

State of New Jersey
Department of Children and Families
Office of Licensing

License ID: 080100061Complaint # 538

COMPLAINT INVESTIGATION SUMMARY REPORT

Name of Center: Learn With Me DayCare		
Street: 470 Delsea Drive		
City: Sewell	State: NJ	Zip: 08080
Director: Danielle Conto-Miller	Head Teacher:	
Phone: (856)270-2816	County: Gloucester	

Name of Sponsor/Board President: Miller Learning Corp. DBA Learn With Me Daycare		
Street: 470 Delsea Drive		
City: Sewell	State: NJ	Zip: 08080
License Status: Regular 2/6/2020		
Date Allegation(s) Received: 6/28/2018	Date(s) Investigation Conducted: 6/29/2018	

ALLEGATIONS	FINDINGS	RESULTS
1. Inadequate staff/child ratios: There were two staff with more than eight infants.	1. At the time of the investigation, adequate staff/child ratios were not maintained throughout the center. In room 4, there were twelve three to four year old children with one staff and an additional staff was needed. Interviews with the director and staff and a review of documentation revealed that adequate staff/child ratios are not maintained in the infant room. The center needs to ensure that adequate staff/child ratios are maintained at all times, including in the infant room.	<u>1. Substantiated</u>
2. Inadequate staffing: A staff's underage child may be caring for children in the infant room.	2. At the time of the investigation, adequate staffing was maintained in all classrooms throughout the center and no under-age person was left alone to supervise children. Interviews with the director and staff confirmed that the named staff's under-age child is an employee at the center, however is always supervised by a regular staff and is never left alone to care for or supervise children. As a result of observation and interview, this allegation could not be substantiated.	<u>2. Unsubstantiated</u>
3. Incomplete staff records: The center may be allowing a staff's underage child to work at the center without the required background checks and staff documentation.	3. Interviews with the director and staff and a review of documentation revealed that the named under-age staff does not have the required CHRI and CARI background check clearances and required staff documentation on file at the center as required. The center needs to ensure that all staff records are complete and maintained on file at the center as required, including CHRI and	<u>3. Substantiated</u>

ALLEGATIONS	FINDINGS	RESULTS
<p>4. The center is not meeting the needs of a child: A named child was typically left in her chair all day, the child's feeding plan was not followed and her diapers were not changed as needed nor was she adequately cleaned during diaper changes.</p> <p>5. Inadequate supervision: Staff were observed playing on their cell phones while caring for the children.</p>	<p>CARI clearances.</p> <p>4. At the time of the investigation, the needs of the children were met in all classrooms throughout the center. No child was observed in a high chair for an extended or inappropriate amount of time, all infants were fed in accordance with their feeding schedule, diapers were checked and changed regularly and as needed and infants were adequately cleaned after diaper changes. Interviews with the director and staff indicated that they had no knowledge of any occasion when an infant was not fed in accordance with their feeding plan or of any child with feces up their back at pick up time and not being cleaned after a diaper change. However, further interviews confirmed that the named child was left in a high chair all day. The center needs to ensure that children are not left in high chairs or other equipment for extended or inappropriate amounts of time and that the needs of the children are met at all times.</p> <p>5. At the time of the investigation, during nap time, adequate supervision was not maintained wherein staff were observed playing on cell phones while caring for the children. The center needs to ensure that adequate supervision is maintained at all times and retrain all staff on the center's supervision policy.</p>	<p><u>4. Substantiated</u></p> <p><u>5. Substantiated</u></p>

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm: Yes

Has adequate supervision: Yes

Meets staff/child ratio requirements: Yes

Is operating within licensed capacity: Yes

As a result of this inspection 5 violation(s) applicable to the allegations were cited and 4 additional violation(s) were cited.

Inspector(s) name(s) and title(s):

Sharnessa Bond, Child Care Quality Assurance Inspector 1