

**COMPLAINT INVESTIGATION SUMMARY REPORT**

Center ID: 07KID0015

Complaint Number: 989

Name of Center Kiddie World Daycare	
Street 147-151 & 155-157 Grove Street	
City, State, Zip Bloomfield, NJ 07003	
Director/Sponsor Paula E. Scott	
County Essex	Telephone (973) 429-8440

Name of Sponsor/Board President Paula E. Scott	
Street	
City, State, Zip	
Approval: Regular <input type="checkbox"/> Temporary <input checked="" type="checkbox"/> Valid Until: 4/6/17	
Date Allegation Received 10/7/16	Date Investigation Conducted 10/14/16

ALLEGATIONS	FINDINGS	RESULTS	
1. Inappropriate staff action: A named staff pinches and pulls children by their hair when she is frustrated with the children.	1. At the time of the investigation, appropriate and positive interactions between the staff and the children were observed throughout the center, including in the named staff's classroom. The named staff was observed appropriately redirecting the children when children displayed challenging behaviors. Interviews with the director and staff indicated that no staff, including the named staff was observed pinching any child or pulling any child by the hair. Interviews with the named staff denied the allegation and indicated that she never pinched any child or pulled any child's hair for any reason and would not interact with any child in an inappropriate manner. A review of documentation confirmed that all staff were trained on the center's positive guidance and discipline policy and implement these techniques in their classroom at all times. As a result of observation, interview and documentation this allegation could not be substantiated.	Complaint Substantiated	Complaint Unsubstantiated X

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm  yes \_\_\_ no      Has adequate supervision      \_\_\_ yes  no  
 Meets staff/child ratio requirements  yes \_\_\_ no      Is operating within licensed capacity  yes \_\_\_ no

As a result of this inspection, 0 violations applicable to the allegations were cited, and 1 additional violation were cited.

Kathryn O'Connell, Child Care Quality Assurance Inspector 1