



NEW JERSEY DEPARTMENT OF
CHILDREN AND FAMILIES

Commissioner's Monthly Report September 2016

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Commissioner

September 15, 2016



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Dashboard

On or About July 31, 2016

DCF At a Glance		CSOC ⁶ Quick Facts	
DCF: Total Children Served in the Month¹	79,920	Youth Open with CSOC (unduplicated count)	34,097
CP&P: Children/Youth Served	45,823	DD Eligible Children (unduplicated count)	14,677
OOH Setting (< 18)	6,698	MRSS: Dispatches in the month	942
In-Home Setting (< 18)	37,014	MRSS: Interventions (includes prior dispatches)	1,714
Youth 18-21	2,111	Remained in same Living situation	97%
Youth Open with CSOC²	34,097		
		Care Management: Children Served	11,996
FCP: Total Clients Served³	14,628	OOH Behavioral Health Settings: Children Served¹⁰	1,383
DOW: Total Clients Served⁴ (Monthly Average)	9,444	Placed out of State	0
DCF: Families Served in the Month⁵	29,101	PerformCare Calls	6,426
CP&P	23,000	DD Related Calls	1,673
FCP (Family Success Centers & Home Visiting)	6,101	Sandy Related Calls	219

Hotline Referrals	12,531	FSCs: Families Served (June)	2,145
CPS Reports	29%	Home Visiting: Families Served (June)	3,956
CWS Referrals	9%	SBYSP: Clients Served (June)	8,527
Number of Human Trafficking Referrals ⁸	22		
Response Timeliness (July 2016)	98%	DV Services: Clients Served (June)	1,385
Monthly Staff Contacts/Children OOH (July 2016)	96%	Residential	18%
Entries to Care	343	Non-Residential	82%
Shelter Placements (June 2016)		SAARC: Clients Served (April-June 2016)	12,089
Children under 13 placed in shelters	0	Displaced Homemaker: Clients Served (April-June 2016)	1,296
Youth > 13 in shelters less than 30 days ⁹	96%	New Clients	36%
Subsidized Adoptions/KLG (Includes Subsidized Adoptions and subsidized KLGs)	13,751	Rape Prevention Clients Served (April-June 2016)	10,793

¹ Some children may be served by both CP&P and CSOC and are over-represented in the final count of children served in the month.

² The definition for "Youth Open with CSOC" reflects youth who are involved and eligible to receive services through CSOC.

³ FCP measures clients served in SBYSP and DV Services. Since Family Success Centers and Home Visitation programs report data in terms of families served, each family is assumed to have at least one client.

⁴ DoW measures clients served in SAARC and Displaced Homemakers. RPE measures doses or activities provided and does not allow for an unduplicated count of clients served.

⁵ Families served by DCF includes CP&P families and FCP families. FCP families served data has a one month lag.

⁶ CSOC Children may receive multiple services and are counted multiple times.

⁷ FCP quick facts are based on new families for FSCs, but both new and ongoing clients for Home Visiting and SBYSP. DoW quick facts are based on new clients for DV Services, but both new and ongoing clients served for SAARC, Displaced Homemakers and Rape Prevention Education.

⁸ The cumulative number of human trafficking referrals between November 2013 and July 2016 was 356

⁹ Appropriate use of shelters include 1) alternative to detention 2) short term placement of an adolescent in crisis not to extend beyond 30 days 3) a basic center for homeless youth.

¹⁰ OOH Behavioral Health Settings: Children Served - Excludes Youth in Detention Alternatives and Diagnostic Settings.

Sustainability and Exit Plan Key Performance Indicators

"To Be Achieved" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Subsequent FTMs within 12 Months	June '16	86%	80%	0%	
Subsequent FTMs after 12 Months - Other than Reunification Goal	June '16	82%	90%	-8%	
Initial Case Plans	July '16	93%	95%	-2%	
CW visits Parent 2x/Mo	July '16	70%	90%	-20%	
Child Visit with Siblings	June '16	71%	85%	-14%	
Investigation Timeliness CP&P 60 days	May '16	85%	85%	0%	
Caseloads: Intake	July '16	98%	90%	0%	
Caseloads: Adoption	July '16	94%	95%	-1%	

"To Be Maintained" Measures

	Month	Performance	Exit Plan Target	% to Meet Target	
Initial FTMs within 45 days	June '16	75%	80%	-5%	
Subsequent FTMs after 12 Months - Reunification Goal (n=48)	June '16	79%	90%	-11%	
Investigation Timeliness CP&P 90 days	May '16	95%	95%	0%	
Investigation Timeliness IAIU	July '16	85%	80%	0%	
Ongoing Case Plans	July '16	96%	95%	0%	
Parent-Child Weekly Visits ¹	July '16	62%	60%	0%	
Parent-Child Visits Biweekly	July '16	75%	85%	-10%	
CW visits Child Monthly (at placement site) ²	July '16	96%	93%	0%	
CW visits Child 2x/Month for first 2 Months in placement	May '16	94%	93%	0%	
Ind. Living Assessments 14-18 yrs	July '16	92%	90%	0%	
Supervisor Worker Ratio	July '16	100%	95%	0%	
Caseloads: IAIU Investigators	July '16	100%	95%	0%	
Caseloads: Permanency	July '16	99%	95%	0%	

 The blue bar indicates DCF performance in the current month. The red bar indicates the difference between the current performance and the Exit Plan target.

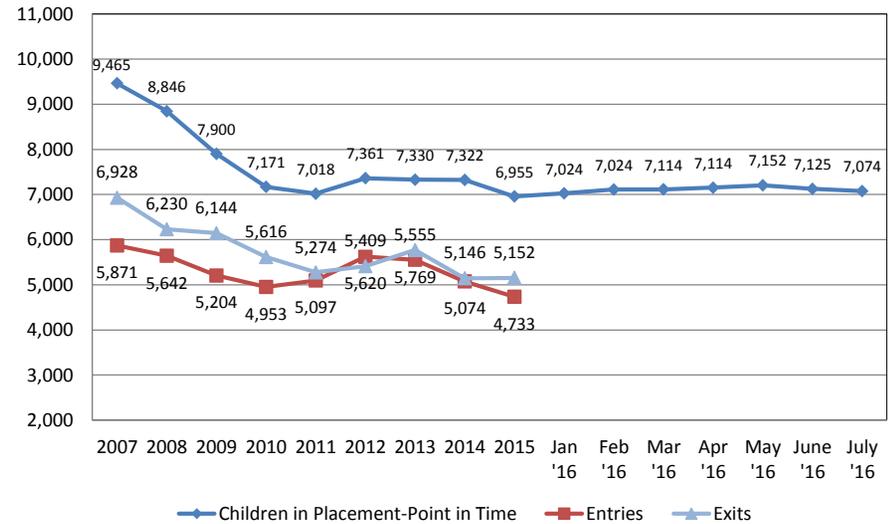
¹Compliance for Parent-Child Weekly Visits is measured by percent of children with weekly visits averaged over the number of weeks in the month.

²Caseworker visits with Children in Placement (all locations) **July 2016 (98%)**

Section I: Child Protection & Permanency

CP&P Quick Facts		
<i>Data in this chart includes children up to age 20.99</i>		
Families Under CP&P Supervision	23,000	-4%
Children Under CP&P Supervision	45,823	-4%
Children Receiving CP&P In-Home Services	38,749	-4%
Children in CP&P Out-of-Home Placement		
Resource Family (non-Kin)	(52.6%)	7,074 -5%
Resource Family Kinship	(39.0%)	
Group and Residential	(6.7%)	
Independent Living	(1.6%)	
Children Legally Free for Adoption (Excludes TPR Appeals)	1,184	-6%
Finalized Adoptions to date (CY2016) - As of August 7, 2016	517	21%
Children in Subsidized Kinship Legal Guardianship	1,903	-3%
Children in Subsidized Adoptions	13,751	0%
Entries to Care	343	18%
Exits from Care	323	-20%

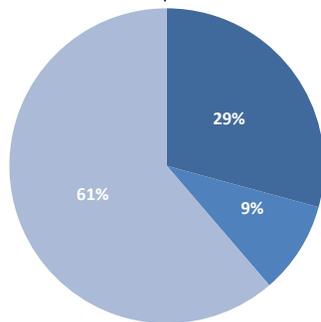
Children in Out-of-Home Placement: Annual Entries, Exits and Monthly Point in Time Children in Placement



Point In Time data is based on data as of the last day of each month. Axis begins at 2,000 to enhance separation of data.

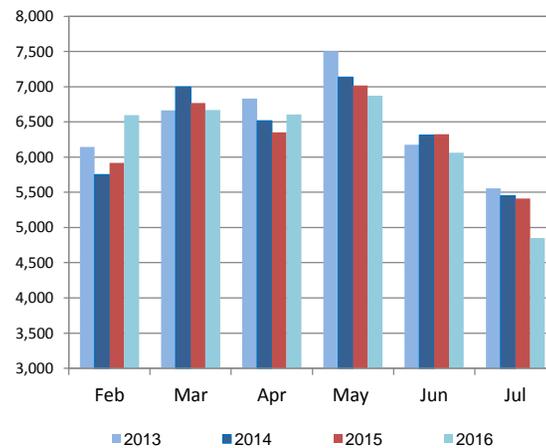
Total SCR Intakes

n = 12,531
July 2016

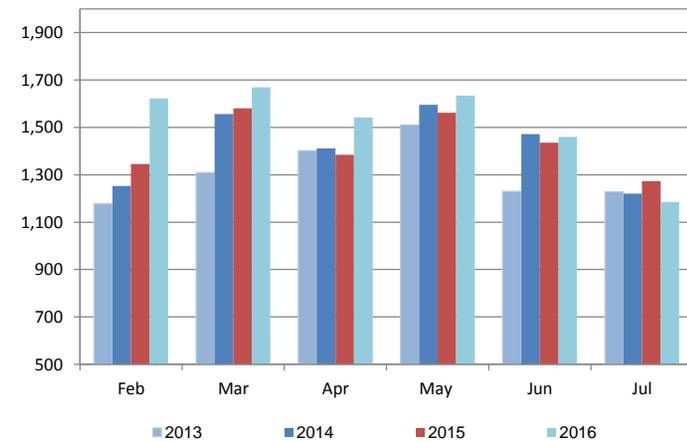


- CPS Reports
- CWS Referrals
- Non CPS/CWS Child Related Calls

CPS & CWS Referrals

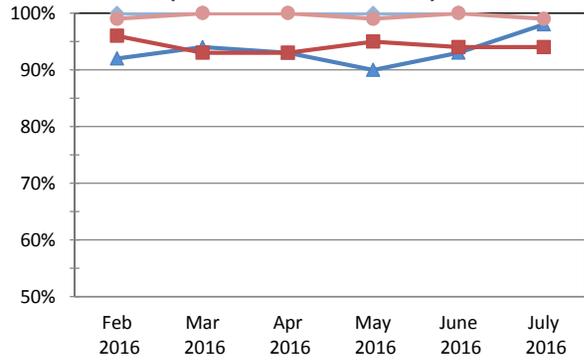


CWS Referrals Assigned to Local Offices



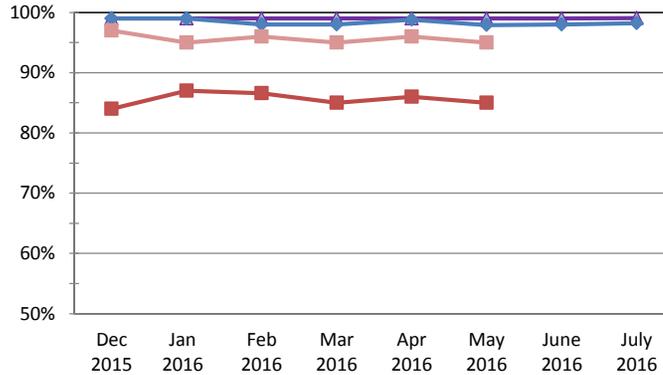
Section I: Child Protection & Permanency

**Caseload Compliance
(Individual Worker Level)**



◆ Sup/Wkr Ratio - Target 95% ▲ Intake - Target 90%
 ● Permanency - Target 95% ■ Adoption - Target 95%

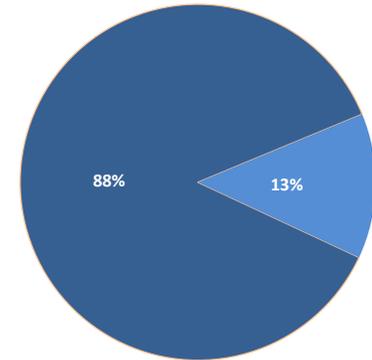
Response and Investigation Timeliness



▲ Time from SCR to Field ◆ CPS Response Timeliness
 ■ Investigation Timeliness 0-60 Days (Target 85%) ■ Investigation Timeliness 0-90 Days (Target 95%)

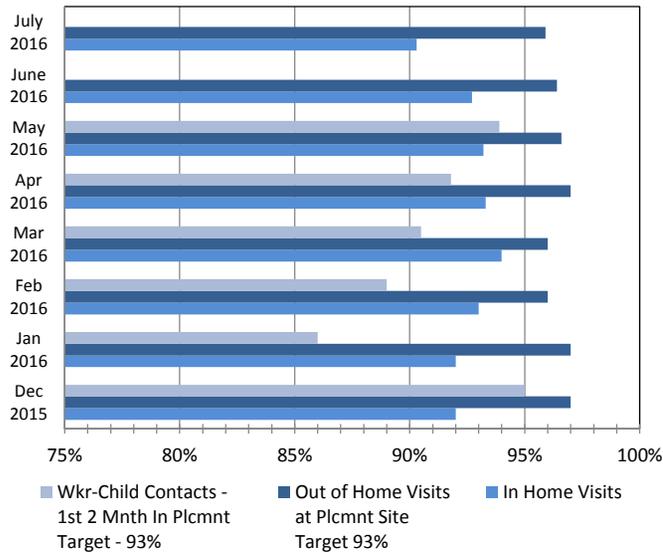
Referrals to Early Intervention

Oct 2015 - July 2016
n = 1,692



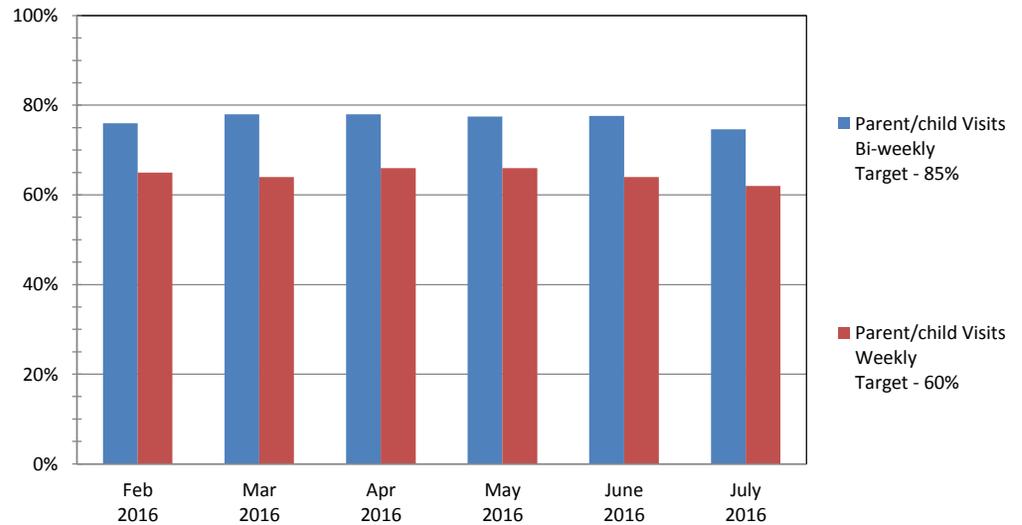
■ Referred ■ Not Referred

Worker - Child Visits



■ Wkr-Child Contacts - 1st 2 Mnth In Plcmnt (Target 93%) ■ Out of Home Visits at Plcmnt Site (Target 93%) ■ In Home Visits

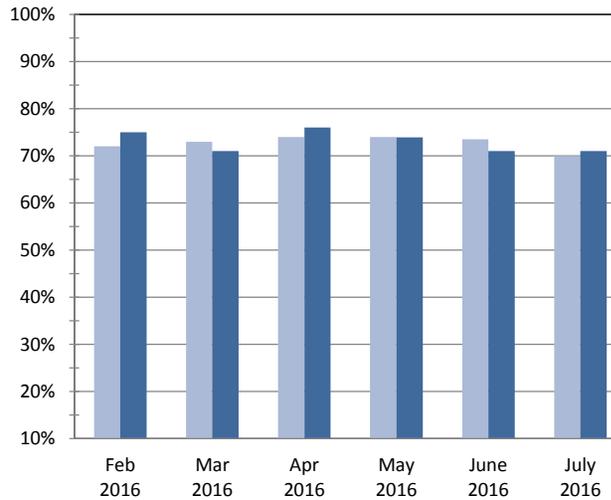
Parent - Child Visits



■ Parent/child Visits Bi-weekly (Target 85%)
 ■ Parent/child Visits Weekly (Target 60%)

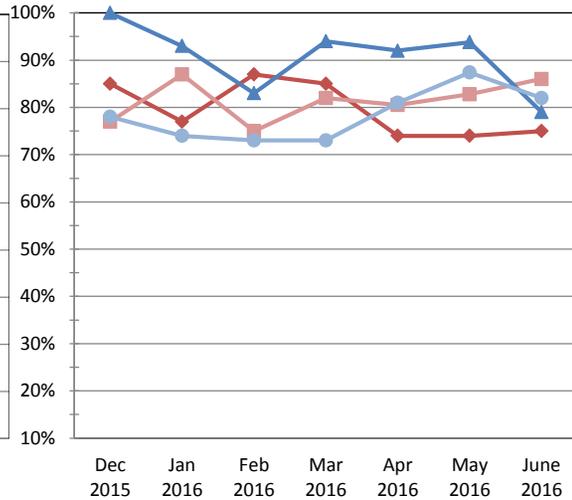
Section I: Child Protection & Permanency

Worker- Parent Visits & Sibling Visits



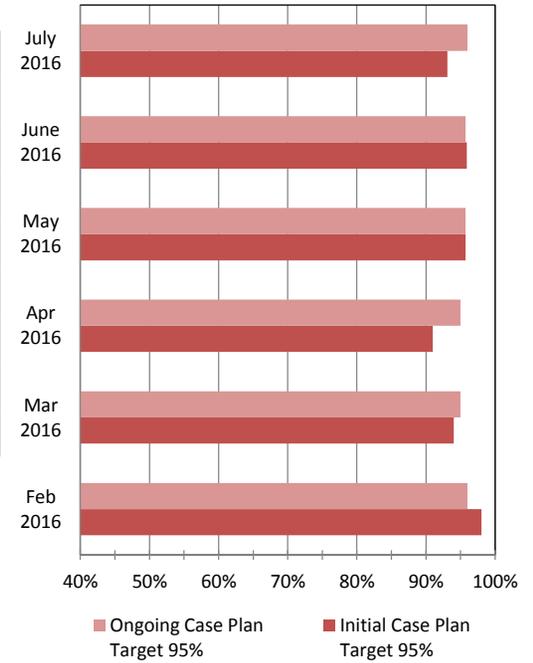
■ Wkr-Parent Contacts - Reun. Goal (2x/month) Target - 90%
 ■ Child Visits with Siblings Target - 85%

Initial & Subsequent Family Team Meetings



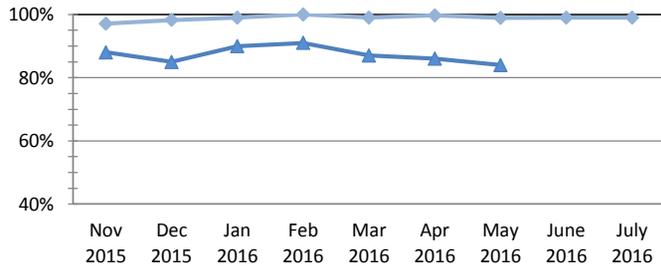
— Initial FTM within 45 days Target 80%
 — Subsequent FTM within 12 Months Target 80%
 — Subsequent FTM after 12 Months (Reunification Goal) Target 90%
 — Subsequent FTM after 12 Months (Other than reunification goal) Target 90%

Initial & Ongoing Case Plans



■ Ongoing Case Plan Target 95%
 ■ Initial Case Plan Target 95%

Medical Assessments for Children in Out of Home Placement (OOHP)



— Pre-Placement Medical Assessments in Appropriate Settings
 — Comprehensive Medical Examinations Within 30 Days

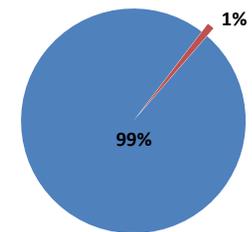
Immunizations for Children in OOHP



■ Immunizations Up To Date

Children in OOHP with Annual Dental Exams

As of June 30th, 2016
 n=4,215



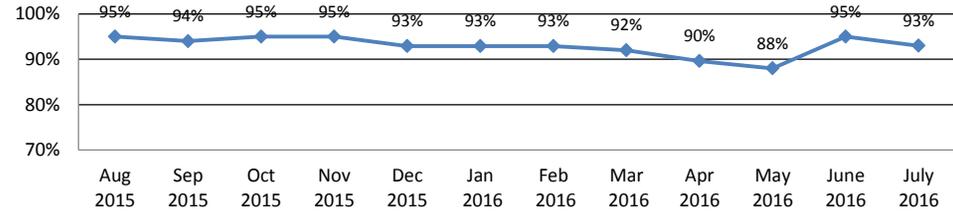
■ Annual Dental Exam Completed
 ■ No Evidence of Annual Dental Exam

Section II: Adolescent Services

OAS Quick Facts (July 2016)
Youth 18-21

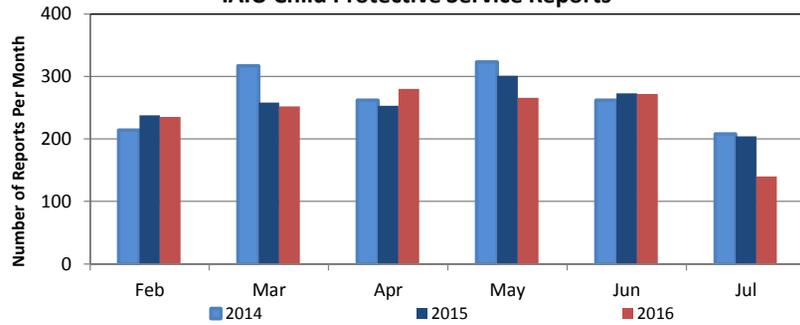
Youth 18-21 years old served by CP&P*	2,111
Youth served "In Home" living with a parent/relative or living independently ⁵	1,735
Youth served "Out-of-Home"	
Family Based Setting (59%)	376
Congregate Care Setting (21%)	
Independent Living (20%)	
Youth Receiving Adoption or KLG Subsidy	535

Completed Independent Living Assessments
of Youth Ages 14-18 years

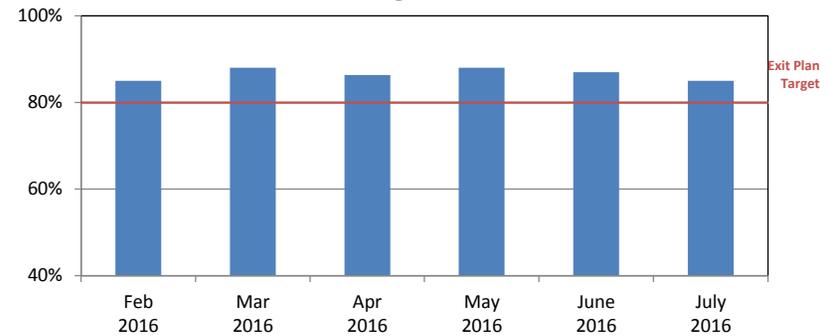


Section III: Institutional Abuse Investigation Unit

IAIU Child Protective Service Reports

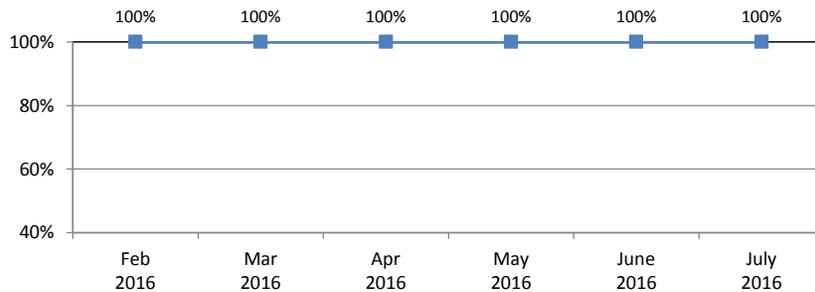


IAIU Investigation Timeliness

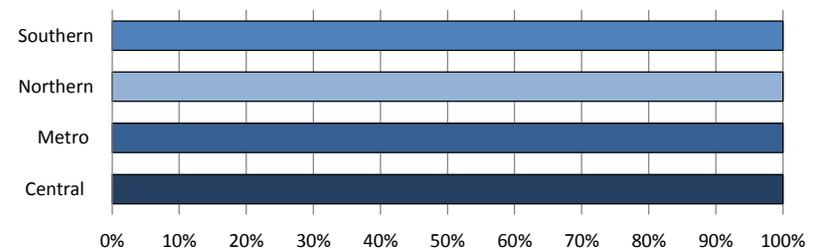


IAIU Caseload Report
Statewide (July 2016)

No more than 8 new investigations and 12 cases/month

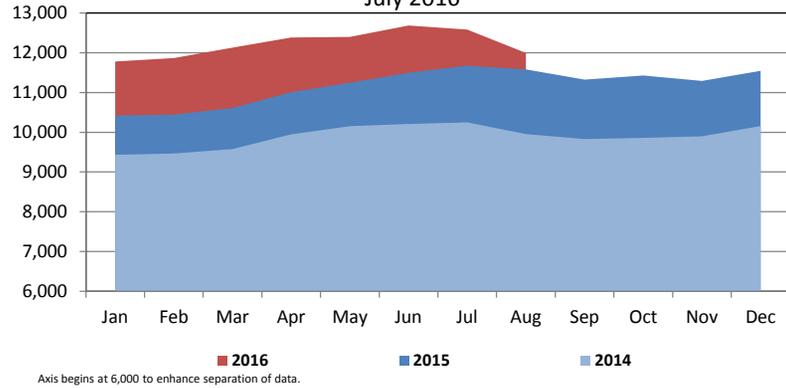


July 2016
IAIU Caseload Report by Region



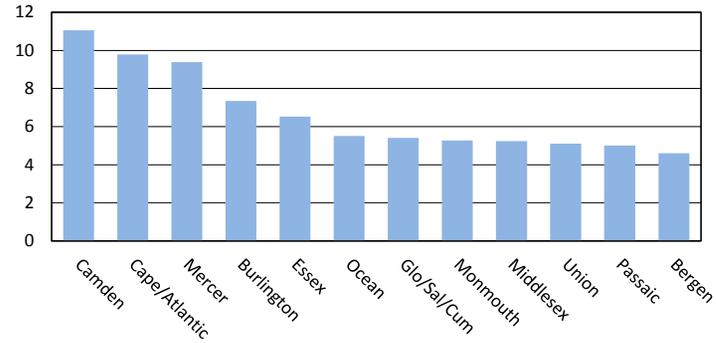
Section IV: Children's System of Care

Children in Care Management
July 2016

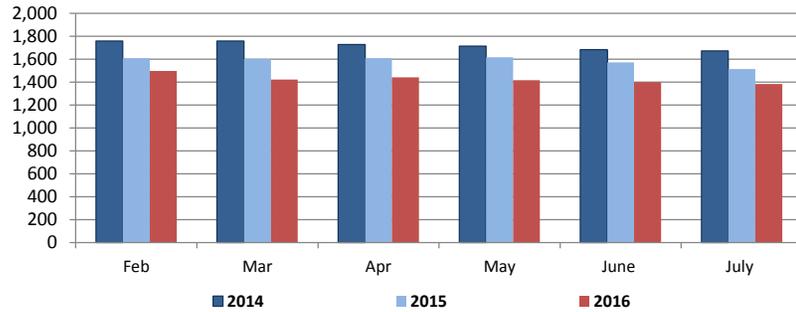


Rate of Children in Care Management by County

n=11,996
July 2016

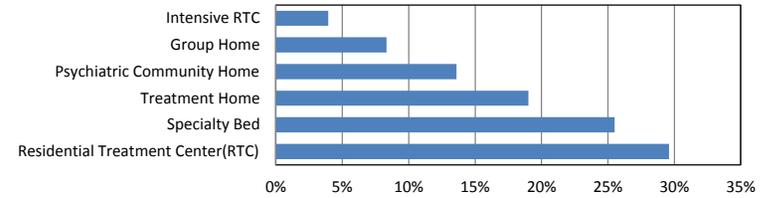


Children in Out of Home Treatment Settings

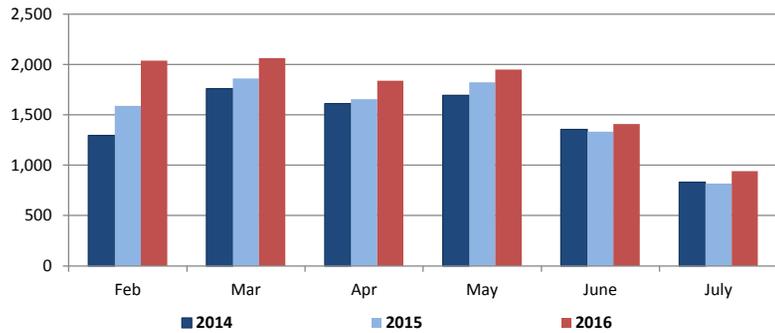


Children in Out-of-Home Treatment Settings

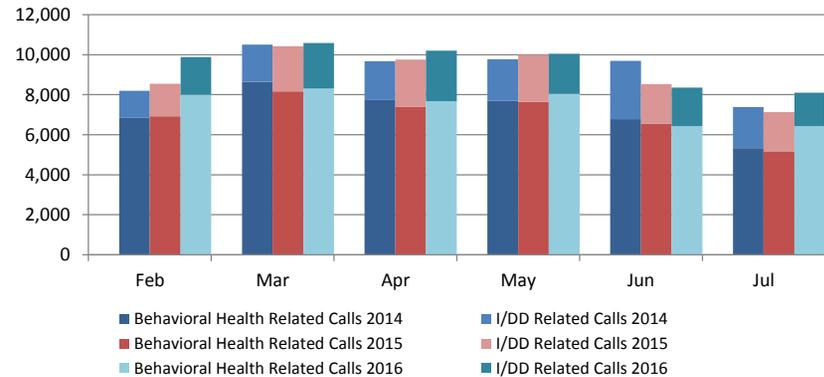
July 2016
n=1,383



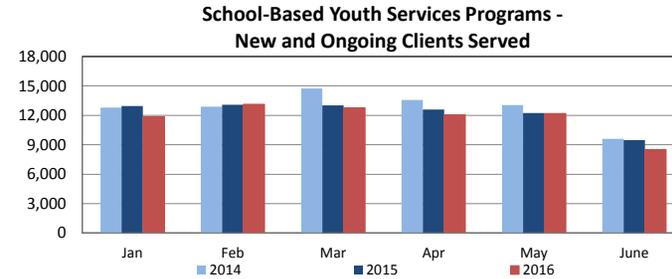
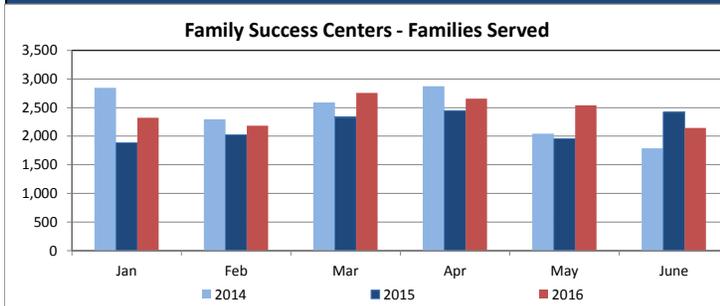
Mobile Response Stabilization Services (MRSS) Dispatched



PerformCare Total Calls

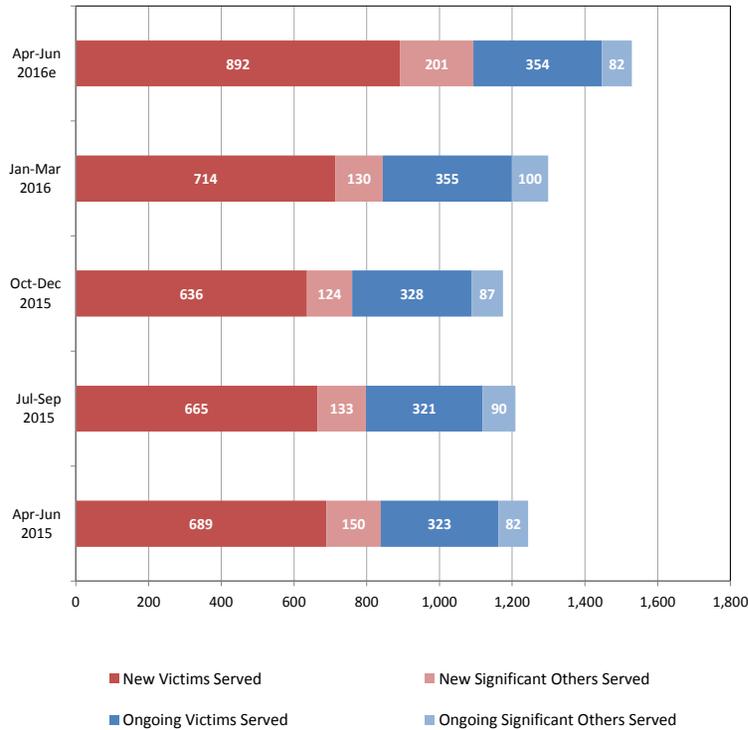


Section V: Family & Community Partnerships

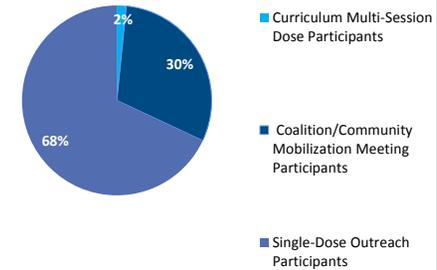


Section VI: Division on Women

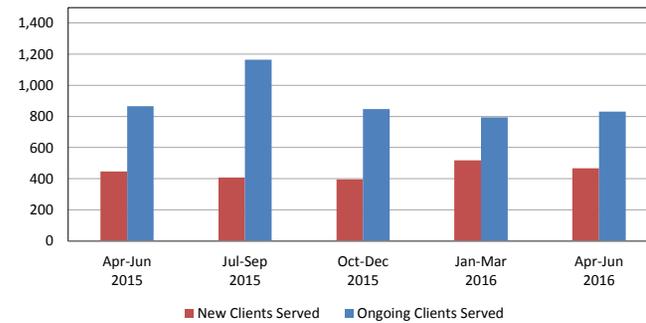
Sexual Assault, Abuse and Rape Care Programs (SAARC)



Individuals Served by Rape Prevention and Education Programs (RPE) n=10,793

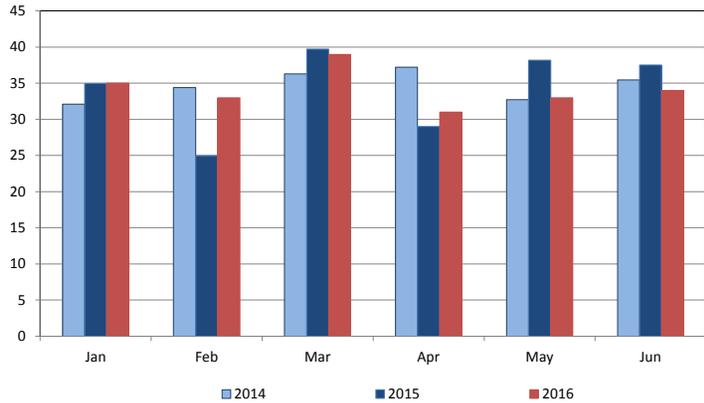


Displaced Homemaker Program Clients Served

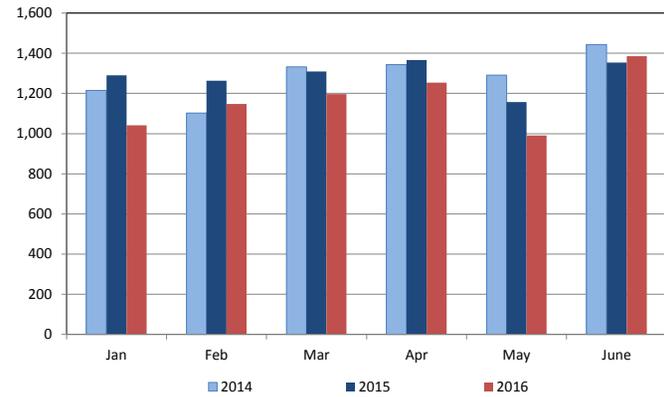


Section VI: Division on Women

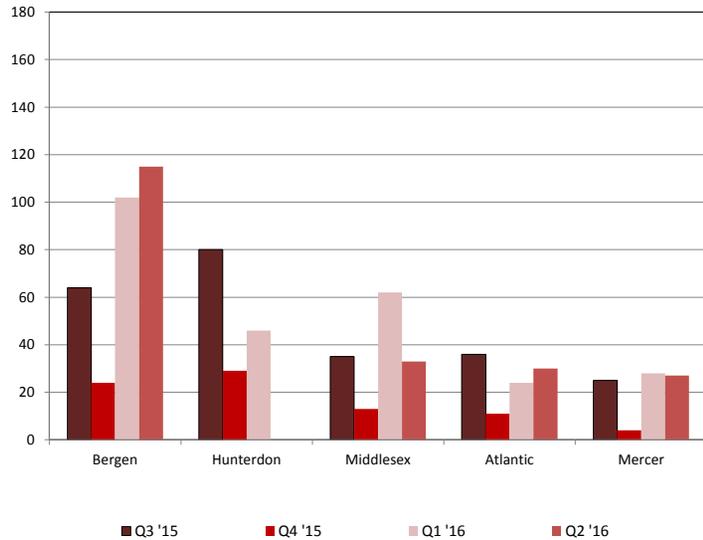
**Residential Domestic Violence Programs:
Victims' Average Length of Stay (days)**



**Domestic Violence Services - Adults and Children
Admitted to Residential and Non-Residential Services
Total New Clients**

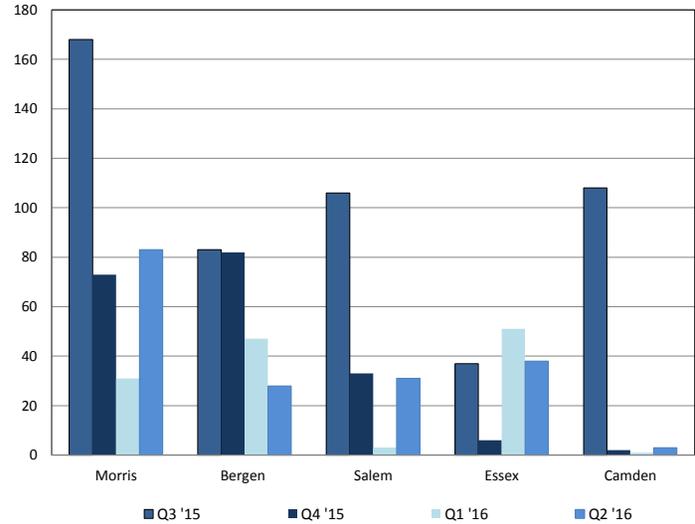


Top 5 Counties with Unmet Need for Non-Residential DV Services
Domestic Violence Victims Waiting for Non-Residential Services



Graph represents the 5 counties with most DV victims waiting for services during the entire time period (sum of Q1, Q2, Q3, and Q4).

Top 5 Counties with Residential DV Shelters Over Capacity
Women and Children Not Admitted to Domestic Violence Shelters Due to Insufficient Space



Non-admitted clients are offered referrals to other counties.
Graph represents the 5 counties with most client not admitted during the entire time period (sum of Q1, Q2, Q3, and Q4).

CP&P Key Performance Indicators by Local Office - 12 Months View

Local Office	Met Target			Within 10% of Meeting Target				< 60% of Final Target				
	Measure 6	Measure 9	Measure 10	Measure 13	Measure 14	Measure 16	Measure 17	Measure 19	Measure 22	Measure 28	Measure 29	Measure 30
Atlantic East	96%	96%	99%	94%	98%	99%	97%	100%	97%	76%	68%	81%
Atlantic West	98%	97%	98%	93%	97%	77%	90%	71%	99%	81%	72%	81%
Bergen Central	100%	99%	99%	97%	99%	100%	100%	74%	98%	90%	72%	76%
Bergen South	99%	99%	98%	98%	99%	94%	97%	80%	99%	86%	73%	80%
Burlington East	96%	96%	97%	74%	92%	93%	68%	80%	97%	67%	62%	77%
Burlington West	96%	92%	96%	74%	93%	80%	64%	94%	95%	74%	66%	75%
Camden Central	89%	77%	91%	75%	90%	83%	61%	54%	84%	68%	56%	61%
Camden East	100%	98%	97%	73%	93%	79%	53%	64%	98%	64%	57%	68%
Camden North	86%	75%	95%	48%	81%	59%	41%	41%	91%	66%	52%	67%
Camden South	94%	91%	99%	94%	98%	76%	68%	37%	87%	78%	73%	84%
Cape May	95%	99%	95%	86%	95%	65%	77%	68%	95%	71%	66%	79%
Cumberland East	88%	69%	92%	58%	84%	50%	54%	58%	82%	42%	50%	60%
Cumberland West	94%	89%	96%	80%	95%	67%	79%	100%	97%	67%	58%	76%
Essex Central	97%	87%	96%	96%	99%	66%	55%	78%	93%	60%	60%	65%
Essex North	96%	95%	99%	91%	99%	75%	71%	57%	100%	76%	74%	78%
Essex South	97%	82%	89%	90%	96%	70%	86%	82%	93%	65%	56%	75%
Gloucester East	92%	83%	88%	61%	86%	89%	87%	100%	90%	48%	55%	64%
Gloucester West	96%	94%	98%	84%	96%	83%	68%	69%	94%	63%	68%	76%
Hudson Central	99%	98%	98%	96%	98%	89%	100%	86%	98%	84%	69%	76%
Hudson North	100%	100%	100%	94%	97%	100%	92%	77%	100%	96%	82%	96%
Hudson South	98%	98%	99%	89%	98%	91%	89%	90%	94%	84%	64%	81%
Hudson West	100%	95%	97%	97%	99%	91%	96%	86%	93%	86%	64%	80%
Hunterdon	100%	87%	96%	91%	98%	67%	100%	100%	96%	81%	66%	75%
Mercer North	99%	89%	97%	76%	94%	88%	91%	65%	97%	70%	63%	79%
Mercer South	94%	88%	95%	69%	91%	91%	95%	85%	86%	66%	62%	75%
Middlesex Central	84%	79%	94%	84%	96%	81%	88%	76%	97%	68%	53%	73%
Middlesex Coastal	98%	100%	99%	95%	99%	77%	97%	81%	93%	72%	72%	84%
Middlesex West	97%	96%	96%	88%	96%	77%	67%	64%	96%	74%	69%	77%
Monmouth North	98%	88%	99%	81%	94%	100%	96%	79%	96%	73%	69%	79%
Monmouth South	91%	87%	98%	85%	96%	86%	76%	79%	91%	79%	67%	79%
Morris East	98%	97%	100%	96%	98%	96%	88%	78%	100%	93%	79%	87%
Morris West	96%	96%	99%	90%	96%	80%	51%	45%	88%	76%	64%	73%
Newark Center City	100%	92%	96%	90%	98%	71%	71%	74%	96%	80%	66%	78%
Newark Northeast	99%	82%	89%	93%	99%	66%	85%	67%	97%	69%	67%	76%
Newark South	100%	98%	92%	85%	96%	98%	88%	81%	97%	61%	62%	67%
Ocean North	91%	93%	99%	64%	93%	79%	80%	79%	89%	65%	65%	74%
Ocean South	90%	91%	96%	82%	95%	76%	72%	72%	97%	67%	67%	77%
Passaic Central	98%	93%	97%	95%	99%	100%	88%	68%	95%	77%	55%	76%
Passaic North	100%	95%	99%	93%	98%	80%	73%	64%	99%	74%	57%	73%
Salem	98%	93%	99%	84%	95%	78%	64%	56%	99%	83%	65%	72%
Somerset	98%	93%	96%	82%	96%	73%	78%	96%	100%	78%	74%	83%
Sussex	96%	98%	99%	96%	99%	68%	94%	82%	100%	75%	67%	79%
Union Central	95%	92%	97%	85%	97%	77%	84%	87%	96%	68%	56%	76%
Union East	97%	91%	98%	89%	96%	89%	81%	90%	86%	72%	63%	75%
Union West	100%	98%	96%	87%	98%	98%	100%	84%	95%	74%	54%	74%
Warren	89%	82%	83%	73%	94%	43%	67%	64%	97%	70%	70%	77%
Statewide	96%	91%	96%	84%	96%	81%	80%	73%	94%	72%	64%	76%

Measure #	Description of the Measure	Final Target	Time Period Analyzed
M# 6	Ongoing Case Plans	95%	Aug'15-July'16
M# 9	Caseworker Visits with Children 2x/Month in 1st & 2nd Months of placement	93%	June '15 - May '16
M# 10	Monthly Caseworker Visits with Children at child's placement site ²	93%	Aug'15-July'16
M# 13	Investigation Completion within 60 days	85%	June '15 - May '16
M# 14	Investigation Completion within 90 days	95%	June '15 - May '16
M# 16	Initial Family Team Meeting (FTMs) within 45 days of Child Removal	80%	July'15-June'16
M# 17	3 Subsequent FTMs within 12 Months of Child Removal	80%	July'15-June'16
M# 19	2 Subsequent FTMs after 12 Months in Placement - Non - Reunification Goal	90%	July'15-June'16
M# 22	Initial Case Plans within 30 Days of Child Removal	95%	Aug'15-July'16
M# 28	Caseworker visits Parent 2x/Month	90%	Aug'15-July'16
M# 29	Weekly Parent/Child Visits - Average weekly visits for 12 weeks.	60%	5/14/16-7/30/16
M# 30	Bi-weekly Parent-Child Visits	85%	Aug'15-July'16

²Compliance for Parent-Child Weekly Visits is now measured by percent of children with weekly visits averaged over 12 weeks.

Worker and Office Caseloads by Worker Type and by Local Office - July 2016

Local Office	Met Target		< 70% of workers in compliance			
	¹ Intake		² Permanency		³ Adoption	
	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No	Worker Compliance	Office Compliant? Yes/No
Atlantic East	100%	Yes	97%	Yes		
Atlantic West	100%	Yes	100%	Yes	93%	No
Bergen Central	100%	Yes	100%	Yes	100%	Yes
Bergen South	100%	Yes	100%	Yes	100%	Yes
Burlington East	100%	Yes	100%	Yes	100%	Yes
Burlington West	100%	Yes	100%	Yes	100%	Yes
Camden Central	100%	Yes	100%	Yes	100%	Yes
Camden East	100%	Yes	100%	Yes	100%	Yes
Camden North	96%	Yes	100%	Yes	100%	Yes
Camden South	100%	Yes	100%	Yes	100%	Yes
Cape May	100%	Yes	100%	Yes	100%	Yes
Cumberland East	62%	No	93%	No	75%	No
Cumberland West	96%	Yes	100%	Yes		
Essex Central	100%	Yes	100%	Yes	100%	Yes
Essex North	100%	Yes	100%	Yes	100%	Yes
Essex South	100%	Yes	100%	Yes	100%	Yes
Gloucester East	100%	Yes	100%	Yes		
Gloucester West	100%	Yes	96%	Yes	100%	Yes
Hudson Central	100%	Yes	100%	Yes	100%	Yes
Hudson North	100%	Yes	100%	Yes	100%	Yes
Hudson South	100%	Yes	100%	Yes	83%	No
Hudson West	100%	Yes	100%	Yes	100%	Yes
Hunterdon	100%	Yes	100%	Yes	100%	Yes
Mercer North	100%	Yes	100%	Yes	100%	Yes
Mercer South	95%	Yes	100%	Yes	100%	Yes
Middlesex Central	100%	Yes	100%	Yes	100%	Yes
Middlesex Coastal	100%	Yes	100%	Yes	100%	Yes
Middlesex West	100%	Yes	100%	Yes	100%	Yes
Monmouth North	100%	Yes	93%	No	100%	Yes
Monmouth South	93%	Yes	100%	Yes	100%	Yes
Morris East	100%	Yes	100%	Yes	100%	Yes
Morris West	100%	Yes	100%	Yes	100%	Yes
Newark Center City	100%	Yes	100%	Yes	88%	No
Newark Northeast	89%	No	100%	Yes	70%	No
Newark South	88%	No	100%	Yes	86%	No
Ocean North	86%	No	100%	Yes	67%	No
Ocean South	92%	Yes	97%	Yes	100%	Yes
Passaic Central	100%	Yes	100%	Yes	100%	Yes
Passaic North	100%	Yes	100%	Yes	86%	No
Salem	100%	Yes	100%	Yes	100%	Yes
Somerset	97%	Yes	100%	Yes	80%	No
Sussex	100%	Yes	100%	Yes	100%	Yes
Union Central	100%	Yes	95%	Yes	100%	Yes
Union East	100%	Yes	100%	Yes	100%	Yes
Union West	89%	No	100%	Yes	100%	Yes
Warren	100%	Yes	100%	Yes	100%	Yes
Statewide⁴	98%	Yes	99%	Yes	94%	No

1 Intake

- Intake worker compliance: % of workers with no more than 8 new intakes and 12 total families per month. Additionally, if a worker had 12 total families, no more than 2 secondary family assignments. Target=90%

- Office Compliance: % of offices that meet the caseload standards of no more than 8 new intakes and 12 total families. Target = 95%

2 Permanency

- Permanency worker compliance: % of workers who meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of no more than 15 families and 10 children in placement. Target = 95%

3 Adoption

- Adoption worker compliance: % of adoption workers who meet the caseload standards of 15 or fewer children. Target = 95%

- Office Compliance: % of offices that meet the caseload standards of 15 or fewer children. Target = 95%

- Offices with blank data do not carry adoption caseloads, however adoption cases in those offices are handled by other offices in that area.

4 Statewide

- Performance is based on total workers in compliance for the month, not an average. Percentages are rounded to the whole number.