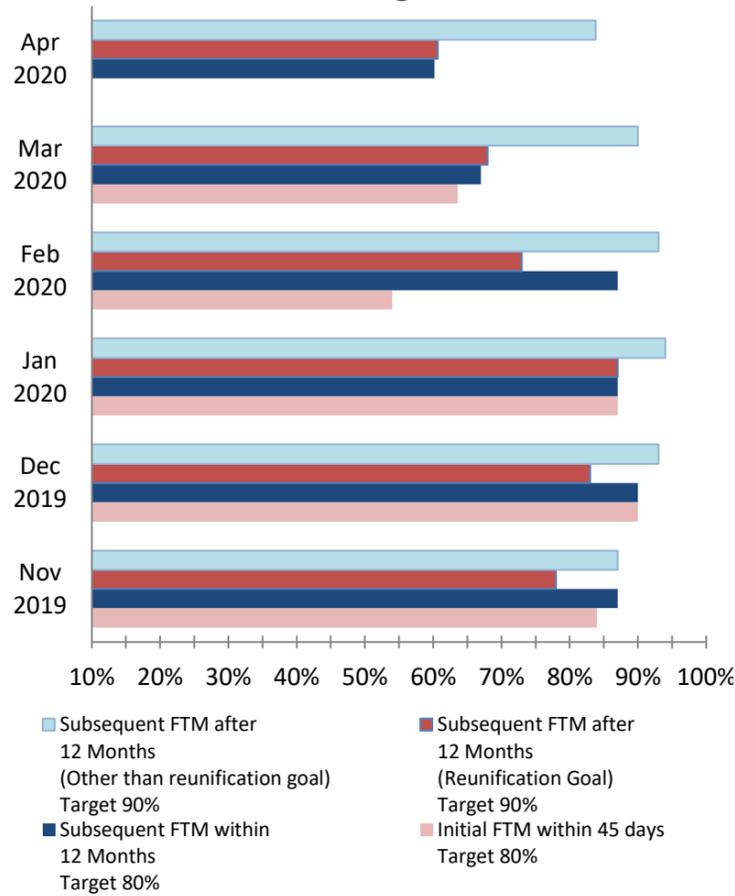


# Section I: Child Protection & Permanency

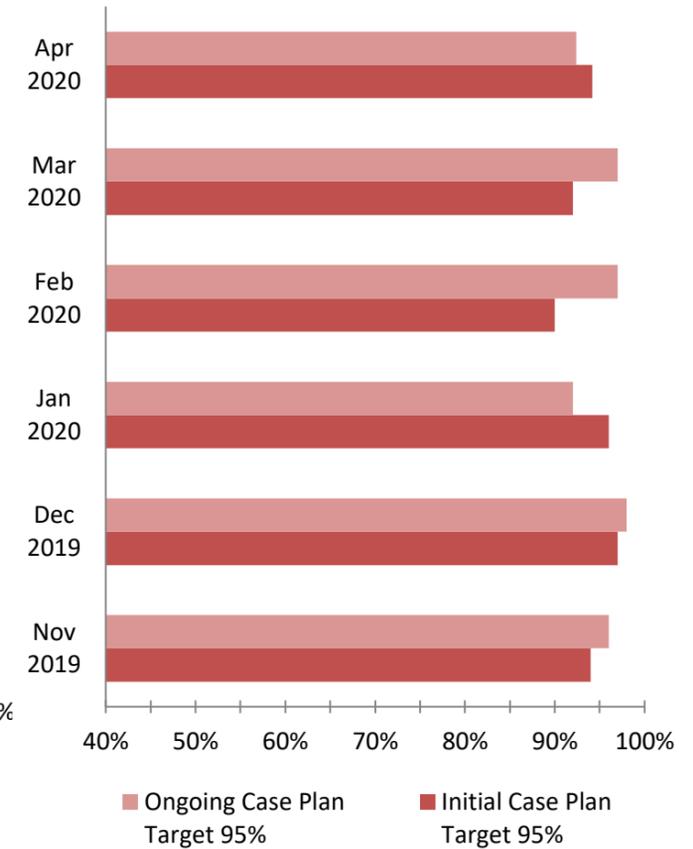
**Worker- Parent Visits & Sibling Visits**



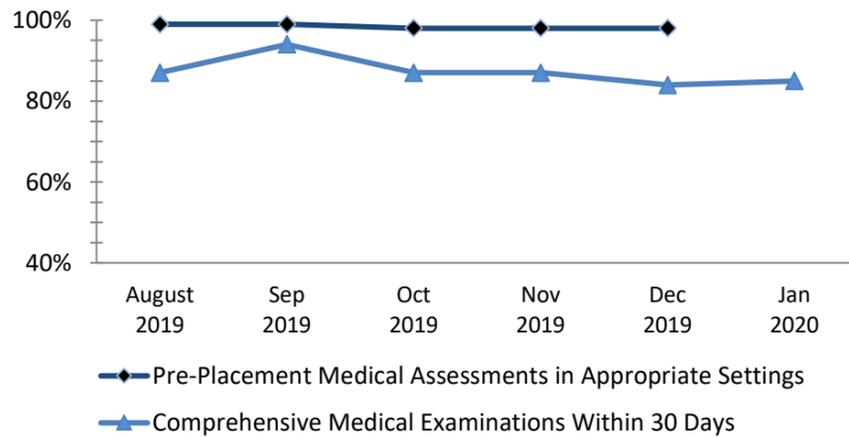
**Initial & Subsequent Family Team Meetings**



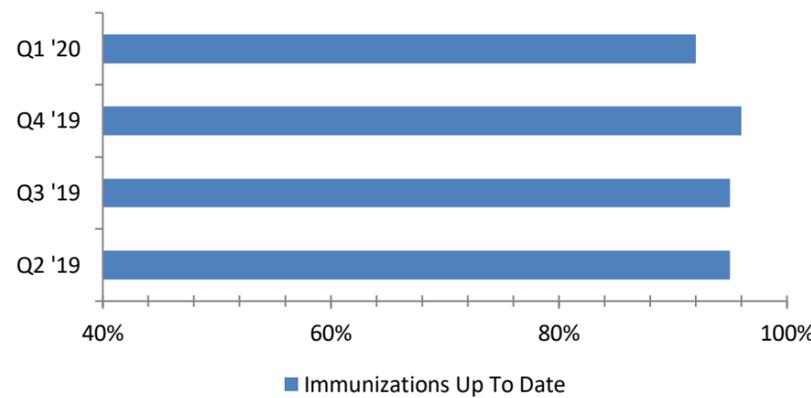
**Initial & Ongoing Case Plans**



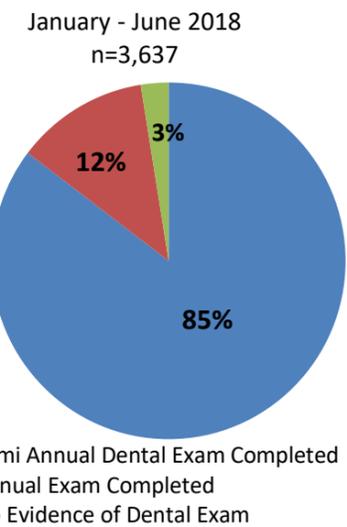
**Medical Assessments for Children in Out of Home Placement (OOHP)**



**Immunizations for Children in OOHP**



**Children in OOHP with Annual Dental Exams**



## Section II: Adolescent Services

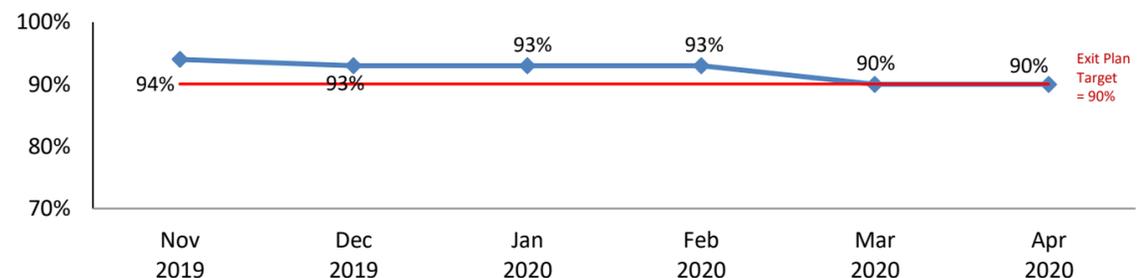
OAS Quick Facts (April 2020)  
Youth 18-21

Youth 18-21 years old served by CP&P <sup>4</sup>		1,615
Youth served "In Home" living with a parent/relative or living independently <sup>5</sup>		1,328
Youth served "Out-of-Home"		287
Resource Family (non-Kin)	(40.1%) 115	
Resource Family Kinship	(12.5%) 36	
Congregate Care Setting	(23.3%) 67	
Independent Living	(24.0%) 69	
Youth Receiving Adoption or KLG Subsidy		1,095

<sup>4</sup> The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

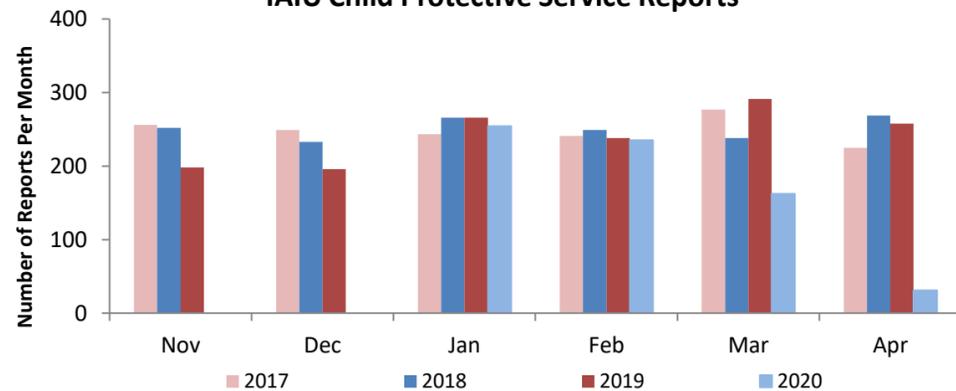
<sup>5</sup> The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency, and 3) Youth that never achieved permanency.

Completed Independent Living Assessments  
of Youth Ages 14-18 years

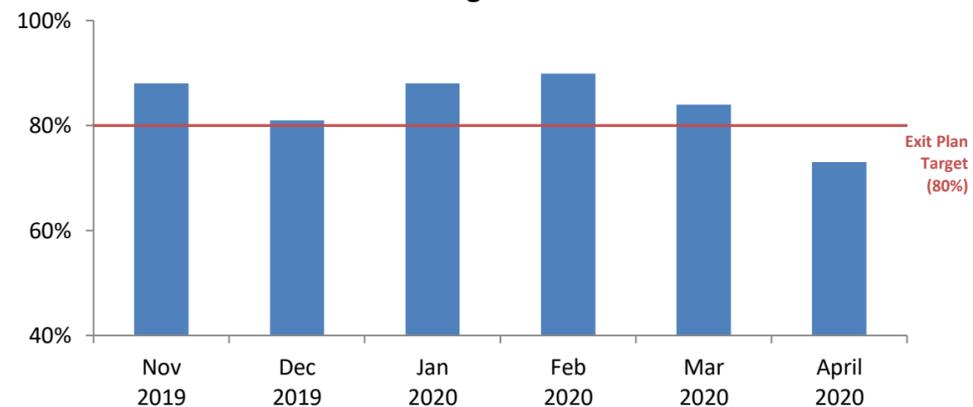


## Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

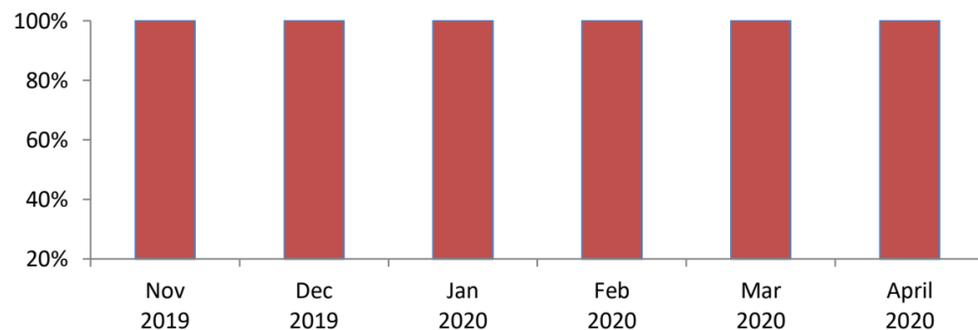


IAIU Investigation Timeliness

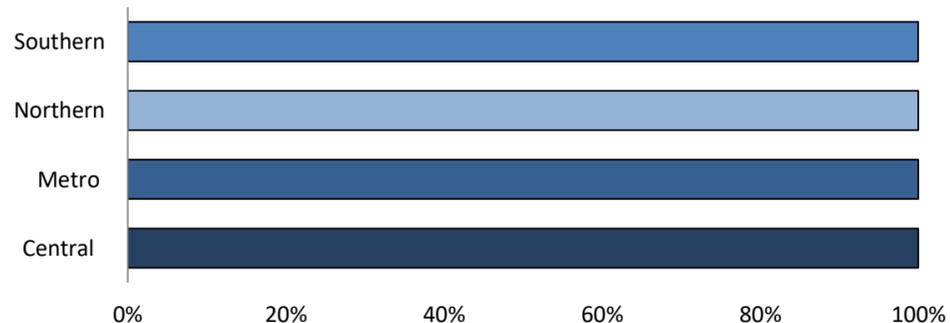


IAIU Caseload Report  
Statewide

No more than 8 new investigations and 12 cases/month

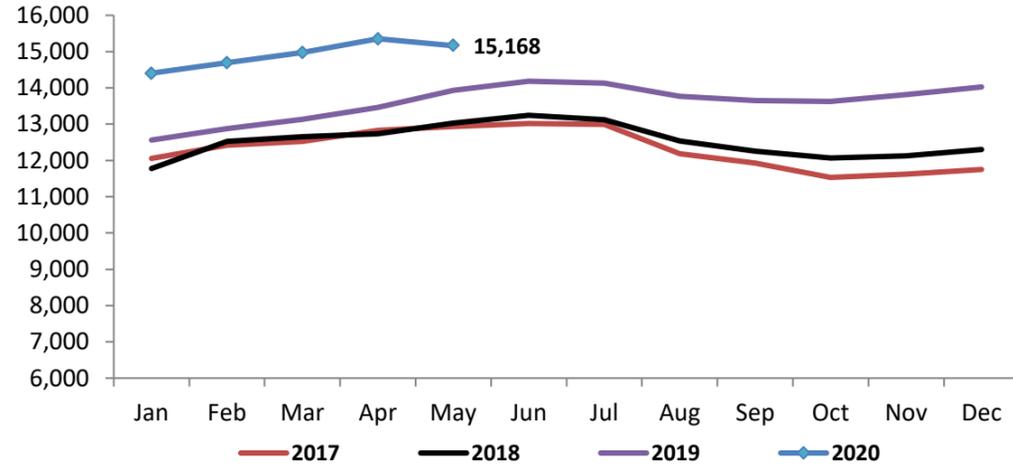


IAIU Caseload Report by Region  
April 2020

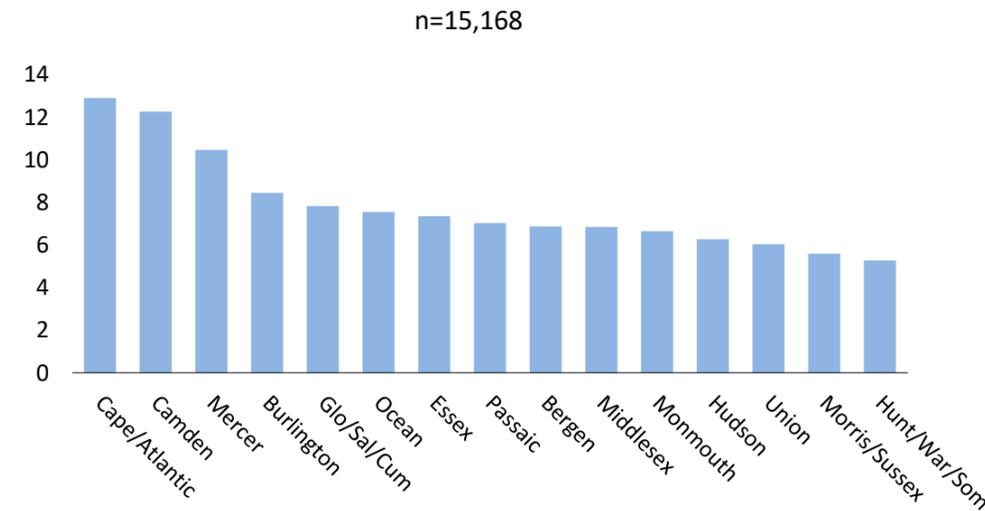


# Section IV: Children's System of Care

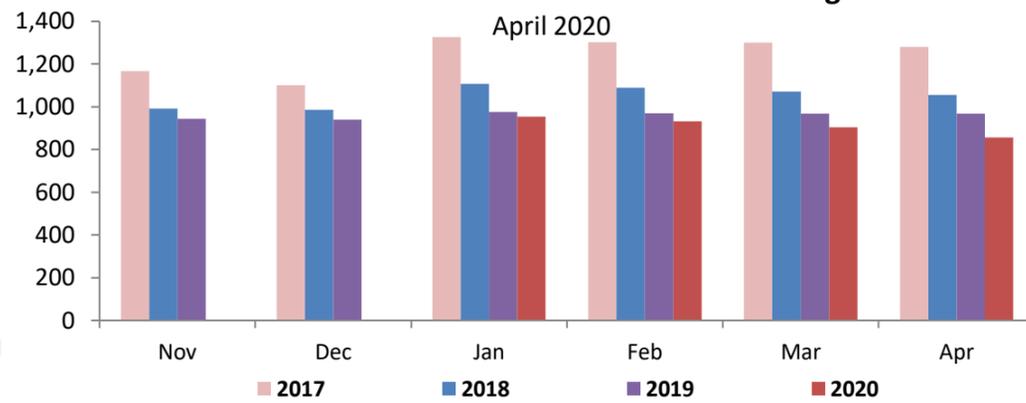
**Children in Care Management**  
May 2020



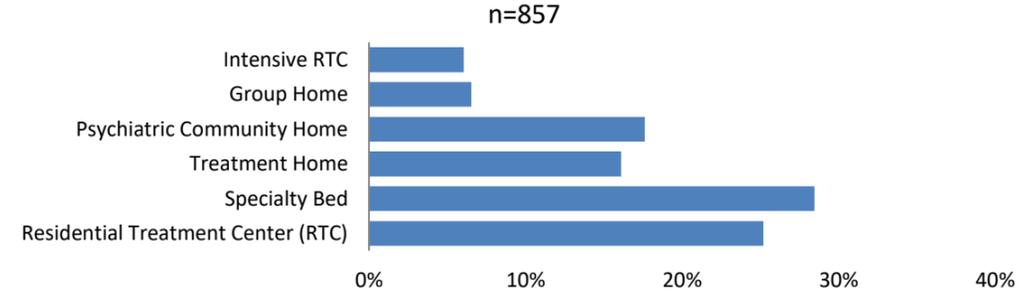
**Rate of Children in Care Management by Count**  
May 2020  
n=15,168



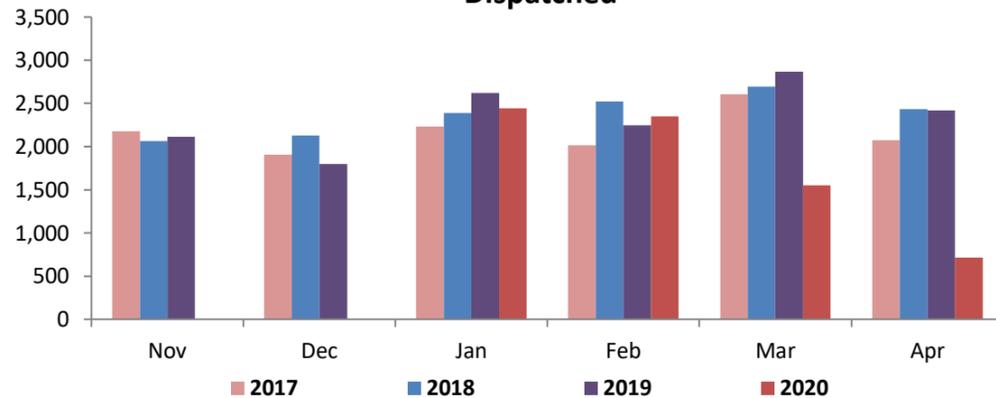
**Children in Out of Home Treatment Settings**  
April 2020



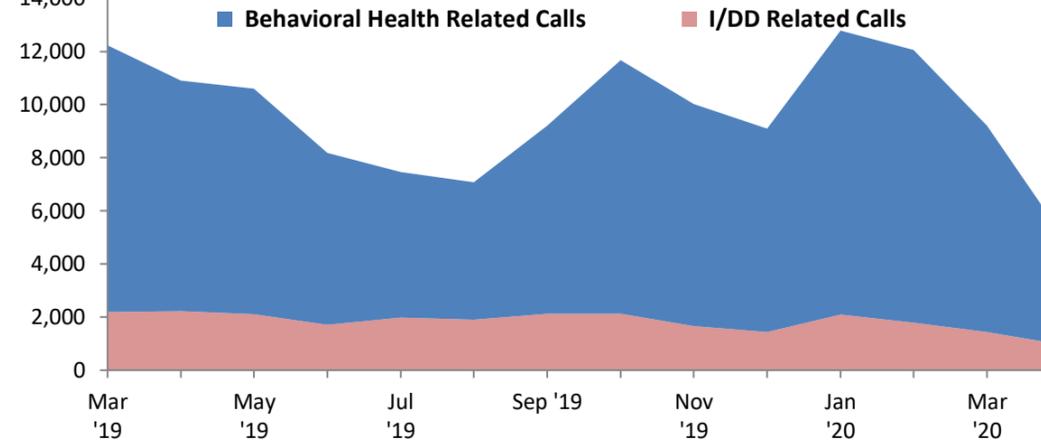
**Children in Out-of-Home Treatment Settings**  
April 2020  
n=857



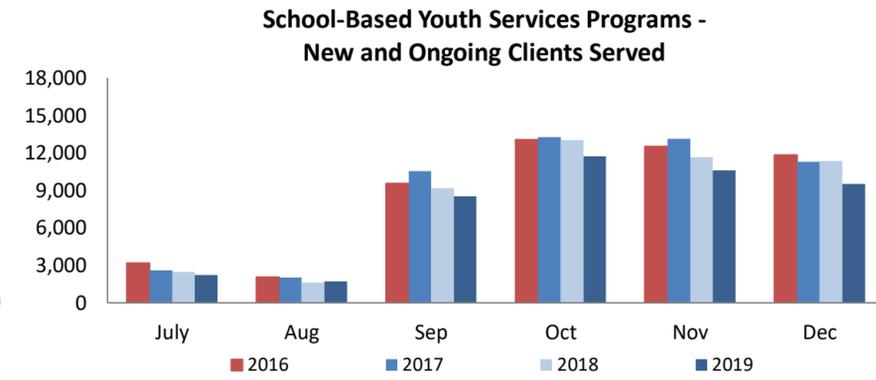
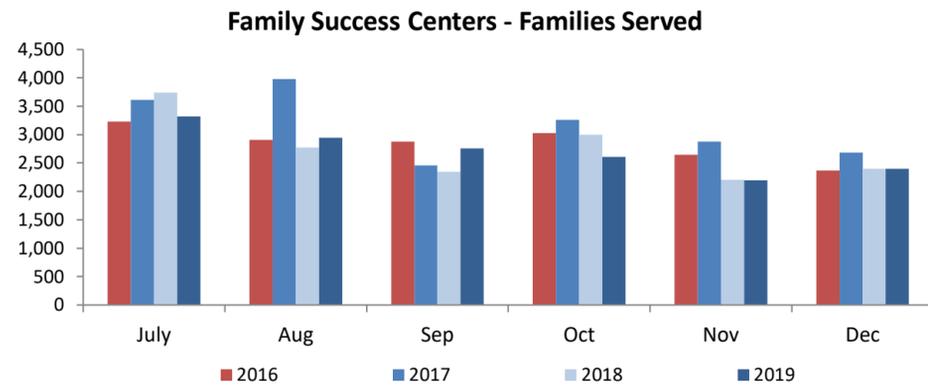
**Mobile Response Stabilization Services (MRSS) Dispatched**



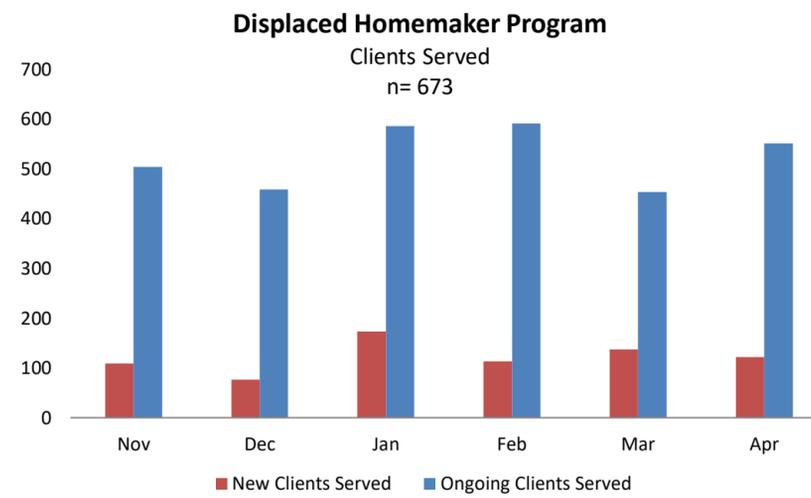
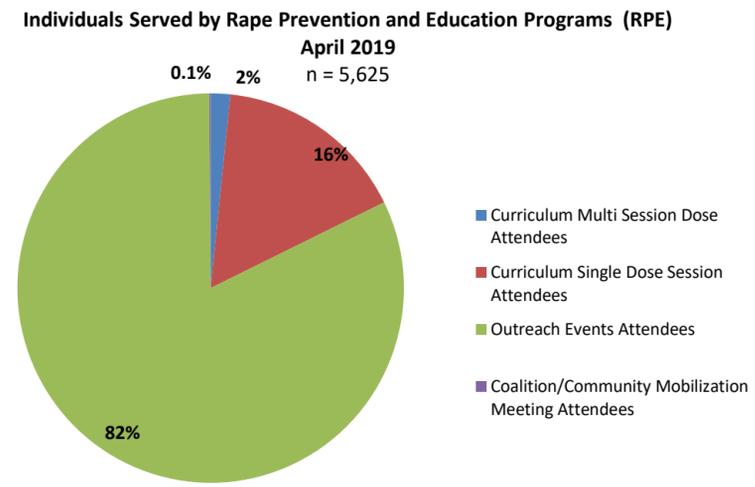
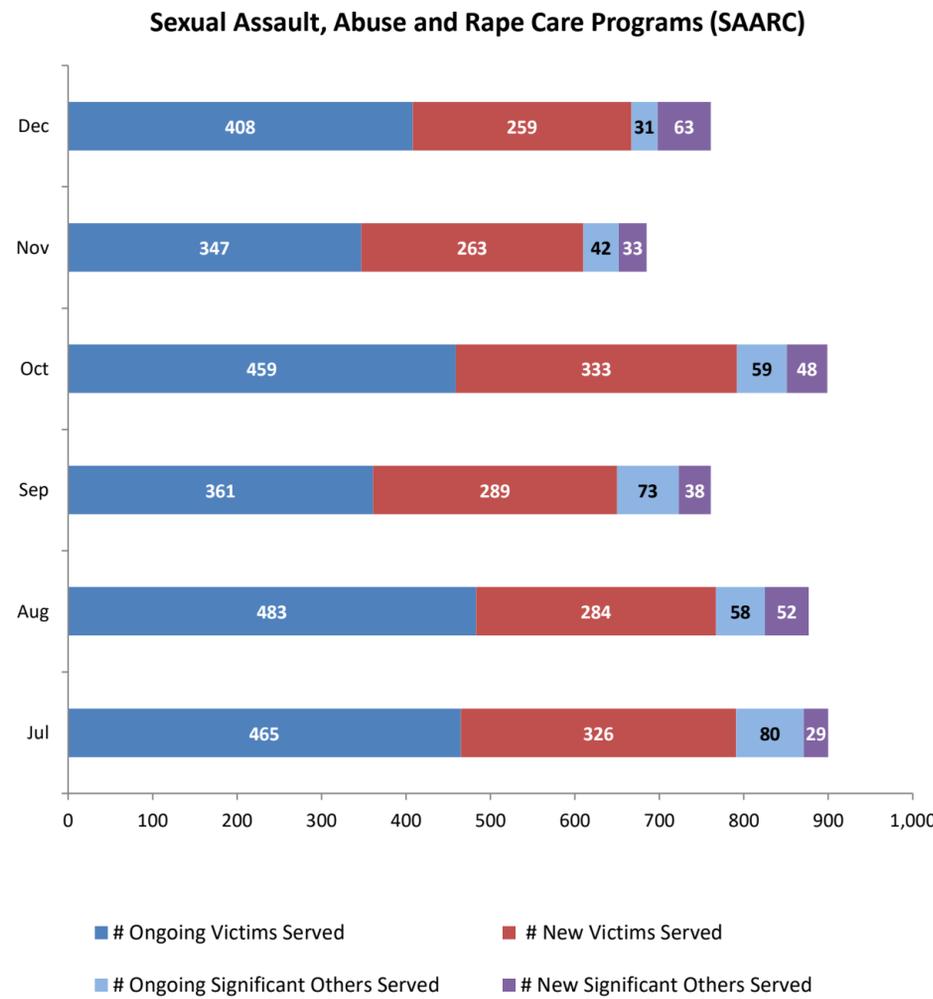
**PerformCare Total Calls**



## Section V: Family & Community Partnerships

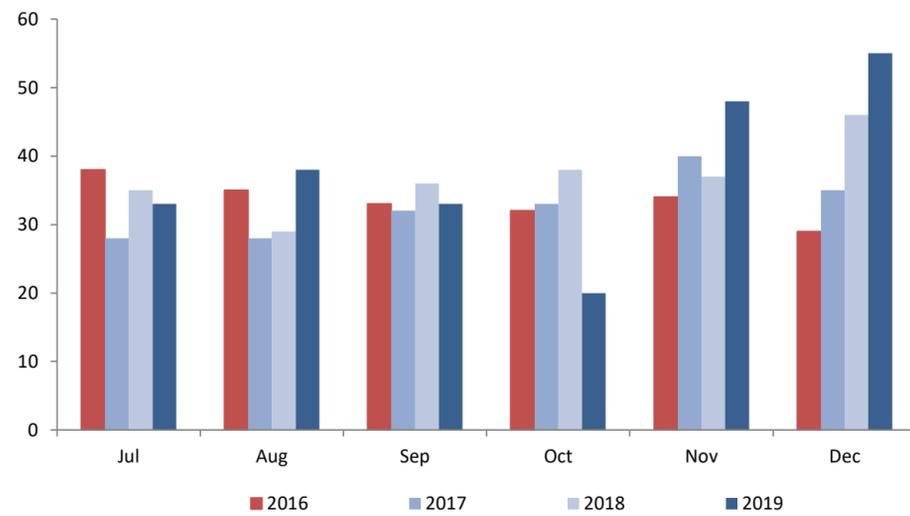


## Section VI: Division on Women

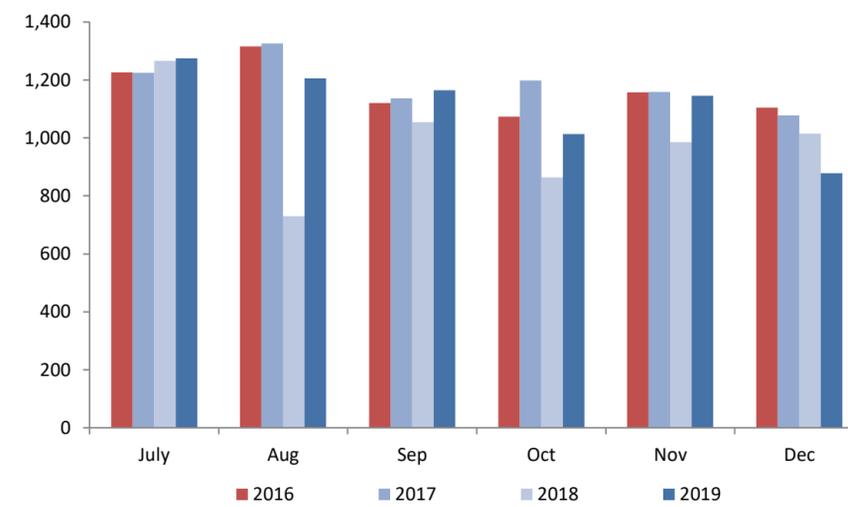


# Section VI: Division on Women

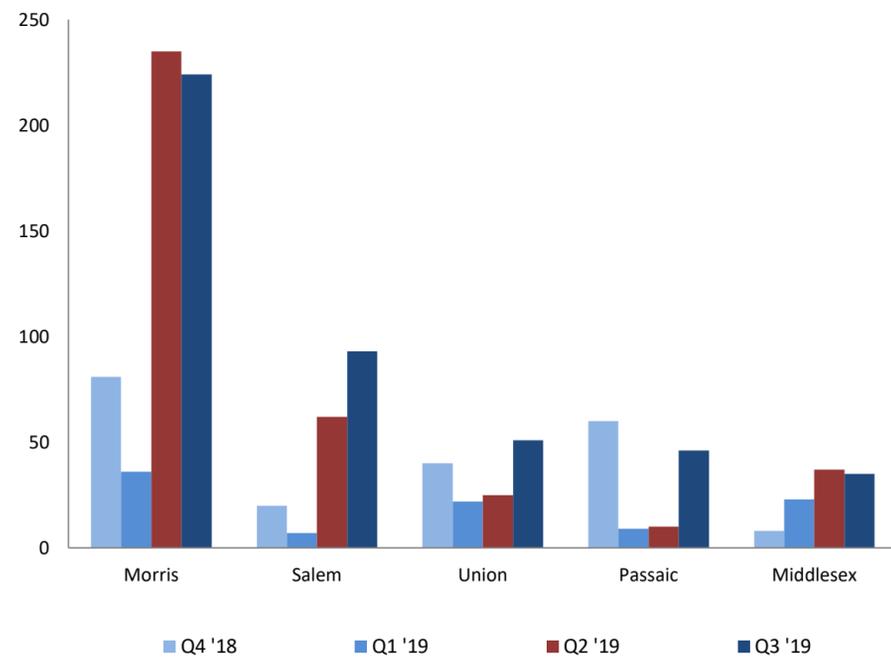
**Residential Domestic Violence Programs:  
Victims' Average Length of Stay (days)**



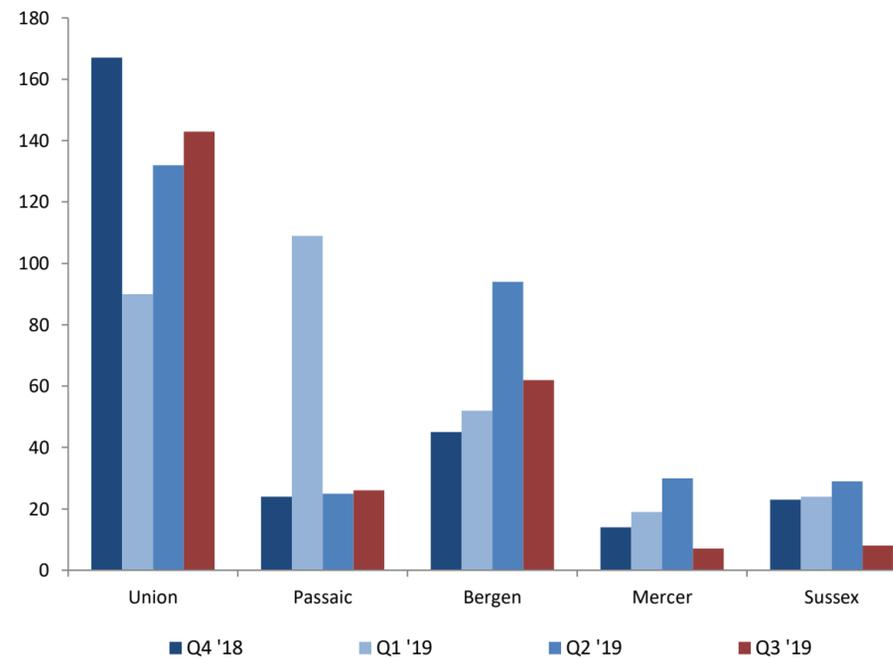
**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services  
Total New Clients**



**Top 5 Counties with Residential DV Shelters Over Capacity**  
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



**Top 5 Counties with Unmet Need for Non-Residential DV Services**  
Domestic Violence Victims Waiting for Non-Residential Services



Non-admitted clients are offered referrals to other counties.  
Graph represents the 5 counties with most clients not admitted during the entire time period (sum of four quarters).  
\* Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of four quarters).

## CP&P Key Performance Indicators by Local Office - 6 Months View

Local Office	Met Target			Within 10% of Meeting Target					< 60% of Final Target					
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 18	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30	Measure 31
Atlantic East	99%	87%	85%	90%	93%	88%	88%		100%	100%	48%	29%	60%	77%
Atlantic West	96%	96%	85%	94%	99%	100%	100%	100%	100%	91%	65%	37%	71%	73%
Bergen Central	100%	86%	89%	98%	99%	100%	100%		100%	100%	59%	32%	58%	67%
Bergen South	100%	97%	94%	97%	99%	100%	95%		100%	100%	81%	47%	82%	72%
Burlington East	95%	91%	95%	86%	96%	90%	89%	50%	100%	100%	70%	44%	60%	71%
Burlington West	99%	81%	85%	71%	93%	82%	83%	50%	81%	100%	60%	39%	67%	79%
Camden Central	87%	89%	87%	85%	95%	97%	81%	33%	100%	88%	59%	33%	66%	78%
Camden East	98%	97%	91%	75%	93%	92%	80%	100%	93%	96%	54%	36%	66%	74%
Camden North	84%	82%	88%	70%	90%	80%	39%	33%	94%	97%	52%	31%	71%	81%
Camden South	93%	98%	84%	70%	95%	84%	77%	100%	67%	90%	58%	46%	70%	58%
Cape May	96%	100%	87%	85%	95%	65%	80%	100%	93%	88%	66%	45%	75%	87%
Cumberland East	92%	90%	86%	70%	93%	57%	50%	100%	100%	75%	58%	32%	59%	73%
Cumberland West	99%	97%	89%	63%	93%	93%	100%	100%	100%	100%	61%	26%	56%	74%
Essex Central	79%	95%	85%	81%	96%	44%	45%	40%	57%	78%	63%	39%	70%	70%
Essex North	91%	90%	92%	88%	99%	33%	50%	0%	50%	100%	45%	33%	72%	60%
Essex South	98%	89%	87%	86%	97%	73%	67%		60%	100%	39%	15%	51%	71%
Gloucester East	99%	93%	92%	69%	89%	82%	81%	67%	50%	100%	53%	39%	73%	77%
Gloucester West	96%	88%	82%	86%	96%	77%	96%	67%	89%	89%	47%	37%	71%	77%
Hudson Central	95%	79%	93%	56%	80%	50%	83%	100%	100%	82%	60%	40%	61%	70%
Hudson North	100%	100%	97%	97%	99%	80%	100%	100%	100%	100%	71%	20%	72%	66%
Hudson South	94%	85%	89%	89%	94%	67%	89%		100%	88%	69%	53%	75%	85%
Hudson West	100%	100%	96%	95%	99%	100%	89%	100%	83%	100%	76%	32%	73%	59%
Hunterdon	100%	75%	86%	94%	99%	25%	0%		100%	100%	60%	24%	31%	40%
Mercer North	91%	82%	80%	76%	94%	72%	52%	67%	86%	96%	44%	15%	49%	74%
Mercer South	90%	56%	79%	84%	95%	77%	80%	67%	96%	91%	38%	17%	60%	60%
Middlesex Central	98%	85%	93%	72%	91%	60%	0%		83%	64%	53%	50%	79%	58%
Middlesex Coastal	97%	78%	89%	90%	96%	39%	75%	100%	86%	88%	39%	17%	46%	62%
Middlesex West	88%	67%	82%	82%	95%	67%	53%	100%	33%	80%	45%	31%	64%	64%
Monmouth North	100%	84%	94%	95%	99%	95%	100%	100%	100%	100%	76%	51%	75%	82%
Monmouth South	98%	100%	93%	94%	98%	55%	100%		100%	100%	83%	67%	82%	77%
Morris East	90%	67%	97%	94%	99%	80%	100%		100%	100%	73%	47%	89%	63%
Morris West	94%	69%	94%	82%	94%	92%	67%		100%	100%	60%	37%	78%	71%
Newark Center City	99%	97%	89%	79%	96%	84%	100%	75%	100%	100%	53%	33%	62%	82%
Newark Northeast	99%	90%	88%	93%	97%	89%	91%	80%	96%	100%	54%	17%	55%	82%
Newark South	98%	87%	87%	90%	96%	85%	87%	88%	97%	100%	39%	25%	56%	69%
Ocean North	97%	91%	90%	93%	98%	82%	85%		100%	94%	63%	45%	68%	67%
Ocean South	92%	93%	90%	91%	98%	88%	89%	100%	97%	100%	59%	55%	69%	62%
Passaic Central	93%	97%	96%	90%	96%	86%	88%		100%	100%	66%	36%	75%	68%
Passaic North	93%	86%	88%	85%	94%	58%	75%	25%	100%	100%	54%	26%	64%	72%
Salem	97%	91%	95%	63%	90%	83%	95%	100%	100%	100%	68%	37%	67%	71%
Somerset	100%	67%	92%	90%	98%	73%	91%		100%	100%	58%	38%	61%	74%
Sussex	100%	96%	102%	89%	97%	67%	100%		100%	72%	74%	48%	87%	85%
Union Central	100%	82%	84%	82%	95%	58%	75%	100%	79%	94%	43%	31%	57%	80%
Union East	95%	100%	80%	85%	94%	33%	83%	40%	44%	100%	48%	33%	59%	69%
Union West	98%	76%	90%	78%	92%	50%	29%		100%	100%	39%	24%	40%	56%
Warren	91%	87%	75%	82%	91%	43%	75%	50%	89%	100%	58%	27%	66%	70%
<b>Statewide</b>	<b>95%</b>	<b>88%</b>	<b>88%</b>	<b>85%</b>	<b>95%</b>	<b>76%</b>	<b>80%</b>	<b>73%</b>	<b>90%</b>	<b>94%</b>	<b>56%</b>	<b>34%</b>	<b>65%</b>	<b>75%</b>

Blank cells mean that the office did not have any children eligible for that measure during that period.

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	November '19-April '20
M# 9	Caseworker Visits with Children 2x/Month in 1st & 2nd Months of placement	93%	September '19-February '20
M# 10	Monthly Caseworker Visits with Children at child's placement site	93%	November '19-April '20
M# 13	Investigation Completion within 60 days	85%	September '19-February '20
M# 14	Investigation Completion within 90 days	95%	September '19- February '20
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	October '19-March '20
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	November '19-April '20
M# 18	3 Subsequent FTMs after 12 Months in Placement - Reunification Goal	90%	November '19-April '20
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	November '19-April '20
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	November '19-April '20
M# 28	Caseworker visits Parent 2x/Month	90%	November '19-April '20
M# 29	Weekly Parent/Child Visits - Average weekly visits for 6 weeks.	60%	03/21/2020-04/25/2020
M# 30	Bi-weekly Parent-Child Visits	85%	November '19-April '20
M#31	Sibling Visits	85%	November '19-April '20

### Worker and Office Caseads by Worker Type and by Local Office -April 2020

Met Target       < 70% of workers in compliance

Local Office	<sup>1</sup> Intake		<sup>2</sup> Permanency		<sup>3</sup> Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes	100%	Yes
Atlantic West	95%	Yes	100%	Yes	100%	Yes
Bergen Central	97%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	84%	No	100%	Yes	100%	Yes
Burlington West	96%	Yes	100%	Yes	100%	Yes
Camden Central	100%	Yes	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	100%	Yes	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	92%	Yes	100%	Yes	100%	Yes
Cumberland East	100%	Yes	100%	Yes	100%	Yes
Cumberland West	100%	Yes	100%	Yes	100%	Yes
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gucester East	94%	Yes	100%	Yes	100%	Yes
Gucester West	95%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	100%	Yes
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes		
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	97%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	100%	Yes	100%	Yes
Monmouth North	100%	Yes	100%	Yes	100%	Yes
Monmouth South	100%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	100%	Yes
Newark Northeast	100%	Yes	100%	Yes	100%	Yes
Newark South	100%	Yes	100%	Yes	100%	Yes
Ocean North	100%	Yes	100%	Yes	100%	Yes
Ocean South	100%	Yes	100%	Yes	100%	Yes
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	100%	Yes	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	100%	Yes	67%	No
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	100%	Yes	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
<b>Statewide<sup>4</sup></b>	<b>99%</b>	<b>Yes</b>	<b>100%</b>	<b>Yes</b>	<b>99%</b>	<b>Yes</b>

**1 Intake**

- Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14 families . Target=90%

- Office Compliance: % of offices that meet the casead standards of no more than 8 new intakes and 12 total families. Target = 95%

**2 Permanency**

- Permanency worker compliance: % of workers who meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement. Target = 95%

**3 Adoption**

- Adoption worker compliance: % of adoption workers who meet the casead standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the casead standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseads , however adoption cases in those offices are handled by other offices in that area.

**4 Statewide**

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.