

COMPLAINT INVESTIGATION SUMMARY REPORT

Center ID: 08GOL0002

Complaint Number: 537

Name of Center Golden Gate Child Development Center	
Street 253 Maple Street	
City, State, Zip Clayton, NJ 08312	
Director Valerie Robinson	
County Gloucester	Telephone 856-863-4900

Name of Sponsor/Board President Gateway Gardens Inc.	
Street	
City, State, Zip	
Approval: <input checked="" type="checkbox"/> Regular <input type="checkbox"/> Temporary Valid Until: 12/28/2019	
Date Allegation Received 7/31/2017	Date Investigation Conducted 8/3/2017

ALLEGATIONS	FINDINGS	RESULTS	
		Complaint Substantiated	Complaint Unsubstantiated
1. Inadequate procedures for incidents: When a named child sustained an injury while in care at the center an incident report was not completed and the child's parent was not notified within the required time frames.	1. At the time of the investigation, adequate procedures for incidents occurring at the center were adhered to including documenting and notifying parents of incidents within the required timeframes. Interviews with the director and staff denied the allegation and indicated that they had no knowledge of any incident involving the named child on the day in question until notified by the child's parent. Further interviews and a review of documentation revealed that adequate procedures for incidents are adhered to at all times including documenting the incidents and notifying the parents within the required timeframes. As a result of interviews and documentation this allegation could not be substantiated.		X

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm yes no
 Meets staff/child ratio requirements yes no

Has adequate supervision yes no
 Is operating within licensed capacity yes no

As a result of this inspection, 0 violations applicable to the allegations were cited, and 0 additional violations were cited.

Kelisa M. Felice, Child Care Quality Assurance Inspector 1