

COMPLAINT INVESTIGATION SUMMARY REPORT

Center ID: 08GLA0004

Complaint Number: 975

Name of Center Glassboro Child Development Center-Main	
Street 35 S. Main Street	
City, State, Zip Glassboro, NJ 08028	
Director/Sponsor Joan Dillon	
County Gloucester	Telephone (856) 881-3331

Name of Sponsor/Board President Glassboro Child Development	
Street 31 S. Main Street	
City, State, Zip Glassboro, NJ 08028	
Approval: <input checked="" type="checkbox"/> Regular <input type="checkbox"/> Temporary Valid Until: 9/10/19	
Date Allegation Received 9/30/16	Date Investigation Conducted 10/7/16

ALLEGATIONS	FINDINGS	RESULTS	
1. Lack of supervision: Last week a child was left alone on the outdoor play area for five minutes.	1. At the time of the investigation, adequate supervision was maintained on the outdoor play area and throughout the center. Interviews with the director and staff and documentation confirmed that the incident did occur wherein a named child remained on the outdoor play area for less than one minute while staff were transitioning the children into the classroom. Although, the child remained supervised by another staff watching from another classroom, the center needs to ensure that direct supervision by staff is maintained at all times. Additionally, all staff need to be retrained on supervision and reporting unusual incidents.	Complaint Substantiated X	Complaint Unsubstantiated

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm yes ___ no Has adequate supervision yes ___ no
 Meets staff/child ratio requirements yes ___ no Is operating within licensed capacity yes ___ no

As a result of this inspection, 4 violations applicable to the allegations were cited, and 1 additional violation was cited.

Kelisa M. Felice, Child Care Quality Assurance Inspector 1