



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report August 2016

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Commissioner

August 15, 2016

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Dashboard

On or About June 30, 2016

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month¹	83,815	Youth Open with CSOC (unduplicated count)	35,646
CP&P: Children/Youth Served	48,169	DD Eligible Children (unduplicated count)	14,683
OOH Setting (< 18)	6,754	MRSS: Dispatches in the month	1,410
In-Home Setting (< 18)	39,427	MRSS: Interventions (includes prior dispatches)	2,225
Youth 18-21	1,988	Remained in same Living situation	98%
Youth Open with CSOC²	35,646		
		Care Management: Children Served	12,583
FCP: Total Clients Served³	19,609	OOH Behavioral Health Settings: Children Served¹⁰	1,400
DOW: Total Clients Served⁴ (Monthly Average)	10,761	Placed out of State	0
DCF: Families Served in the Month⁵	31,361	PerformCare Calls	8,354
CP&P	23,953	DD Related Calls	1,922
FCP (Family Success Centers & Home Visiting)	7,408	Sandy Related Calls	334

Hotline Referrals	14,592	FSCs: Families Served (May)	2,539
CPS Reports	32%	Home Visiting: Families Served (May)	4,869
CWS Referrals	10%	SBYSP: Clients Served (May)	12,201
Number of Human Trafficking Referrals ⁸	11		
Response Timeliness (June 2016)	98%	DV Services: Clients Served (May)	990
Monthly Staff Contacts/Children OOH (June 2016)	96%	Residential	23%
Entries to Care	360	Non-Residential	77%
Shelter Placements (May 2016)		SAARC: Clients Served (Jan - Mar 2016)	14,657
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (Jan - Mar 2016)	1,312
Youth > 13 in shelters less than 30 days ⁹	94%	New Clients	39%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	16,243	Rape Prevention Clients Served (Jan - Mar 2016)	13,345

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.



⁸ The cumulative number of human trafficking referrals between November 2013 and June 2016 was **329**

⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.













¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.


Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	May '16	83%	80%	0%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	May '16	87%	90%	-3%	
Initial Case Plans	June '16	96%	95%	0%	
CW visits Parent 2x/Mo	June '16	74%	90%	-17%	
Child Visit with Siblings	May '16	74%	85%	-11%	
Investigation Timeliness CP&P 60 days	Apr '16	86%	85%	0%	
Caseloads: Intake	June '16	93%	90%	0%	
Caseloads: Adoption	June '16	94%	95%	-1%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	May '16	74%	80%	-6%	
Subsequent FTMs after 12 Months - Reunification Goal (n=32)	May '16	94%	90%	0%	
Investigation Timeliness CP&P 90 days	Apr '16	96%	95%	0%	
Investigation Timeliness IAIU	June '16	87%	80%	0%	
Ongoing Case Plans	June '16	96%	95%	0%	
Parent-Child Weekly Visits ¹	June '16	64%	60%	0%	
Parent-Child Visits Biweekly	June '16	78%	85%	-7%	
CW visits Child Monthly (at placement site) ²	June '16	96%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	Apr '16	92%	93%	-1%	
Ind. Living Assessments 14-18 yrs	June '16	95%	90%	0%	
Supervisor Worker Ratio	June '16	100%	95%	0%	
Caseloads: IAIU Investigators	June '16	100%	95%	0%	
Caseloads: Permanency	June '16	100%	95%	0%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

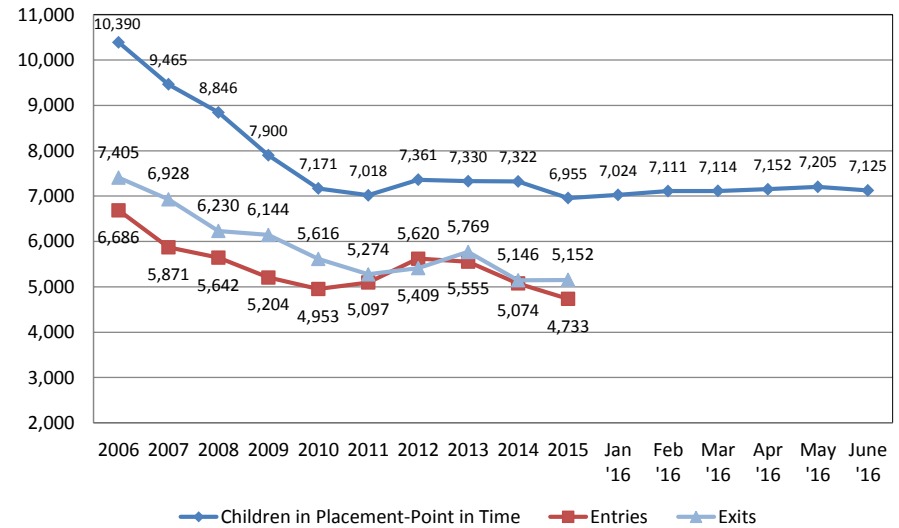
¹Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

²Caseworker visits with Children in Placement (all locations) **June 2016 (99%)**

Section I: Child Protection & Permanency

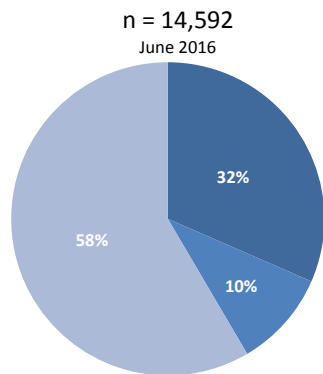
CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
Families Under CP&P Supervision	23,953	-5%
Children Under CP&P Supervision	48,169	-5%
Children Receiving CP&P In-Home Services	41,044	-5%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	(53.1%)	
Resource Family Kinship	(38.3%)	
Group and Residential	(7.1%)	
Independent Living	(1.5%)	
Children Legally Free for Adoption (Excludes TPR Appeals)	1,171	-6%
Finalized Adoptions to date (CY2016) - As of June 29, 2016	432	29%
Children in Subsidized Kinship Legal Guardianship	2,004	-2%
Children in Subsidized Adoptions	14,239	1%
Entries to Care	360	-8%
Exits from Care	487	46%

Children in Out-of-Home Placement: Annual Entries, Exits and Monthly Point in Time Children in Placement



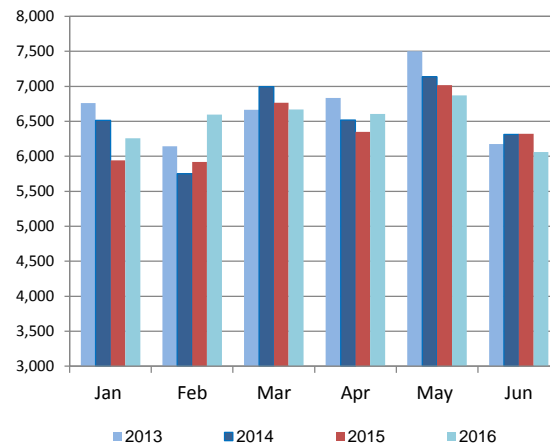
Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

Total SCR Intakes

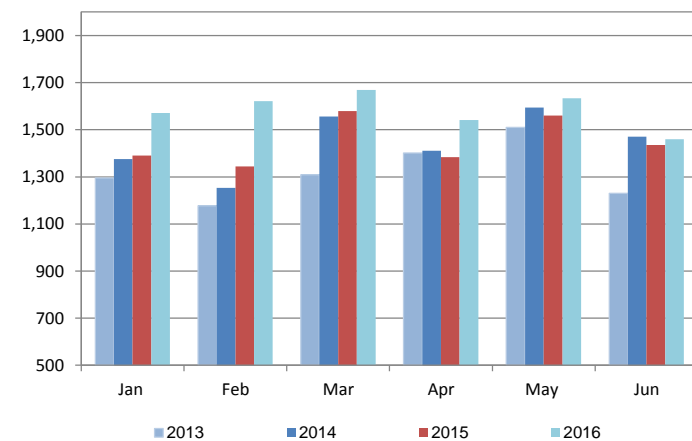


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

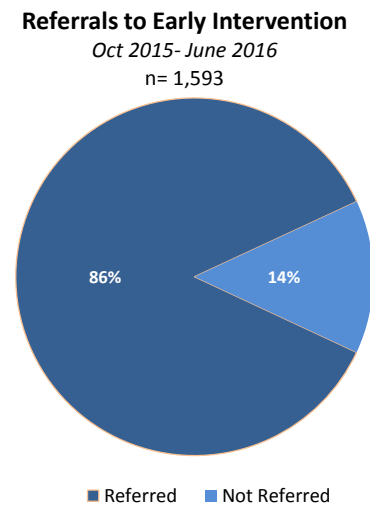
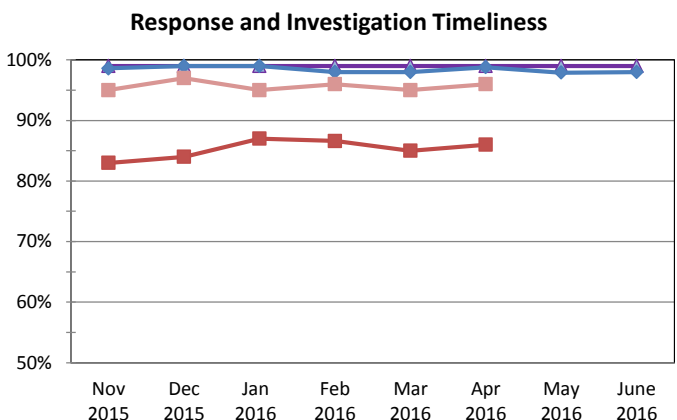
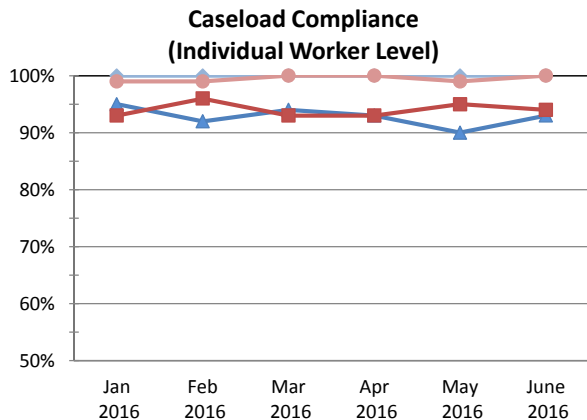
CPS & CWS Referrals



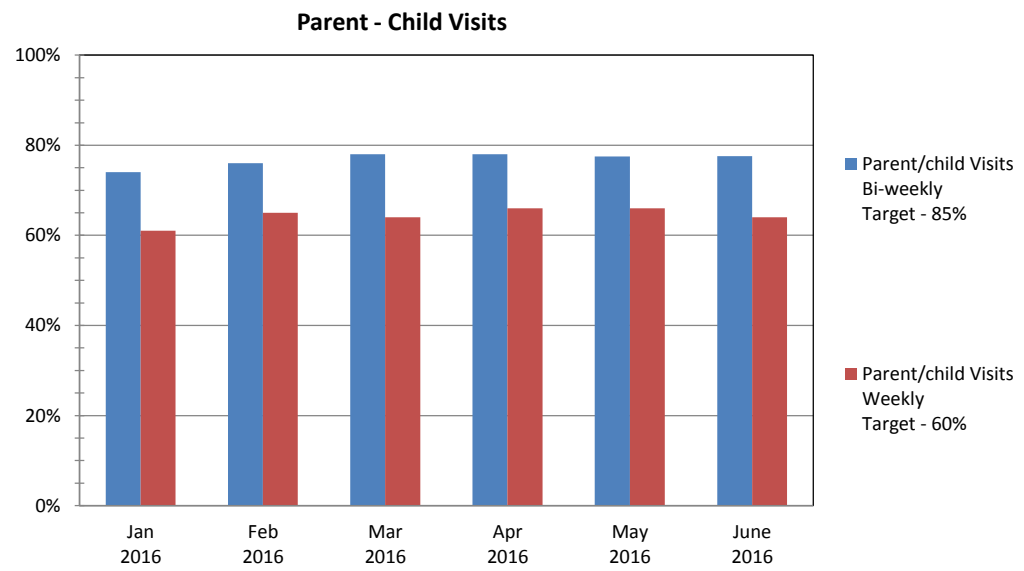
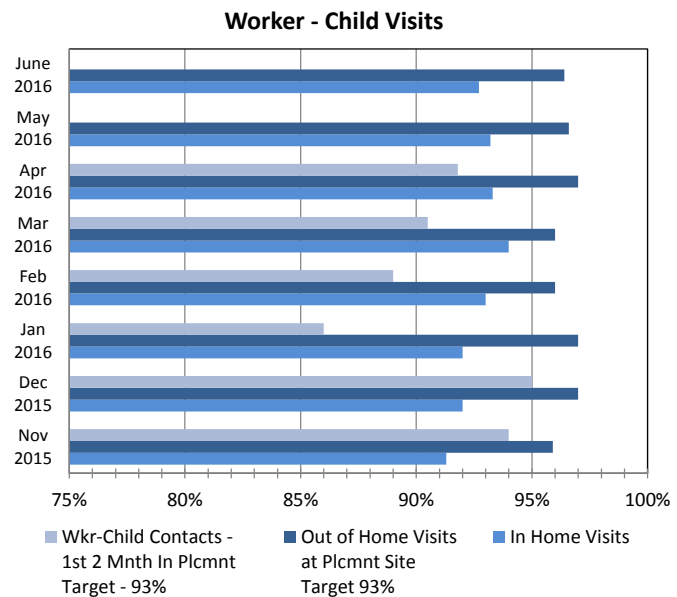
CWS Referrals Assigned to Local Offices



Section I: Child Protection & Permanency



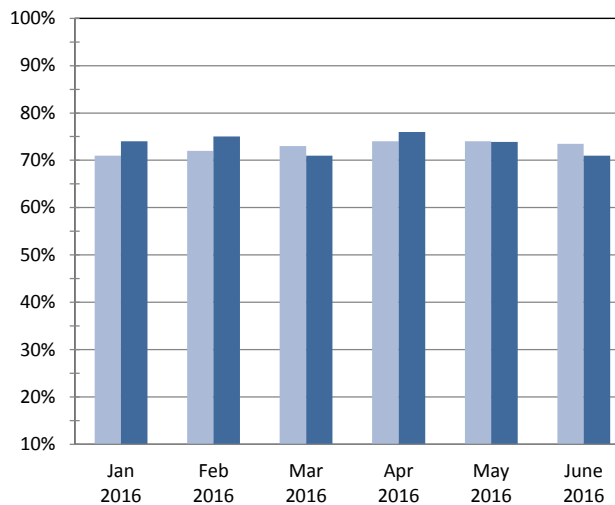
◆ Sup/Wkr Ratio - Target 95% ▲ Intake - Target 90% ▲ Time from SCR to Field ◆ CPS Response Timeliness
● Permanency - Target 95% ■ Adoption - Target 95% ■ Investigation Timeliness 0-60 Days (Target 85%) ■ Investigation Timeliness 0-90 Days (Target 95%)



■ Wkr-Child Contacts - 1st 2 Mnth In Plcmnt Target - 93% ■ Out of Home Visits at Plcmnt Site Target 93% ■ In Home Visits

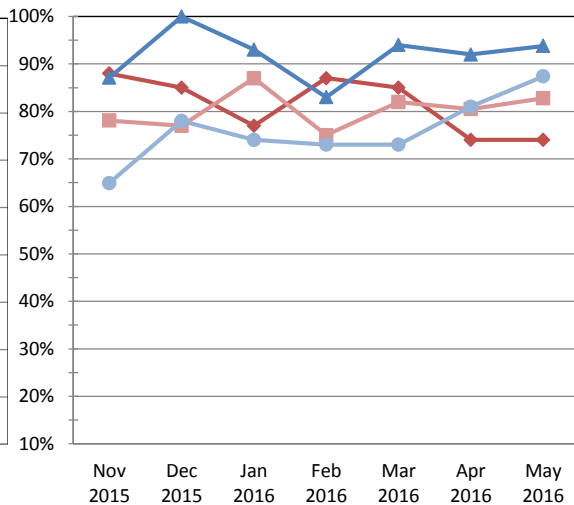
Section I: Child Protection & Permanency

Worker- Parent Visits & Sibling Visits



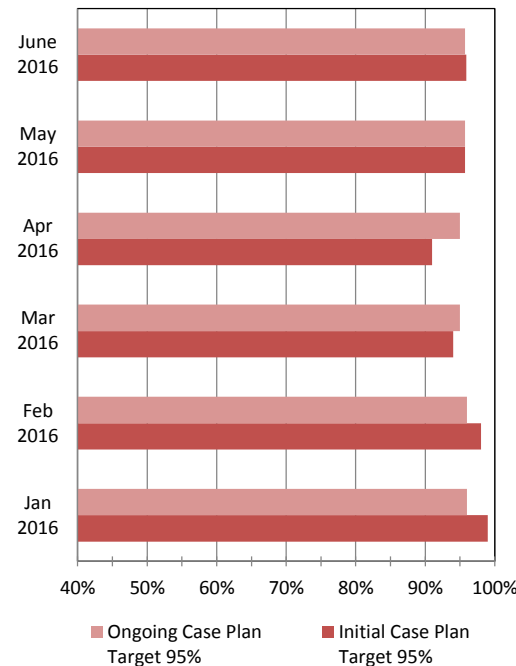
■ Wkr-Parent Contacts - Reun. Goal (2x/month) Target - 90%
 ■ Child Visits with Siblings Target - 85%

Initial & Subsequent Family Team Meetings



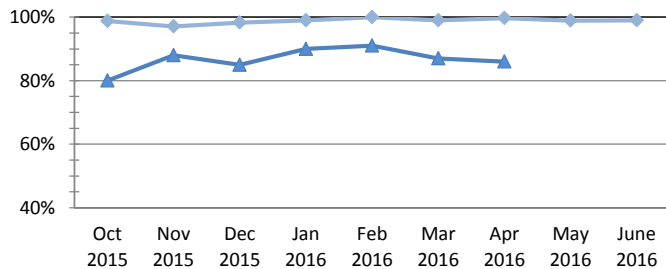
◆ Initial FTM within 45 days Target 80%
 ◆ Subsequent FTM within 12 Months Target 80%
 ◆ Subsequent FTM after 12 Months (Reunification Goal) Target 90%
 ◆ Subsequent FTM after 12 Months (Other than reunification goal) Target 90%

Initial & Ongoing Case Plans



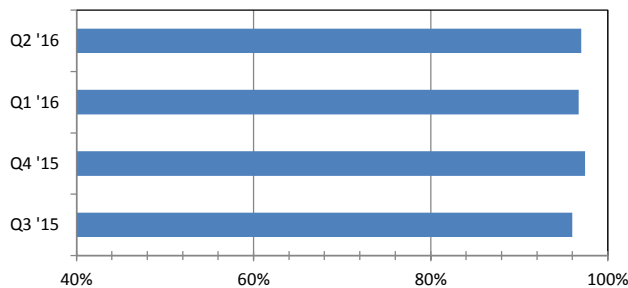
■ Ongoing Case Plan Target 95%
 ■ Initial Case Plan Target 95%

Medical Assessments for Children in Out of Home Placement (OOHP)



◆ Pre-Placement Medical Assessments in Appropriate Settings
 ◆ Comprehensive Medical Examinations Within 30 Days

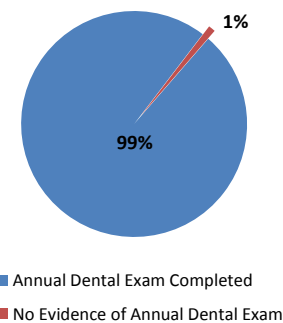
Immunizations for Children in OOHP



■ Immunizations Up To Date

Children in OOHP with Annual Dental Exams

As of June 30th, 2016
 n=4,215



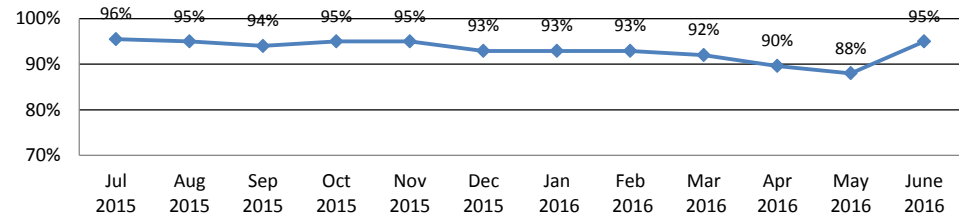
■ Annual Dental Exam Completed
 ■ No Evidence of Annual Dental Exam

Section II: Adolescent Services

OAS Quick Facts (June 2016)
Youth 18-21

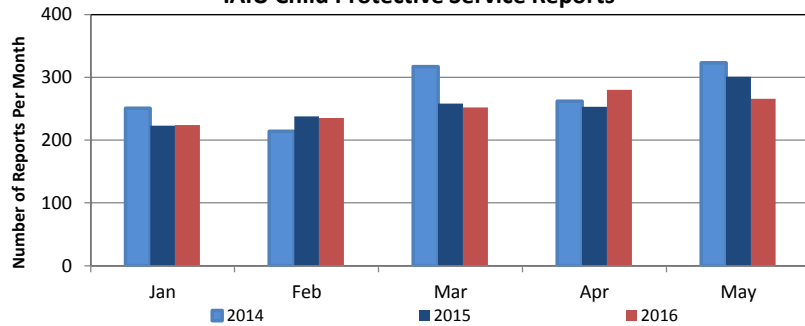
Youth 18-21 years old served by CP&P*	1,988
Youth served "In Home" living with a parent/relative or living independently ⁵	1,617
Youth served "Out-of-Home"	371
Family Based Setting (60%)	
Congregate Care Setting (21%)	
Independent Living (18%)	
Youth Receiving Adoption or KLG Subsidy	1,113

Completed Independent Living Assessments
of Youth Ages 14-18 years

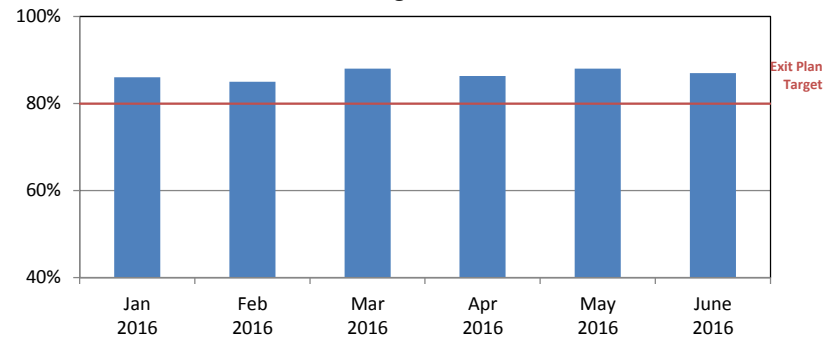


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

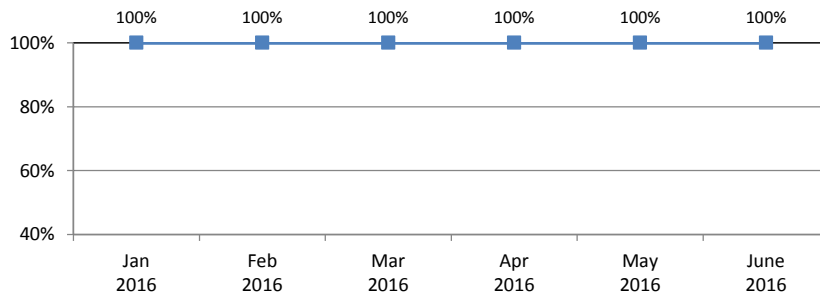


IAIU Investigation Timeliness

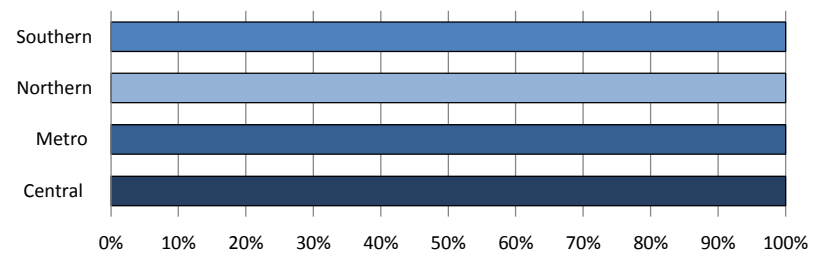


IAIU Caseload Report
Statewide (June 2016)

No more than 8 new investigations and 12 cases/month

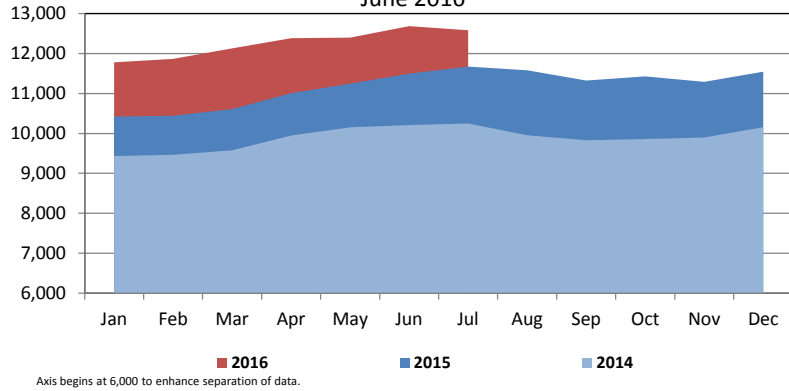


June 2016
IAIU Caseload Report by Region



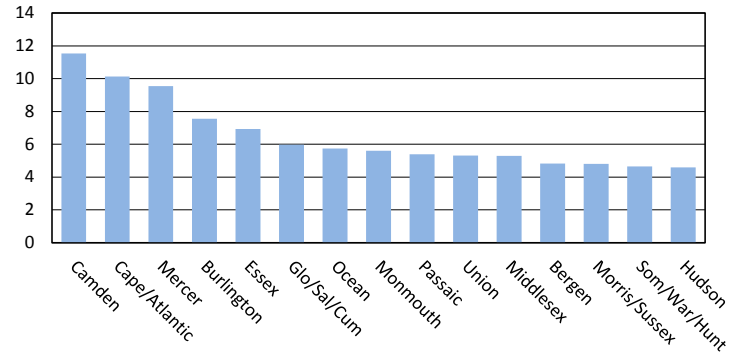
Section IV: Children's System of Care

Children in Care Management
June 2016

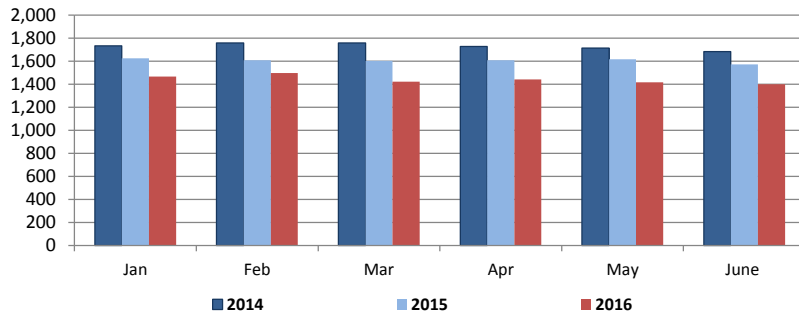


Rate of Children in Care Management by County

n=12,583
June 2016

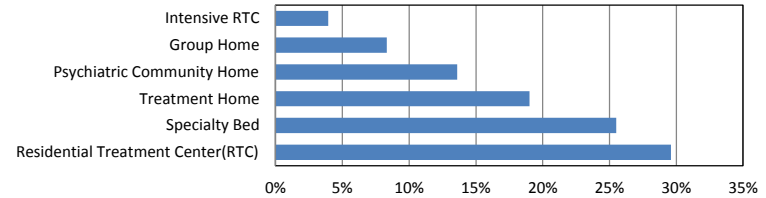


Children in Out of Home Treatment Settings

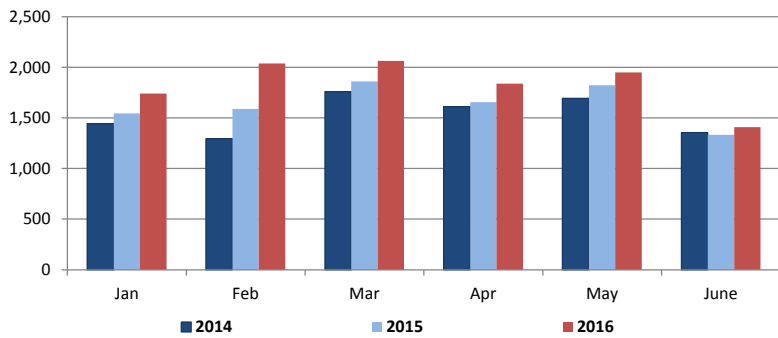


Children in Out-of-Home Treatment Settings

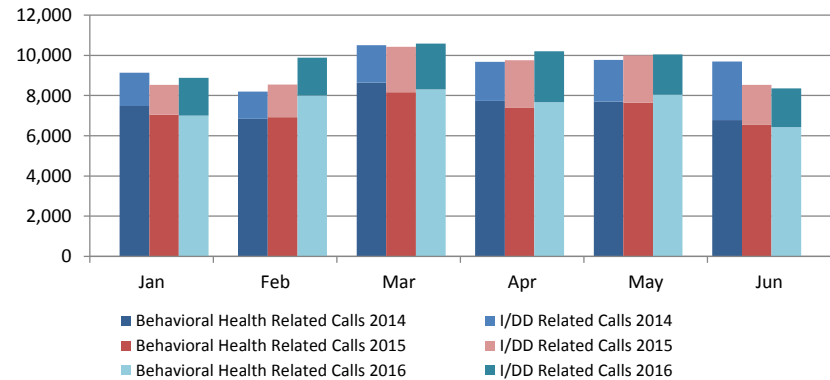
June 2016
n=1,400



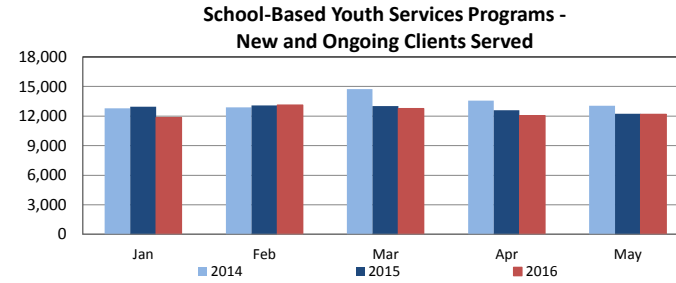
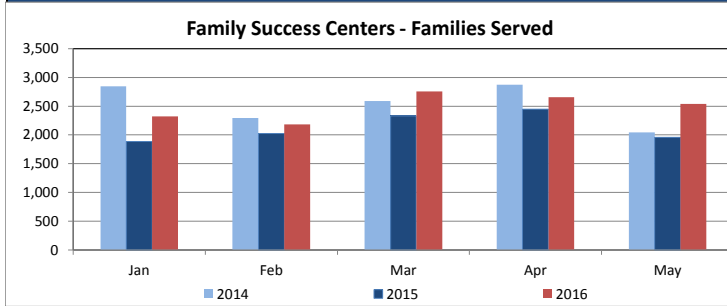
Mobile Response Stabilization Services (MRSS) Dispatched



PerformCare Total Calls

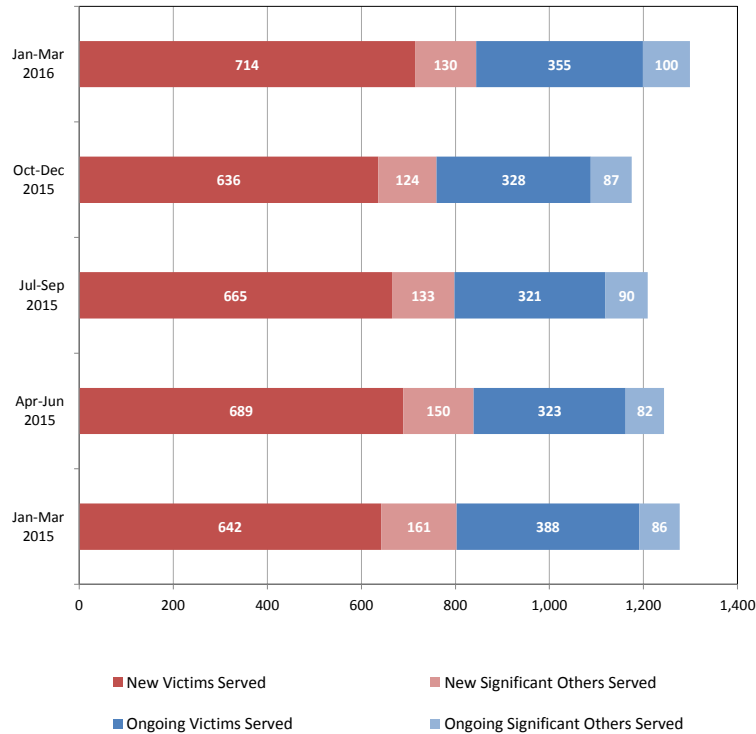


Section V: Family & Community Partnerships



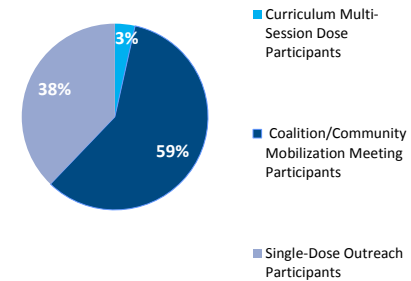
Section VI: Division on Women

Sexual Assault, Abuse and Rape Care Programs (SAARC)

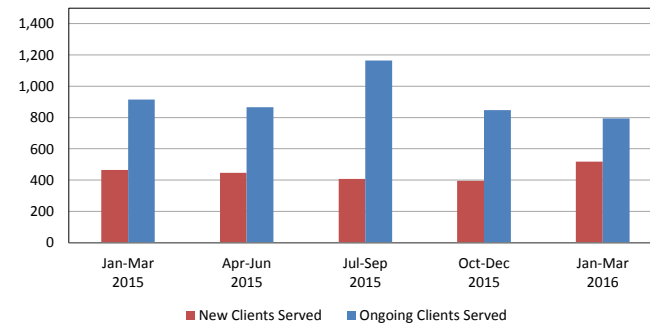


Individuals Served by Rape Prevention and Education Programs (RPE)

Q1 - 2016
n=13,345

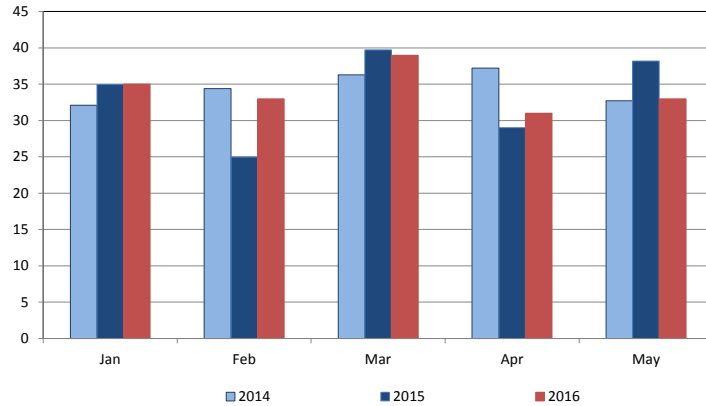


Displaced Homemaker Program Clients Served

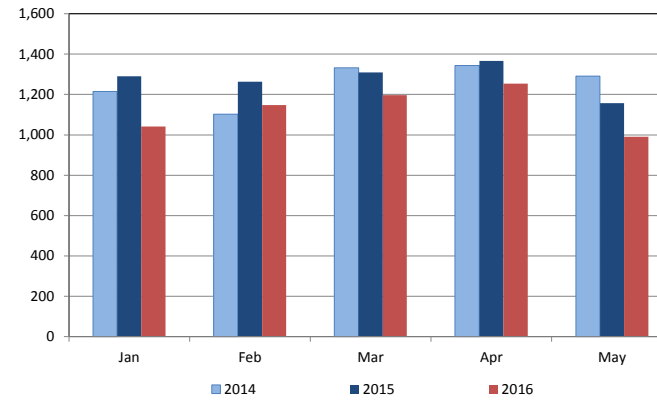


Section VI: Division on Women

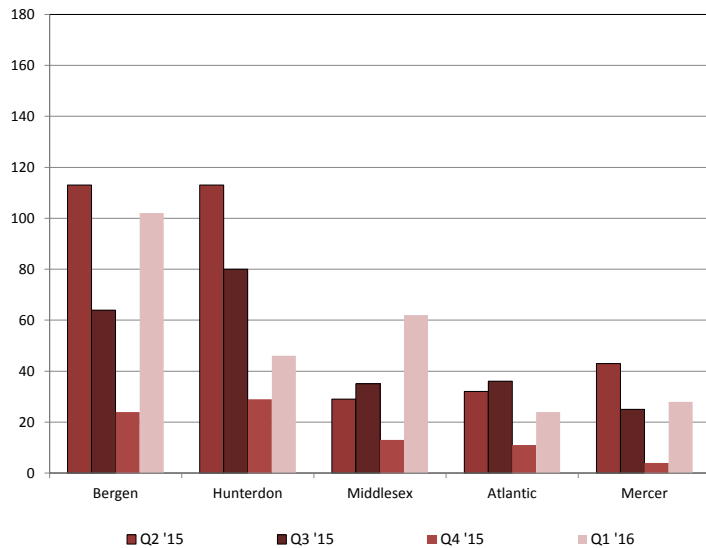
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**

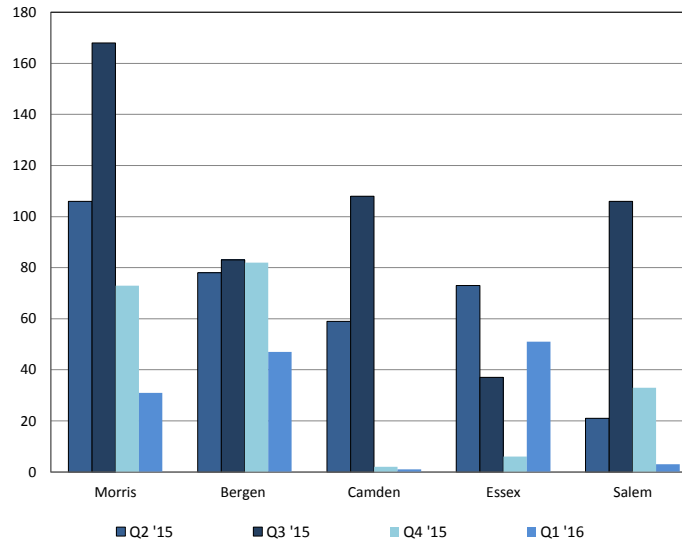


Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 12 Months View

Local Office	Met Target			Within 10% of Meeting Target				< 60% of Final Target				
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	96%	96%	98%	93%	98%	99%	97%	100%	99%	75%	71%	81%
Atlantic West	98%	97%	98%	88%	97%	73%	90%	70%	98%	82%	69%	81%
Bergen Central	100%	99%	99%	96%	99%	100%	100%	64%	98%	90%	74%	76%
Bergen South	99%	98%	98%	98%	99%	95%	97%	77%	99%	86%	78%	79%
Burlington East	96%	96%	97%	73%	92%	93%	64%	79%	96%	69%	64%	78%
Burlington West	96%	92%	96%	75%	93%	80%	61%	92%	96%	74%	66%	76%
Camden Central	89%	79%	90%	75%	90%	83%	64%	58%	85%	68%	56%	61%
Camden East	100%	97%	97%	74%	93%	80%	54%	61%	99%	67%	57%	68%
Camden North	87%	73%	95%	48%	81%	57%	38%	41%	93%	66%	49%	67%
Camden South	95%	90%	99%	94%	98%	82%	69%	32%	88%	77%	79%	83%
Cape May	96%	98%	95%	86%	95%	66%	77%	63%	95%	72%	73%	80%
Cumberland East	87%	67%	93%	62%	87%	55%	56%	58%	82%	43%	39%	60%
Cumberland West	96%	92%	96%	79%	95%	70%	79%	100%	97%	69%	62%	77%
Essex Central	96%	89%	96%	96%	99%	68%	56%	81%	92%	59%	63%	65%
Essex North	96%	95%	99%	89%	98%	67%	75%	57%	100%	74%	79%	77%
Essex South	97%	82%	86%	89%	96%	69%	88%	81%	94%	63%	58%	74%
Gloucester East	90%	79%	87%	60%	84%	90%	81%	100%	91%	47%	53%	63%
Gloucester West	96%	94%	98%	83%	96%	84%	67%	63%	95%	64%	69%	76%
Hudson Central	99%	95%	98%	95%	98%	91%	100%	85%	97%	85%	69%	78%
Hudson North	100%	100%	100%	94%	97%	100%	92%	77%	100%	95%	81%	95%
Hudson South	98%	97%	99%	90%	98%	92%	86%	89%	94%	85%	69%	82%
Hudson West	100%	95%	97%	96%	99%	91%	96%	85%	94%	87%	68%	81%
Hunterdon	100%	89%	97%	90%	98%	69%	100%	100%	96%	80%	74%	76%
Mercer North	99%	89%	97%	74%	94%	87%	95%	64%	99%	69%	64%	79%
Mercer South	93%	88%	95%	70%	92%	88%	95%	84%	86%	66%	65%	76%
Middlesex Central	86%	86%	94%	86%	97%	79%	79%	73%	97%	65%	48%	73%
Middlesex Coastal	98%	100%	99%	95%	99%	82%	97%	78%	92%	74%	73%	84%
Middlesex West	96%	96%	96%	89%	96%	77%	68%	67%	95%	73%	69%	77%
Monmouth North	98%	89%	99%	81%	94%	100%	96%	79%	96%	73%	71%	79%
Monmouth South	92%	88%	98%	84%	96%	86%	76%	73%	91%	79%	68%	78%
Morris East	96%	97%	100%	97%	98%	96%	86%	78%	100%	92%	78%	86%
Morris West	96%	96%	99%	89%	96%	80%	53%	50%	97%	76%	64%	73%
Newark Center City	99%	92%	95%	89%	98%	76%	72%	71%	96%	79%	66%	76%
Newark Northeast	99%	82%	89%	91%	99%	64%	84%	72%	97%	71%	68%	76%
Newark South	100%	98%	92%	84%	96%	94%	88%	78%	97%	59%	64%	67%
Ocean North	91%	95%	99%	66%	94%	81%	78%	78%	88%	64%	64%	72%
Ocean South	91%	90%	95%	81%	95%	79%	73%	71%	96%	67%	68%	77%
Passaic Central	98%	91%	97%	93%	99%	100%	87%	65%	94%	78%	60%	78%
Passaic North	99%	96%	99%	93%	98%	82%	68%	63%	100%	76%	59%	74%
Salem	99%	90%	99%	81%	94%	82%	57%	46%	94%	81%	61%	72%
Somerset	98%	93%	96%	80%	96%	74%	79%	95%	100%	78%	75%	82%
Sussex	97%	98%	98%	97%	99%	71%	90%	90%	100%	75%	70%	80%
Union Central	93%	90%	97%	83%	97%	70%	86%	88%	97%	71%	60%	76%
Union East	97%	91%	98%	89%	96%	88%	85%	90%	86%	74%	65%	74%
Union West	100%	98%	96%	89%	98%	98%	100%	75%	96%	75%	57%	75%
Warren	87%	79%	82%	72%	94%	46%	60%	65%	79%	67%	76%	79%
Statewide	96%	91%	96%	84%	95%	82%	79%	72%	95%	72%	66%	76%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	July '15-June '16
M# 9	Caseworker Visits with Children 2x/Month in 1st& 2nd Months of placement	93%	May '15 - April '16
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	July '15-June '16
M# 13	Investigation Completion within 60 days	85%	May '15 - April '16
M# 14	Investigation Completion within 90 days	95%	May '15 - April '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	June '15 - May '16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	June '15 - May '16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	June '15 - May '16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	July '15-June '16
M# 28	Caseworker visits Parent 2x/Month	90%	July '15-June '16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 12 weeks.	60%	04/09/16-06/25/16
M# 30	Bi-weekly Parent-Child Visits	85%	July '15-June '16

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - June 2016

Local Office	Met Target		< 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	98%	Yes		
Atlantic West	100%	Yes	100%	Yes	85%	No
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	97%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	92%	No	100%	Yes
Burlington West	100%	Yes	100%	Yes	100%	Yes
Camden Central	87%	No	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	68%	No	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	62%	No	90%	No	100%	Yes
Cumberland West	95%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	93%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	100%	Yes	93%	No
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	90%	Yes	100%	Yes	83%	No
Hudson West	94%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	95%	Yes	100%	Yes	100%	Yes
Mercer South	100%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	95%	Yes	100%	Yes	67%	No
Monmouth North	97%	Yes	100%	Yes	100%	Yes
Monmouth South	81%	No	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	57%	No	96%	Yes	86%	No
Newark Northeast	90%	Yes	100%	Yes	90%	No
Newark South	71%	No	100%	Yes	100%	Yes
Ocean North	69%	No	100%	Yes	57%	No
Ocean South	96%	Yes	100%	Yes	78%	No
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	100%	Yes
Salem	87%	No	100%	Yes	100%	Yes
Somerset	100%	Yes	100%	Yes	100%	Yes
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	88%	No	100%	Yes	50%	No
Union East	94%	Yes	100%	Yes	100%	Yes
Union West	89%	No	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	93%	Yes	100%	Yes	94%	No

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.