NJ Children's System of Care

Contracted System Administrator — PerformCare®

Children's InterAgency Coordinating Council (CIACC) Summary of Activity All Counties County - August 2024

- Children & Youth Who Accessed the System of Care -

<u>Call Activity</u>: Demographics on youth for whom there was a call to PerformCare during the report period. This includes newly registered youth (those for whom this month was the first contact they have ever had with the NJ CSOC). Race/Ethnicity follows the census categories and there may be missing data as these are voluntary fields.

Population Summary	1	
Total Unique Youth with Call Activity in Report	rt Month	5,394
Newly Registered Youth in Report Mon	nth	1,494
Gender		
Male	3,202	59.4%
Female	2,192	40.6%
Age at time of call		
0-4	528	9.8%
5-10	1,841	34.1%
11-13	970	18.0%
14-17	1,537	28.5%
18-20	500	9.3%
21	11	0.2%
>21	7	0.1%

Race		
AMERICAN INDIAN/ALASKA NATIVE	2	0.0%
ASIAN	233	4.3%
BLACK OR AFRICAN AMERICAN	1,381	25.6%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	2	0.0%
WHITE	2,190	40.6%
Two Or More Races	369	6.8%
SOME OTHER RACE	894	16.6%
DECLINED	36	0.7%
UNKNOWN	287	5.3%
Ethnicity		
Hispanic or Latino	2,076	38.5%
Non-Hispanic or Latino	3,099	57.5%
No Ethnicity Data	219	4.1%

<u>Caller Type Distribution:</u> Based on the total number of calls in the report period. The types are based on selection options used by PerformCare's Member Service Specialists to document call sources.

Total Calls in Report Month		10,238
Caller Type - External Partner Group		
988 Call Specialist	3	0.0%
Adolescent Housing Hub Provider (AHH)	2	0.0%
Childrens Inpatient or Partial Hospital Provider	264	2.6%
College or University	0	0.0%
County Administrator	0	0.0%
Court Personnel	0	0.0%
Department of Corrections (DOC)	0	0.0%
Department of Human Services (DHS)	0	0.0%
Division of Child Protection & Permanency (DCP&P)	277	2.7%
Elementary/Middle School	5	0.0%
FCIU	0	0.0%
High School	2	0.0%
Juvenile Justice Commission/Juvenile Detention Center (JJC/JDC)	5	0.0%
NJ Child Abuse Hotline	1	0.0%
Police	22	0.2%
Psychiatric Emergency Service Staff (PESS)	4	0.0%
Shelter	2	0.0%
Youth Advocate	1	0.0%
Other	123	1.2%
External Partners Subtotal	711	6.9%

Caller Type - Caregiver Group		
Family/Custodial Family Member	91	0.9%
Minor with Child	1	0.0%
Parent/Legal Guardian	5,568	54.4%
Resource Parent	45	0.4%
Self (18-21)	255	2.5%
Self (Under 18)	27	0.3%
Caregiver/Youth Subtotal	5,987	58.5%
Caller Type - CSOC Provider (Group	
Behavioral Assistance/Intensive in Community	543	5.3%
Children's System of Care (CSOC)	0	0.0%
CMO (Care Management Organization)	146	1.4%
CSOC Out of Home Provider	11	0.1%
Family Functional or Multi-Systemic Therapy	11	0.1%
Mobile Response Stabilization Services (MRSS)	36	0.4%
Provider (Other)	324	3.2%
Substance Use Treatment Provider	13	0.1%
CSOC Provider Subtotal	1,084	10.6%
I&R Calls Not Attached to a Youth	2456	24.0%

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<u>Call Reason & Resolutions:</u> are based on selection options used by PerformCare's Member Service Specialists to document types of calls. A call can have multiple reasons and resolutions.

Reason for Call		
988 LifeLine Warm Transfer	4	0.0%
Adolescent Housing Hub	203	2.0%
Authorizations, Claims & Eligibility	359	3.5%
Caller Providing Information About a Member	94	0.9%
Caller Providing Information About a Youth	564	5.6%
Caller Requesting Information	1,869	18.5%
In Home Service Request	4,532	44.8%
Infected / Exposed COVID-19 Virus	0	0.0%
Intellectual/Developmental Disability Inquiry	1,845	18.2%
Intermediate Unit Admission	7	0.1%
No Service Access COVID-19 Virus	0	0.0%
Out of Home Service Request	21	0.2%
Reconsiderations & Concerns	6	0.1%
Referred by 988 LifeLine	1	0.0%
Requested Services Not Accessed Through PerformCare	217	2.1%
Substance Use Related	47	0.5%
Technical Issues	201	2.0%
Other	152	1.5%
Total	10,122	

Call Resolution		
Access and Record Maintenance	992	6.1%
Adolescent Housing Hub Related	23	0.1%
Contacted Child Abuse Hotline	3	0.0%
Contacted Police	9	0.1%
COVID-19 Related	2	0.0%
DCP&P Related	0	0.0%
DD/ID Family Support Application Completed	467	2.9%
DD/ID Wrap Services	0	0.0%
I/DD Eligibility Related	164	1.0%
Information Documented	5,871	36.3%
IU Admission Processed	18	0.1%
Referred for Bio-Psycho-Social Assessment	515	3.2%
Referred for Medical Clearance	1	0.0%
Referred to Current Insurance	30	0.2%
Referred to External System Partner	1,995	12.3%
Referred to FCIU	5	0.0%
Referred to Outpatient Services	257	1.6%
Service Authorization Related	270	1.7%
Substance Use Related	0	0.0%
Transferred internally to Clinical, Care Connector, Quality or Service Desk	4,065	25.1%
Warm Transfer to 988	1	0.0%
Other	1,480	9.2%
Total	16,168	

- Active Children & Youth (Those youth who have an authorization for service in the Reported Month) -

<u>Active Children & Youth:</u> The remaining data in this report represents all youth with active authorizations during any point in the reporting month: those recieving any sort of service that we track or authorize. These may vary from point in time or admission reports elsewhere available.

Gender		
Male	16,741	57.5%
Female	12,384	42.5%
Age		
0-4	983	3.4%
5-10	8,848	30.4%
11-13	6,193	21.3%
14-17	10,166	34.9%
18-20	2,848	9.8%
21	91	0.3%
>21	1	0.0%
Total Unique Active Youth in Report Mon	:h	29,129

Race		
White	12,198	41.9%
Black Or African American	7,128	24.5%
American Indian/Alaska Native	32	0.1%
Asian	1,051	3.6%
Native Hawaiian/Other Pacific Island	8	0.0%
Some Other Race	4,960	17.0%
Two Or More Races	2,116	7.3%
Declined	185	0.6%
Unknown	1,451	5.0%
Ethnicity		
Hispanic or Latino	11,066	38.0%
Non-Hispanic or Latino	16,740	57.5%
No Ethnicity Data	1,323	4.5%

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<u>Service Distribution of Active Youth in Report Period</u>: Authorized CSOC Services are services assigned or managed by the CSA, PerformCare. Referrals & Other Authorizations come from the CMO Individualized Service Plans submitted to the CSA for review.

Authorized CSOC Services		Percentage of total Auths
Behavioral Assistance	6,210	8.7%
Biopsychosocial Assessment	991	1.4%
Care Management	20,754	29.1%
Family Functional or Multi Systemic Therapy	88	0.1%
Family Support Services (I/DD)	5,808	8.1%
Intensive in Community	26,488	37.1%
Intensive In Home	1,355	1.9%
Intermediate Inpatient Unit	20	0.0%
Mobile Response Initial	1,688	2.4%
Mobile Response Stabilization	4,120	5.8%
Out of Home Treatment	1,378	1.9%
Substance Use Treatment	6	0.0%
Wrap Flex Services	2,522	3.5%
Total	71,428	

Referrals & Other Authorizations from CMO ISP's		Percentage of total Auths
Bundled Services requested by the Care Management Organization (CMO)	1,279	25.1%
Community Based Services	1,107	21.7%
DCP&P Contracted	0	0.0%
Inpatient	24	0.5%
Juvenile Justice Service	0	0.0%
Outpatient Referral (OP Prog Note & UM Referral)	381	7.5%
Peer Support	891	17.5%
Private Insurance	157	3.1%
School Reimbursed Service	1,244	24.4%
Transportation	13	0.3%
Total	5,096	

<u>Out of Home Treatment (OOH) Population:</u> Based on youth home address, not address of the OOH providers. Reflects admission data and includes any youth open at any time during report period.

All Youth in OOH Treatment		Percentage
Crisis Stabilization & Assessment Program	44	4.4%
Detention Alternative	0	0.0%
Emergency Diagnostic Residential Unit	3	0.3%
Group Home	51	5.1%
I/DD Treatment	195	19.7%
Intensive Residential Treatment	37	3.7%
Psychiatric Community Home	141	14.2%
Residential Treatment Center	177	17.8%
Specialty Bed	194	19.6%
Substance Use Treatment	36	3.6%
Treatment Home	114	11.5%
Total	992	

- Indicators of Cross-System Impact -

These numbers are duplicated and incomplete as a single youth may have more than one type of insurance/eligibility and reporting is voluntary. (**3560** is a CSOC only Medicaid look alike eligibility identification number; **NJ Family Care** is a federal and state funded health insurance program for income eligible New Jersey families; **SSI** is a Medicaid only coverage for youth determined disabled and receiving Supplemental Security Income (SSI))

Funding Type	
Medicaid Type - 3560	6,398
Medicaid Type - Family Care	10,884
Medicaid Type - Supplemental Security Income (SSI)	2,939
Private Insurance	1,789

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- Special Population Involvement: I/DD & Camp Activity

Descriptions: Below you will find information about services and supports requested and authorized in the report month for youth who are eligible for Developmental Disability Services or seeking eligibility. **Applications** approved are reflected in the total eligible number. **Family Support Services** are requested by a telephone application and may include more than one request per youth. **Assistive technology** typically requires an assessment be completed by a third party before a device or modification is approved. Some services are not available in all areas.

Summer Camp applications are displayed cumulatively for the year, so will remain static after the camp season begins and reset to zero in January.

Services requested through the I/DD Family Support Application in Report Month	
After School Respite	151
Agency Respite	134
Assistive Technology: Assessment	41
Educational Advocacy	20
Overnight Respite	7
Self Hired Respite	349
Weekend Recreation	132
Total	834

Authorized FSS Services in Report Month		
After School Respite	824	
Agency Respite	533	
Assistive Technology: Assessment	0	
Assistive Technology: Device/Mod	81	
Educational Advocacy	32	
Overnight Respite	1	
Self Hired Respite	2,435	
Weekend Recreation	254	
Total	4,160	

Intellectual/Developmental Disabled (I/DD)	Population	
DD Eligibility Apps Received in Report Month	253	
DD Eligibility Apps Approved in Report Month	159	
Currently Eligible Youth	14,037	
2024 Cumulative Summer Camp Applications Received		
Camp Applications Received	1,199	
One to One Applications Received	610	

I/DD youth with Care Management Entity Attachment in Report Month	
Care Management	2,771
Mobile Response Stabilization Service	106

2024 Camp Related Authorizations	
Approved Camp Authorizations	1,141
Approved One to One Aid Authorizations	549

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- Substance Use Involvement -

Youth can present to the New Jersey System of Care as having a Substance Use (SU) Indicator in various ways. For the purposes of this report we are considering as indicators:

- 1. A call with an SU Reason or Resolution Code entered in the report period.
- 2. An open SU Tracking Element active at any time in the report period.
- 3. An Active SU Authorization or SU related Wrap Flex Authorization active at any time in the report period.
- 4. An indication via a Strength & Needs Assessment created in the report period. (score of 1, 2 or 3 in Risk Behaviors)
- 5. An indication as the result of a Clinical Triage completed in the report period.
- 6. A substance use specifier on YouthLink.

The 'All Unique Youth' count below represents the unique youth with at least one of the 6 types of indicators. All Demographic distributions are based on this unique population. Counties represented here are based on the parents home county or designated 'Mailing Address'; if there is no parent address or mailing address the CYBER Facesheet address is used. 'Unknown' county will include both youth with missing county data or Out of State youth.

All Unique Youth with a Substance Use Indicator	1.257
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Demographics (All percentages calculated from 'All Unique Youth')

Gender		
Male	676	53.8%
Female	581	46.2%

Age Group		
5-10	15	1.2%
11-13	106	8.4%
14-17	896	71.3%
18-20	230	18.3%
21	10	0.8%
>21	0	0.0%

Race		
AMERICAN INDIAN/ALASKA NATIVE	0	0.0%
ASIAN	15	1.2%
BLACK OR AFRICAN AMERICAN	412	32.8%
NATIVE HAWAIIAN AND OTHER PACIFIC ISLANDER	0	0.0%
WHITE	455	36.2%
Two Or More Races	77	6.1%
SOME OTHER RACE	229	18.2%
DECLINED	8	0.6%
UNKNOWN	61	4.9%

Ethnicity		
Hispanic or Latino	494	39.3%
Non-Hispanic or Latino	692	55.1%
Other	71	5.6%

County - Statewide Population		
ATLANTIC	46	3.7%
Bergen	75	6.0%
Burlington	85	6.8%
Camden	109	8.7%
CAPE MAY	24	1.9%
CUMBERLAND	37	2.9%
ESSEX	123	9.8%
GLOUCESTER	47	3.7%
Hudson	89	7.1%
HUNTERDON	7	0.6%
Mercer	47	3.7%

County - Statewide Population		
Middlesex	119	9.5%
MONMOUTH	72	5.7%
MORRIS	41	3.3%
Ocean	84	6.7%
PASSAIC	81	6.4%
SALEM	9	0.7%
SOMERSET	24	1.9%
SUSSEX	19	1.5%
Union	87	6.9%
WARREN	28	2.2%
UNKNOWN	4	0.3%

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Populations & Services

Living Situation includes entire unique population. If youth was in OOH anytime in report period they are counted as OOH. DD Eligible, CMO and Outpatient counts include only those youth with one or both of those elements. The SU Outpatient count includes both Outpatient and Intensive Outpatient services. (Unique Populations are defined above the Demographic section of this report.)

Unique Substance Use Populations		Outpatient Services (SUT01, 02, 03)		
Unique Youth with Call Reason or Resolution Indicator	31	Outpatient & Intensive OP	6	
Unique Youth with SU Tracking Element Indicator	77	Active with CMO		
Unique Youth with SU Authorization Indicator	168	Active with CMO	997	
Unique Youth with SU Wrap Flex (CSA20) Indicator	0	Active with DD		
Unique Youth Open SU Module Indicator	814	DD Eligible	85	
Unique Youth Triage Form Indicator	268	Living Situation		
Unique Youth with SU Indicator - OOH Referral	20	In Community	1,047	
		Out of Home	212	

Specific Substance Usage Distribution

Population details - Youth in this table are included based on the most recent Substance Use (SU) Module completed within 120 days prior to the report start date. The SU Module is an additional series of assessment items activated when a score of 1,2 or 3 is entered in the SU item of the Strength & Needs Assessment. A youth can have multiple substances identified per SU Module completed. Because of this the totals in this table will not match the unique number of SU Modules completed for the report month.

Substance	Currently	Indicated		Historically Indicated		Both (History & Current)	
Alcohol	51	12.3%		233	21.1%	13	11.1%
Amphetamine	1	0.2%		13	1.2%	1	0.9%
Barbiturates	0	0.0%		2	0.2%	0	0.0%
Benzodiazepines	1	0.2%		14	1.3%	1	0.9%
Cannabis	255	61.7%		537	48.7%	70	59.8%
Cocaine	3	0.7%		23	2.1%	0	0.0%
Ecstasy	0	0.0%		18	1.6%	0	0.0%
Hallucinogens	2	0.5%		34	3.1%	0	0.0%
Inhalants	3	0.7%		11	1.0%	3	2.6%
Opiates - Heroin	1	0.2%		9	0.8%	0	0.0%
Over the Counter Drugs	2	0.5%		13	1.2%	1	0.9%
Rx Prescription	0	0.0%		15	1.4%	0	0.0%
Synthetic Cannabis	14	3.4%	Γ	30	2.7%	6	5.1%
Tobacco	49	11.9%		97	8.8%	16	13.7%
Other - Opiates	1	0.2%		13	1.2%	1	0.9%
Other Drugs	30	7.3%		41	3.7%	5	4.3%
Total	413			1,103		117	

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Other Metrics - School Attendance, Legal Involvement and Insurance Coverage

School Attendance scores are counted only for assessments completed 120 days prior to the start date of the report period.

Legal Involvement is reported from the Legal Module/Seriousness item. This module is opened when a 1, 2 or 3 is entered in the Legal Involvement question on the Strength & Needs Assessment.

Insurance Coverage is determined by Medicaid numbers associated with Authorizations active during the report period with the exception of 'Private Insurance' which is identified via the TPL tab in CYBER. These counts are not unique as a youth can have different Medicaid numbers for different authorizations.

Assessment Score	Assessment Score Distribution - School Attendance				
0	Attends school regularly	522			
1	Having problems with attendance	174			
2	Having challenges with attendance	129			
3	Youth is generally truant or refusing to go to school	57			
N/A	Not Applicable	270			

Legal Involvement					
Legal Involvement - Case Pending					
Legal Involvement - Probation/Parole					
No Legal Involvment					
Insurance Coverage					
NJ Family Care	519				
Supplemental Security Income (SSI)					
3560/State Only					
Third Party Liability (TPL)	54				
No Insurance	41				