



NEW JERSEY DEPARTMENT OF  
CHILDREN AND FAMILIES

# Commissioner's Monthly Report July 2016

Allison Blake, Ph.D., L.S.W  
Commissioner

July 15, 2016

## Monthly Report Table of Contents

<b>DCF AT A GLANCE - DASHBOARD</b>	<b>3</b>
<b>SUSTAINABILITY AND EXIT PLAN - PERFORMANCE INDICATORS</b>	<b>4</b>
<b>SECTION I: CHILD PROTECTION &amp; PERMANENCY</b>	<b>5-7</b>
<b>SECTION II: ADOLESCENT SERVICES</b>	<b>8</b>
<b>SECTION III: INSTITUTIONAL ABUSE INVESTIGATION UNIT</b>	<b>8</b>
<b>SECTION IV: CHILDREN'S SYSTEM OF CARE</b>	<b>9</b>
<b>SECTION V: FAMILY &amp; COMMUNITY PARTNERSHIPS</b>	<b>10</b>
<b>SECTION VI: DIVISION ON WOMEN</b>	<b>10-11</b>
<b>ADDENDUM 1: KEY PERFORMANCE INDICATORS BY CPP LOCAL OFFICE</b>	<b>12</b>
<b>ADDENDUM 2: CASELOAD COMPLIANCE</b>	<b>13</b>

### Dashboard

On or About May 30, 2016

DCF At a Glance	
<b>DCF: Total Children Served in the Month<sup>1</sup></b>	<b>90,760</b>
<b>CP&amp;P: Children/Youth Served</b>	<b>49,866</b>
OOH Setting (< 18)	6,826
In-Home Setting (< 18)	40,986
Youth 18-21	2,054
<b>Youth Open with CSOC<sup>2</sup></b>	<b>40,894</b>
<b>FCP: Total Clients Served<sup>3</sup></b>	<b>18,569</b>
<b>DOW: Total Clients Served<sup>4</sup></b> (Monthly Average)	<b>11,025</b>
<b>DCF: Families Served in the Month<sup>5</sup></b>	<b>31,325</b>
<b>CP&amp;P</b>	<b>24,815</b>
<b>FCP</b> (Family Success Centers & Home Visiting)	<b>6,510</b>

CSOC <sup>6</sup> Quick Facts	
<b>Youth Open with CSOC</b> (unduplicated count)	<b>40,894</b>
<b>DD Eligible Children</b> (unduplicated count)	<b>14,698</b>
<b>MRSS: Dispatches in the month</b>	<b>1,949</b>
<b>MRSS: Interventions</b> (includes prior dispatches)	<b>2,002</b>
Remained in same Living situation	97%
<b>Care Management: Children Served</b>	<b>12,686</b>
<b>OOH Behavioral Health Settings: Children Served<sup>10</sup></b>	<b>1,416</b>
Placed out of State	0
<b>PerformCare Calls</b>	<b>10,039</b>
DD Related Calls	2,006
Sandy Related Calls	353

<b>Hotline Referrals</b>	<b>15,806</b>
CPS Reports	33%
CWS Referrals	10%
Number of Human Trafficking Referrals <sup>8</sup>	<b>7</b>
<b>Response Timeliness</b> (May 2016)	<b>98%</b>
<b>Monthly Staff Contacts/Children OOH</b> (May 2016)	<b>97%</b>
<b>Entries to Care</b>	<b>380</b>
<b>Shelter Placements</b> (April 2016)	
Children under 13 placed in shelters	<b>1</b>
Youth > 13 in shelters less than 30 days <sup>9</sup>	<b>95%</b>
<b>Subsidized Adoptions/KLG</b> (Includes Subsidized Adoptions and subsidized KLGs)	<b>16,242</b>

<b>FSCs: Families Served</b> (April)	<b>2,659</b>
<b>Home Visiting: Families Served</b> ((April)	<b>3,851</b>
<b>SBYSP: Clients Served</b> ((April)	<b>12,059</b>
<b>DV Services: Clients Served</b> ((April)	<b>1,254</b>
Residential	21%
Non-Residential	79%
<b>SAARC: Clients Served</b> (Jan - Mar 2016)	<b>14,657</b>
<b>Displaced Homemaker: Clients Served</b> (Jan - Mar 2016)	<b>1,312</b>
New Clients	39%
<b>Rape Prevention Clients Served</b> (Jan - Mar 2016)	<b>13,345</b>

<sup>1</sup> Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

<sup>2</sup> The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

<sup>3</sup> FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

<sup>4</sup> DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

<sup>5</sup> Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

<sup>6</sup> CSOC Children may receive multiple services and are counted multiple times.

<sup>7</sup> FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

<sup>8</sup> The cumulative number of human trafficking referrals between November 2013 and May 2016 was 318.

<sup>9</sup> Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

<sup>10</sup> OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

## Sustainability and Exit Plan Key Performance Indicators

### "To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	May '16	83%	80%	0%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	May '16	87%	90%	-3%	
Initial Case Plans	May '16	96%	95%	0%	
CW visits Parent 2x/Mo	May '16	73%	90%	-17%	
Child Visit with Siblings	Apr '16	76%	85%	-9%	
Investigation Timeliness CP&P 60 days	Mar '16	85%	85%	0%	
Caseloads: Intake	Apr '16	90%	90%	0%	
Caseloads: Adoption	Apr '16	95%	95%	0%	

### "To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	Apr '16	74%	80%	-6%	
Subsequent FTMs after 12 Months - Reunification Goal (n=32)	May '16	94%	90%	0%	
Investigation Timeliness CP&P 90 days	Mar '16	95%	95%	0%	
Investigation Timeliness IAIU	Mar '16	88%	80%	0%	
Ongoing Case Plans	May '16	96%	95%	0%	
Parent-Child Weekly Visits <sup>1</sup>	May '16	66%	60%	0%	
Parent-Child Visits Biweekly	May '16	78%	85%	-7%	
CW visits Child Monthly (at placement site) <sup>2</sup>	May '16	97%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	Mar '16	90%	93%	-3%	
Ind. Living Assessments 14-18 yrs	May '16	88%	90%	-2%	
Supervisor Worker Ratio	May '16	100%	95%	0%	
Caseloads: IAIU Investigators	May '16	100%	95%	0%	
Caseloads: Permanency	May '16	99%	95%	0%	

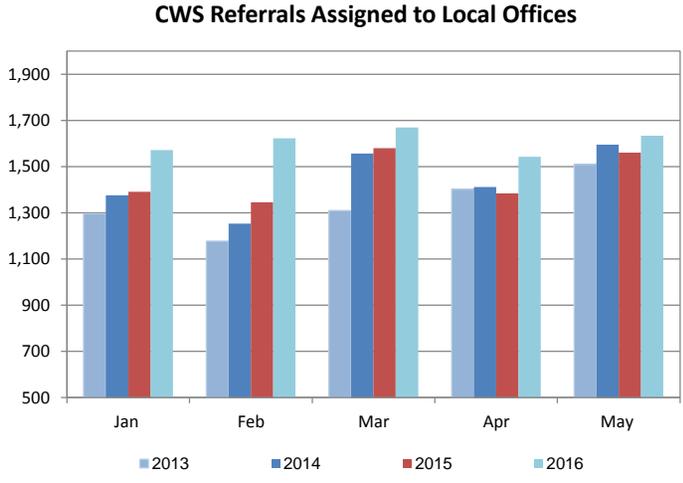
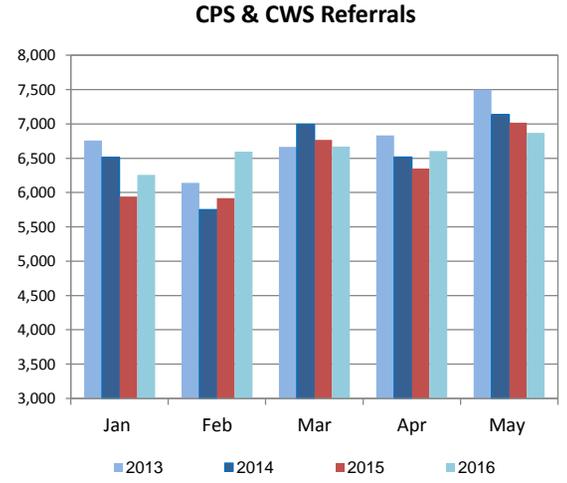
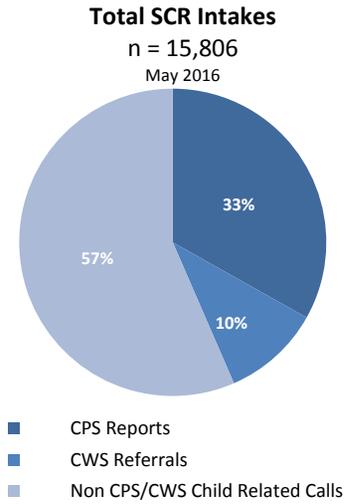
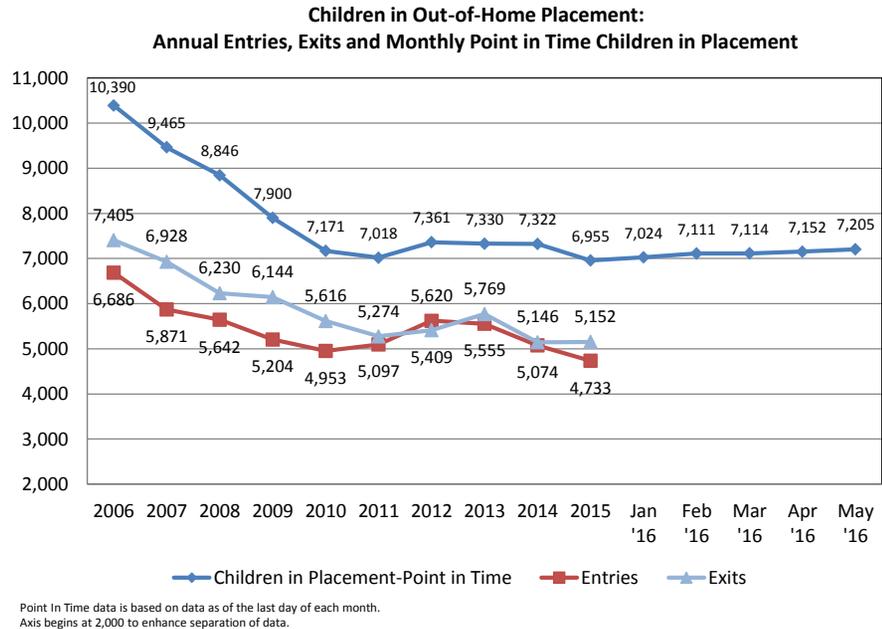
 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

<sup>1</sup>Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

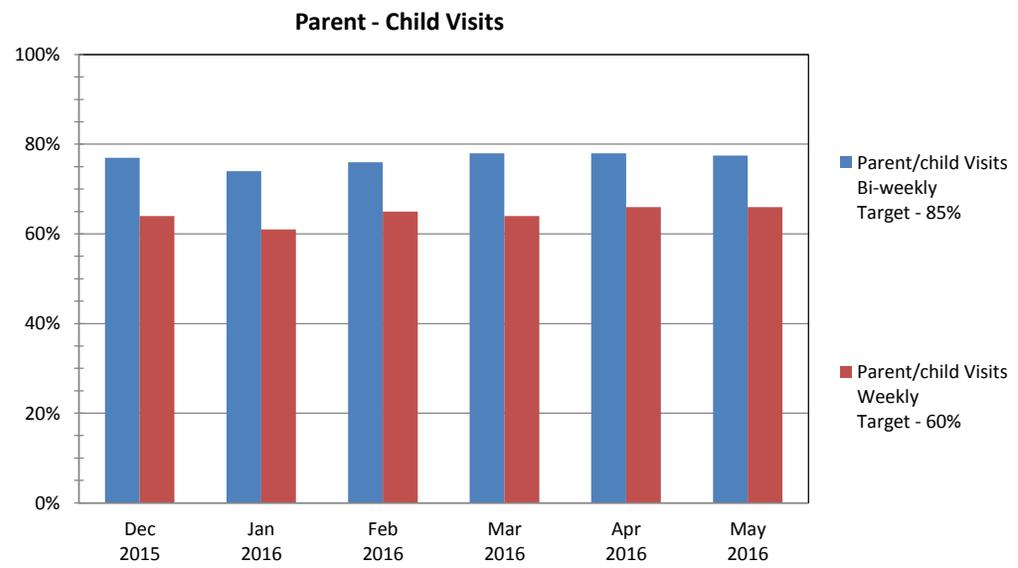
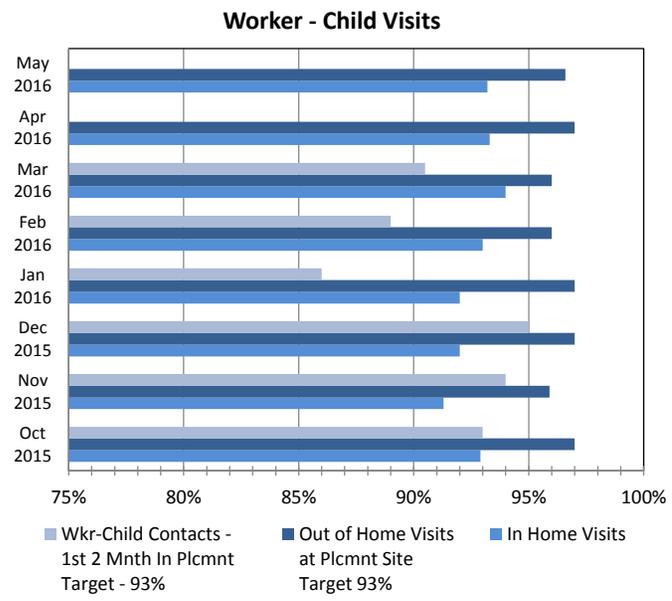
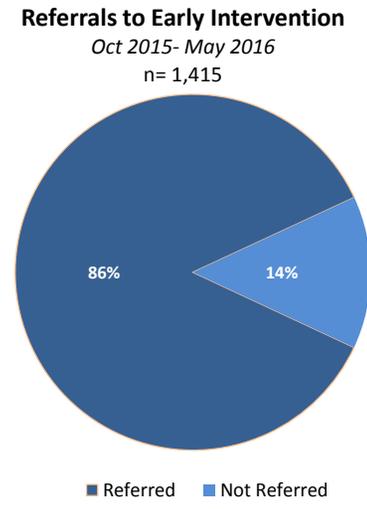
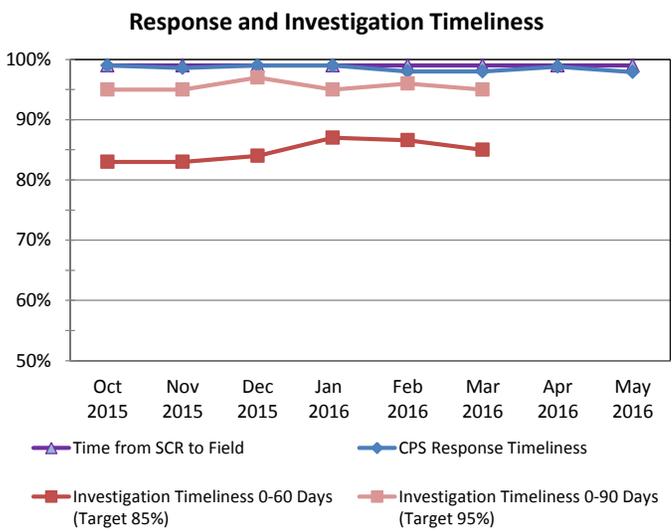
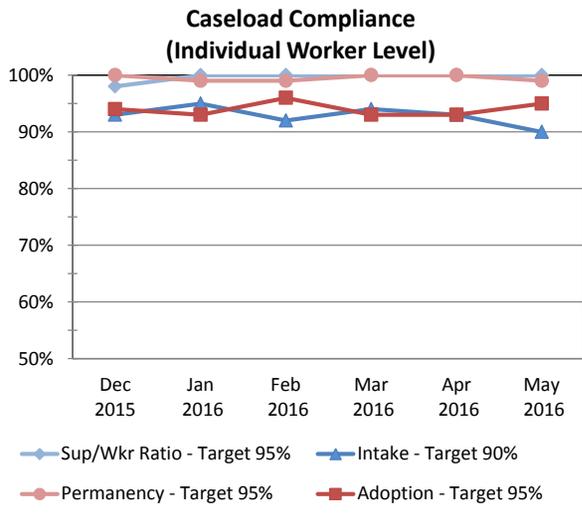
<sup>2</sup>Caseworker visits with Children in Placement (all locations) **May 2016 ( 99%)**

# Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
	<b>May-16</b>	<b>Δ from May 2015</b>
<b>Families Under CP&amp;P Supervision</b>	24,815	-3%
<b>Children Under CP&amp;P Supervision</b>	49,866	-4%
<b>Children Receiving CP&amp;P In-Home Services</b>	42,661	-4%
<b>Children in CP&amp;P Out-of-Home Placement</b>		
Resource Family (non-Kin) (53.5%)		
Resource Family Kinship (38.2%)		
Group and Residential (6.7%)		
Independent Living (1.5%)	7,205	-5%
<b>Children Legally Free for Adoption (Excludes TPR Appeals)</b>	1,124	-4%
<b>Finalized Adoptions to date (CY2016) - As of June 29, 2016</b>	639	132%
<b>Children in Subsidized Kinship Legal Guardianship</b>	1,992	-2%
<b>Children in Subsidized Adoptions</b>	14,250	1%
<b>Entries to Care</b>	380	-3%
<b>Exits from Care</b>	334	0%

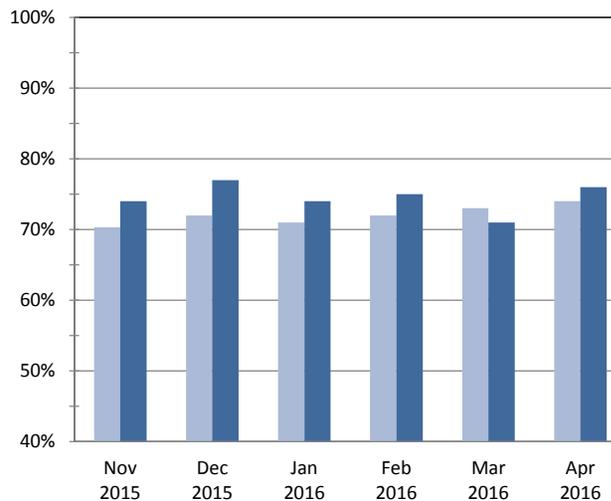


# Section I: Child Protection & Permanency



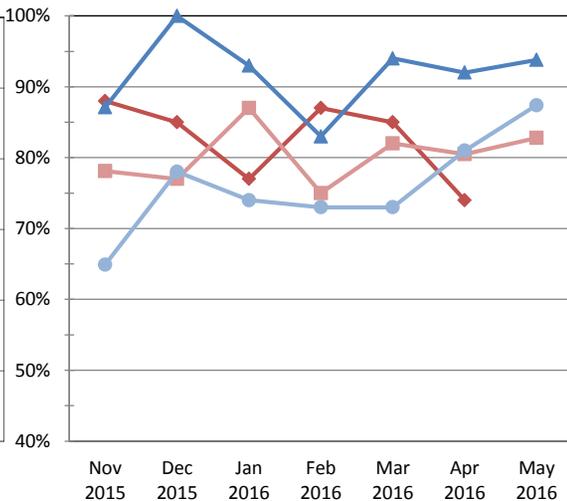
# Section I: Child Protection & Permanency

### Worker- Parent Visits & Sibling Visits



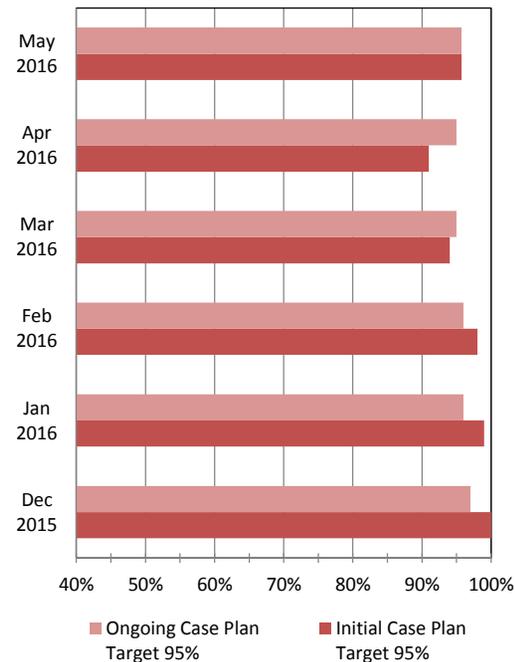
■ Wkr-Parent Contacts - Reun. Goal (2x/month) Target - 90%  
■ Child Visits with Siblings Target - 85%

### Initial & Subsequent Family Team Meetings



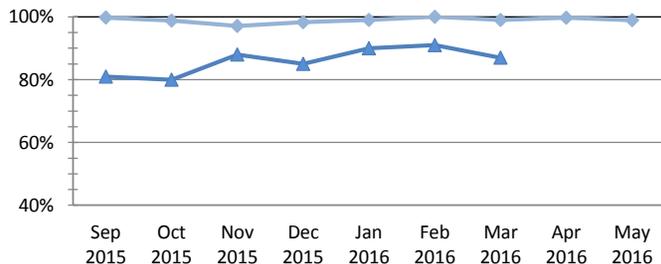
—◆— Initial FTM within 45 days Target 80%  
—■— Subsequent FTM within 12 Months Target 80%  
—▲— Subsequent FTM after 12 Months (Reunification Goal) Target 90%  
—●— Subsequent FTM after 12 Months (Other than reunification goal) Target 90%

### Initial & Ongoing Case Plans



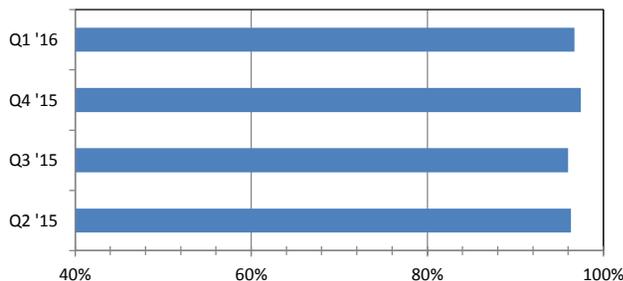
■ Ongoing Case Plan Target 95%  
■ Initial Case Plan Target 95%

### Medical Assessments for Children in Out of Home Placement (OOHP)



—◆— Pre-Placement Medical Assessments in Appropriate Settings  
—▲— Comprehensive Medical Examinations Within 30 Days

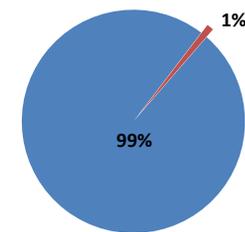
### Immunizations for Children in OOHP



■ Immunizations Up To Date

### Children in OOHP with Annual Dental Exams

as of December 31, 2015  
n=4,191



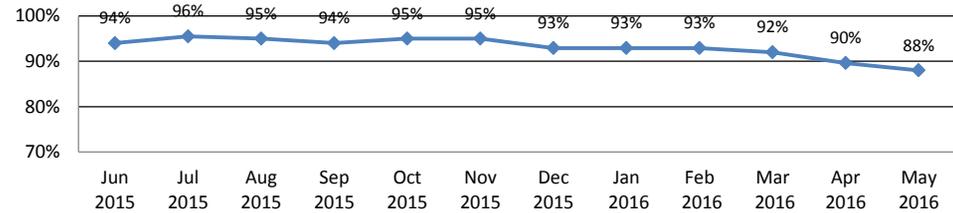
■ Annual Dental Exam Completed  
■ No evidence of annual Dental Exam

## Section II: Adolescent Services

OAS Quick Facts (May 2016)  
Youth 18-21

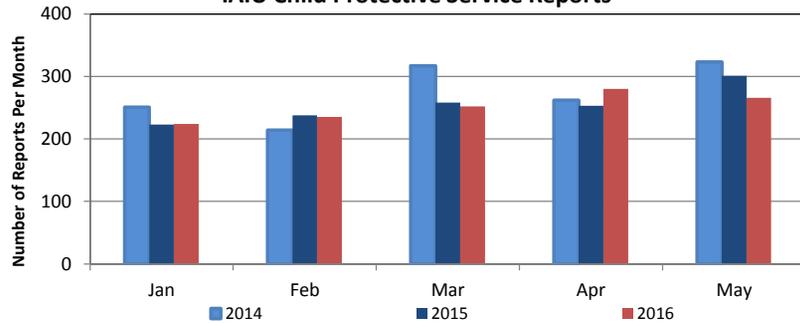
Youth 18-21 years old served by CP&P*	2,054
Youth served "In Home" living with a parent/relative or living independently <sup>5</sup>	1,675
Youth served "Out-of-Home"	379
Family Based Setting (60%)	
Congregate Care Setting (21%)	
Independent Living (19%)	
Youth Receiving Adoption or KLG Subsidy	1,100

Completed Independent Living Assessments  
of Youth Ages 14-18 years

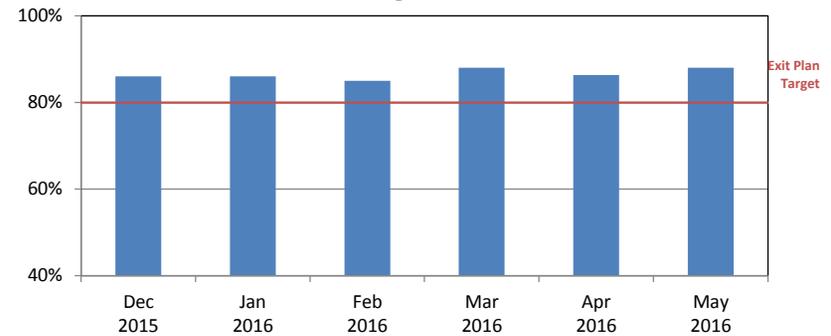


## Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

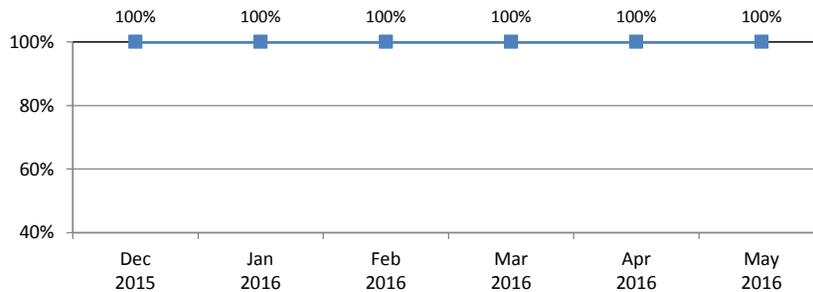


IAIU Investigation Timeliness

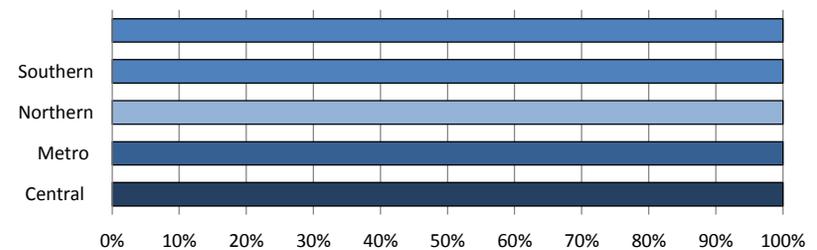


IAIU Caseload Report  
Statewide ( May 2016 )

No more than 8 new investigations and 12 cases/month

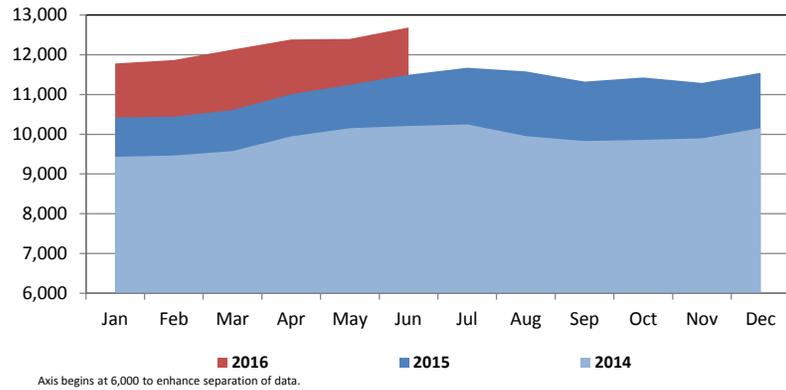


May 2016  
IAIU Caseload Report by Region

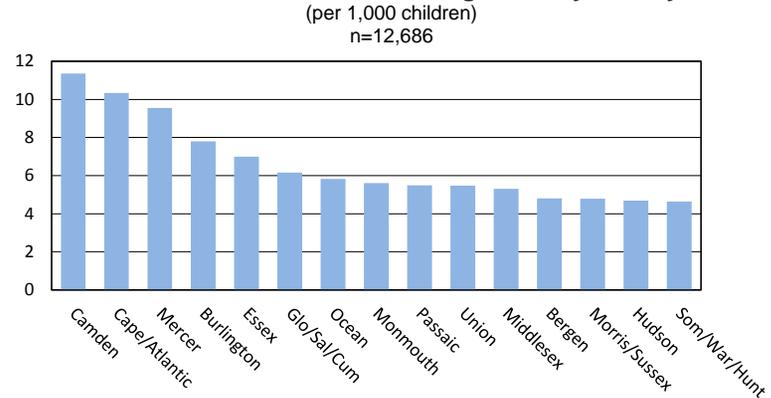


# Section IV: Children's System of Care

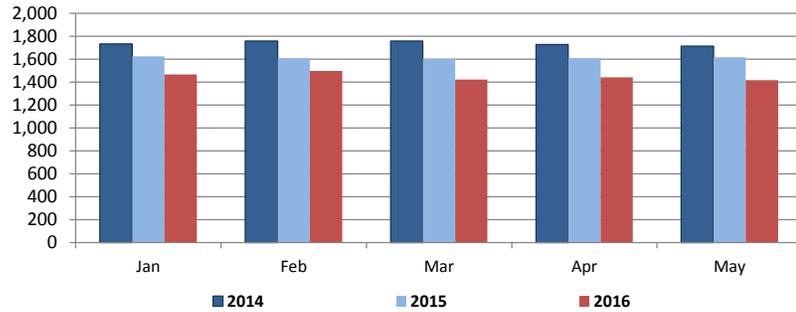
**Children in Care Management**



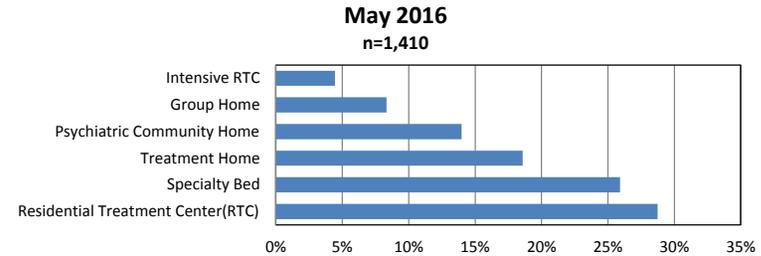
**Rate of Children in Care Management by County**



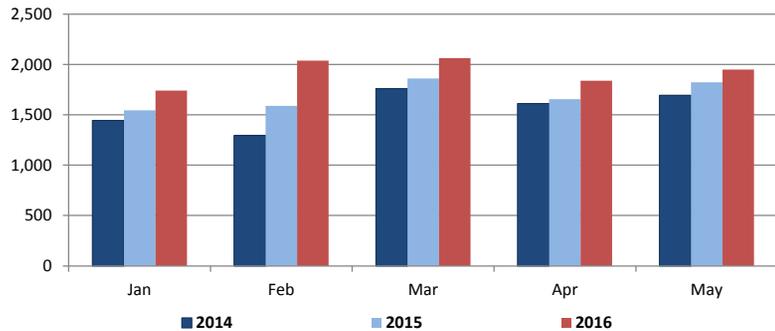
**Children in Out of Home Treatment Settings**



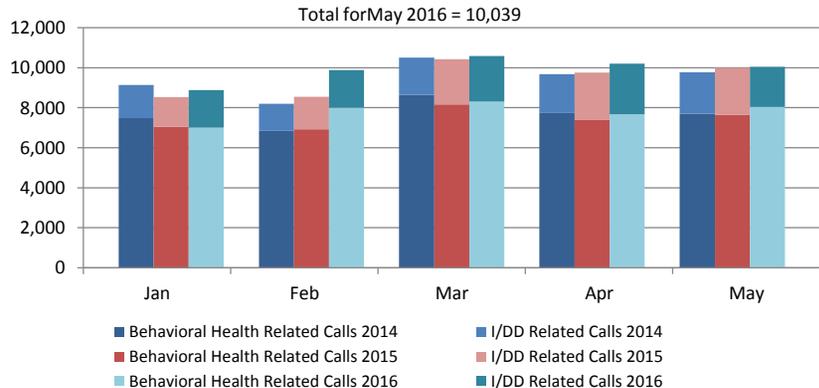
**Children in Out-of-Home Treatment Settings**



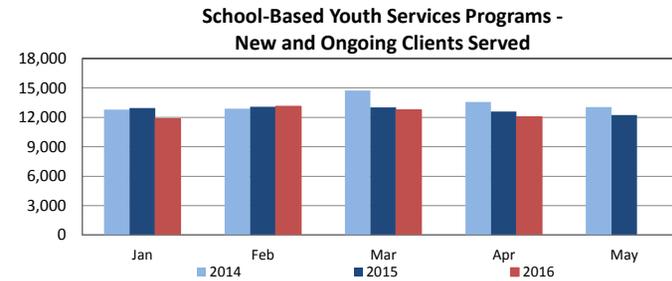
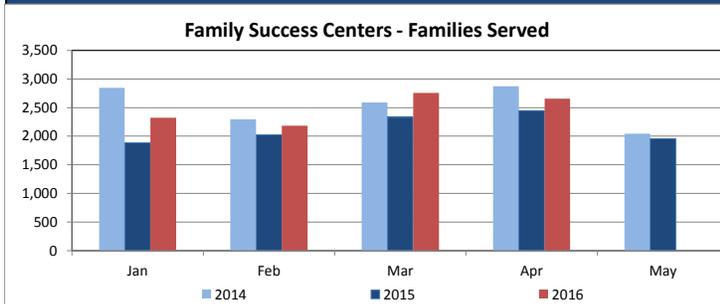
**Mobile Response Stabilization Services (MRSS) Dispatched**



**PerformCare Total Calls**

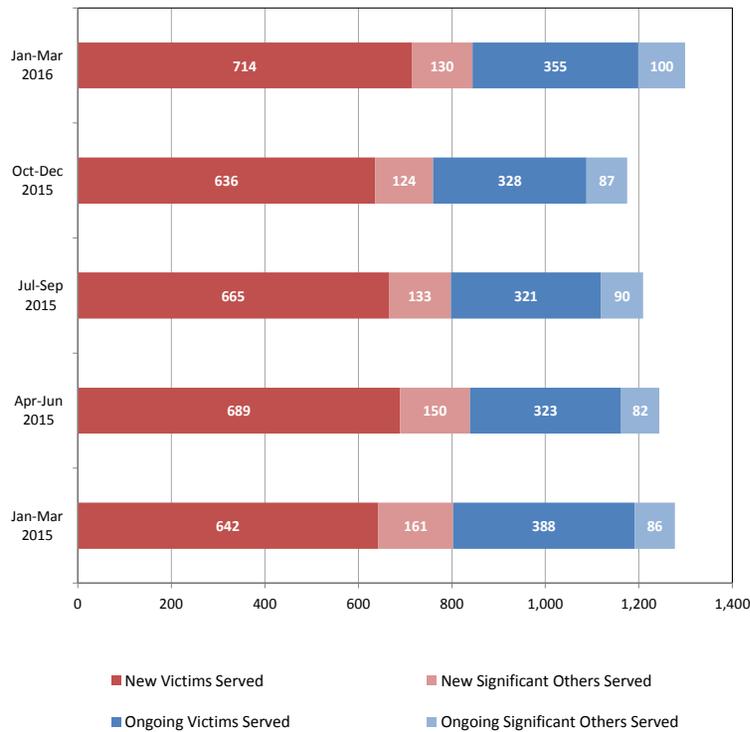


## Section V: Family & Community Partnerships



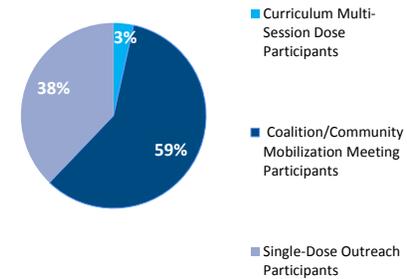
## Section VI: Division on Women

### Sexual Assault, Abuse and Rape Care Programs (SAARC)

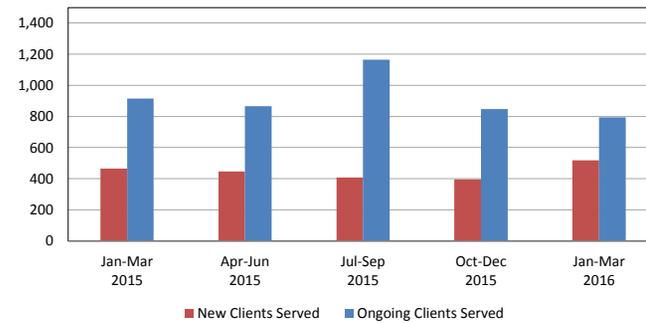


### Individuals Served by Rape Prevention and Education Programs (RPE)

Q1 - 2016  
n=13,345

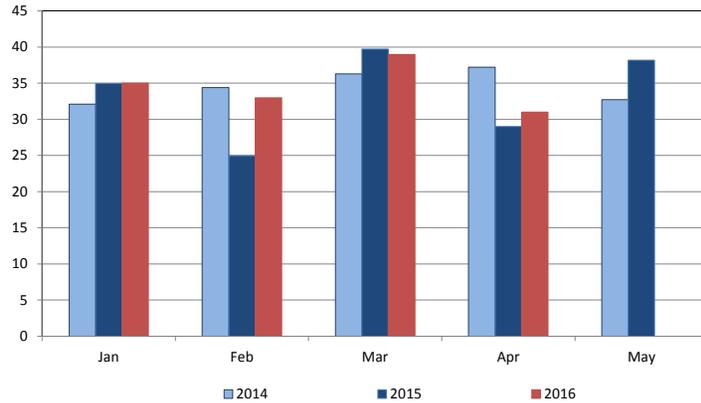


### Displaced Homemaker Program Clients Served

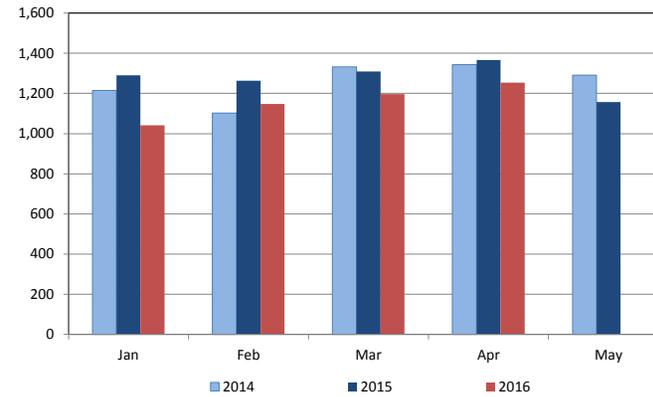


## Section VI: Division on Women

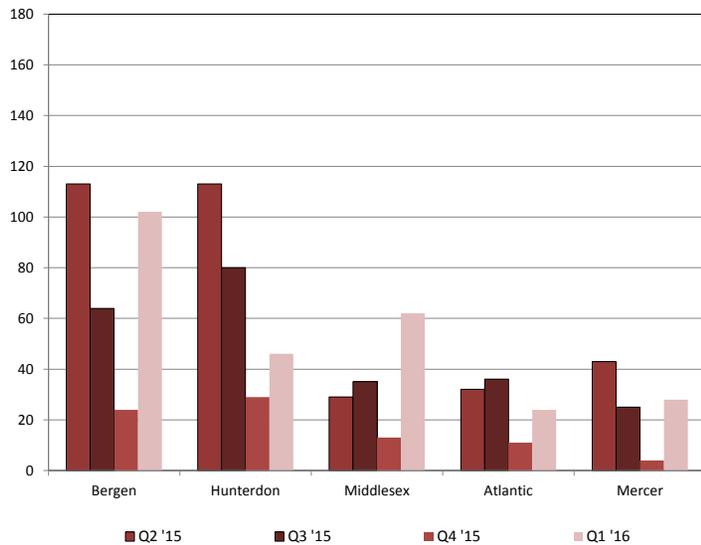
**Residential Domestic Violence Programs:  
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children  
Admitted to Residential and Non-Residential Services  
Total New Clients**

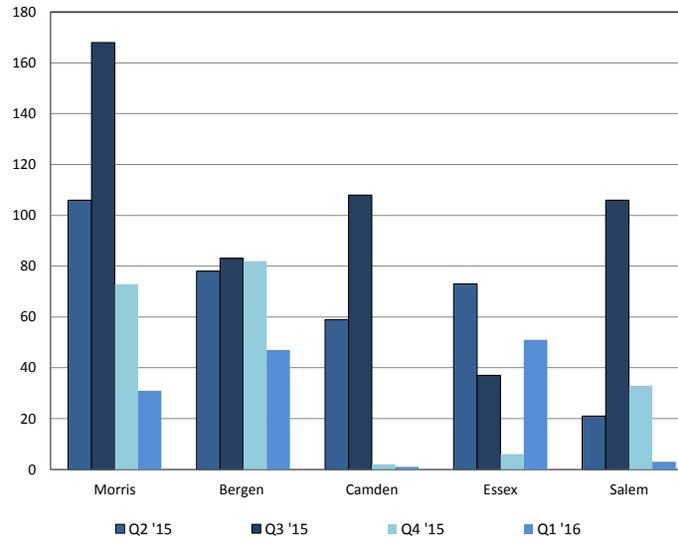


**Top 5 Counties with Unmet Need for Non-Residential DV Services**  
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

**Top 5 Counties with Residential DV Shelters Over Capacity**  
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.  
Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

## CP&P Key Performance Indicators by Local Office - 12 Months View

Local Office	Met Target			Within 10% of Meeting Target				< 60% of Final Target				
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	95%	96%	98%	90%	97%	98%	97%	100%	99%	73%	72%	80%
Atlantic West	98%	96%	98%	85%	97%	71%	90%	70%	97%	80%	70%	80%
Bergen Central	100%	99%	99%	96%	99%	100%	100%	64%	98%	89%	72%	76%
Bergen South	99%	99%	98%	98%	99%	94%	97%	77%	99%	86%	78%	79%
Burlington East	96%	94%	95%	72%	91%	95%	64%	79%	96%	70%	65%	78%
Burlington West	97%	90%	96%	74%	93%	79%	61%	92%	96%	73%	67%	76%
Camden Central	88%	77%	90%	78%	90%	81%	64%	58%	84%	69%	55%	60%
Camden East	100%	98%	96%	73%	94%	78%	54%	61%	99%	67%	57%	69%
Camden North	87%	73%	95%	48%	80%	58%	38%	41%	93%	64%	48%	67%
Camden South	95%	89%	99%	94%	98%	81%	69%	32%	89%	76%	78%	82%
Cape May	95%	97%	93%	87%	95%	73%	77%	63%	94%	71%	73%	80%
Cumberland East	89%	75%	93%	63%	89%	55%	56%	58%	79%	45%	39%	61%
Cumberland West	95%	90%	96%	78%	95%	73%	79%	100%	98%	70%	67%	78%
Essex Central	96%	90%	96%	96%	99%	72%	56%	81%	92%	58%	62%	65%
Essex North	96%	95%	99%	87%	97%	67%	75%	57%	100%	71%	75%	75%
Essex South	97%	80%	84%	89%	95%	76%	88%	81%	94%	62%	60%	72%
Gloucester East	91%	75%	86%	58%	83%	90%	81%	100%	94%	48%	50%	62%
Gloucester West	96%	95%	98%	84%	96%	85%	67%	63%	95%	64%	67%	76%
Hudson Central	97%	94%	98%	94%	98%	92%	100%	85%	97%	85%	68%	79%
Hudson North	99%	100%	100%	95%	97%	96%	92%	77%	100%	95%	82%	96%
Hudson South	98%	97%	99%	90%	98%	98%	86%	89%	96%	85%	72%	83%
Hudson West	100%	96%	97%	95%	98%	93%	96%	85%	94%	88%	64%	81%
Hunterdon	100%	89%	98%	90%	98%	80%	100%	100%	97%	80%	71%	76%
Mercer North	98%	91%	97%	72%	93%	90%	95%	64%	98%	70%	67%	80%
Mercer South	92%	88%	94%	70%	91%	89%	95%	84%	88%	68%	67%	75%
Middlesex Central	89%	84%	94%	87%	97%	88%	79%	73%	100%	64%	53%	71%
Middlesex Coastal	100%	100%	99%	95%	99%	85%	97%	78%	92%	74%	73%	84%
Middlesex West	95%	98%	96%	90%	96%	76%	68%	67%	95%	73%	69%	76%
Monmouth North	98%	89%	98%	80%	94%	100%	96%	79%	96%	72%	69%	79%
Monmouth South	91%	91%	98%	83%	95%	87%	76%	73%	93%	77%	69%	77%
Morris East	96%	97%	100%	96%	98%	96%	86%	78%	100%	92%	75%	85%
Morris West	96%	94%	98%	88%	96%	78%	53%	50%	94%	76%	62%	72%
Newark Center City	98%	89%	94%	86%	98%	78%	72%	71%	97%	77%	62%	75%
Newark Northeast	99%	81%	89%	87%	98%	67%	84%	72%	96%	71%	64%	76%
Newark South	100%	97%	90%	83%	95%	93%	88%	78%	95%	55%	59%	65%
Ocean North	91%	96%	99%	65%	94%	82%	78%	78%	88%	64%	59%	72%
Ocean South	91%	90%	95%	80%	94%	79%	73%	71%	95%	67%	69%	78%
Passaic Central	98%	94%	97%	91%	98%	99%	87%	65%	94%	78%	62%	78%
Passaic North	99%	96%	99%	92%	98%	82%	68%	63%	100%	77%	61%	74%
Salem	100%	91%	99%	82%	94%	82%	57%	46%	92%	81%	63%	72%
Somerset	98%	91%	96%	78%	96%	76%	79%	95%	100%	78%	77%	82%
Sussex	97%	98%	98%	95%	99%	71%	90%	90%	100%	77%	71%	80%
Union Central	93%	92%	97%	81%	96%	76%	86%	88%	88%	72%	59%	76%
Union East	99%	91%	98%	88%	96%	91%	85%	90%	84%	74%	67%	74%
Union West	100%	98%	95%	90%	98%	98%	100%	75%	96%	75%	61%	76%
Warren	87%	82%	81%	72%	94%	51%	60%	65%	79%	66%	75%	80%
<b>Statewide</b>	<b>96%</b>	<b>91%</b>	<b>95%</b>	<b>83%</b>	<b>95%</b>	<b>83%</b>	<b>79%</b>	<b>72%</b>	<b>94%</b>	<b>72%</b>	<b>66%</b>	<b>76%</b>

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	June '15 - May '16
M# 9	Caseworker Visits with Children 2x/Month in 1st & 2nd Months of placement	93%	April '15 - March '16
M# 10	Monthly Caseworker Visits with Children at child's placement site <sup>2</sup>	93%	June '15 - May '16
M# 13	Investigation Completion within 60 days	85%	April '15 - March '16
M# 14	Investigation Completion within 90 days	95%	April '15 - March '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	May '15 - April '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	June '15 - May '16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	June '15 - May '16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	June '15 - May '16
M# 28	Caseworker visits Parent 2x/Month	90%	June '15 - May '16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 12 weeks.	60%	3/12/2016-5/28/2016
M# 30	Bi-weekly Parent-Child Visits	85%	June '15 - May '16

<sup>2</sup>Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - May 2016

Local Office	Met Target		< 70% of workers in compliance			
	1 Intake		2 Permanency		3 Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	100%	Yes		
Atlantic West	100%	Yes	100%	Yes	85%	No
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	94%	Yes	100%	Yes	100%	Yes
Burlington East	86%	No	96%	Yes	100%	Yes
Burlington West	100%	Yes	96%	Yes	100%	Yes
Camden Central	57%	No	100%	Yes	100%	Yes
Camden East	91%	Yes	100%	Yes	100%	Yes
Camden North	57%	No	100%	Yes	100%	Yes
Camden South	94%	Yes	100%	Yes	100%	Yes
Cape May	93%	Yes	100%	Yes	100%	Yes
Cumberland East	38%	No	25%	No	86%	No
Cumberland West	79%	No	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	87%	No	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	96%	Yes	100%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	83%	No
Hudson West	89%	No	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	95%	Yes	95%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	94%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	97%	Yes	100%	Yes
Monmouth North	94%	Yes	100%	Yes	100%	Yes
Monmouth South	79%	No	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	60%	No	100%	Yes	100%	Yes
Newark Northeast	85%	No	100%	Yes	100%	Yes
Newark South	83%	No	100%	Yes	100%	Yes
Ocean North	90%	No	100%	Yes	86%	No
Ocean South	77%	No	100%	Yes	38%	No
Passaic Central	94%	Yes	100%	Yes	100%	Yes
Passaic North	97%	Yes	100%	Yes	100%	Yes
Salem	80%	No	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	94%	Yes	100%	Yes	100%	Yes
Union East	79%	No	95%	Yes	100%	Yes
Union West	89%	No	100%	Yes	100%	Yes
Warren	94%	Yes	100%	Yes	75%	No
<b>Statewide*</b>	<b>90%</b>	Yes	<b>99%</b>	Yes	<b>95%</b>	Yes
<b>1 Intake</b>						
- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%						
- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%						
<b>2 Permanency</b>						
- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%						
<b>3 Adoption</b>						
-Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%						
- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%						
- Offices with blank data do not carry adoption caseloads , however adoption cases in those offices are handled by other offices in that area.						
<b>4 Statewide</b>						
-Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.						