

COMPLAINT INVESTIGATION SUMMARY REPORT

Center ID: 080300184

Complaint Number: 1117

Name of Center Education Partners Early Learning Academy	
Street 20 Cobblestone Lane	
City, State, Zip Westville, NJ 08093	
Director/Sponsor Anne Condella	
County Gloucester	Telephone (856) 853-8822

Name of Sponsor/Board President Education Partners, LLC	
Street	
City, State, Zip	
Approval: <input checked="" type="checkbox"/> Regular <input type="checkbox"/> Temporary Valid Until: 8/15/17	
Date Allegation Received 11/14/16	Date Investigation Conducted 11/18/16

ALLEGATIONS	FINDINGS	RESULTS	
		Complaint Substantiated	Complaint Unsubstantiated
1. Unsafe conditions: The door to the infant room has been getting stuck for several weeks. On 11/11/16 the children and staff were locked out of the room and were unable to access their food, drinks and belongings.	1. At the time of the investigation, observations revealed that the infant room door was in need of repair. Interviews with the director and staff confirmed that on 11/11/16 the incident did occur, wherein the infant door locked leaving staff unable to access the children's food, drinks and other belongings for approximately three hours. This resulted in the delay of four scheduled infant feedings. Furthermore, center management did not take immediate action to gain access to the infant room. The center needs to ensure that safe conditions are maintained at the center at all times and that all interior and exterior doors remain easily operable.	X	

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm yes no Has adequate supervision yes no
 Meets staff/child ratio requirements yes no Is operating within licensed capacity yes no

As a result of this inspection, 6 violations applicable to the allegations were cited, and 6 additional violations were cited.

Kelisa M. Felice, Child Care Quality Assurance Inspector 1