## Administered by PerformCare® Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2018

### - Children & Youth Who Accessed the System of Care -

Call Activity: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

t Month	6,819	
th	2,421	
4,091	60.0%	
2,725	40.0%	
Age at time of call		
492	7.2%	
2,174	31.9%	
1,492	21.9%	
2,197	32.2%	
455	6.7%	
7	0.1%	
2	0.0%	
	4,091 2,725 492 2,174 1,492 2,197 455 7	

Race		
AMERICAN INDIAN/ALASKA NATIVE	14	0.2%
ASIAN	166	2.4%
BLACK OR AFRICAN AMERICAN	1,273	18.7%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	3	0.0%
WHITE	1,988	29.2%
Two Or More Races	110	1.6%
SOME OTHER RACE	462	6.8%
DECLINED	72	1.1%
UNKNOWN	2,731	40.0%
Ethnicity		
Hispanic or Latino	1,841	27.0%
Non-Hispanic or Latino	1,290	18.9%
No Ethnicity Data	3,688	54.1%

Caller Type Distribution: Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		11,644
Caller Type - External Partner Group		
Adolescent Housing Hub Provider (AHH)	3	0.0%
Childrens Inpatient or Partial Hospital Provider	458	3.9%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	4	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	585	5.0%
Elementary/Middle School	96	0.8%
FCIU	0	0.0%
High School	70	0.6%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	7	0.1%
NJ Child Abuse Hotline	0	0.0%
Police	44	0.4%
Psychiatric Emergency Service Staff (PESS)	62	0.5%
Shelter	2	0.0%
Youth Advocate	0	0.0%
Other	157	1.3%
External Partners Subtotal	1,488	12.8%

Caller Type - Caregiver Group		
Family/Custodial Family Member	80	0.7%
Minor with Child	0	0.0%
Parent/Legal Guardian	6,913	59.4%
Resource Parent	128	1.1%
Self (18-21)	153	1.3%
Self (Under 18)	24	0.2%
Caregiver/Youth Subtotal	7,298	62.7%
Caller Type - CSOC Provider Group		
Behavioral Assistance/Intensive in Community	296	2.5%
Children's System of Care (CSOC)	1	0.0%
CMO (Care Management Organization)	131	1.1%
CSOC Out of Home Provider	4	0.0%
Family Functional or Multi-Systemic Therapy	33	0.3%
Mobile Response Stabilization Services (MRSS)	75	0.6%
Provider (Other)	384	3.3%
Substance Use Treatment Provider	84	0.7%
CSOC Provider Subtotal	1,008	8.7%
I&R Calls Not Attached to a Youth	1850	15.9%

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Call Reason & Resolutions: are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
Adolescent Housing Hub	115	1.1%
Authorizations, Claims & Eligibility	120	1.2%
Caller Providing Information About a Member	185	1.8%
Caller Providing Information About a Youth	19	0.2%
Caller Requesting Information	1,684	16.5%
In Home Service Request	6,395	62.6%
Intellectual/Developmental Disability Inquiry	1,019	10.0%
Out of Home Service Request	28	0.3%
Reconsiderations & Concerns	11	0.1%
Requested Services Not Accessed Through PerformCare	118	1.2%
Substance Use Related	122	1.2%
Technical Issues	30	0.3%
Other	368	3.6%
Total	10,214	

Call Resolution		
Access and Record Maintenance	708	4.0%
Adolescent Housing Hub Related	105	0.6%
Contacted Child Abuse Hotline	16	0.1%
Contacted Police	18	0.1%
DCP&P Related	1	0.0%
DD/ID Family Support Application Completed	396	2.2%
I/DD Eligibility Related	97	0.5%
Information Documented	4,620	26.1%
Referred for Bio-Psycho-Social Assessment	994	5.6%
Referred for Medical Clearance	3	0.0%
Referred to Current Insurance	3	0.0%
Referred to External System Partner	3,425	19.3%
Referred to FCIU	5	0.0%
Referred to Outpatient Services	212	1.2%
Service Authorization Related	97	0.5%
Substance Use Related	8	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	5,750	32.5%
Other	1,254	7.1%
Total	17,712	

## - Active Children & Youth (Those youth who have an authoriation for service in the Reported Month) -

Active Children & Youth: The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	15,830	61.7%
Female	9,812	38.3%
Age		
0-4	778	3.0%
5-10	7,347	28.6%
11-13	5,466	21.3%
14-17	9,344	36.4%
18-20	2,621	10.2%
21	85	0.3%
>21	3	0.0%
Total Unique Active Youth in Report Mont	:h	25.644

Race		
White	9,036	35.2%
Black Or African American	5,436	21.2%
American Indian/Alaska Native	39	0.2%
Asian	723	2.8%
Native Hawaiian/Other Pacific Island	12	0.0%
Some Other Race	2,660	10.4%
Two Or More Races	420	1.6%
Declined	220	0.9%
Unknown	7,098	27.7%
Ethnicity		
Hispanic or Latino	6,854	26.7%
Non-Hispanic or Latino	7,598	29.6%
No Ethnicity Data	11,192	43.6%

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# Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2018

<u>Service Distribution of Active Youth in Report Period</u>: **Authorized CSOC Services** are services assigned or managed by the CSA, PerformCare. **Referrals & Other Authorizations** come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	3,543	5.9%
Biopsychosocial Assessment	1,809	3.0%
Care Management	14,234	23.8%
Family Functional or Multi Systemic Therapy	192	0.3%
Family Support Services (I/DD)	5,635	9.4%
Intensive in Community	16,727	28.0%
Intensive In Home	3,746	6.3%
Mobile Response Initial	2,886	4.8%
Mobile Response Stabilization	6,311	10.5%
Out of Home Treatment	2,191	3.7%
Substance Use Treatment	290	0.5%
Wrap Flex Services	2,260	3.8%
Total	59,824	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	2,386	32.0%
Community Based Services	1,197	16.1%
DCP&P Contracted	4	0.1%
Inpatient	0	0.0%
Juvenile Justice Service	6	0.1%
Outpatient Referral (OP Prog Note & UM Referral)	684	9.2%
Peer Support	1,373	18.4%
Private Insurance	355	4.8%
School Reimbursed Service	1,363	18.3%
Transportation	81	1.1%
Total	7,449	

<u>Out of Home Treatment (OOH) Population:</u> Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Detention Alternative	15	1.0%
Emergency Diagnostic Residential Unit	21	1.5%
Group Home	96	6.7%
I/DD Treatment	236	16.4%
Intensive Residential Treatment	63	4.4%
Psychiatric Community Home	185	12.9%
Residential Treatment Center	304	21.2%
Specialty Bed	288	20.1%
Substance Use Treatment	102	7.1%
Treatment Home	126	8.8%
Total	1,436	

### - Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (3560 is a CSOC only Medicaid look alike eligibility identification number; NJ Family Care is a federal and state funded health insurance program for income eligible New Jersey families; SSI is a Medicaid only disablility coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	5,255
Medicaid Type - Family Care	10,742
Medicaid Type - Supplemental Security Income (SSI)	3,327
Private Insurance	2,216

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### - Special Population Involvement: I/DD & Camp Activity

<u>Descriptions</u>: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. Applications approved are reflected in the total eligible number. Family Support Services are requested by a telephone application and may include more than one request per youth. Assistive technology typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month		
After School Respite	88	
Agency Respite	131	
Assistive Technology: Assessment	20	
Educational Advocacy	9	
Overnight Respite	15	
Self Hired Respite	215	
Weekend Recreation	156	
Total	634	

Authorized FSS Services in Report Month		
After School Respite	808	
Agency Respite	907	
Assistive Technology: Assessment	2	
Assistive Technology: Device/Mod	73	
Educational Advocacy	53	
Overnight Respite	83	
Self Hired Respite	3,123	
Weekend Recreation	584	
Total	5,633	

Intellectual/Developmental Disabled (I/DD) Population			
DD Eligibility Apps Received in Report Month 151			
DD Eligibility Apps Approved in Report Month	43		
Currently Eligible Youth	13,915		

2018 Cumulative Summer Camp Applications Received		
Camp Applications Received 1,494		
One to One Applications Received	613	

I/DD youth with Care Management Entity Attachment in Report Month			
Care Management 2,784			
Mobile Response Stabilization Service	112		

2018 Camp Related Authorizations		
Approved Camp Authorizations	1,412	
Approved One to One Aid Authorizations	558	

Administered by PerformCare®

# Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2018

### - Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

- 1. A call with an SU Reason or Resolution Code entered in the report period.
- 2. An open SU Tracking Element active at anytime in the report period .
- 3. An Active SU Authorization or SU related Wrap Flex Authorization active at anytime in the report period.
- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. An OOH Referral indication or Transitional Joint Care Review (TJCR) indication completed in the report period.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

### All Unique Youth with a Substance Use Indicator

2,005

#### **Demographics** (All percentages calculated from 'All Unique Youth')

Gender		
Male	1,352	67.4%
Female	653	32.6%
Age Group		
5-10	16	0.8%
11-13	99	4.9%
14-17	1,332	66.4%
18-20	543	27.1%
21	12	0.6%
>21	3	0.1%

Race		
AMERICAN INDIAN/ALASKA NATIVE	10	0.5%
ASIAN	21	1.0%
BLACK OR AFRICAN AMERICAN	563	28.1%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	0	0.0%
WHITE	629	31.4%
Two Or More Races	14	0.7%
SOME OTHER RACE	216	10.8%
DECLINED	11	0.5%
UNKNOWN	541	27.0%

Ethnicity			
Hispanic or Latino	517	25.8%	
Non-Hispanic or Latino	600	29.9%	
Other	888	44.3%	

County - Statewide Population		
ATLANTIC	66	3.3%
BERGEN	89	4.4%
BURLINGTON	110	5.5%
CAMDEN	222	11.1%
CAPE MAY	34	1.7%
CUMBERLAND	76	3.8%
ESSEX	255	12.7%
GLOUCESTER	59	2.9%
HUDSON	141	7.0%
HUNTERDON	21	1.0%

County - Statewide Population		
MIDDLESEX	128	6.4%
MONMOUTH	115	5.7%
MORRIS	61	3.0%
OCEAN	206	10.3%
PASSAIC	118	5.9%
SALEM	21	1.0%
SOMERSET	46	2.3%
SUSSEX	26	1.3%
UNION	85	4.2%
WARREN	16	0.8%

Administered by PerformCare®

# Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - November 2018

MERCER 106 5.3%	UNKNOWN	4	0.2%
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#### **Populations & Services**

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations				
Unique Youth with Call Reason or Resolution Indicator	113			
Unique Youth with SU Tracking Element Indicator	681			
Unique Youth with SU Authorization Indicator	411			
Unique Youth with SU Wrap Flex (CSA20) Indicator	5			
Unique Youth Open SU Module Indicator	1,049			
Unique Youth Triage Form Indicator	433			
Unique Youth with SU Indicator - OOH Referral	11			

Outpatient Services (SUT01, 02, 03)				
Outpatient & Intensive OP 133				
SU Partial Care	13			
Active with CMO				
Active with CMO	940			
Active with DD				
DD Eligible	9			
Living Situation				
In Community	1,722			
Out of Home	289			

### Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances indentified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently Indicated		Historically Indicated		Both (Histor	y & Current)
Alcohol	99	15.1%	420	22.4%	25	14.1%
Amphetamine	4	0.6%	28	1.5%	1	0.6%
Barbiturates	0	0.0%	4	0.2%	0	0.0%
Benzodiazepines	5	0.8%	101	5.4%	1	0.6%
Cannabis	411	62.6%	735	39.2%	106	59.9%
Cocaine	6	0.9%	66	3.5%	1	0.6%
Ecstasy	1	0.2%	25	1.3%	0	0.0%
Hallucinogens	5	0.8%	52	2.8%	1	0.6%
Inhalants	2	0.3%	7	0.4%	2	1.1%
Opiates - Heroin	6	0.9%	49	2.6%	2	1.1%
Over the Counter Drugs	4	0.6%	37	2.0%	2	1.1%
Rx Prescription	9	1.4%	48	2.6%	3	1.7%
Synthetic Cannabis	5	0.8%	29	1.5%	0	0.0%
Tobacco	73	11.1%	158	8.4%	26	14.7%
Other - Opiates	5	0.8%	74	3.9%	1	0.6%
Other Drugs	22	3.3%	41	2.2%	6	3.4%
Total	657		1,874		177	

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#### **Other Metrics**

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Stength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance	
0	Attends school regularly	648
1	Having problems with attendance	
2	Having challenges with attendance	201
3	Youth is generally truant or refusing to go to school	98
N/A	Not Applicable	235

Legal Involvement				
Legal Involvement - Case Pending	365			
Legal Involvement - Probation/Parole	371			
No Legal Involvment	724			

Insurance Coverage				
NJ Family Care	732			
Supplemental Security Income (SSI)	142			
3560/State Only	312			
Third Party Liabiltiy (TPL)	96			
No Insurance	236			