

State of New Jersey  
Department of Children and Families

**Office of Licensing**

License ID: 171000023

**COMPLAINT INVESTIGATION SUMMARY REPORT**

Complaint # 36

Name of Center: Kinder Kastle			Name of Sponsor/Board President: Kinder Kastle		
Street: 437 Mola Blvd			Street: 437 Mola Blvd		
City: Elmwood Park	State: NJ	Zip: 07407	City: Elmwood Park	State: NJ	Zip: 07407
Phone: (201) 475-6566	County: Bergen		License Status: Regular 3/29/2021	Date Allegation(s) Received: 1/14/2019	Date(s) Investigation Conducted: 1/23/2019

ALLEGATIONS	FINDINGS	RESULTS
1. Incomplete staffing requirements: The director does not have a bachelor's degree.	1. Interviews with the director and a review of documentation revealed that the director does not have a bachelor's degree but was previously approved as a director on 5/6/10 when a bachelor's degree was not required. The director completed the director's academy on 6/5/2008 and had a CDA. The director meets all OOL requirements for the director position. As a result of interview and documentation this allegation could not be substantiated.	1.Unsubstantiated
2. Inadequate supervision: Staff are too busy gossiping and not supervising the children. An unnamed child was left unattended for a few minutes by staff.	2. At the time of the investigation, adequate supervision was maintained in all classrooms throughout the center. Staff were not talking amongst themselves and were attentive to the children. Interviews with the director and staff denied the allegation and indicated that adequate supervision is maintained at all times and staff do not talk amongst themselves while caring for the children. Further interviews indicated that the staff were unaware of any incident wherein a child was left unattended for a few minutes by staff and denied that the incident occurred. A review of documentation revealed that staff were trained on the center's policies and procedures for supervision and implement these procedures in their classrooms at all times. As a result of observation, interview and documentation this allegation could not be substantiated.	2.Unsubstantiated

**Inspector(s) Name(s) and Title(s):** William Rivera, Child Care Quality Assurance Inspector I