

State of New Jersey
Department of Children and Families
Office of Licensing

License ID: 08GOL0002Complaint # 288

COMPLAINT INVESTIGATION SUMMARY REPORT

Name of Center: Golden Gate Child Care Development Center		
Street: 253 Maple Street		
City: Clayton	State: NJ	Zip: 08312
Director: Valerie Robinson	Head Teacher: Kim Ford	
Phone: (856)863-4900	County: Gloucester	

Name of Sponsor/Board President: Gateway Gardens, Inc.		
Street: 253 Maple Street		
City: Clayton	State: NJ	Zip: 08312
License Status: Regular 12/28/2019		
Date Allegation(s) Received: 4/6/2018	Date(s) Investigation Conducted: 4/16/18 and 5/3/18	

ALLEGATIONS	FINDINGS	RESULTS
1. Inadequate procedures for center administration: The center is not adhering to a newly implemented policy regarding morning drop off, wherein the child must be in attendance by 9:30am. Children are being accepted for care after 9:30am, which is not in accordance with the center's morning drop off policy.	1. At the time of the investigation, on 4/16/18, interviews and documentation indicated that center management implemented a new policy pertaining to arrival times at the center effective 4/2/18, indicating that all children must be present by 9:30am or would be denied access to the center unless there was documentation confirming that the child was late due to a doctor's visit. On 5/3/18 interviews with the director and director designee revealed that there was an incident on 3/12/18, wherein a named staff initially did not permit a named child access after 9:30am as she thought that the policy was in effect at that time. However, further interviews revealed that the staff were directed by center management to start discussing the new policy with the parents prior to implementation in preparation for the upcoming change. As a result of interviews and documentation this allegation could not be substantiated.	1. Unsubstantiated
2. Lack of credentialed staff: The director is not present 50% of the center's operating hours as required.	2. At the time of the investigation on 4/16/18, the director was not present and on 5/3/18, the director arrived during the investigation. However, interviews with the director designee and staff revealed that the director is not present at the required hours. The center needs to ensure that the director is present 50% of the center's daily operating hours as required. A violation was previously cited and remains outstanding.	2. Substantiated

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm: Yes Has adequate supervision: Yes
Meets staff/child ratio requirements: Yes Is operating within licensed capacity: Yes

As a result of this inspection 0 violation(s) applicable to the allegations was cited and 0 additional violation(s) was cited.

Inspector(s) name(s) and title(s):

Kelisa M. Felice, Child Care Quality Assurance Inspector 1