

COMPLAINT INVESTIGATION SUMMARY REPORT

Center ID: 080100061

Complaint Number: 156

Name of Center Learn With Me DayCare	
Street 470 Delsea Drive	
City, State, Zip Sewell, NJ 08080	
Director/Sponsor Danielle Conto-Miller	
County Gloucester	Telephone (856) 270-2816

Name of Sponsor/Board President Miller Learning Corp. DBA Learn With Me DayCare	
Street	
City, State, Zip	
Approval: <input type="checkbox"/> Regular <input checked="" type="checkbox"/> Temporary Valid Until: 2/6/2018	
Date Allegation Received 3/6/2017	Date Investigation Conducted 3/16/2017

ALLEGATIONS	FINDINGS	RESULTS	
		Complaint Substantiated	Complaint Unsubstantiated
1. Inadequate staff/child ratios: At 10:00 am and in the early afternoon there are six to 10 one year old children with one staff.	1. At the time of the investigation, adequate staff/child ratios were maintained in all classrooms throughout the center. Interviews with the director designee and staff indicated that adequate staff/child ratios are maintained at all times. Documentation was incomplete, wherein the daily time sheets did not accurately reflect the attendance in the classroom, as children and staff are often relocated to other classrooms to maintain adequate staff/child ratios. As a result of observation and interview this allegation could not be substantiated. However the center needs to ensure that the daily timesheets accurately reflect the number of staff and children in each classroom, including during times when the staff or children are reassigned to other classrooms.		X
2. Inadequate supervision: Children are walking in the hallways alone at all times of the day, especially in the afternoon.	2. At the time of the investigation, adequate supervision was maintained throughout the center and no children were walking alone in the hallways. Interviews with the director designee and staff indicated that adequate supervision is maintained at all times and additional staff is available to accompany children throughout the hallways. Documentation revealed that all staff were trained on the center's supervision policy and ensure that the children are supervised at all times..		X

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm yes ___ no Has adequate supervision yes ___ no
 Meets staff/child ratio requirements yes ___ no Is operating within licensed capacity yes ___ no

As a result of this inspection, 1 violation applicable to the allegations were cited, and 0 additional violations were cited.

Kelisa M. Felice, Child Care Quality Assurance Inspector 1