

COMPLAINT INVESTIGATION SUMMARY REPORT

Center ID: 131000130

Complaint Number: 1028

Name of Center Primrose School of Florham Park	
Street 31 Columbia Turnpike	
City, State, Zip Florham Park, NJ 07932	
Director/Sponsor Diane Romond	
County Morris	Telephone (973) 377- 7724

Name of Sponsor/Board President SARASWATIKUNJ ENTERPRISE	
Street	
City, State, Zip	
Approval: Regular <input checked="" type="checkbox"/> Temporary <input type="checkbox"/> Valid Until: 12/31/17	
Date Allegation Received 10/24/16	Date Investigation Conducted 11/7/16

ALLEGATIONS	FINDINGS	RESULTS	
		Complaint Substantiated	Complaint Unsubstantiated
1. The center is not meeting the needs of the children: In the 2 ½ to 3 year old classroom: There were several incidents of biting and scratching and appropriate intervention was not taken to deter these actions.	1. At the time of the investigation, the needs of the children were met in most classrooms. Interviews with the director and staff indicated that although there were incidents of biting and scratching in the 2 ½ to 3 year old classroom, appropriate action was taken to deter these incidents. However, observation in the 18 months to 2 ½ year old classroom revealed that the needs of the children were not adequately met, wherein an office staff was sent to the room and were unable to address the needs of the children. The children were running throughout the classroom and were becoming physical with one another without appropriate intervention. The center needs to ensure that the needs of the children are met at all times and retrain all staff on dealing with children who demonstrate more difficult behaviors.	X	
2. Lack of supervision: A two year old child fell on the outdoor play area causing injury to her teeth.	2. At the time of the investigation, adequate supervision was maintained throughout the center, including on the outdoor play area. Interviews with the director and staff confirmed that the incident did occur, wherein the two year old child fell on the playground injuring her teeth. Further interviews indicated that adequate supervision is maintained at all times and staff could not intervene in time to prevent the injury. Documentation revealed that all staff were trained on the center's supervision policy and implement this policy at all times including on the outdoor play area. Although this incident did occur it appears not to be caused by a lack of supervision. As a result of observation interviews and documentation, this allegation could not be substantiated.		X

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm yes ___ no Has adequate supervision yes ___ no
 Meets staff/child ratio requirements yes ___ no Is operating within licensed capacity yes ___ no

As a result of this inspection, 1 violation applicable to the allegations were cited, and 32 additional violations were cited during a renewal inspection.
 Jennifer Thiel, Child Care Quality Assurance Inspector 2