

### COMPLAINT INVESTIGATION SUMMARY REPORT

Center ID: 08GLA0004

Complaint Number: 1076 & 1121

Name of Center Glassboro Child Development Center- Main	
Street 35 S Main Street	
City, State, Zip Glassboro, NJ 08028	
Director/Sponsor Joan Dillon	
County Gloucester	Telephone (856) 881-3331

Name of Sponsor/Board President Glassboro Child Development	
Street 31 S Main Street	
City, State, Zip Glassboro, NJ 08028	
Approval: <input type="checkbox"/> Regular <input checked="" type="checkbox"/> Temporary Valid Until: 09/10/2017	
Date Allegation Received 11/2/16	Date Investigation Conducted 11/7/16

ALLEGATIONS	FINDINGS	RESULTS	
		<u>Complaint Substantiated</u>	<u>Complaint Unsubstantiated</u>
1. Inadequate procedures for expulsion: The center may not be following the expulsion policy, as a parent of a named four year old child was told that the her son could no longer attend the center.	1. A review of documentation revealed that the center developed a written expulsion policy that met all requirements, including reasons for immediate expulsion and was signed as received by the named child's parents. Interviews with the director and staff and additional documentation revealed that the named child was expelled from the center due to the parent's threatening and abusive behavior towards the director during a phone conversation. The reasons for expulsion were in accordance with the center's policy for immediate expulsion. As a result of interview and documentation, this allegation could not be substantiated.		X
2. Unsanitary conditions: The rugs are not cleaned as needed.	2. At the time of the investigation, sanitary conditions were maintained throughout the center, including all rugs and surfaces. Interviews with the director and staff indicated that the rugs were recently purchased and are cleaned regularly. Further interviews indicated that sanitary conditions are maintained at all times. A review of documentation indicated that all staff were trained on the center's health and sanitation policies and procedures and implement this procedures in their classrooms at all times. As a result of observation, interview and documentation, this allegation could not be substantiated.		X
3. Inadequate health procedures: The center may not be following the communicable disease policy.	3. At the time of the investigation, a review of documentation revealed that adequate health practices were not maintained throughout the center. Interviews with the director and staff indicated that the center did not notify parents of a communicable disease reported in room 6 as required. The center needs to ensure that adequate health procedures are maintained throughout the center at all times, including notifying all parents at the center of any communicable disease.	X	

State of New Jersey, Department of Children and Families, Office of Licensing/Child Care and Youth Residential Licensing

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm  yes \_\_\_ no

Meets staff/child ratio requirements  yes \_\_\_ no

Has adequate supervision

yes \_\_\_ no

Is operating within licensed capacity

yes \_\_\_ no

As a result of this inspection, 1 violation(s) applicable to the allegations were cited, and 0 additional violations were cited.

Kelisa M. Felice, CCQAI 1, Tamika Somorin, CCQAI1