

State of New Jersey  
 Department of Children and Families  
**Office of Licensing**

License ID: 15LAK0002

Complaint # 593

**COMPLAINT INVESTIGATION SUMMARY REPORT**

<b>Name of Center:</b> Lakewood Multicultural Preschool		
<b>Street:</b> 100 Ridge Avenue		
<b>City:</b> Lakewood	<b>State:</b> NJ	<b>Zip:</b> 08701
<b>Director:</b> Iris Devrous	<b>Head Teacher:</b> Rebecca Gansereit	
<b>Phone:</b> (732)363-0700	<b>County:</b> Ocean	

<b>Name of Sponsor/Board President:</b> Lakewood Multicultural Preschool		
<b>Street:</b> 100 Ridge Avenue		
<b>City:</b> Lakewood	<b>State:</b> NJ	<b>Zip:</b> 08701
<b>License Status:</b> Regular 1/27/2019		
<b>Date Allegation(s) Received:</b> 7/16/2018	<b>Date(s) Investigation Conducted:</b> 7/23/2018	

ALLEGATIONS	FINDINGS	RESULTS
<p>1. Inadequate staff/child ratios: Adequate staff/child ratios are not maintained at the center. At pickup time at 3:30pm to 4:30pm, there is one staff in the four year old room with more than twelve children. Additionally, other rooms also observed with only one staff when other staff are sitting around in the office area.</p> <p>2. Inadequate supervision: The center does not ensure adequate supervision is maintained at all times. When there is only one staff in the classroom the children are not adequately supervised.</p>	<p>1. At the time of the investigation, adequate staff/child ratios were maintained in all classrooms throughout the center. Interviews with the director and staff indicated that adequate staff/child ratios are maintained in all classrooms and at all times. A review of staff and children’s attendance records determined that adequate staff/child ratios are maintained at all times. As a result of observation, interview and documentation this allegation could not be substantiated.</p> <p>2. At the time the investigation, adequate supervision was maintained in all classrooms throughout the center, including classrooms where there was only one staff present. Staff were observed walking around, assisting children at the end of nap time and adequately supervising all children. Interviews with the director and staff indicated that when staff need assistance in their classroom they tell the management and additional staff is provided. Additionally, the center has hired several new extra employees specifically to help out in the classrooms throughout the day. A review of documentation revealed that all staff were trained on the center’s policies and procedures for supervision and implement these procedures in their classrooms at all times. As a result of observation, interview and documentation, this allegation could not be substantiated.</p>	<p><b><u>1. Unsubstantiated</u></b></p> <p><b><u>2. Unsubstantiated</u></b></p>

ALLEGATIONS	FINDINGS	RESULTS
3. Inadequate staffing: The director may not be onsite 50% of the operating hours. The director leaves at 1:00pm every day and there is no director designee.	3. At the time of the investigation, the director was present and working at the center. Interviews with the director and staff indicated that the director is present at the center daily at least 50% of the center's daily operating hours as required. A review of documentation, including the staff sign-in sheets revealed that the director is working at the center at least 50% of the center's daily operating hours. However, further interviews and documentation revealed that the center does not have a director designee on site from 6:30am-8:00am daily. The center needs to ensure that adequate staffing is maintained at all times, including assigning a director designee when the director is not present at the center.	<b>3. Substantiated</b>

Observation at the center revealed that the center:		
Is free of imminent hazards/risk of harm: Yes	Has adequate supervision: Yes	As a result of this inspection 1 violation(s) applicable to the allegations was cited and 0 additional violation(s) was cited.
Meets staff/child ratio requirements: Yes	Is operating within licensed capacity: Yes	

**Inspector(s) name(s) and title(s):**

Marisa Smith, Child Care Quality Assurance Inspector 1