

Commissioner's Monthly Report July-24

Christine Beyer Commissioner



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¹Key Performance Indicators On or About May 31st, 2024

	Observed Month	Rolling 12 Month Average	Performance	% Change from 12 Month Avg.
Investigation Timeliness CP&P 60 Days	March '24	83%	83%	0%
Investigation Timeliness CP&P 90 Days	March '24	94%	94%	0%
CW Visits Child 2x/Month for first 2 Months in Placement	March '24	84%	87%	4%
CW Visits Child Monthly (at placement site) ³	May '24	93%	93%	0%
CW Visits with Parent 2x/Month	May '24	62%	69%	11%
Parent-Child Weekly Visit ²	May '24	68%	70%	3%
Parent-Child Visits Bi-weekly	May '24	64%	76%	19%
Child Visit with Siblings	May '24	86%	84%	-2%
Initial Case Plans	May '24	90%	85%	-6%
Ongoing Case Plans	May '24	95%	98%	3%
Initial FTMs within 45 days	April '24	63%	80%	27%
Subsequent FTMs within 12 Months	May '24	71%	81%	14%
Subsequent FTMs after 12 Months - Reunification Goal (n=17)	May '24	71%	82%	15%
Subsequent FTMs after 12 Months - Other than Reunification Goal	May '24	85%	78%	-8%
Ind. Living Assessments 14-18 Years Old	May '24	80%	84%	5%
Caseloads: Intake	May '24	90%	87%	-3%
Caseloads: Permanency	May '24	100%	100%	0%
Caseloads: Adoption	May '24	99%	99%	0%
Supervisor Worker Ratio	May '24	100%	100%	0%
Investigation Timeliness IAIU	May '24	76%	73%	-4%
Caseloads: IAIU Investigators	May '24	98%	96%	-2%

¹ In certain measures, performance excludes appropriate instances as per policy where events such as visits or family team meetings did not occur.

Performance is below the 12 months rolling average

² Performance for Parent-Child Weekly Visits is calculated based on the average number of children with weekly visits over the average total number of elgible children for weekly visits.

³ Caseworker visits with Children in Placement (all locations) **May 2024: 97%.**



DCF At A Glance Dashboard

On or About May 31st, 2024

-	
DCF At a Glance	
DCF: Total Children Served in the Month ¹	75,813
CP&P: Children/Youth Served	34,107
Children Under 18	32,288
OOH Setting (< 18)	2,888
In-Home Setting (< 18)	29,400
Youth 18-21	1,819
OOH Setting (>18)	212
In-Home Setting (>18)	1,607
FCP: Total Clients Served ² (April) (Excludes SBYSP)	7,094
DOW: Total Clients Served (April) (Excludes Displaced Homemaker)	4,867
DCF: Families Served in the Month ³	24,265
CP&P	17,171
FCP (Family Success Centers & Home Visiting) (April)	7,094

CSOC ⁴ Quick Facts								
Youth Open with CSOC 5 (unduplicated count)	41,706							
DD Eligible Children (unduplicated count)	13,763							
MRSS: Dispatches in the month	2,884							
MRSS: Interventions ⁶ (January 2024)	2,649							
Remained in Same Living Situation	93%							
Unable to Stabilize in home	1%							
Unknown (Plan not received)	6%							
Care Management: Children Served	18,489							
OOH Settings : Children Served ⁷ (BH, I/DD, and SU)	1,082							
Behavioral Health Placed out of State	0							
Intellectual /Developmental Disabilities Placed out of State	33							
PerformCare Calls	10,454							
DD Related Calls	2,098							

CP&P Quick Facts							
Hotline Referrals	15,758						
CPS Reports	38%						
CWS Referrals	7%						
Number of Human Trafficking Referrals ⁸ (May 2024)	10						
Response Timeliness	98%						
Monthly Staff Contacts/Children OOH-Placement Site	93%						
Entries to Care	158						
Exits from Care	125						
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	12,731						

FSCs: Families Served (April)	3,665
Home Visiting: Families Served (April)	3,429
SBYSP: Clients Served (April)	¹⁰ Not available
DV Services: Clients Served (April)	2,697
Residential	14%
Non-Residential	86%

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

 $Note: OOH\ Behavioral\ Health\ Settings:\ Children\ Served-Excludes\ Youth\ in\ Detention\ Alternatives\ and\ Diagnostic\ Settings.$

Effective June 2017, All DoW data is reported Monthly except for Residential DV shelters and Unmet Needs Data.

Note: Due to system upgrades within DCF, Displaced Homemaker data will not be available beginning November 2021. DCF will resume reporting on these data after the new systems have been updated with

² FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

³ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁴ CSOC Children may receive multiple services and are counted multiple times.

⁵ The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

⁶ Mobile Response Interventions has a five month lag to allow for the data to settle for accurate reporting.

As of October 2022, the CSOC OOH sections will now include all CSOC Out of Home Treatment Settings (Behavioral Health, Intellectual/Developmentally Disabled, and Substance Use). This includes updating the

⁸ The cumulative number of human trafficking referrals between November 2013 and May 2024 was 1,418. This figure could change depending on when the data is extracted.

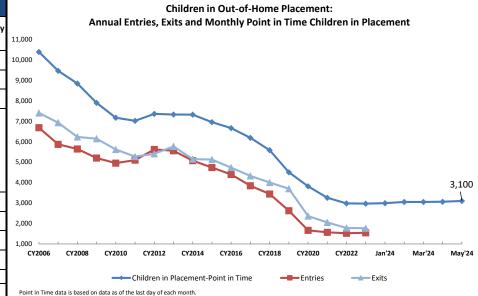
FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients

¹⁰ School Based Youth Services system transitioned to a new MIS (Management Information System) in February 2024 and data will temporarily be unavailable.

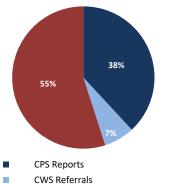


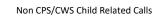
Section I: Child Protection & Permanency

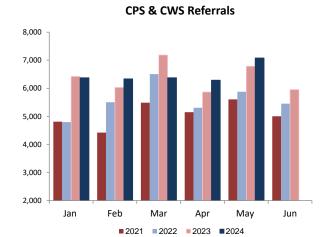
CP&P Qı						
			May-24	Δ from May		
Families Under CP&P Supervision	17,171	-1%				
Children Under CP&P Supervision			34,107	-1%		
Children Receiving CP&P In-Home Services	Children Receiving CP&P In-Home Services					
Children in CP&P Out-of-Home Placement						
Resource Family (non-Kin)	41%	1,267				
Resource Family Kinship	47%	1,466	3,100	1%		
Group and Residential	10%	319				
Independent Living	2%	48				
Children Legally Free for Adoption (Excludes TPR	Appeals)		424	-11%		
Finalized Adoptions to date (CY2024) - As of 5/3:	Finalized Adoptions to date (CY2024) - As of 5/31/2024					
Children in Subsidized Kinship Legal Guardianshi	1,255	-5%				
Children in Subsidized Adoptions	11,476	-7%				
Entries to Care			158	23%		
Exits from Care			125	-3%		

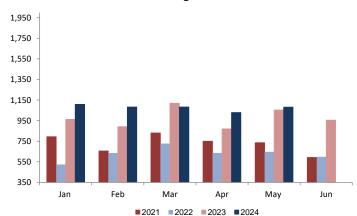


Total SCR Intakes n = 15,758 May 2024





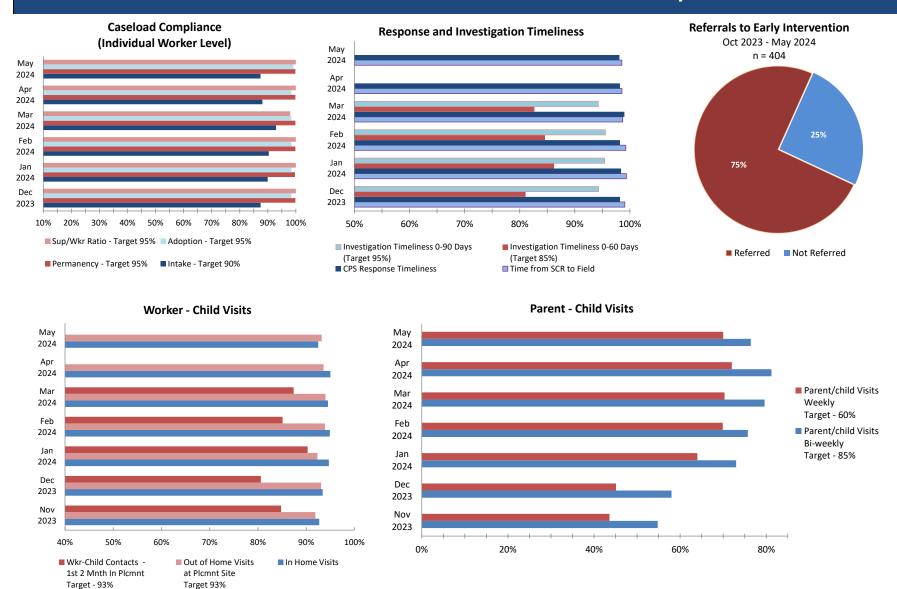




CWS Referrals Assigned to Local Offices

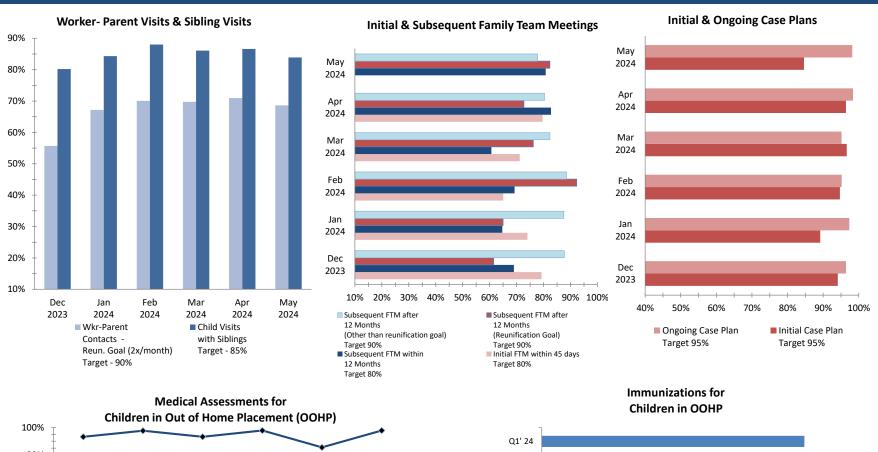


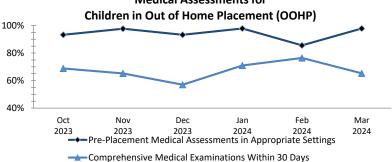
Section I: Child Protection & Permanency

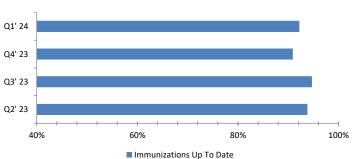




Section I: Child Protection & Permanency









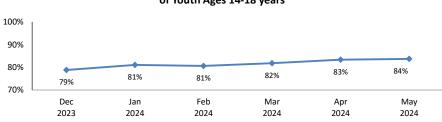
Section II: Adolescent Services

OAS Quick Facts (May 2024) Youth 18-23

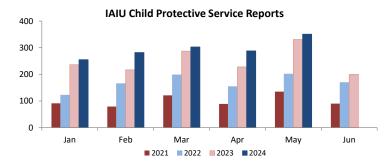
Youth 18-23 years old served by CP&P ¹									
Youth served "In Home" living with a parent/relative or living									
independently ²			1,607						
Youth served "Out-of-Home"									
Resource Family (non-Kin)	(40.1%)	85							
Resource Family Kinship	(11.3%)	24	212						
Congregate Care Setting	(29.2%)	62							
Independent Living	(19.3%)	41							
Youth Receiving Adoption or KLG Subsidy			999						
TOULH RECEIVING AUOPHOR OF KEG SUBSIDY			333						

¹ The data includes all 18-21 year olds who are active participants in an open CP&P case as of the end of the month.

Completed Independent Living Assessments of Youth Ages 14-18 years

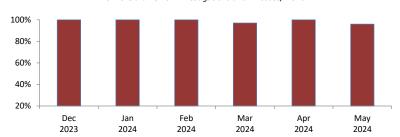


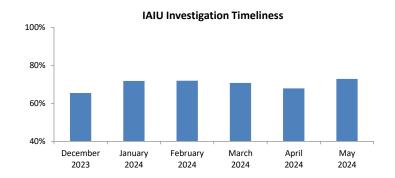
Section III: Institutional Abuse Investigation Unit



IAIU Caseload Report Statewide

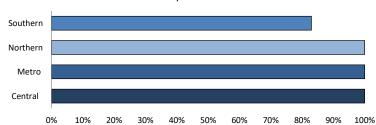
No more than 8 new investigations and 12 cases/month





IAIU Caseload Report by Region

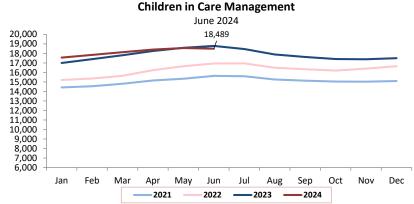
May 2024

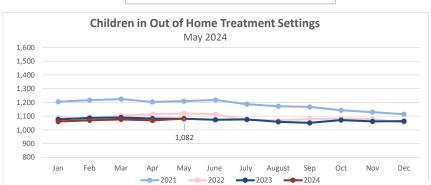


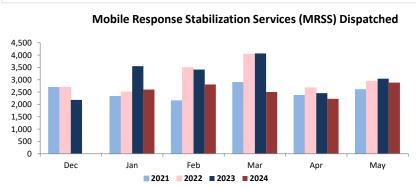
² The terms "out-of-home" and "in-home" may not be appropriate for all 18-21 year olds. Youth identified as "in-home" can either be residing with a parent/relative, or living independently. Any of these youth may be receiving services. These definitions are currently being reviewed to better understand how we capture DCF's work with this population. The goal of this ongoing work is to create three meaningful categories for 18-21 year olds 1) Youth in a formal out-of-home placement setting, 2) Youth that achieved permanency.

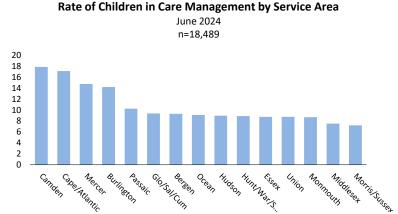


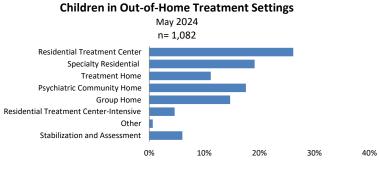
Section IV: Children's System of Care

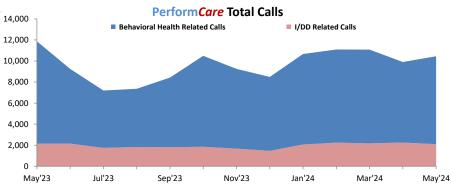










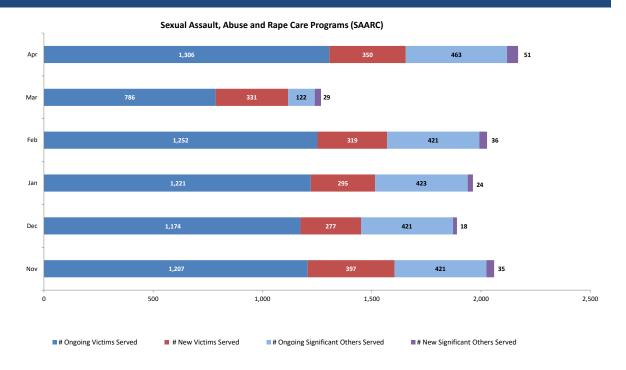




Section V: Family & Community Partnerships

Family Success Centers - Families Served School-Based Youth Services Programs -New and Ongoing Clients Served 4,000 18,000 3,500 15,000 3,000 2,500 12,000 2,000 9,000 1,500 6,000 1,000 3,000 500 2022 ■2021 ■ 2023 ■ 2024 ■ 2022 ■ 2024 ■ 2021 **2023**

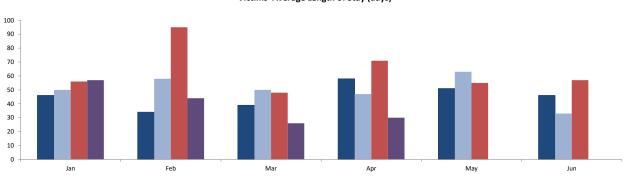
Section VI: Division on Women





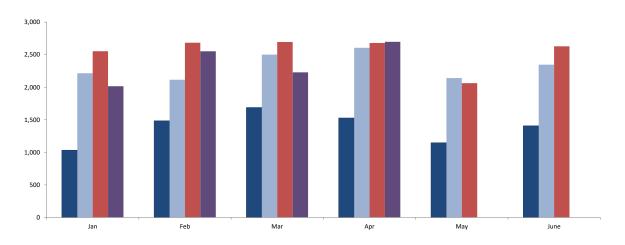
Section VI: Division on Women

Residential Domestic Violence Programs: Victims' Average Length of Stay (days)



■ 2021 ■ 2022 ■ 2023 ■ 2024

Domestic Violence Services - Adults and Children Admitted to Residential and Non-Residential Services Total New Clients



■2021 ■2022 ■2023 ■2024



Worker and Office Caseloads by Worker Type and by Local Office - May 2024

	At or A	At or Above Statewide Performance Below Statewide Performance										
	¹ Int	take	² Perm	anency								
Local Office	Worker	Office	Worker	Office	Worker	Office						
	Compliance	Compliant?	Compliance	Compliant?	Compliance	Compliant?						
Atlantic East	79%	Yes/No No	100%	Yes/No Yes	100%	Yes/No Yes						
Atlantic West	96%	Yes	100%	Yes	100%	Yes						
Bergen Central		Yes		Yes		Yes						
Bergen South	100%	Yes	100%	Yes	100% 100%	Yes						
Burlington East		Yes	100%	Yes	100%	Yes						
Burlington West	92%	No	100% 93%	No		Yes						
Camden Central	48%	Yes		Yes	100%	Yes						
Camden East	90%	Yes	100%	Yes	100%	Yes						
Camden Fast Camden North	100%	No.	100%	Yes	100%	Yes						
	84%	Yes	100%		100%	Yes						
Camden South	95%	Yes	100%	Yes Yes	100%	Yes						
Cape May	100%		100%		100%							
Cumberland East	21%	No	100%	Yes	100%	Yes						
Cumberland West	78%	No	100%	Yes	100%	Yes						
Essex Central	100%	Yes	100%	Yes	100%	Yes						
Essex North	81%	No	100%	Yes	100%	Yes						
Essex South	85%	No	100%	Yes	100%	Yes						
Gloucester East	83%	No	100%	Yes	100%	Yes						
Gloucester West	100%	Yes	100%	Yes	100%	Yes						
Hudson Central	93%	Yes	100%	Yes	100%	Yes						
Hudson North	100%	Yes	100%	Yes	100%	Yes						
Hudson South	100%	Yes	100%	Yes	100%	Yes						
Hudson West	100%	Yes	100%	Yes	100%	Yes						
Hunterdon	100%	Yes	100%	Yes	100%	Yes						
Mercer North	100%	Yes	100%	Yes	100%	Yes						
Mercer South	85%	No	100%	Yes	100%	Yes						
Middlesex Central	65%	No	100%	Yes	100%	Yes						
Middlesex Coastal	88%	No	100%	Yes	100%	Yes						
Middlesex West	89%	No	100%	Yes	100%	Yes						
Monmouth North	100%	Yes	100%	Yes	100%	Yes						
Monmouth South	100%	Yes	100%	Yes	100%	Yes						
Morris East	100%	Yes	100%	Yes	100%	Yes						
Morris West	78%	No	100%	Yes	100%	Yes						
Newark Center City	100%	Yes	100%	Yes	100%	Yes						
Newark Northeast	92%	Yes	100%	Yes	100%	Yes						
Newark South	95%	Yes	100% Yes		100%	Yes						
Ocean North	91%	Yes	100%	Yes	100%	Yes						
Ocean South	96%	Yes	100%	Yes	100%	Yes						
Passaic Central	77%	No	100%	Yes	67%	No						
Passaic North	59%	No	100%	Yes	100%	Yes						
Salem	58%	No	100%	Yes	100%	Yes						
Somerset	75%	No	100%	Yes	100%	Yes						
Sussex	94%	Yes	100%	Yes	100%	Yes						
Union Central	72%	No	100%	Yes	100%	Yes						
Union East	95%	Yes	100%	Yes	100%	Yes						
Union West	68%	No		Yes	100%	Yes						
Warren		Yes	100%	Yes		Yes						
	100% 87%	Yes No	100% 100%	Yes	100% 99%	Yes						
Statewide ⁴	8/%	INO	100%	162	99%	162						

1 Intake

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement.
- Office Compliance: % of offices that meet the casead standards of no more than 15 families and 10 children in placement.

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children.
 Office Compliance: % of offices that meet the caseload standards of 15 or fewer children.
- $Offices \ with \ blank \ data \ do \ not \ carry \ adoption \ case loads \ , \ however \ adoption \ cases \ in \ those \ offices \ are \ handled \ by \ other \ offices \ in \ that \ area.$

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.

⁻ Intake worker compliance: % of workers with no more than 8 new intakes in the month, no more than 12 Primary families and no more than a total of 14

⁻ Office Compliance: % of offices that meet the casead standards of no more than 8 new intakes and 12 total families.

					CP&P Key Pe	rformance Indica	ators by Local O	ffice - 6 Months	s View					
					At or	Above Statewide Perform	nance	Below Sta	atewide Performance					
Local Office	CPS Investigations Completed w/i 60 Days	CPS Investigations Completed w/i 90 Days	Monthly Staff Visits w/Children in Placement	Visits w/Children in Placement 2x/Month for 2 Months	Visits with Parents of Children in Placement 2x/Month	Weekly Parent/Child Visits-Children with Goal of Reunification	Bi-weekly Parent- Child Visits-Children with Goal of Reunification	Monthly Sibling Visits	Initial Case Plans w/i 30 Days of Placement	6 Months Review of Case Plans for Children in Placement	Initial Family Team Meetings w/i 45 days of Placement	3 Family Team Meetings in the first 12 months of Placement	3 Family Team Meetings after 12 months in Placement	2 Family Team Meeting after 12 months in Placement
Atlantic East	88%	95%	97%	97%	65%	75%	75%	86%	100%	100%	90%	89%	50%	100%
Atlantic West	90% 95%	97% 98%	95% 95%	100% 100%	62%	84% 77%	79% 82%	76%	100% 86%	100% 100%	86% 86%	100% 100%	100%	88% 80%
Bergen Central Bergen South	83%	96%	96%	78%	72% 66%	46%	70%	84%	94%	100%	31%	100%	80%	33%
Burlington East	87%	97%	98%	94%	78%	52%	74%	91%	97%	100%	73%	79%	100%	100%
Burlington West	73%	92%	79%	62%	57%	70%	74%	78%	92%	86%	53%	17%	100%	20%
Camden Central	82%	92%	89%	76%	76%	70%	86%	87%	95%	92%	55%	56%	100%	100%
Camden East	64%	87%	92%	75%	65%	74%	84%	77%	100%	85%	64%	85%	100%	100%
Camden North	72%	89%	94%	77%	66%	67% 69%	66%	94%	96%	95%	60%	38%	67%	100%
Camden South Cape May	79% 83%	98% 92%	94% 97%	97% 78%	77% 68%	71%	79% 84%	95% 92%	90%	93% 100%	79% 55%	70% 100%	100%	80% 95%
Cumberland East	66%	90%	95%	100%	81%	89%	89%	93%	100%	100%	100%	83%	100%	100%
Cumberland West	64%	94%	97%	100%	76%	74%	74%	84%	100%	100%	100%	100%		100%
Essex Central	84%	94%	94%	94%	71%	71%	68%	92%	100%	100%	88%	100%	100%	88%
Essex North	84%	95%	97%	53%	69%	25%	32%	39%	100%	100%	40%	0%		67%
Essex South	82%	94%	96%	80%	57%	55%	70%	94%	92%	100%	82%	63%	88%	100%
Gloucester East Gloucester West	93% 82%	99% 95%	94% 95%	97% 82%	51% 77%	83% 87%	86% 83%	94%	100%	100% 98%	100% 82%	75% 100%	50% 100%	85% 86%
Hudson Central	82%	95%	95%	73%	82%	65%	83%	94% 87%	77%	100%	67%	100%	100%	71%
Hudson North	79%	96%	98%	88%	89%	87%	97%	55%	50%	100%	100%	100%	100%	71%
Hudson South	84%	94%	96%	89%	48%	52%	82%	88%	100%	93%	60%	0%		71%
Hudson West	90%	98%	98%		91%	94%	84%	90%	75%	100%	40%	33%		100%
Hunterdon	93%	97%	100%	100%	100%		100%	100%	100%	100%	100%			100%
Mercer North	71%	90%	92%	73% 43%	65%	69% 35%	73%	81% 68%	100%	100% 98%	56% 40%	30% 55%	60%	81%
Mercer South Middlesex Central	75% 63%	91% 87%	93% 97%	89%	32% 79%	54%	52% 61%	60%	67% 90%	100%	90%	71%	100%	82% 0%
Middlesex Coastal	85%	95%	94%	79%	74%	83%	68%	76%	100%	89%	43%	11%	50%	40%
Middlesex West	81%	93%	95%	86%	51%	80%	71%	78%	100%	100%	83%	100%	100%	77%
Monmouth North	98%	100%	95%	95%	83%	86%	88%	97%	100%	96%	84%	58%	75%	63%
Monmouth South	95%	99%	96%	88%	73%	65%	79%	83%	92%	99%	77%	93%	100%	100%
Morris East	88% 89%	96% 98%	90%	100%	95% 94%	100%	90% 97%	93% 97%	100%	100%	86% 100%	100%	100%	100%
Morris West Newark Center City	89% 87%	95%	99%	100%	94% 81%	100% 74%	74%	94%	100%	100% 98%	92%	100% 67%	100%	75% 83%
Newark Northeast	71%	90%	88%	100%	35%	56%	67%	83%	100%	100%	63%	64%	43%	100%
Newark South	90%	95%	99%	96%	80%	60%	80%	98%	92%	100%	100%	100%	100%	100%
Ocean North	93%	98%	95%	97%	78%	82%	78%	89%	81%	96%	100%	69%		100%
Ocean South	94%	98%	93%	97%	68%	77%	78%	87%	100%	96%	56%	100%	33%	100%
Passaic Central	93% 91%	99% 97%	99% 98%	100% 100%	84% 92%	98% 100%	79% 94%	86% 98%	100% 100%	100% 100%	93% 96%	100% 100%	100%	100% 100%
Passaic North Salem	67%	86%	98%	100%	92%	83%	85%	89%	100%	100%	100%	100%	100%	100%
Somerset	85%	96%	73%	38%	58%	71%	92%	92%	94%	100%	40%	75%	100/0	67%
Sussex	95%	98%	98%	100%	94%	100%	92%	89%	100%	100%	100%	100%		100%
Union Central	68%	88%	95%	100%	54%	88%	88%	97%	100%	98%	100%	83%		100%
Union East	77%	93%	97%	100%	88%	94%	87%	86%	100%	95%	56%	56%		40%
Union West Warren	64% 62%	90%	90%	100% 75%	81% 58%	64% 69%	72% 61%	84% 87%	100% 86%	100% 92%	100%	0% 100%	100%	20%
Statewide	82%	94%	94%		70%	71%	78%	86%	95%	97%	73%	71%	74%	85%
				86%	/0%	/176	/876	80%	95%	9/76	/3%	/176	/476	85%
Blank cells mean that the office did	a not have any children eligible	gor that measure durin	g tnat period.											
					Description of the N	Measure							Time Period Analyzed	
				CPS	Investigations Complete	ed w/i 60 Days							October 23 - 'March 24	
·			-		Investigations Complete		-				-		October 23 - 'March 24	-
					thlyStaff Visits w/Childr								December 23 - 'May 24	
					Children in Placement 2:								October 23 - 'March 24 December 23 - 'May 24	
					h Parents of Children in		NO.						4/2/2024 - '5/25/2024	
						with Goal of Reunification with Goal of Reunification							December 23 - 'May 24	
				DI-WEEKIY PAR	Monthly Sibling Vi		OII						December 23 - 'May 24	
				Init	ial Case Plans w/i 30 Da								December 23 - 'May 24	
					Review of Case Plans for								December 23 - 'May 24	
				Initial Far	mily Team Meetings w/i	45 days of Placement	-	-			-		November 23 - 'April 24	
						12 months of Placemen	t						December 23 - 'May 24	
					Team Meetings after 12 Team Meeting after 12								December 23 - 'May 24 December 23 - 'May 24	
				2 Family	ream weeting after 12	months in Placement							December 23 - May 24	