

### COMPLAINT INVESTIGATION SUMMARY REPORT

Center ID: 16LEA0012

Complaint Number: 785

Name of Center The Learning Studio	
Street 2 Pleasant Avenue	
City, State, Zip Clifton, NJ 07013	
Director/Sponsor Priscila Alvarez	
County Passaic	Telephone (973) 614-1771

Name of Sponsor/Board President Priscila Alvarez	
Street	
City, State, Zip	
Approval: <input checked="" type="checkbox"/> Regular <input type="checkbox"/> Temporary Valid Until: 10/7/17	
Date Allegation Received 8/3/16	Date Investigation Conducted 8/15/16

ALLEGATIONS	FINDINGS	RESULTS	
		Complaint Substantiated	Complaint Unsubstantiated
1. The center is not meeting the needs of a child: The center is not offering alternative meals to a named child who is not eating the food provided from home. Additionally, the named child's pull up is not changed when wet or soiled.	1. At the time of the investigation, the needs of the children were met in all classrooms, including the children's nutritional and diapering needs. The children ate their meals that were sent from home and alternative food was available. The children's diapers or pull-ups were changed at regular intervals and as needed. Interviews with the director and staff denied the allegations and indicated that staff encourage children to eat their meals sent from home, however, alternate meals are available and provided to children when they will not eat the meals from home. Further interviews indicated that the children's diapers and pull-ups are changed throughout the day and no child is left in wet or soiled diapers. Staff stated that they encourage children who are potty training to use the toilet throughout the day. A review of documentation including the children's diapering and toileting schedules revealed that the children's diapers are changed regularly and throughout the day. As a result of observation, interview and documentation, this allegation could not be substantiated.		X
2. Inadequate procedures for incidents: The same named child fell and injured his mouth while in care at the center and the child's parent was not immediately notified as required.	2. Interviews with the director and a review of documentation confirmed that the incident did occur wherein the named child fell injuring his mouth and the center did not inform the child's parent of the injury within the required time frames. The center needs to ensure that adequate procedures for incidents occurring at the center are adhered to at all times, including documenting the time of parent notification and notifying parents in a timely manner.	X	

State of New Jersey, Department of Children and Families, Office of Licensing/Child Care and Youth Residential Licensing

<p>3. Inadequate staff/child ratios: During some days, there are twenty children with one staff.</p>	<p>3. At the time of the investigation, adequate staff/child ratios were maintained in all classrooms. Interviews with the director and staff indicated that adequate staff/child ratios are maintained in all classrooms throughout the day. Further interviews indicated that the center's substitute system effectively ensures that adequate staffing is maintained at all times. A review of documentation, including staff/child attendance records confirmed that adequate staff/child ratios are maintained at all times. As a result of observation, interview and documentation, this allegation could not be substantiated.</p>		<p>X</p>
--	--	--	----------

Observation at the center revealed that the center:

Is free of imminent hazards/risk of harm  yes \_\_\_ no

Has adequate supervision

yes \_\_\_ no

Meets staff/child ratio requirements  yes \_\_\_ no

Is operating within licensed capacity

yes \_\_\_ no

As a result of this inspection, 1 violation applicable to the allegations were cited, and 11 additional violations were cited during a monitoring inspection.

Yvette Cruz, Child Care Quality Assurance Inspector 1