

**COMPLAINT INVESTIGATION SUMMARY REPORT**

Center ID: 07LEP0001

Complaint Number: 1177

Name of Center Le Petite Academy	
Street 1529 Springfield Avenue	
City, State, Zip Maplewood, NJ 07040	
Director/Sponsor Pauline Lacey	
County Essex	Telephone (973) 378-3500

Name of Sponsor/Board President Pauline Lacey	
Street	
City, State, Zip	
Approval: <input checked="" type="checkbox"/> Regular <input type="checkbox"/> Temporary Valid Until: 3/19/17	
Date Allegation Received 12/9/16	Date Investigation Conducted 12/21/16

ALLEGATIONS	FINDINGS	RESULTS	
		Complaint Substantiated	Complaint Unsubstantiated
<p>1. Inappropriate staff actions: A named three year old child stated to her parent that a named staff made mean faces and inappropriate statements such as telling the children that they are fresh, hard headed or that they got on her nerves. The child also stated that the staff made her stand during naptime with her hands behind her head and that she plucked another named child on his hand. Additionally, the parent observed another named staff yelling at the one and two year old children.</p>	<p>1. At the time of the investigation, positive and appropriate interactions between the staff and children were observed in all classrooms throughout the center. Interviews with the director, staff and children indicated that no staff, including the named staff, was ever observed making mean faces or inappropriate statements, physical contact or discipline with any child. Although the named staff denied ever making mean faces at the children, plucking a named child on his hand or having another named child stand with her hands behind her head, she did confirm that she told a named child that she got on her nerves. The named child who reported this information to her parent was not available to be interviewed as she no longer attends the center. The center took immediate corrective action which included retraining the named staff on the center's positive guidance and discipline policy. Although this violation is substantiated a violation was cited and abated due to the immediate corrective action taken by the center.</p>	<p><u>Complaint Substantiated</u> X</p>	<p><u>Complaint Unsubstantiated</u></p>

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm  yes \_\_\_ no      Has adequate supervision  yes \_\_\_ no  
 Meets staff/child ratio requirements  yes \_\_\_ no      Is operating within licensed capacity  yes \_\_\_ no

As a result of this inspection, 1 violation applicable to the allegations was cited, and 0 additional violations were cited.

Meghan DeGuzman, Child Care Quality Assurance Inspector 2