### ALLEGATIONS

1. Inadequate staff/child ratios: There were seventeen children with one staff.

### FINDINGS

1. At the time of the investigation, adequate staff/child ratios were not maintained in all classrooms throughout the center. In room 3 there were thirteen children, ages 18 months to 2 1/2 years with two staff and an additional staff was required. In room 2 there were nine children, ages twelve to eighteen months with two staff and an additional staff was required. During a phone interview the director denied the allegation, however, interviews with the staff confirmed that adequate staff/child ratios are not maintained at all times throughout the day. Further interviews with the staff revealed that in room 5 there were seventeen children, ages four to eight years of age with one staff and an additional staff was required. Documentation was incomplete as the children's daily attendance sheets were not accurately maintained. The center needs to ensure that adequate staff/child ratios are maintained at all times and that the children's attendance records are maintained accurately.

### RESULTS

1. Complaint Substantiated
<table>
<thead>
<tr>
<th>Observation at the center revealed that the center:</th>
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</thead>
<tbody>
<tr>
<td>Is free of imminent hazards/risk of harm: Yes</td>
<td>Has adequate supervision: Yes</td>
</tr>
<tr>
<td>Meets staff/child ratio requirements: No</td>
<td>Is operating within licensed capacity: Yes</td>
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</tbody>
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As a result of this inspection 2 violation(s) applicable to the allegations was cited and 6 additional violation(s) was cited.

Inspector(s) name(s) and title(s):
Meghan DeGuzman, Child Care Quality Assurance Inspector 2
Carmen Matias, Child Care Quality Assurance Inspector 1