

COMPLAINT INVESTIGATION SUMMARY REPORT

Center ID: 15PRE0003

Complaint Number: 1083

Name of Center Precious Moments Child Care Center & Preschool	
Street 1182 Fischer Road, Suite #4	
City, State, Zip Toms River, NJ 08753	
Director/Sponsor Diana Waher-Sala	
County Ocean	Telephone (732) 288-1990

Name of Sponsor/Board President Diana Waher-Sala	
Street 941 Vaughn Avenue	
City, State, Zip Toms River, NJ 08753	
Approval: <input checked="" type="checkbox"/> Regular <input type="checkbox"/> Temporary Valid Until: 5/5/18	
Date Allegation Received 11/2/16	Date Investigation Conducted 11/18/16

ALLEGATIONS	FINDINGS	RESULTS	
1. Inappropriate staff action: A named staff pulled a named four year old child up by his arm.	1. At the time of the investigation, appropriate and positive interactions were observed between the staff and children throughout the center, including between the named staff and the children. Interviews with the director, staff and children indicated that no staff, including the named staff was observed pulling any child by the arm. The named staff denied the allegation and indicated that she did not pull the named child up by his arm. However, further interviews with the named staff revealed that she did pick the named child up to move him away from the remaining children to prevent him from kicking and hitting the children and staff. Further interviews with the director and staff and documentation confirmed that the named child was exhibiting more challenging behaviors while in care at the center. Further documentation confirmed that all staff were trained on the center's policies and procedures for positive guidance and discipline and implement these techniques in their classrooms. As a result of observation, interview and documentation, this allegation could not be substantiated. As a precautionary measure the center needs to ensure that staff receive additional training on dealing with children who demonstrated more difficult behavior.	Complaint <u>Substantiated</u>	Complaint <u>Unsubstantiated</u> X

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm yes no Has adequate supervision yes no
 Meets staff/child ratio requirements yes no Is operating within licensed capacity yes no

As a result of this inspection, 0 violations applicable to the allegations were cited, and 0 additional violations were cited.

Erin S. Brown, Child Care Quality Assurance Inspector 2