

COMPLAINT INVESTIGATION SUMMARY REPORT

Center ID: 02SAD0007

Complaint Number: 65

Name of Center Saddle Acres Schools- Englewood	
Street 106 Grand Avenue	
City, State, Zip Englewood, NJ 07631	
Director/Sponsor Vatche Baghdikian	
County Bergen	Telephone (201) 569-0055

Name of Sponsor/Board President Klave- ENG L.L.C.	
Street PO Box 280	
City, State, Zip Upper Saddle River, NJ 07458	
Approval: <input type="checkbox"/> Regular <input checked="" type="checkbox"/> Temporary Valid Until: 9/14/2017	
Date Allegation Received 1/31/2017	Date Investigation Conducted 2/13/2017

ALLEGATIONS	FINDINGS	RESULTS	
		Complaint Substantiated	Complaint Unsubstantiated
<p>1. Inadequate supervision: In the beginning of January, 2017, a named 3 year old child, received three to four scratches on her face and neck while fighting with another child over a toy. Additionally, on 1/9/2017, staff were unaware that the same named child's left eye was red and swollen.</p> <p>2. Inadequate procedures for incidents: Staff did not provide an incident report or notify parents immediately when the same named 3 year old child received scratches to her face or after she ran into a door knob causing her eye to bruise. Additionally, the center did not provide an incident report when the same child was bitten on her back.</p>	<p>1. At the time of the investigation, adequate supervision was maintained in all classrooms throughout the center. The director and staff confirmed that the named 3 year old child did receive scratches on her face and neck while fighting with another child over a toy and that she had a red, swollen eye after walking into a door knob. Further interviews revealed that staff did not witness either incident. The center needs to ensure that adequate supervision is maintained throughout the center at all times. Additionally, all staff need to be retrained on the center's supervision policy.</p> <p>2. At the time of the investigation adequate procedures for incidents were adhered to at the center. However, interviews with the director and staff and a review of documentation indicated that the staff did not provide an incident report or notify the parents immediately when the named 3 year old child received scratches to her face from another child and after she ran into a door knob causing her eye to bruise. Further interviews confirmed that an incident report was not provided to the parents when the same named child was bitten on her back. The center needs to ensure that adequate procedures for incidents occurring at the center are adhered to at all times, including documenting all incidents at the center in a timely manner and immediate notification of parents as required. Additionally, all staff need to be retrained on the center's policies and procedures for when incidents occur at the center.</p>	<p>X</p>	<p>X</p>

<p>3. The center is not meeting the needs of a child: The same named 3 year old child was sent home in another child's underwear.</p>	<p>3. At the time of the investigation, the needs of the children were met throughout the center, including when changing children's soiled clothing. Interviews with the director and staff and a review of documentation indicated that the children are changed and cleaned as necessary throughout the day and immediately upon accidents. Staff stated that extra clothing is available at the center for children in the event that their clothing becomes soiled and that they do not use other children's clothing, including underwear, when children have accidents. Further interviews indicated that the named 3 year old child did have a toileting accident which required staff to use the extra clothes provided by the center, including underwear, as the named child did not have extra clothes from home. As a result of observation and interview, this allegation could not be substantiated.</p>		X
<p>4. Inappropriate staff action: On 1/12/17, the named 3 year old child stated to her parent that a named staff interacted with her in an inappropriate manner.</p>	<p>4. At the time of the investigation, appropriate and positive interactions were observed between the staff and the children in all classrooms throughout the center, including in the three year old classroom. Interviews with the director and staff indicated that no staff, including the named staff, was observed inappropriately interacting with any child, including the named child, or treating any child in an inappropriate manner. The named staff and named child are no longer at the center and therefore could not be interviewed. Documentation confirmed that all staff were trained on the center's positive guidance and discipline policy and implement this in their classrooms at all times. As a result of observation, interviews and documentation, this allegation could not be substantiated.</p>		X

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm yes ___ no Has adequate supervision ___ yes no
 Meets staff/child ratio requirements yes ___ no Is operating within licensed capacity yes ___ no

As a result of this inspection, 6 violations applicable to the allegations were cited, and 19 additional violations were cited during a monitoring inspection.

Lizette Vazquez, CCQAI 2,
 William Rivera, CCQAI1